

Unaccompanied Immigrant Children's Service Provider Resource Guide

Greater New Orleans

October 2015

*** Note: This list was compiled by community partners at a workshop convened by CCANO in recognition of unaccompanied children's specific needs in our community (i.e. language access, free or low-cost services, etc.), and is based on information provided by representatives from the agencies listed as a snapshot of specific "UC-friendly" services available to this population as of October 2015. This Guide is not a comprehensive list of all community services, and is not intended to replace other community resource guides for the general population that are more thorough in specific service areas.**

Table of Contents

Health Services.....	3
Mental Health Services.....	7
Education - Jefferson	15
Education - Orleans.....	17
Legal Services.....	23
Advocacy Agencies.....	25
Index.....	32

Health Services

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>*504HealthNet</p> <p>2601 Tulane Ave. Ste 500 New Orleans, LA 70113</p> <p>http://504healthnet.org/</p> <p>504-206-6275</p> <p>M-F 9-5</p>	504-658-2053	Physical Health, Medicine, Disabilities, Mental Health, Counseling, Psychosocial Support	Spanish		Sliding Scale and/or Low cost	Income requirements Parishes: Orleans, Jefferson, St. Bernard, Plaquemines	Staff-n/a Caseload-n/a Capacity- n/a
<p>AUC Urgent Care</p> <p>Orleans – 3801 General DeGaulle Dr. New Orleans, LA 70114</p> <p>Jefferson – 4945 LaPalco Blvd. Marrero, LA 70072</p> <p>http://aucurgentcare.com/</p> <p>504-362-2829</p> <p>M-F, 9am – 7pm</p> <p>Sat-Sun, 9am – 5pm</p>	<p>Julio Guillen or Hector Cabrera</p> <p>504-362-2829</p>	Physical Health	<p>Spanish – Direct Service Providers</p> <p>Vietnamese – Reception/Front Desk</p>	Emergency Care	Market Rate	ID/Documentation Requirements Parishes: All Louisiana parishes	<p>Staff – 2</p> <p>Caseload – n/a</p> <p>Capacity – n/a</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>*Common Ground Health Clinic 1400 Teche Street New Orleans, Louisiana 70114 http://www.commongroundclinic.org/ 504-302-2284 M-F 8a-5p</p>	<p>504-302-2284</p>	<p>Physical Health, Medicine, Disabilities</p>	<p>Spanish – Direct Service Providers</p>		<p>Sliding Scale and/or Low cost</p>	<p>Income requirements, ID/Documentation requirements, Geographic residency requirements (state, parish, etc)</p> <p>Parishes: Orleans, Jefferson</p>	<p>Capacity- Full, we have a short waiting list</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>EXCELth, Inc.</p> <p>Algiers Family Health Center: 4422 General Meyer Ave, Suite 103, NOLA 70131</p> <p>Algiers Family Dental Center: 1111 Newton St, Suite 207, NOLA 70114</p> <p>New Orleans East Family Health Center: 9900 Lake Forest Blvd, Suite F, NOLA 70127</p> <p>www.excelth.com</p> <p>504-524-1210</p> <p>Algiers: Mon-Wed 7 – 5 Thurs-Fri 8 – 5</p> <p>New Orleans East: M-F 8 – 5</p>	<p>Dr. Lolita Gonzales (Algiers and New Orleans East)</p> <p>Algiers: 504-526-1190</p> <p>New Orleans East: 504-620-0500</p>	<p>Physical Health</p>	<p>Spanish – Direct Service Provider, Reception/Front Desk</p>	<p>Dental Care, HIV Counseling, Nutrition, Primary Care, Translation and Interpretation Services, Transportation Assistance, Vision Care Center</p>	<p>Sliding Scale and/or Low Cost</p> <p>EXCELth Family Health Centers accept Medicaid, Bayou Health plans and some private insurance</p>	<p>Income Requirements, ID/Documentation Requirements</p> <p>Parishes: Orleans, Jefferson, St. Bernard, Plaquemines</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff – 1</p> <p>Caseload – 3 per week</p> <p>Capacity – Above 50% capacity</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>NOELA Community Health Center</p> <p>13085 Chef Menteur Hwy New Orleans, LA 70129</p> <p>noelachc.org</p> <p>504-255-8665</p> <p>M-F 8-5</p>	<p>Rosi Eguigure</p> <p>504-255-8665</p>	<p>Physical Health, Mental Health, Family Services, Education</p>	<p>Vietnamese – direct service provider; reception/front desk; in-person interpreter</p> <p>Spanish – in-person interpreter</p>	<p>Case Management, Counseling, Group Counseling, Marriage/Family Counseling, Medication Management, Nutrition, Primary Care, Translation and Interpretation Services</p>	<p>Sliding Scale and/or Low cost; Low cost options available for means-tested benefits (Medicaid, SNAP) recipients only</p>	<p>Income requirements, ID/Documentation requirements</p> <p>Parishes: All Louisiana Parishes</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- 1</p> <p>Caseload – 10</p> <p>Capacity - Less than 50% of capacity</p>
<p>Tulane New Orleans Children’s Health Project</p> <p>1430 Tulane Ave SL 37 New Orleans, LA 70112</p> <p>NOCHP.org</p> <p>504-988-0545</p> <p>M-F 8-4:30</p>	<p>Carlos Naranjo / Miguel Alonso</p> <p>504-858-0155 / 504-881-4701</p>	<p>Physical Health</p>	<p>Spanish – direct service provider; in-person interpreter</p>	<p>Advocacy, Case Management, Life Skills, Nutrition, Primary Care</p>	<p>Free, Sliding Scale and/or Low Cost</p> <p>Cost based on income, starting at \$20 per child at the Jefferson Community clinics. But services are free at the Covenant House clinic.</p>	<p>Income Requirements, ID/Documentation Requirements, Geographic Residency Requirements (state, parish, etc)</p> <p>Parishes: All Louisiana Parishes</p> <p>Populations: Children, Youth</p>	<p>Staff- 2 doctors, plus 6-8 medical residents</p> <p>Caseload- No set amount</p> <p>Capacity- N/A</p>

Mental Health Services

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>Catholic Charities Archdiocese of New Orleans Immigration Services: Social Services</p> <p>2505 Maine Ave., Metairie, LA 70003</p> <p>www.ccano.org</p> <p>504-457-3462</p> <p>M-F, 9 – 5</p>	<p>Tatiana Pino</p> <p>504-310-6878</p>	<p>Education, Mental Health Services, Substance Abuse, Physical Health, Family Services</p>	<p>Spanish – direct service provider; reception/front desk staff; other ancillary staff members</p> <p>Vietnamese – direct service provider</p> <p>Arabic – in-person interpreter</p>	<p>Case Management, Crisis Counseling, Life Skills, Advocacy</p>	<p>Free</p>	<p>None.</p> <p>Parishes: Greater New Orleans area</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- 1</p> <p>Caseload- 35 at a time intensive case management, 200/yr. other case management.</p> <p>Capacity - Above 50% of capacity.</p> <p>*Capacity will significantly increase in late 2015.</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>Children's Bureau of New Orleans</p> <p>2626 Canal St. Suite 201 New Orleans, LA 70119</p> <p>www.childrens-bureau.com</p> <p>504-525-2366</p> <p>M-F, 9 - 5:30</p>	<p>504-525-2366</p>	<p>Mental Health Services, Family Services</p>	<p>Spanish – direct service provider; reception/front desk</p> <p>Vietnamese – direct service provider</p>	<p>Counseling, Crisis Counseling, Group Counseling, Parenting Classes, Therapy</p>	<p>Free</p>	<p>Age Requirements, Geographic Residency Requirements (state, parish, etc)</p> <p>Parishes: Orleans, Jefferson</p> <p>Populations: Children, Youth, Families</p>	<p>Staff- 1</p> <p>Caseload- 15 at a time</p> <p>Capacity- Full, we have a short waiting list</p>
<p>*Council on Alcohol and Drug Abuse (CADA)</p> <p>2640 Canal St. (4th Floor) New Orleans, LA 70119</p> <p>504-821-2232</p> <p>M-F, 8:00 -4:30</p>	<p>Nicole Goldin extension 105</p>	<p>Mental Health, Counseling, Psychosocial Support, Social Services (public assistance, transit, food banks, community integration, housing/shelter, etc)</p>	<p>Spanish</p>		<p>Sliding Scale and/or Low cost</p> <p>Cost of services TBD.</p>	<p>None</p> <p>Parishes: Orleans, Jefferson</p>	<p>Staff-1</p> <p>Caseload-5</p> <p>Capacity- N/A</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>Golden Change, Inc</p> <p>www.golden-change.org</p> <p>504-914-8850</p>	<p>Mariana Montero</p> <p>504-914-8850</p>	<p>Mental Health Services, Domestic Violence</p>	<p>Spanish – direct service provider</p>	<p>Advocacy, Counseling, Group Counseling</p>	<p>Sliding Scale and/or Low Cost</p>	<p>None</p> <p>Parishes: Orleans, Jefferson</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- 1</p> <p>Caseload- N/A</p> <p>Capacity- N/A</p>
<p>Enhanced Destiny Services, Inc</p> <p>2753 Iberville Street New Orleans, LA 70119</p> <p>enhanceddestinyservices.org</p> <p>504-228-7623</p> <p>M-F, 9-5</p>	<p>504-821-8184</p>	<p>Mental Health Services, Youth Services</p>	<p>Spanish – staff person performing client intakes</p> <p>*Psychiatrists, counselors, and licensed social workers are NOT bilingual</p>	<p>Counseling, Crisis Counseling, Life Skills, Primary Care, Tutoring</p>	<p>Sliding Scale and/or Low Cost:</p> <ul style="list-style-type: none"> • No income = \$15 per visit • Income = at least \$35 per visit <p>Low cost options available for means-tested benefits (Medicaid, SNAP) recipients only</p>	<p>None</p> <p>Parishes: Orleans, Jefferson, St. Tammany, St. Bernard</p> <p>Populations: Children, Youth</p>	<p>Staff- 5</p> <p>Caseload- 5</p> <p>Capacity- Full, but we have no waiting list</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>EXCELth, Inc.</p> <p>Algiers Family Health Center: 4422 General Meyer Ave, Suite 103, NOLA 70131</p> <p>Algiers Family Dental Center: 1111 Newton St, Suite 207, NOLA 70114</p> <p>New Orleans East Family Health Center: 9900 Lake Forest Blvd, Suite F, NOLA 70127</p> <p>www.excelth.com</p> <p>504-524-1210</p> <p>Algiers: Mon-Wed 7 – 5 Thurs-Fri 8 – 5</p> <p>New Orleans East: M-F 8 – 5</p>	<p>Bernadine Williams – Primary Care Behavioral Health Consultant (Algiers)</p> <p>504-526-1190</p> <p>Stacy Diliberto – Primary Care Behavioral Health Consultant (New Orleans East)</p> <p>504-620-0500</p>	<p>Mental Health Services</p>	<p>Spanish – Reception/Front Desk</p> <p>English ONLY - Behavioral Health Providers</p>	<p>Case Management, Counseling, Crisis Counseling, Marriage/Family Counseling, HIV Counseling, Nutrition, Primary Care, Substance Abuse Assistance, Translation and Interpretation Services, Transportation Assistance, Legal Assistance.</p>	<p>Sliding Scale and/or Low Cost</p> <p>EXCELth Family Health Centers accept Medicaid, Bayou Health plans and some private insurance</p>	<p>Income Requirements, ID/Documentation Requirements</p> <p>Parishes: Orleans, Jefferson, St. Bernard, Plaquemines</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff – 2</p> <p>Caseload – 3 per week (each)</p> <p>Capacity – Above 50% capacity</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	General Capacity
<p>JeffCare/JPHSA</p> <p>3616 S. I-10 Service Rd W. Suite 100 Metairie, LA 70001</p> <p>www.jphsa.org</p> <p>504-838-5257</p> <p>M-F, 8 - 4:30</p>	<p>504-838-5257</p>	<p>Mental Health Services, Housing, Employment/Workforce Development, Education, Substance Abuse, Physical Health, Emergency Assistance, Family Services, Domestic Violence, Youth Services, Legal Aid</p>	<p>Spanish – direct service provider; in-person interpreter</p> <p>Language Line – in use</p>	<p>Advocacy, Counseling</p>	<p>Sliding Scale and/or Low Cost</p>	<p>Geographic Residency Requirements (state, parish, etc)</p> <p>Parishes: Jefferson</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- 2</p> <p>Caseload- unknown</p> <p>Capacity- Above 50% of capacity</p>
<p>*New Orleans Family Justice Center</p> <p>701 Loyola Ave. New Orleans, LA 70113</p> <p>504-503-0865</p> <p>M-F, 1-5</p>	<p>504-503-0865</p>	<p>Advocacy, Community Organizing, Legal Advocacy, Law Enforcement, Public Safety, Government</p>	<p>Spanish</p>		<p>Free</p>	<p>None</p> <p>Parishes: Orleans</p>	<p>Staff-N/A</p> <p>Caseload-N/A</p> <p>Capacity- Full, and we have a long waiting list</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	General Capacity
<p>Family Service of Greater New Orleans</p> <p>2515 Canal Street Suite 201 New Orleans, LA 70119</p> <p>www.fsgno.org</p> <p>504-822-0800</p> <p>M-F, 8 - 6</p>	<p>504-822-0800</p>	<p>Mental Health Services, Substance Abuse, Family Services, Domestic Violence, Youth Services, Reentry (from prison or juvenile justice system)</p>	<p>Spanish – direct service provider</p>	<p>Case Management, Counseling, Crisis Counseling, Group Counseling, Marriage/Family Counseling, Job Training, Life Skills, Mentoring, Parenting Classes, Substance Abuse Assistance, Therapy, Vocational Training</p>	<p>Free, Sliding Scale and/or Low Cost, Low cost options available for means-tested benefits (Medicaid, SNAP) recipients only</p> <p>For general counseling, all clients pay \$35 intake fee; sessions range from \$25-\$80 per session based on income. For victims of crime, services are free for residents of Orleans Parish. Enrollment in the NOLA Dads program is free for fathers of children under 18 years.</p>	<p>Income Requirements, ID/Documentation Requirements, Geographic Residency Requirements (state, parish, etc)</p> <p>Victim of Crime Services – must show proof of Orleans residency</p> <p>General Counseling Services – must show proof of Orleans, Jefferson, St. Bernard, or Plaquemines residency</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- 10</p> <p>Caseload- 1000</p> <p>Capacity - Above 50% of capacity</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>*Jewish Family Service of Greater New Orleans</p> <p>3300 W. Esplanade Ave. Suite 603 Metairie, LA 70002</p> <p>www.jfsneworleans.org</p> <p>504-831-8475</p> <p>M-F, 9-5</p>	<p>Elana Leonard</p> <p>504- 444-4100</p>	<p>Youth Services</p>	<p>Spanish – Direct Service Providers</p>	<p>Case Management</p>	<p>Free</p> <p>Only provide Post Release Services and Home Study services for unaccompanied minors referred by USCRI.</p> <p>Only provide case management and referrals, not direct services</p>	<p>Immigration Status Requirements, Age Requirements</p> <p>Receive official referrals from shelters. Children must have been released from shelters within 180 days and if there has been or is a risk of placement breakdown</p> <p>Parishes: All Louisiana Parishes</p> <p>Populations: Children</p>	<p>Staff-2</p> <p>Caseload-60</p> <p>Capacity- Full, and we have a long waiting list</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>Metro Center for Women & Children</p> <p>P.O. Box 10775 Jefferson, LA 70181</p> <p>www.mcwcgno.org</p> <p>504-837-5400</p> <p>M-F, 8:30 - 4:30</p>	<p>Zyra Guyon & Darlene Santana</p> <p>504-837-5400</p>	<p>Domestic Violence, Mental Health Services, Emergency Assistance, Youth Services, Legal Aid</p>	<p>Spanish- direct service provider</p> <p>Vietnamese- direct service provider</p> <p>Language Line - in use</p>	<p>Advocacy, Case Management, Counseling, Crisis Counseling, Group Counseling, Marriage/Family Counseling, Emergency Care, Homeless Services, Legal Assistance [Immigration], Life Skills, Shelter, Support Groups, Therapy, Transitional Housing</p>	<p>Free</p>	<p>None</p> <p>Parishes: All Louisiana Parishes</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- 2</p> <p>Caseload- 8</p> <p>Capacity - Less than 50% of capacity</p>
<p>Metropolitan Human Service District</p> <p>1010 Common St #600 New Orleans, LA 70112</p> <p>www.mhsdla.org</p> <p>504-620-2861</p>	<p>504-620-2861</p>	<p>Mental Health Services</p>	<p>Spanish - direct service provider</p> <p>French – direct service provider</p>	<p>Therapy</p>	<p>Low cost options available for means-tested benefits (Medicaid, SNAP) recipients only</p>	<p>ID/Documentation Requirements</p> <p>Parishes: Orleans, St. Bernard, Plaquemines</p> <p>Populations: Children, Youth</p>	<p>Staff- N/A</p> <p>Caseload- N/A</p> <p>Capacity- N/A</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>Misión Mesa Abierta</p> <p>1001 West Esplanade Kenner, LA 70065</p> <p>Twitter @mesaabiertaNO LA</p> <p>504-469-4740</p> <p>T-F, 9-5</p>	<p>Pastora Rachel Ringlaben</p> <p>504-469-4740</p> <p>mesa.abiertanola@gmail.com</p>	<p>Substance Abuse, Family Services</p>	<p>Spanish - direct service provider</p> <p>ASL – direct service provider</p>	<p>Counseling, Crisis Counseling, Marriage/Family Counseling, Life Skills, Substance Abuse Assistance, Support Groups</p>	<p>Free</p>	<p>None</p> <p>Parishes: Jefferson</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- N/A</p> <p>Caseload- N/A</p> <p>Capacity- N/A</p>
<p>*Nola Village</p> <p>4951 Alsace St New Orleans, LA 70129</p> <p>504-575-6333</p> <p>Sun-Fri. 5pm-8pm</p>	<p>Cristi Fajardo</p> <p>504-575-6333</p>	<p>Education, Childcare, After School, Youth Empowerment, Advocacy, Community Organizing, Language Access, ESL, Interpretation</p>	<p>Spanish, Portuguese</p>		<p>Free</p> <p>Education, Advocate Support, Disability Advocate</p>	<p>None</p> <p>Parishes: Orleans</p>	<p>Staff-2</p> <p>Caseload-50</p> <p>Capacity- N/A</p>

Education - Jefferson

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>Jefferson Parish Public Schools</p> <p>501 Manhattan Blvd. Harvey, LA 70058</p> <p>www.jpsschools.org</p> <p>504-349-7776</p> <p>M-F, 8 - 3</p>	504-349-7776	Education, Mental Health Services	<p>Spanish – direct service provider; reception/front desk; in-person interpreter</p> <p>Language Line – in use</p>	<p>Childcare, Continuing Education, Counseling, Crisis Counseling, Group Counseling, ESL Classes, Parenting Classes, School Enrollment, Translation and Interpretation Services, Tutoring</p>	Free	<p>Age Requirements, Geographic Residency Requirements (state, parish, etc)</p> <p>Parishes: Jefferson</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- All</p> <p>Caseload- All that live in Jefferson</p> <p>Capacity- N/A</p>
<p>*JPS - Bonnabel High School</p> <p>2801 Bruin Dr. Kenner, LA 70065</p> <p>504-443-4564</p>	N/A	Education, Childcare, After School, Youth Empowerment	Spanish		Free	<p>Age Requirements, Geographic Residency Requirements</p> <p>Parishes: Jefferson</p>	<p>Staff- All</p> <p>Caseload- all students at the school</p> <p>Capacity- N/A</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>Kenner Discovery Health Sciences Academy</p> <p>2504 Maine Ave. Metairie, LA 70003</p> <p>discoveryhsf.org</p> <p>504-233-4720</p> <p>M-F, 8 - 3</p>	<p>504-452-8711</p>	<p>Education</p>	<p>Spanish – direct service provider; in-person interpreter</p>	<p>After School programming, ESL Classes, School Enrollment</p>	<p>Free</p>	<p>Geographic Residency Requirements (state, parish, etc)</p> <p>Parishes: Jefferson</p> <p>Populations: Children</p>	<p>Staff- 1</p> <p>Caseload- 800</p> <p>Capacity- Full, and we have a long waiting list</p>

Education - Orleans

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>Choice Foundation – Laffayette Academy Charter School</p> <p>2727 S. Carrollton Ave New Orleans, LA 70118</p> <p>504-861-8370</p> <p>M-F, 8 – 4:30</p>	<p>504-861-7415</p>	<p>Education, Mental Health Services</p>	<p>Spanish – direct service provider; in-person interpreter</p>	<p>After School programming, Case Management, Counseling, Crisis Counseling, Group Counseling, Marriage/Family Counseling, Dental Care, ESL Classes, Food Assistance, Homeless Services, Life Skills, Mentoring, Nutrition, School Enrollment, Transportation Assistance</p>	<p>Free</p>	<p>Age Requirements, Geographic Residency Requirements (state, parish, etc)</p> <p>Parishes: Orleans</p> <p>Populations: Children, Youth</p>	<p>Staff- 3</p> <p>Caseload- open</p> <p>Capacity- N/A</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>Collegiate Academies</p> <p>7301 Dwyer Rd New Orleans, LA 70126</p> <p>Collegiateacademies.org</p> <p>504-503-0004</p> <p>M-F, 8 - 5</p>	<p>Jessica Bard</p> <p>504-695-9385</p>	<p>Education, Mental Health Services</p>	<p>Spanish – direct service provider; 8 certified translators who serve as teachers and case managers for ELLs</p> <p>Vietnamese – direct service provider</p> <p>Language Line – in use</p>	<p>Case Management, Group Counseling, Marriage/Family Counseling, ESL Classes, Legal Assistance [Immigration], School Enrollment, Therapy, Transportation Assistance</p>	<p>Free</p>	<p>ID/Documentation Requirements</p> <p>Parishes: Orleans</p> <p>Populations: Children, Youth, Families</p>	<p>Staff- 1</p> <p>Caseload- 70+</p> <p>Capacity- Full, and we have a short waiting list</p>
<p>*Esperanza Charter School</p> <p>4407 S. Carrollton Ave New Orleans, LA 70001</p> <p>504-593-8384</p> <p>M-F, 8-4</p>	<p>504-593-8384</p>	<p>Education, Childcare, After School, Youth Empowerment, Social Services (public assistance, transit, food banks, community integration, housing/shelter, etc)</p>	<p>Spanish – Direct Service Provider</p>		<p>Free</p>	<p>Age requirements</p> <p>Parishes: Orleans</p>	<p>Staff- 1 social worker, entire education and administration team</p> <p>Caseload- entire school population</p> <p>Capacity- N/A</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>FirstLine Schools</p> <p>2300 Dumaine St. New Orleans, LA</p> <p>www.firstlineschools.org</p> <p>504-376-3909</p> <p>M-F, 8 - 4</p>	<p>504-376-3909</p>	<p>Education</p>	<p>Spanish – in-person interpreter</p>	<p>ESL Classes</p>	<p>Free</p>	<p>Geographic Residency Requirements (state, parish, etc)</p> <p>Parishes: Orleans</p> <p>Populations: Children, Youth, Families</p>	<p>Staff- N/A</p> <p>Caseload-entire school population</p> <p>Capacity- N/A</p>
<p>KIPP New Orleans</p> <p>1307 Oretha Castle Haley Blvd Suite 302 New Orleans, LA 70113</p> <p>www.kippneworleans.org</p> <p>M-F, 8:30 - 5</p>	<p>N/A</p>	<p>Education</p>	<p>Spanish – direct service provider</p>	<p>ESL Classes, Tutoring</p>	<p>Free</p>	<p>Age Requirements, Geographic Residency Requirements (state, parish, etc)</p> <p>Parishes: Orleans</p> <p>Populations: Youth</p>	<p>Staff- N/A</p> <p>Caseload-entire school population</p> <p>Capacity- N/A</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>*McDonogh 32 School</p> <p>800 Deamas St, New Orleans La70017</p> <p>5043027063</p> <p>M-F, 7:15 -3:15</p>	<p>504-329-7788</p>	<p>Language Access, ESL, Interpretation</p>	<p>Spanish , English</p>		<p>Free</p>	<p>None</p> <p>Parishes: Orleans</p>	<p>Staff-3</p> <p>Caseload-30</p> <p>Capacity- N/A</p>
<p>New Beginnings Foundation Schools</p> <p>Pierre A. Capdau Charter School</p> <p>4621 Canal Street New Orleans, LA 70119</p> <p>www.newbeginningnola.net</p> <p>504-872-5957</p> <p>M-F, 7:30 - 3:45</p>	<p>Linda Howard Curtis & Jennyse Paz</p> <p>504-228-3496</p>	<p>Education, Mental Health Services, Physical Health</p>	<p>Spanish – direct service provider; in-person interpreter</p>	<p>Advocacy, Counseling, Crisis Counseling, Group Counseling, ESL Classes, Homeless Services, Nutrition, Support Groups, Therapy, Vision Care</p>	<p>Free</p>	<p>Geographic Residency Requirements (state, parish, etc)</p> <p>Parishes: Orleans</p> <p>Populations: Children, Youth, Families</p>	<p>Staff- 2</p> <p>Caseload- As many as applicable</p> <p>Capacity- N/A</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>Orleans Parish School Board</p> <p>3520 General DeGaulle Dr New Orleans, LA 70114</p> <p>www.nops.k12.la.us</p> <p>504-359-8167</p> <p>M-F, 8 - 4:30</p>	<p>504-304-5926</p>	<p>Education</p>	<p>Spanish – in-person interpreter</p> <p>Language Line – in use</p>	<p>ESL Classes, Translation and Interpretation Services</p>	<p>Free</p>	<p>Geographic Residency Requirements (state, parish, etc)</p> <p>Parishes: Orleans</p> <p>Populations: Adults, Families, Women, Men</p>	<p>Staff- 2</p> <p>Caseload- Unknown</p> <p>Capacity- N/A</p>
<p>Orleans Parish School Board: Education of Children & Youth in Transition Homeless Program</p> <p>3520 General DeGaulle Dr. Suite 1010 New Orleans, LA 70114</p> <p>504-304-3865</p> <p>M-F, 8 – 5</p>	<p>Ayesha Buckner (homeless liaison); Shandrell Santa Marina (assistant coordinator)</p> <p>504-304-5926</p>	<p>Education, Family Services, Youth Services</p>	<p>Spanish – direct service provider; reception/front desk; in-person interpreter</p> <p>Vietnamese – direct service provider</p>	<p>Advocacy, After School programming, ESL Classes, Homeless Services</p>	<p>Free</p>	<p>Geographic Residency Requirements (state, parish, etc)</p> <p>Parishes: Orleans</p> <p>Populations: Children, Youth, Adults, Families</p>	<p>Staff- 2</p> <p>Caseload- all public (charter) and nonpublic schools</p> <p>Capacity- N/A</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>Our Voice Nuestra Voz</p> <p>3301 Freret Street New Orleans, LA 70115</p> <p>213-434-4373</p> <p>M-F, 9 - 9</p>	<p>Mary Moran</p> <p>213-434-4373</p>	<p>Education, Family Services</p>	<p>Spanish – direct service provider</p>	<p>Advocacy, Continuing Education, Life Skills, Parenting Classes, School Enrollment, Support Groups</p>	<p>Free</p> <p>Schools pay a price for partnership with organization, not the parents</p>	<p>None</p> <p>Parishes: Orleans</p> <p>Populations: Adults, Families</p>	<p>Staff- 3</p> <p>Caseload- 100</p> <p>Capacity - Less than 50% of capacity</p>
<p>*Recovery School District</p> <p>1615 Poydras St.Suite 1400New Orleans, LA 70112</p> <p>http://www.rsdla.net/</p> <p>504-373-6200</p> <p>M-F 8:30 – 5</p>	<p>504-373-6200</p>	<p>Education, Mental Health, Counseling, Psychosocial Support, Childcare, After School, Youth Empowerment</p>	<p>Spanish</p>		<p>Free</p> <p>Recovery School District manages the Enrollment Centers in which families obtain information regarding school placement in Orleans Parish.</p>	<p>Geographic residency requirements (state, parish, etc)</p> <p>Parishes: Orleans</p>	<p>Staff-10</p> <p>Caseload- Unlimited - we are the school district in which unaccompanied youth will present for a school placement.</p> <p>Capacity- N/A</p>

Legal Services

** Only large-scale free immigration legal service providers for UCs listed.*

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>Catholic Charities Archdiocese of New Orleans Immigration Services: Legal Services</p> <p>2505 Maine Ave. Metairie, LA 70003</p> <p>www.ccano.org</p> <p>504-457-3462</p> <p>M-F, 9 - 5</p>	<p>Rosa Cartagena</p> <p>504-310-6892</p>	<p>Legal Aid, Advocacy</p>	<p>Spanish – direct service provider; reception/front desk staff; other ancillary staff members</p> <p>Vietnamese – direct service provider</p> <p>Arabic – in-person interpreter</p> <p>Language line available for other languages, including indigenous/ Central American languages.</p>	<p>Citizenship Assistance (Immigration), DACA/DAPA Services (Immigration), Legal Assistance (Immigration), Legal Defense (Immigration), Special Immigrant Juvenile Status (SIJS)</p>	<p>Free</p>	<p>Children must be released to sponsors by the Fed. Govt in order to be eligible for legal representation.</p> <p>Parishes: Greater New Orleans area.</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- 3.5 attorneys</p> <p>Caseload – Approx. 200</p> <p>Capacity- Full, we have a long waiting list.</p> <p>*Capacity will significantly increase in late 2015.</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>*Loyola Law Clinic</p> <p>526 Pine St New Orleans, LA</p> <p>www.law.loyola.edu</p> <p>504-861-5590</p>	<p>504-861-5590</p>	<p>Legal Aid</p>	<p>Spanish – Direct Service Providers</p>				
<p>The Pro Bono Project</p> <p>615 Baronne Street, Suite 203 New Orleans, LA 70113</p> <p>probono-no.org</p> <p>504-581-4043</p> <p>M-F 8:30-4:30</p>	<p>Linton Carney</p> <p>504-581-4043 x207</p>	<p>Legal Aid</p>	<p>Spanish - attorney and interpreter volunteers</p>	<p>Special Immigrant Juvenile Status</p>	<p>Free</p>	<p>Income Requirements, Geographic Residency Requirements (state, parish, etc)</p> <p>Parishes: Orleans, Jefferson, St. Tammany, St. Bernard, Plaquemines</p> <p>Populations: Children, Adults, Families, Women, Men</p>	<p>Staff- 1</p> <p>Caseload- use volunteers</p> <p>Capacity- Yes, we have a short waiting list</p>

Advocacy Agencies – these organizations are important community resources and partners for the UCs and their families; however they do not provide services that fit into the established categories.

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>Anti-Defamation League</p> <p>3747 W Esplanade Ave. Metairie, LA 70002</p> <p>neworleans.adl.org</p> <p>504-780-5602</p>	<p>Allison Padilla-Goodman</p> <p>504-312-0461</p>	Education	Spanish – direct service provider, regional director and anti-bias education facilitator	Advocacy, Continuing Education, Housing Discrimination Services, Workplace Rights	Free	<p>None</p> <p>Parishes: All Louisiana Parishes</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- several are partially involved</p> <p>Caseload- low</p> <p>Capacity- N/A</p>
<p>Congreso de Jornaleros</p> <p>217 N Prieur St. New Orleans, LA 70112</p> <p>504-309-5165</p> <p>M-F, 9 - 5</p>	504-258-1000	Family Services, Legal Aid	<p>Spanish – direct service provider; reception/front desk; in-person interpreter</p> <p>Other Central American Language – direct service provider</p> <p>Language Line – in place</p>	Advocacy, Asylum Assistance, Case Management, DACA/DAPA Assistance, Legal Assistance [General], Legal Defense [General], Mentoring, Special Immigrant Juvenile Status, Translation and Interpretation	Free, Sliding Scale and/or Low Cost	<p>None</p> <p>Parishes: All Louisiana Parishes</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- 2</p> <p>Caseload- Unknown</p> <p>Capacity- Full, but there is no waiting list</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>City of New Orleans 1300 Perdido St., Suite 8E06 New Orleans, LA 70122 http://nola.gov 311 M-F, 8:00-5:00</p>	<p>Laura Mellem 504-658-4982</p>	<p>Housing, Employment/ Workforce Development, Emergency Assistance</p>	<p>Spanish – Direct Service Provider Language Line – in use</p>	<p>Business Consulting, Citizenship Assistance, Disaster Relief, Emergency Preparedness and Alerts, Homebuyer Training, Housing Discrimination Services, Job Placement, Job Training, Legal Assistance [General], Recreation, Utility Assistance, Vocational Training, Wage Theft Assistance, Workplace Rights</p>	<p>Free, Market-Rate Some services in City Hall are free, others have an associated fee (for example, permits and licenses)</p>	<p>None Parishes: Orleans Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff-1 Caseload-5000 Capacity- Less than 50% of capacity</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>Gasparian Immigration</p> <p>829 Baronne St New Orleans, LA 70113</p> <p>gasparianimmigration.com</p> <p>504-262-9878</p> <p>M-F 10-4</p>	<p>Kathleen Gasparian</p> <p>504-262-9878</p>	<p>Advocacy, Legal Aid</p>	<p>English only</p>	<p>DACA/DAPA Assistance, Legal Assistance [Immigration], Legal Defense [Immigration], T/U Visas/ VAWA</p>	<p>Free, Sliding Scale and/or Low Cost, Market-Rate</p>	<p>None</p> <p>Parishes: All Louisiana Parishes</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- 1</p> <p>Caseload- 0</p> <p>Capacity- N/A</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>*Jesuit Social Research Institute</p> <p>6363 St. Charles Avenue, Campus Box 94 New Orleans, LA 70118</p> <p>504-864-7749</p> <p>M-F, 9-4:30</p>	<p>Sue Weishar</p> <p>504-864-7749</p>	<p>Advocacy, Community Organizing</p>	<p>Spanish</p>		<p>NA</p>	<p>None</p> <p>Parishes: All Louisiana Parishes</p>	<p>Staff-0</p> <p>Caseload-0</p> <p>Capacity- We conduct advocacy and education on immigration justice issues</p>
<p>Latino Forum</p> <p>2020 Gravier St 3rd Floor New Orleans, LA 70112</p> <p>www.louisianalac.org</p> <p>504-568-5748</p> <p>M-F, 9 - 5</p>	<p>Daesy Behrhorst & Karla Sikaffy duPlantier</p> <p>504-621-0859</p>	<p>Family Services</p>	<p>Spanish – direct service provider; in-person</p> <p>Vietnamese – direct service provider</p> <p>Other Central American language – direct service provider</p>	<p>Advocacy, Consulate Services, Emergency Preparedness and alerts, Translation and Interpretation Services</p>	<p>Free</p>	<p>None</p> <p>Parishes: All Louisiana Parishes</p> <p>Populations: Children, Youth, Adults, Families</p>	<p>Staff- 4</p> <p>Caseload- 0</p> <p>Capacity- N/A</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>New Orleans Health Department</p> <p>1300 Perdido Street Suite 8E18 New Orleans, LA 70112</p> <p>www.nola.gov/health-department</p> <p>504-658-2706</p> <p>M-F, 8 -5</p>	<p>504-658-2706</p>	<p>Physical Health, Emergency Assistance, Family Services</p>	<p>Spanish – direct service provider</p>	<p>Emergency Preparedness and alerts, Food Assistance, HIV Counseling, Homeless Services, Parenting Classes, WIC</p>	<p>Free, Sliding Scale and/or Low Cost</p> <p>Healthy Start - case management for women pregnant or parenting children under the age of two. Promotes healthy pregnancies, children and families WIC = special supplemental nutrition program for pregnant, breastfeeding, and postpartum women, and infants</p>	<p>Income Requirements, Geographic Residency Requirements (state, parish, etc)</p> <p>Parishes: Orleans</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- 0</p> <p>Caseload- Limited direct service</p> <p>Capacity - N/A</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>Puentes / LatiNOLA</p> <p>1050 S. Jefferson Davis Pkwy. Suite 316 New Orleans, LA 70125</p> <p>puentesno.org</p> <p>504-821-7228</p> <p>M-F, 9 - 5</p>	<p>504-821-7228</p>	<p>Housing, Education, Family Services, Youth Services</p>	<p>Spanish – direct service provider; reception/front desk; in-person interpreter</p>	<p>Advocacy, After School programming, Business Consulting, Continuing Education, Homebuyer training, Housing Discrimination Services, Life Skills, Mentoring, Parenting Classes, Translation and Interpretation Services, Workplace Rights</p>	<p>Free, Sliding Scale and/or Low Cost</p> <p>The sliding scale fee applies to housing services only</p>	<p>None</p> <p>Parishes: All Louisiana Parishes</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- 0</p> <p>Caseload- 0</p> <p>Capacity- Full, but we have no waiting list</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>*Southern Poverty Law Center</p> <p>1055 St. Charles Avenue, Suite 505</p> <p>New Orleans, LA 70130</p> <p>504-486-8982</p> <p>M-F 9-5</p>	<p>334-207-6488</p>	<p>Legal Advocacy</p>	<p>Spanish</p>	<p>Advocacy, Monitoring Hate Crimes, Teaching Tolerance, Legal Defense against unjust acts toward vulnerable populations</p>	<p>Free</p>	<p>Fit within larger strategic campaign</p> <p>Must undergo intake process for determination of whether their issues fall within a larger legal campaign concerning systemic problems already active within the organization.</p> <p>Parishes: All Louisiana Parishes</p>	<p>Staff-2 locally</p> <p>Caseload-contingent on issues & intake process</p> <p>Capacity- N/A</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p>Youth Opportunity Center</p> <p>1615 Poydras St. Suite 1400 New Orleans, LA 70112</p> <p>www.rsdl.net</p> <p>504-373-6200</p> <p>M-F, 8 - 4:30</p>	<p>Dr. April Johnson or Angela Wiggins</p> <p>504-373-6200</p>	<p>Education, Family Services, Youth Services, Reentry (from prison or juvenile justice system)</p>	<p>English</p>	<p>Advocacy, Case Management, Homeless Services, School Enrollment</p>	<p>Free</p>	<p>Age Requirements</p> <p>Parishes: Orleans</p> <p>Populations: Children, Youth, Families</p>	<p>Staff- 8</p> <p>Caseload- N/A</p> <p>Capacity- N/A</p>

Index

#

504HealthNet.....3

A

Anti-Defamation League26

AUC Urgent Care.....3

C

Catholic Charities Archdiocese of New Orleans:

- Legal Services24
- Mental Health7

Children’s Bureau.....8

City of New Orleans.....27

Choice Foundation-LACS.....18

Collegiate Academies.....19

Congreso de Jornaleros.....26

Common Ground Clinic.....4

Council on Alcohol & Drug Abuse.....8

E

Enhanced Destiny Services, Inc.....9

Esperanza Charter School.....19

EXCELth, Inc:

- Physical Health.....5
- Mental Health.....10

F

Family Justice Center.....11

Family Service of Greater New Orleans.....12

FirstLine Schools.....20

G

Gasparian Immigration.....28

Golden Change, Inc.....9

J

JeffCare/JPHSA.....11

Jefferson Parish Public Schools.....16

Jewish Family Service of

Greater New Orleans.....13

Jesuit Social Research Institute.....29

JPS-Bonnabel High School.....16

K

Kenner Discovery Health

Sciences Academy17

Kipp New Orleans20

L

Latino Forum29

Loyola Law Clinic.....25

M

McDonogh 32.....21
Metro Center for Women
& Children.....14
Metropolitan Human
Service District14
Mision Mesa Abierta.....15

N

New Beginnings
Foundation Schools.....21
N.O. Health Department30
NOELA Community
Health Center.....6
Nola Village.....15

O

Orleans Parish School Board.....22

- Transition Homeless Program.....22

Our Voice Nuestra Voz.....23

P

The Pro Bono Project.....25
Puentes/LatiNOLA.....31

R

Recovery School District.....23

S

Southern Poverty Law Center.....32

T

Tulane NO Children
Health Project.....6

Y

Youth Opportunity Center.....33