## CITY OF NEW ORLEANS CIVIL SERVICE FORM

## **EXTRAORDINARY OR SUPERIOR QUALIFICATIONS, EXPERIENCE, CREDENTIALS**

Please complete this form and attach the posted job announcement and verifiable documentation of extraordinary qualifications, experience, and/or credentials. If it is a provisional employee, please submit a prior announcement. Make sure you have vetted the candidate pool to determine how many candidates possessed extraordinary qualifications. Please keep a copy for your records and send a copy of the form to the Civil Service department for the employee's official personnel file. Do not enter this increase in ADP until you have filled out this form.

Appointing Authority Name: <u>Norman S. J. Foster</u>

Appointing Authority Phone Number: 612 747 2909

Appointing Authority E-mail: <u>nsfoster@nola.gov</u>

**EMPLOYEE INFORMATION** 

Name of Employee with Extraordinary Qualifications:

Current Class (if current employee): C0177 Proposed Class: 0254

Is this a promotion or a new hire? What is the new job class? **Promotion** 

**JOB POSTING & APPOINTMENT** 

Duration of job posting: 4 months+

Date of appointment: 01/01/17

How position was advertised: City website

Type of appointment (provisional, etc.):Provisional

## **Detailed position description:**

Highly responsible professional, administrative and technical work providing technical and administrative support for the City's centralized payroll and human resource systems. Work includes serving as lead resource between Human Resources, Payroll and Information Technology staff members as well other departments on payroll and human resource related issues. Work also includes troubleshooting, analyzing and correcting technical problems and deficiencies, recommending and maintaining standard work processes, user procedures, guidelines and documentation. Other responsibilities include coordinating software updates, modifications, user training and maintenance of the system. The incumbent would review and update user manuals and system protocols in accordance with city rules and policies; and related work as required.

CIVIL SERVICE DEPT

- 1. How many applicants were on the eligible list? How many of them possessed this extraordinary qualification (described below)? 2 applicants, 1 extraordinary
- 2. Minimum qualification(s) exceeded and description of credential(s) (experience, education, certifications, etc.) that exceed(s) the minimum qualification(s):

Minimum Qualification (from job	Employee's Qualification	Details (university, location,
announcement)	that exceeds the minimum	relevance, etc.)
1) A Bachelor's Degree in	Master of Business	December 2007 - University
Computer Science, Management	Administration	of New Orleans, New Orleans
Information Systems, Human		
Resources or Business	Bachelor of Arts	<u>December 1995 – University</u>
Administration from an		of New Orleans, New Orleans
accredited college or university.		
2) Five (5) years of responsible	City of New Orleans, New	Has worked closely with all
professional administrative	Orleans, LA	affected stakeholders in the
experience directly involved with	March 2012 to Present	city. Has extensive experience
the operations of a multi-user	Information Technology	with payroll vendor staff and
computer system involving	Specialist III / Change	has managed a number of
Payroll/Human Resource	Management Lead, and	change processes since Go-
Information processing in a	NOLA 311 Trainer	Live. Historical data
centralized environment. At least		conversion has continued and
one (1) year of this experience	Telecommunications	extensive knowledge of the
must have been at an exempt	Development Corp, New	transition process greatly
level.	Orleans, LA Feb-Mar 2012	assists the accuracy and
	Training Consultant	completeness of that project.

- 3. Description of how similar qualifications are not readily available in the labor market at minimum entrance rate:
  - ADP, and in particular, in a hosted environment, is comparatively rare in the public sector, where complicated civil service rules must be adhered to in a more challenging way than private sector pay environments. The city is still transitioning fully to its new pay system, so direct experience of the transition process is also a key benefit.
- 4. How are the duties of the position relevant to the advanced qualification?

  The position is both technical in nature as well as conceptually very sophisticated as complex rules must be interpreted in very different fact situations, but still allows the City to ensure its rules are being applied uniformly and consistently.
- 5. How will hiring this person at the rate specified below be a financial advantage to the City? Please provide an objective financial analysis.

  The City's annual payroll approximates \$300 million, and ensuring that employees are paid timely, accurately and appropriately are of the highest priority. The City has experienced significant financial penalties in the past when pay was not found to have been appropriate or accurate in particular instances.
- 6. List other departmental employees in this classification. Do they also possess the exceeded qualification and is it job related? Please attach copies of this form for people with the same or equivalent extraordinary qualifications. <u>None.</u>

Rate granted (in steps; % must be in increments of 1.25): \$70,643.

(PG 84, 840 21)

Appointing Authority Signature: Novacan Foster