



# Americans with Disability Act (ADA) Transition Plan for Public Rights-of-Way Update

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**City of New Orleans**  
Department of Public Works  
February 17, 2022

# Meeting Agenda

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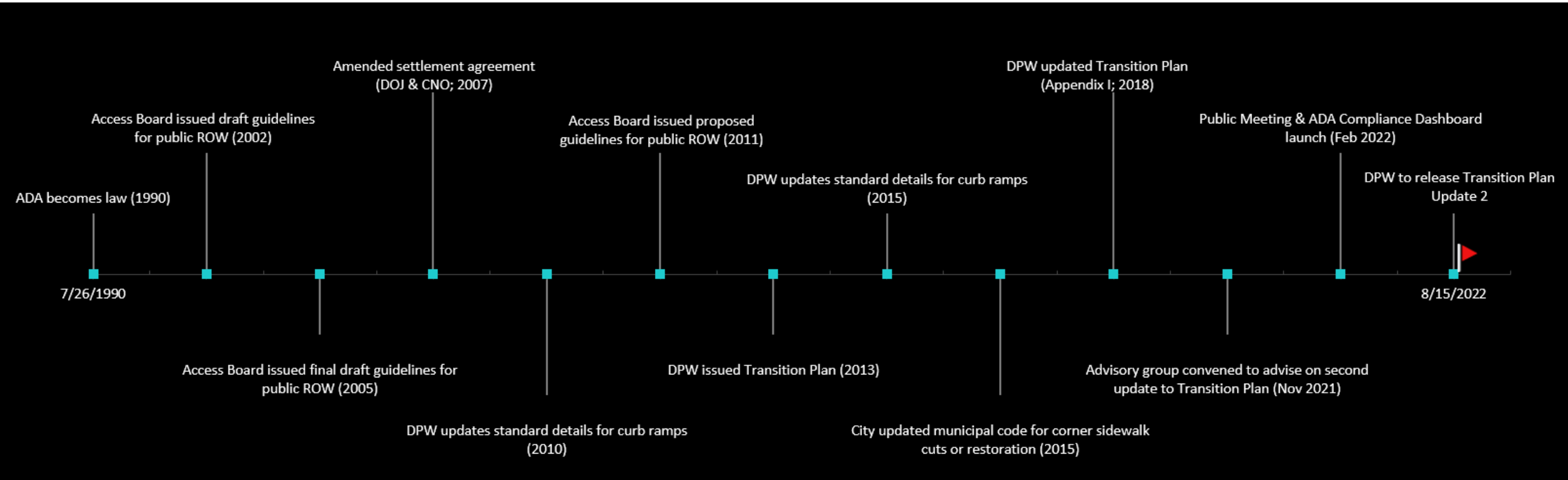
- I. Purpose of Meeting & Project Timeline
- II. Purpose of the ADA Transition Plan for Public Rights-of-Way
- III. 2022 DPW Transition Plan Update
- IV. New Orleans Pedestrian Infrastructure Interactive Map
- V. Next Steps
- VI. Q&A Session

# Purpose of this meeting

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- Share information about DPW efforts to update the ADA Transition Plan for Public Rights-of-Way
- Demonstrate features of the Pedestrian Infrastructure Interactive Map developed by DPW
- Request feedback on the Interactive Map and information access
- Provide timeline for Transition Plan Update next steps

# Background



Timeline of Major Milestones

# Purpose of the ADA Transition Plan

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# DPW ADA Transition Plan

*Required elements of an acceptable Transition Plan*

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- Identifies accessibility barriers in pedestrian facilities in City-controlled public rights-of-way
- Describes how DPW will make facilities accessible – this includes policy, procedure, and schedule updates
- Identifies the official responsible for implementation of the plan
- Establishes a grievance process for accommodation requests

# ADA Transition Plan for Public Rights-of-Way

2013

- Plan identified DPW policies to become consistent with federal accessibility guidance
- Introduced a priority system for ADA upgrades based on land uses and was informed by advisory committee
- DPW ADA Advisory Committee met regularly from Aug 2010 to Oct 2011



# Major Progress since 2013 Transition Plan

## *DPW Policy & Procedures*



Accessible pedestrian signal on  
Bullard Avenue

- Ord. No. 26646, § 1 – City code requires installation of ADA-compliant ramps for all sidewalk and restoration work at corners as per DPW standards, 2015
- DPW (ADA1-4) standards posted for compliant ADA ramps, detectable warning strips & intersection layout for street construction, 2015
- Accessible Pedestrian Signals (APS) Standard Operating Procedure – requires APS features on new or altered traffic signals with pedestrian indicators, in progress



# Major Progress since 2013 Transition Plan

## *Infrastructure upgrades*

- Citywide curb ramp & sidewalk improvements
- Accessible parking zones added
- Transit accessibility upgrades
  - Streetcar stops along uptown route
  - Citywide bus stop improvements



Designated accessible parking in the French Quarter

# DPW Transition Plan Update

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# ADA Transition Plan Update

*DPW ADA focus group, November 2021*

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Initial input into the Transition Plan Update process included:

- Clarifying how to make accessibility requests on the DPW website (eg. parking accommodations)
- Reporting DPW progress on compliance
- Improving DPW grievance procedure for ADA accommodation requests

# DPW Self Evaluation

*Current efforts underway*

- Reviewing current policies / procedures in comparison to 2013 Plan recommendations
- Improving 311 accommodation request process
- Aligning DPW & CNO grievance procedures
- Sharing accessibility improvements on a regular basis



Wisner Path at Esplanade Avenue

# Improving information access

## *Public information on accessible rights-of-way*

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### Currently

- Nola.gov ADA webpage has compliance info and resources
- DPW webpage has 'ADA Transition Plan' which includes:
  - ADA Transition Plan information and full text
  - Link to application for accessible parking requests

### Proposed Improvements

- Include direct link to DPW accessibility info on nola.gov main page
- 'ADA Transition Plan' subsection of DPW webpage to be updated with:
  - Link to New Orleans Pedestrian Infrastructure Interactive Map
  - Descriptions & details on how to make various accessibility requests
  - Link to Resolution Appeal Form and grievance procedure description
- Include accessibility updates via City newsletters, news releases, and social media channels

# New Orleans Pedestrian Infrastructure Interactive Map

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<https://www.nola.gov/dpw/>



Road Map of New Orleans

# Next Steps

## *Prioritizing Compliance*

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- Expanding management efforts to track ADA compliance features
- Incorporating post- 2013 land use changes into priority map
- Continuing self-evaluation of DPW policies and procedures
- Updating DPW website and communications with current accessibility information including regular map updates
- Issuing Draft Transition Plan Update for public comment – Summer 2022

# Q & A Session

*Opportunities for improvement*

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- What are we missing?
- What are ways to make the Interactive Map more accessible to more users?
- What are preferred methods for reporting information not shown correctly on the map? (I.e. email, text, etc.)





**Thank you!**

**For More Information Contact:**

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