

DEPARTMENT OF SAFETY AND PERMITS  
GROUND TRANSPORTATION BUREAU  
**CITY OF NEW ORLEANS**

LATOYA CANTRELL  
MAYOR

ZACHARY R. SMITH  
DIRECTOR

DATE: August 28, 2019

FROM: Wesley Pfeiffer, Deputy Director of Taxicab Services & Enforcement

TO: Taxicab & For-Hire Vehicle Industry

CC: Zachary R. Smith, Director

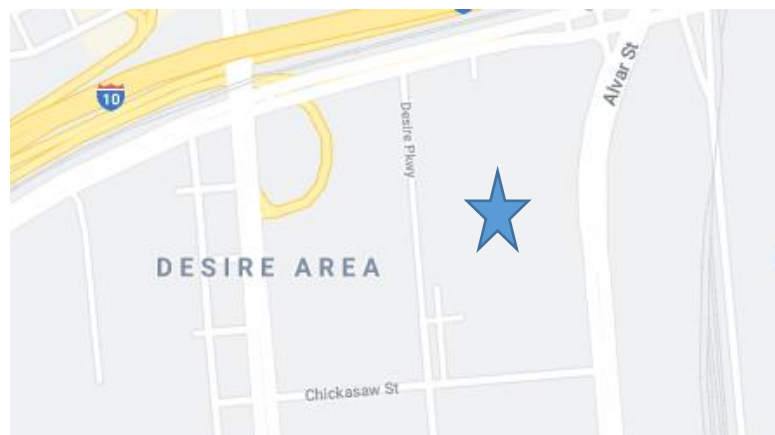
RE: Relocation of the Ground Transportation Bureau Office Effective September 1, 2019

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This memorandum shall serve as formal notice to the taxicab and for-hire vehicle industry that the Ground Transportation Bureau office is moving from City Hall to the RTA East New Orleans Facility effective **September 1, 2019**. The administration office will be next to the Inspection Station.

**The new facility is located at 3901 Desire Pkwy.**

During the transition period, office hours will be Monday through Thursday 8:00AM to 4:00PM and 8:00AM to 3:00PM on Friday. We hope this larger and more centrally located facility will provide the industry with more convenient and expeditious service.



1300 PERDIDO STREET | ROOM 7E05 | NEW ORLEANS, LOUISIANA 70112  
TELEPHONE: 504.658.7200 | FACSIMILE: 504.658.7208





Please enter the main gate near the security booth and check in with security personnel. The office is located on the first floor adjacent to the main lobby. Customers will be able to check in using a kiosk available in the main lobby. Please call 504-658-7170 if you have any questions or concerns.

Directions to the facility are below:

**From Central Business District:** Take I-10 east to exit 239A (Louisa St.); travel south on Louisa St.; east on Chickasaw St. to Desire Pkwy.

**From Airport/Metairie/Kenner:** Take I-10 east (via I-610) to exit 239A (Louisa St.); travel south on Louisa St.; east on Chickasaw St. to Desire Pkwy.

**From New Orleans East:** Take I-10 west to exit 239 (Louisa St.); keep right at the fork and merge onto Old Gentilly Rd.; travel west to Alvar St.; travel south on Alvar St. to Chickasaw St.; turn right (west) on Chickasaw St. to Desire Pkwy.

  
Wesley Pfeiffer

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