

## Questions on Short-Term Rental Licensing

**There is a building of eight condo units that was approved by the CPC prior to passage of the STR law. All eight units are now listed on VRBO, never having been sold or rented. How do we deal with this?**

If STRs are allowed in that location per the Zoning, they are allowed in this building.

**Will the platforms be notified that a property is not in compliance?**

Yes. The mechanism for such notification is being developed.

**How is the city dealing with noise complaints with tenants in short term rentals?**

We will deal with these complaints just as any other complaint we receive. If the neighbor is able to provide documentation (i.e. cell phone video with sound), that would be very helpful.

**Please explain how triplexes are impacted/are affected?**

Buildings with three or more dwelling units cannot be “accessory” short term rentals based on how the use is defined in the CZO. The buildings would be eligible for Temporary or Commercial STR licenses in each legal dwelling unit, based on what is allowable in the property’s underlying zoning district.

**Parking is already a problem. How do we make sure residents have their parking spots?**

The public right-of-way is available for parking of any vehicle, there are no provisions of the City Code to ensure that residents have available parking. Neighborhoods can apply to the Department of Public Works to implement a [Residential Parking program](#) in their area, if one does not already exist. This program does not restrict who may park on the street, but does limit the amount of time a vehicle may be present if it does not bear a City-issued Residential Parking decal or visitor pass.

## Questions on Citywide Public Safety Plan

**We would like our quality of life officers back in the 4th district. Please consider hiring retired NOPD officers to perform this function if you can spare an active duty officer.**

We believe “quality of life” is and should be a priority for every officer, not just those tasked in a specific role. Our entire department seeks to be responsive on quality of life issues and concerns.

We are continually building mechanisms whereby every member of the NOPD seizes the opportunity to actively engage the community and proactively engage in problem-solving strategies. These efforts, however, do not supersede our response to violent crime as well as the most efficient and effective response to calls for service. The NOPD has enacted several initiatives to remove duties from platoon officers. This, paired with the continual hiring of new officers, will assist in allowing officers more time to engage in problem-solving strategies. Recent initiatives include:

- A major restructuring effort that increases police presence and reduces violent crime in neighborhoods
- Shifting non-essential duties (administrative and mechanical tasks) away from commissioned officers

- Updating the City's False Alarm Ordinance to cut time wasted responding to false alarms
- Continuing an aggressive recruiting and hiring campaign
- Removal of Desk Officers on Third Watch
- Alternative Police Response (APR) Unit, to handle non-violent property crime reports via telephone
- Implementing Electronic Warrants to expedite the warrant process

Many quality of life issues require NOPD partnership with various city agencies to develop strategies to problem-solve. As a part of the Fourth District's Community Outreach and Public Information Plans, the Fourth District will invite city agencies to the monthly New Orleans Neighborhood-Police Anti-Crime Council (NONPACC) meetings so that residents can address Quality of Life issues with the respective city agencies.

The Department has also created a new signal to track QOL issues (21Q). The new signal data is utilized as a part of the MAX system to recognize QOL trends and provide that information to District Commanders.

**Illegal guns are purchased illegally. How will the purchase from illegal arms be curtailed?**

The NOPD takes illegal weapons very seriously and we are working to address the issue. We welcome community support—if you are aware of illegal activity, of illegal gun sales, bring that information to our attention.

**Many local schools focus on specific professions, such as engineering, science, technology and math training. Has the NOPD ever considered coordinating with state and federal agencies to offer a program at a local high school focusing on law enforcement?**

This is an interesting idea. While not currently in the works, an initiative of this type is worth exploring. Thank you.

**Can residents request crime cameras or license readers for their home or block?**

We welcome input regarding the crime cameras and LPRs.

**Criminals make money by selling drugs. Has the city considered legalizing marijuana to raise tax dollars and remove it from the black market?**

Decisions about legislation are not under the purview of the police department, but rather the City Council.

**When will Chief Harrison get a special analyst to study and identify the crime hotspots in order to get the NOPD to target these areas more efficiently?**

We have multiple trained professionals contributing to the analysis that goes into positioning cameras and identifying hot spots, including our district commanders.

In October 2016, the Department launched their new, holistic, data-driven approach to police management known as MAX, or Management Analysis for Excellence. MAX replaces the department COMSTAT meetings which were mainly focused on information sharing regarding crime trends. The new program, which is available to the public online, takes that approach even further by focusing not only on crime, but on all other topics for which a police commander has responsibility. In addition, MAX has a greater focus on supervisor accountability through a stronger data-driven management. The new MAX data is available online, broken down by police district. The public posting of this management information further demonstrates the Department's commitment to transparency.

Additionally, we are in the process of hiring three new crime analysts.

**Address Fairgrounds Triangle crime and loitering issues. Crime camera at Gentilly & Belfort needs to be installed.**

We will certainly take that suggestion under advisement, regarding the camera. Loitering laws have been found to be unconstitutional--- simply existing in a public space is not a crime. However, should you observe a crime in progress, please alert our department and we can take appropriate action.

**We cannot incarcerate our way to public safety. It is crucial that young men are educated not just in books but trades and life skills. So industrial art should be a part of education.**

Art education is one part of what should be an expansive approach to attacking the culture of violence that we're confronting.

**The police force does not reflect the ethnic communities. Will your Police Force/Personnel be required to take diversity training?**

The NOPD strives to reflect the city that we protect and the community that we serve. To that end, we welcome officers from all walks of life, from every background.

The NOPD Academy offers a host of classes that lend to community policing/interactions, including Relationship Based Policing. This course is a program that refocuses building trust and public confidence while sustaining crime-fighting partnerships with the community. Other important trainings/programs: Crisis Intervention Training (CIT) and Ethical Policing is Courageous (EPIC), NOPD liaison in LGBT community and NOPD Homeless Assistance Program.

**What can be done about a neighbor's dog who jumps over the fence and is destructive?**

They should call the police immediately and we will route it accordingly (SPCA). The SPCA may do a walk-through of the property and make recommendations for the property to be followed (case by case basis).