

# City of New Orleans Latoya Cantrell, Mayor

*Meeting People Where They Are*



## Office of Community Development Tyra Johnson Brown, Interim Director **2022-2026 Consolidated Plan & 2022 Annual Action Plan**

## **Executive Summary**

### **ES-05 Executive Summary - 24 CFR 91.200(c), 91.220(b)**

#### **1. Introduction**

The mission of the Office of Community Development (OCD) is to improve neighborhoods by providing decent affordable housing, suitable living environments, community development services and economic opportunities for low to moderate income individuals and families to improve their quality of life. OCD facilitates the development and preservation of quality affordable housing and community development services, through strategic investments and partnerships with public, private, philanthropic, non-profit, and resident stakeholders. The Consolidated Plan enables the City of New Orleans to utilize federal funds to improve its neighborhoods and create opportunity for its citizens. OCD's vision is where all New Orleans citizens live in vibrant neighborhoods with a range of safe, quality housing options that are affordable; with access to jobs, services and neighborhood amenities that support individuals and family's well-being and quality of life. Successful implementation of this vision depends on addressing challenges and impediments, including limited resources and funding constraints. The City of New Orleans will utilize a combination of strategies to transform a broad vision into clear actions that will result in a more resilient and sustainable New Orleans with vibrant neighborhoods, including more quality affordable housing and community development services in neighborhoods for individuals and families to call HOME. The Consolidated Plan is consistent with the City and HANO's 'Assessment of Fair Housing Plan (AFH) and works closely with housing and community development sub-recipients to achieve OCD's goals of building and preserving affordable housing initiatives and providing community development services to citizens. Mayor Cantrell has said from day one of her administration that providing quality Affordable Housing and Community Development services and Meeting People Where They Are, Helping Get Them to Where They Want to Be is a Top Priority.

#### **2. Summary of the objectives and outcomes identified in the Plan Needs Assessment Overview**

Priorities for affordable housing and community development services have heightened immensely, primarily due to the outbreak of the Coronavirus Pandemic (COVID-19) in March 2020, resulting in a public health and economic crisis. The city consistent with many areas around the world was forced to down businesses and services leaving an economic void, resulting in

significant job loss, as COVID-19 created a serious public health crisis that resulted in COVID-19. As of May 12, 2022, President Biden delivered the sobering statistic that the United States has over One Million Americans who have died from COVID-19 and 82 million Americans have been reported to have contracted the virus. To date, Louisiana reports: 17,291 deaths and 1.2 million cases of COVID-19; and Orleans Parish reports 1,109 deaths and 90,134 cases of COVID-19. The rippling wave of COVID-19 has created residual effects that have resulted in the need for increased affordable housing and community development services. The City's emergency housing and community development programs provides housing stability, which is vital for individuals and families to 'stay in place at home' and provide rental assistance to prevent the further spread of COVID-19. Focusing on the Health and Safety of Citizens First during the COVID-19 Pandemic, the city is postured to meeting people where they are during this unprecedented emergency health crisis, providing households with programs that address immediate housing stabilization during an economically precarious time, in addition to continuing affordable housing and community development services, moving forward in 2022. Priorities for affordable housing and community development services have heightened immensely, primarily due to the outbreak of the Coronavirus Pandemic (COVID-19) in March 2020, resulting in a public health and economic crisis. The city consistent with many areas around the world was forced to down businesses and services leaving an economic void, resulting in significant job loss, as COVID-19 created a serious public health crisis that resulted in COVID-19. As of May 12, 2022, President Biden delivered the sobering statistic that the United States has over One Million Americans who have died from COVID-19 and 82 million Americans have been reported to have contracted the virus. To date, Louisiana reports: 17,291 deaths and 1.2 million cases of COVID-19; and Orleans Parish reports 1,109 deaths and 90,134 cases of COVID-19. The rippling wave of COVID-19 has created residual effects that have resulted in the need for increased affordable housing and community development services. The City's emergency housing and community development programs provides housing stability, which is vital for individuals and families to 'stay in place at home' and provide rental assistance to prevent the further spread of COVID-19. Focusing on the Health and Safety of Citizens First during the COVID-19 Pandemic, the city is postured to meeting people where they are during this unprecedented emergency health crisis, providing households with programs that address immediate housing stabilization during an economically precarious time, in addition to continuing affordable housing and community development services, moving forward in 2022.

### **3. Evaluation of past performance**

The past performance evaluation of OCD's affordable housing and community development programs remained on track in 2021, while adhering to COVID-19 social distancing restrictions. In response to the tremendous need for heightened emergency housing assistance to our eligible individuals and families directly and indirectly affected by the COVID-19 pandemic, OCD released the following programs in 2020-2021: New Orleans Emergency Assistance Program (NOERAP), Emergency Rental & Utility Assistance Program (ERUAP), New Orleans Foreclosure Prevention, Mortgage Assistance Project (NOFPMAP) and Funds to expand and rehabilitate homeless shelters. OCD's Entitlement Grant Programs also remained on track, adhering to COVID-19 social distancing restrictions in 2021: 2021 Affordable Housing NOFA, Hurricane Ida Insurance Deductible Program, Direct Homebuyer Soft-Second Mortgage Assistance Program, ESG and HOPWA programs. Due to the outbreak of COVID-19 in 2020 face-to-face affordable housing inspections were halted to prevent the spread of the virus. HUD granted waivers extending the deadline for inspections and OCD's Construction Bureau was able to perform limited inspections outside of the housing structures, as well as virtual meetings. OCD continues to review its past performance expanding a wider net to include additional organizations as Community Stakeholders to our Citizen Participation Plan (CPP) to continuously improve Outreach for maximum Citizen & Stakeholder engagement and feedback.

#### **4. Summary of citizen participation process and consultation process**

Citizen Participation Plan (CPP) Process: The City of New Orleans (CNO) has devised specific actions to encourage participation in its affordable housing and community development programs. OCD's Citizen Participation Planning process is ongoing Outreach, Communication, Engagement & Input between our Community Stakeholders/Leaders and Citizens. Stakeholders and Citizens are encouraged to provide input into all aspects of the CNO's consolidated planning activities – including assessing and identifying community needs, setting priorities, establishing goals, and performance evaluations. The CNO provides a continuous platform for citizens and stakeholders to contribute information, ideas, opinions, feedback and comments (verbal and or written) on how residents can benefit from the four (4) formula HUD grants programs. Outreach techniques to engage citizens include face-to-face meetings (virtual meetings are an alternative when social distancing is required) for stakeholder meetings and public hearings for citizen public participation. Consultation Process: As part of OCD's Citizen Participation Planning process requirements, HUD regulations requires the CNO to identify Consultation partners (categories of organizations: Community Stakeholders & Leaders, Collaborating Agencies and Non-profit Organizations) to consult with during the Consolidated Plan's (CP) development. OCD's Consultation process performs Outreach to Community Stakeholders/Leaders, Collaborating Agencies, affordable housing, and community development service providers by conducting

Stakeholder Consultation meetings to engage and provide input in the development of the Consolidated Planning process.

## **5. Summary of public comments**

Discussion at the 1st Public Hearing evolved as Citizens in attendance, expressed their thoughts on the need for more rental assistance, as the rent in New Orleans continues to go up, and the need for more affordable houses to purchase and more owner-occupied rehabilitation (OOR) programs. At the 2nd Public Hearing, discussion involved the need for a Small Landlords Rental Program and the need for more affordable rental assistance and more owner-occupied rehabilitation programs. Written comments will be included in the Citizen Participation Plan (CPP) Appendix A.

## **6. Summary of comments or views not accepted and the reasons for not accepting them**

All comments received are accepted and documented in the 2022-2026 Citizen Participation Plan (CPP) Appendix A

## **7. Summary**

The CNO-OCD 2022-2026 Consolidated Plan's 'Citizen Participation Plan' (CPP) utilizes Outreach Action Items Methods for Citizen Participation as an accessible resource for Citizens to reference opportunities where they can provide input in the planning process. Citizens are provided the opportunity to participate and comment on the development of the following required plans: Consolidated Plan, Annual Action Plan (AAP) & Consolidated Annual Performance & Evaluation Report (CAPER) reports submitted by the CNO's Office of Community Development to the Federal - Housing and Urban Development (HUD) Department.

## The Process

### PR-05 Lead & Responsible Agencies 24 CFR 91.200(b)

**1. Describe agency/entity responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source**

The following are the agencies/entities responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Agency Role	Name	Department/Agency
Lead Agency	NEW ORLEANS	
CDBG Administrator		Office of Community Development
HOPWA Administrator		Office of Community Development
HOME Administrator		Office of Community Development
ESG Administrator		Office of Community Development
HOPWA-C Administrator		

**Table 1 – Responsible Agencies**

### Narrative

### Consolidated Plan Public Contact Information

## **PR-10 Consultation – 91.100, 91.110, 91.200(b), 91.300(b), 91.215(I) and 91.315(I)**

### **1. Introduction**

The mission of the Office of Community Development (OCD) is to improve neighborhoods by providing decent affordable housing, suitable living environments and community development services, particularly for individuals and families of low and moderate income, to improve their quality of life. The Consolidated Plan enables the City of New Orleans to utilize federal funds to improve its neighborhoods, provide affordable housing and community development services to citizens. OCD collaborates and coordinates continuously with an expanding list of public partners, assisted housing providers, affordable housing providers; private partners, governmental health, mental health, and services agencies (see 2022-2026 Citizen Participation Plan (CPP) Appendix A for listed Stakeholders)

**Provide a concise summary of the jurisdiction’s activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(I)).**

The City of New Orleans (CNO) and the Housing Authority of New Orleans (HANO) continues its collaboration and coordination efforts in addressing public, assisted housing, and affordable housing services with one another, as well as, continuing to address the goals identified in the jointly completed HUD 2016 Assessment of Fair Housing Plan (AFH). OCD’s Consultation process undertakes several activities to broaden and encourage meaningful collaboration with our Stakeholders. The Consultation process provides the opportunity to cast a wide net in identifying numerous Stakeholders throughout the community as they work with OCD serving as messengers to Citizens, encouraging participation, engagement, input and feedback in the Community Participation Plan (CPP) process. Over One-Hundred (100) Stakeholders are listed in the 2022-2026 Citizen Participation Plan (CPP) (see - Appendix-A) serving as receivers throughout OCD’s Outreach Methodology Process utilized to encourage engagement, input and feedback on how funds for the four (4) formula grants: HOME, CDBG, ESG & HOPWA should be prioritized (based on identified community need) to provide affordable housing and community development services to eligible individuals and families in the City of New Orleans.

**Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness**

Continuum of Care (CoC) efforts through Unity of Greater New Orleans (Unity GNO) and many of its sixty (60) member agencies collaborates collectively with the City of New Orleans (CNO) to determine the best means to allocate Emergency Solutions Grant (ESG) funds. VIA Link continues to maintain data on the Homeless Management Information System (HMIS). This HUD mandated system is a partnership with Unity of Greater New Orleans. The goal of the City of New Orleans is to continue its implementation of the Ten-Year (10) Plan to End Homelessness, applying the same focus and best practices to not only veterans but also those chronically homeless, youth and families. Outreach teams are on the grounds 5 days a week and are on call on weekends. All the emergency shelters have direct contact with the various outreach teams. All providers are using the same coordinated system. The homeless have access to the Community Resource and Referral Center (CRRC) which is a one stop shop resource and day shelter that provides resource linkage based upon the homeless needs. Based upon Unity of Greater New Orleans (Unity GNO) the Point In Time Count (PIT) homelessness continued to impact 482 unsheltered persons, and a lack of housing remains a barrier to the health, safety, well-being, employment, and education individuals and families.

The need to address homelessness for individuals and families in New Orleans has heightened with the outbreak of COVID-19 in 2020. On March 11, 2021, President Biden signed the HOME-American Rescue Plan (HOME-ARP) into Law providing over \$1.9 trillion in funding across America to address the continued impact of the COVID-19 pandemic. The City of New Orleans HOME-ARP funding of \$9,474,585 will reduce homelessness and increase housing stability.

**Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards and evaluate outcomes, and develop funding, policies and procedures for the administration of HMIS**

OCD's Consultation process involves collaboration with Unity of Greater New Orleans (Unity GNO) and several of its sixty (60) members providing homeless individuals and families with shelter in transitional housing or an emergency shelter. Building on the success of reaching "functional zero" homelessness for veterans, individuals, family, youth, disabled as well as, the chronically homelessness population through a coordinated, multi-faceted effort utilizing ESG funding is part of Unity's Strategic Plan. In addition, OCD continues to collaborate with Unity of Greater New Orleans as the organization reports data from the Homeless Management Information System (HMIS), designated by the Continuum of Care to comply with HUD's data collection, management, and reporting standards.

**2. Describe Agencies, groups, organizations and others who participated in the process and describe the jurisdictions consultations with housing, social service agencies and other entities**



**Table 2 – Agencies, groups, organizations who participated**

1	<b>Agency/Group/Organization</b>	Housing Authority of New Orleans
	<b>Agency/Group/Organization Type</b>	PHA Planning organization
	<b>What section of the Plan was addressed by Consultation?</b>	Public Housing Needs
	<b>How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?</b>	The City of New Orleans (CNO) and the Housing Authority of New Orleans (HANO) collaborates to address the goals identified in the jointly produced 2016 Assessment of Fair Housing Plan. The CNO-OCD and HANO collaborate on a continued basis through e-mails, meetings, and public hearings to work together to produce affordable housing to low-income individuals and families.
2	<b>Agency/Group/Organization</b>	UNITY OF GREATER NEW ORLEANS
	<b>Agency/Group/Organization Type</b>	Services-Persons with Disabilities Services-Persons with HIV/AIDS Services-Victims of Domestic Violence Services-homeless
	<b>What section of the Plan was addressed by Consultation?</b>	Housing Need Assessment Homelessness Strategy Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth HOPWA Strategy
	<b>How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?</b>	The City of New Orleans (CNO) and Unity of Greater New Orleans is consulted through e-mails, public hearings, meetings to address ending homelessness, provide homeless preventive services with added wrap-around supportive services including education, addressing unemployment, health and social services needs and services for special needs populations and services for the Housing Opportunities for People Living with HIV/AIDS.
3	<b>Agency/Group/Organization</b>	Louisiana Fair Housing Action Center
	<b>Agency/Group/Organization Type</b>	Service-Fair Housing Planning organization

	<b>What section of the Plan was addressed by Consultation?</b>	Housing Need Assessment Market Analysis
	<b>How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?</b>	The City of New Orleans (CNO) consults the Louisiana Fair Housing Action Center through public hearings, e-mail and meetings to address the need for affordable housing citywide and in target areas to provide quality housing to individuals and families in New Orleans. The CNO and LAFHAC continues to work together addressing the goals stated in the CNO-HANO's 2016 Assessment of Fair Housing Plan, addressing affirmatively furthering fair housing to increase quality equitable affordable housing for low-income individuals and families.
4	<b>Agency/Group/Organization</b>	Southeast Louisiana Legal Services
	<b>Agency/Group/Organization Type</b>	Services - Housing Services-Victims of Domestic Violence Service-Fair Housing Services - Victims
	<b>What section of the Plan was addressed by Consultation?</b>	Housing Need Assessment Market Analysis
	<b>How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?</b>	The City of New Orleans (CNO) consults with Southeast Louisiana Legal Services (SLLS) through public hearings, e-mail and meetings to address the need for affordable housing citywide and in target areas to provide quality housing to individuals and families in New Orleans. The CNO and SLLS continues to work together addressing the goals stated in the CNO-HANO's 2016 Assessment of Fair Housing Plan, addressing affirmatively furthering fair housing to increase quality equitable affordable housing for low-income individuals and families. SLLS goals are to fight for vulnerable people, providing free civil legal aid to low-income people in 22 parishes.
5	<b>Agency/Group/Organization</b>	NEW ORLEANS REDEVELOPMENT AUTHORITY
	<b>Agency/Group/Organization Type</b>	Housing Other government - Local

	<b>What section of the Plan was addressed by Consultation?</b>	Housing Need Assessment Market Analysis Blight Reduction
	<b>How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?</b>	The City of New Orleans (CNO) consults with the New Orleans Redevelopment Authority (NORA) through public hearings, e-mails, meetings addressing the need for more affordable housing. NORA is a neighborhood revitalization catalyst creating opportunities to improve the lives of citizens through blight reduction, housing and property investment, which is consistent with OCD's goals addressing neighborhood stabilization.
6	<b>Agency/Group/Organization</b>	Greater New Orleans Housing Alliance
	<b>Agency/Group/Organization Type</b>	Housing Planning organization
	<b>What section of the Plan was addressed by Consultation?</b>	Housing Need Assessment Market Analysis
	<b>How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?</b>	The City of New Orleans (CNO) consults with the Greater New Orleans Housing Alliance through e-mails and public hearings to address the need for affordable housing to residents in New Orleans.

**Identify any Agency Types not consulted and provide rationale for not consulting**

All Agency types were consulted.

**Other local/regional/state/federal planning efforts considered when preparing the Plan**

<b>Name of Plan</b>	<b>Lead Organization</b>	<b>How do the goals of your Strategic Plan overlap with the goals of each plan?</b>
Continuum of Care	Unity of Greater New Orleans (Unity GNO)	Unity is a Non-Profit Organization coordinating community partnership to end homelessness, leading a collaborative of over 60 Continuum of Care (CoC) agencies whose goal is to reduce and end homelessness. OCD's goal is consistent with Unity, providing CoC agencies with competitive funding to reduce and end homelessness for individuals and families.

**Table 3 – Other local / regional / federal planning efforts**

**Describe cooperation and coordination with other public entities, including the State and any adjacent units of general local government, in the implementation of the Consolidated Plan (91.215(l))**

**Narrative (optional):**

## **PR-15 Citizen Participation – 91.105, 91.115, 91.200(c) and 91.300(c)**

### **1. Summary of citizen participation process/Efforts made to broaden citizen participation Summarize citizen participation process and how it impacted goal-setting**

The City of New Orleans (CNO) has devised specific actions to encourage participation in its affordable housing and community development programs. OCD's Citizen Participation Planning process is ongoing Outreach, Communication, Engagement & Input between our Community Stakeholders/Leaders and Citizens. Stakeholders and Citizens are encouraged to provide input into all aspects of the CNO's consolidated planning activities – including assessing and identifying community needs, setting priorities, establishing goals, and performance evaluations. The CNO provides a continuous platform for citizens and stakeholders to contribute information, ideas, opinions, feedback and comments (verbal and or written) on how residents can benefit from the four (4) formula HUD grants programs. Outreach techniques to engage citizens include face-to-face meetings (virtual meetings are an alternative when social distancing is required) for stakeholder meetings and public hearings for citizen public participation.

**Citizen Participation Outreach**

8.16.2022  
Consolidated Plan

NEW ORLEANS

14

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
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1	Public Hearing	<p>Minorities</p> <p>Non-English Speaking - Specify other language: Spanish &amp; Vietnamese</p> <p>Persons with disabilities</p> <p>Non-targeted/broad community</p> <p>Residents of Public and Assisted Housing</p> <p>Community Stakeholders &amp; Leaders</p>	<p>Discussion at the 1st Public Hearing evolved as six (6) Citizens in attendance, expressed their thoughts on the need for more rental assistance, as the rent in New Orleans continues to go up, and the need for more affordable houses to purchase and more owner-occupied rehabilitation (OOR) programs. At the 2nd Public Hearing, seven (7) Citizens discussion involved the need for a Small Landlords Rental Program and the need for more affordable rental assistance and more owner-occupied rehabilitation programs. Written</p>	<p>Citizens at the 1st Public Hearings expressed their thoughts on the need for more rental assistance, as the rent in New Orleans continues to go up, and the need for more affordable houses to purchase and more owner-occupied rehabilitation (OOR) programs. At the 2nd Public Hearing discussion involved the need for a Small Landlords Rental Program and the need for more affordable rental assistance and more owner-occupied rehabilitation programs. Written</p>	<p>All Comments are Accepted and included in Appendix A</p>	
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Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
			comments are be included in the Citizen Participation Plan (CPP) Appendix A.	comments are be included in the Citizen Participation Plan (CPP) Appendix A.		

2	Newspaper Ad	<p>Minorities</p> <p>Non-English Speaking - Specify other language: Spanish &amp; Vietnamese CD</p> <p>Persons with disabilities</p> <p>Non-targeted/broad community</p> <p>Residents of Public and Assisted Housing</p> <p>Community Stakeholders &amp; Leaders</p>	<p>OCD's 2 Public Hearing Newspaper Ads are placed in the Newspaper a minimum of two weeks prior to the meeting date. The Draft 2022-2026 - 2022 AAP is advertised in the newspaper and placed at the main library &amp; branches for review and comment. CP Outreach</p> <p>Methodology utilized also includes sending an e-mail to OCD's list of Community Stakeholders who serve as messengers to Citizens.</p>	<p>Citizens who attended the public hearing engaged in the following discussion: Citizens at the 1st Public Hearings expressed their thoughts on the need for more rental assistance, as the rent in New Orleans continues to go up, and the need for more affordable houses to purchase and more owner-occupied rehabilitation (OOR) programs. At the 2nd Public Hearing discussion involved the need for a Small Landlords Rental Program and the need for more affordable rental assistance and more owner-occupied rehabilitation programs. Written comments are be included in the</p>	<p>All Comments are accepted and included in Appendix A.</p>	
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Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
				Citizen Participation Plan (CPP) Appendix A.		
3	Internet Outreach	<p>Minorities</p> <p>Non-English Speaking - Specify other language: Spanish and Vietnamese</p> <p>Persons with disabilities</p> <p>Non-targeted/broad community</p> <p>Residents of Public and Assisted Housing</p> <p>Community Stakeholders &amp; Leaders</p>	The 1st Public Hearing had 7 Attendees & the 2nd Public Hearing had 6 Attendees.	The Draft 2022-2026 Consolidated Plan - 2022 Annual Action Plan is advertised in the newspaper and internet for release at the Main Library & Branch Locations and placed on the CNO-OCD website for a review and 30-day comment period. Comment Forms are provided with the plan at the libraries and placed on the CNO-OCD website. All comments are included in Appendix A.	All Comments are accepted and included in Appendix A.	<a href="http://www.nola.gov/community-development/">http://www.nola.gov/community-development/</a> .

**Table 4 – Citizen Participation Outreach**



# Needs Assessment

## NA-05 Overview

### Needs Assessment Overview

The City of New Orleans – Office of Community Development (OCD) facilitates the development and preservation of quality affordable housing in suitable living environments and community development services for individuals and families of low and moderate income through the Consolidated Planning Process. It is essential that the 2022-2026 Consolidated Plan's (4) four formula grants: HOME (Home Investment Partnership Act), CDBG (Community Development Block Grant), ESG (Emergency Solutions Grant), and HOPWA (Housing Opportunities for People Living with HIV/AIDS) are used effectively and efficiently to provide quality affordable housing and community development services to the populations that experience the greatest needs: low-to-moderate income population, minorities, seniors, and special-needs/disabled persons. OCD identifies housing and community development needs through a data driven process that includes statistics obtained through The Data Center NOLA <https://www.datacenterresearch.org/>. Quality neighborhoods through online surveys and public hearings in the AFH process, residents identified access to neighborhood amenities such as churches, job location, quality schools, shopping areas, transportation, medical services, and recreation/greenspace in a safe healthy environment being a quality living environment. Many New Orleans residents expressed that rising housing prices, violent crime, disparities in access to public transit and good schools are key demographic trends assess Housing Needs Assessment. The HUD Data Table shows the most recent data from 2020 showing overall population in Orleans Parish is 383,997. HUD Data Tables confirms that those who are at the lowest end of the income spectrum, owners and renters who make 0 to 30% of the New Orleans median family income, have more housing problems, have more severe housing problems that include substandard housing problems: lacking complete plumbing or kitchen facilities, experience severe overcrowding is more cost burdened and more severely cost burdened than their higher income counterparts.

## NA-10 Housing Needs Assessment - 24 CFR 91.205 (a,b,c)

### Summary of Housing Needs

HUD Data Tables confirms that those who are at the lowest end of the income spectrum, owners and renters who make 0 to 30% of the New Orleans median family income, have more housing problems, have more severe housing problems that include substandard housing problems: lacking complete plumbing or kitchen facilities, experience severe overcrowding is more cost burdened and more severely cost burdened than their higher income counterparts. This pattern is especially true for households with one or more children under the age of six, elderly renters and owners. Data provided by the Data Center New Orleans, adds to this affordable housing cost burden crisis, stating that New Orleans is dominated by low-wage jobs and 62% of essential workers make less than \$30,000 per year. In addition, due to the outbreak of COVID-19, many have lost their jobs with no ability to pay rent or pay for their daily needs.

Demographics	Base Year: 2009	Most Recent Year: 2017	% Change
Population	328,669	388,180	18%
Households	113,935	154,895	36%
Median Income	\$36,258.00	\$38,721.00	7%

**Table 5 - Housing Needs Assessment Demographics**

Data Source: 2000 Census (Base Year), 2013-2017 ACS (Most Recent Year)

### Number of Households Table

	0-30% HAMFI	>30-50% HAMFI	>50-80% HAMFI	>80-100% HAMFI	>100% HAMFI
Total Households	35,225	20,255	23,705	12,470	63,240
Small Family Households	8,605	6,065	7,290	3,820	27,090
Large Family Households	1,820	700	1,265	560	2,975
Household contains at least one person 62-74 years of age	6,990	4,820	5,035	2,435	13,185
Household contains at least one person age 75 or older	3,060	2,670	2,730	950	3,985
Households with one or more children 6 years old or younger	4,885	2,490	2,480	1,295	5,000

**Table 6 - Total Households Table**

Data Source: 2013-2017 CHAS

## Housing Needs Summary Tables

### 1. Housing Problems (Households with one of the listed needs)

	Renter					Owner				
	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total
NUMBER OF HOUSEHOLDS										
Substandard Housing - Lacking complete plumbing or kitchen facilities	535	255	205	135	1,130	120	35	100	55	310
Severely Overcrowded - With >1.51 people per room (and complete kitchen and plumbing)	290	85	190	10	575	15	15	15	10	55
Overcrowded - With 1.01-1.5 people per room (and none of the above problems)	665	310	185	25	1,185	25	35	60	55	175
Housing cost burden greater than 50% of income (and none of the above problems)	16,205	6,405	2,150	290	25,050	4,570	2,290	2,300	690	9,850

	Renter					Owner				
	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total
Housing cost burden greater than 30% of income (and none of the above problems)	2,755	3,935	6,460	2,125	15,275	1,300	1,650	2,210	1,590	6,750
Zero/negative Income (and none of the above problems)	4,090	0	0	0	4,090	1,045	0	0	0	1,045

**Table 7 – Housing Problems Table**

Data 2013-2017 CHAS  
Source:

2. Housing Problems 2 (Households with one or more Severe Housing Problems: Lacks kitchen or complete plumbing, severe overcrowding, severe cost burden)

	Renter					Owner				
	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total
<b>NUMBER OF HOUSEHOLDS</b>										
Having 1 or more of four housing problems	17,690	7,055	2,730	460	27,935	4,730	2,380	2,475	810	10,395
Having none of four housing problems	5,460	6,245	10,470	6,085	28,260	2,210	4,575	8,030	5,115	19,930
Household has negative income, but none of the other housing problems	4,090	0	0	0	4,090	1,045	0	0	0	1,045

**Table 8 – Housing Problems 2**



Data 2013-2017 CHAS  
Source:

### 3. Cost Burden > 30%

	Renter				Owner			
	0-30% AMI	>30-50% AMI	>50-80% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	Total
<b>NUMBER OF HOUSEHOLDS</b>								
Small Related	5,480	3,730	2,650	11,860	1,185	980	1,415	3,580
Large Related	1,275	360	205	1,840	175	80	235	490
Elderly	3,875	2,000	1,040	6,915	3,020	1,835	1,805	6,660
Other	9,450	4,795	4,955	19,200	1,580	1,065	1,105	3,750
Total need by income	20,080	10,885	8,850	39,815	5,960	3,960	4,560	14,480

**Table 9 – Cost Burden > 30%**

Data 2013-2017 CHAS  
Source:

### 4. Cost Burden > 50%

	Renter				Owner			
	0-30% AMI	>30-50% AMI	>50-80% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	Total
<b>NUMBER OF HOUSEHOLDS</b>								
Small Related	5,180	2,005	565	7,750	975	620	665	2,260
Large Related	1,140	200	15	1,355	105	30	155	290
Elderly	2,470	1,195	355	4,020	2,230	945	890	4,065
Other	8,420	3,160	1,280	12,860	1,300	705	625	2,630
Total need by income	17,210	6,560	2,215	25,985	4,610	2,300	2,335	9,245

**Table 10 – Cost Burden > 50%**

Data 2013-2017 CHAS  
Source:

### 5. Crowding (More than one person per room)

	Renter					Owner				
	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total
<b>NUMBER OF HOUSEHOLDS</b>										
Single family households	745	310	270	29	1,354	10	30	75	34	149

	Renter					Owner				
	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total
Multiple, unrelated family households	165	74	70	0	309	25	19	4	29	77
Other, non-family households	45	25	40	4	114	0	0	0	0	0
Total need by income	955	409	380	33	1,777	35	49	79	63	226

**Table 11 – Crowding Information – 1/2**

Data 2013-2017 CHAS  
Source:

	Renter				Owner			
	0-30% AMI	>30-50% AMI	>50-80% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	Total
Households with Children Present	0	0	0	0	0	0	0	0

**Table 12 – Crowding Information – 2/2**

Data Source  
Comments:

**Describe the number and type of single person households in need of housing assistance.**

According to the Reinvestment Fund ‘New Orleans Market Analysis of Trends & Conditions’ Marketing Study: single person households in need of housing assistance is partly due to the COVID-19 Pandemic, resulted in contracting the virus and or unemployment, business shut, and eventual business downsizing. Orleans Parish has an average of households that are renters and homeowners that are cost burdened, spending over 30% of their income on housing costs. Orleans Parish has an average household size that is smaller than the national average with nearly half of all households living alone (single-family one (1) in the household), not interacting with anyone during the COVID-19 shut down; resulting in the need for housing assistance if that person was unemployed as a result of the shut-down of business during COVID-19 with limited income for living expenses.

**Estimate the number and type of families in need of housing assistance who are disabled or victims of domestic violence, dating violence, sexual assault and stalking.**

According to <https://www.datacenterresearch.org/> in 2017 in Orleans Parish, it is estimated that 102,122 people ages 5 and older (23%) are disabled. According to the People with Disabilities Orleans Parish Health Profile report <https://ldh.la.govOrleans/DisabilityOrleans.pdf> the data reported on the disabled population is fluid and information provided on the 2020 Census is self-reported, allowing more than one disability to be reported, as well as, not reporting disability, accounting for the discrepancies in the data.

### **What are the most common housing problems?**

Housing costs are at an all-time high leaving individuals & families with little resources left for necessities: health care, food, transportation, education, and leisure activities. Many persons' who are disabled, victims of domestic violence, dating violence, sexual assault and stalking need housing assistance resulting from their circumstance of limited income. The vulnerable population described may possibly need therapy and or mental health counseling may qualify them for disability, as well as, advised by the CDC to take extra pre-cautions with social-distancing practices to avoid getting the COVID-19 virus. This results in the challenging decision of deciding to work or take pre-cautions for your health, both physical and mental. To qualify for Social Security Disability Insurance (SSI) disability a person must earn less than \$1,350 a month to receive up to \$800 - \$1,800 per month <https://www.ssa.gov/disability/>. Based on the 2022 New Orleans HUD Family Income a person making \$32,940 annually would place the disabled/vulnerable population at 60% AMI, with many disabled/vulnerable persons making far less income, qualifying them for much needed housing assistance.

### **Are any populations/household types more affected than others by these problems?**

According to the 2022 HousingNOLA Action report: Over 58,000 (HUD Data Table identifies 54,735) households in New Orleans are paying too much for their home costs (cost burdened) paying over 30% of their income in housing costs for rent, mortgage payments, utility bills and home insurance. COVID-19 in 2020 thru the present has heightened these housing needs, with results from the U.S Census in the Household Pulse survey revealing extremely low below 30% AMI renters and owners are still experiencing impacts on their housing costs during the COVID-19 <https://www.housingnola.org/main/plans>. Experiencing unaffordable housing costs (being cost burdened) impacts individuals & families well-being and quality of life. The 30% AMI (Area Median Income) threshold serves as a signal of housing cost distress and the need for housing assistance. The provided HUD Data Tables report that very low-income individuals & families (30%AMI) pay over 50% and low-income individuals & families (50% AMI) pay over 30% of their income on housing costs. In New Orleans, the median rent is \$1,025 per month and the median mortgage is \$1,702 per month [www.census.gov/2020/quickfacts/fact/table/orleansparishlouisiana](http://www.census.gov/2020/quickfacts/fact/table/orleansparishlouisiana). HUD Data Tables report very low to low-income

individuals' & families' Housing Needs include, but not limited to: Lack of adequate plumbing and or electrical, roof replacement, interior and or exterior rehabilitation work, lack of bathroom and or kitchen facilities. All these housing assistance needs have been heightened as a result of COVID-19.

**Describe the characteristics and needs of Low-income individuals and families with children (especially extremely low-income) who are currently housed but are at imminent risk of either residing in shelters or becoming unsheltered 91.205(c)/91.305(c)). Also discuss the needs of formerly homeless families and individuals who are receiving rapid re-housing assistance and are nearing the termination of that assistance**

A characteristic of this population is its lack of financial resources availability to meet overall needs. The needs found in this population revolve around the day-to-day basics—food and shelter and child-care, often with a one income Single-Parent. Among this population, a large percentage of household income is spent on housing. This is particularly true in renter households. The most common problem is that of housing cost burden of greater than 50% of income.

Given the data on housing needs of the multiple problems and cost burdens, it is clear the high cost of renting has led numerous households to seek rental assistance, which has heightened due to the outbreak of COVID-19. The City's Homeless Prevention, Rapid Rehousing, and Emergency Rental Assistance program has serves households in homeless prevention and housing assistance. Economic issues are evident with need for job training and job readiness apparent throughout the community. The gap between fair market rents and available assistance such as SSI payments demonstrate the perilous position faced by those with special needs.

**If a jurisdiction provides estimates of the at-risk population(s), it should also include a description of the operational definition of the at-risk group and the methodology used to generate the estimates:**

The following Estimates in Orleans Parish describe the At-Risk Populations and the Methodology utilized: Orleans Parish Homeless Population: 1000 persons any given day People with Disabilities: 102,122 Orleans Parish Health Profile <https://ldh.la.gov/Orleans/DisabilityOrleans.pdf> Elderly Population over 65: 60,862/16% NOLA HOME CARE <https://nolahomecare.com/blog/senior-citizen-population-in-louisiana/>

Persons Living with HIV/AIDS (PLWHA): 4,994 AIDS VU Orleans Parish Data: <https://aidsvu.org/local-data/united-states/south/louisiana/orleans-parish/>

Population-at-Risks refers to the following individuals: elderly, low-income socio-economic disadvantaged, disabled, domestic violence victims, persons living with HIV/AIDs & homeless. The Population-at-Risks are vulnerable and susceptible to circumstances/situations with following needs: housing assistance, healthcare, homeless prevention and community development services.

**Specify particular housing characteristics that have been linked with instability and an increased risk of homelessness**

Overcrowding, safe and decent housing specifies the housing characteristics that have been linked with instability and an increased risk of homelessness.

**Discussion**

Low-Income Individuals and Families with poor housing conditions are a result of not having enough income to make needed repairs on their homes. Most of these households are already cost burdened paying for rent or a mortgage leaving little to make necessary repairs. Better jobs and increased wages for people would make all the difference in reducing being cost burdened and creating a better quality of life for Individuals and Families.

## NA-15 Disproportionately Greater Need: Housing Problems – 91.205 (b)(2)

Assess the need of any racial or ethnic group that has disproportionately greater need in comparison to the needs of that category of need.

### Introduction

The racial/ethnic group with disproportionately greater need, within the categories of severe housing problems, is the African American population. These housing needs have heightened since the outbreak of the COVID-19 Pandemic. Many individuals are losing their jobs due to the economic shut-down resulting in the lack of ability to pay their rent or mortgage; also contracting the virus and not able to go to work. Lower-income persons are also more likely to be living in crowded households where there are more people than rooms, making quarantining sick family members more difficult.

### 0%-30% of Area Median Income

Housing Problems	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	26,470	3,615	5,135
White	3,980	380	915
Black / African American	20,505	3,020	3,755
Asian	395	60	65
American Indian, Alaska Native	4	0	45
Pacific Islander	0	0	0
Hispanic	1,300	85	290

**Table 13 - Disproportionally Greater Need 0 - 30% AMI**

Data 2013-2017 CHAS  
Source:

\*The four housing problems are:

1. Lacks complete kitchen facilities,
2. Lacks complete plumbing facilities,
3. More than one person per room,
4. Cost Burden greater than 30%

### 30%-50% of Area Median Income

Housing Problems	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	15,020	5,235	0
White	2,940	890	0
Black / African American	10,725	3,865	0
Asian	180	225	0
American Indian, Alaska Native	30	0	0
Pacific Islander	0	0	0
Hispanic	890	205	0

**Table 14 - Disproportionally Greater Need 30 - 50% AMI**

Data 2013-2017 CHAS  
Source:

\*The four housing problems are:

1. Lacks complete kitchen facilities,
2. Lacks complete plumbing facilities,
3. More than one person per room,
4. Cost Burden greater than 30%

### 50%-80% of Area Median Income

Housing Problems	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	13,875	9,830	0
White	4,260	2,070	0
Black / African American	8,185	6,710	0
Asian	185	350	0
American Indian, Alaska Native	10	4	0
Pacific Islander	0	0	0
Hispanic	920	530	0

**Table 15 - Disproportionally Greater Need 50 - 80% AMI**

Data 2013-2017 CHAS  
Source:

\*The four housing problems are:

1. Lacks complete kitchen facilities,
2. Lacks complete plumbing facilities,
3. More than one person per room,
4. Cost Burden greater than 30%

## 80%-100% of Area Median Income

Housing Problems	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	4,990	7,480	0
White	2,465	2,075	0
Black / African American	1,985	4,590	0
Asian	114	140	0
American Indian, Alaska Native	45	19	0
Pacific Islander	0	20	0
Hispanic	280	490	0

**Table 16 - Disproportionally Greater Need 80 - 100% AMI**

Data 2013-2017 CHAS  
Source:

\*The four housing problems are:

1. Lacks complete kitchen facilities,
2. Lacks complete plumbing facilities,
3. More than one person per room,
4. Cost Burden greater than 30%

### Discussion

Over the jurisdiction, it appears the African American population is the racial group that has disproportionately the greater need with housing problems. The Data Center New Orleans reports that the poverty rate by race/ethnicity from the 2018 American Community Survey is that 32% percent of all black households live in poverty compared to only 10% of white households. Lower-income families have the challenge of making needed repairs to their homes with limited money or providing for the daily necessities of food, transportation, child-care, healthcare and other vital services.



## NA-20 Disproportionately Greater Need: Severe Housing Problems – 91.205 (b)(2)

Assess the need of any racial or ethnic group that has disproportionately greater need in comparison to the needs of that category of need.

### Introduction

In the 0%-50% AMI category, the racial/ethnic group with disproportionately greater need, within the categories of severe housing problems, is the African American population. High-cost burden for housing needs is heightened due to the outbreak of the COVID-19 Pandemic, leaving individuals and families with the inability to pay for their rent or mortgages, due to health and economic challenges. According to the Data Center New Orleans in 2018 African Americans earn a median household of income of \$24,813, significantly less than White residents earning a household median income of \$69,852. African American Households earn only 1/3 of earned median household income compared to their White counterparts. Based on the HUD Data Tables provided, OCD will continue and heighten its efforts to provide quality affordable housing services that include rental and mortgage assistance, development of affordable rental housing, homeownership program, as well as owner-occupied rehabilitation to preserve housing and stabilize neighborhoods to eligible individuals and families.

### 0%-30% of Area Median Income

Severe Housing Problems*	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	22,420	7,670	5,135
White	3,750	605	915
Black / African American	16,910	6,610	3,755
Asian	345	110	65
American Indian, Alaska Native	4	0	45
Pacific Islander	0	0	0
Hispanic	1,135	250	290

**Table 17 – Severe Housing Problems 0 - 30% AMI**

Data 2013-2017 CHAS  
Source:

\*The four severe housing problems are:

1. Lacks complete kitchen facilities,
2. Lacks complete plumbing facilities,
3. More than 1.5 persons per room,
4. Cost Burden over 50%

### 30%-50% of Area Median Income

Severe Housing Problems*	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	9,435	10,820	0
White	2,130	1,695	0
Black / African American	6,435	8,155	0
Asian	145	265	0
American Indian, Alaska Native	15	15	0
Pacific Islander	0	0	0
Hispanic	515	585	0

**Table 18 – Severe Housing Problems 30 - 50% AMI**

Data 2013-2017 CHAS  
Source:

\*The four severe housing problems are:

1. Lacks complete kitchen facilities,
2. Lacks complete plumbing facilities,
3. More than 1.5 persons per room,
4. Cost Burden over 50%

### 50%-80% of Area Median Income

Severe Housing Problems*	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	5,205	18,500	0
White	2,140	4,200	0
Black / African American	2,535	12,355	0
Asian	125	415	0
American Indian, Alaska Native	4	8	0
Pacific Islander	0	0	0
Hispanic	350	1,100	0

**Table 19 – Severe Housing Problems 50 - 80% AMI**

Data 2013-2017 CHAS  
Source:

\*The four severe housing problems are:

1. Lacks complete kitchen facilities,
2. Lacks complete plumbing facilities,
3. More than 1.5 persons per room,
4. Cost Burden over 50%

## 80%-100% of Area Median Income

Severe Housing Problems*	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	1,270	11,200	0
White	685	3,855	0
Black / African American	445	6,135	0
Asian	50	205	0
American Indian, Alaska Native	25	39	0
Pacific Islander	0	20	0
Hispanic	60	715	0

**Table 20 – Severe Housing Problems 80 - 100% AMI**

Data 2013-2017 CHAS  
Source:

\*The four severe housing problems are:

1. Lacks complete kitchen facilities,
2. Lacks complete plumbing facilities,
3. More than 1.5 persons per room,
4. Cost Burden over 50%

## Discussion

According to the HUD Data Table, Individuals and Families in the 0%-30% AMI makes it extremely difficult to address the severe housing problems, due to the inability to pay for much needed home rehabilitation. The need to address severe housing problems for low-income individuals and families continues to outweigh the resources available serve everyone. Due to COVID-19, the disparities of income and poverty by race/ethnicity has widened, exposing the challenges faced daily of African Americans and People of Color, being able to have needed resources available to them to absorb health and economic shocks to come out resilient.

## NA-25 Disproportionately Greater Need: Housing Cost Burdens – 91.205 (b)(2)

Assess the need of any racial or ethnic group that has disproportionately greater need in comparison to the needs of that category of need.

### Introduction:

Examination of the given data makes it clear that for those at the lower income ( $\leq$  30%-50% MFI), housing cost burdens are disproportionately in greater need for African American households. Many Individuals and Families in this category have found themselves ill and or unemployed due to the outbreak of the COVID-19 Pandemic making the challenges of housing cost burdens more challenging.

### Housing Cost Burden

Housing Cost Burden	$\leq$ 30%	30-50%	>50%	No / negative income (not computed)
Jurisdiction as a whole	83,620	28,600	37,335	5,340
White	36,170	8,865	9,110	935
Black / African American	39,465	17,035	25,115	3,925
Asian	2,265	350	605	75
American Indian, Alaska Native	95	40	40	45
Pacific Islander	35	0	0	0
Hispanic	4,205	1,720	1,980	290

**Table 21 – Greater Need: Housing Cost Burdens AMI**

Data Source: 2013-2017 CHAS

### Discussion:

Over 58,000 households in New Orleans are paying too much for their homes today are cost burdened according to the 2022 HousingNOLA Action Plan Report. A household is cost burdened when they must pay over 30% of their income in housing costs, which includes rent, mortgage payments, utility bills and home insurance. These high costs are heightened due to the outbreak of COVID-19, creating a public health and economic crisis, leaving little for low-income individuals and families housing cost, expenses like food, transportation, education, and health care.

## **NA-30 Disproportionately Greater Need: Discussion – 91.205(b)(2)**

### **Are there any Income categories in which a racial or ethnic group has disproportionately greater need than the needs of that income category as a whole?**

African American Households in the <= 30% MFI and the <= 50% MFI income ranges have disproportionately greater need in housing and economic opportunity. Families with lower household incomes have challenges in deciding to pay for housing costs or obtain needed necessities such as food, healthcare, childcare, transportation, and other needed services. According to the Data Center New Orleans, 54% of all Orleans Parish households can be identified as being in 'Liquid Asset Poverty' (LAP). LAP rates are the percent of households that do not have enough savings to survive at the poverty level for three months without income. Consistent with HUD's Disproportionately Greater Need Tables the Liquid Asset Poverty Rate by race/ethnicity reports 71% of African American households and 59% of Hispanic Households are in LAP compared to 29% of White Households. The outbreak of COVID-19 with its health and economic impact adds to the financial strain of Individuals and Families with housing costs burdens.

### **If they have needs not identified above, what are those needs?**

African American Households in the <= 30% MFI and the <= 50% MFI income ranges have disproportionately greater need in housing and economic opportunity. Families with lower household incomes have challenges in deciding to pay for housing costs or obtain needed necessities such as food, healthcare, childcare, transportation, and other needed services. According to the Data Center New Orleans, 54% of all Orleans Parish households can be identified as being in 'Liquid Asset Poverty' (LAP). LAP rates are the percent of households that do not have enough savings to survive at the poverty level for three months without income. Consistent with HUD's Disproportionately Greater Need Tables the Liquid Asset Poverty Rate by race/ethnicity reports 71% of African American households and 59% of Hispanic Households are in LAP compared to 29% of White Households. The outbreak of COVID-19 with its health and economic impact adds to the financial strain of Individuals and Families with housing costs burdens.

### **Are any of those racial or ethnic groups located in specific areas or neighborhoods in your community?**

The City of New Orleans is composed of diverse and inclusive neighborhoods. According to the U.S. Census Bureau's 2020 population estimates the total population of people in Orleans Parish is 376,971. There are now 94,276 fewer African Americans (Total Population: 229,116 (60%)), living in Orleans Parish compared to 2000, and 7,970 fewer Whites (Total Population 120,901 (35%)). Meanwhile the Hispanic population grew by 6,838 (Total Population 21,664(5%)). Other

Races/Ethnicity reported: Asian, Native Hawaiian/Pacific Islander, One or More Races accounted for less than 3% combined.

Specific neighborhoods identified in Orleans Parish with a high number of African American Individuals and Families include but not limited to: Central City/Magnolia, Desire/Florida, Dillard Gentilly, Edgelake/Little Woods, Broad, Freret, Gert Town, Hollygrove, St. Thomas/Irish Channel, Leonidas, Lower Ninth Ward/Holy Cross, Upper-Ninth Ward, Plum Orchard, St. Bernard, St. Claude/St. Roch, Seventh Ward, Treme, Tulane/Gravier & New Orleans East Portions. These neighborhoods in Orleans Parish are specifically identified in OCD & HANO's 2016 Assessment of Fair Housing Plan (AFH) which describes these neighborhoods in the city with high populations of African American and People of Color. The AFH plan utilized a mapping tool, describing these neighborhoods as Racial/Ethnic Concentrated Areas of Poverty (RECAPS) and is consistent with the Community Development Areas' (CD) Eligible Census Tracts where 51% or more of the Individuals and Families are low-to-moderate income. OCD continues to provide funding for Affordable Housing city wide, with many units being developed in High Opportunity Zones.

## NA-35 Public Housing – 91.205(b)

### Introduction

The Housing Authority of New Orleans (HANO) implements a variety of strategies addressing the shortage of affordable housing in the City of New Orleans (CNO) and is consistent with its Consolidated Plan (CP). HANO links many of the broader community affordable housing development strategies currently underway through ongoing collaboration with the CNO and Community Stakeholders. HANO’s core strategies focus on maximizing affordable housing opportunities for low-income Individuals & Families through continuous program improvements, facility management and maintaining economic sustainability.

### Totals in Use

	Program Type								
	Certificate	Mod-Rehab	Public Housing	Vouchers					
				Total	Project-based	Tenant-based	Special Purpose Voucher		
							Veterans Affairs Supportive Housing	Family Unification Program	Disabled *
# of units vouchers in use	0	0	2,053	16,602	1,022	15,431	72	0	0

**Table 22 - Public Housing by Program Type**

\*includes Non-Elderly Disabled, Mainstream One-Year, Mainstream Five-year, and Nursing Home Transition

Data Source: PIC (PIH Information Center)

## Characteristics of Residents

	Program Type							
	Certificate	Mod-Rehab	Public Housing	Vouchers			Special Purpose Voucher	
				Total	Project-based	Tenant-based	Veterans Affairs Supportive Housing	Family Unification Program
Average Annual Income	0	0	12,410	11,170	9,590	11,204	12,242	0
Average length of stay	0	0	8	2	0	2	1	0
Average Household size	0	0	2	2	2	2	1	0
# Homeless at admission	0	0	0	4	4	0	0	0
# of Elderly Program Participants (>62)	0	0	499	1,831	311	1,504	14	0
# of Disabled Families	0	0	370	3,114	131	2,938	35	0
# of Families requesting accessibility features	0	0	2,053	16,602	1,022	15,431	72	0
# of HIV/AIDS program participants	0	0	0	0	0	0	0	0
# of DV victims	0	0	0	0	0	0	0	0

**Table 23 – Characteristics of Public Housing Residents by Program Type**

Data Source: PIC (PIH Information Center)



## Race of Residents

Race	Certificate	Mod-Rehab	Public Housing	Program Type					
				Vouchers			Special Purpose Voucher		
				Total	Project-based	Tenant-based	Veterans Affairs Supportive Housing	Family Unification Program	Disabled *
White	0	0	10	234	60	166	8	0	0
Black/African American	0	0	2,036	16,285	959	15,186	63	0	0
Asian	0	0	0	33	0	33	0	0	0
American Indian/Alaska Native	0	0	4	34	3	30	1	0	0
Pacific Islander	0	0	3	16	0	16	0	0	0
Other	0	0	0	0	0	0	0	0	0

\*includes Non-Elderly Disabled, Mainstream One-Year, Mainstream Five-year, and Nursing Home Transition

**Table 24 – Race of Public Housing Residents by Program Type**

Data Source: PIC (PIH Information Center)

## Ethnicity of Residents

Ethnicity	Certificate	Mod-Rehab	Public Housing	Program Type					
				Vouchers			Special Purpose Voucher		
				Total	Project-based	Tenant-based	Veterans Affairs Supportive Housing	Family Unification Program	Disabled *
Hispanic	0	0	55	690	18	662	5	0	0
Not Hispanic	0	0	1,998	15,912	1,004	14,769	67	0	0

\*includes Non-Elderly Disabled, Mainstream One-Year, Mainstream Five-year, and Nursing Home Transition

**Table 25 – Ethnicity of Public Housing Residents by Program Type**

Data Source: PIC (PIH Information Center)

### Section 504 Needs Assessment: Describe the needs of public housing tenants and applicants on the waiting list for accessible units:

African American Individuals and Families is the predominant population residing in publicly supported housing in New Orleans. HANO is currently serving more than 17,000 low-income Individuals & Families through the Housing Choice Voucher Program (HCVP) and has a waiting list

of approximately 20,000 additional Individuals and Families. The waiting list was opened February 22, 2021, for Project-Based Voucher housing sites and due to the volume of applicants is now currently closed. HANO continues to have too few vouchers to meet the demand for affordable housing <http://www.hano.org/Housing/HCVP> Consistent with the Data Center New Orleans, HANO reports that 39,820 low-income persons are cost-burdened paying over 50% of their income on housing costs.

### **Most immediate needs of residents of Public Housing and Housing Choice voucher holders**

According to HANO's 2022 Public Housing Authority's Report (PHA), there are 39,820 low-income renters that are severely cost burdened and 40,630 low-income renters reporting housing problems. Comparing the entire jurisdiction, over 58,000 households in Orleans Parish are paying too much in housing costs and are cost burdened, which includes rent, mortgage, utility bills, and home insurance. The high cost of housing leaves little for critical expenses like food, transportation, education, Authority and healthcare. Overall, the racial wealth gap between the African American population and White population must be addressed to ensure equity in providing economic opportunity, quality affordable housing and community development services.

### **How do these needs compare to the housing needs of the population at large**

Housing needs greatly reflect those of the entire population at large, in that all people want a clean, safe place to live, with needed amenities and the opportunity to support oneself or family. The Data Center New Orleans reports that 32% of African American Households in Orleans Parish live in poverty compared to only 10% of White households. The disparity in incomes reflects the African American population has greater need than the population at-large directly contributing to being cost burdened, living in substandard conditions, and overcrowded conditions.

### **Discussion**

The CNO-OCD continues its collaboration HANO providing Affordable Housing and Community Development services to individuals and families in the City of New Orleans. The CNO-OCD and HANO also continues to adhere to the Goals identified in the joint 2016 Assessment of Fair Housing Plan (AFH), affirmatively furthering fair housing.

## NA-40 Homeless Needs Assessment – 91.205(c)

### Introduction:

### Homeless Needs Assessment

Population	Estimate the # of persons experiencing homelessness on a given night		Estimate the # experiencing homelessness each year	Estimate the # becoming homeless each year	Estimate the # exiting homelessness each year	Estimate the # of days persons experience homelessness
	Sheltered	Unsheltered				
Persons in Households with Adult(s) and Child(ren)	2,025	0	277	2,000	2,025	0
Persons in Households with Only Children	0	0	0	0	0	0
Persons in Households with Only Adults	397	0	98	397	0	0
Chronically Homeless Individuals	482	0	0	400	0	0
Chronically Homeless Families	24	0	24	24	0	0
Veterans	92	0	0	80	0	0
Unaccompanied Child	0	0	0	0	0	0
Persons with HIV	182	0	0	0	0	0

**Table 26 - Homeless Needs Assessment**

Data Source  
Comments:

Indicate if the homeless population is:                      Has No Rural Homeless

**If data is not available for the categories "number of persons becoming and exiting homelessness each year," and "number of days that persons experience homelessness," describe these categories for each homeless population type (including chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth):**

Although there has been much success in homeless prevention and reducing homelessness, the outbreak of the COVID-19 pandemic created a public health crisis and placed our unsheltered homeless population at risk of contracting the virus. More than 580,000 people on any given night in the United States were experiencing homelessness when the COVID-19 pandemic began, having to endure not having the safety and protection of a stable home, furthering impacting the homeless crisis. The city is committed to ensuring that Individuals and Families have a safe place to live. According to the last available Point-in-Time (PIT) Survey, January 25, 2021, homelessness continues to impact 482 unsheltered persons. The City and Unity of GNO utilizing HUD and American Rescue Plan resources worked tirelessly getting the homeless population off the street into hotels, providing a safe place to stay and quarantine in their own rooms to prevent the spread of COVID-19. The prevention of homelessness has heightened, due to the COVID-19 pandemic, the City through HUD and the U.S. Treasury Department provides funds for residents directly or indirectly affected by the COVID-19 pandemic to stabilize their housing needs. Individuals and Families here and across the country are experiencing a health and or economic crisis with the inability to pay their rent and utility.

**Nature and Extent of Homelessness: (Optional)**

<b>Race:</b>	<b>Sheltered:</b>	<b>Unsheltered (optional)</b>
White	0	0
Black or African American	0	0
Asian	0	0
American Indian or Alaska Native	0	0
Pacific Islander	0	0
<b>Ethnicity:</b>	<b>Sheltered:</b>	<b>Unsheltered (optional)</b>
Hispanic	0	0
Not Hispanic	0	0

Data Source  
Comments:

**Estimate the number and type of families in need of housing assistance for families with children and the families of veterans.**

Many low-income Individuals and Families people are at risk of being homelessness due to outbreak of the COVID-19 pandemic. Individuals and Families are experiencing health and or economic crisis and need housing assistance. Lower-income Individuals and Families are more likely to be living in crowded households because of the inability to pay rent with fewer people in the house. A crowded household brings the added risk of not being able to quarantine families who are sick with the virus. Low-Income Individuals already face paying too much, up to 50% of their income on rent or a mortgage, utility bills, and home insurance. The high cost for housing leaves little for critical expenses like food, transportation, education, and health care. In addition, low-income Individuals and Families are more likely to be working in service positions on the front-line of COVID-19, exposing themselves to the virus, losing pay if they need to quarantine. The need for housing assistance for low-income Individuals and Families has heightened due to COVID-19, with many losing their jobs because of the economic shut-down and downsizing of businesses. The city and its partners continue to provide programs to meet the need of our homeless population.

**Describe the Nature and Extent of Homelessness by Racial and Ethnic Group.**

In Orleans Parish the racial group most seen in the homeless population is African American. While men are the largest population, there is also a steady population of unaccompanied youth and families. The Office of Community Development Administers the Emergency Solutions Grant

with our community partners/service providers have provided low-barrier shelter, day & night shelter, rapid rehousing, and Community Resource & Referral Services to Individuals and Families totaling: 4815. The city is committed to ensuring that Individuals and Families have a safe place to live. According to the last available Point-in-Time (PIT) Survey, January 25, 2021, homelessness continues to impact 482 unsheltered persons. The City and Unity of GNO utilizing HUD and American Rescue Plan resources worked tirelessly getting the homeless population off the street into hotels, providing a safe place to stay and quarantine in their own rooms to prevent the spread of COVID-19.

**Describe the Nature and Extent of Unsheltered and Sheltered Homelessness.**

In Orleans Parish the racial group most seen in the homeless population is African American. While men are the largest population, there is also a steady population of unaccompanied youth and families.

**Discussion:**

The City continues to meet its objective to reduce and prevent homelessness for Individuals and Families. As previously detailed, the measures to determine our success in meeting this objective are already in place. These measures are to ensure those exiting homeless services do so with an increase in income; those adult clients exit homeless services with employment; when needed and available, that clients exit homeless services with mainstream benefits; that Permanent Supportive Housing clients stay in their housing placement more than 6 months. While the objective is ambitious and more challenging due to the outbreak of COVID-19, it is not seen as impossible.

## NA-45 Non-Homeless Special Needs Assessment - 91.205 (b,d)

### Introduction:

This Plan addresses the housing needs of persons who are not homeless but require supportive housing as well as homeless persons. Many of our disabled population are low-income, on a fixed income.

According to the City’s and HANO’s Assessment of Fair Housing Plan, homeowners and renters who are racial or ethnic minorities or who have disabilities tend to live in the Racial/Ethnic Concentrated Areas of Poverty (R/ECAPs) neighborhoods. Non-Homeless and the Special Needs Population who suffer from chronic mental disabilities, Persons Living with HIV/AIDS, and/or substance abuse disorders are offered supportive housing services that include case management, wellness, counseling, health, food assistance, legal services, transportation, employment readiness and other social services by several non-profit agencies throughout New Orleans. Mental health and substance abuse counseling and education for clients, family members, caregivers, and significant others is also available.

### HOPWA

<b>Current HOPWA formula use:</b>	
Cumulative cases of AIDS reported	0
Area incidence of AIDS	0
Rate per population	0
Number of new cases prior year (3 years of data)	0
Rate per population (3 years of data)	0
<b>Current HIV surveillance data:</b>	
Number of Persons living with HIV (PLWH)	0
Area Prevalence (PLWH per population)	0
Number of new HIV cases reported last year	0

Table 27 – HOPWA Data

Data Source Comments:

### HIV Housing Need (HOPWA Grantees Only)

Type of HOPWA Assistance	Estimates of Unmet Need
Tenant based rental assistance	0
Short-term Rent, Mortgage, and Utility	0
Facility Based Housing (Permanent, short-term or transitional)	0

Table 28 – HIV Housing Need

Data Source: HOPWA CAPER and HOPWA Beneficiary Verification Worksheet

**Describe the characteristics of special needs populations in your community:**

According to the AIDS Vu Orleans Parish report, the special-needs population living with an HIV diagnosis is overwhelmingly, African American Males. The rate of Black males living with an HIV diagnosis is 2.6 times that of White males. The rate of Black females living with an HIV diagnosis is 9.3 times that of White females. And the rate of Hispanic/Latino males living with an HIV diagnosis is 1.2 times that of White males.

**What are the housing and supportive service needs of these populations and how are these needs determined?**

The great barriers in administering the HOPWA program for Persons Living with HIV/AIDS are the poverty of the Individuals, inadequate medical care, lack of affordable housing, lack of behavioral health services, unaffordable rent, poor credit history, poor rental history, problematic criminal backgrounds, discrimination from landlords due to health status, race, or sexual orientation. In addition, since the outbreak of COVID-19, these barriers/disparities has heightened, making it even more challenging to receive the supportive services needed for a better quality of life.

The medical advances in the treatment of Persons Living with HIV/AIDS have enabled those with the disease to live longer with improved quality of life. The needs of this population have undergone a shift from end-of-life care needs (such as long-term facilities/hospice care) to more immediate, on-going needs. The City will continue to provide housing and supportive services to address the needs of this Special-Population.

**Discuss the size and characteristics of the population with HIV/AIDS and their families within the Eligible Metropolitan Statistical Area:**

Research shows that Persons Living with HIV/AIDS population is greatly benefitting from medical treatment advances, according to data from AIDS Vu of Emory University’s Rollins School of Public Health. Even with these medical advances, 66% of African American Males received an HIV diagnosis compared to White Males with a 14% HIV diagnosis, and Hispanic Males with a 22% HIV diagnosis. The breakdown between Males and Females diagnosed with an HIV diagnosis: Males 80% and Females 20%. Overall, the low-income African American Male overwhelmingly has the highest rate of an HIV diagnosis. There are 8,642 PLWH and 4,365 Cumulative cases of AIDs reported in 2021. <https://aidsvu.org/local-data/united-states/south/louisiana/new-orleans>



**Discussion:**

Research shows that Persons Living with HIV/AIDS population is greatly benefitting from medical treatment advances, according to data from AIDS Vu of Emory University's Rollins School of Public Health. Even with these medical advances, 66% of African American Males received an HIV diagnosis compared to White Males with a 14% HIV diagnosis, and Hispanic Males with a 22% HIV diagnosis. The breakdown between Males and Females diagnosed with an HIV diagnosis: Males 80% and Females 20%. Overall, the low-income African American Male overwhelmingly has the highest rate of an HIV diagnosis. There are 8,642 PLWH and 4,365 Cumulative cases of AIDs reported in 2021. <https://aidsvu.org/local-data/united-states/south/louisiana/new-orleans>.

## **NA-50 Non-Housing Community Development Needs – 91.215 (f)**

### **Describe the jurisdiction’s need for Public Facilities:**

The City undertook actions to repair or replace its public facilities after hurricane disasters. New Orleans has invested over \$450 million in HUD disaster recovery funds and FEMA Public Assistance funds to reintroduce services and state-of-the-art facilities to serve the needs of citizens. Services include NORD facilities with renovated gymnasiums, swimming pools, exercise rooms, and meeting rooms for arts and crafts programs benefiting Individuals & Families Citywide. According to the City's 2019 ResultsNOLA website <https://datadriven.nola.gov/results/department/>, there are 19 Capital Improvement Projects underway, Infrastructure investments totaling \$100M. Since 2010, the City has completed 161 capital improvement projects across New Orleans, totaling more than \$312.6 million. Improvements include new fire and police stations, community centers, parks, and recreation facilities in underserved neighborhoods citywide, improving the quality of life for Individuals and Families.

### **How were these needs determined?**

The City’s extensive capital projects rebuilding campaign is being implemented collaboratively with the City’s Capital Works Department as well as, Community Leaders of Stakeholders. Each project is developed by engaging multiple stakeholders and community members through public hearings and feedback sessions throughout the development process. City staff incorporates stakeholder and community feedback into the project design, making efforts to balance the needs of groups and deliver the best quality project.

### **Describe the jurisdiction’s need for Public Improvements:**

The need for Public Improvements is heightened, on-going and fluid. Following a profusion of natural disasters and the outbreak of the COVID-19 Pandemic (creating a public health & economic shut-down), the City has advanced an assertive campaign to repair and replace public buildings such as police and fire stations (recently completed), infrastructure/roads/streets, bridges, public spaces, and a variety of other public services.

### **How were these needs determined?**

The process is the same as that for Public Facilities and is implemented collaboratively with the City’s Department of Public Works (DPW), Community Leaders & Stakeholders. Projects are developed by engaging stakeholders and community members through public hearings and feedback. City staff incorporates stakeholder and community feedback into the project design, making efforts to balance the needs of groups and deliver the best quality project.

**Describe the jurisdiction’s need for Public Services:**

Examining the demographics of the HUD Data Tables provided, it is apparent the need for Public Services is high. Data indicates a large percentage of the population lives in housing with housing problems, are crowded, and are cost burdened. Data also illustrates a population that while the City has made strides in recent years, there is still a need for resources to sustain and further its progress. These needs include many households, renter, and owner, at less than 50% AMI, hampered by housing problems and cost burdens. The data also identifies this population as being predominantly African American; 50%-80% of AMI. And most of the City’s public housing population is African American.

**How were these needs determined?**

The process is the same as that for Public Facilities and is implemented collaboratively with the City’s Department of Public Works (DPW), Community Leaders & Stakeholders. Projects are developed by engaging stakeholders and community members through public hearings and feedback. City staff incorporates stakeholder and community feedback into the project design, making efforts to balance the needs of groups and deliver the best quality project. These needs are determined based upon several variables. The City examines current data relative to prior performance. In addition to data, the City works to ensure that residents are a part of the process. The City gathers citizen input in a variety of ways including public meetings and surveys, and through digital means via its on-line resources. City leaders are often at both ends of the process—putting forward suggestions initially and accepting, revising, or countering proposed ideas.

# Housing Market Analysis

## MA-05 Overview

### Housing Market Analysis Overview:

In the time frame leading up to the outbreak of the COVID-19 Pandemic, New Orleans experienced several positive trends, with the buying and selling of houses showing continued strength. These housing trends showed an increase in equity for homeowners, reducing negative effects of vacancy and unsightly property conditions, and raise revenue for city services, and increase the total supply of housing units. At the same time, affordability remains a challenge for many city residents with half of all renters and a third of all homeowners spending more than 30% of their income on housing. While the median income for a family of four is \$78,400, keeping up with inflation, over 58,000 households in New Orleans are paying too much for housing and is cost burdened, leaving little for critical expenses like food, transportation, education, and health care. An overwhelming 93% of New Orleans' restaurant workers earn less than \$15 per hour, which is representative of other service workers in Orleans parish. The COVID-19 Pandemic hit the lowest-paid workers the hardest in the areas of hospitality, retail, food service, arts & entertainment, and other services to name a few. The overall impact of the pandemic is still ongoing worldwide and locally, as we all move forward continuing to address a worldwide health and economic crisis. Specifically, in Orleans Parish the median rent is \$1,025 and the median mortgage is \$1,703 per month. Even prior to COVID-19, these housing costs are unaffordable for low-income Individuals and Families. According to the Data Center New Orleans, many low-income Individuals and Families are unable to be resilient in the face of a health and economic shock incited by the COVID-19 Pandemic. In Orleans Parish, 54% of households have a zero (0) net worth, identified as Liquid Asset Poverty (households without enough savings to survive the poverty level for three months without income). African American households are the highest in Liquid Asset Poverty at 71%, Hispanics 59%, compared to Whites 29%. Already cost burdened in housing, African American and People of Color have heightened disparities, due to the impact of COVID-19: health and economic shut down, job loss, medical care, housing, transportation, education, health underlying conditions, mental health, fresh food grocery stores, green space, restaurants, cultural activity, and other services. These myriads of reasons signify the disparities of why our low-income African American and People of Color poorer communities needs to be addressed by the public sector, private sector and citizens in a holistic manner, solving the long-standing problems of inequity.

## MA-10 Number of Housing Units – 91.210(a)&(b)(2)

### Introduction

The number of affordable housing units available outweighs the great need, especially for low-income African American and People of Color households. Due to the outbreak of the COVID-19 Pandemic in 2020-2021 many housing developments had to be placed on hold due to social distancing restrictions and the economic shut-down to prevent the spread of the virus.

### All residential properties by number of units

Property Type	Number	%
1-unit detached structure	85,380	45%
1-unit, attached structure	18,970	10%
2-4 units	49,195	26%
5-19 units	16,945	9%
20 or more units	20,035	10%
Mobile Home, boat, RV, van, etc	1,110	1%
<b>Total</b>	<b>191,635</b>	<b>100%</b>

**Table 29 – Residential Properties by Unit Number**

Data Source: 2013-2017 ACS

### Unit Size by Tenure

	Owners		Renters	
	Number	%	Number	%
No bedroom	230	0%	4,010	5%
1 bedroom	3,610	5%	24,340	30%
2 bedrooms	17,110	23%	32,205	39%
3 or more bedrooms	51,940	71%	21,450	26%
<b>Total</b>	<b>72,890</b>	<b>99%</b>	<b>82,005</b>	<b>100%</b>

**Table 30 – Unit Size by Tenure**

Data Source: 2013-2017 ACS

### Describe the number and targeting (income level/type of family served) of units assisted with federal, state, and local programs.

The City through OCD continues to implement its mission to provide quality affordable housing to low-to-moderate income Individuals and Families. To date since 2018 over, 1,700 (2,032 in the pipeline) Individuals and Families receive Affordable Housing services for rentals, owner-occupied rehabilitation (OOR), homebuyer assistance and the Hurricane Ida Insurance Deductible programs. Due to the outbreak of the COVID-19 Pandemic OCD received HUD CARES-Act and

American Rescue Plan funding to provide emergency rental and utility assistance through the ERA1 & ERA2 programs, assisting over 30,000 Individuals and Families to date. HUD waivers were available for 2020 and 2021 programs, suspending in-person housing inspections to ensure the safety of Citizens and OCD staff to reduce the spread of the virus.

In addition, the City-OCD continues its collaboration with HANO providing affordable housing to low-income Individuals and Families. HANO implements strategies addressing the shortage of affordable housing that has increased due to the COVID-19 pandemic and Hurricane Ida. HANO has 20,000 Public Housing and Housing Choice Voucher Program (HCVP) and 449 Homebuyers, providing affordable services to low-income Individuals and Families.

**Provide an assessment of units expected to be lost from the affordable housing inventory for any reason, such as expiration of Section 8 contracts.**

HANO's demolition and redevelopment of public housing developments removed 5,000 units of public housing from the City's inventory and doubled the size of the Public Housing and Housing Choice Voucher Program (HCVP) to 20,000 Individuals & Families. Deconcentrating and Income-Mixing Goals Developments subject to the DE concentration requirement are referred to as 'covered developments' and include general occupancy (family) public housing developments.

**Does the availability of housing units meet the needs of the population?**

The availability of housing units does not meet the needs of the population. The current level of federal funding will not be enough to support strategies that will help preserve and expand affordable rental and homeownership opportunities in New Orleans. HANO's Public Housing Waiting List is 17,268 to date. The City and HANO continue to further collaborate with housing stakeholders addressing housing needs and disparities identified in the joint 2016 Assessment of Fair Housing (AFH) plan.

**Describe the need for specific types of housing:**

The availability of affordable units in a range of sizes New Orleans has growing challenges related to the lack of affordable housing and how it is a contributing factor to disproportionate housing needs. Data shows a few areas where residents are paying 50% or more of median income for housing. According to the 2022 HousingNOLA report, the demand for affordable rentals at 0-30% AMI, who can afford a maximum of \$500 a month in affordable rent, exceeds the supply of housing at this income level. According to the Total Community Action Center in Orleans Parish, 80,000-83,000 live in and below the poverty line, clearly presenting a desperate need for more affordable housing.

## **Discussion**

Overall, the highest need for affordable housing is for low-income African American and People of Color households. This population is paying too much for housing costs with little left for daily expenses such as food, transportation, education, and healthcare.

## MA-15 Housing Market Analysis: Cost of Housing - 91.210(a)

### Introduction

The availability of housing units does not meet the needs of the population. The current level of federal funding will not be enough to support strategies that will help preserve and expand affordable rental and homeownership opportunities in New Orleans. HANO's Public Housing Waiting List is 17,268 to date. The City and HANO continue to further collaborate with housing stakeholders addressing housing needs and disparities identified in the joint 2016 Assessment of Fair Housing (AFH) plan.

### Cost of Housing

	Base Year: 2015	Most Recent Year: 2022	% Change
Median Home Value	183	289	58%
Median Contract Rent	765	1,089	42%

Table 31 – Cost of Housing

Data Source Comments:

Rent Paid	Number	%
Less than \$500	0	0.0%
\$500-999	0	0.0%
\$1,000-1,499	0	0.0%
\$1,500-1,999	0	0.0%
\$2,000 or more	0	0.0%
<b>Total</b>	<b>0</b>	<b>0.0%</b>

Table 32 - Rent Paid

Data Source Comments:

### Housing Affordability

% Units affordable to Households earning	Renter	Owner
30% HAMFI	No Data	No Data
50% HAMFI	No Data	No Data
80% HAMFI	No Data	No Data
100% HAMFI	No Data	No Data
<b>Total</b>	<b>0</b>	<b>0</b>

Table 33 – Housing Affordability

Data Source Comments:



## Monthly Rent

Monthly Rent (\$)	Efficiency (no bedroom)	1 Bedroom	2 Bedroom	3 Bedroom	4 Bedroom
Fair Market Rent	786	927	1,089	1,404	1,623
High HOME Rent	1,115	1,320	1,770	2,200	2,900
Low HOME Rent	0	0	0	0	0

Table 34 – Monthly Rent

Data Source Comments:

### Is there sufficient housing for households at all income levels?

There is a need for more affordable housing units. There are over 59,000 Individuals and Families who are cost burdened and not able to pay for housing costs and having little for daily necessities.

### How is affordability of housing likely to change considering changes to home values and/or rents?

The number of affordable housing units available outweighs the great need, especially for low-income African American and People of Color households. Due to the outbreak of the COVID-19 Pandemic in 2020, many housing developments had to be placed on hold due to social distancing restrictions and the economic shut-down to prevent the spread of the virus.

### How do HOME rents / Fair Market Rent compare to Area Median Rent? How might this impact your strategy to produce or preserve affordable housing?

HOME are less than Fair Market Rent. OCD's Affordable Rental NOFA released annually provides affordable housing to Individuals and Families citywide and in target areas, many in High Opportunity Zones (HOZ).

### Discussion

The availability of housing units does not meet the needs of the population. The current level of federal funding will not be enough to support strategies that will help preserve and expand affordable rental and homeownership opportunities in New Orleans. HANO's Public Housing Waiting List is 17,268 to date. The City and HANO continue to further collaborate with housing stakeholders addressing housing needs and disparities identified in the joint 2016 Assessment of Fair Housing (AFH) plan.

## MA-20 Housing Market Analysis: Condition of Housing – 91.210(a)

### Introduction

According to data reported in 2021 by NOLA.com, many New Orleans renters are plagued by unsafe living conditions in their homes. Data reported by the HUD provided tables show Renter-Occupied Households totaling 81,999 with 1-4 housing conditions that need to be addressed and 72,890 Owner-Occupied Households with 1-4 housing conditions that need to be addressed. The need for better housing conditions has heightened due to the impact of COVID-19 Pandemic and Hurricane Ida August 29, 2021.

### Definitions

OCD's Construction Bureau ensures that a property meets HUD's Housing Quality Standards (HQS) Form #52580. OCD utilizes HQS as its property standard for all Affordable Housing projects, including the HOME Tenant-Based Rental Assistance program. HQS process involves housing codes standards, specifically inspecting the basic living and structural conditions for existing properties. The Construction Bureau's HQS inspection is utilized to determine if an existing property is habitable and identify health and safety conditions associated with the property. OCD's HQS inspection also involves Lead-Based Paint testing, specifically for properties built prior to 1980. If the owner is required to correct any lead-based paint hazards at the property including deteriorated paint or other hazards identified by OCD's Rehabilitation Specialist reduction activity is required, including pain stabilization, interim controls, standard treatments, and abatement. Re-inspections of existing Affordable Housing projects to identify needed repairs and appropriate improvements are conducted by the Construction Bureau annually, followed by 30-day re-inspection to ensure needed repairs have been addressed. The purpose of the Construction Bureau's annual HQS inspection is to ensure that existing housing unless is decent, safe, and sanitary. OCD's Construction Bureau's 'Condition of Housing Standards' utilizing HQS standards is consistent with HUD's Notice 7420.8 'Housing Choice Voucher', and the CNO's Safety & Permits 'Certificate of Occupancy'.

### Condition of Units

Condition of Units	Owner-Occupied		Renter-Occupied	
	Number	%	Number	%
With one selected Condition	22,310	31%	43,415	53%
With two selected Conditions	260	0%	2,020	2%
With three selected Conditions	20	0%	115	0%
With four selected Conditions	0	0%	4	0%
No selected Conditions	50,300	69%	36,445	44%

Condition of Units	Owner-Occupied		Renter-Occupied	
	Number	%	Number	%
<b>Total</b>	<b>72,890</b>	<b>100%</b>	<b>81,999</b>	<b>99%</b>

**Table 35 - Condition of Units**

Data Source: 2013-2017 ACS

### Year Unit Built

Year Unit Built	Owner-Occupied		Renter-Occupied	
	Number	%	Number	%
2000 or later	0	0%	0	0%
1980-1999	0	0%	0	0%
1950-1979	0	0%	0	0%
Before 1950	0	0%	0	0%
<b>Total</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>

**Table 36 – Year Unit Built**

Data Source: 2013-2017 CHAS

### Risk of Lead-Based Paint Hazard

Risk of Lead-Based Paint Hazard	Owner-Occupied		Renter-Occupied	
	Number	%	Number	%
Total Number of Units Built Before 1980	0	0%	0	0%
Housing Units build before 1980 with children present	5,405	0%	1,975	0%

**Table 37 – Risk of Lead-Based Paint**

Data Source: 2013-2017 ACS (Total Units) 2013-2017 CHAS (Units with Children present)

### Vacant Units

	Suitable for Rehabilitation	Not Suitable for Rehabilitation	Total
Vacant Units	0	0	0
Abandoned Vacant Units	0	0	0
REO Properties	0	0	0
Abandoned REO Properties	0	0	0

**Table 38 - Vacant Units**

Data Source: 2005-2009 CHAS

### Need for Owner and Rental Rehabilitation

Due to the impact of the COVID-19 Pandemic and Hurricane Ida the need for rental rehabilitation and owner-occupied rehabilitation has heightened, particularly for low-income African American

and People of Color households who already are cost burdened paying well over 30% of their income on housing costs. According to an article in NOLA.com, April 15, 2022, in New Orleans, growing friction is rising between many tenants and landlords, as rent goes up and repairs are needed to their homes. Landlords are equally strained, as many small landlords have mortgages on their rental properties and are unable to keep up with payments or repairs due to not receiving rent payments. Homeowners also feeling the effect of not being able to repair their homes due to health and or economic strain from the loss of income due to COVID-19, as well as, being cost burdened if they had damages from Hurricane Ida. With unlimited need and limited resources, the City like everywhere across the country face challenges in providing much needed housing assistance to Individuals and Families during this housing and economic crisis. Estimated Number of Housing Units Occupied by Low- or Moderate-Income Families with LBP Hazards: The provided HUD Data Tables provide only the number of houses at Risk of Lead Based Paint Hazard with Units built before 1980 & with Children before 1980 to present. No data is provided on how many of these units are occupied by low-to-moderate income families. OCD's Construction Unit provides a HUD Housing Quality Standards (HQS) Inspection, ensuring health and safety of the housing unit, which includes a Lead-Based Paint Assessment.

### **Estimated Number of Housing Units Occupied by Low- or Moderate-Income Families with LBP Hazards**

Sufficient housing for households at all income levels have limited housing options, fewer public resources due to federal and state budget cuts, coupled with loss of "income-affordable" units, low-wage jobs, and inadequate transportation options. Due to the outbreak of the COVID-19 Pandemic, these needs have heightened. While unemployment subsidies through PPP loans to local businesses to keep employees, rental assistance, eviction moratorium have temporarily blunted the impact of job loss and other economic shocks, it is evident that the number of households experiencing housing insecurity has grown. For the low-income African American household, insufficient availability of affordable has heightened due to the impact of COVID-19. Disparities having underlying health conditions and job loss due to COVID-19 has resulted in not being able to pay rent. In addition, for low-income African American households, there was already insufficient affordable housing with the average low Home Rent calculated at \$792 per month for two bedrooms and the average household income only \$12,410 a year, according to the 2022 HANO PHA plan.

## **Discussion**

In New Orleans, over 58,000 households of renters are cost burdened. Low-income rent for a 2-bedroom home is \$792 compared to the Fair Market Rent for a 2-bedroom home for \$1,061 (a difference of \$269 dollars). The City-OCD will continue its efforts to produce and preserve affordable housing through its Notice of Funding Availability (NOFA) competitive process, funding Non-Profits and Developers as subrecipients, as we work together to provide affordable housing to low-income Individuals and Families.

## MA-25 Public and Assisted Housing – 91.210(b)

### Introduction

The Housing Authority of New Orleans (HANO) provides affordable, clean, safe beautiful housing in growing communities for low-income Individuals & Families. Each public housing community offers a variety of amenities that allow residents to thrive and grow, as well as maintain a high quality of life.

### Totals Number of Units

	Program Type								
	Certificate	Mod-Rehab	Public Housing	Vouchers					
				Total	Project -based	Tenant -based	Special Purpose Voucher		
							Veterans Affairs Supportive Housing	Family Unification Program	Disabled *
# of units vouchers available	0	0	3,844	17,071	723	16,348	0	0	25
# of accessible units									
*includes Non-Elderly Disabled, Mainstream One-Year, Mainstream Five-year, and Nursing Home Transition									

Table 39 – Total Number of Units by Program Type

Data Source: PIC (PIH Information Center)

### Describe the supply of public housing developments:

### Describe the number and physical condition of public housing units in the jurisdiction, including those that are participating in an approved Public Housing Agency Plan:

HANO’s housing developments has undergone a de-concentration of units from the past covered developments, creating lower occupancy in a family friendly environment providing affordable housing units in the following categories. (1) The four public housing developments: The following HANO housing developments designated for the elderly and disabled population include: Guste High

Rise, Fischer Senior Village, Columbia Park, and Faubourg Lafitte with 535 Elderly and Disabled Units. (2) HANO's total public housing inventory is 2,174 units, (3) Housing Assistance Payments (HAP) contracts 2,093, (4) Housing Choice Voucher Plus (HCVP) 17,071, and (5) HANO's Homeownership Program 449. HANO has 17,268 Individuals and Families on the waiting list for Public Housing and 15,889 Individuals and Families on the Section-8 Housing Choice Voucher waiting list. HANO continues to provide affordable housing units to low-income Individuals and Families; however, the need for public housing units outweighs the supply available.

**Public Housing Condition**

Public Housing Development	Average Inspection Score

**Table 40 - Public Housing Condition**

**Describe the restoration and revitalization needs of public housing units in the jurisdiction:**

In HANO’s 2022 PHA Plan implementation of a variety of strategies to address the shortage of affordable housing that has increased due to the COVID-19 pandemic and Hurricane Ida is planned. The shortage is reflected in HANO’s waiting list of 17,268 for public housing and 15,889 for Section-8 vouchers. HANO’s strategies emanate from the Agency’s 5-Year Plan goals and objectives and are aligned with HUD’s strategic framework. HANO is also consistent with the CNO-OCD Consolidated Plan and link to many of broader community strategies currently underway. These strategies include: maximizing affordable housing opportunities through continuous program improvements and management efficiencies including upgrading technology and streamlining business operations; leveraging additional resources to replace public housing units and implementing mixed-finance, mixed-income redevelopment; and generating new housing opportunities by applying for additional vouchers should they become available, including special purpose vouchers for targeted groups such as the elderly, disabled, veterans, and the homeless.

**Describe the public housing agency's strategy for improving the living environment of low- and moderate-income families residing in public housing:**

As stated in HANO’s 2022 PHA Plan their core strategies include: maximizing affordable housing opportunities through continuous program improvements and management efficiencies; leveraging additional resources to replace public housing units and implement mixed-finance, mixed-income redevelopment; and generating new housing opportunities by applying for additional vouchers should they become available – including special purpose vouchers for targeted groups such as the elderly, disabled, veterans, and the homeless. Coordination with other investment strategies and redevelopment plans geared toward improving neighborhood quality of life, including public transportation, employment, education, health care, recreation, and other initiatives.



**Discussion:**

The CNO-OCD and HANO continue its collaboration addressing the need for quality affordable housing for low-income individuals and families, implementing the goals identified in the 2016 Assessment of Fair Housing Plan

## MA-30 Homeless Facilities and Services – 91.210(c)

### Introduction

The ESG program provides shelter and case management to individuals and families.

### Facilities and Housing Targeted to Homeless Households

	Emergency Shelter Beds		Transitional Housing Beds	Permanent Supportive Housing Beds	
	Year-Round Beds (Current & New)	Voucher / Seasonal / Overflow Beds	Current & New	Current & New	Under Development
Households with Adult(s) and Child(ren)	705	0	777	361	0
Households with Only Adults	2,646	0	937	372	0
Chronically Homeless Households	411	0	411	0	0
Veterans	110	0	110	0	0
Unaccompanied Youth	430	0	430	0	0

**Table 41 - Facilities and Housing Targeted to Homeless Households**

Data Source Comments:

**Describe mainstream services, such as health, mental health, and employment services to the extent those services are used to complement services targeted to homeless persons**

OCD will continue building on the success of reaching the “functional zero” in veterans’ homelessness, expanding this successful goal for individuals, family, youth, and chronic homelessness through a coordinated, multifaceted effort. Improving the effectiveness of homeless prevention services include through funding our Unity of Greater New Orleans Continuum of Care (CoC) subrecipients: Emergency Shelter, Low-Barrier Shelter, Case-Management Counseling, Rapid Re-Housing, Permanent Support Housing (PSH), Substance Abuse Counseling, Mental Counseling, Emergency Rental Assistance due to COVID-19 and Hurricane Disasters.

**List and describe services and facilities that meet the needs of homeless persons, particularly chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth. If the services and facilities are listed on screen SP-40 Institutional Delivery Structure or screen MA-35 Special Needs Facilities and Services, describe how these facilities and services specifically address the needs of these populations.**

New Orleans Women’s and Children’s Shelter Central City (Liberty) & Uptown (Baronne) Emergency shelter for homeless families. Agency has capacity for homeless boys up to age 18 years old at Liberty location. Agency serves homeless men with children at Baronne location. Both shelters are accessible for persons with disabilities. Agency provides GED training, job search assistance, financial literacy training and parenting classes. Shelter operates 24/7, 365 days a year. Harry Tompson Center Downtown & Community Resource Referral Center (CRRC): Day shelter where homeless clients have access to receive showers, bathroom usage, clothing and laundry services. New Orleans Family Justice Alliance: Emergency shelter for domestic violence survivors. Agency assists homeless women with children. Clients receive food, clothing, and individualized counseling. Shelter operates 24/7, 365 days a year. Rapid Rehousing services provide rental assistance for families to regain secure permanent housing upon exiting the shelter. Covenant House New Orleans: Emergency shelter for homeless youth ages 15-22. Youth receive food, clothing, individual and group counseling. Shelter operates 24/7, 365 days a year. Rapid Rehousing services provide rental assistance for youth 18 and older to regain secure permanent housing upon exiting the shelter. Ozanam Inn: Emergency Shelter for homeless men and women. Women do not sleep at the facility but are given vouchers for Salvation Army for overnight stay. Agency provides food, clothing, dental care, job training, medical services, and a recuperation area for homeless clients recently released from area hospitals. Shelter operates 24/7, 365 days a year. Rapid Rehousing provides rental assistance for homeless men to regain secure permanent housing upon exiting the shelter. Travelers Aid Society New Orleans: Day shelter for homeless adults to receive case management and service referrals. Clients have access to a day room with television, restrooms, telephones, and a place to receive mail. Total Community Action (TCA): A referral agency that provides utility assistance to avoid disconnection of services that could lead to homelessness. Additional rapid rehousing rental assistance for homeless clients may become available by outreach or partnering agency referrals. Southeast Louisiana Legal Services (SLLS): An agency that provides legal representation to low-income clients to avoid becoming homeless or to intervene on behalf of housed clients to settle tenant/landlord issues.

## Discussion

The CNO-OCD and HANO continue its collaboration addressing the need for quality affordable housing for low-income individuals and families, implementing the goals identified in the 2016 Assessment of Fair Housing Plan.

## MA-35 Special Needs Facilities and Services – 91.210(d)

### Introduction

The CNO-OCD provides Housing Opportunities for People Living with AIDS (HOPWA) services in Orleans, Jefferson, Plaquemines, St. Bernard, St. Charles, St. John the Baptist, and St. Tammany Parishes.

### HOPWA Assistance Baseline Table

Type of HOWA Assistance	Number of Units Designated or Available for People with HIV/AIDS and their families
TBRA	0
PH in facilities	0
STRMU	0
ST or TH facilities	0
PH placement	0

Table 42– HOPWA Assistance Baseline

Data Source: HOPWA CAPER and HOPWA Beneficiary Verification Worksheet

**Including the elderly, frail elderly, persons with disabilities (mental, physical, developmental), persons with alcohol or other drug addictions, persons with HIV/AIDS and their families, public housing residents and any other categories the jurisdiction may specify, and describe their supportive housing needs**

Homeless and chronically homeless Individuals and Families who suffer from mental disabilities, HIV/AIDS, and/or substance abuse disorders are offered supportive housing services by several non-profit agencies throughout the City of New Orleans. Mental health, substance abuse counseling, education for clients, family members, caregivers, and significant others is available at qualified agencies.

**Describe programs for ensuring that persons returning from mental and physical health institutions receive appropriate supportive housing**

1. Brotherhood Inc. has been successful in addressing the challenges of homelessness providing substance abuse & mental illness counseling, as well as stable housing. In addition, services also include Continuum of Care (CoC), permanent housing, rental assistance, HIV testing, early intervention services and other long-term social services. 2. Concerned Citizens for a Better Algiers (CCFBA) mission is to provide 24-hour comprehensive services, including transitional/assisted living housing to low-income or no income to individuals or families living with HIV/AIDS. CCFBA provides transitional supportive housing at 'Home Again, Tenant-Based Rental Assistance (TBRA), Home visits to TBRA participants, Life/Work skills training sessions, mental and substance abuse counseling, education for clients, family, caregivers/significant others, as well as create and maintains clients with an individualized housing needs/service plan. 3. CrescentCare (previously NO/AIDS Task Force) founded in 1983, operates an array of HIV prevention programs, as well as, continuum of medical and social

services, including primary medical care and comprehensive supportive services such as case management, behavioral health, food programs, legal services, and housing. CrescentCare is one of the largest AIDS Services Organization in the southeastern United States and in 2013 expanded its mission and became a Federally Qualified Health Center (FQHC). 4. Project Lazarus (PL) provides transitional housing and assisted living to People Living with HIV/AIDS in Louisiana. The structure of the organization allows it to care for those who need minimal assistance to those who need intense and total care. The overall goal and mission of Project Lazarus is to seek healing and empower persons living with HIV/AIDS by focusing on wellness, providing housing and offering important supportive services. Supportive Services include employment readiness, education, holistic services (community garden, massage therapy, yoga, and physical fitness). In addition, an Aftercare Program provides support to residents that have moved to permanent housing.

**Specify the activities that the jurisdiction plans to undertake during the next year to address the housing and supportive services needs identified in accordance with 91.215(e) with respect to persons who are not homeless but have other special needs. Link to one-year goals. 91.315(e)**

The CNO-OCD's strategic approach to address housing and supportive services needs is through the Notice of Funding Availability (NOFA) process, awarding funding that supports the development of affordable housing throughout the city of New Orleans that targets the city's most vulnerable populations. Priority is given to the following projects: Projects that target and provide supportive services to special needs households such as the homeless, veterans, disabled, formerly incarcerated and/or persons living with HIV/AIDS; Projects located in High Opportunity Areas (Neighborhood Amenities includes, but not limited to access to health, transportation, education, fresh food grocery stores, cultural/recreation/greenspace, restaurants, and other local services). Extension of affordability for projects with public funding that are nearing or at the end of their affordability periods; Projects willing to provide permanent affordability; Projects that can leverage City funding with other resources; along with projects that are ready to proceed as evidenced by site control, firm financial commitments, zoning approval, executed agreements and/or permits.

**For entitlement/consortia grantees: Specify the activities that the jurisdiction plans to undertake during the next year to address the housing and supportive services needs identified in accordance with 91.215(e) with respect to persons who are not homeless but have other special needs. Link to one-year goals. (91.220(2))**

NA

## **MA-40 Barriers to Affordable Housing – 91.210(e)**

### **Negative Effects of Public Policies on Affordable Housing and Residential Investment**

Negative effects of public policies on are being addressed (in part) regarding affordable housing and residential investment through the City's response to the 2015 released a final rule, revamping and the process by which certain federal grantees demonstrate that they are affirmatively furthering the purposes of the Fair Housing Act. In response to the regulation, the City of New Orleans (City) and the Housing Authority of New Orleans (HANO) collaborated to produce a joint 2016 Assessment of Fair Housing (AFH) Plan designed to provide meaningful goals and strategies to achieve a material positive change in disparities in housing needs and in access to opportunity; replacing segregated living patterns with truly integrated and balanced living patterns; transforming racially or ethnically concentrated areas of poverty into areas of opportunity; and fostering and maintaining compliance with civil rights and fair housing laws.

## MA-45 Non-Housing Community Development Assets – 91.215 (f)

### Introduction:

The CNO-OCD facilitates the development of affordable housing and community development services for low-to-moderate income Individuals and Families citywide. Incorporating non-housing community development assets into OCD’s vision where New Orleanians live in vibrant neighborhoods with a range of safe, quality housing options that are affordable, with access to jobs, services and neighborhood amenities that support well-being and quality of life is addressed through its goals identified in the 2016 City and HANO’s Assessment of Fair Housing Plan (AFH) and implemented through the NOFA process.

### Economic Development Market Analysis

#### Business Activity

Business by Sector	Number of Workers	Number of Jobs	Share of Workers %	Share of Jobs %	Jobs less workers %
Agriculture, Mining, Oil & Gas Extraction	935	1,584	1	1	0
Arts, Entertainment, Accommodations	33,413	47,618	27	30	3
Construction	4,683	4,590	4	3	-1
Education and Health Care Services	29,571	36,009	24	23	-1
Finance, Insurance, and Real Estate	7,459	9,099	6	6	0
Information	3,682	5,481	3	3	0
Manufacturing	4,590	4,564	4	3	-1
Other Services	4,414	5,721	4	4	0
Professional, Scientific, Management Services	11,259	17,837	9	11	2
Public Administration	0	0	0	0	0
Retail Trade	15,848	15,241	13	10	-3
Transportation and Warehousing	5,962	7,283	5	5	0
Wholesale Trade	3,894	3,699	3	2	-1
Total	125,710	158,726	--	--	--

**Table 43 - Business Activity**

Data 2013-2017 ACS (Workers), 2017 Longitudinal Employer-Household Dynamics (Jobs)  
Source:

#### r Force

Total Population in the Civilian Labor Force	194,970
Civilian Employed Population 16 years and over	178,015
Unemployment Rate	8.69
Unemployment Rate for Ages 16-24	23.53



Unemployment Rate for Ages 25-65	5.58
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**Table 44 - Labor Force**

Data Source: 2013-2017 ACS

Occupations by Sector	Number of People
Management, business and financial	0
Farming, fisheries and forestry occupations	0
Service	0
Sales and office	0
Construction, extraction, maintenance and repair	0
Production, transportation and material moving	0

**Table 45 – Occupations by Sector**

Data Source Comments:

### Travel Time

Travel Time	Number	Percentage
< 30 Minutes	0	0%
30-59 Minutes	0	0%
60 or More Minutes	0	0%
<b>Total</b>	<b>0</b>	<b>0%</b>

**Table 46 - Travel Time**

Data Source Comments:

### Education:

#### Educational Attainment by Employment Status (Population 16 and Older)

Educational Attainment	In Labor Force		Not in Labor Force
	Civilian Employed	Unemployed	
Less than high school graduate	0	0	0
High school graduate (includes equivalency)	0	0	0
Some college or Associate's degree	0	0	0
Bachelor's degree or higher	0	0	0

**Table 47 - Educational Attainment by Employment Status**

Data Source Comments:

## Educational Attainment by Age

	Age				
	18–24 yrs	25–34 yrs	35–44 yrs	45–65 yrs	65+ yrs
Less than 9th grade	657	0	0	0	0
9th to 12th grade, no diploma	0	0	0	0	0
High school graduate, GED, or alternative	0	0	0	0	0
Some college, no degree	0	0	0	0	0
Associate degree	710	0	0	0	0
Bachelor's degree	0	0	0	0	0
Graduate or professional degree	490	0	0	0	0

**Table 48 - Educational Attainment by Age**

Data Source Comments:

## Educational Attainment – Median Earnings in the Past 12 Months

Educational Attainment	Median Earnings in the Past 12 Months
Less than high school graduate	0
High school graduate (includes equivalency)	0
Some college or associate degree	0
Bachelor's degree	0
Graduate or professional degree	0

**Table 49 – Median Earnings in the Past 12 Months**

Data Source Comments:

## Based on the Business Activity table above, what are the major employment sectors within your jurisdiction?

Examination of the Business Activity Table show that the major employment sectors within the jurisdiction are Arts, Entertainment, and Accommodations; Education and Health Care Services; Retail Trade; and Professional, Scientific, Management Services. In the Business Activity Table as presented, the sector with the highest number of workers is the Arts, Entertainment, and Accommodations sector. New Orleans has always had a reputation for being a highly popular destination city as well as for producing some of the best-known musicians in popular entertainment. These elements have generated a large hospitality industry presence which is responsible for the greatest number of jobs in the local economy. The Education and Health Care Services sector follows and employs workers across the educational attainment spectrum. This sector employs the second largest percentage of workers across the range of educational backgrounds. The third largest sector is retail trade, which employs the third highest number of workers and has the fourth highest number of jobs. The outbreak of the COVID-19 Pandemic in

March 2020 greatly affected business, workers, and the entire economy worldwide. Due to COVID-19 it was recommended by the CDC to shut down all businesses except for necessary services, as well as, requiring individuals and families to stay at home (wear a mask in public) and socially distance themselves to prevent the spread of the virus.

**Describe the workforce and infrastructure needs of the business community:**

In most sectors prior to the COVID-19 pandemic there were enough workers to fill the available jobs as shown in the Business Activity Table. While the unemployment rate for the jurisdiction broken down by the labor force of ages 25–65 is 5.58% and ages 16-24 is 24%, the outbreak of COVID-19 has created an economic strain on the workforce and business community.

**Describe any major changes that may have an economic impact, such as planned local or regional public or private sector investments or initiatives that have affected or may affect job and business growth opportunities during the planning period. Describe any needs for workforce development, business support or infrastructure these changes may create.**

Due the outbreak of the COVID-19 Pandemic in March 2020, astronomical reports of workers claiming unemployment insurance (UI) benefits in Orleans parish and across the country has risen. According to the Data Center New Orleans, unemployment insurance provides a useful leading indicator of joblessness for two reasons. First, unemployment claims directly reflect utilization of the primary social insurance program for people experiencing short-term unemployment. Second, unemployment insurance claims data is published with a lag of only 5 days – far less than any other conventional indicator of labor market conditions. Initial and continued claims published by the U.S. Department of Labor and the Louisiana Workforce Commission remain the timeliest readily available indicator of joblessness.

**How do the skills and education of the current workforce correspond to employment opportunities in the jurisdiction?**

An examination of the Educational Attainment Table demonstrates that those in the ages 18-65 that have a College Education: Associate Degree/Bachelor’s Degree/Graduate or Professional Degree or Higher total is 96,363 people, Some College – No Degree ages 18-65 the total is 70,431 people, High School Graduate Diploma: ages 18-65 total 69,361 people, and No High School Diploma: ages 18-65 total 59,133 people (this includes 12,467 people with less than a high education education). The numbers of available jobs outnumber the number of qualified workers to fill positions. There are according to the Business Activity Table 158,726 number of jobs with 125,710 workers in these jobs. The lack of education and need for more job training to fill the

workforce gap is needed to provide job opportunities, particularly for young people ages 18-34 years old.

**Describe any current workforce training initiatives, including those supported by Workforce Investment Boards, community colleges and other organizations. Describe how these efforts will support the jurisdiction's Consolidated Plan.**

The City's Office of Workforce Development identifies and aligns the supply of workers in our City with the needs of growing businesses. Through a combination of monitoring the needs of a knowledge-based economy, providing career counseling and training, the Office of Workforce Development leverages the capabilities to citizens to fill needed positions, while working with local businesses to customize training, screen applicants and help forecast future demand. These services are available through three programs within the Office of Workforce development: JOB1 Business & Career Solutions: The goal of Job 1 is to provide employers with a skilled workforce and to link job seekers to employment that leads to self-sufficiency. JOB1 provides employment and training through the Workforce Innovation and Opportunity Act (WIOA), JOB1 Youth Works Program: YouthWorks program is designed to help young adult career-seekers remove the obstacles to employment through a variety of services, including (but not limited to) career advising, mentoring, and leadership development. NOLA Youth Works Summer Program: NOLA Youth Works provides quality summer experiences that build a pipeline to career opportunities for local youth ages 13-21. The focus of the summer employment program is to expose participants to careers of interest with the intention of creating a career ready workforce. Youth will earn while they gain experience to define their career goals. The CNO-OCD collaboration with the Office of Workforce Development will continue providing needed employment training that aligns workers with businesses, filling jobs and reducing unemployment.

**Does your jurisdiction participate in a Comprehensive Economic Development Strategy (CEDS)?**

**If so, what economic development initiatives are you undertaking that may be coordinated with the Consolidated Plan? If not, describe other local/regional plans or initiatives that impact economic growth.**

The City does not participate in Comprehensive Economic Development Strategy (CEDS) for community and economic development strategic planning.

## **Discussion**

The City through the Department of Economic Development is committed to the important role businesses play in the local economy and quality of life for Individuals and Families. The City's

Department of Economic Development's mission is to actively partner with qualified projects that are looking to expand or relocate within Orleans Parish. The goal is to provide qualified projects, a competitive incentive offer that matches each project's needs. With this goal in mind, the City of New Orleans offers an array of business development programs and initiatives to assist entrepreneurs in starting and growing their business and therefore creating jobs and needed services for our Citizens. The City of New Orleans understands the important role businesses play in the local economy and quality of life for its residents. Mayor LaToya Cantrell serves on the Board of Directors with other Business Leaders with the New Orleans Business Alliance (NOLABA) -- Cultural, Equity & Prosperity. NOLABA is a public-private partnership and is the official economic development organization for the City of New Orleans. It is the City's mission to actively partner with qualified projects that are looking to expand or relocate within Orleans Parish.

## **MA-50 Needs and Market Analysis Discussion**

### **Are there areas where households with multiple housing problems are concentrated? (include a definition of "concentration")**

As detailed in the CNO & HANO's 2016 Assessment of Fair Housing Plan (AFH) there are thirteen (13) Re/CAP (racially/ethnically concentrated areas of poverty) areas in the City, consistent with data from the HUD ACS Tables and the Data Center New Orleans' 'Geography of Poverty'. These RECAP areas in City of New Orleans define areas of concentrated poverty and visually display the need To Affirmatively Further Fair Housing (AFFH), as a goal in the AFH and the Consolidated Planning process. For purposes of this document, "concentrated" is defined as a census tract with majority non-white population, living at or below 50% AMI.

### **Are there any areas in the jurisdiction where racial or ethnic minorities or low-income families are concentrated? (include a definition of "concentration")**

The market characteristics in the RE/CAP areas are a concentration of racial/ethnic groups, a high poverty rate, high crime, low educational attainment, low home ownership, and a lack of private investment. In New Orleans, these neighborhoods are spread across the City, following historic patterns of expansion. For purposes of this document, "concentrated" is defined as a census tract with majority non-white population, living at or below 50% AMI and a Community Development (CD) Census Tract with at least 51% or greater are low-to-moderate income.

### **What are the characteristics of the market in these areas/neighborhoods?**

These areas have received the attention of City government and public investments including infrastructure projects such as streets, public buildings, and parks, as well as financial resources directed to them in the form of initiatives specifically directed at some of these areas. These areas are often historically and culturally significant with generational residents living in the neighborhood for 100+ years. The asset most lacking in these areas is private investment to compliment the public funds.

### **Are there any community assets in these areas/neighborhoods?**

New Orleans is a city of unique neighborhoods. In some of these areas, their very geographic location is an asset due to their proximity to vital economic, cultural, and educational assets. In the City, people and resources often follow well established routes which focus on existing historically and culturally significant locations. For some of these areas, their very significant

locations and historic significance are assets which draw people and attention to experience New Orleans from various venues.

**Are there other strategic opportunities in any of these areas?**

Other strategic opportunities in the City's neighborhood include some of our neighborhoods' such as New Marigny, St. Roch, Bywater, and the Lower-Ninth Ward's proximity to the Mississippi River, where along the levee greenspace is available for residents to walk and enjoy. In New Marigny, Crescent Park provides New Orleans residents accessible greenspace, as well as, hosting local festivals. The Naval Base in Bywater is poised to develop affordable housing with retail services adjacent to the Mississippi River.

## **MA-60 Broadband Needs of Housing occupied by Low- and Moderate-Income Households - 91.210(a)(4), 91.310(a)(2)**

**Describe the need for broadband wiring and connections for households, including low- and moderate-income households and neighborhoods.**

The City's low-income Individuals and Families in poorer communities continue to suffer with the lack of broadband access. Subscribers to high-speed Internet services in New Orleans are generally in the higher income brackets, according to a new nationwide study that also found Louisiana lags the rest of the country when it comes to accessing broadband technology, according to the Lens newsletter in 2021.

**Describe the need for increased competition by having more than one broadband Internet service provider serve the jurisdiction.**

According to the City's ITI Division, People who are low-income, minority, female, elderly, minor, or live with a disability are less likely to have a computer or high-speed Internet at home. Many cannot afford it. Some do not recognize the benefits of technology. Others fear technology or feel that it is for other people. The absence of a computer and/or home Internet is a major hindrance for many households' ability to develop Information Communication Technology Skills (ICT) skills. According to the Federal Communications Commission (FCC) Congress created the Affordable Connectivity Program, to replacing the Emergency Broadband Benefit Program. This investment in broadband affordability will help ensure affordability <https://www.fcc.gov/broadbandbenefit> .



## **MA-65 Hazard Mitigation - 91.210(a)(5), 91.310(a)(3)**

**Describe the jurisdiction’s increased natural hazard risks associated with climate change.**

The City of New Orleans is one of the most vulnerable cities in the United States to the impacts of climate change, due to its low elevation, land subsidence rates, sea level rise, and prediction of more intense hurricanes according to the ‘Natural Resources Defense Council’ [www.nrdc.org/sites/](http://www.nrdc.org/sites/)

**Describe the vulnerability to these risks of housing occupied by low- and moderate-income households based on an analysis of data, findings, and methods.**

Increased natural disaster risks such as hurricanes associated with climate change affect the vulnerable population at a heightened level due to being low-income and having limited resources to bounce back

# Strategic Plan

## SP-05 Overview

### Strategic Plan Overview

The CNO-OCD has benefited from significant infusion of federal funding to facilitate its strategic plan, providing affordable housing and community development services for Low-Income Individuals and Families in Orleans Parish. Due to the COVID-19 Pandemic outbreak in March 2020, there is a world-wide health and economic crisis. The COVID-19 crisis is causing unprecedented disruptions to the economy, both locally here in New Orleans and nationally. According to the HUD's ACS Tables and the 2022 HousingNOLA Action Plan, extremely low-income renters and owners are still experiencing impacts on their housing costs because of the COVID-19 Pandemic. The CNO-OCD through HUD is continuing to focus on helping our low-income Individuals and Families secure and maintain quality, affordable housing, ending homelessness, receive emergency rental assistance due to COVID-19, receive community development services, make our communities more resilient and sustainable from natural disasters and protect people from housing discrimination to create an equitable New Orleans.

## SP-10 Geographic Priorities – 91.215 (a)(1)

### Geographic Area

Table 50 - Geographic Priority Areas

1	<b>Area Name:</b>	BW Cooper
	<b>Area Type:</b>	Local Target area
	<b>Other Target Area Description:</b>	
	<b>HUD Approval Date:</b>	
	<b>% of Low/ Mod:</b>	
	<b>Revital Type:</b>	Housing
	<b>Other Revital Description:</b>	
	<b>Identify the neighborhood boundaries for this target area.</b>	
	<b>Include specific housing and commercial characteristics of this target area.</b>	
	<b>How did your consultation and citizen participation process help you to identify this neighborhood as a target area?</b>	
	<b>Identify the needs in this target area.</b>	
	<b>What are the opportunities for improvement in this target area?</b>	
	<b>Are there barriers to improvement in this target area?</b>	
2	<b>Area Name:</b>	Bywater
	<b>Area Type:</b>	Local Target area
	<b>Other Target Area Description:</b>	
	<b>HUD Approval Date:</b>	
	<b>% of Low/ Mod:</b>	
	<b>Revital Type:</b>	Housing
	<b>Other Revital Description:</b>	
	<b>Identify the neighborhood boundaries for this target area.</b>	
	<b>Include specific housing and commercial characteristics of this target area.</b>	
	<b>How did your consultation and citizen participation process help you to identify this neighborhood as a target area?</b>	
	<b>Identify the needs in this target area.</b>	
	<b>What are the opportunities for improvement in this target area?</b>	
	<b>Are there barriers to improvement in this target area?</b>	

3	<b>Area Name:</b>	CENTRAL CITY
	<b>Area Type:</b>	Local Target area
	<b>Other Target Area Description:</b>	
	<b>HUD Approval Date:</b>	
	<b>% of Low/ Mod:</b>	
	<b>Revital Type:</b>	Housing
	<b>Other Revital Description:</b>	
	<b>Identify the neighborhood boundaries for this target area.</b>	
	<b>Include specific housing and commercial characteristics of this target area.</b>	
	<b>How did your consultation and citizen participation process help you to identify this neighborhood as a target area?</b>	
	<b>Identify the needs in this target area.</b>	
	<b>What are the opportunities for improvement in this target area?</b>	
	<b>Are there barriers to improvement in this target area?</b>	
4	<b>Area Name:</b>	Citywide
	<b>Area Type:</b>	Local Target area
	<b>Other Target Area Description:</b>	
	<b>HUD Approval Date:</b>	
	<b>% of Low/ Mod:</b>	
	<b>Revital Type:</b>	Housing
	<b>Other Revital Description:</b>	
	<b>Identify the neighborhood boundaries for this target area.</b>	
	<b>Include specific housing and commercial characteristics of this target area.</b>	
	<b>How did your consultation and citizen participation process help you to identify this neighborhood as a target area?</b>	
	<b>Identify the needs in this target area.</b>	
	<b>What are the opportunities for improvement in this target area?</b>	
	<b>Are there barriers to improvement in this target area?</b>	
5	<b>Area Name:</b>	Gerttown
	<b>Area Type:</b>	Local Target area
	<b>Other Target Area Description:</b>	

	<b>HUD Approval Date:</b>	
	<b>% of Low/ Mod:</b>	
	<b>Revital Type:</b>	Housing
	<b>Other Revital Description:</b>	
	<b>Identify the neighborhood boundaries for this target area.</b>	
	<b>Include specific housing and commercial characteristics of this target area.</b>	
	<b>How did your consultation and citizen participation process help you to identify this neighborhood as a target area?</b>	
	<b>Identify the needs in this target area.</b>	
	<b>What are the opportunities for improvement in this target area?</b>	
	<b>Are there barriers to improvement in this target area?</b>	
<b>6</b>	<b>Area Name:</b>	Hollygrove
	<b>Area Type:</b>	Local Target area
	<b>Other Target Area Description:</b>	
	<b>HUD Approval Date:</b>	
	<b>% of Low/ Mod:</b>	
	<b>Revital Type:</b>	Housing
	<b>Other Revital Description:</b>	
	<b>Identify the neighborhood boundaries for this target area.</b>	
	<b>Include specific housing and commercial characteristics of this target area.</b>	
	<b>How did your consultation and citizen participation process help you to identify this neighborhood as a target area?</b>	
	<b>Identify the needs in this target area.</b>	
	<b>What are the opportunities for improvement in this target area?</b>	
	<b>Are there barriers to improvement in this target area?</b>	
<b>7</b>	<b>Area Name:</b>	Lower Ninth Ward
	<b>Area Type:</b>	Local Target area
	<b>Other Target Area Description:</b>	
	<b>HUD Approval Date:</b>	
	<b>% of Low/ Mod:</b>	

	<b>Revital Type:</b>	Housing
	<b>Other Revital Description:</b>	
	<b>Identify the neighborhood boundaries for this target area.</b>	
	<b>Include specific housing and commercial characteristics of this target area.</b>	
	<b>How did your consultation and citizen participation process help you to identify this neighborhood as a target area?</b>	
	<b>Identify the needs in this target area.</b>	
	<b>What are the opportunities for improvement in this target area?</b>	
	<b>Are there barriers to improvement in this target area?</b>	
8	<b>Area Name:</b>	Mid City
	<b>Area Type:</b>	Local Target area
	<b>Other Target Area Description:</b>	
	<b>HUD Approval Date:</b>	
	<b>% of Low/ Mod:</b>	
	<b>Revital Type:</b>	Housing
	<b>Other Revital Description:</b>	
	<b>Identify the neighborhood boundaries for this target area.</b>	
	<b>Include specific housing and commercial characteristics of this target area.</b>	
	<b>How did your consultation and citizen participation process help you to identify this neighborhood as a target area?</b>	
	<b>Identify the needs in this target area.</b>	
	<b>What are the opportunities for improvement in this target area?</b>	
	<b>Are there barriers to improvement in this target area?</b>	
9	<b>Area Name:</b>	N.O. East
	<b>Area Type:</b>	Local Target area
	<b>Other Target Area Description:</b>	
	<b>HUD Approval Date:</b>	
	<b>% of Low/ Mod:</b>	
	<b>Revital Type:</b>	Housing
	<b>Other Revital Description:</b>	
	<b>Identify the neighborhood boundaries for this target area.</b>	

	<b>Include specific housing and commercial characteristics of this target area.</b>	
	<b>How did your consultation and citizen participation process help you to identify this neighborhood as a target area?</b>	
	<b>Identify the needs in this target area.</b>	
	<b>What are the opportunities for improvement in this target area?</b>	
	<b>Are there barriers to improvement in this target area?</b>	
<b>10</b>	<b>Area Name:</b>	New Marigny
	<b>Area Type:</b>	Local Target area
	<b>Other Target Area Description:</b>	
	<b>HUD Approval Date:</b>	
	<b>% of Low/ Mod:</b>	
	<b>Revital Type:</b>	Housing
	<b>Other Revital Description:</b>	
	<b>Identify the neighborhood boundaries for this target area.</b>	
	<b>Include specific housing and commercial characteristics of this target area.</b>	
	<b>How did your consultation and citizen participation process help you to identify this neighborhood as a target area?</b>	
	<b>Identify the needs in this target area.</b>	
	<b>What are the opportunities for improvement in this target area?</b>	
	<b>Are there barriers to improvement in this target area?</b>	
<b>11</b>	<b>Area Name:</b>	Orleans Parish
	<b>Area Type:</b>	
	<b>Other Target Area Description:</b>	
	<b>HUD Approval Date:</b>	
	<b>% of Low/ Mod:</b>	
	<b>Revital Type:</b>	Housing
	<b>Other Revital Description:</b>	
	<b>Identify the neighborhood boundaries for this target area.</b>	
	<b>Include specific housing and commercial characteristics of this target area.</b>	
	<b>How did your consultation and citizen participation process help you to identify this neighborhood as a target area?</b>	

	<b>Identify the needs in this target area.</b>	
	<b>What are the opportunities for improvement in this target area?</b>	
	<b>Are there barriers to improvement in this target area?</b>	
<b>12</b>	<b>Area Name:</b>	Pontchartrain Park
	<b>Area Type:</b>	Local Target area
	<b>Other Target Area Description:</b>	
	<b>HUD Approval Date:</b>	
	<b>% of Low/ Mod:</b>	
	<b>Revital Type:</b>	Housing
	<b>Other Revital Description:</b>	
	<b>Identify the neighborhood boundaries for this target area.</b>	
	<b>Include specific housing and commercial characteristics of this target area.</b>	
	<b>How did your consultation and citizen participation process help you to identify this neighborhood as a target area?</b>	
	<b>Identify the needs in this target area.</b>	
	<b>What are the opportunities for improvement in this target area?</b>	
	<b>Are there barriers to improvement in this target area?</b>	
<b>13</b>	<b>Area Name:</b>	Riverview/Landry
	<b>Area Type:</b>	Local Target area
	<b>Other Target Area Description:</b>	
	<b>HUD Approval Date:</b>	
	<b>% of Low/ Mod:</b>	
	<b>Revital Type:</b>	Housing
	<b>Other Revital Description:</b>	
	<b>Identify the neighborhood boundaries for this target area.</b>	
	<b>Include specific housing and commercial characteristics of this target area.</b>	
	<b>How did your consultation and citizen participation process help you to identify this neighborhood as a target area?</b>	
	<b>Identify the needs in this target area.</b>	
	<b>What are the opportunities for improvement in this target area?</b>	



	<b>Are there barriers to improvement in this target area?</b>	
<b>14</b>	<b>Area Name:</b>	Seventh Ward
	<b>Area Type:</b>	Local Target area
	<b>Other Target Area Description:</b>	
	<b>HUD Approval Date:</b>	
	<b>% of Low/ Mod:</b>	
	<b>Revital Type:</b>	Housing
	<b>Other Revital Description:</b>	
	<b>Identify the neighborhood boundaries for this target area.</b>	
	<b>Include specific housing and commercial characteristics of this target area.</b>	
	<b>How did your consultation and citizen participation process help you to identify this neighborhood as a target area?</b>	
	<b>Identify the needs in this target area.</b>	
	<b>What are the opportunities for improvement in this target area?</b>	
	<b>Are there barriers to improvement in this target area?</b>	
	<b>15</b>	<b>Area Name:</b>
<b>Area Type:</b>		Local Target area
<b>Other Target Area Description:</b>		
<b>HUD Approval Date:</b>		
<b>% of Low/ Mod:</b>		
<b>Revital Type:</b>		Housing
<b>Other Revital Description:</b>		
<b>Identify the neighborhood boundaries for this target area.</b>		
<b>Include specific housing and commercial characteristics of this target area.</b>		
<b>How did your consultation and citizen participation process help you to identify this neighborhood as a target area?</b>		
<b>Identify the needs in this target area.</b>		
<b>What are the opportunities for improvement in this target area?</b>		
<b>Are there barriers to improvement in this target area?</b>		
<b>16</b>		<b>Area Name:</b>
	<b>Area Type:</b>	Local Target area

<b>Other Target Area Description:</b>	
<b>HUD Approval Date:</b>	
<b>% of Low/ Mod:</b>	
<b>Revital Type:</b>	Housing
<b>Other Revital Description:</b>	
<b>Identify the neighborhood boundaries for this target area.</b>	
<b>Include specific housing and commercial characteristics of this target area.</b>	
<b>How did your consultation and citizen participation process help you to identify this neighborhood as a target area?</b>	
<b>Identify the needs in this target area.</b>	
<b>What are the opportunities for improvement in this target area?</b>	
<b>Are there barriers to improvement in this target area?</b>	

**General Allocation Priorities**

Describe the basis for allocating investments geographically within the jurisdiction (or within the EMSA for HOPWA)

The Geographic Priority areas in the City of New Orleans are designated by HUD as Community Development (CD) areas, with at least 51% of the census tract residents being low-to-moderate income. Fifty-Three (53%) of Orleans Parish is Low-to-Moderate Income. The CNO-OCD provides affordable housing and community development services citywide with geographic priority in the following areas that are identified in the CNO & HANO’s 2016 Assessment of Fair Housing (AFH), which defines these CD areas as Racial/Ethnic Concentrated Areas of Poverty (RE/CAP). Through OCD’s Affordable Housing NOFA, scoring priority to develop affordable housing in these areas has sparked commercial development, services, and much needed neighborhood amenities, transforming some of these RE/CAP areas into High Opportunity and Tipping Areas. The CNO-OCD has adopted a Place-Based Strategy, which is designed to make investments in areas that need public subsidy to reach full potential, and that have or will have investments that can be leveraged. Through a Place-Based Area (PPA) approach, a neighborhood where Individuals and Families have access to health, medical facilities, fresh food grocery stores, transportation, restaurants, drug stores, education, churches, cultural activity, green space, community centers, jobs, internet, and other neighborhood amenities & services, creates a high quality of life and sense of well-being.

## SP-25 Priority Needs - 91.215(a)(2)

### Priority Needs

Table 51 – Priority Needs Summary

<b>1</b>	<b>Priority Need Name</b>	Affordable Housing
	<b>Priority Level</b>	High
	<b>Population</b>	Extremely Low Low Moderate Large Families Families with Children Elderly Public Housing Residents Chronic Homelessness Individuals Families with Children Mentally Ill Chronic Substance Abuse veterans Persons with HIV/AIDS Victims of Domestic Violence Unaccompanied Youth
	<b>Geographic Areas Affected</b>	Citywide
	<b>Associated Goals</b>	Development of New Rental Housing Rehabilitate Existing Rental Housing Stock Stabilize Owner & Rental Occupied Housing Stock Provide New Homebuyer Assistance Prevent Homelessness HIV/AIDS Code Enforcement Demolition Acquisition Rehabilitation of Blighted Properties
	<b>Description</b>	Provide affordable housing to low-to-moderate individuals and families citywide through the development and preservation of quality housing and sustainable living environments.

	<b>Basis for Relative Priority</b>	The basis for the relative priority is to lower barriers for low-income individuals to expand access to quality affordable housing Citywide, in Place-Based Areas (PBA) and in High Opportunity Zones (HOZ) areas through inclusive strategies and the City's continued commitment to its Assessment to Fair Housing Plan.
2	<b>Priority Need Name</b>	Homeless Prevention
	<b>Priority Level</b>	High
	<b>Population</b>	Extremely Low Low Moderate Large Families Families with Children Elderly Chronic Homelessness Individuals Families with Children Mentally Ill Chronic Substance Abuse veterans Persons with HIV/AIDS Victims of Domestic Violence Unaccompanied Youth
	<b>Geographic Areas Affected</b>	Citywide
	<b>Associated Goals</b>	Rehabilitate Existing Rental Housing Stock Stabilize Owner & Rental Occupied Housing Stock Provide Homeless Prevention Assistance
	<b>Description</b>	Provide homeless prevention services for low-to-moderate income individuals and families. Programs giving priority to individuals and families who are currently in housing but are at risk of becoming homeless and temporary rent and or utility assistance would prevent them from becoming homeless or, who need assistance to move to another unit.
	<b>Basis for Relative Priority</b>	The most common problem facing this population is that of housing cost burden of greater than 50% of income.
3	<b>Priority Need Name</b>	Chronic Homelessness

	<b>Priority Level</b>	High
	<b>Population</b>	Extremely Low Low Moderate Large Families Families with Children Chronic Homelessness Individuals Families with Children Mentally Ill Chronic Substance Abuse veterans Persons with HIV/AIDS Victims of Domestic Violence Unaccompanied Youth
	<b>Geographic Areas Affected</b>	Citywide
	<b>Associated Goals</b>	Prevent Homelessness HIV/AIDS
	<b>Description</b>	Assist homeless persons on the streets with emergency shelter and transitioning them into permanent housing coupled with client-centered flexible services focused on helping them remain in their house.
	<b>Basis for Relative Priority</b>	Approximately 10-20% of the homeless are 'chronically homeless'.
4	<b>Priority Need Name</b>	Non-Housing Community Development
	<b>Priority Level</b>	High
	<b>Population</b>	Extremely Low Low Moderate
	<b>Geographic Areas Affected</b>	Citywide

	<b>Associated Goals</b>	Public Facility Code Enforcement Demolition Acquisition Rehabilitation of Blighted Properties
	<b>Description</b>	Following Hurricane disasters since 2005, the City undertook actions to repair it's public facilities. The City's Job-1 initiates programs to provide the skills, training, education, and support to move forward towards employment. Its programs focus on low-income residents living in poverty and are faces with the disparities of limited access to quality jobs, transportation, and safe housing.
	<b>Basis for Relative Priority</b>	As detailed in the City and HANO's Assessment of Fair Housing Plan: the RE/CAP areas are a concentration of racial/ethnic groups (low-income African Americans & People of Color) faced with disparities that include high poverty, high crime, low-educational attainment, low-homeownership, and a lack of private investment.
5	<b>Priority Need Name</b>	Job Training
	<b>Priority Level</b>	High
	<b>Population</b>	Extremely Low Low Moderate Large Families Families with Children Elderly Chronic Homelessness Individuals Families with Children
	<b>Geographic Areas Affected</b>	Citywide
	<b>Associated Goals</b>	Job Training Economic Development
	<b>Description</b>	Economic Development
	<b>Basis for Relative Priority</b>	Job Training is a relative priority because many low-income individuals are faced with a lack of employment, an inability to fill available positions due to their lack of education.
	6	<b>Priority Need Name</b>
<b>Priority Level</b>		High

	<b>Population</b>	Extremely Low Low Moderate Large Families Families with Children Elderly Individuals Families with Children veterans Persons with HIV/AIDS Victims of Domestic Violence
	<b>Geographic Areas Affected</b>	Citywide
	<b>Associated Goals</b>	Development of New Rental Housing Rehabilitate Existing Rental Housing Stock Stabilize Owner & Rental Occupied Housing Stock Provide New Homebuyer Assistance Code Enforcement Demolition Acquisition Rehabilitation of Blighted Properties
	<b>Description</b>	Providing code enforcement, acquisition / rehabilitation of blighted properties to stabilize the quality of life in neighborhoods (Low-income Community Development areas only). (For Code Enforcement Inspections Federal regulations designate a Community Development (CD) area as one that is considered low-income (At least 51% of the census tract must be low-moderate income).
	<b>Basis for Relative Priority</b>	Very low to low-income individuals' & families' experience cost burden as homeowners: Housing Needs include, but not limited to: Lack of adequate plumbing and or electrical, roof replacement, interior and or exterior rehabilitation work, lack of bathroom and or kitchen facilities, mold, termites and general disrepair.
7	<b>Priority Need Name</b>	Public Improvement and Infrastructure
	<b>Priority Level</b>	High
	<b>Population</b>	Extremely Low Low Moderate

	<b>Geographic Areas Affected</b>	Citywide
	<b>Associated Goals</b>	Public Facility
	<b>Description</b>	Prioritize public investment in street repair, housing, homeless prevention, parks, quality schools, transit, and other amenities in underserved communities as identified as a goal in the City and HANO's Assessment of Fair Housing Plan.
	<b>Basis for Relative Priority</b>	The need for Public Improvements is ongoing. Following the Hurricane disasters since 2005, the City has undertaken Public Improvement and Infrastructure projects that include: repair and replace public buildings that include police, fire stations, libraries, and other public services. The City is currently replacing the over 200-year old infrastructure and repairing the streets citywide.
8	<b>Priority Need Name</b>	Public Service
	<b>Priority Level</b>	High
	<b>Population</b>	Extremely Low Low Moderate Elderly Elderly Frail Elderly Persons with Physical Disabilities
	<b>Geographic Areas Affected</b>	Citywide
	<b>Associated Goals</b>	Public Service Acquisition Rehabilitation of Blighted Properties
	<b>Description</b>	The CNO-OCD provides funding the New Orleans Council on Aging (NOCOA) whose mission is to protect the rights, promote the well-being, and enhance the self-esteem of New Orleans elderly by generating opportunities for self-reliance and independence. The New Orleans Council on Aging is a private, non-profit corporation which serves as the Area Agency on Aging for Orleans Parish. The agency is responsible for ensuring that a comprehensive and coordinated assortment of social, recreational, educational, and nutritional services are provided to persons aged 60 and over.



<b>Basis for Relative Priority</b>	The basis for the relative priority is that Senior's benefit from many of the City's Public Facilities where their activities such as exercise, yoga, pool, dance, arts and crafts, and field trips are available. In addition, Seniors are living longer and benefit from activities and companionship outside the home.
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**Narrative (Optional)**

The CNO-OCD collaborates closely through meetings, phone calls and e-mails with its Community Stakeholders and Public Hearings obtaining feedback from our Citizens regarding the allocation of investments in target neighborhoods, as well as, referring to the City & HANO's 2016 Assessment of Fair Housing Plan (AFH). The City & HANO's AFH Plan seeks to combat housing discrimination to eliminate racial bias, undo historic patterns of segregation and lift barriers that restrict access to foster patterns of segregation and lift barriers that restrict access in order to foster inclusive communities and achieve racial equity, fair housing choice for all New Orleanians. Target Neighborhoods in the AFH are identified as Racial/Ethnic Concentrated Areas of Poverty (RE/CAPs) that have limited access to transit, fresh food grocery stores, health care, education, internet, churches, drug stores, restaurants, cultural activity, recreation, greenspace and other services and neighborhood amenities.

## SP-30 Influence of Market Conditions – 91.215 (b)

### Influence of Market Conditions

Affordable Housing Type	Market Characteristics that will influence the use of funds available for housing type
Tenant Based Rental Assistance (TBRA)	Market conditions and data from the June 2021 New Orleans Market Assessment –Analysis of Trends & Conditions report, addresses that most jobs pay wages below the citywide median annual income, creating a gap in affordable rent. According to the 2022 HousingNOLA Action Plan the median Black household earned \$29,522 per year and Hispanic households earned \$43,929 per year (family of four). According to the June 2021 New Orleans Market Assessment, the median rent in Orleans Parish is \$998.00. OCD’s Tenant-Based Rental Assistance Program (TBRA) provides rental assistance to eligible, HOPWA clients to fill the gap in housing costs. TBRA addresses immediate housing needs, as well as, health, social and psychological needs.
TBRA for Non-Homeless Special Needs	Market indicators and data from the Data Center New Orleans indicate a demand to provide more affordable Housing Units for the Low-Income Non-Homeless Special Needs Individuals and this need has heightened, primarily due to the outbreak of COVID-19, as housing costs has risen, and incomes remain the same.
New Unit Production	OCD has over 2000 Affordable Housing Units under development to meet the needs of the heightened demand for quality affordable rent units for eligible Individuals and Families.
Rehabilitation	OCD has over is providing Owner-Occupied Rehabilitation to 300 low-income Individuals and Families helping them to remain in their homes. OCD will also provide Rental Rehabilitation is to assist rental property owners in addressing substandard housing issues that may lead to displacement of at-risk populations.
Acquisition, including preservation	According to the June 2021 New Orleans Market Assessment – Analysis of Trends and Conditions Report that even prior to the COVID-19 Pandemic, housing affordability has been a challenge. These needs have heightened due to housing prices and rents continue to go up and wages remain the same. OCD's Affordable Housing NOFAs continues to produce affordable housing to low-income individuals and families.

Table 52 – Influence of Market Conditions

## **SP-35 Anticipated Resources - 91.215(a)(4), 91.220(c)(1,2)**

### **Introduction**

The City's will use prior year funding to support the 2022 HUD allocation amount of \$20,324,451 to address the projects described in AP-35 of the Plan. The City understands the important role affordable housing plays in promoting equity and the overall importance of helping low- and moderate-income New Orleanians live healthy lives. Through this plan, the federal funding provides, the City of New Orleans to build or preserve affordable housing units, prevent homelessness, support public improvements, and provide job training to increase wealth in our communities through 2026.

**Anticipated Resources**

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
CDBG	public - federal	Acquisition Admin and Planning Economic Development Housing Public Improvements Public Services	12,842,824	0	267,635	13,110,459	0	The City of New Orleans obligates no more than the statutory limit of 15 percent of its Community Development Block Grant Funds each fiscal year to public service activities and 20% to office operations and administration. The focus of CDBG funding is on youth employment, recreation, senior services, street and housing repair, and homeownership assistance. These funds will also provide the salaries for construction and Intake staff preparing work write-ups and performing property inspections and certifying program eligibility.

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
HOME	public - federal	Acquisition Homebuyer assistance Homeowner rehab Multifamily rental new construction Multifamily rental rehab New construction for ownership TBRA	2,809,593	0	9,560,595	12,370,188	0	The City in partnership with local nonprofit groups and developers - to fund a wide range of activities including building, buying, and/or rehabilitating affordable housing units for rent or homeownership or providing direct rental assistance to low-income residents. The 2021 HOME American Rescue Plan (ARP) are included in the expected amount of funds available during the ConPlan period.

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
HOPWA	public - federal	Permanent housing in facilities Permanent housing placement Short term or transitional housing facilities STRMU Supportive services TBRA	3,559,299	0	163,625	3,722,924	0	The City utilizes these funds to assist persons affected/invested with HIV/AIDS. These services include facility-based housing, housing information services, permanent supportive housing, short term rental mortgage and utility assistance and tenant based rental assistance. The funding serves individuals/families in the Eligible Metropolitan Areas that include Orleans, Jefferson, St. Bernard, St. Charles, St. Tammany, Plaquemines, and St. John parishes.

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
ESG	public - federal	Conversion and rehab for transitional housing Financial Assistance Overnight shelter Rapid re-housing (rental assistance) Rental Assistance Services Transitional housing	1,112,735	0	94,205	1,206,940	0	The City serves over 3,000 individuals who are imminently homeless or living on the street by providing shelter operations, rapid rehousing services, which moves individuals living on the street or in emergency shelters into permanent housing and homeless prevention services that assist low-income individuals and/or families to remain housed and prevent them from living on the street.

Table 53 - Anticipated Resources

**Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied**

In implementing match requirements, the HOME Program stresses the importance of leveraging Federal money with external sources, which may be private, foundation, nonprofit, and/or local dollars. Each year, there is a HOME Match requirement which Participating Jurisdictions (PJs) or Grantees, such as the City of New Orleans must meet. In general, there is a 25% Match requirement. The City is classified as being in Fiscal distress, based upon the fact that approximately 20.5% of residents living in poverty, the City has received a match reduction of 50%; therefore, OCD's Match obligation amounts 12.5%. Due to the outbreak of the COVID-19 Pandemic, HUD granted waivers for the HOME Match and CHDO set-aside 15% for 2020 and 2021. Matching contributions must be a permanent contribution to affordable housing; From Non-Federal sources; and provided by public and private donors, such as local government agencies, state agencies, charitable organizations/foundations, and private sector organizations (e.g., lending Institutions and corporate donors). Eligible Match: Cash or cash equivalents from non-Federal sources; Value of waived taxes, fees, or charges associated with HOME projects; Value of donated land or real property; Cost of infrastructure improvements associated with HOME projects; A percentage of the proceeds of single- or multifamily housing bonds issued by state, state instrumentality or local government; Value of donated materials, equipment, labor, and professional services; Sweat equity; Direct costs of supportive services to residents of HOME projects, and Direct costs of homebuyer counseling to families purchasing homes with HOME assistance. NHIF funds have been identified "Other" expected resource. The following lists of activities have been allocated NHIF funds: NHIF Administrative, NHIF Owner-Occupied and Owner-occupied Rehabilitation.

**If appropriate, describe publicly owned land or property located within the jurisdiction that may be used to address the needs identified in the plan**

The City of New Orleans, HANO, NORA, and the city's other public benefit corporations are some of the largest property holders within New Orleans – with access to vacant land, single-family properties, or underused/obsolete buildings. The City can also exert its authority over hundreds of tax-adjudicated or lien-foreclosure properties to push them into commerce for affordable housing, including properties located in desirable areas.

In coordination with HANO, NORA, and the city's other public benefit corporations, the City will develop a comprehensive asset management strategy for its property holdings and set an annual target for affordable housing production on public land.

**Discussion**

The CNO-OCD continues moving forward providing affordable housing and community development services to low-to-moderate income individuals and families citywide. Due to the outbreak of the COVID-19 Pandemic, these needs have heightened, especially for our low-income individuals and families. OCD is providing Emergency Rental and Utility assistance to low-income individuals who are directly or indirectly affected by COVID-19.



## SP-40 Institutional Delivery Structure – 91.215(k)

Explain the institutional structure through which the jurisdiction will carry out its consolidated plan including private industry, non-profit organizations, and public institutions.

Responsible Entity	Responsible Entity Type	Role	Geographic Area Served
Office of Community Development	Government	Economic Development Homelessness Non-homeless special needs Ownership Planning Rental public facilities public services	Jurisdiction
Unity of Greater New Orleans, Inc	Non-profit organizations	Homelessness Planning	Region
Housing Authority of New Orleans	PHA	Public Housing	Jurisdiction
Greater New Orleans Housing Alliance	Non-profit organizations	Planning	Jurisdiction
Louisiana Fair Housing Action Center	Other	Planning	State
Southeast Louisiana Legal Services	Other	Planning	State
NEW ORLEANS REDEVELOPMENT AUTHORITY	Other	Ownership Planning Rental	Jurisdiction
PROVIDENCE COMMUNITY HOUSING	CHDO	Ownership Rental	Jurisdiction
NO AIDS TASK FORCE	Non-profit organizations	Homelessness	Region
Gulf Coast Housing Partnership, Inc.	CHDO	Ownership Rental	Jurisdiction
St. Bernard Project	CHDO	Ownership Rental	Jurisdiction

**Table 54 - Institutional Delivery Structure**

**Assess of Strengths and Gaps in the Institutional Delivery System**

A City fund and tax millage, NHIF, provides additional financial resources to support homeowner and rental rehabilitation to create neighborhood stability across the city. Gaps in the institutional delivery system continue to be limited financial resources.

**Availability of services targeted to homeless persons and persons with HIV and mainstream services**

Homelessness Prevention Services	Available in the Community	Targeted to Homeless	Targeted to People with HIV
<b>Homelessness Prevention Services</b>			
Counseling/Advocacy	X	X	X
Legal Assistance	X	X	X
Mortgage Assistance			
Rental Assistance	X	X	X
Utilities Assistance	X	X	X
<b>Street Outreach Services</b>			
Law Enforcement			
Mobile Clinics			
Other Street Outreach Services			
<b>Supportive Services</b>			
Alcohol & Drug Abuse		X	X
Child Care			
Education			
Employment and Employment Training	X		
Healthcare			
HIV/AIDS			X
Life Skills		X	X
Mental Health Counseling		X	X
Transportation		X	X
<b>Other</b>			

Table 55 - Homeless Prevention Services Summary

**Describe how the service delivery system including, but not limited to, the services listed above meet the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth)**

Services are made available to and used by homeless persons with a wide range of housing, social services. These include costs for facility operations; rental assistance; and short-term payments

to prevent homelessness. An essential component in providing housing assistance for these targeted special needs population is the coordination and delivery of support services. In addition, services include assessment and case management, substance abuse treatment, mental health treatment, nutritional services, job training and placement assistance, and assistance with daily living.

**Describe the strengths and gaps of the service delivery system for special needs population and persons experiencing homelessness, including, but not limited to, the services listed above**

People Living with HIV/AIDS (PLWHA) in the New Orleans area struggle daily to live safe, healthy lives. Two leading factors in this struggle are poverty and lack of decent, affordable housing. The lack of affordable housing has long been an issue for low-income New Orleans area residents. Paramount among the challenges is a severe housing shortage and greatly escalated rental costs, both of which threaten the safety and stability of low-income households in general. For those living with HIV, the risks are even greater, leaving many PLWH increasingly vulnerable to homelessness and serious health problems.

**Provide a summary of the strategy for overcoming gaps in the institutional structure and service delivery system for carrying out a strategy to address priority needs**

Goals are identified to cover three main outcomes of the HOPWA program as established by the Office of Community Development, HIV Housing and HUD: Increase Housing stability, Increased access to care and supportive assistance & decreasing the risks of Homelessness.

## SP-45 Goals Summary – 91.215(a)(4)

### Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
1	Public Facility	2022	2026	Non-Housing Community Development	Pontchartrain Park CENTRAL CITY Gerttown Seventh Ward Hollygrove Mid City BW Cooper St. Roch Lower Ninth Ward Riverview/Landry N.O. East Orleans Parish Bywater Treme New Marigny	Non-Housing Community Development Public Improvement and Infrastructure	CDBG: \$0	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 30000 Persons Assisted
2	Development of New Rental Housing	2022	2026	Affordable Housing	Citywide	Affordable Housing Neighborhood Stabilization	HOME: \$6,185,094	Rental units constructed: 1000 Household Housing Unit

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
3	Rehabilitate Existing Rental Housing Stock	2022	2026	Affordable Housing	Citywide	Affordable Housing Homeless Prevention Neighborhood Stabilization	HOME: \$6,185,094	Rental units rehabilitated: 1000 Household Housing Unit
4	Stabilize Owner & Rental Occupied Housing Stock	2022	2026	Affordable Housing Homeless	Citywide	Affordable Housing Homeless Prevention Neighborhood Stabilization	CDBG: \$4,678,363	Rental units rehabilitated: 100 Household Housing Unit  Homeowner Housing Rehabilitated: 480 Household Housing Unit
5	Provide New Homebuyer Assistance	2022	2026	Affordable Housing	Citywide	Affordable Housing Neighborhood Stabilization	CDBG: \$2,000,000	Direct Financial Assistance to Homebuyers: 31 Households Assisted
6	Provide Homeless Prevention Assistance	2022	2026	Homeless	Citywide	Homeless Prevention	ESG: \$1,206,940	Homelessness Prevention: 5000 Persons Assisted
7	Prevent Homelessness HIV/AIDS	2022	2026	Affordable Housing Homeless	Citywide	Affordable Housing Chronic Homelessness	HOPWA: \$3,722,924	Housing for Homeless added: 1202 Household Housing Unit

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
8	<b>Code Enforcement Demolition</b>	2022	2026	Affordable Housing Non-Housing Community Development	Citywide	Affordable Housing Non-Housing Community Development Neighborhood Stabilization	CDBG: \$3,505,672	Buildings Demolished: 1200 Buildings
9	<b>Job Training</b>	2022	2026	Non-Housing Community Development	Citywide	Job Training	CDBG: \$0	Jobs created/retained: 800 Jobs
10	<b>Public Service</b>	2022	2026	Non-Housing Community Development	Citywide	Public Service	CDBG: \$1,926,424	Public service activities other than Low/Moderate Income Housing Benefit: 5057 Persons Assisted
11	<b>Acquisition Rehabilitation of Blighted Properties</b>	2022	2026	Affordable Housing	Citywide	Affordable Housing Non-Housing Community Development Neighborhood Stabilization Public Service	CDBG: \$1,000,000	Housing Code Enforcement/Foreclosed Property Care: 3720 Household Housing Unit
12	<b>Economic Development</b>	2022	2026		Citywide	Job Training	CDBG: \$0	Jobs created/retained: 100 Jobs

Table 56 – Goals Summary

**Goal Descriptions**

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Consolidated Plan

NEW ORLEANS

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1	<b>Goal Name</b>	<b>Public Facility</b>
	<b>Goal Description</b>	Prioritize public investments in street repair, quality schools, parks, and other amenities in underserved communities as identified as a goal in the CNO and HANO's 2016 Assessment of Fair Housing Plan (AFH).
2	<b>Goal Name</b>	<b>Development of New Rental Housing</b>
	<b>Goal Description</b>	Lower barriers to expand affordable housing in High Opportunity Zones (HOZ) through inclusive strategies, consistent with the CNO and HANO's 2016 Assessment of Fair Housing Plan (AFH)
3	<b>Goal Name</b>	<b>Rehabilitate Existing Rental Housing Stock</b>
	<b>Goal Description</b>	Lower barriers to expand affordable housing by preserving and rehabilitating existing rental housing units and adaptive re-use of public structures.
4	<b>Goal Name</b>	<b>Stabilize Owner &amp; Rental Occupied Housing Stock</b>
	<b>Goal Description</b>	Owner-Occupied Rehabilitation: Assists low-income homeowners in making needed repairs to their homes to meet minimum safety standards, reduce health and safety standards and maintain independent living, to remain in their homes, providing neighborhood stabilization. (CDBG). Rental Rehabilitation Program is to assist rental property owners in addressing substandard housing issues that may lead to displacement of at-risk populations. The program will be managed by the City of New Orleans Office of Housing Policy and Community Development.

5	<b>Goal Name</b>	<b>Provide New Homebuyer Assistance</b>
	<b>Goal Description</b>	Homeownership Assistance: Provide Soft-Second Mortgage Assistance (SSMP) providing mortgage assistance up to \$65,000 and closing costs up to \$5,000 assistance to eligible applicants, administered through qualified lenders. (CDBG). Direct Homebuyer Educator Program: Provide Soft-Second Mortgage Assistance (SSMP) providing mortgage assistance up to \$65,000 and closing costs up to \$5,000 assistance to eligible applicants, administered through qualified lenders to early education instructors, school paraprofessionals, public school teachers K-12, and school behavioral health. (NHIF) First Responders Homebuyer Program: Provide Soft-Second Mortgage Assistance (SSMP) providing mortgage assistance up to \$65,000 and closing costs up to \$5,000 assistance to eligible applicants, administered through qualified lenders to First Responders.
6	<b>Goal Name</b>	<b>Provide Homeless Prevention Assistance</b>
	<b>Goal Description</b>	Programs giving priority to individuals and families who are currently in housing with temporary rent or utility assistance consistent with the goal identified in the CNO-HANO 2016 Assessment of Fair Housing Plan (AFH).
7	<b>Goal Name</b>	<b>Prevent Homelessness HIV/AIDS</b>
	<b>Goal Description</b>	Programs giving priority to Housing for People Living with AIDS Individuals and their Families who are currently at risk of becoming homeless as identified as a goal in the 2016 Assessment of Fair Housing Plan (AFH)
8	<b>Goal Name</b>	<b>Code Enforcement Demolition</b>
	<b>Goal Description</b>	Expand efforts in creating equitable healthy housing that recognizes the direct connections between healthy housing and stabilized neighborhoods, as a goal identified in the 2016 Assessment of fair Housing plan (AFH)
9	<b>Goal Name</b>	<b>Job Training</b>
	<b>Goal Description</b>	Employ youth ages 13-15 years or older for summer employment. CDBG funds will provide salaries for youth to participate in the 'Junior Camp Counselors' program. Summer youth 16-21 will participate in the 'Work and Learn' Program which includes half day working with local professionals and employers and half day vocational learning. CDBG funds will be utilized to pay salaries for the junior camp counselors and provide a stipend the 'Work and Learn' Program participants.



10	<b>Goal Name</b>	<b>Public Service</b>
	<b>Goal Description</b>	Provide funding to the Council on Aging in Orleans Parish, a non-profit agency serving senior citizens with services that include promoting well-being, self-esteem and generating opportunity for self-reliance and independence to enhance their quality of life. In addition, NORD recreation programs for youth, including reading and math instruction, interpersonal skills training, athletic programs such as swimming, creative arts, craft sessions, and educational and cultural field trip experiences.
11	<b>Goal Name</b>	<b>Acquisition Rehabilitation of Blighted Properties</b>
	<b>Goal Description</b>	Perform interim nuisance abatement and inspections of disposed properties.
12	<b>Goal Name</b>	<b>Economic Development</b>
	<b>Goal Description</b>	The CDBG20-CARES allocation will provide a minimum of 100 loans to assist CDFI's with a maximum of 10 employees with providing loan underwriting, origination, servicing, and documentation and reporting.

**Estimate the number of extremely low-income, low-income, and moderate-income families to whom the jurisdiction will provide affordable housing as defined by HOME 91.315(b)(2)**

OCD's 2021 Affordable Housing Rental Housing NOFA awarded \$7,000,000 in February 2022 to Non-Profit Organizations and Developers to produce 583 affordable rental units citywide. In addition, there are over 2000 affordable housing units in the pipeline under construction. OCD's Soft-Second Mortgage Assistance Program (SSMAP) has produced homebuyers 230 to date and is adding An Educators & First Responders Homebuyers Program.

## **SP-50 Public Housing Accessibility and Involvement – 91.215(c)**

### **Need to Increase the Number of Accessible Units (if Required by a Section 504 Voluntary Compliance Agreement)**

All the new HANO constructed units (5-15), are built according to Section 504 accessibility standards.

### **Activities to Increase Resident Involvements**

Continued collaborating with partnering entities as well as, with community agencies, HANO's Client Services Department assists residents in becoming self-sufficient through a continuum of social services, career training, educational development, financial fitness, recreation, health, and wellness programs. The agency's Homeownership and Family Self-Sufficiency Programs assist residents to become first-time homeowners, providing support through all phases of the homebuyer process. These collective efforts are reinforced by three core strategies: partnering with economic development groups and employers to increase economic opportunity; maximizing Section 3 and local hiring for HANO projects and contracts; and providing funding to support job training.

Since the Homeownership Program's inception in 1999 through July 2021 HANO has helped to facilitate 493 closings for first-time homebuyers. While HANO is very proud of the progress made thus far, they recognize there are still many challenges faced by residents. There is an extremely limited supply of decent homes for sale that are affordably priced clients. Also, with the outbreak of the COVID-19 Pandemic, skyrocketing insurance rates and other escalating property expenses, many residents are faced with high mortgage premiums. HANO continues to collaborate closely with policymaking bodies and partners in all sectors to confront these challenges while assisting families on the path to homeownership. We will also use our scattered site inventory as an important resource to create more affordable homeownership opportunities for New Orleans families.

HANO continuously engages residents in developing its agency plans, shaping public housing and voucher policies, and in implementing its redevelopment and revitalization initiatives. Venues include Resident Advisory Board meetings, public hearings, stakeholder workshops, community and neighborhood meetings, as well as master planning forums, working teams, and design charrettes associated with HANO's various redevelopment initiatives.

### **Is the public housing agency designated as troubled under 24 CFR part 902?**

No

### **Plan to remove the 'troubled' designation**

## **SP-55 Barriers to affordable housing – 91.215(h)**

### **Barriers to Affordable Housing**

Negative effects of public policies on are being addressed (in part) regarding affordable housing and residential investment through the City's response to the 2015 released a final rule, revamping and the process by which certain federal grantees demonstrate that they are affirmatively furthering the purposes of the Fair Housing Act. In response to the regulation, the City of New Orleans (City) and the Housing Authority of New Orleans (HANO) collaborated to produce a joint 2016 Assessment of Fair Housing (AFH) Plan designed to provide meaningful goals and strategies to achieve a material positive change in disparities in housing needs and in access to opportunity; replacing segregated living patterns with truly integrated and balanced living patterns; transforming racially or ethnically concentrated areas of poverty into areas of opportunity; and fostering and maintaining compliance with civil rights and fair housing laws.

### **Strategy to Remove or Ameliorate the Barriers to Affordable Housing**

The CNO-OCD recognizes the importance of available Quality Equitable Affordable Housing to assist our low-and moderate-income individuals build financial stability and live in thriving communities with linkages to jobs and transportation. OCD's Affordable Rental, Homeownership, Owner-Occupied Rehabilitation and Rental Rehabilitation programs provide low-to-moderate income individuals with affordable housing options and these programs are consistent with the goals identified in the 2016 Assessment of Fair Housing Plan.

## **SP-60 Homelessness Strategy – 91.215(d)**

### **Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs**

The CNO-OCD's homeless Crisis Response System (Community Resource & Referral Center (CRRC)) coordinates services and programs to a Housing First approach that emphasizes rapid connection to permanent housing, while mitigating the negative experience of homelessness. Action items for this process expands centralized intake to increase access to services, working with UNITY and the agencies of the Continuum of Care to identify constituents living on the streets or in abandoned and unsafe dwellings, address needs and services specific to identified sub-populations of homeless constituents, and ensure unsheltered clients establish immediate linkages to low barrier transitional shelters, safe havens, and emergency shelters, while also connecting them with permanent housing resources. The goals are to decrease the number of unsheltered homeless and to decrease period that individuals and families experience homelessness, facilitating access for homeless individuals and families to permanent supportive housing, and affordable housing unit, as well as utilize Homeless Prevention for individuals and/or families that are in imminent danger of becoming homeless.

### **Addressing the emergency and transitional housing needs of homeless persons**

The CNO-OCD continues its actions to improve the effectiveness of homeless services to individuals and families in New Orleans. The City's Low Barrier Shelter is open 24/7 days a week and expanding to 342 available beds for individuals and families and Emergency Shelters (Night), serving 3,000 individuals and families annually. In addition, the Community Resource and Referral Center's (CRRC) provides individuals and families day shelter.

**Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again.**

The City uses the Emergency Solutions Grant and State Emergency Solutions Grant to fund Rapid Re-housing activities, which are activities to help homeless individuals and families move into permanent housing. These funds minimize an individual's time between the street and a voucher to move into housing. They also help individuals develop the resources to maintain permanent affordable housing. In conjunction with these efforts, the City is increasing the availability of permanent supportive housing, affordable housing, and exploring opportunities to reorganize existing housing stock to better serve the needs of homeless constituents.

**Help low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families who are likely to become homeless after being discharged from a publicly funded institution or system of care, or who are receiving assistance from public and private agencies that address housing, health, social services, employment, education or youth needs**

The CNO-OCD continues work with partners to expand or maintain emergency shelter capacity for homeless families and other special populations. The CNO-OCD's priority is to re-house homeless clients living on the streets or in shelters. Through HUD, OCD provides Emergency Solutions Grant (ESG) and State Emergency Solutions Grant (SESG) funding to sub-recipients to provide case management services and outreach services to homeless persons living on the streets of Orleans Parish. The outreach worker and case managers develop Individual Service Plans for the homeless, which aids in meeting their needs and the goal of obtaining permanent housing. In addition, due to the outbreak of COVID-19 in 2020, these needs for the homeless population have heightened. Through HUD CARES-Act Funding to prevent, prepare for, and respond to COVID-19, the chronically homeless population was taken off the streets and moved to a safe hotel to maintain social distancing and avoid exposure to the COVID-19 virus.

## **SP-65 Lead based paint Hazards – 91.215(i)**

### **Actions to address LBP hazards and increase access to housing without LBP hazards**

OCD ensures that all housing rehabilitation and repair work it administers meets the requirements of the City's Lead-Based Paint Ordinance, which is enforced by the Department of Safety and Permits and the Department of Health and HUD's Lead-Safe Housing Regulation. OCD will continue its dialogue with the State Department of Environmental Quality which has been a resource in refining our various strategies to Lead Hazard reduction.

### **How are the actions listed above related to the extent of lead poisoning and hazards?**

This type of holistic treatment of the problem of the lead-based paint hazard is intended to prevent health problems among low and moderate-income children and create safe housing environments for families.

### **How are the actions listed above integrated into housing policies and procedures?**

Rehabilitation work scopes generated or received by OCD's Construction Bureau's Inspection Unit for dwellings constructed prior to 1978 are submitted to OCD's Environmental Unit for a site-specific environmental review and a request for a Lead-Based Paint and Risk Assessment Report. This inspection and report is conducted by a certified Lead Risk Assessor, and includes an investigation of all proposed work areas, and exposed soil in the immediate vicinity of the structure, or back yard. The recommendations for remediation of potential hazards provided by the Lead Risk Assessor are added to the work scope and must be performed by personnel who have been properly trained in lead safe work practices, and or under the supervision of a certified renovator, or lead remediation contractor or supervisor.

A lead clearance inspection report provided by a certified lead risk assessor is required upon completion of all remediation work tasks, stating that the areas to which the work was performed are clear of any lead-based paint hazards, or debris, and all soil contamination has been abated or remediated.

## **SP-70 Anti-Poverty Strategy – 91.215(j)**

### **Jurisdiction Goals, Programs and Policies for reducing the number of Poverty-Level Families**

The CNO-OCD ensures that these goals are achieved by integrating the strategies, actions and investments identified in the CNO and HANO's 2016 Assessment of Fair Housing Plan (AFH); to provide quality affordable housing to very low and low-income individuals and families citywide.

### **How are the Jurisdiction poverty reducing goals, programs, and policies coordinated with this affordable housing plan**

In addition to these plans, OCD, JOB1 and the New Orleans Recreation Development Commission have joined forces to combat chronic poverty in the low-income community by targeting a population that can cease the generation enduring level of poverty. The programs are intended to have a long-lasting and long-term impact on each participant. Youth gain experience that helps them define and advance their career goals while earning a much-needed paycheck. OCD will provide funds for the mayor's 'Work & Learn' Summer Program which is a paid work experience for youth 16-21. Participants will be linked with public and private sector employers that partner with JOB1 to provide meaningful summer work opportunities for youth. The types of job offerings will expose youth to career opportunities that include clerical, childcare, maintenance, retail, hospitality, law enforcement, banking, education, social service, accounting, and many others. All youth that participate in the program are assessed and must attend a 15-hour work readiness orientation prior to starting the six-week summer experience.

Through the NOFA process, OCD encourages organizations competing for funds to become Section 3, and DBE certified businesses by granting bonus points for those who participate in the Section 3 program. Section 3 is designed to provide low-income persons the opportunity to become business owners and become self-sufficient.

## **SP-80 Monitoring – 91.230**

**Describe the standards and procedures that the jurisdiction will use to monitor activities carried out in furtherance of the plan and will use to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements**

The City standards and procedures for monitoring activities supported with funds from HUD track all federal and state statutory and regulatory guidelines, as well as municipal legislative mandates. All State recipients, sub-recipients, grantees, and awardees of HUD funds are specifically required to evidence their familiarity with and intent to be bound by all federal, state and municipal regulations applicable to the assistance provided. Specific regulatory requirements of specific HUD Programs, ensure that comprehensive planning requirements are fulfilled, and ensure funding is made available to City recipients, sub-recipients, grantees, and awardees with the requirement to comply with other federal requirements. The City uses various tools to guide the monitoring process to ensure consistency among staff conducting monitoring. These tools are utilized during desk reviews of information submitted by sub-recipients, job site inspections, and on-site file reviews, as well as Agency Staff interviews conducted by City Staff. The emphasis may be on one or more of various monitoring tools from year-to-year. Emphasis may be placed on areas that prior monitoring reviews have identified as common compliance issues. The compliance standards required by a specific HUD program funding source, and the standards required by other applicable federal requirements have been universally adopted by those City agencies administering HUD funds. Agency staff is charged with the responsibility of assuring that all recipients of funding from the administering agency carry out their program activities in accordance with all applicable laws and regulations. In carrying out this responsibility, Agency staff has been directed to identify problems early in program implementation, to isolate the causes and assist in corrective measures. These monitoring activities are conducted in a positive, assistance-oriented manner and, when feasible, deficiencies are corrected on-site through technical assistance. The City will inspect properties assisted with federal funds in accordance with applicable program regulations: HOME-assisted rental projects - On-site inspections will be performed in accordance with 92.504 of the HOME regulations, which requires periodic inspections at intervals dictated by the total number of units in the project, to ensure compliance with property standards. Annually, for projects with 25 or more units, Bi-annually for projects with 5 to 24 units and Tri-annually for projects with 1 to 4 units. The inspections will be done on a sample basis of at least 20 percent of the units. If a high number of units fail the inspection, the sample size will be increased to determine if the lack of maintenance is a widespread problem or just limited to a few units. A list of deficiencies will be compiled and sent to the project owner with a deadline for compliance and re-inspection. The deadline will be dependent upon the nature and severity of the deficiencies. Any hazardous structural, electrical, plumbing or fire-safety issues must be corrected immediately. Lesser deficiencies will have to be corrected within 30 days. The Office of Supplier Diversity (OSD) oversees certification, compliance, training, outreach, and capacity building for the City of New Orleans' Equal Business Opportunity Programs.



## **AP-15 Expected Resources – 91.220(c)(1,2)**

### **Introduction**

The City's will use prior year funding to support the 2022 HUD allocation amount of \$20,324,451 to address the projects described in AP-35 of the Plan. The City understands the important role affordable housing plays in promoting equity and the overall importance of helping low- and moderate-income New Orleanians live healthy lives. Through this plan, the federal funding provides, the City of New Orleans to build or preserve affordable housing units, prevent homelessness, support public improvements, and provide job training to increase wealth in our communities through 2026.

**Anticipated Resources**

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
CDBG	public - federal	Acquisition Admin and Planning Economic Development Housing Public Improvements Public Services	12,842,824	0	267,635	13,110,459	0	The City of New Orleans obligates no more than the statutory limit of 15 percent of its Community Development Block Grant Funds each fiscal year to public service activities and 20% to office operations and administration. The focus of CDBG funding is on youth employment, recreation, senior services, street and housing repair, and homeownership assistance. These funds will also provide the salaries for construction and Intake staff preparing work write-ups and performing property inspections and certifying program eligibility.

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
HOME	public - federal	Acquisition Homebuyer assistance Homeowner rehab Multifamily rental new construction Multifamily rental rehab New construction for ownership TBRA	2,809,593	0	9,560,595	12,370,188	0	The City in partnership with local nonprofit groups and developers - to fund a wide range of activities including building, buying, and/or rehabilitating affordable housing units for rent or homeownership or providing direct rental assistance to low-income residents. The 2021 HOME American Rescue Plan (ARP) are included in the expected amount of funds available during the ConPlan period.

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
HOPWA	public - federal	Permanent housing in facilities Permanent housing placement Short term or transitional housing facilities STRMU Supportive services TBRA	3,559,299	0	163,625	3,722,924	0	The City utilizes these funds to assist persons affected/invested with HIV/AIDS. These services include facility-based housing, housing information services, permanent supportive housing, short term rental mortgage and utility assistance and tenant based rental assistance. The funding serves individuals/families in the Eligible Metropolitan Areas that include Orleans, Jefferson, St. Bernard, St. Charles, St. Tammany, Plaquemines, and St. John parishes.

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
ESG	public - federal	Conversion and rehab for transitional housing Financial Assistance Overnight shelter Rapid re-housing (rental assistance) Rental Assistance Services Transitional housing	1,112,735	0	94,205	1,206,940	0	The City serves over 3,000 individuals who are imminently homeless or living on the street by providing shelter operations, rapid rehousing services, which moves individuals living on the street or in emergency shelters into permanent housing and homeless prevention services that assist low-income individuals and/or families to remain housed and prevent them from living on the street.

Table 57 - Expected Resources – Priority Table

**Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied**

In implementing match requirements, the HOME Program stresses the importance of leveraging Federal money with external sources, which may be private, foundation, nonprofit, and/or local dollars. Each year, there is a HOME Match requirement which Participating Jurisdictions (PJs) or Grantees, such as the City of New Orleans must meet. In general, there is a 25% Match requirement. The City is classified as being in Fiscal distress, based upon the fact that approximately 20.5% of residents living in poverty, the City has received a match reduction of 50%; therefore, OCD's Match obligation amounts 12.5%. Due to the outbreak of the COVID-19 Pandemic, HUD granted waivers for the HOME Match and CHDO set-aside 15% for 2020 and 2021. Matching contributions must be a permanent contribution to affordable housing; From Non-Federal sources; and provided by public and private donors, such as local government agencies, state agencies, charitable organizations/foundations, and private sector organizations (e.g., lending Institutions and corporate donors). Eligible Match: Cash or cash equivalents from non-Federal sources; Value of waived taxes, fees, or charges associated with HOME projects; Value of donated land or real property; Cost of infrastructure improvements associated with HOME projects; A percentage of the proceeds of single- or multifamily housing bonds issued by state, state instrumentality or local government; Value of donated materials, equipment, labor, and professional services; Sweat equity; Direct costs of supportive services to residents of HOME projects, and Direct costs of homebuyer counseling to families purchasing homes with HOME assistance. NHIF funds have been identified "Other" expected resource. The following lists of activities have been allocated NHIF funds: NHIF Administrative, NHIF Owner-Occupied and Owner-occupied Rehabilitation.

**If appropriate, describe publically owned land or property located within the jurisdiction that may be used to address the needs identified in the plan**

The City of New Orleans, HANO, NORA, and the city's other public benefit corporations are some of the largest property holders within New Orleans – with access to vacant land, single-family properties, or underused/obsolete buildings. The City can also exert its authority over hundreds of tax-adjudicated or lien-foreclosure properties to push them into commerce for affordable housing, including properties located in desirable areas.

In coordination with HANO, NORA, and the city's other public benefit corporations, the City will develop a comprehensive asset management strategy for its property holdings and set an annual target for affordable housing production on public land.

**Discussion**

The CNO-OCD continues moving forward providing affordable housing and community development services to low-to-moderate income individuals and families citywide. Due to the outbreak of the COVID-19 Pandemic, these needs have heightened, especially for our low-income individuals and families. OCD is providing Emergency Rental and Utility assistance to low-income individuals who are directly or indirectly affected by COVID-19.

## Annual Goals and Objectives

### AP-20 Annual Goals and Objectives

#### Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator

Table 58 – Goals Summary

#### Goal Descriptions

<b>1</b>	<b>Goal Name</b>	Public Facility
	<b>Goal Description</b>	Prioritize public investments in street repair, homeless prevention, transit, quality schools, housing, parks, and other amenities in underserved communities as identified as a goal in the 2016 Assessment of Fair Housing Plan. The public facility project, Shelter Expansion (2020) using prior year resources in the amount of \$5,892,480.
<b>2</b>	<b>Goal Name</b>	Development of New Rental Housing
	<b>Goal Description</b>	Lower barriers to expand affordable rental housing in high opportunity areas through inclusive strategies as identified as a goal in the 2016 Assessment of Fair Housing Plan (AFH). Support development of new affordable rental opportunities in less than year. The 2020 Rental Housing NOFA awarded \$12,500,000 in January 2021 to produce 624 affordable rental units and the 2021 Rental Housing NOFA awarded \$7,000,000 in February 2022 to produce 583 affordable rental units citywide.



<b>3</b>	<b>Goal Name</b>	Rehabilitate Existing Rental Housing Stock
	<b>Goal Description</b>	Lower barriers by stabilizing vulnerable neighborhoods, as well as high opportunity areas through inclusive strategies to expand affordable housing by preserving and rehabilitating existing affordable rental housing consistent with the goal identified in the 2016 Assessment of Fair Housing Plan (AFH). Support development of preserving and rehabilitating existing housing stock for affordable rental units in less than one year. The 2020 Rental Housing NOFA awarded \$12,500,000 in January 2021 to produce 624 affordable rental units and the 2021 Rental Housing NOFA awarded 7,000,000 in February 2022 to produce 583 affordable rental units citywide.
<b>4</b>	<b>Goal Name</b>	Stabilize Owner & Rental Occupied Housing Stock
	<b>Goal Description</b>	Rehabilitate neighborhoods vulnerable to gentrification by preserving and rehabilitating existing homeownership housing as consistent with the goal identified in the 2016 Assessment of Fair Housing Plan (AFH). OCD's Owner-Occupied Rehabilitation Program (OOR) preserves affordability, helping individuals and families to remain in their homes and designed to accomplish neighborhood stabilization. OCD's OOR program provides needed repairs to low-income homeowners addressing healthy housing, meeting safety standards. OCD's 2019 Owner-Occupied Rehabilitation NOFA has 180 OOR's in the pipeline and 300 OOR's through the 2019 OOR Lottery in the Intake/Feasibility Phase. OCD's OOR programs experienced delays to the outbreak of the COVID-19 Pandemic. The newly released Rental Rehabilitation Program is to assist rental property owners in addressing substandard housing issues that may lead to displacement of at-risk populations. The program will be managed by the City of New Orleans Office of Housing Policy and Community Development.
<b>5</b>	<b>Goal Name</b>	Provide New Homebuyer Assistance
	<b>Goal Description</b>	For the 2022 program year, the City will continue focus a portion of its resources on affordable homeownership providing direct financial assistance to low/mod income New Orleans residents in the form of a soft second mortgage with closing cost as needed.

6	<b>Goal Name</b>	Provide Homeless Prevention Assistance
	<b>Goal Description</b>	Programs giving priority to individuals and families who are currently in housing but are at risk of becoming homeless with temporary rent or utility assistance as a goal identified in the 2016 Assessment of Fair Housing Plan (AFH). programs prevent homelessness include Shelter Operations and Rapid Rehousing
7	<b>Goal Name</b>	Prevent Homelessness HIV/AIDS
	<b>Goal Description</b>	Programs giving priority to the Housing for Persons Living with HIV/AIDS population of Individuals and Families who are currently at risk of becoming homeless as identified in as a goal the 2016 Assessment of Fair Housing Plan (AFH).
8	<b>Goal Name</b>	Code Enforcement Demolition
	<b>Goal Description</b>	Expand efforts in creating equitable healthy housing that recognizes the direct connections between healthy housing and neighborhood stabilization to enhance quality of life, as identified as a goal in the 2016 Assessment of Fair Housing Plan (AFH).
9	<b>Goal Name</b>	Job Training
	<b>Goal Description</b>	The Mayor's Summer Employment Program with CDBG funds provides salaries for youth 16-21 to participate in the Junior Camp Counselors Program. Summer Youth also participates in the 'Work and Learn' Program to work with professionals and businesses to attain job training and skills to compete in the job market.
10	<b>Goal Name</b>	Public Service
	<b>Goal Description</b>	OCD provides funding to the Council on Aging in New Orleans, a non-profit organization providing comprehensive and coordinated social, recreational, and educational services to Senior Citizens 60 years and older. In addition, recreation programs for youth, including reading and math instruction, interpersonal skills training, athletic programs such as swimming, creative arts and crafts sessions, and educational & cultural field trip experiences.
11	<b>Goal Name</b>	Acquisition Rehabilitation of Blighted Properties
	<b>Goal Description</b>	Perform interim nuisance abatement and inspections of disposed properties.

<b>12</b>	<b>Goal Name</b>	Economic Development
	<b>Goal Description</b>	The CDBG20-CARES allocation will provide a minimum of 100 loans to assist CDFI's with a maximum of 10 employees with providing loan underwriting, origination, servicing, and documentation and reporting.

## Projects

### AP-35 Projects – 91.220(d)

#### Introduction

The City's will the 2022 HUD allocation in the amount of \$20,324,451 to address the projects described in AP-35 of the Plan. The City recognizes that neighborhoods are as good as the services provided Through this planned the federal funding it provides, the City of New Orleans will build or preserve affordable housing units, support public improvements, and provide job training to increase wealth in our communities through 2026. Funds are awarded to non-profit organizations, qualified small and large affordable housing developers through a competitive Notice of Funding Availability (NOFA) process for infill, new construction, rehabilitation, and adaptive re-use. (HOME-NHIF-CDBG) Programs are described below:

**Owner-Occupied Rehabilitation:** Assists low-income homeowners in making needed repairs to their homes to meet minimum safety standards, reduce health and safety standards and maintain independent living, to remain in their homes, providing neighborhood stabilization. (CDBG). **Homeownership Assistance:** Provide Soft-Second Mortgage Assistance (SSMP) providing mortgage assistance up to \$65,000 and closing costs up to \$5,000 assistance to eligible applicants, administered through qualified lenders. (CDBG). **Direct Homebuyer Educator Program:** Provide Soft-Second Mortgage Assistance (SSMP) providing mortgage assistance up to \$65,000 and closing costs up to \$5,000 assistance to eligible applicants, administered through qualified lenders to early education instructors, school paraprofessionals, public school teachers K-12, and school behavioral health. (NHIF). **First Responders Homebuyer Program:** Provide Soft-Second Mortgage Assistance (SSMP) providing mortgage assistance up to \$65,000 and closing costs up to \$5,000 assistance to eligible applicants, administered through qualified lenders to First Responders. Rental Rehabilitation Program is to assist rental property owners in addressing substandard housing issues that may lead to displacement of at-risk populations. The program will be managed by the City of New Orleans Office of Housing Policy and Community Development. **Rental Assistance to Individuals:** Tenant Based Rental Assistance (TBRA), Emergency Shelter, Transitional Housing, Shelter-Plus Care, Permanent Supportive Housing (PSH) and Short-Term Rental, Mortgage & Utility assistance (STRMU); serving the Special Needs Population, Persons Living with HIV/AIDS (PLWHA), Homeless and Ex-Offenders. (Shelter-Plus HOPWA). **Homeless and Other Special Needs Populations:** Provide Emergency Shelter (including a Low-Barrier Shelter), Emergency Rental Assistance, and assisting living housing to special needs populations, including the homeless and Person Living with HIV/AIDS (PLWHA). **Economic Development:** Assist Businesses with Job Training at a Community Development Financial Institution (CDFI). **Public Facilities:** Facilities that serve the general public for educational purposes and/or to meet the needs of the Special Needs Population and Infrastructure Activities. (CDBG). **Public Service Activities:** Youth and Senior Service activities. (CDBG).

**Projects**

#	Project Name
1	OCD Program Administration and Operations
2	Public Service
3	Neighborhood Stabilization - Rehabilitation Activities
4	Code Enforcement Activities
5	New Orleans Redevelopment Authority NORA
6	HOME Administration
7	HOME NOFA Activities
8	ESG22 New Orleans
9	2022-2025 City of New Orleans LAH22F001 (CNO)
10	2022-2025 HOPWA Project Sponsor TBD LAH22F001 (2022)
11	2022-2025 HOPWA Project Sponsor TBD LAH22F001 (2022)
12	2022-2025 HOPWA Project Sponsor TBD LAH22F001 (2022)
13	2022-2025 HOPWA Project Sponsor TBD LAH22F001 (2022)
14	2021-2024 HOPWA Project Sponsor TBD LAH20F001 (RI)
15	HOME CHDO Set Aside
16	Direct Homebuyer Soft Second Mortgage Program

**Table 59 – Project Information**

**Describe the reasons for allocation priorities and any obstacles to addressing underserved needs**

Allocations priorities for the 2022-2026 Consolidated Plan (CP) are based on the provided HUD Tables identifying the large numbers for the need for Affordable Housing in New Orleans. There are over 58,000 Individuals and Families who are cost burdened, not able to pay for their housing costs, paying over 50% of their income on rent or mortgages with little left for daily necessities. Obstacles to addressing underserved needs include the City having limited resources to serve all of the low-income Individuals and Families in need of housing assistance.

## AP-38 Project Summary

### Project Summary Information

1	<b>Project Name</b>	OCD Program Administration and Operations
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	Development of New Rental Housing Rehabilitate Existing Rental Housing Stock Stabilize Owner & Rental Occupied Housing Stock Provide New Homebuyer Assistance Provide Homeless Prevention Assistance Prevent Homelessness HIV/AIDS
	<b>Needs Addressed</b>	Affordable Housing
	<b>Funding</b>	CDBG: \$2,568,565
	<b>Description</b>	Salaries for OCD's Administrative Staff and operations: Admin & operations:20% Admin Cap=\$2,568,565 (Personnel and operations) Planning Unit Staff Personnel, Financial & Fiscal Affairs, Neighborhood Services & Facilities.
	<b>Target Date</b>	12/31/2022
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	23 Staff members
	<b>Location Description</b>	citywide
	<b>Planned Activities</b>	Salaries for administrative staff to perform: Operations & Fiscal Affairs, Planning activities, & Grant administration, programmatic and fiscal monitoring of the subrecipients receiving federal funds. Staff reviews policy & procedures, internal controls, etc. Staff salaries
2	<b>Project Name</b>	Public Service
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	Public Service
	<b>Needs Addressed</b>	Non-Housing Community Development Public Service
	<b>Funding</b>	CDBG: \$1,926,424

	<b>Description</b>	There are three (3) activities funded with the 2022 CDBG 15% public service cap (\$1,926,424). NORDC \$1,132,247: To provide funds for summer recreational programs. Job1 \$100,000: To provide summer job employment and training to youth 17-21 years of age. Senior Services \$ \$694,177: To provide oversight to ten (10) Senior Citizen Centers. Prior
	<b>Target Date</b>	12/31/2022
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Low- and moderate-income individuals and families.
	<b>Location Description</b>	citywide
	<b>Planned Activities</b>	NORD Activities take place summer months 2022. The activities include reading, math instruction, interpersonal skills training, athletic programs like swimming, creative arts and crafts session, and educational and cultural field trip experiences for approximately 2700 youth. Job1 CDBG funds will provide salaries for 49 youth to participate in the Junior Camp Counselors program. Council on Aging: Ten centers will provide services and information tailored to 254 low to moderate income seniors to include transportation, recreation, and physical fitness to enhance their quality of life.
<b>3</b>	<b>Project Name</b>	Neighborhood Stabilization - Rehabilitation Activities
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	Rehabilitate Existing Rental Housing Stock Stabilize Owner & Rental Occupied Housing Stock
	<b>Needs Addressed</b>	Neighborhood Stabilization
	<b>Funding</b>	CDBG: \$2,109,798

	<b>Description</b>	Financial assistance, to eligible low to moderate income individuals and families, to make necessary home repairs that will bring their property up to Housing Quality Standards. These repairs will enable the program participant to remain in their home(s) and prevent displacement. Salaries for Intake Staff certifying program applicants and maintaining eligibility documents (CDBG Activity Delivery Cost: 7611 Three Intake Personnel 50% \$71,449.78). Salaries for Construction Staff preparing work write-ups and performing property inspections (CDBG Activity Delivery Cost: 7614 fourteen Construction Personnel 50% \$295,851.07). (2022EN = \$1,842,164 + PrYr = \$267,634.53) Total \$2,109,798.53
	<b>Target Date</b>	12/31/2022
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Approximately 200 low to moderate income individuals and families.
	<b>Location Description</b>	citywide
	<b>Planned Activities</b>	Financial assistance, to eligible low to moderate income individuals and families, to make necessary home repairs that will bring their property up to Housing Quality Standards. These repairs will enable the program participant to remain in their home(s) and prevent displacement. Activity Delivery Cost 50%, for Intake (3) and Construction (14) Staff.
4	<b>Project Name</b>	Code Enforcement Activities
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	Code Enforcement Demolition
	<b>Needs Addressed</b>	Neighborhood Stabilization
	<b>Funding</b>	CDBG: \$3,505,672
	<b>Description</b>	Funds allocated to demolish structures that have been declared in imminent danger of collapse or beyond repair and salaries for Inspectors performing code enforcement activities on these structures: Personnel \$2,005,672, Demolition activities \$1,500,000.
	<b>Target Date</b>	12/31/2022



	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	low to moderate income individuals and families located in qualified census tracts
	<b>Location Description</b>	Properties located in qualified census tracts identified by HUD's LMSD.
	<b>Planned Activities</b>	Inspectors (42) conduct property inspections for code violations and demolish structures that have been declared in imminent danger of collapse or beyond repair. Properties must be in low to moderate census tract areas.
<b>5</b>	<b>Project Name</b>	New Orleans Redevelopment Authority NORA
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	Acquisition Rehabilitation of Blighted Properties
	<b>Needs Addressed</b>	Neighborhood Stabilization
	<b>Funding</b>	CDBG: \$1,000,000
	<b>Description</b>	With CDBG funds, NORA will implement strategies with respect to Residential Blighted and Abandoned property disposition.
	<b>Target Date</b>	12/31/2022
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Low to moderate individuals and families
	<b>Location Description</b>	citywide
<b>Planned Activities</b>	NORA will coordinate with the City to ensure that dispositions or acquisitions are in accordance with the City's goals and objectives. NORA will dispose of properties, perform interim nuisance abatement services (grass cutting, lot clearing, and removing debris. NORA will also Conduct planning, capacity building, and general administrative activities (participate with the City during the NOFA review and selection process).	
<b>6</b>	<b>Project Name</b>	HOME Administration
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	Development of New Rental Housing
	<b>Needs Addressed</b>	Affordable Housing

	<b>Funding</b>	HOME: \$280,959
	<b>Description</b>	Salaries for Staff administering the HOME funded Affordable Housing Programs (10% of the HOME allocation = \$280,959).
	<b>Target Date</b>	12/31/2022
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	
	<b>Location Description</b>	Citywide
	<b>Planned Activities</b>	Staff salaries for administering the HOME program.
7	<b>Project Name</b>	HOME NOFA Activities
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	Development of New Rental Housing Rehabilitate Existing Rental Housing Stock
	<b>Needs Addressed</b>	Affordable Housing
	<b>Funding</b>	HOME: \$11,667,790
	<b>Description</b>	HOME funds will be used for the development of affordable rental and first-time homebuyer housing in targeted neighborhoods and citywide in New Orleans: Eligible projects may involve the acquisition, rehabilitation and/or new construction of rental housing units to low-income households. Building sites and/or the construction of improvements may include water lines, sewer lines, sewage disposal systems, gas lines, roads, curbs, gutters, sidewalks, and other land improvements necessary to prepare the site for the construction of affordable units. (2022 Allocation: \$2,809,593 - 10% admin cap \$280,959): 2022 will fund rental development activities. 2022 Program delivery \$2,107,195 + Prior year rollover \$9,560,594.96 (previously awarded contracts) = \$11,667,789.96. CHDO Reserve 15% \$421,438.95; Construction Rehab Inspectors performing affordable housing inspections, preparing and reviewing write-ups and monitoring activities. Construction Activity Delivery Cost 50%: \$295,851.07.
	<b>Target Date</b>	12/31/2022

	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	200 Low to moderate income individuals and families
	<b>Location Description</b>	citywide
	<b>Planned Activities</b>	Funds will be awarded to qualified affordable housing developers through a competitive selection process to rehabilitate or construct rental and homebuyer affordable housing. Salaries for Intake Staff certifying program applicants and maintaining eligibility documents (CDBG Activity Delivery Cost: 7611 Three Intake Personnel 50% \$71,449.78). Salaries for Construction Staff preparing work write-ups and performing property inspections (CDBG Activity Delivery Cost: 7614 fourteen Construction Personnel 50% \$295,851.07). Both Intake and Construction Staff perform monitoring activities.
8	<b>Project Name</b>	ESG22 New Orleans
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	Prevent Homelessness HIV/AIDS
	<b>Needs Addressed</b>	Homeless Prevention
	<b>Funding</b>	ESG: \$1,206,940
	<b>Description</b>	1. Engage homeless individuals and families living on the street; 2. Improve the number and quality of individuals and families; 3. Help operate shelters; 4. Provide essential services to shelter residents; 5. Rapidly re-house homeless prevent families/ individuals from becoming homeless. The required 7.5 for Administrative Cap Sub fund is \$83,455, and program is \$1,029,280 + Prior year funds \$94,205.34 totaling \$1,123,485.34
	<b>Target Date</b>	12/31/2022
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Homeless individuals and families
	<b>Location Description</b>	citywide

	<b>Planned Activities</b>	To provide essential services to the homeless population: 1. engage homeless individuals and families living on the street; 2. Improve the number and quality of individuals and families; 3. help operate shelters; 4. provide essential services to shelter residents; 5. rapidly re-house homeless prevent families/ individuals from becoming homeless.
9	<b>Project Name</b>	2022-2025 City of New Orleans LAH22F001 (CNO)
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	Prevent Homelessness HIV/AIDS
	<b>Needs Addressed</b>	Homeless Prevention
	<b>Funding</b>	HOPWA: \$106,779
	<b>Description</b>	This activity is used to fund allowable administrative costs for the project; 3% Admin = \$106,779. The remaining 2022 allocation \$3,452,520 and prior year \$163,624.94 will be allocated to Project Sponsors to be determined following the NOFA process.
	<b>Target Date</b>	12/31/2022
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	
	<b>Location Description</b>	Across seven Louisiana parishes.
	<b>Planned Activities</b>	2022 Administrative cost to administer the HOPWA program.
10	<b>Project Name</b>	2022-2025 HOPWA Project Sponsor TBD LAH22F001 (2022)
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	Prevent Homelessness HIV/AIDS
	<b>Needs Addressed</b>	Homeless Prevention
	<b>Funding</b>	HOPWA: \$470,800
	<b>Description</b>	The remaining \$3,452,520 2022 allocation, and \$163,624.942 prior year will be allocated to Project Sponsors to be determined following the NOFA process in 2022. The funds will be allocated to the following categories: Facility-Based Housing Subsidy Assistance, Housing Information Services (HIS), Permanent Housing Placement (PHP), Tenant-based Rental
	<b>Target Date</b>	12/31/2022

	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Homeless individuals and families
	<b>Location Description</b>	Persons Living with HIV (PLHV) residents are low to moderate income and reside in one of the 7 Eligible Metropolitan Area parishes: Orleans, Jefferson, St. Bernard, St. Charles, St. John the Baptist, St. Tammany, and Plaquemines.
	<b>Planned Activities</b>	The funds will be allocated to the following categories: Facility-Based Housing Subsidy Assistance, Housing Information Services (HIS), Permanent Housing Placement (PHP), Tenant-based Rental Assistance (TBRA), Short-term Rental Mortgage Utilities (STRMU), and Administrative Expenses.
<b>11</b>	<b>Project Name</b>	2022-2025 HOPWA Project Sponsor TBD LAH22F001 (2022)
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	Prevent Homelessness HIV/AIDS
	<b>Needs Addressed</b>	Homeless Prevention
	<b>Funding</b>	HOPWA: \$331,700
	<b>Description</b>	The remaining \$3,452,520 2022 allocation and \$163,624.94 prior year will be allocated to Project Sponsors to be determined following the NOFA process. The funds will be allocated to the following categories: Facility-Based Housing Subsidy Assistance, Housing Information Services (HIS), Permanent Housing Placement (PHP), Tenant-based Rental Assistance (TBRA), Short-term Rental Mortgage Utilities (STRMU), and Administrative Expenses.
	<b>Target Date</b>	12/31/2022
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Homeless individuals and families
	<b>Location Description</b>	Persons Living with HIV (PLHV) residents are low to moderate income and reside in one of the 7 Eligible Metropolitan Area parishes: Orleans, Jefferson, St. Bernard, St. Charles, St. John the Baptist, St. Tammany, and Plaquemines.

	<b>Planned Activities</b>	The funds will be allocated to the following categories: Facility-Based Housing Subsidy Assistance, Housing Information Services (HIS), Permanent Housing Placement (PHP), Tenant-based Rental Assistance (TBRA), Short-term Rental Mortgage Utilities (STRMU), and Administrative Expenses.
<b>12</b>	<b>Project Name</b>	2022-2025 HOPWA Project Sponsor TBD LAH22F001 (2022)
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	Prevent Homelessness HIV/AIDS
	<b>Needs Addressed</b>	Homeless Prevention
	<b>Funding</b>	HOPWA: \$850,650
	<b>Description</b>	The remaining \$3,452,520 2022 allocation and \$163,624.94 prior year will be allocated to Project Sponsors to be determined following the NOFA process. The funds will be allocated to the following categories: Facility-Based Housing Subsidy Assistance, Housing Information Services (HIS), Permanent Housing Placement (PHP), Tenant-based Rental Assistance (TBRA), Short-term Rental Mortgage Utilities (STRMU), and Administrative Expenses.
	<b>Target Date</b>	12/31/2022
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Homeless individuals and families
	<b>Location Description</b>	Persons Living with HIV (PLHV) residents are low to moderate income and reside in one of the 7 Eligible Metropolitan Area parishes: Orleans, Jefferson, St. Bernard, St. Charles, St. John the Baptist, St. Tammany, and Plaquemines.
	<b>Planned Activities</b>	The funds will be allocated to the following categories: Facility-Based Housing Subsidy Assistance, Housing Information Services (HIS), Permanent Housing Placement (PHP), Tenant-based Rental Assistance (TBRA), Short-term Rental Mortgage Utilities (STRMU), and Administrative Expenses.
<b>13</b>	<b>Project Name</b>	2022-2025 HOPWA Project Sponsor TBD LAH22F001 (2022)
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	Prevent Homelessness HIV/AIDS
	<b>Needs Addressed</b>	Homeless Prevention

	<b>Funding</b>	HOPWA: \$1,893,895
	<b>Description</b>	The remaining \$3,452,520 2022 allocation and \$163,624.94 prior year will be allocated to Project Sponsors to be determined following the NOFA process. The funds will be allocated to the following categories: Facility-Based Housing Subsidy Assistance, Housing Information Services (HIS), Permanent Housing Placement (PHP), Tenant-based Rental Assistance (TBRA), Short-term Rental Mortgage Utilities (STRMU), and Administrative Expenses.
	<b>Target Date</b>	12/31/2022
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Homeless individuals and families
	<b>Location Description</b>	Persons Living with HIV (PLHV) residents are low to moderate income and reside in one of the 7 Eligible Metropolitan Area parishes: Orleans, Jefferson, St. Bernard, St. Charles, St. John the Baptist, St. Tammany, and Plaquemines.
	<b>Planned Activities</b>	The funds will be allocated to the following categories: Facility-Based Housing Subsidy Assistance, Housing Information Services (HIS), Permanent Housing Placement (PHP), Tenant-based Rental Assistance (TBRA), Short-term Rental Mortgage Utilities (STRMU), and Administrative Expenses.
<b>14</b>	<b>Project Name</b>	2021-2024 HOPWA Project Sponsor TBD LAH20F001 (RI)
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	Prevent Homelessness HIV/AIDS
	<b>Needs Addressed</b>	Homeless Prevention
	<b>Funding</b>	HOPWA: \$69,100
	<b>Description</b>	HOPWA funds will be allocated to one Agency to develop a Resource identification plan to establish, coordinate and develop housing assistance resources for eligible persons (including conducting preliminary research and making expenditures necessary to determine the feasibility of specific housing-related initiatives) to enhance the HOPWA program.
	<b>Target Date</b>	12/31/2022

	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Homeless individuals and families
	<b>Location Description</b>	Persons Living with HIV (PLHV) residents are low to moderate income and reside in one of the 7 Eligible Metropolitan Area parishes: Orleans, Jefferson, St. Bernard, St. Charles, St. John the Baptist, St. Tammany, and Plaquemines.
	<b>Planned Activities</b>	The Resource Identification process will conduct preliminary research and make expenditures necessary to determine the feasibility of specific housing related initiatives for the HOPWA Formula Modernization process through System Coordination:
<b>15</b>	<b>Project Name</b>	HOME CHDO Set Aside
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	Development of New Rental Housing
	<b>Needs Addressed</b>	Affordable Housing Neighborhood Stabilization
	<b>Funding</b>	HOME: \$421,439
	<b>Description</b>	Required 15% HOME program CHDO set-aside to address affordable rental housing and homeownership development = \$421,439
	<b>Target Date</b>	12/31/2022
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Low to moderate income individuals and families
	<b>Location Description</b>	Citywide
	<b>Planned Activities</b>	Development of rental housing and homeownership
<b>16</b>	<b>Project Name</b>	Direct Homebuyer Soft Second Mortgage Program
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	Provide New Homebuyer Assistance
	<b>Needs Addressed</b>	Affordable Housing Neighborhood Stabilization
	<b>Funding</b>	CDBG: \$2,000,000



<b>Description</b>	This project for a First-Time Homebuyers Program is a multi-year project, and 2022 CDBG-EN will allow the assistance to continue. First-Time Homebuyer Eligibility requirements apply. The total household income for individuals and families cannot exceed 80% of the Median Family Income (MFI). Intake staff will provide client program eligibility and application certification.
<b>Target Date</b>	12/31/2022
<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Approximately 31 moderate income individuals and families
<b>Location Description</b>	Citywide
<b>Planned Activities</b>	Community based organizations developing affordable rental housing, homeownership development, rehabilitation services and neighborhood stabilization.

**AP-50 Geographic Distribution – 91.220(f)**

**Description of the geographic areas of the entitlement (including areas of low-income and minority concentration) where assistance will be directed**

The strategic goal of allocating HUD funds is to award funding (through the competitive NOFA process) that supports the development of affordable housing Citywide and in target areas. OCD’s continued mission is to build and rebuild vibrant sustainable neighborhoods throughout the City. OCD’s Placed-Based Areas (PBA) approach utilizes strategic initiatives to link and leverage investments and partners consistent with the CNO’s 2016 Assessment of Fair Housing (AFH) plan, which identifies Racially Economic/Concentrated areas of Poverty (RE/CAP). The City’s PBAs incorporates the principle that a vibrant, sustainable neighborhood contains an array of resources for its residents including but not limited to housing, jobs, transportation, education, community centers, libraries, transit, shopping areas, cultural activities, goods and services. PBA areas are listed in the section below.

In addition, funds from Continuum of Care (CoC) programs such as HOPWA and ESG will be distributed citywide or in the case of HOPWA throughout the Eligible Metropolitan Area (6 parishes).

**Geographic Distribution**

<b>Target Area</b>	<b>Percentage of Funds</b>
Pontchartrain Park	
CENTRAL CITY	
Citywide	100
Gerttown	
Seventh Ward	
Hollygrove	
Mid City	
BW Cooper	
St. Roch	
Lower Ninth Ward	
Riverview/Landry	
N.O. East	
Orleans Parish	
Bywater	
Treme	
New Marigny	

**Table 60 - Geographic Distribution**

## **Rationale for the priorities for allocating investments geographically**

The City continues to provide affordable housing services Citywide in the above Place-Based Areas (PBA), creating neighborhood stabilization & access to amenities. Three of the Place-Based Areas (PBA) are also high Opportunity High Opportunity Zones (HOZ). OCD Affordable Housing NOFA's has priority scoring for proposed affordable housing that are in Place-Based Areas (PPA) & High Opportunity Zones listed above. High Opportunity Zones (HOZ) create equitable housing and is a goal met for the City's 2016 Assessment of Fair Housing Plan (AFH).

### **Discussion**

The following are OCD's Place-Based Areas (PBA) strategic boundaries & High Opportunity Zones (HOZ) Overlap:

**Mid-City** - Tulane Avenue - Carrollton Avenue, N. Carrollton Avenue – Bienville Street - S. Broad Avenue (PPA &HOZ),

**B. W. Cooper** – S. Claiborne Avenue – Napoleon Avenue - S. Broad Avenue - Washington Avenue – Earhart Boulevard,

**River View Landry** – Mardi Gras Boulevard – Mississippi River – Opelousas Street – Elmira Street – Patterson Avenue – Leboeuf Street - Sumpter Court,

**Hollygrove** – S. Carrollton Avenue – S. Claiborne Avenue – Monticello Street – Palmetto Avenue – Cherry Street – Dixon Street – Mistletoe Street- Hamilton Street– Pontchartrain Expressway (Interstate-10),

**New Orleans East** – Read Boulevard – Morrison Avenue – Vanderkloot Drive – Hayne Boulevard – Bullard Avenue – Interstate-10,

**7th Ward/Treme** – St. Claude Avenue - N. Rampart Street – Esplanade Avenue – N. Broad Avenue – Florida Avenue – Elysian Fields Avenue (PPA &HOZ),

**Lower Ninth Ward** – St. Claude Ave-Bayou Bienvenue- Industrial Canal- Jackson Barracks,

**Pontchartrain Park** – Chef Menteur Highway,

**Gentilly Boulevard** – St. Roch Avenue - Leon C. Simon Avenue– France Road,

**Central City** – Louisiana Avenue – S. Claiborne Avenue – Martin Luther King Boulevard – Oretha Castle Haley Boulevard – Philip Street – S. Saratoga Street,

**St. Roch / Bywater** – Elysian Fields Avenue – Hope Street – Press Street – St. Claude Avenue (PPA &HOZ)

## Affordable Housing

### AP-55 Affordable Housing – 91.220(g)

#### Introduction

In New Orleans, over 58,000 households of renters are cost burdened. Low-income rent for a 2-bedroom home is \$792 compared to the Fair Market Rent for a 2-bedroom home for \$1,061 (a difference of \$269 dollars). The City-OCD will continue its efforts to produce and preserve affordable housing through its Notice of Funding Availability (NOFA) competitive process, funding Non-Profits and Developers as subrecipients, as we work together to provide affordable housing to low-income Individuals and Families.

units	new	95%	existing	95%
1	\$294,000	\$279,300	\$294,000	\$279,300
2	\$376,000	\$357,200	\$376,000	\$357,200
3	\$455,000	\$432,250	\$455,000	\$432,250
4	\$564,000	\$535,800	\$564,000	\$535,800

2022 New and existing homes HOME Unadjusted Median Value for Orleans parish: New: \$283,000, Existing: \$309,000

One Year Goals for the Number of Households to be Supported	
Homeless	1,000
Non-Homeless	175
Special-Needs	1,202
Total	2,377

Table 61 - One Year Goals for Affordable Housing by Support Requirement

One Year Goals for the Number of Households Supported Through	
Rental Assistance	1,202
The Production of New Units	200
Rehab of Existing Units	200
Acquisition of Existing Units	0
Total	1,602

Table 62 - One Year Goals for Affordable Housing by Support Type

#### Discussion

The City of New Orleans Office of Community Development (OCD) has projected a five (5) year goal for the 2022 – 2026 Consolidated Plan (CP) to introduce 2,000 (400 for each annual year) units of affordable rental housing across the City of New Orleans, with some units available in High Opportunity Zones (HOZ). OCD's 2022-2026 (CP) goal of producing 2,000 affordable housing units over the next 5 years is based on the average number of 432 affordable units annually from the 2018-2022 Affordable Rental NOFA Awards to Non-Profits and For Profits. As a result, the City of New Orleans - OCD has a one (1) year goal of creating two hundred (200) new construction units and two hundred (200) rehabilitated units of affordable housing.

Additionally, the City of New Orleans Office of Community Development's Owner-Occupied Rehabilitation (OOR) goal is to produce 480 OOR's over the next five (5) year 2022-2026 Consolidated Plan (CP) and 96 OORs annually. In 2022 OCD will complete 75 OORS. Several issues contributed to the low number of completions, such as the COVID pandemic, labor shortages & retention, high construction costs, and supply chain problems.

## **AP-60 Public Housing – 91.220(h)**

### **Introduction**

HANO's 5-Year and Annual Public Housing Agency (PHA) Plans provide a ready source for interested parties to locate basic PHA policies, rules, and requirements concerning the PHA's operations, programs, and services, and informs HUD, families served by the PHA, and members of the public of the PHA's mission, goals, and objectives for serving the needs of low-income families.

### **Actions planned during the next year to address the needs to public housing**

In the upcoming fiscal year, HANO will implement a variety of strategies to address the shortage of affordable housing as reflected in the Agency's waiting list statistics and in its Statement of Housing Needs. HANO's strategies emanate from the Agency's proposed 5-Year Plan goals and objectives and are aligned with HUD's strategic framework. They are also consistent with the City of New Orleans' Consolidated Plan and link to many of the broader community strategies currently underway.

Core strategies include maximizing affordable housing opportunities through continuous program improvements and management efficiencies; leveraging additional resources to replace public housing units and implement mixed-finance, mixed-income redevelopment; and generating new housing opportunities by applying for additional vouchers should they become available – including special purpose vouchers for targeted groups such as the elderly, disabled, veterans, and the homeless.

### **Actions to encourage public housing residents to become more involved in management and participate in homeownership**

Collaborating with partnering entities as well with community agencies, HANO's Client Services Department assists residents in becoming self-sufficient through a continuum of social services, career training, educational development, financial fitness, recreation, health, and wellness programs. The agency's Homeownership and Family Self-Sufficiency Programs assist residents to become first-time homeowners, providing support through all phases of the homebuyer process. These collective efforts are reinforced by three core strategies: partnering with economic development groups and employers to increase economic opportunity; maximizing Section 3 and local hiring for HANO projects and contracts; and providing funding to support job training.

Since the Homeownership Program's inception in 1999 through July 2021, HANO has helped to facilitate 493 closings for first-time homebuyers. While HANO is very proud of the progress made thus far, we recognize there are still many challenges faced by our residents. There is an

extremely limited supply of decent homes for sale that are affordably priced for our clients. Also, with skyrocketing insurance rates and other escalating property expenses, many residents are faced with high mortgage premiums. HANO will collaborate closely with policymaking bodies and partners in all sectors to confront these challenges while assisting families on the path to homeownership. We will also use our scattered site inventory as an important resource to create more affordable homeownership opportunities for New Orleans families.

With respect to management involvement, HANO continuously engages residents in developing its agency plans, shaping public housing and voucher policies, and in implementing its redevelopment and revitalization initiatives. Venues include Resident Advisory Board meetings, public hearings, stakeholder workshops, community, and neighborhood meetings, as well as master planning forums, working teams, and design charrettes associated with HANO's various redevelopment initiatives.

**If the PHA is designated as troubled, describe the manner in which financial assistance will be provided or other assistance**

NA

**Discussion**

The City and HANO continue its collaboration providing affordable housing to individuals and families. In addition, the City and HANO continue to adhere to the goals identified in the 2016 Assessment of Fair Housing Plan.

## **AP-65 Homeless and Other Special Needs Activities – 91.220(i)**

### **Introduction**

According to the AIDS Vu Orleans Parish report, the special-needs population living with an HIV/AIDS diagnosis is overwhelmingly, African American Males. The rate of Black males living with an HIV diagnosis is 2.6 times that of White males. The rate of Black females living with an HIV diagnosis is 9.3 times that of White females. And the rate of Hispanic/Latino males living with an HIV diagnosis is 1.2 times that of White males.

### **Describe the jurisdictions one-year goals and actions for reducing and ending homelessness including: Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs**

OCD's HOPWA sub-recipient Crescent Care has developed strong relationships with landlords who let them know the availability of when there are openings for their clients in need of housing. Crescent Care has a certified HQS housing on staff and has all the internal processes for reviewing applications and cutting checks to landlords or utility companies. Crescent care has an array of HIV prevention programs, as well as a continuum of medical and social services including primary medical care and comprehensive supportive services such as case management, behavioral health, food programs, legal services, housing, and additional wrap-around services. OCD's HOPWA Housing Subsidy Assistance Programs include Permanent Housing Facilities (with case managers and wrap-around services) Tenant-Based Rental Assistance, Transitional/Short Term Facilities and Short-Term Rent, Mortgage, and Utility assistance. OCD's HOPWA programs improve clients access to stable housing, healthcare, education, job readiness, mental health care, social services, and other wrap-around-services to improve their quality of life.

### **Addressing the emergency shelter and transitional housing needs of homeless persons**

Addressing the emergency shelter and transitional housing needs of homeless persons Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again.



**Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again**

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); or, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs.

**Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); or, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs.**

The City will work with partners to expand or maintain emergency shelter capacity for homeless families and other special populations. The City's priority is to re-house homeless clients living on the streets or in shelters. Through HUD, the City of New Orleans provides Emergency Solutions Grant (ESG) and State Emergency Solutions Grant (SESG) funding to sub-recipients to provide case management services and outreach services to homeless persons living on the streets of Orleans Parish. The outreach worker and case managers develop Individual Service Plans for the homeless, which aids in meeting their needs and the goal of obtaining permanent housing. ESG and SESG also fund the operation of shelters. The shelters provide case management services to their residents and assist the clients in meeting their needs (permanent housing and supportive services). Those clients who are threatened with homelessness due to an eviction or utility disconnect notices are also aided with ESG and SESG funds. These clients are eligible for homeless prevention services which include rent/utility assistance as well as legal intervention services. The City is retooling its discharge planning to prevent people being discharged into homelessness from public institutions. Clients being discharged are assessed through the VI-SPDAT and referred to housing options based upon the clients' need. Toward the goal of economic security, the City is linking homeless constituents with resources across local, state, and federal systems, including

particular focus on income-related benefits, developing capacity for job training among provider agencies via collaboration with the City Workforce Investment Board and the business sector.

### **Discussion**

Case management and outreach services, provided by ESG sub-recipients to prevent homelessness for individuals/families, and to provide a holistic approach, setting individual service plans with the goal of permanent housing and preventing, preparing for, and responding to coronavirus.

**AP-70 HOPWA Goals - 91.220 (I)(3)**

<b>One year goals for the number of households to be provided housing through the use of HOPWA for:</b>	
Short-term rent, mortgage, and utility assistance to prevent homelessness of the individual or family	827
Tenant-based rental assistance	161
Units provided in permanent housing facilities developed, leased, or operated with HOPWA funds	175
Units provided in transitional short-term housing facilities developed, leased, or operated with HOPWA funds	39
<b>Total</b>	<b>1,202</b>

## **AP-75 Barriers to affordable housing – 91.220(j)**

### **Introduction:**

The CNO-OCD acknowledges that alone we cannot meet the growing need for affordable housing and community needs in New Orleans. With the support from committed local, state, and federal partners, including for profit, nonprofit, and governmental entities the CNO-OCD will continue to move forward providing equitable affordable housing. The CNO-OCD continues its collaboration with HANO, NORA, FANO, and LAFHAC to address affordable housing, meeting unmet needs.

### **Actions it planned to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment**

The CNO-OCD recognizes the importance of available Quality Equitable Affordable Housing to assist our low-and moderate-income individuals build financial stability and live in thriving communities with linkages to jobs and transportation. OCD's Affordable Rental, Homeownership and Owner-Occupied Rehabilitation programs provide low-to-moderate income individuals with affordable housing options and these programs are consistent with the goals identified in the 2016 Assessment of Fair Housing Plan.

### **Discussion:**

OCD will promote and preserve homeownership through its homebuyer development and owner-occupied housing rehab program. The affordable rental program is geared towards those who are extremely low income thus ensuring that they have a place to live that is decent and affordable. OCD's continued actions planned to foster & maintain affordable housing:

Lowering barriers to expand affordable housing in high opportunity areas through inclusive strategies; Reducing housing segregation and discrimination through education and enforcement; Advancing access and mobility for vulnerable populations; Place-Based Areas (PBA): Prioritizing public investments in transit, jobs, schools, affordable housing, parks; services and other neighborhood amenities to promote a holistic approach to quality neighborhoods for individuals & families to live; Housing that recognizes the direct connections between healthy housing and quality of life; Stabilizing neighborhoods vulnerable to gentrification by preserving existing and developing; and providing reliable access to multiple transportation options to transit-dependent populations. These actions will address the barriers to affordable housing, as we move forward to provide low-to-moderate income individuals and families with equitable affordable housing, improving their quality of life.

## **AP-85 Other Actions – 91.220(k)**

### **Introduction:**

The CNO-OCD will continue to address barriers to Affordable Housing, collaborating with non-profit organizations, for-profit developers, government agencies, semi-government agencies, foundations and the private sector to identify additional resources to expand availability of affordable housing services.

### **Actions planned to address obstacles to meeting underserved needs**

Obstacles addressing the underserved needs have heightened significantly, as so many individuals/families struggle with loss of job and or illness due to the outbreak of COVID-19 in 2020. The City will continue to utilize HUD's Emergency Rental resource to provide rental relief for eligible tenants struggling to pay their rent to avoid eviction. In addition, the Center for Disease Control (CDC) and the Data Center in 2021 reports that health inequity is a determining factor in many people's ability to work or work consistently, ultimately affecting their ability to pay for their housing needs. These unmet needs are in addition to the housing needs our low-income individuals and families already experience. OCD will continue to administer its affordable rental, owner-occupied rehabilitation, homebuyers, and homeless prevention to Individuals, Families, and the Special-Needs Population in New Orleans.

### **Actions planned to foster and maintain affordable housing**

OCD will promote and preserve homeownership through its homebuyer development and owner-occupied housing rehab program. The affordable rental program is geared toward those who are extremely low income thus ensuring that they have a place to live that is decent and affordable. OCD's continued actions planned to foster & maintain affordable housing:

Lowering barriers to expand affordable housing in high opportunity areas through inclusive strategies; Reducing housing segregation and discrimination through education and enforcement; Advancing access and mobility for vulnerable populations; Place-Based Areas (PBA): Prioritizing public investments in transit, jobs, schools, affordable housing, parks; services and other neighborhood amenities to promote a holistic approach to quality neighborhoods for individuals & families to live; Housing that recognizes the direct connections between healthy housing and quality of life; Stabilizing neighborhoods vulnerable to gentrification by preserving existing and developing; and providing reliable access to multiple transportation options to transit-dependent populations.

### **Actions planned to reduce lead-based paint hazards**

OCD ensures that all housing rehabilitation and repair work it administers meets the requirements of the City's Lead-Based Paint Ordinance, which is enforced by the Department of

Safety and Permits and the Department of Health and HUD's Lead-Safe Housing Regulation. OCD will continue its dialogue with the State Department of Environmental Quality which has been a resource in refining our various strategies to Lead Hazard reduction.

This type of holistic treatment of the problem of the lead-based paint hazard is intended to prevent health problems among low and moderate-income children and create safe housing environments for families.

### **Actions planned to reduce the number of poverty-level families**

OCD continues to address the number of poverty-level families in need of affordable housing. Material positive change of poverty-level families experiencing housing disparities and access to opportunity is addressed by providing affordable housing units in neighborhoods with access to services and amenities, transforming areas of poverty into neighborhoods of opportunity. In addition, empowering the youth through the Job initiative that will provide valuable learning opportunities for young people gain valuable skills which aide in decreasing the reduce the number of poverty-level families in our communities.

### **Actions planned to develop institutional structure**

OCD will strive to ensure that all entities that receive funding utilize best practices and make cost effective decisions which will be monitored by OCD Staff throughout the process. OCD will stress in all its communications the goals that the Fundamentals, Leveraging, and Outcomes measures of each project will be weighed not only during the application and selection process but after funds are awarded. Any organizations that cannot fulfill their contractual duties will lose their funding. It is also incumbent upon OCD to ensure that organizations completely comprehend what is expected of them and must make agencies aware of any training opportunities that may arise in addition to providing training on either a one-on-one basis or in periodic group sessions.

### **Actions planned to enhance coordination between public and private housing and social service agencies**

OCD's Citizen Participation Process utilized in our Stakeholders Meetings and Public hearings opens dialogue between OCD, its non-profit partners, financial institutions, for-profit organizations, other governmental units, and community stakeholders and residents by allowing everyone to understand the rationale behind the formation of priority needs, goals and objectives.

### **Discussion:**

Due to the outbreak of the coronavirus pandemic in 2020 and continuing through 2022, barriers to affordable housing are compounded with health inequity challenges, especially for African

Americans and People of Color (especially those with underlying health conditions). OCD will continue to address the needs of our individuals, families, and the special needs populations with affordable housing and community development services if funding is available to meet these needs.

## Program Specific Requirements

### AP-90 Program Specific Requirements – 91.220(I)(1,2,4)

#### Introduction:

#### Community Development Block Grant Program (CDBG)

##### Reference 24 CFR 91.220(I)(1)

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

1. The total amount of program income that will have been received before the start of the next program year and that has not yet been reprogrammed	0
2. The amount of proceeds from section 108 loan guarantees that will be used during the year to address the priority needs and specific objectives identified in the grantee's strategic plan.	0
3. The amount of surplus funds from urban renewal settlements	0
4. The amount of any grant funds returned to the line of credit for which the planned use has not been included in a prior statement or plan	0
5. The amount of income from float-funded activities	0
<b>Total Program Income:</b>	<b>0</b>

#### Other CDBG Requirements

1. The amount of urgent need activities	0
2. The estimated percentage of CDBG funds that will be used for activities that benefit persons of low and moderate income. Overall Benefit - A consecutive period of one, two or three years may be used to determine that a minimum overall benefit of 70% of CDBG funds is used to benefit persons of low and moderate income. Specify the years covered that include this Annual Action Plan.	100.00%

#### HOME Investment Partnership Program (HOME)

##### Reference 24 CFR 91.220(I)(2)

1. A description of other forms of investment being used beyond those identified in Section 92.205 is as follows:

Not applicable. The CNO does not currently use other forms of investments outside of those



identified in Section 92.205.

2. A description of the guidelines that will be used for resale or recapture of HOME funds when used for homebuyer activities as required in 92.254, is as follows:

Under HOME funding, the CNO ensures and provides Affordable Housing for low-income households for an appropriate “period of affordability”. Through HUD required options, “Resale”: HOME-Assisted household sold prior to the period of affordability, property must be re-sold to low-income household or “Recapture”: the property can be sold without income eligibility, with a portion or all the funds used to subsidize the purchase of another HOME-Assisted eligible household. The amount of funds subject to recapture is the direct subsidy received by the homebuyer. This includes down payment assistance, closing costs or other HOME assistance provided directly to the homebuyer and/or the difference between the fair market value of the property and a reduced sales price attributable to HOME development assistance. Development subsidies cannot be subject to recapture since the homebuyer did not realize a direct benefit from the funds. Additionally, “direct subsidy” needs to be defined within the policy. Upon review, CNO determined that the “Recapture” provision meets the needs of the community, fostering a greater degree of economic integration within neighborhoods and providing the greatest choice of assisted housing for low-income households. By comparison, the “Resale” option requires that an assisted property always remain available to low-income households, limiting neighborhood diversity.

3. description of the guidelines for resale or recapture that ensures the affordability of units acquired with HOME funds. See 24 CFR 92.254(a)(4) are as follows:

The following definitions describe guidelines for “Resale” or “Recapture” that ensures affordability of units acquired with HOME funds for CNO implementation:

- Net Proceeds: The sales price less the amount to pay off all loans secured by the property that prime the CNO’s Loan plus closing.
- Earned Second Mortgage Subsidy: The CNO’s loan is reduced according to the following formula: The CNO’s loan shall be reduced on the last day of each calendar month by a fractional amount the numerator of which shall be one (1) and the denominator shall be the result of multiplying the number of years of the Period of Affordability times twelve (12). For example, if the Period of Affordability is fifteen (15) years, the fraction shall be one (1) over fifteen (15) times twelve (12), or one (1) over one hundred eighty (180), i.e., 1/180th. New Orleans

- Recapture Amount: The amount necessary to repay the loan made by the CNO to Borrower reduced by the Earned Second Mortgage Subsidy and the CNO's right to recover and be paid such amount. The right of recapture shall accrue in favor of the CNO in the event the Property ceases to be the principal residence of the Borrower for the duration of the Period of Affordability through private or public sale or otherwise.

- Homeowner Investment: The total amount of the Borrower's down payment and capital improvement investment made subsequent to the purchase of the Property.

- HOME Contract Provisions: The following specific provisions apply and are incorporated in the CNO's Contracts which requires signature of Borrower: The Borrower shall maintain the Property as his or her principal place of residence for the entire Period of Affordability assigned to the Property. The Period of Affordability for the Property is 5-15 years. In the event the Borrower becomes in default of any other terms and conditions of this mortgage or any mortgage which primes this mortgage, the City shall be paid the full Net Proceeds of any private or public sale of the Property up to the original principal balance of the Loan from the City to the Borrower without any reduction of the principal balance by the Earned Second Mortgage Subsidy. In the event (i) the Property ceases to be the principal residence of the Borrower such as a result of the sale of the Property by the Borrower during the Period of Affordability and (ii) the Net Proceeds are adequate to repay the City's Loan reduced by the Earned Second Mortgage Subsidy plus enable the Borrower to recover the Homeowner Investment, the City shall be paid the full recapture amount out of the Net Proceeds of such sale. In the event (i) the Property ceases to be the principal residence of the Borrower as a result of the sale of the Property by the Borrower during the Period of Affordability and (ii) the Net Proceeds are not adequate to repay the City's Loan reduced by the Earned Second Mortgage Subsidy plus to enable the Borrower to recover the Investment, the Net Proceeds shall be divided proportionally as set forth in the following mathematical formulas: HOME Investment \_\_\_\_\_ X Net Proceeds = HOME amount to be recaptured HOME Investment +Homeowner investment Homeowner investor \_\_\_\_\_ X Net Proceeds = amount to homeowner HOME Investment +Homeowner investment

4. Plans for using HOME funds to refinance existing debt secured by multifamily housing that is rehabilitated with HOME funds along with a description of the refinancing guidelines required that will be used under 24 CFR 92.206(b), are as follows:

Not Applicable.

**Emergency Solutions Grant (ESG)  
Reference 91.220(l)(4)**

1. Include written standards for providing ESG assistance (may include as attachment)

Service providers will deliver ESG-funded re-housing services to homeless residents of the City of New Orleans. Those households will be assessed for eligibility and barriers to housing as a part of eligibility determination. Required documentation will be collected at time of intake. Services will be delivered and documented in accordance with standards set forth in statute, rule, and contracted requirements

1.) Standard policies and procedures for evaluating individuals' and families' eligibility for assistance under ESG. The City of New Orleans will contract for re-housing services aimed at households which fit the Category 1 definition of homelessness under the HEARTH Act. Providers will be expected to first target families with dependents and youth (ages 18-24) who are living on the streets of Orleans Parish.

- Providers will be asked to obtain required documentation, by first attempting to get third-party verification of homelessness status; the second option for verification would be a case manager verification of homelessness status; and the third option would be a self-report verification of homelessness along with a justification of the efforts made and the reasons for a lack of success in obtaining third-party or case manager verification of homelessness status.
- Verification of resources will also be required to determine the level of need of service applications. Households with income that are at or below 30 percent of area median income will be the primary targets for these re-housing services. Eligibility determination will take place during the intake process of the homeless service providers awarded funds to administer this program on prescribed forms developed by OCD.

2. If the Continuum of Care has established centralized or coordinated assessment system that meets HUD requirements, describe that centralized or coordinated assessment system.

The City of New Orleans along with the CoC utilized a centralized system for assessing the housing and service needs of homeless people for HPRP. The City will collaborate with the lead CoC to develop a centralized approach to servicing clients for the new ESG.

3. Identify the process for making sub-awards and describe how the ESG allocation available to private nonprofit organizations (including community and faith-based organizations).

The City of New Orleans plans to release request for proposals through the Super NOFA process for the second ESG allocation. It will be publicized via advertisement in the Times Picayune Newspaper, on City website, announced at New Orleans Interagency council meetings and emailed to all prior

year sub-recipients, as well as any other agencies that express an interest. Prospective sub-recipients will have approximately 1 month after notification to apply. The General Packet for the NOFA will include all the pertinent information contained in the new ESG guidelines and regulations, the definition, type of services and target population to be served with the funds. Copies of the proposal will be provided to the ESG review committee, who will review and score all applications. The ESG committee will forward the award recommendation to the Selection Committee who will approve the awardees based upon Staff recommendations, experience, and capacity to administer the services according to the Emergency Solutions Grant Interim Rule. The selection committee consists of the following members:

- The City's Chief Financial Officer or a designee
  - The First Deputy Mayor-Chief Administrative Officer, or a designee
  - The employee who will manage and monitor the contract
  - The manager of the User Entity requesting the service, or a designee
  - A professional from within local government who possesses expertise in the relevant field
4. If the jurisdiction is unable to meet the homeless participation requirement in 24 CFR 576.405(a), the jurisdiction must specify its plan for reaching out to and consulting with homeless or formerly homeless individuals in considering policies and funding decisions regarding facilities and services funded under ESG.

Sub-recipients will be required to meet the participation requirement in § 576.405(a) which maybe a formerly homeless person on their board of directors or currently working within the organization. Sub-recipients must show proof of the participation requirement. Also, formerly homeless participation is achieved through the New Orleans Interagency Council on Homelessness Governance Committee. The NOICH has two seats for formerly homeless persons.

5. Describe performance standards for evaluating ESG.

The development of performance standards occurs through collaboration of the CoC's. Within the New Orleans Interagency Council on Homelessness there is a Data Committee that develops standards and a performance measure system for the CoC. The goal is to reduce homelessness and will include:

- Timely and accurate collection of both required and optional HMIS data
- Targeting those that need the assistance the most using a standard coordinated assessment

- Proposed versus actual numbers of individuals & families served
- Outcomes such as increasing housing stability, shortened stays in emergency and/or transitional shelters, facilitated access to affordable permanent housing units.

CARES Act funding made available for the Housing Opportunities for Persons Living with HIV/AIDS (HOPWA) was awarded to Project Sponsors that were currently receiving 2019 HOPWA entitlement funds. These organizations were initially selected through the competitive NOFA process in 2020 submitting a Registry of Community Organizations application and NOFA application.

# Attachments

# City of New Orleans

*Mayor, LaToya Cantrell*

## Citizen Participation Plan

### Office of Community Development



Office of Community Development  
1340 Poydras Street, Suite 1000 – NOLA 70112  
Tyra Johnson Brown, Interim Director  
(504)658-4200  
<http://www.nola.gov/community-development/>

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**Introduction:** The U.S. Department of Housing and Urban Development (HUD) requires local government grantees to adopt a Citizen Participation Plan (CPP). The CPP reflects the City of New Orleans (CNO) compliance with HUD regulations for citizen participation in all appropriate HUD programs. The City of New Orleans - Office of Community Development (OCD), along with the engagement and input of citizens, community-based organizations, financial institutions, social service providers, and more, is developing the City's 2022-2026 Consolidated Plan (CP). The CP is a five-year (5) housing and community development plan which serves as: a planning document; an application for the Department of Housing and Urban Development's (HUD) formula grants; an Annual Action Plan (AAP) strategy used to implement HUD programs; and a Consolidated Annual Performance & Evaluation Report (CAPER) that provides a basis for assessing performance. Each year, the CNO receives funding for four (4) formula grants. As a condition of receiving these allocations, the City of New Orleans must satisfy annual planning and reporting requirements outlined in HUD's federal regulations at 24 CFR Part 91.105(b). The four (4) formula grants include: the Community Development Block Grant (CDBG), the HOME Investment Partnership Grant (HOME), the Emergency Solutions Grant (ESG), and the Housing Opportunities for People Living with HIV/AIDS (HOPWA). The Citizen Participation Plan outlines the CNO's policies and procedures for obtaining public input in the planning and decision-making process associated with these HUD grants.

**Citizen Participation Plan & Outreach Methods:** The City of New Orleans (CNO) has devised specific actions to encourage participation in its affordable housing and community development programs. The **Citizen Participation Planning** process is ongoing communication between Citizens and the CNO. Stakeholders, interested groups and individuals are encouraged to provide input into all aspects of the CNO's consolidated planning activities – including assessing and identifying people/community needs, setting priorities & establishing goals, and performance evaluation. The CNO provides a continuous platform for citizens to contribute information, ideas, opinions, feedback and comments (verbal and or written) on how residents can benefit from the four (4) formula HUD grants programs. Outreach techniques to engage citizens include public hearings (face-to-face or virtual), stakeholder meetings (face-to-face or virtual), as well as OCD participation in the Mayor's Office of Neighborhood Engagement Meetings. OCD Outreach Methodology includes local newspaper advertisement, e-mail correspondence, radio & television announcements, individual citizen contact, website presence including social media (Facebook, twitter, Instagram) and the CNO-OCD webpage <http://www.nola.gov/community-development/>. The **Citizen Participation Planning** process encourages all citizens to engage, provide input and feedback to the CNO's Office of Community Development. Under the guidance of HUD, federal programs are designed to **primarily** benefit "low-to-moderate income" persons, who are defined as those earning less than 80% of the area median income, requiring the CNO's Office of Community Development (OCD) to focus on obtaining maximum input and feedback from this population. Furthermore, these federal programs designed to **primarily** benefit specific populations, also identified by HUD includes minorities, limited English proficiency (LEP) (Non-English-speaking persons), Persons with disabilities, and Public Housing residents, and other low-income residents of targeted revitalization areas are **encouraged** to participate in the CPP process.

**Consultation Process:** In addition to the Citizen Participation Planning process requirements, HUD regulations requires the CNO to identify **Consultation** partners (categories of organizations) to **consult** with during the Consolidated Plan's (CP) development. The CNO through its **Consultation** process consults the Housing Authority of New Orleans (HANO) regarding the process of developing and implementing the Consolidated Plan (CP), Annual Action Plan (AAP), & Consolidated Annual Evaluation & Performance Report (CAPER). Through **Consultation**, HANO is aware of activities related to the Consolidated Plan's (CP) development, as well as makes available the CNO's Consolidated Plan (CP) at their annual public hearing for the Public Housing Authority (PHA) plan. Other collaborators Consulted through e-mail, telephone, and stakeholder meetings in the Consolidated Planning Process includes the New Orleans Redevelopment Authority (NORA), Louisiana Fair Housing Action Center (LAFHAC), Greater New Orleans Housing Alliance (GNOHA), Southeast Louisiana Legal Services (SLLS), Unity of Greater New Orleans (Unity GNO) and Finance Authority of New Orleans (FANO).



In addition, the City of New Orleans (CNO) and the **Housing Authority of New Orleans (HANO)** enhanced its **Consultation & Coordination** efforts in addressing public housing, assisted housing, in **jointly** completing the **2016 Assessment of Fair Housing (AFH)** to HUD November 17, 2016 <http://www.nola.gov/community-development/>. In order to lay the foundation for efforts to 'Affirmatively Further Fair Housing' (AFFH), the AFH Plan addresses more than affordable housing and discrimination on the basis of race and national origin. The CNO and HANO identified barriers to access opportunity, as well as, addressing factors contributing to those disparities and these goals are consistent with OCD's Consolidated Planning process.

**OCD's Citizen Participation Plan (CPP)** and **Consultation** process addressing affordable housing and community development needs in the CNO includes the importance of the continued collaboration of the expanding list of partners.

Ongoing collaboration through phone calls, e-mails and meetings (face-to-face & Virtual) create continued dialogue between OCD and other City departments, non-profits, service agencies, community stakeholders/leaders and citizens to discuss shared planning initiatives, addressing ways to improve upon past performance. OCD provides and obtains information from, includes, but not limited to: CNO Departments & Collaborating Agencies: The Mayor's Office of Neighborhood Engagement, CNO's City Planning Commission (CPC) 'Master Plan' which provides awareness of the range of community-focused planning and development activities citywide, Code Enforcement, Housing Authority of New Orleans (HANO), Louisiana Fair Housing Action Center (LAFHAC), New Orleans Redevelopment Authority (NORA), Finance Authority of New Orleans (FANO), Southeast Louisiana Legal Services (SLLS), Louisiana Housing Corporation (LHC), Unity of Greater New Orleans (60+ Continuum of Care Agencies), Greater New Orleans Housing Alliance (GNOHA), CHANGE Coalition, as well as, Non-Profits and Community Development Organizations. Overall, the CNO's **Citizen Participation Plan (CPP)** and **Consultation** process is ongoing, inclusive, transparent, expansive, and fluid as a direct way to engage with Citizens, encouraging participation. Providing a wide net to include all Citizens and Stakeholders, the **Citizen Participation Plan and Consultation** process provides a wealth of information on community resources, encouraging engagement and input from Citizens that is incorporated in the CNO's Consolidated Plan (CP), Annual Action Plan (AAP), CAPER and Assessment of Fair Housing (AFH) Plan (2022-2026 CPP Stakeholders & Resources List)

#### **Outreach Action Item Methods for Citizen Participation Plan Process**

The City of New Orleans (CNO) – Office of Community Development (OCD) takes the following **Actions to Encourage Citizen Input**, as an integral part of the **Citizen Participation Planning**, process:

- **Draft 2022-2026 Consolidated Plan (CP)**  
Stakeholder Consultation Meetings cast a wide net to the Citizen Participation Plan (CPP) Process. HUD Requirement: two (2) Public Hearings for Citizen Input & Engagement  
Thirty-Day (30) Review and Comments for draft plan, at OCD, HANO, & Libraries
- **Draft Annual Action Plan (AAP)**  
HUD Requirement: two (2) Public Hearings for Citizen Input & Engagement  
Thirty-Day (30) review and comments for draft plan, at OCD, HANO & libraries
- **Notice of Funding Availability (NOFA)**  
Public Notice in local newspaper & CNO website announcing NOFA activities, requirements and application release & deadlines.
- **Draft Consolidated Application Performance & Evaluation Report (CAPER)**  
HUD Requirement: Fifteen-Day (15) Review Period for Citizen Input.

Document is available upon request – 1340 Poydras Street – Suite 1000 – NOLA 70112

- **Public Hearings:** OCD receives **Citizen Input & Comments** during the thirty-day (30) public review and comment period for the Consolidated Plan (CP) and Annual Action Plan (AAP). A fifteen-day (15) public review and comment period for the CAPER. Public Hearing Notices are advertised in the local newspaper and placed on the CNO's OCD website for the CP and AAP: <http://www.nola.gov/community-development/>. Comments received at the public hearings are included in the final plans. Citizens requiring special assistance or in need of additional information should contact OCD at (504)658-4200. The Consolidated Plan (CP), Annual Action Plan (AAP) and Consolidated Annual Performance & Evaluation Report (CAPER) are available in English, Spanish and Vietnamese upon request. Final plans are submitted to HUD and placed on the CNO website. HUD has granted waivers to perform virtual public hearings due to the outbreak of COVID-19, with 5-day comment review period to adhere to social distancing to prevent the spread of the virus.

The City of New Orleans – Office of Community Development extracts these **Outreach Action Items Methods for Citizen Participation** as an accessible resource for **Citizens** to reference opportunities where they can provide input in the planning process.

**Plans & Reports Requiring the Citizen Participation Plan & Consultation Process:** The City of New Orleans - Office of Community Development (OCD) provides Citizens the opportunity to participate and comment on the development of the following required plans and reports submitted to Housing and Urban Development (HUD):

**The Consolidated Plan (CP):** The Consolidated Plan describes the CNO's affordable housing, community and economic development priorities and multi-year goals based on an assessment of housing & community development needs, an assessment of housing & economic market condition, in addition to the availability of identified resources throughout the community. The CNO describes the housing and community development needs of the low-to-moderate income residents, outline strategies to meet these needs, listing resources available to implement those strategies. Citizens are encouraged to engage and provide input in the development of the CP, identifying priorities of affordable housing, community and economic development that is incorporated into the plan. The CP also contains five-year (5) goals based upon the CNO's needs and strategies identified; serving as the benchmark which HUD evaluates the CNO's programs performance.

**The Annual Action Plan (AAP):** The Annual Action Plan is the (1) one-year plan of the Consolidated Plan (CP) that serves as the CNO's annual application to HUD to receive Community Planning Development (CPD) grant funding. The AAP sets forth annual priorities, strategies, goals and project activities in support and consistent with the Consolidated Plan (CP). The AAP includes the amount of assistance the CNO receives in the form of four (4) HUD formula grants. The AAP describing specific activities and projects to be implemented during the fiscal year, as well as actions to be undertaken to achieve goals identified in the CP. OCD sets up all housing and community development activities in HUD's nationwide database, the Integrated Disbursement Information System (IDIS). IDIS provides HUD with the CNO's current information regarding program activities and funding data. OCD utilizes IDIS as a reporting system of the four (4) HUD formula grant programs (HOME, CDBG, ESG & HOPWA), as well as, to draw down funding on all affordable housing, community and economic development activities consistent with the Consolidated Plan (CP) five-year (5) plan.

**The Consolidated Annual Performance & Evaluation Report (CAPER):** The Consolidated Annual Performance & Evaluation Report describes the accomplishments of each project and activity undertaken during a single fiscal year; how funds were actually used and the extent to which these funds were used for activities that benefited minorities, limited English proficiency (LEP) persons, and the special-needs population, who are identified, based on HUD's income eligibility scale as being low-to-moderate income residents. The CAPER provides information on how the CNO is carrying out and meeting the performance benchmarks of housing, community and economic development strategies, projects, and activities consistent with the Consolidated Plan (CP).

**The Assessment of Fair Housing Plan (AFH):** The CNO and HANO's **2016 Assessment of Fair Housing Plan** was submitted and accepted by HUD as a requirement that federal agencies and federal grantees '*Affirmatively Further Fair Housing (AFFH)*', as part of the **Fair Housing Act of 1968**. The joint effort of the CNO and HANO in developing the AFH set goals and established meaningful actions, to address combating discrimination, as well as, overcome patterns of segregation. The AFH addresses disparities in housing, transportation, education, opportunity, health, economics, as well as the quality of life for persons identified in the protected class: minorities, national origin, gender, special-needs population, sex, religion, and or limited English proficiency (LEP) persons. The CNO and HANO's AFH plan envelopes the AFFH rule which emphasizes expected reasonable material positive change in disparities of housing needs and in access to opportunity; replacing segregated living patterns with truly integrated and balanced living patterns; transforming racially or ethnically areas of poverty into areas of opportunity; fostering and maintaining compliance with civil rights and fair housing laws; as well as, access the contributing factors that limit choice and access for the CNO's low-income communities and communities of color to develop goals and strategies to overcome these factors.

**Consolidated Plan Consistency:** The City of New Orleans - Office of Community Development provides HUD with required planning reports that are **consistent** with goals established in the Consolidated Plan. Any organization applying for funding through OCD's Notice of Funding Availability (NOFA) process or applying directly to HUD for affordable housing and or community development activities funding is required to demonstrate those activities are **consistent** with the CNO's current Consolidated Plan. The certification process ensures all proposed affordable housing and community development activities are **consistent** with OCD's mission statement to "*facilitate the development and preservation of quality housing, suitable living environments for persons of low-to-moderate income through strategic investments and partnerships with public, private, philanthropic, non-profit, and resident stakeholders and citizens*". The CNO's OCD plans, & reports OCD website: <http://www.nola.gov/community-development/>, and OCD – 1340 Poydras St., 10<sup>th</sup> Floor – NOLA 70112 – (504)658-4200.

### **Amendments to the Consolidated Plan or Annual Action Plan:**

The CNO's Office of Community Development (OCD) will amend its 2012-2026 Consolidated Plan (CP) and or Annual Action Plan (AAP) either **Substantial or Non-Substantial** based on the HUD regulation (24 CFR 91.505) when:

#### **Substantial Amendment:**

1. Allocation or re-allocation of \$500,000 or greater, either Increase/ Decrease.
2. To carry out an activity not previously described in the Action Plan or deletion on an activity described in the Action Plan; and or
3. To substantially change the priorities, purpose, scope, location, eligibility criteria or beneficiaries of an activity.

#### **Non-Substantial (Minor) Amendments:**

OCD - 2022-2026 Citizen Participation Plan (CPP)

Revised 2022

Are changes to the Annual Action Plan that do not meet criteria for substantial amendments and do not require the Citizen Participation Plan process; these changes are defined as administrative amendments. Examples of administrative amendments include grammatical and or structural edits that do not substantially change the scope or meaning of an activity and or changes in the coding and or eligibility determination of a project that does not change the scope or location of an activity.

**Substantial Amendment Time Frame for Public Notice & CPP Process:** A public notice announcing a proposed Substantial Amendment to the Consolidated Plan (CP) and or Annual Action Plan (AAP) for a substantial change will be advertised with reasonable notice of two (2) weeks in the local newspaper and placed on the CNO's website. The public notice will include a brief description of the proposed substantial amendment and dates indicating a thirty-day (30) public comment period. Information regarding the proposed Substantial Amendment's will be made available in a format accessible to persons with disabilities, as well as, limited English proficiency (LEP) persons, upon request. Citizens are encouraged to provide input and comments written or verbal during the specified thirty (30) day public review period. OCD considers all comments or views of citizens received in writing in preparing a Substantial Amendment for the CP and or AAP. A summary of Citizens comments concerning the Substantial Amendment to the Consolidated Plan and or Annual Action Plan will be summarized and attached to the amendment submitted to HUD and posted on the CNO website. In the case of any views not accepted the reasons not accepted by the CNO's OCD department will also be attached.

**CPD Funds - Disaster Response & Recovery:** The City of New Orleans (CNO) will address the use of grant funds in the event of a disaster to carry out recovery activities faster and reduce the amount of time needed to revise the Consolidated Plan and Annual Action Plan, as regulated by HUD.

**Disaster Response & Recovery Public Notice & Comment Period:** April 9, 2020, HUD provided alternative requirements and waivers for submissions of Consolidated Plan and Action Plan substantial amendments. The City of New Orleans in responding to COVID-19, commonly known as the coronavirus has expedited procedures to include notice and reasonable opportunity to comment of no less than five (5) days. The five (5) day period can run concurrently for comments on the action plan amendments and amended citizen participation plans. A public notice with a brief description announcing a proposed Substantial Amendment to the Consolidated Plan (CP) and or Annual Action Plan (AAP) for a substantial change will be advertised in the local newspaper and placed on the CNO's website. Information regarding the proposed Substantial Amendment's will be made available in a format accessible to persons with disabilities, as well as, limited English proficiency (LEP) persons, upon request. Citizens are encouraged to provide written comments during the specified five (5) day public review period. OCD considers all comments or views of citizens received in writing regarding a Substantial Amendment. A summary of Citizens comments concerning the Substantial Amendment to the Consolidated Plan and or Annual Action Plan will be summarized and attached to the amendment submitted to HUD and posted on the CNO website. In the case of any views not accepted the reasons not accepted by the CNO's OCD department will also be attached.

In accordance with CDBG-DR requirements, the CNO has developed and maintains a comprehensive website regarding all disaster recovery activities, assisted with these funds. The CNO is currently posting one (1) CDBG-DR Action Plan (AP) and amendments to the CNO's website: <https://www.nola.gov/community-development/programs-and-funding/isaac-recovery-program/>, providing citizens, the opportunity to read the plan and submit comments. The website is featured prominently on and is easily navigable from the CNO's Office of Community Development Homepage: <https://www.nola.gov/community-development/>. A paper copy of the CDBG-DR Action Plan is available in English and upon request in other languages for "Individuals with Limited English Proficiency (LEP)", as well as access of the document to persons with disabilities: Office of Community Development – 1340 Poydras St., 10<sup>th</sup> Floor – NOLA 70112. A Public Notice is placed in the local CNO newspaper and website, advertised for a thirty (30) day period and comment period of at least seven (15) days as required for review of the AP and or subsequent amendments. Citizens are provided with names and addresses of the person (s) authorized to receive and respond to citizen questions and complaints concerning proposed and funded activities. A timely written response must be made to every citizen complaint, within fifteen (15) days of receipt, based on practicability.

**Relocation Assistance:** Affordable housing program activities funded or assisted with Community Development Block Grant Funds (CDBG), and/or the HOME Investment Partnerships Program, that result in the permanent displacement of low/moderate income persons through demolished or converted use other than low-income housing, will result in relocation assistance. The CNO will provide relocation services and monetary assistance to the displaced resident as identified under the Uniform Relocation Assistance and Real Property Acquisition Act of 1970 (amended 1974 re-named Community Development).

**Access to Citizen Participation Plan, Local Meetings, and Records & Information:** The Citizen Participation Plan (CPP) is available on the CNO website, OCD's office, as well as, e-mailed to

Stakeholders, OCD's Registry of Community Organizations, Non-Profit Organizations, Businesses, Faith-Based Organizations, Foundations, Philanthropic Organizations, Educational Institutions, Healthcare Agencies, Advocacy Groups, Transportation, Citizens and others. The CPP is available in a format accessible to persons with disabilities, as well as, limited English proficiency (LEP), upon request. The CPP provides citizens with information on all OCD's affordable housing and community development programs (CPP Stakeholders & Resource List Appendix A).

**Public Hearings:** The City of New Orleans - Office of Community Development (OCD) provides citizens with reasonable notice of at least two (2) weeks, encouraging citizen attendance, engagement and input at public hearings. Notice of public hearings are publicized (date, time, & location) in the local newspaper, the CNO's website, as well as, e-mailed to a high volume of community stakeholders and the general public. At least two (2) public hearings are conducted with a thirty (30) day public comment period for the required Draft (5) five-year Consolidated Plan (CP) and Draft Annual Action Plan (AAP). In addition, OCD provides citizens with reasonable notice in the local newspaper, of at least two (2) weeks, announcing the availability to review and comment over a fifteen (15) period on the Consolidated Annual Performance

& Evaluation Report (CAPER). The CAPER is made available at the front desk of OCD or e-mailed to citizens upon request. Planning documents and reports are available in a format accessible to persons with disabilities, as well as, limited English proficiency (LEP) persons, upon request. HUD has granted waivers to perform virtual public hearings due to the outbreak of COVID-19, with 5-day comment review period to adhere to social distancing to prevent the spread of the virus. The CNO's Consolidated Plan (CP), Annual Action Plan (AAP), and Consolidated Annual Performance & Evaluation Report (CAPER) provides citizens, public agencies, stakeholders and other interested parties a reasonable opportunity to examine its contents and to submit comments. In addition, OCD has a summary of the Consolidated Plan (CP), a Stakeholders Consolidated Plan Resource list, as well as a CP Power Point presented at public hearings for the general public to review and provide comments. The draft Consolidated Plan is also made available at the CNO's Main and Branch Libraries during the thirty (30) day comment period.

In addition, OCD announces its availability of funding for affordable housing and community development programs through its competitive Notice of Funding Availability (NOFA) process. A public notice advertised in the local newspaper, in addition to the CNO's website over a thirty (30) day span announcing affordable housing and community development funded activities with information on NOFA application requirements. The NOFA is released to the public with deadline submission of applications within thirty (30) days of the first run date in the local newspaper.

To ensure public access to all records, the City of New Orleans will make the following documents available for review:

Current and previous versions of the CNO's Citizen Participation Plan (CPP), Current and previous versions of the Consolidated Plan (CP), Current and previous versions of the Annual Action Plan (AAP),



Current and previous versions of the Consolidated Annual Performance & Evaluation Report (CAPER), and Current and previous versions of the Fair Housing Assessment Plan (AFH) (formally identified as the Analysis of Impediments Plan).

Contact the Office of Community Development (OCD) – Planning & Resource Development Unit – 1340 Poydras St., 10<sup>th</sup> Floor – NOLA 70112 – Monday thru Friday 8:30am-5:00pm – (504)658-4200. Requests should be made in writing to OCD or e-mailed to the attention of [dmpearson@nola.gov](mailto:dmpearson@nola.gov). Allow OCD staff at least three (3) business days to respond. Information for OCD can also be found at the CNO’s website: <http://www.nola.gov/community-development/>. Additional records related to OCD’s four (4) formula HUD grant programs may be available for public review; however, it is the CNO’s duty to protect any personal information of beneficiaries. Requests for records other than those listed above will be subject to the CNO’s approval, requiring the Freedom of Information Act (FOIA); City Attorney’s Office Public Records Request.

**Technical Assistance:** The City of New Orleans - Office of Community Development provides technical assistance to Non-profit organizations, faith-based organizations, and others, serving the very-low-to-moderate income population of the CNO. For-profit organizations, businesses, developers, and others who state in their by-laws, an affordable housing and community development component, serving very-low-to-moderate income persons can also request technical assistance. OCD staff schedules technical assistance meetings during normal business hours. OCD staff provides technical assistance that includes discussing the criteria of the Registry of Community Organizations (Registry) and Notice of Funding Availability (NOFA) application process. Registry applications are available on the CNO’s website, and the latest released NOFA General Information Packet & Application is available upon request. Specific technical assistance meeting request related to affordable housing, community development services and the special needs population is provided by OCD staff, in those respective departments. NOFA workshops are scheduled by OCD staff, for HOME, CDBG, ESG and HOPWA Program applicants to provide technical assistance and to answer programmatic questions during an application period. **OCD’s technical assistance process does not result in grant funding.**

Questions or technical assistance meeting request should be directed to OCD staff: (504)658-4200 or e-mail [dmpearson@nola.gov](mailto:dmpearson@nola.gov). Additional information is available on the CNO website: <http://www.nola.gov/community-development/>

**Non-Discrimination Policy& Complaint Review Process:** The City of New Orleans – Office of Community Development provides equal opportunity for services without regard to race, color, sex, national origin, gender, religion, political affiliation, disability, and or familial status. Persons who feel that they have been discriminated against by OCD staff or contracted affiliates, and or have a complaint, during the NOFA process, can contact OCD staff at (504)658-4200, e-mail [dmpearson@nola.gov](mailto:dmpearson@nola.gov), or write Office of Community Development- Attention Planning & Resource Development Unit – New Orleans, Louisiana 70112. All complaints must include the name and address of the person(s) filing the complaint; a description of the act or acts considered to be in violation, along with other pertinent information which will assist in the review and resolution of the complaint. Such complaints should be filed within thirty (30) days of the alleged discriminatory act. A written response issued by the Office of Community Development’s Director no later than fifteen (15) working days following the receipt of the complaint. A person who is dissatisfied with the response to the

complaint, or if the response is delayed more than fifteen (15) working days, may appeal in writing to:  
City of New Orleans – Mayors Office – 1300 Perdido Street – 2<sup>nd</sup> Floor City Hall – New Orleans, Louisiana  
70112

A written response on the disposition of the complaint will be issued by the Mayor’s Office within thirty (30) days following the receipt of the complaint. If the complainant is dissatisfied with the response of the mayor, he/she may submit the complaint, in writing to the United States Department of Housing and Urban Development – New Orleans Field Office - Community Planning and Development - Ms. Cheryl Breau, Director CPD – New Orleans, Louisiana 70130 (504)671-3007

No person shall intimidate, threaten, coerce, or discriminate against any person because he/she has made a complaint, testified, assisted, or participated in any manner in an investigation, proceeding, or hearing to a complaint. Identity of complainant(s) is kept confidential, except to the extent to carry out the investigations, hearings, or judicial proceedings. The City of New Orleans – Office of Community Development makes every effort to provide courteous service to everyone, providing accurate information, along with current information on affordable housing and community development services available in the CNO.

**Concluding Remarks:** The City of New Orleans – Office of Community Development’s 2017-2021 Citizen Participation Plan (CPP) is a pathway for all Citizens to exercise their voice and influence decisions that affect their neighborhoods in New Orleans. The Citizen Participation Planning process is more than words on paper, it is representative of New Orleans residents’ expressing one vision for everyone to live in a vibrant community with a range of safe, quality housing options that are affordable, access to jobs, as well as neighborhood amenities that support everyone’s quality of life.

## 2022-2026 CP Citizen Participation Plan Stakeholders & Resource List

### City of New Orleans Leaders:

- **City of New Orleans Mayor LaToya Cantrell**  
City Hall, 1300 Perdido Street 2<sup>nd</sup> Floor  
New Orleans, Louisiana 70112  
Phone: (504)658-4900 [mayor@nola.gov](mailto:mayor@nola.gov) <https://www.nola.gov/mayor/>
- **New Orleans City Council**  
City Hall, 1300 Perdido Street, 2<sup>nd</sup> Floor  
New Orleans, Louisiana 70112 <https://council.nola.gov/home/>
- **Councilmember-at-Large Helena N. Moreno**  
City Hall, Room 2W40  
Phone: (504) 658-1060 Fax: (504)658-1068 [Helena.moreno@nola.gov](mailto:Helena.moreno@nola.gov)
- **Councilmember-at-Large Jean Paul “JP” Morrell**  
City Hall, Room 2W50  
Phone: (504) 658-1070 Fax: (504)658-1077 [JP.Morrell@nola.gov](mailto:JP.Morrell@nola.gov)
- **Councilmember District A Joseph I. Giarrusso III**  
City Hall, Room 2W80  
Phone: (504)658-1010 Fax: (504)658-1016 [Joseph.Giarrusso@nola.gov](mailto:Joseph.Giarrusso@nola.gov)
- **Councilmember District B Lesli Harris**  
City Hall, Room 2W10  
Phone: (504)658-1020 Fax: (504)658-1025 [Lesli.Harris@nola.gov](mailto:Lesli.Harris@nola.gov)
- **Councilmember District C Freddie King, III**  
City Hall, Room 2W70  
Phone: (504)658-1030 Fax: (504)658-1037 [Freddie.King@nola.gov](mailto:Freddie.King@nola.gov)
- **Councilmember District D Eugene J. Green**  
City Hall, Room 2W20  
Phone: (504)658-1040 Fax: (504)658-1048 [eugene.green@nola.gov](mailto:eugene.green@nola.gov)
- **Councilmember District E Oliver Thomas**  
City Hall, Room 2W60  
Phone: (504) 658-1050 Fax: (504)658-1150 [Oliver.Thomas@nola.gov](mailto:Oliver.Thomas@nola.gov)

## City of New Orleans (CNO) Departments & Government Agencies:

- **Chief Administrative Office (CAO)**  
City Hall - 1300 Perdido Street – 9<sup>th</sup> Floor, Room 9E06 NOLA 70112  
Gilbert Montano, Chief Administrative Officer  
Phone: (504)658-8600 [Gilbert.Montano@nola.gov](mailto:Gilbert.Montano@nola.gov)  
<https://www.nola.gov/chief-administrative-office/>
- **Office of Community Development (OCD)**  
1340 Poydras Street – Suite 1000 – NOLA 70112  
Marjorianna B. Willman, Director Housing Policy & Community Development  
Phone: (504)658-4200 [marjorianna.willman@nola.gov](mailto:marjorianna.willman@nola.gov)  
<https://www.nola.gov/community-development/>
- **Office of Economic Development**  
1340 Poydras Street – Suite 1800 NOLA 70112  
Jeffrey Ashwartz, Director  
(504)658-4200 <https://nola.gov/economic-development/>
- **New Orleans Health Department (NOHD)**  
City Hall - 1300 Perdido Street – 8<sup>th</sup> Floor, Room 8E18 NOLA 70112  
Dr. Jennifer Avegno, Director (NOHD)  
Phone: (504)658-539-3266 or 311 [HealthDepartment@nola.gov](mailto:HealthDepartment@nola.gov)  
<https://nola.gov/health-department/>
- **Neighborhood Engagement Office**  
City Hall - 1300 Perdido Street – 8<sup>th</sup> Floor, Room 8E15 - NOLA 70112  
Ray Bolling, Director  
Phone: (504)658-4980 Fax: (504)658-4969 [rjbolling@nola.gov](mailto:rjbolling@nola.gov)  
<https://www.nola.gov/neighborhood-engagement/>
- **City Planning Commission (CPC)**  
City Hall - 1300 Perdido Street – 7<sup>th</sup> Floor – NOLA 70112  
Robert D. Rivers, Executive Director  
Phone: (504)658-7033 Fax: (504)658-7032 [CPCinfo@nola.gov](mailto:CPCinfo@nola.gov)  
<https://nola.gov/city-planning/contact-us/>
- **Office of Human Rights & Equity (OHRE)**  
City Hall - 1300 Perdido Street – Room 8E07 – NOLA 70112  
Eliza Kauffman, Executive Office Liaison  
(504)658-4942 [Eliza.Kauffman@nola.gov](mailto:Eliza.Kauffman@nola.gov)  
<https://www.nola.gov/office-of-human-rights-and-equity/lgbtq-liaison/>
- **Office of Cultural Economy**  
Gallier Hall – 545 St. Charles Avenue – NOLA 70130  
Lisa Alexis, Director  
Phone: (504)658-4927 [lisa.alexis@nola.gov](mailto:lisa.alexis@nola.gov)  
<https://www.nola.gov/cultural-economy/>

- **New Orleans Redevelopment Authority (NORA)**  
1409 Oretha Castle Haley Blvd. - NOLA 70113  
Brenda Breaux, Executive Director [bbreaux@nola.gov](mailto:bbreaux@nola.gov)  
(504)658-4400 [www.nola.gov](http://www.nola.gov) <https://noraworks.org/>
- **New Orleans Recreation Development Commission (NORDC)**  
5420 Franklin Avenue – NOLA 70122  
Larry Barabino, Jr., Chief Executive Officer [larry.barabino@nola.gov](mailto:larry.barabino@nola.gov)  
Phone: (504)658-3052 [NORDinfo@nola.gov](mailto:NORDinfo@nola.gov) <https://nordc.org/contact/>
- **Department of Public Works**  
City Hall – 1300 Perdido Street 6<sup>th</sup> Floor, Room 6W03 – NOLA 70112  
Josh Hartley, Director [jwhartley@nola.gov](mailto:jwhartley@nola.gov)  
(504)658-8000 [dpw@nola.gov](mailto:dpw@nola.gov) <https://www.nola.gov/dpw/>
- **Department of Code Enforcement**  
1340 Poydras Street Suite 1100 – NOLA 70112  
Winston H. Reid, Director  
(504)658-5050 [whreid@nola.gov](mailto:whreid@nola.gov) <https://nola.gov/code-enforcement/>
- **Safety & Permits**  
1300 Perdido Street 7<sup>th</sup> Floor – NOLA 70112  
Tammie Jackson, Director [ttjackson@nola.gov](mailto:ttjackson@nola.gov)  
(504)658-7200 <https://nola.gov/safety-and-permits/>

#### Housing Advocates - Agencies – Non-Profits – Affordable Housing Developers - Consultants

- **Housing Authority of New Orleans (HANO)**  
4100 Touro Street – NOLA 70122  
Shelly Smith, Director Strategic Planning  
(504)670 - 3300 [ssmith@hano.org](mailto:ssmith@hano.org) <https://www.hano.org/>
- **Greater New Orleans Housing Alliance (GNOHA)**  
4640 S. Carrollton Avenue Suite 160 – NOLA 70119  
Andreanecia M. Morris, President/Chairman  
(504)224-8300 [amorris@housingnola.org](mailto:amorris@housingnola.org) [www.gnoha.org](http://www.gnoha.org)
- **Louisiana Fair Housing Action Center (LaFHAC)**  
Cashauna Hill, Executive Director [chill@lafairhousing.org](mailto:chill@lafairhousing.org)  
Maxwell Ciardullo, Director of Policy & Communications [mciardullo@lafairhousing.org](mailto:mciardullo@lafairhousing.org)  
Orleans Tower - 1340 Poydras Street Suite 710 – NOLA 70112  
(504)596-2100 <https://lafairhousing.org/>
- **Southeast Louisiana Legal Services (SLLS)**  
Orleans Tower - 1340 Poydras Street Suite 600 – NOLA 70112  
Laura Tuggle, Executive Director [ltuggle@slls.org](mailto:ltuggle@slls.org)  
(504)529-1000 <https://slls.org/>

- **Finance New Orleans (FNO)**  
Damon Burns, President & CEO  
201 St. Charles Avenue – Suite 4444  
New Orleans, Louisiana 70130  
(504)524-5533 <https://financenola.org/>
- **Enterprise Community Partners**  
643 Magazine Street - Suite 202 – NOLA 70130  
Michelle Whetten, Vice-President Gulf Coast Market & Sr. Advisor Upward Mobility  
[Mwhetten@enterprisecommunity.org](mailto:Mwhetten@enterprisecommunity.org)  
Monica Gonzales, Senior Program Director [mgonzales@enterprisecommunit.org](mailto:mgonzales@enterprisecommunit.org)  
(504)335-2300 <https://www.enterprisecommunity.org/about/where-we-work/gulf-coast>
- **Lucinda Flowers, Housing Consultant**  
(504)913-6928 [lucindaflowers910@gmail.com](mailto:lucindaflowers910@gmail.com)
- **Bastion Community of Resilience**  
1901 Mirabeau Avenue – NOLA 70122  
Dylan Tete, Executive Director  
(888)737-5577 [info@joinbastion.org](mailto:info@joinbastion.org) <https://www.joinbastion.org/>
- **Crescent City Community Land Trust (CCCLT)**  
300 N. Broad Street - Suite #208 – NOLA 70119 (located in the Whole Food Store)  
Sharon Danjuma, Stewardship & Education Manager [sharon@ccclt.org](mailto:sharon@ccclt.org)  
Affordable Solutions  
(504)493-7947 [info@ccclt.org](mailto:info@ccclt.org) <https://www.ccclt.org/>
- **HousingNOLA**  
4640 S. Carrollton Avenue Suite 160 – NOLA 70119  
Andreanecia M. Morris, Executive Director [amorris@housingnola.org](mailto:amorris@housingnola.org)  
(504)224-8300 [info@housingnola.org](mailto:info@housingnola.org) <https://www.housingnola.org/main/>
- **Gulfcoast Community Housing Partnership (GCHP)**  
1610 Oretha Castle Haley Blvd. - Suite A - NOLA 70113  
Kathy Laborde, President & CEO [laborde@gchp.net](mailto:laborde@gchp.net)  
(504)525-2505 [info@gchp.net](mailto:info@gchp.net) <http://www.gchp.net/>
- **Jericho Road Episcopal Housing Initiative**  
2919 St. Charles Avenue – NOLA 70115  
Nicole Barnes, Executive Director [nicolebarnes@jerichohousing.org](mailto:nicolebarnes@jerichohousing.org)  
(504)895-6763 <https://jerichohousing.org/>
- **Historic Restoration Properties (HRI)**  
812 Gravier Street, Suite 200 – NOLA 70112  
Joshua D. Collen, President HRI Communities [jcollen@hriproperties.com](mailto:jcollen@hriproperties.com)  
(504)566-0204 <https://www.hriproperties.com/>
- **Neville Development**  
812 Gravier Street Suite 340 – NOLA 70112  
James E. Neville, President [jamie@nevilledevelopment.com](mailto:jamie@nevilledevelopment.com)  
(504)828-1253 <http://www.nevilledevelopment.com/>

- **Renaissance Property Group, LLC**  
2600 Gravier Street – 7<sup>th</sup> Floor – NOLA 70119  
David Miller, President & CEO [dmiller@renaissanceprop.net](mailto:dmiller@renaissanceprop.net)  
Elizabeth Smyth, Director of Operations [esmyth@renaissanceprop.net](mailto:esmyth@renaissanceprop.net)  
(504)207-1970 [info@renaissanceprop.net](mailto:info@renaissanceprop.net) <https://renaissanceprop.net/>
- **Bell Artspace Campus**  
2111 Dumaine Street – NOLA 70116  
Joseph Butler, Project Manager for Artspace Community Arts Center  
(504)265-0965 [joe.butler@artspace.org](mailto:joe.butler@artspace.org) <https://www.artspace.org/staff>
- **Hotel Hope**  
3923 Martin Luther King Blvd. - NOLA 70125  
Sr. Mary Lou Specha, PBVM [mlspecha@hotelhope.org](mailto:mlspecha@hotelhope.org)  
Executive Director  
(504) 821-7773 [information@hotelhope.org](mailto:information@hotelhope.org) <https://hotelhope.org/>
- **Rebuilding Together New Orleans (RTNO)**  
William Stoudt, Executive Director [wstoudt@rtno.org](mailto:wstoudt@rtno.org)  
2801 Marais Street – NOLA 70117  
(504)264-1815 [info@rtno.org](mailto:info@rtno.org) <https://www.rtno.org/>
- **Providence Community Housing**  
2117 Ursulines Avenue – NOLA 70116  
Terri North, President & CEO [tnorth@providencech.org](mailto:tnorth@providencech.org)  
(504)821-7222 [PCHIInfo@providencech.org](mailto:PCHIInfo@providencech.org) <https://providencecommunityhousing.org/>
- **St. Bernard Project (SBP)**  
2645 Toulouse Street – NOLA 70119  
Liz McCartney, Co-Founder & Chief Operating Officer [lmccartney@sbpusa.org](mailto:lmccartney@sbpusa.org)  
(504)277-6831 [rebuild.client@sbpusa.org](mailto:rebuild.client@sbpusa.org) <https://sbpusa.org/>
- **Home by Hand**  
6323 Franklin Avenue – NOLA 70122  
Oji Alexander, Executive Director [oji@homebyhand.org](mailto:oji@homebyhand.org)  
(504)529-3522 [INFO@HOMEBYHAND.org](mailto:INFO@HOMEBYHAND.org) <https://www.homebyhand.org/>
- **New Orleans Habitat for Humanity**  
2900 Elysian Fields Avenue – NOLA 70122  
Marguerite Oestreicher, Executive Director [marguerite@habitat-nola.org](mailto:marguerite@habitat-nola.org)  
(504)861-2077 or (504)866-6004 [info@habitat-nola.org](mailto:info@habitat-nola.org) <https://habitat-nola.org/>
- **REO, LLC. – Real Estate Development**  
**Steven Kennedy, Real Estate Developer & Investor Advisor**  
[Stevenkennedy78@gmail.com](mailto:Stevenkennedy78@gmail.com)
- **Lower 9<sup>th</sup> Ward NENA Neighborhood Empowerment Network Association**  
1123 Lamanche Street – NOLA 70117  
Ron Mazier, Executive Director  
(504)373-6483 [Ron@9thWardNENA.org](mailto:Ron@9thWardNENA.org) <http://9thwardnena.org/>

- **Song Community Development Corporation  
Mary Queen of Vietnam (MQVN)**  
4626 Alcee Fortier Blvd. #E – NOLA 70129  
Kim Vu-Dinh, Compliance Director  
Mai Tran, Manager (985-503-0908) [maitran@songcdc.org](mailto:maitran@songcdc.org)  
(504)939-5279 [vudinhk@gmail.com](mailto:vudinhk@gmail.com) [www.mqvncdc.org](http://www.mqvncdc.org)
- **Redmellon, LLC.**  
2100 Oretha Castle Haley Blvd. - NOLA 70113  
Neal Morris, President  
(504)866-2798 [nmorris@redmellon.com](mailto:nmorris@redmellon.com) [www.redmellon.com](http://www.redmellon.com)

Emergency Solutions Grants (ESG) & Housing for People with AIDS (HOPWA):

- **New Orleans Women’s & Children’s Shelter (NOWCS)**  
2020 South Liberty Street – NOLA 70113  
Dawn Bradley – Fletcher, Executive Director  
(504)522-9340 [dfletcher@nolawomenshelter.com](mailto:dfletcher@nolawomenshelter.com) [www.nowcs.org](http://www.nowcs.org)
- **Travelers Aid Society of GNO**  
1530 Gravier Street – NOLA 70112  
Karen L. Martin, Executive Director  
(504)658-2944 [kmartin@travelersaidneworleans.org](mailto:kmartin@travelersaidneworleans.org)  
[www.travelersaidneworleans.org](http://www.travelersaidneworleans.org)
- **The Harry Tompson Center**  
130 Baronne Street – NOLA 70112  
Emily Bussen, Program Director [ebussen@harrytompson.org](mailto:ebussen@harrytompson.org)  
(504)273-5547 ext. 135 [www.theharrytompson.org](http://www.theharrytompson.org)
- **New Orleans Family Justice Alliance (NOFJC)**  
701 Loyola Avenue, Suite 201 - NOLA 70113  
Mary Claire Landry, Executive Director  
(504)355-0851 [mclandry@nofjc.org](mailto:mclandry@nofjc.org) [www.nofjc.org](http://www.nofjc.org)
- **Ozanam Inn**  
843 Camp Street – NOLA 70130  
Clarence Adams Sr., Executive Director  
(504)523-1184 [cadams@ozananaminn.org](mailto:cadams@ozananaminn.org) [www.ozanaminn.org](http://www.ozanaminn.org)
- **Total Community Action, Inc. (TCA)**  
1420 South Jefferson Davis Parkway – NOLA 70125  
Thelma Harris French, President & CEO  
(504)872-0336 [thelma.french@tca-nola.org](mailto:thelma.french@tca-nola.org) [www.tca-nola.org](http://www.tca-nola.org)
- **Covenant House New Orleans**  
611 North Rampart Street – NOLA 70112  
James R. Kelly, Executive Director  
(504)584-1102 [jkelly@covenanthouse.org](mailto:jkelly@covenanthouse.org) [www.covenanthousenola.org](http://www.covenanthousenola.org)
- **Shelter Resources, Inc.**  
P.O Box 3305 – NOLA 70177-3305  
Viki G. Weeks, Executive Director  
(504)945-9455 [vickiweeks@bellerevenola.org](mailto:vickiweeks@bellerevenola.org) [www.bellerevenola.org](http://www.bellerevenola.org)



- **Responsibility House**  
1799 Stumpf Blvd., Suite 7 Ste.4 - Gretna Louisiana 70056  
William Michael Martyn, Executive Director  
(504)366-6217 [mmartyn@rhouse.org](mailto:mmartyn@rhouse.org) [www.responsibilityhouse.org](http://www.responsibilityhouse.org)
- **Crescent Care NO/AIDS Task Force**  
1631 Elysian Fields Avenue NOLA 70117  
Noel Twilbeck, Executive Director [Noel.Twilbeck@CrescentCare.org](mailto:Noel.Twilbeck@CrescentCare.org)  
Alice Reiner, Chief of Staff [Alice.Reiner@CrescentCare.org](mailto:Alice.Reiner@CrescentCare.org)  
(504)821-2601 [info@CrescentCareHealth.org](mailto:info@CrescentCareHealth.org) [www.crescentcarehealth.org](http://www.crescentcarehealth.org)
- **Project Lazarus**  
P.O Box 3906 – NOLA 70177  
Susanne Dietzel, Executive Director  
(504)949-3609 [sdietzel@projectlazarus.net](mailto:sdietzel@projectlazarus.net) [www.projectlazarus.org](http://www.projectlazarus.org)
- **Brotherhood, Inc.**  
1422 Kerlerrec Street – NOLA 70116  
Cyril Saulny, Executive Director  
(504)947-4100 [csaulney@brotherhoodinc.org](mailto:csaulney@brotherhoodinc.org) facebook page
- **Concerned Citizens for a Better Algiers (CCFBANO)**  
1409-17 Nunez Street - NOLA 70114  
Roberta Brown, Executive Director  
(504)362-1066 [Shantrice@ccfbano.org](mailto:Shantrice@ccfbano.org) [www.ccfbano.org](http://www.ccfbano.org) facebook page
- **Odyssey House**  
1125 N. Tonti Street – NOLA 70119  
Tom Stevenson, Program Manager  
(504)941-1834 [www.odysseyhouse.org](http://www.odysseyhouse.org)  
(504)821-9211
- **Jane Place Neighborhood Sustainability Initiative (JPNSI)**  
2533 Columbus Street – NOLA 70119  
[www.jpnsi.org](http://www.jpnsi.org)
- **Tulane-Canal Neighborhood Development Corporation (TCNDC)**  
2200 Tulane Avenue – NOLA 70118  
Kelsey Yeargain, Executive Director  
(504)439-3425 [kelsy@tulanechannelndc.com](mailto:kelsy@tulanechannelndc.com) [www.tcn/dc.org](http://www.tcn/dc.org)

#### Homeless Special Needs & Advocacy Organizations

- **New Orleans Regional AIDS Planning Council (NORAPC)**  
2601 Tulane Avenue Suite 400 – NOLA 70119  
(504)821-7334 [www.norapc.org](http://www.norapc.org)
- **Unity of Greater New Orleans (Unity GNO)**  
2475 Canal Street – NOLA 70119  
Martha Kegel, Executive Director  
Unity GNO Warehouse (Hours: Monday thru Thursday 10:00am-3:00pm)  
(504)821-4496 [mkegel@unitygno.org](mailto:mkegel@unitygno.org) [www.unitygno.org](http://www.unitygno.org)

- **Louisiana Advocacy Center**  
8325 Oak Street – NOLA 70118  
Kevin Hurstell, Director of Special Needs  
(504)522-2337 [khurstell@advocacyla.org](mailto:khurstell@advocacyla.org)
- **CHANGE Coalition – New Orleans Area Housing Resources**  
Dorian-Gray Alexander (504)218-1423 [Changenola@gmail.com](mailto:Changenola@gmail.com)  
[www.nolahousing.wordpress.com](http://www.nolahousing.wordpress.com)
- **Council on Aging**  
2475 Canal Street, Suite 400  
New Orleans, LA 70119  
Howard Rogers, Executive Director  
(504) 821-4121 <http://www.nocoa.org/main>

#### Transportation

- **Regional Transit Authority (RTA)**  
2817 Canal Street New Orleans, LA 70119  
Ride New Orleans (RNO)  
Alex Posorske, Executive Director  
(504)248-3900 [alex@rideneworleans.org](mailto:alex@rideneworleans.org) [info@rideneworleans.org](mailto:info@rideneworleans.org)

#### Education

- **Louisiana Association of Public and Charter Schools**  
1555 Poydras Street Suite 750 – NOLA 70112  
Caroline Roemer, Executive Director [info@lacharterschools.org](mailto:info@lacharterschools.org)  
(504)291-8476 [croemer@lacharterschools.org](mailto:croemer@lacharterschools.org) [www.lacharterschools.org](http://www.lacharterschools.org)
- **Louisiana Recovery School District**  
1615 Poydras Street, Suite 1400 – NOLA 70112  
(504)373-6200 [www.rsdl.net](http://www.rsdl.net)

#### Economic Development

- **The New Orleans Chamber of Commerce**  
1515 Poydras Street, Suite 1010 – NOLA 70112  
G. Ben Johnson, Director  
(504)799-4260 [bjohnson@nochamber.org](mailto:bjohnson@nochamber.org) [www.neworleanschamber.org](http://www.neworleanschamber.org)
- **New Orleans Regional Black Chamber of Commerce**  
6600 Plaza Drive, Suite 305 – NOLA 70127  
Kelisha Garrett, Director  
(504)948-0991 [kelisha.garrett@norbchamber.org](mailto:kelisha.garrett@norbchamber.org) [www.norbchamber.org](http://www.norbchamber.org)
- **Hispanic Chamber of Commerce of Louisiana (HCCL)**  
1515 Poydras Street, Suite 1010 – NOLA 70112  
Mayra Pineda, Director  
(504)885-4262 [info@hccl.biz](mailto:info@hccl.biz) [www.hccl.com](http://www.hccl.com)
- **Asian Chamber of Commerce of Louisiana (ACCL)**

700 Camp Street – NOLA 70130  
Lucy Chun, Director  
(504)810-5670 [lucychun88@gmail.com](mailto:lucychun88@gmail.com) [info@accl.biz](mailto:info@accl.biz) [www.accl.com](http://www.accl.com)

#### Housing Planning Consultants

- **Enterprise Community Partners**  
643 Magazine Street – NOLA 70130  
Michelle Whetten, Vice President and Marketing Leader (504)335-2303  
(504)561-0785 [mwhetten@enterprisecommunity.org](mailto:mwhetten@enterprisecommunity.org) [www.enterprisecommunity.org](http://www.enterprisecommunity.org)
- **Lucinda Flowers, Housing Consultant**  
(504)913-6928 [lucindaflowers910@gmail.com](mailto:lucindaflowers910@gmail.com)

#### Universities & Public Safety

- **Dillard University**  
2601 Gentilly Blvd. - NOLA 70122  
Nick Harris, Director Community Relations  
(504)816-4704 [nharris@dillard.edu](mailto:nharris@dillard.edu) [www.dillarduniversity.org](http://www.dillarduniversity.org)
- **Loyola University of New Orleans**  
6363 St. Charles Avenue – NOLA 70118  
SPARK –NOLA Community Engagement Center  
John Sebastian, Mission & Ministry  
(504)865-3034 [jsebastian@loyno.edu](mailto:jsebastian@loyno.edu) [www.loyno.edu](http://www.loyno.edu)
- **New Orleans Police Department (NOPD)**  
715 S. Broad Street – NOLA 70119 (504)821-2222 [www.nola.gov](http://www.nola.gov)

#### Community Development Financial Institutions (CDFI's) & Affordable Lending Banks

- **NewCorp, Inc. (CDFI)**  
2924 St. Bernard Avenue – NOLA 70119  
Vaughn Fauria, President/Executive Director  
(504)615-1900 [vrfauria@newcorpinc.com](mailto:vrfauria@newcorpinc.com) [www.newcorpinc.com](http://www.newcorpinc.com)
- **HOPE Credit Union (CDFI)**  
1736 Oretha Castle Haley Blvd. - NOLA 70113  
William Bynum, President  
(504)581-4673 [wbynum@hopeec.org](mailto:wbynum@hopeec.org) [www.hopecreditunion.com](http://www.hopecreditunion.com)
- **Capital One Community Development Corporation II**  
201 St. Charles Avenue – 23<sup>rd</sup> Floor – NOLA 70170  
Mark Boucree, Senior Manager CDC II  
(504)533-3029 [mark.boucree@capitalone.com](mailto:mark.boucree@capitalone.com) [www.capitalonebank.com](http://www.capitalonebank.com)
- **ASI Federal Credit Union (CDFI)**  
2372 St. Claude Avenue – Suite 122 – NOLA 70117  
[Tsremail@asifcu.com](mailto:Tsremail@asifcu.com) [www.asicreditunion.com](http://www.asicreditunion.com)
- **Whitney Bank**  
3311 Canal Street – NOLA 70119

Sunada Brookins, Affordable Lending  
(504)619-4144 [sunada.brookins@whitneybank.com](mailto:sunada.brookins@whitneybank.com) [www.whitneybank.com](http://www.whitneybank.com)

- **Fidelity Homestead Savings Bank**  
1201 S. Carrollton Avenue – NOLA 70118  
Karin Coleman, Community Reinvestment Officer  
(504)569-3451 [karincoleman@fidelityhomestead.com](mailto:karincoleman@fidelityhomestead.com) [www.fidelityhomestead.com](http://www.fidelityhomestead.com)
- **Finance New Orleans (FNO)**  
Damon Burns, President & CEO  
201 St. Charles Avenue – Suite 4444  
New Orleans, Louisiana 70130  
(504)524-5533 <https://financenola.org/>

#### Foundations

- **Greater New Orleans Foundation (GNOF)**  
1055 St. Charles Avenue – NOLA 70130  
Andy Kopplin, President & CEO  
(504)598-4663 [www.gnof.org](http://www.gnof.org)  
GNOF -Center for Philanthropy  
919 St. Charles Avenue – NOLA 70130
- **Foundation for Louisiana**  
4354 S. Sherwood Forest Blvd. - Baton Rouge, Louisiana 70816  
Flozell Daniels, Jr., President & CEO  
(225)383-1672 [fdaniels@foundationforlouisiana.org](mailto:fdaniels@foundationforlouisiana.org)  
[www.foundationforlouisiana.org](http://www.foundationforlouisiana.org)

#### Limited English Proficiency (LEP) Service Organizations

- **Mary Queen of Vietnam (MQVN)**  
4626 Alcee Fortier Blvd. #E – NOLA 70129  
Kim Vu-Dinh, Compliance Director  
(504)939-5279 [vudinhk@gmail.com](mailto:vudinhk@gmail.com) [www.mqvncdc.org](http://www.mqvncdc.org)
- **Puentes New Orleans Bridging Economic, Racial, & Cultural Divide**  
4205 Canal Street – NOLA 70119  
(504)821-7228 [www.puentasneworleans.org](http://www.puentasneworleans.org)

*OCD's Planning & Resource Development Unit's updates its Citizen Participation Plan's (CPP) Community Stakeholders & Resource List on annually basis or during the year as needed.*

# Appendix A

## 2022-2026 Citizen Participation Plan (CPP)



### Public Hearing Documents & Citizen Comments

**2022-2026 Consolidated Plan (CP) - 2022 Annual Action Plan**

**1<sup>st</sup> Public Hearing  
City of New Orleans**

OCD - 2022-2026 Citizen Participation Plan (CPP)  
2022

*Revised*

## Office of Community Development

As required by the U.S. Department of Housing & Urban Development, the City of New Orleans is preparing a five-year (5) Consolidated Plan (CP) and an Annual Action Plan (AAP) for the use of federal funds. The Consolidated Plan (CP) is the City's planning and application document for four (4) formula grants that provides Community Development and Affordable Housing programs: the Community Development Block Grant (CDBG), the HOME Investment Partnership Program (HOME), the Emergency Solutions Grant (ESG) and the Housing Opportunities for Persons Living with HIV/AIDS.

The City is required to submit the 2022-2026 Consolidated Plan and 2022 Annual Action Plan (AAP) to detail how these federal funds will be used to address housing and community development needs for the City of New Orleans. We are seeking your views on housing and community development needs. The general public and representatives from the business, housing, educational, social service, non-profit, and faith-based communities are encouraged to attend and provide input:

**When: Wednesday, June 22, 2022 - 5:00pm-6:00pm**

**Where: New Orleans Redevelopment Authority (NORA)**

**1409 Oretha Castle Haley Blvd. - NOLA 70113**

If you need additional information or require special assistance due to Limited English Proficiency, please contact OCD's Planning & Resource Development Unit at (504)658-4347 or [dmpearson@nola.gov](mailto:dmpearson@nola.gov)

**LaToya Cantrell**  
**Mayor**

Tyra Johnson Brown

Interim Director of Housing Policy & Community Development

Run Dates: The New Orleans Advocate/Times Picayune – 6/13, 6/15, 6/16, 6/17, 6/20, 6/21, 6/22 2022

## Summary of Citizen Comments at the 1<sup>st</sup> Public Hearing

OCD - 2022-2026 Citizen Participation Plan (CPP)  
2022

*Revised*

The feedback from Citizen Participation from the 1<sup>st</sup> Public Hearing held at the New Orleans Redevelopment Authority (NORA) 1409 Oretha Castle Haley Blvd., June 22, 2022, from 5:00-6:00pm was insightful and engaging. There were six (6) Citizens in attendance. Donna Jones-Pearson, OCD's Planning & Resource Development Unit welcomed everyone in attendance, providing an overview through a Power Point Presentation of how the Consolidated Plan details how HUD federal funds are used by the City of New Orleans (CNO) to address priority needs identified by public input and engagement. Ms. Pearson stated OCD's mission: "The Office of Community Development (OCD) facilitates the development and preservation of quality affordable housing, and suitable living environments for persons of low and moderate income through strategic investments and partnerships with public, private, philanthropic, non-profit, for-profit, community leaders & stakeholders. As an icebreaker at both public hearings, Ms. Pearson suggested that since there were less than 10 people in attendance, everyone could introduce themselves. Ms. Pearson continued the power-point presentation describing the components and four (4) formula grants of the Consolidated Plan and addressed the importance of public participation. The Public (Citizens) serve as the main form of community engagement in the development of the Consolidated Plan. Citizens in attendance were asked to provide feedback prioritizing the need for affordable housing and community development needs for individuals and families in the CNO, as the power point presentation provided information on the goals of the Draft 2022-2026 Consolidated Plan. Pleasantries were exchanged and the meeting was adjourned.

## **2022-2026 Consolidated Plan (CP) - 2022 Annual Action Plan**

OCD - 2022-2026 Citizen Participation Plan (CPP)  
2022

*Revised*

**2<sup>nd</sup> Public Hearing  
City of New Orleans  
Office of Community Development**

As required by the U.S. Department of Housing & Urban Development, the City of New Orleans is preparing a five-year (5) Consolidated Plan (CP) and an Annual Action Plan (AAP) for the use of federal funds. The Consolidated Plan (CP) is the City's planning and application document for four (4) formula grants that provides Community Development and Affordable Housing programs: the Community Development Block Grant (CDBG), the HOME Investment Partnership Program (HOME), the Emergency Solutions Grant (ESG) and the Housing Opportunities for Persons Living with HIV/AIDS.

The City is required to submit a 2022-2026 Consolidated Plan and 2022 Annual Action Plan (AAP) to detail how these federal funds will be used to address housing and community development needs for the City of New Orleans. We are seeking your views on housing and community development needs. The general public and representatives from the business, housing, educational, social service, non-profit, and faith-based communities are encouraged to attend and provide input:

**When: Wednesday, July 20, 2022 - 5:00pm-6:00pm**

**Where: New Orleans Redevelopment Authority (NORA)**

**1409 Oretha Castle Haley Blvd. - NOLA 70113**

If you need additional information or require special assistance due to Limited English Proficiency, please contact OCD's Planning & Resource Development Unit at (504)658-4347 or [dmpearson@nola.gov](mailto:dmpearson@nola.gov)

**LaToya Cantrell**  
Mayor

Tyra Johnson Brown  
Interim Director of Housing Policy & Community Development

**Summary of Citizen Comments at the 2<sup>nd</sup> Public Hearing**

OCD - 2022-2026 Citizen Participation Plan (CPP)  
2022

*Revised*



The feedback from Citizen Participation from the 2<sup>nd</sup> public Hearing held at the New Orleans Redevelopment Authority (NORA) 1409 Oretha Castle Haley Blvd., June 22, 2022, from 5:00-6:00pm was engaging. There were seven (7) Citizens in attendance. Donna Jones-Pearson, OCD's Planning & Resource Development Unit welcomed everyone in attendance, providing an overview through a Power Point Presentation of how the Consolidated Plan details how HUD federal funds are used by the City of New Orleans (CNO) to address priority needs identified by public input and engagement. Ms. Pearson stated OCD's mission: "The Office of Community Development (OCD) facilitates the development and preservation of quality affordable housing, and suitable living environments for persons of low and moderate income through strategic investments and partnerships with public, private, philanthropic, non-profit, for-profit, community leaders & stakeholders. As an icebreaker at both public hearings, Ms. Pearson suggested that since there were less than 10 people in attendance, everyone could introduce themselves. Ms. Pearson continued the power-point presentation describing the components and four (4) formula grants of the Consolidated Plan and addressed the importance of public participation. Discussion from Citizens/Stakeholders included the need for a Rental Rehabilitation Program and the need for more affordable housing. Discussion also revolved around the importance of Citizen Participation, as it serves as the main form of community engagement in the development of the Consolidated Plan. Citizens in attendance were asked to provide feedback prioritizing the need for affordable housing and community development needs for individuals and families in the CNO, as the power point presentation provided information on the goals of the Draft 2022-2026 Consolidated Plan.

#### **Draft 2022-2026 Consolidated Plan (CP) - 2022 Annual Action Plan**

OCD - 2022-2026 Citizen Participation Plan (CPP)  
2022

*Revised*

**City of New Orleans  
Office of Community Development**

As required by the U.S. Department of Housing & Urban Development (HUD) the City of New Orleans is preparing a five-year (5) Consolidated Plan (CP) and an Annual Action Plan (AAP) for the use of federal funds. Prior to submission, the City must allow Citizens a thirty (30) day review and comment period beginning July 13<sup>th</sup> thru August 11<sup>th</sup> 2022 of the Draft 2022-2026 Consolidated Plan - 2022 Annual Action Plan, posted on the CNO-OCD website: <https://nola.gov/community-development/> and available at the following locations:

Main New Orleans Public Library 219 Loyola Avenue, (504)596-2560	Norman Meyer library 3001 Gentilly Blvd. (504)596-3100
Algiers Regional Library 3014 Holiday Drive, (504) 596-2641	Nix Public Library Branch 1401 S. Carrollton Avenue, (504)596-2630
Alvar Public Library Branch 913 Alvar Street, (504)596-2667	Robert E. Smith Library 6301 Canal Street, (504)596-2638
Mid-City Library 4140 Canal Street, (504)596-2654	Cita Dennis Hubbel Library Branch 725 Pelican Avenue, (504)366-0657
East New Orleans Regional Library 5641 Read Blvd., (504)596-0200	Nora Navra Library 1902 St. Bernard Avenue, (504)596-3118
Dr. Martin Luther King Library 1615 Caffin Avenue, (504)596-2695	Milton Memorial Library 5120 St. Charles Avenue, (504)596-2625
Rosa Keller Library & Community Center 4300 S. Broad Avenue, (504)596-2660	Housing Authority of New Orleans 4100 Touro Street, (504)370-3300
Office of Community Development 1340 Poydras St., Suite 1000 (504)658-4200	City Hall Lobby 1300 Perdido St., (504)658-4000

The deadline for written comments is Friday, August 12, 2022, by 3:00 pm, e-mailed to [dmpearson@nola.gov](mailto:dmpearson@nola.gov) or mailed to the Office of Community Development – 1340 Poydras Street, Suite 1000 – NOLA 70112. The final 2022-2026 Consolidated Plan 2022 Annual Action will be submitted to HUD no later than August 16, 2022.

## City of New Orleans

Office of Community Development  
2022-2026 Consolidated Plan  
2022 Annual Action Plan



Public Hearing Citizen Participation  
Citizen Ranked Priority Housing &  
Community  
Development Needs Feedback &  
Questionnaire Form

OCD - 2022-2026 Citizen Participation Plan (CPP)  
2022

*Revised*

## Citizen Ranked Priority Needs, Feedback & Questionnaire Form

The City of New Orleans is currently planning the 2022-2026 Consolidated Plan (CP) - 2022 Annual Action Plan (AAP), the first (1<sup>st</sup> Year). The CP is the five year Housing and Community Development Plan, which is the planning and application process for four formula grants: the Community Development Block Grant (CDBG), Home Investment Partnerships Program (HOME), Emergency Solutions Grant (ESG), and Housing Opportunities for Persons with HIV/AIDS (HOPWA). The City is required to submit to HUD, the 2022-2026 CP - 2022 detailing how these federal funds will be used to address the housing and community development needs for the City of New Orleans. As a Stakeholder for the 2022-2026 Consolidated Plan (CP) - 2022 Annual Action Plan (AAP), your feedback and comments are vital as we move forward providing affordable housing and community development services for the Citizens New Orleans. **Please e-mail your response no later than July 27, 2022 by 3:00pm to [dmpearson@nola.gov](mailto:dmpearson@nola.gov)**

Office of Community Development  
Planning & Resource Development Unit  
1340 Poydras Street - Suite 1000  
New Orleans, Louisiana 70112.

## Citizen Participation Feedback Priority Needs Ranking & Comments

**Housing Needs - Special Population:** The City's 2022-2026 Consolidated Plan (CP) identifies the housing needs for the following populations. In the table below list up to

five (5) pressing problems and recommendations to improve housing services for the Special Needs population

<b>Special Needs Population</b>
Mentally Challenged Individuals
Physically Challenged Individuals
Alcohol Abuse Population
Drug Abuse Population
Elderly Individuals

<b>Housing Needs Pressing Problems for Special Needs Population</b>	<b>Housing Needs Recommendations for Improvements for Special Needs Population</b>
1.	1.
2.	2.
3.	3.
4.	4.
5.	5.

**Additional Comments on Housing Needs for the Special Needs Population:**

**Continuum of Care Needs:** The City's 2022-2026 Consolidated Plan (CP) identifies the following services as priority homeless needs. List in the tables below any 'gaps in services' you feel are present in CoC needs and identify your top five (5) suggestions for enhancing the current services for homeless individuals and families.

<b>Continuum of Care Activities/Services</b>
Emergency Shelters (24 Hours)
Permanent Supportive Housing (PSH)
Supportive Services (Case Management, Education, Employment Training, & Respite Care)

<b>Continuum of Care Needs Gaps in Services: List up to five (5)</b>
1.
2.

3.
4.
5.
<b>Continuum of Care Enhancing Services for Homeless population: List up to five (5)</b>
1.
2.
3.
4.
5.

**Additional Comments on Continuum of Care Needs:**

**CDBG- Community Development Needs:** The City's 2022-2026 Consolidated Plan (CP) identifies the following Activities/Services as priority community needs. Review eligible CDBG Activities/Services and rank your top five (5), listing selections in below table and provide comments and recommendations to improve community development services.

**Basic Eligible Community Development Block Grant (CDBG) Activities/Services**

Senior Services	Youth Services
Homebuyer Programs	Infrastructure Improvements
Demolition	Code Enforcement
Public Facility Improvements	Owner-Occupied Rehabilitation

List CDBG Activities/Services Priority Ranking from above categories	Comments & Recommendations for Improvements
1.	1.
2.	2.
3.	3.
4.	4.
5.	5.

**Additional Comments for Community Development Needs in your neighborhood:**

**Housing Needs:** The City's 2022-2026 Consolidated Plan (CP) identifies Homeownership, Affordable Housing, and Owner-Occupied Rehabilitation as housing priority needs in the community. In the table below, rank (1=highest) the top five (5) housing priority needs in your community and provide recommendations to improve housing in New Orleans.

<b>Housing Needs</b>
Affordable Housing
Homeownership
Owner-Occupied Rehabilitation (OOR)

<b>Rank Top Housing Priority Needs</b>	<b>Recommendations to Improve Housing</b>
1.	1.
2.	2.
3.	3.
4.	4.
5.	5.

**Additional Comments/Feedback on how Housing & Community Development needs in your neighborhood:**

**Additional Input:**

Due to the outbreak of the coronavirus disease (COVID-19) individuals & families across the country, are experiencing a health and economic crisis. Through the New Orleans Emergency Rental Assistance Program (NOERAP), the City of New

Orleans is providing emergency rental assistance to eligible households experiencing a reduction in household income, incurred significant costs, or experienced a financial hardship due to COVID-19. Research has provided detailed data addressing racial disparities overwhelmingly in the low-income African American and People of Color populations has resulted in higher death rates due to the COVID-19 Pandemic.



1. Are you or do you know anyone unable to pay rent and or utilities as a result of unemployment, reduction in household income, incurred significant costs, or experienced a financial hardship due to COVID-19?
1. Are you or do you know of any households that are at risk of experiencing homelessness or housing instability due to COVID-19?
2. Are you or do you know significant numbers of people unemployed in your community since the outbreak of COVID-19 and the CARES Act was signed?
3. What type of housing and community development services would you like to see more of since the outbreak of the COVID-19 Pandemic?

**Thank you for your input!**

**Date Completed:**



# City of New Orleans

*Mayor, LaToya Cantrell*

## Citizen Participation Plan

### Office of Community Development



Office of Community Development  
1340 Poydras Street, Suite 1000 – NOLA 70112  
Tyra Johnson Brown, Interim Director  
(504)658-4200  
<http://www.nola.gov/community-development/>

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**Introduction:** The U.S. Department of Housing and Urban Development (HUD) requires local government grantees to adopt a Citizen Participation Plan (CPP). The CPP reflects the City of New Orleans (CNO) compliance with HUD regulations for citizen participation in all appropriate HUD programs. The City of New Orleans - Office of Community Development (OCD), along with the engagement and input of citizens, community-based organizations, financial institutions, social service providers, and more, is developing the City's 2022-2026 Consolidated Plan (CP). The CP is a five-year (5) housing and community development plan which serves as: a planning document; an application for the Department of Housing and Urban Development's (HUD) formula grants; an Annual Action Plan (AAP) strategy used to implement HUD programs; and a Consolidated Annual Performance & Evaluation Report (CAPER) that provides a basis for assessing performance. Each year, the CNO receives funding for four (4) formula grants. As a condition of receiving these allocations, the City of New Orleans must satisfy annual planning and reporting requirements outlined in HUD's federal regulations at 24 CFR Part 91.105(b). The four (4) formula grants include: the Community Development Block Grant (CDBG), the HOME Investment Partnership Grant (HOME), the Emergency Solutions Grant (ESG), and the Housing Opportunities for People Living with HIV/AIDS (HOPWA). The Citizen Participation Plan outlines the CNO's policies and procedures for obtaining public input in the planning and decision-making process associated with these HUD grants.

**Citizen Participation Plan & Outreach Methods:** The City of New Orleans (CNO) has devised specific actions to encourage participation in its affordable housing and community development programs. The **Citizen Participation Planning** process is ongoing communication between Citizens and the CNO. Stakeholders, interested groups and individuals are encouraged to provide input into all aspects of the CNO's consolidated planning activities – including assessing and identifying people/community needs, setting priorities & establishing goals, and performance evaluation. The CNO provides a continuous platform for citizens to contribute information, ideas, opinions, feedback and comments (verbal and or written) on how residents can benefit from the four (4) formula HUD grants programs. Outreach techniques to engage citizens include public hearings (face-to-face or virtual), stakeholder meetings (face-to-face or virtual), as well as OCD participation in the Mayor's Office of Neighborhood Engagement Meetings. OCD Outreach Methodology includes local newspaper advertisement, e-mail correspondence, radio & television announcements, individual citizen contact, website presence including social media (Facebook, twitter, Instagram) and the CNO-OCD webpage <http://www.nola.gov/community-development/>. The **Citizen Participation Planning** process encourages all citizens to engage, provide input and feedback to the CNO's Office of Community Development. Under the guidance of HUD, federal programs are designed to **primarily** benefit "low-to-moderate income" persons, who are defined as those earning less than 80% of the area median income, requiring the CNO's Office of Community Development (OCD) to focus on obtaining maximum input and feedback from this population. Furthermore, these federal programs designed to **primarily** benefit specific populations, also identified by HUD includes minorities, limited English proficiency (LEP) (Non-English-speaking persons), Persons with disabilities, and Public Housing residents, and other low-income residents of targeted revitalization areas are **encouraged** to participate in the CPP process.

**Consultation Process:** In addition to the Citizen Participation Planning process requirements, HUD regulations requires the CNO to identify **Consultation** partners (categories of organizations) to **consult** with during the Consolidated Plan's (CP) development. The CNO through its **Consultation** process consults the Housing Authority of New Orleans (HANO) regarding the process of developing and implementing the Consolidated Plan (CP), Annual Action Plan (AAP), & Consolidated Annual Evaluation & Performance Report (CAPER). Through **Consultation**, HANO is aware of activities related to the Consolidated Plan's (CP) development, as well as makes available the CNO's Consolidated Plan (CP) at their annual public hearing for the Public Housing Authority (PHA) plan. Other collaborators Consulted through e-mail, telephone, and stakeholder meetings in the Consolidated Planning Process includes the New Orleans Redevelopment Authority (NORA), Louisiana Fair Housing Action Center (LAFHAC), Greater New Orleans Housing Alliance (GNOHA), Southeast Louisiana Legal Services (SLLS), Unity of Greater New Orleans (Unity GNO) and Finance Authority of New Orleans (FANO).



In addition, the City of New Orleans (CNO) and the **Housing Authority of New Orleans (HANO)** enhanced its **Consultation & Coordination** efforts in addressing public housing, assisted housing, in **jointly** completing the **2016 Assessment of Fair Housing (AFH)** to HUD November 17, 2016 <http://www.nola.gov/community-development/>. In order to lay the foundation for efforts to 'Affirmatively Further Fair Housing' (AFFH), the AFH Plan addresses more than affordable housing and discrimination on the basis of race and national origin. The CNO and HANO identified barriers to access opportunity, as well as, addressing factors contributing to those disparities and these goals are consistent with OCD's Consolidated Planning process.

**OCD's Citizen Participation Plan (CPP)** and **Consultation** process addressing affordable housing and community development needs in the CNO includes the importance of the continued collaboration of the expanding list of partners.

Ongoing collaboration through phone calls, e-mails and meetings (face-to-face & Virtual) create continued dialogue between OCD and other City departments, non-profits, service agencies, community stakeholders/leaders and citizens to discuss shared planning initiatives, addressing ways to improve upon past performance. OCD provides and obtains information from, includes, but not limited to: CNO Departments & Collaborating Agencies: The Mayor's Office of Neighborhood Engagement, CNO's City Planning Commission (CPC) 'Master Plan' which provides awareness of the range of community-focused planning and development activities citywide, Code Enforcement, Housing Authority of New Orleans (HANO), Louisiana Fair Housing Action Center (LAFHAC), New Orleans Redevelopment Authority (NORA), Finance Authority of New Orleans (FANO), Southeast Louisiana Legal Services (SLLS), Louisiana Housing Corporation (LHC), Unity of Greater New Orleans (60+ Continuum of Care Agencies), Greater New Orleans Housing Alliance (GNOHA), CHANGE Coalition, as well as, Non-Profits and Community Development Organizations. Overall, the CNO's **Citizen Participation Plan (CPP)** and **Consultation** process is ongoing, inclusive, transparent, expansive, and fluid as a direct way to engage with Citizens, encouraging participation. Providing a wide net to include all Citizens and Stakeholders, the **Citizen Participation Plan** and **Consultation** process provides a wealth of information on community resources, encouraging engagement and input from Citizens that is incorporated in the CNO's Consolidated Plan (CP), Annual Action Plan (AAP), CAPER and Assessment of Fair Housing (AFH) Plan (2022-2026 CPP Stakeholders & Resources List)

#### **Outreach Action Item Methods for Citizen Participation Plan Process**

The City of New Orleans (CNO) – Office of Community Development (OCD) takes the following **Actions to Encourage Citizen Input**, as an integral part of the **Citizen Participation Planning**, process:

- **Draft 2022-2026 Consolidated Plan (CP)**  
Stakeholder Consultation Meetings cast a wide net to the Citizen Participation Plan (CPP) Process. HUD Requirement: two (2) Public Hearings for Citizen Input & Engagement  
Thirty-Day (30) Review and Comments for draft plan, at OCD, HANO, & Libraries
- **Draft Annual Action Plan (AAP)**  
HUD Requirement: two (2) Public Hearings for Citizen Input & Engagement  
Thirty-Day (30) review and comments for draft plan, at OCD, HANO & libraries
- **Notice of Funding Availability (NOFA)**  
Public Notice in local newspaper & CNO website announcing NOFA activities, requirements and application release & deadlines.
- **Draft Consolidated Application Performance & Evaluation Report (CAPER)**  
HUD Requirement: Fifteen-Day (15) Review Period for Citizen Input.

Document is available upon request – 1340 Poydras Street – Suite 1000 – NOLA 70112

- **Public Hearings:** OCD receives **Citizen Input & Comments** during the thirty-day (30) public review and comment period for the Consolidated Plan (CP) and Annual Action Plan (AAP). A fifteen-day (15) public review and comment period for the CAPER. Public Hearing Notices are advertised in the local newspaper and placed on the CNO's OCD website for the CP and AAP: <http://www.nola.gov/community-development/>. Comments received at the public hearings are included in the final plans. Citizens requiring special assistance or in need of additional information should contact OCD at (504)658-4200. The Consolidated Plan (CP), Annual Action Plan (AAP) and Consolidated Annual Performance & Evaluation Report (CAPER) are available in English, Spanish and Vietnamese upon request. Final plans are submitted to HUD and placed on the CNO website. HUD has granted waivers to perform virtual public hearings due to the outbreak of COVID-19, with 5-day comment review period to adhere to social distancing to prevent the spread of the virus.

The City of New Orleans – Office of Community Development extracts these **Outreach Action Items Methods for Citizen Participation** as an accessible resource for **Citizens** to reference opportunities where they can provide input in the planning process.

**Plans & Reports Requiring the Citizen Participation Plan & Consultation Process:** The City of New Orleans - Office of Community Development (OCD) provides Citizens the opportunity to participate and comment on the development of the following required plans and reports submitted to Housing and Urban Development (HUD):

**The Consolidated Plan (CP):** The Consolidated Plan describes the CNO's affordable housing, community and economic development priorities and multi-year goals based on an assessment of housing & community development needs, an assessment of housing & economic market condition, in addition to the availability of identified resources throughout the community. The CNO describes the housing and community development needs of the low-to-moderate income residents, outline strategies to meet these needs, listing resources available to implement those strategies. Citizens are encouraged to engage and provide input in the development of the CP, identifying priorities of affordable housing, community and economic development that is incorporated into the plan. The CP also contains five-year (5) goals based upon the CNO's needs and strategies identified; serving as the benchmark which HUD evaluates the CNO's programs performance.

**The Annual Action Plan (AAP):** The Annual Action Plan is the (1) one-year plan of the Consolidated Plan (CP) that serves as the CNO's annual application to HUD to receive Community Planning Development (CPD) grant funding. The AAP sets forth annual priorities, strategies, goals and project activities in support and consistent with the Consolidated Plan (CP). The AAP includes the amount of assistance the CNO receives in the form of four (4) HUD formula grants. The AAP describing specific activities and projects to be implemented during the fiscal year, as well as actions to be undertaken to achieve goals identified in the CP. OCD sets up all housing and community development activities in HUD's nationwide database, the Integrated Disbursement Information System (IDIS). IDIS provides HUD with the CNO's current information regarding program activities and funding data. OCD utilizes IDIS as a reporting system of the four (4) HUD formula grant programs (HOME, CDBG, ESG & HOPWA), as well as, to draw down funding on all affordable housing, community and economic development activities consistent with the Consolidated Plan (CP) five-year (5) plan.

**The Consolidated Annual Performance & Evaluation Report (CAPER):** The Consolidated Annual Performance & Evaluation Report describes the accomplishments of each project and activity undertaken during a single fiscal year; how funds were actually used and the extent to which these funds were used for activities that benefited minorities, limited English proficiency (LEP) persons, and the special-needs population, who are identified, based on HUD's income eligibility scale as being low-to-moderate income residents. The CAPER provides information on how the CNO is carrying out and meeting the performance benchmarks of housing, community and economic development strategies, projects, and activities consistent with the Consolidated Plan (CP).

**The Assessment of Fair Housing Plan (AFH):** The CNO and HANO's **2016 Assessment of Fair Housing Plan** was submitted and accepted by HUD as a requirement that federal agencies and federal grantees '*Affirmatively Further Fair Housing (AFFH)*', as part of the **Fair Housing Act of 1968**. The joint effort of the CNO and HANO in developing the AFH set goals and established meaningful actions, to address combating discrimination, as well as, overcome patterns of segregation. The AFH addresses disparities in housing, transportation, education, opportunity, health, economics, as well as the quality of life for persons identified in the protected class: minorities, national origin, gender, special-needs population, sex, religion, and or limited English proficiency (LEP) persons. The CNO and HANO's AFH plan envelopes the AFFH rule which emphasizes expected reasonable material positive change in disparities of housing needs and in access to opportunity; replacing segregated living patterns with truly integrated and balanced living patterns; transforming racially or ethnically areas of poverty into areas of opportunity; fostering and maintaining compliance with civil rights and fair housing laws; as well as, access the contributing factors that limit choice and access for the CNO's low-income communities and communities of color to develop goals and strategies to overcome these factors.

**Consolidated Plan Consistency:** The City of New Orleans - Office of Community Development provides HUD with required planning reports that are **consistent** with goals established in the Consolidated Plan. Any organization applying for funding through OCD's Notice of Funding Availability (NOFA) process or applying directly to HUD for affordable housing and or community development activities funding is required to demonstrate those activities are **consistent** with the CNO's current Consolidated Plan. The certification process ensures all proposed affordable housing and community development activities are **consistent** with OCD's mission statement to "*facilitate the development and preservation of quality housing, suitable living environments for persons of low-to-moderate income through strategic investments and partnerships with public, private, philanthropic, non-profit, and resident stakeholders and citizens*". The CNO's OCD plans, & reports OCD website: <http://www.nola.gov/community-development/>, and OCD – 1340 Poydras St., 10<sup>th</sup> Floor – NOLA 70112 – (504)658-4200.

### **Amendments to the Consolidated Plan or Annual Action Plan:**

The CNO's Office of Community Development (OCD) will amend its 2012-2026 Consolidated Plan (CP) and or Annual Action Plan (AAP) either **Substantial or Non-Substantial** based on the HUD regulation (24 CFR 91.505) when:

#### **Substantial Amendment:**

1. Allocation or re-allocation of \$500,000 or greater, either Increase/ Decrease.
2. To carry out an activity not previously described in the Action Plan or deletion on an activity described in the Action Plan; and or
3. To substantially change the priorities, purpose, scope, location, eligibility criteria or beneficiaries of an activity.

#### **Non-Substantial (Minor) Amendments:**

OCD - 2022-2026 Citizen Participation Plan (CPP)

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Are changes to the Annual Action Plan that do not meet criteria for substantial amendments and do not require the Citizen Participation Plan process; these changes are defined as administrative amendments. Examples of administrative amendments include grammatical and or structural edits that do not substantially change the scope or meaning of an activity and or changes in the coding and or eligibility determination of a project that does not change the scope or location of an activity.

**Substantial Amendment Time Frame for Public Notice & CPP Process:** A public notice announcing a proposed Substantial Amendment to the Consolidated Plan (CP) and or Annual Action Plan (AAP) for a substantial change will be advertised with reasonable notice of two (2) weeks in the local newspaper and placed on the CNO's website. The public notice will include a brief description of the proposed substantial amendment and dates indicating a thirty-day (30) public comment period. Information regarding the proposed Substantial Amendment's will be made available in a format accessible to persons with disabilities, as well as, limited English proficiency (LEP) persons, upon request. Citizens are encouraged to provide input and comments written or verbal during the specified thirty (30) day public review period. OCD considers all comments or views of citizens received in writing in preparing a Substantial Amendment for the CP and or AAP. A summary of Citizens comments concerning the Substantial Amendment to the Consolidated Plan and or Annual Action Plan will be summarized and attached to the amendment submitted to HUD and posted on the CNO website. In the case of any views not accepted the reasons not accepted by the CNO's OCD department will also be attached.

**CPD Funds - Disaster Response & Recovery:** The City of New Orleans (CNO) will address the use of grant funds in the event of a disaster to carry out recovery activities faster and reduce the amount of time needed to revise the Consolidated Plan and Annual Action Plan, as regulated by HUD.



**Disaster Response & Recovery Public Notice & Comment Period:** April 9, 2020, HUD provided alternative requirements and waivers for submissions of Consolidated Plan and Action Plan substantial amendments. The City of New Orleans in responding to COVID-19, commonly known as the coronavirus has expedited procedures to include notice and reasonable opportunity to comment of no less than five (5) days. The five (5) day period can run concurrently for comments on the action plan amendments and amended citizen participation plans. A public notice with a brief description announcing a proposed Substantial Amendment to the Consolidated Plan (CP) and or Annual Action Plan (AAP) for a substantial change will be advertised in the local newspaper and placed on the CNO's website. Information regarding the proposed Substantial Amendment's will be made available in a format accessible to persons with disabilities, as well as, limited English proficiency (LEP) persons, upon request. Citizens are encouraged to provide written comments during the specified five (5) day public review period. OCD considers all comments or views of citizens received in writing regarding a Substantial Amendment. A summary of Citizens comments concerning the Substantial Amendment to the Consolidated Plan and or Annual Action Plan will be summarized and attached to the amendment submitted to HUD and posted on the CNO website. In the case of any views not accepted the reasons not accepted by the CNO's OCD department will also be attached.

In accordance with CDBG-DR requirements, the CNO has developed and maintains a comprehensive website regarding all disaster recovery activities, assisted with these funds. The CNO is currently posting one (1) CDBG-DR Action Plan (AP) and amendments to the CNO's website: <https://www.nola.gov/community-development/programs-and-funding/isaac-recovery-program/>, providing citizens, the opportunity to read the plan and submit comments. The website is featured prominently on and is easily navigable from the CNO's Office of Community Development Homepage: <https://www.nola.gov/community-development/>. A paper copy of the CDBG-DR Action Plan is available in English and upon request in other languages for "Individuals with Limited English Proficiency (LEP)", as well as access of the document to persons with disabilities: Office of Community Development – 1340 Poydras St., 10<sup>th</sup> Floor – NOLA 70112. A Public Notice is placed in the local CNO newspaper and website, advertised for a thirty (30) day period and comment period of at least seven (15) days as required for review of the AP and or subsequent amendments. Citizens are provided with names and addresses of the person (s) authorized to receive and respond to citizen questions and complaints concerning proposed and funded activities. A timely written response must be made to every citizen complaint, within fifteen (15) days of receipt, based on practicability.

**Relocation Assistance:** Affordable housing program activities funded or assisted with Community Development Block Grant Funds (CDBG), and/or the HOME Investment Partnerships Program, that result in the permanent displacement of low/moderate income persons through demolished or converted use other than low-income housing, will result in relocation assistance. The CNO will provide relocation services and monetary assistance to the displaced resident as identified under the Uniform Relocation Assistance and Real Property Acquisition Act of 1970 (amended 1974 re-named Community Development).

**Access to Citizen Participation Plan, Local Meetings, and Records & Information:** The Citizen Participation Plan (CPP) is available on the CNO website, OCD's office, as well as, e-mailed to

Stakeholders, OCD's Registry of Community Organizations, Non-Profit Organizations, Businesses, Faith-Based Organizations, Foundations, Philanthropic Organizations, Educational Institutions, Healthcare Agencies, Advocacy Groups, Transportation, Citizens and others. The CPP is available in a format accessible to persons with disabilities, as well as, limited English proficiency (LEP), upon request. The CPP provides citizens with information on all OCD's affordable housing and community development programs (CPP Stakeholders & Resource List Appendix A).

**Public Hearings:** The City of New Orleans - Office of Community Development (OCD) provides citizens with reasonable notice of at least two (2) weeks, encouraging citizen attendance, engagement and input at public hearings. Notice of public hearings are publicized (date, time, & location) in the local newspaper, the CNO's website, as well as, e-mailed to a high volume of community stakeholders and the general public. At least two (2) public hearings are conducted with a thirty (30) day public comment period for the required Draft (5) five-year Consolidated Plan (CP) and Draft Annual Action Plan (AAP). In addition, OCD provides citizens with reasonable notice in the local newspaper, of at least two (2) weeks, announcing the availability to review and comment over a fifteen (15) period on the Consolidated Annual Performance

& Evaluation Report (CAPER). The CAPER is made available at the front desk of OCD or e-mailed to citizens upon request. Planning documents and reports are available in a format accessible to persons with disabilities, as well as, limited English proficiency (LEP) persons, upon request. HUD has granted waivers to perform virtual public hearings due to the outbreak of COVID-19, with 5-day comment review period to adhere to social distancing to prevent the spread of the virus. The CNO's Consolidated Plan (CP), Annual Action Plan (AAP), and Consolidated Annual Performance & Evaluation Report (CAPER) provides citizens, public agencies, stakeholders and other interested parties a reasonable opportunity to examine its contents and to submit comments. In addition, OCD has a summary of the Consolidated Plan (CP), a Stakeholders Consolidated Plan Resource list, as well as a CP Power Point presented at public hearings for the general public to review and provide comments. The draft Consolidated Plan is also made available at the CNO's Main and Branch Libraries during the thirty (30) day comment period.

In addition, OCD announces its availability of funding for affordable housing and community development programs through its competitive Notice of Funding Availability (NOFA) process. A public notice advertised in the local newspaper, in addition to the CNO's website over a thirty (30) day span announcing affordable housing and community development funded activities with information on NOFA application requirements. The NOFA is released to the public with deadline submission of applications within thirty (30) days of the first run date in the local newspaper.

To ensure public access to all records, the City of New Orleans will make the following documents available for review:

Current and previous versions of the CNO's Citizen Participation Plan (CPP), Current and previous versions of the Consolidated Plan (CP), Current and previous versions of the Annual Action Plan (AAP),

OCD - 2022-2026 Citizen Participation Plan (CPP)  
2022

*Revised*

Current and previous versions of the Consolidated Annual Performance & Evaluation Report (CAPER), and Current and previous versions of the Fair Housing Assessment Plan (AFH) (formally identified as the Analysis of Impediments Plan).

Contact the Office of Community Development (OCD) – Planning & Resource Development Unit – 1340 Poydras St., 10<sup>th</sup> Floor – NOLA 70112 – Monday thru Friday 8:30am-5:00pm – (504)658-4200. Requests should be made in writing to OCD or e-mailed to the attention of [dmpearson@nola.gov](mailto:dmpearson@nola.gov). Allow OCD staff at least three (3) business days to respond. Information for OCD can also be found at the CNO’s website: <http://www.nola.gov/community-development/>. Additional records related to OCD’s four (4) formula HUD grant programs may be available for public review; however, it is the CNO’s duty to protect any personal information of beneficiaries. Requests for records other than those listed above will be subject to the CNO’s approval, requiring the Freedom of Information Act (FOIA); City Attorney’s Office Public Records Request.

**Technical Assistance:** The City of New Orleans - Office of Community Development provides technical assistance to Non-profit organizations, faith-based organizations, and others, serving the very-low-to-moderate income population of the CNO. For-profit organizations, businesses, developers, and others who state in their by-laws, an affordable housing and community development component, serving very-low-to-moderate income persons can also request technical assistance. OCD staff schedules technical assistance meetings during normal business hours. OCD staff provides technical assistance that includes discussing the criteria of the Registry of Community Organizations (Registry) and Notice of Funding Availability (NOFA) application process. Registry applications are available on the CNO’s website, and the latest released NOFA General Information Packet & Application is available upon request. Specific technical assistance meeting request related to affordable housing, community development services and the special needs population is provided by OCD staff, in those respective departments. NOFA workshops are scheduled by OCD staff, for HOME, CDBG, ESG and HOPWA Program applicants to provide technical assistance and to answer programmatic questions during an application period. **OCD’s technical assistance process does not result in grant funding.**

Questions or technical assistance meeting request should be directed to OCD staff: (504)658-4200 or e-mail [dmpearson@nola.gov](mailto:dmpearson@nola.gov). Additional information is available on the CNO website: <http://www.nola.gov/community-development/>

**Non-Discrimination Policy& Complaint Review Process:** The City of New Orleans – Office of Community Development provides equal opportunity for services without regard to race, color, sex, national origin, gender, religion, political affiliation, disability, and or familial status. Persons who feel that they have been discriminated against by OCD staff or contracted affiliates, and or have a complaint, during the NOFA process, can contact OCD staff at (504)658-4200, e-mail [dmpearson@nola.gov](mailto:dmpearson@nola.gov), or write Office of Community Development- Attention Planning & Resource Development Unit – New Orleans, Louisiana 70112. All complaints must include the name and address of the person(s) filing the complaint; a description of the act or acts considered to be in violation, along with other pertinent information which will assist in the review and resolution of the complaint. Such complaints should be filed within thirty (30) days of the alleged discriminatory act. A written response issued by the Office of Community Development’s Director no later than fifteen (15) working days following the receipt of the complaint. A person who is dissatisfied with the response to the

complaint, or if the response is delayed more than fifteen (15) working days, may appeal in writing to:  
City of New Orleans – Mayors Office – 1300 Perdido Street – 2<sup>nd</sup> Floor City Hall – New Orleans, Louisiana  
70112

A written response on the disposition of the complaint will be issued by the Mayor’s Office within thirty (30) days following the receipt of the complaint. If the complainant is dissatisfied with the response of the mayor, he/she may submit the complaint, in writing to the United States Department of Housing and Urban Development – New Orleans Field Office - Community Planning and Development - Ms. Cheryl Breaux, Director CPD – New Orleans, Louisiana 70130 (504)671-3007

No person shall intimidate, threaten, coerce, or discriminate against any person because he/she has made a complaint, testified, assisted, or participated in any manner in an investigation, proceeding, or hearing to a complaint. Identity of complainant(s) is kept confidential, except to the extent to carry out the investigations, hearings, or judicial proceedings. The City of New Orleans – Office of Community Development makes every effort to provide courteous service to everyone, providing accurate information, along with current information on affordable housing and community development services available in the CNO.

**Concluding Remarks:** The City of New Orleans – Office of Community Development’s 2017-2021 Citizen Participation Plan (CPP) is a pathway for all Citizens to exercise their voice and influence decisions that affect their neighborhoods in New Orleans. The Citizen Participation Planning process is more than words on paper, it is representative of New Orleans residents’ expressing one vision for everyone to live in a vibrant community with a range of safe, quality housing options that are affordable, access to jobs, as well as neighborhood amenities that support everyone’s quality of life.

## 2022-2026 CP Citizen Participation Plan Stakeholders & Resource List

### City of New Orleans Leaders:

- **City of New Orleans Mayor LaToya Cantrell**  
City Hall, 1300 Perdido Street 2<sup>nd</sup> Floor  
New Orleans, Louisiana 70112  
Phone: (504)658-4900 [mayor@nola.gov](mailto:mayor@nola.gov) <https://www.nola.gov/mayor/>
- **New Orleans City Council**  
City Hall, 1300 Perdido Street, 2<sup>nd</sup> Floor  
New Orleans, Louisiana 70112 <https://council.nola.gov/home/>
- **Councilmember-at-Large Helena N. Moreno**  
City Hall, Room 2W40  
Phone: (504) 658-1060 Fax: (504)658-1068 [Helena.moreno@nola.gov](mailto:Helena.moreno@nola.gov)
- **Councilmember-at-Large Jean Paul “JP” Morrell**  
City Hall, Room 2W50  
Phone: (504) 658-1070 Fax: (504)658-1077 [JP.Morrell@nola.gov](mailto:JP.Morrell@nola.gov)
- **Councilmember District A Joseph I. Giarrusso III**  
City Hall, Room 2W80  
Phone: (504)658-1010 Fax: (504)658-1016 [Joseph.Giarrusso@nola.gov](mailto:Joseph.Giarrusso@nola.gov)
- **Councilmember District B Lesli Harris**  
City Hall, Room 2W10  
Phone: (504)658-1020 Fax: (504)658-1025 [Lesli.Harris@nola.gov](mailto:Lesli.Harris@nola.gov)
- **Councilmember District C Freddie King, III**  
City Hall, Room 2W70  
Phone: (504)658-1030 Fax: (504)658-1037 [Freddie.King@nola.gov](mailto:Freddie.King@nola.gov)
- **Councilmember District D Eugene J. Green**  
City Hall, Room 2W20  
Phone: (504)658-1040 Fax: (504)658-1048 [eugene.green@nola.gov](mailto:eugene.green@nola.gov)
- **Councilmember District E Oliver Thomas**  
City Hall, Room 2W60  
Phone: (504) 658-1050 Fax: (504)658-1150 [Oliver.Thomas@nola.gov](mailto:Oliver.Thomas@nola.gov)

## City of New Orleans (CNO) Departments & Government Agencies:

- **Chief Administrative Office (CAO)**  
City Hall - 1300 Perdido Street – 9<sup>th</sup> Floor, Room 9E06 NOLA 70112  
Gilbert Montano, Chief Administrative Officer  
Phone: (504)658-8600 [Gilbert.Montano@nola.gov](mailto:Gilbert.Montano@nola.gov)  
<https://www.nola.gov/chief-administrative-office/>
- **Office of Community Development (OCD)**  
1340 Poydras Street – Suite 1000 – NOLA 70112  
Marjorianna B. Willman, Director Housing Policy & Community Development  
Phone: (504)658-4200 [marjorianna.willman@nola.gov](mailto:marjorianna.willman@nola.gov)  
<https://www.nola.gov/community-development/>
- **Office of Economic Development**  
1340 Poydras Street – Suite 1800 NOLA 70112  
Jeffrey Ashwartz, Director  
(504)658-4200 <https://nola.gov/economic-development/>
- **New Orleans Health Department (NOHD)**  
City Hall - 1300 Perdido Street – 8<sup>th</sup> Floor, Room 8E18 NOLA 70112  
Dr. Jennifer Avegno, Director (NOHD)  
Phone: (504)658-539-3266 or 311 [HealthDepartment@nola.gov](mailto:HealthDepartment@nola.gov)  
<https://nola.gov/health-department/>
- **Neighborhood Engagement Office**  
City Hall - 1300 Perdido Street – 8<sup>th</sup> Floor, Room 8E15 - NOLA 70112  
Ray Bolling, Director  
Phone: (504)658-4980 Fax: (504)658-4969 [rjbolling@nola.gov](mailto:rjbolling@nola.gov)  
<https://www.nola.gov/neighborhood-engagement/>
- **City Planning Commission (CPC)**  
City Hall - 1300 Perdido Street – 7<sup>th</sup> Floor – NOLA 70112  
Robert D. Rivers, Executive Director  
Phone: (504)658-7033 Fax: (504)658-7032 [CPCinfo@nola.gov](mailto:CPCinfo@nola.gov)  
<https://nola.gov/city-planning/contact-us/>
- **Office of Human Rights & Equity (OHRE)**  
City Hall - 1300 Perdido Street – Room 8E07 – NOLA 70112  
Eliza Kauffman, Executive Office Liaison  
(504)658-4942 [Eliza.Kauffman@nola.gov](mailto:Eliza.Kauffman@nola.gov)  
<https://www.nola.gov/office-of-human-rights-and-equity/lgbtq-liaison/>
- **Office of Cultural Economy**  
Gallier Hall – 545 St. Charles Avenue – NOLA 70130  
Lisa Alexis, Director  
Phone: (504)658-4927 [lisa.alexis@nola.gov](mailto:lisa.alexis@nola.gov)  
<https://www.nola.gov/cultural-economy/>

- **New Orleans Redevelopment Authority (NORA)**  
1409 Oretha Castle Haley Blvd. - NOLA 70113  
Brenda Breaux, Executive Director [bbreaux@nola.gov](mailto:bbreaux@nola.gov)  
(504)658-4400 [www.nola.gov](http://www.nola.gov) <https://noraworks.org/>
- **New Orleans Recreation Development Commission (NORDC)**  
5420 Franklin Avenue – NOLA 70122  
Larry Barabino, Jr., Chief Executive Officer [larry.barabino@nola.gov](mailto:larry.barabino@nola.gov)  
Phone: (504)658-3052 [NORDinfo@nola.gov](mailto:NORDinfo@nola.gov) <https://nordc.org/contact/>
- **Department of Public Works**  
City Hall – 1300 Perdido Street 6<sup>th</sup> Floor, Room 6W03 – NOLA 70112  
Josh Hartley, Director [jwhartley@nola.gov](mailto:jwhartley@nola.gov)  
(504)658-8000 [dpw@nola.gov](mailto:dpw@nola.gov) <https://www.nola.gov/dpw/>
- **Department of Code Enforcement**  
1340 Poydras Street Suite 1100 – NOLA 70112  
Winston H. Reid, Director  
(504)658-5050 [whreid@nola.gov](mailto:whreid@nola.gov) <https://nola.gov/code-enforcement/>
- **Safety & Permits**  
1300 Perdido Street 7<sup>th</sup> Floor – NOLA 70112  
Tammie Jackson, Director [tjackson@nola.gov](mailto:tjackson@nola.gov)  
(504)658-7200 <https://nola.gov/safety-and-permits/>

#### Housing Advocates - Agencies – Non-Profits – Affordable Housing Developers - Consultants

- **Housing Authority of New Orleans (HANO)**  
4100 Touro Street – NOLA 70122  
Shelly Smith, Director Strategic Planning  
(504)670 - 3300 [ssmith@hano.org](mailto:ssmith@hano.org) <https://www.hano.org/>
- **Greater New Orleans Housing Alliance (GNOHA)**  
4640 S. Carrollton Avenue Suite 160 – NOLA 70119  
Andreanecia M. Morris, President/Chairman  
(504)224-8300 [amorris@housingnola.org](mailto:amorris@housingnola.org) [www.gnoha.org](http://www.gnoha.org)
- **Louisiana Fair Housing Action Center (LaFHAC)**  
Cashauna Hill, Executive Director [chill@lafairhousing.org](mailto:chill@lafairhousing.org)  
Maxwell Ciardullo, Director of Policy & Communications [mciardullo@lafairhousing.org](mailto:mciardullo@lafairhousing.org)  
Orleans Tower - 1340 Poydras Street Suite 710 – NOLA 70112  
(504)596-2100 <https://lafairhousing.org/>
- **Southeast Louisiana Legal Services (SLLS)**  
Orleans Tower - 1340 Poydras Street Suite 600 – NOLA 70112  
Laura Tuggle, Executive Director [ltuggle@slls.org](mailto:ltuggle@slls.org)  
(504)529-1000 <https://slls.org/>

- **Finance New Orleans (FNO)**  
Damon Burns, President & CEO  
201 St. Charles Avenue – Suite 4444  
New Orleans, Louisiana 70130  
(504)524-5533 <https://financenola.org/>
- **Enterprise Community Partners**  
643 Magazine Street - Suite 202 – NOLA 70130  
Michelle Whetten, Vice-President Gulf Coast Market & Sr. Advisor Upward Mobility  
[Mwhetten@enterprisecommunity.org](mailto:Mwhetten@enterprisecommunity.org)  
Monica Gonzales, Senior Program Director [mgonzales@enterprisecommunit.org](mailto:mgonzales@enterprisecommunit.org)  
(504)335-2300 <https://www.enterprisecommunity.org/about/where-we-work/gulf-coast>
- **Lucinda Flowers, Housing Consultant**  
(504)913-6928 [lucindaflowers910@gmail.com](mailto:lucindaflowers910@gmail.com)
- **Bastion Community of Resilience**  
1901 Mirabeau Avenue – NOLA 70122  
Dylan Tete, Executive Director  
(888)737-5577 [info@joinbastion.org](mailto:info@joinbastion.org) <https://www.joinbastion.org/>
- **Crescent City Community Land Trust (CCCLT)**  
300 N. Broad Street - Suite #208 – NOLA 70119 (located in the Whole Food Store)  
Sharon Danjuma, Stewardship & Education Manager [sharon@ccclt.org](mailto:sharon@ccclt.org)  
Affordable Solutions  
(504)493-7947 [info@ccclt.org](mailto:info@ccclt.org) <https://www.ccclt.org/>
- **HousingNOLA**  
4640 S. Carrollton Avenue Suite 160 – NOLA 70119  
Andreanecia M. Morris, Executive Director [amorris@housingnola.org](mailto:amorris@housingnola.org)  
(504)224-8300 [info@housingnola.org](mailto:info@housingnola.org) <https://www.housingnola.org/main/>
- **Gulfcoast Community Housing Partnership (GCHP)**  
1610 Oretha Castle Haley Blvd. - Suite A - NOLA 70113  
Kathy Laborde, President & CEO [laborde@gchp.net](mailto:laborde@gchp.net)  
(504)525-2505 [info@gchp.net](mailto:info@gchp.net) <http://www.gchp.net/>
- **Jericho Road Episcopal Housing Initiative**  
2919 St. Charles Avenue – NOLA 70115  
Nicole Barnes, Executive Director [nicolebarnes@jerichohousing.org](mailto:nicolebarnes@jerichohousing.org)  
(504)895-6763 <https://jerichohousing.org/>
- **Historic Restoration Properties (HRI)**  
812 Gravier Street, Suite 200 – NOLA 70112  
Joshua D. Collen, President HRI Communities [jcollen@hriproperties.com](mailto:jcollen@hriproperties.com)  
(504)566-0204 <https://www.hriproperties.com/>
- **Neville Development**  
812 Gravier Street Suite 340 – NOLA 70112  
James E. Neville, President [jamie@nevilledevelopment.com](mailto:jamie@nevilledevelopment.com)  
(504)828-1253 <http://www.nevilledevelopment.com/>



- **Renaissance Property Group, LLC**  
2600 Gravier Street – 7<sup>th</sup> Floor – NOLA 70119  
David Miller, President & CEO [dmiller@renaissanceprop.net](mailto:dmiller@renaissanceprop.net)  
Elizabeth Smyth, Director of Operations [esmyth@renaissanceprop.net](mailto:esmyth@renaissanceprop.net)  
(504)207-1970 [info@renaissanceprop.net](mailto:info@renaissanceprop.net) <https://renaissanceprop.net/>
- **Bell Artspace Campus**  
2111 Dumaine Street – NOLA 70116  
Joseph Butler, Project Manager for Artspace Community Arts Center  
(504)265-0965 [joe.butler@artspace.org](mailto:joe.butler@artspace.org) <https://www.artspace.org/staff>
- **Hotel Hope**  
3923 Martin Luther King Blvd. - NOLA 70125  
Sr. Mary Lou Specha, PBVM [mlspecha@hotelhope.org](mailto:mlspecha@hotelhope.org)  
Executive Director  
(504) 821-7773 [information@hotelhope.org](mailto:information@hotelhope.org) <https://hotelhope.org/>
- **Rebuilding Together New Orleans (RTNO)**  
William Stoudt, Executive Director [wstoudt@rtno.org](mailto:wstoudt@rtno.org)  
2801 Marais Street – NOLA 70117  
(504)264-1815 [info@rtno.org](mailto:info@rtno.org) <https://www.rtno.org/>
- **Providence Community Housing**  
2117 Ursulines Avenue – NOLA 70116  
Terri North, President & CEO [tnorth@providencech.org](mailto:tnorth@providencech.org)  
(504)821-7222 [PCHInfo@providencech.org](mailto:PCHInfo@providencech.org) <https://providencecommunityhousing.org/>
- **St. Bernard Project (SBP)**  
2645 Toulouse Street – NOLA 70119  
Liz McCartney, Co-Founder & Chief Operating Officer [lmccartney@sbpusa.org](mailto:lmccartney@sbpusa.org)  
(504)277-6831 [rebuild.client@sbpusa.org](mailto:rebuild.client@sbpusa.org) <https://sbpusa.org/>
- **Home by Hand**  
6323 Franklin Avenue – NOLA 70122  
Oji Alexander, Executive Director [oji@homebyhand.org](mailto:oji@homebyhand.org)  
(504)529-3522 [INFO@HOMEBYHAND.org](mailto:INFO@HOMEBYHAND.org) <https://www.homebyhand.org/>
- **New Orleans Habitat for Humanity**  
2900 Elysian Fields Avenue – NOLA 70122  
Marguerite Oestreicher, Executive Director [marguerite@habitat-nola.org](mailto:marguerite@habitat-nola.org)  
(504)861-2077 or (504)866-6004 [info@habitat-nola.org](mailto:info@habitat-nola.org) <https://habitat-nola.org/>
- **REO, LLC. – Real Estate Development**  
**Steven Kennedy, Real Estate Developer & Investor Advisor**  
[Stevenkennedy78@gmail.com](mailto:Stevenkennedy78@gmail.com)
- **Lower 9<sup>th</sup> Ward NENA Neighborhood Empowerment Network Association**  
1123 Lamanche Street – NOLA 70117  
Ron Mazier, Executive Director  
(504)373-6483 [Ron@9thWardNENA.org](mailto:Ron@9thWardNENA.org) <http://9thwardnena.org/>

- **Song Community Development Corporation  
Mary Queen of Vietnam (MQVN)**  
4626 Alcee Fortier Blvd. #E – NOLA 70129  
Kim Vu-Dinh, Compliance Director  
Mai Tran, Manager (985-503-0908) [maitran@songcdc.org](mailto:maitran@songcdc.org)  
(504)939-5279 [vudinhk@gmail.com](mailto:vudinhk@gmail.com) [www.mqvncdc.org](http://www.mqvncdc.org)
- **Redmellon, LLC.**  
2100 Oretha Castle Haley Blvd. - NOLA 70113  
Neal Morris, President  
(504)866-2798 [nmorris@redmellon.com](mailto:nmorris@redmellon.com) [www.redmellon.com](http://www.redmellon.com)

Emergency Solutions Grants (ESG) & Housing for People with AIDS (HOPWA):

- **New Orleans Women’s & Children’s Shelter (NOWCS)**  
2020 South Liberty Street – NOLA 70113  
Dawn Bradley – Fletcher, Executive Director  
(504)522-9340 [dfletcher@nolawomenshelter.com](mailto:dfletcher@nolawomenshelter.com) [www.nowcs.org](http://www.nowcs.org)
- **Travelers Aid Society of GNO**  
1530 Gravier Street – NOLA 70112  
Karen L. Martin, Executive Director  
(504)658-2944 [kmartin@travelersaidneworleans.org](mailto:kmartin@travelersaidneworleans.org)  
[www.travelersaidneworleans.org](http://www.travelersaidneworleans.org)
- **The Harry Tompson Center**  
130 Baronne Street – NOLA 70112  
Emily Bussen, Program Director [ebussen@harrytompson.org](mailto:ebussen@harrytompson.org)  
(504)273-5547 ext. 135 [www.theharrytompson.org](http://www.theharrytompson.org)
- **New Orleans Family Justice Alliance (NOFJC)**  
701 Loyola Avenue, Suite 201 - NOLA 70113  
Mary Claire Landry, Executive Director  
(504)355-0851 [mclandry@nofjc.org](mailto:mclandry@nofjc.org) [www.nofjc.org](http://www.nofjc.org)
- **Ozanam Inn**  
843 Camp Street – NOLA 70130  
Clarence Adams Sr., Executive Director  
(504)523-1184 [cadams@ozananaminn.org](mailto:cadams@ozananaminn.org) [www.ozanaminn.org](http://www.ozanaminn.org)
- **Total Community Action, Inc. (TCA)**  
1420 South Jefferson Davis Parkway – NOLA 70125  
Thelma Harris French, President & CEO  
(504)872-0336 [thelma.french@tca-nola.org](mailto:thelma.french@tca-nola.org) [www.tca-nola.org](http://www.tca-nola.org)
- **Covenant House New Orleans**  
611 North Rampart Street – NOLA 70112  
James R. Kelly, Executive Director  
(504)584-1102 [jkelly@covenanthouse.org](mailto:jkelly@covenanthouse.org) [www.covenanthousenola.org](http://www.covenanthousenola.org)
- **Shelter Resources, Inc.**  
P.O Box 3305 – NOLA 70177-3305  
Viki G. Weeks, Executive Director  
(504)945-9455 [vickiweeks@bellerevenola.org](mailto:vickiweeks@bellerevenola.org) [www.bellerevenola.org](http://www.bellerevenola.org)

- **Responsibility House**  
1799 Stumpf Blvd., Suite 7 Ste.4 - Gretna Louisiana 70056  
William Michael Martyn, Executive Director  
(504)366-6217 [mmartyn@rhouse.org](mailto:mmartyn@rhouse.org) [www.responsibilityhouse.org](http://www.responsibilityhouse.org)
- **Crescent Care NO/AIDS Task Force**  
1631 Elysian Fields Avenue NOLA 70117  
Noel Twilbeck, Executive Director [Noel.Twilbeck@CrescentCare.org](mailto:Noel.Twilbeck@CrescentCare.org)  
Alice Reiner, Chief of Staff [Alice.Reiner@CrescentCare.org](mailto:Alice.Reiner@CrescentCare.org)  
(504)821-2601 [info@CrescentCareHealth.org](mailto:info@CrescentCareHealth.org) [www.crescentcarehealth.org](http://www.crescentcarehealth.org)
- **Project Lazarus**  
P.O Box 3906 – NOLA 70177  
Susanne Dietzel, Executive Director  
(504)949-3609 [sdietzel@projectlazarus.net](mailto:sdietzel@projectlazarus.net) [www.projectlazarus.org](http://www.projectlazarus.org)
- **Brotherhood, Inc.**  
1422 Kerlerec Street – NOLA 70116  
Cyril Saulny, Executive Director  
(504)947-4100 [csaulny@brotherhoodinc.org](mailto:csaulny@brotherhoodinc.org) facebook page
- **Concerned Citizens for a Better Algiers (CCFBANO)**  
1409-17 Nunez Street - NOLA 70114  
Roberta Brown, Executive Director  
(504)362-1066 [Shantrice@ccfbano.org](mailto:Shantrice@ccfbano.org) [www.ccfbano.org](http://www.ccfbano.org) facebook page
- **Odyssey House**  
1125 N. Tonti Street – NOLA 70119  
Tom Stevenson, Program Manager  
(504)941-1834 [www.odysseyhouse.org](http://www.odysseyhouse.org)  
(504)821-9211
- **Jane Place Neighborhood Sustainability Initiative (JPNSI)**  
2533 Columbus Street – NOLA 70119  
[www.jpnsi.org](http://www.jpnsi.org)
- **Tulane-Canal Neighborhood Development Corporation (TCNDC)**  
2200 Tulane Avenue – NOLA 70118  
Kelsey Yeagain, Executive Director  
(504)439-3425 [kelsy@tulanechannelndc.com](mailto:kelsy@tulanechannelndc.com) [www.tcn/dc.org](http://www.tcn/dc.org)

#### Homeless Special Needs & Advocacy Organizations

- **New Orleans Regional AIDS Planning Council (NORAPC)**  
2601 Tulane Avenue Suite 400 – NOLA 70119  
(504)821-7334 [www.norapc.org](http://www.norapc.org)
- **Unity of Greater New Orleans (Unity GNO)**  
2475 Canal Street – NOLA 70119  
Martha Kegel, Executive Director  
Unity GNO Warehouse (Hours: Monday thru Thursday 10:00am-3:00pm)  
(504)821-4496 [mkegel@unitygno.org](mailto:mkegel@unitygno.org) [www.unitygno.org](http://www.unitygno.org)

- **Louisiana Advocacy Center**  
8325 Oak Street – NOLA 70118  
Kevin Hurstell, Director of Special Needs  
(504)522-2337 [khurstell@advocacyla.org](mailto:khurstell@advocacyla.org)
- **CHANGE Coalition – New Orleans Area Housing Resources**  
Dorian-Gray Alexander (504)218-1423 [Changenola@gmail.com](mailto:Changenola@gmail.com)  
[www.nolahousing.wordpress.com](http://www.nolahousing.wordpress.com)
- **Council on Aging**  
2475 Canal Street, Suite 400  
New Orleans, LA 70119  
Howard Rogers, Executive Director  
(504) 821-4121 <http://www.nocoa.org/main>

#### Transportation

- **Regional Transit Authority (RTA)**  
2817 Canal Street New Orleans, LA 70119  
Ride New Orleans (RNO)  
Alex Posorske, Executive Director  
(504)248-3900 [alex@rideneworleans.org](mailto:alex@rideneworleans.org) [info@rideneworleans.org](mailto:info@rideneworleans.org)

#### Education

- **Louisiana Association of Public and Charter Schools**  
1555 Poydras Street Suite 750 – NOLA 70112  
Caroline Roemer, Executive Director [info@lacharterschools.org](mailto:info@lacharterschools.org)  
(504)291-8476 [croemer@lacharterschools.org](mailto:croemer@lacharterschools.org) [www.lacharterschools.org](http://www.lacharterschools.org)
- **Louisiana Recovery School District**  
1615 Poydras Street, Suite 1400 – NOLA 70112  
(504)373-6200 [www.rsdl.net](http://www.rsdl.net)

#### Economic Development

- **The New Orleans Chamber of Commerce**  
1515 Poydras Street, Suite 1010 – NOLA 70112  
G. Ben Johnson, Director  
(504)799-4260 [bjohnson@nochamber.org](mailto:bjohnson@nochamber.org) [www.neworleanschamber.org](http://www.neworleanschamber.org)
- **New Orleans Regional Black Chamber of Commerce**  
6600 Plaza Drive, Suite 305 – NOLA 70127  
Kelisha Garrett, Director  
(504)948-0991 [kelisha.garrett@norbchamber.org](mailto:kelisha.garrett@norbchamber.org) [www.norbchamber.org](http://www.norbchamber.org)
- **Hispanic Chamber of Commerce of Louisiana (HCCL)**  
1515 Poydras Street, Suite 1010 – NOLA 70112  
Mayra Pineda, Director  
(504)885-4262 [info@hccl.biz](mailto:info@hccl.biz) [www.hccl.com](http://www.hccl.com)
- **Asian Chamber of Commerce of Louisiana (ACCL)**

700 Camp Street – NOLA 70130  
Lucy Chun, Director  
(504)810-5670 [lucychun88@gmail.com](mailto:lucychun88@gmail.com) [info@accl.biz](mailto:info@accl.biz) [www.accl.com](http://www.accl.com)

#### Housing Planning Consultants

- **Enterprise Community Partners**  
643 Magazine Street – NOLA 70130  
Michelle Whetten, Vice President and Marketing Leader (504)335-2303  
(504)561-0785 [mwhetten@enterprisecommunity.org](mailto:mwhetten@enterprisecommunity.org) [www.enterprisecommunity.org](http://www.enterprisecommunity.org)
- **Lucinda Flowers, Housing Consultant**  
(504)913-6928 [lucindaflowers910@gmail.com](mailto:lucindaflowers910@gmail.com)

#### Universities & Public Safety

- **Dillard University**  
2601 Gentilly Blvd. - NOLA 70122  
Nick Harris, Director Community Relations  
(504)816-4704 [nharris@dillard.edu](mailto:nharris@dillard.edu) [www.dillarduniversity.org](http://www.dillarduniversity.org)
- **Loyola University of New Orleans**  
6363 St. Charles Avenue – NOLA 70118  
SPARK –NOLA Community Engagement Center  
John Sebastian, Mission & Ministry  
(504)865-3034 [jsebastian@loyno.edu](mailto:jsebastian@loyno.edu) [www.loyno.edu](http://www.loyno.edu)
- **New Orleans Police Department (NOPD)**  
715 S. Broad Street – NOLA 70119 (504)821-2222 [www.nola.gov](http://www.nola.gov)

#### Community Development Financial Institutions (CDFI's) & Affordable Lending Banks

- **NewCorp, Inc. (CDFI)**  
2924 St. Bernard Avenue – NOLA 70119  
Vaughn Fauria, President/Executive Director  
(504)615-1900 [vrfauria@newcorpinc.com](mailto:vrfauria@newcorpinc.com) [www.newcorpinc.com](http://www.newcorpinc.com)
- **HOPE Credit Union (CDFI)**  
1736 Oretha Castle Haley Blvd. - NOLA 70113  
William Bynum, President  
(504)581-4673 [wbynum@hopeec.org](mailto:wbynum@hopeec.org) [www.hopecreditunion.com](http://www.hopecreditunion.com)
- **Capital One Community Development Corporation II**  
201 St. Charles Avenue – 23<sup>rd</sup> Floor – NOLA 70170  
Mark Boucree, Senior Manager CDC II  
(504)533-3029 [mark.boucree@capitalone.com](mailto:mark.boucree@capitalone.com) [www.capitalonebank.com](http://www.capitalonebank.com)
- **ASI Federal Credit Union (CDFI)**  
2372 St. Claude Avenue – Suite 122 – NOLA 70117  
[Tsremail@asifcu.com](mailto:Tsremail@asifcu.com) [www.asicreditunion.com](http://www.asicreditunion.com)
- **Whitney Bank**  
3311 Canal Street – NOLA 70119

Sunada Brookins, Affordable Lending  
(504)619-4144 [sunada.brookins@whitneybank.com](mailto:sunada.brookins@whitneybank.com) [www.whitneybank.com](http://www.whitneybank.com)

- **Fidelity Homestead Savings Bank**  
1201 S. Carrollton Avenue – NOLA 70118  
Karin Coleman, Community Reinvestment Officer  
(504)569-3451 [karincoleman@fidelityhomestead.com](mailto:karincoleman@fidelityhomestead.com) [www.fidelityhomestead.com](http://www.fidelityhomestead.com)
- **Finance New Orleans (FNO)**  
Damon Burns, President & CEO  
201 St. Charles Avenue – Suite 4444  
New Orleans, Louisiana 70130  
(504)524-5533 <https://financenola.org/>

#### Foundations

- **Greater New Orleans Foundation (GNOF)**  
1055 St. Charles Avenue – NOLA 70130  
Andy Kopplin, President & CEO  
(504)598-4663 [www.gnof.org](http://www.gnof.org)  
GNOF -Center for Philanthropy  
919 St. Charles Avenue – NOLA 70130
- **Foundation for Louisiana**  
4354 S. Sherwood Forest Blvd. - Baton Rouge, Louisiana 70816  
Flozell Daniels, Jr., President & CEO  
(225)383-1672 [fdaniels@foundationforlouisiana.org](mailto:fdaniels@foundationforlouisiana.org)  
[www.foundationforlouisiana.org](http://www.foundationforlouisiana.org)

#### Limited English Proficiency (LEP) Service Organizations

- **Mary Queen of Vietnam (MQVN)**  
4626 Alcee Fortier Blvd. #E – NOLA 70129  
Kim Vu-Dinh, Compliance Director  
(504)939-5279 [vudinhk@gmail.com](mailto:vudinhk@gmail.com) [www.mqvncdc.org](http://www.mqvncdc.org)
- **Puentes New Orleans Bridging Economic, Racial, & Cultural Divide**  
4205 Canal Street – NOLA 70119  
(504)821-7228 [www.puentasneworleans.org](http://www.puentasneworleans.org)

*OCD's Planning & Resource Development Unit's updates its Citizen Participation Plan's (CPP) Community Stakeholders & Resource List on annually basis or during the year as needed.*

# Appendix A

## 2022-2026 Citizen Participation Plan (CPP)



### Public Hearing Documents & Citizen Comments

**2022-2026 Consolidated Plan (CP) - 2022 Annual Action Plan**

**1<sup>st</sup> Public Hearing  
City of New Orleans**

OCD - 2022-2026 Citizen Participation Plan (CPP)  
2022

*Revised*

## Office of Community Development

As required by the U.S. Department of Housing & Urban Development, the City of New Orleans is preparing a five-year (5) Consolidated Plan (CP) and an Annual Action Plan (AAP) for the use of federal funds. The Consolidated Plan (CP) is the City's planning and application document for four (4) formula grants that provides Community Development and Affordable Housing programs: the Community Development Block Grant (CDBG), the HOME Investment Partnership Program (HOME), the Emergency Solutions Grant (ESG) and the Housing Opportunities for Persons Living with HIV/AIDS.

The City is required to submit the 2022-2026 Consolidated Plan and 2022 Annual Action Plan (AAP) to detail how these federal funds will be used to address housing and community development needs for the City of New Orleans. We are seeking your views on housing and community development needs. The general public and representatives from the business, housing, educational, social service, non-profit, and faith-based communities are encouraged to attend and provide input:

**When: Wednesday, June 22, 2022 - 5:00pm-6:00pm**

**Where: New Orleans Redevelopment Authority (NORA)**

**1409 Oretha Castle Haley Blvd. - NOLA 70113**

If you need additional information or require special assistance due to Limited English Proficiency, please contact OCD's Planning & Resource Development Unit at (504)658-4347 or [dmpearson@nola.gov](mailto:dmpearson@nola.gov)

**LaToya Cantrell**  
**Mayor**

Tyra Johnson Brown

Interim Director of Housing Policy & Community Development

Run Dates: The New Orleans Advocate/Times Picayune – 6/13, 6/15, 6/16, 6/17, 6/20, 6/21, 6/22 2022

## Summary of Citizen Comments at the 1<sup>st</sup> Public Hearing

OCD - 2022-2026 Citizen Participation Plan (CPP)  
2022

*Revised*



The feedback from Citizen Participation from the 1<sup>st</sup> Public Hearing held at the New Orleans Redevelopment Authority (NORA) 1409 Oretha Castle Haley Blvd., June 22, 2022, from 5:00-6:00pm was insightful and engaging. There were six (6) Citizens in attendance. Donna Jones-Pearson, OCD's Planning & Resource Development Unit welcomed everyone in attendance, providing an overview through a Power Point Presentation of how the Consolidated Plan details how HUD federal funds are used by the City of New Orleans (CNO) to address priority needs identified by public input and engagement. Ms. Pearson stated OCD's mission: "The Office of Community Development (OCD) facilitates the development and preservation of quality affordable housing, and suitable living environments for persons of low and moderate income through strategic investments and partnerships with public, private, philanthropic, non-profit, for-profit, community leaders & stakeholders. As an icebreaker at both public hearings, Ms. Pearson suggested that since there were less than 10 people in attendance, everyone could introduce themselves. Ms. Pearson continued the power-point presentation describing the components and four (4) formula grants of the Consolidated Plan and addressed the importance of public participation. The Public (Citizens) serve as the main form of community engagement in the development of the Consolidated Plan. Citizens in attendance were asked to provide feedback prioritizing the need for affordable housing and community development needs for individuals and families in the CNO, as the power point presentation provided information on the goals of the Draft 2022-2026 Consolidated Plan. Pleasantries were exchanged and the meeting was adjourned.

## **2022-2026 Consolidated Plan (CP) - 2022 Annual Action Plan**

OCD - 2022-2026 Citizen Participation Plan (CPP)  
2022

*Revised*

**2<sup>nd</sup> Public Hearing  
City of New Orleans  
Office of Community Development**

As required by the U.S. Department of Housing & Urban Development, the City of New Orleans is preparing a five-year (5) Consolidated Plan (CP) and an Annual Action Plan (AAP) for the use of federal funds. The Consolidated Plan (CP) is the City's planning and application document for four (4) formula grants that provides Community Development and Affordable Housing programs: the Community Development Block Grant (CDBG), the HOME Investment Partnership Program (HOME), the Emergency Solutions Grant (ESG) and the Housing Opportunities for Persons Living with HIV/AIDS.

The City is required to submit a 2022-2026 Consolidated Plan and 2022 Annual Action Plan (AAP) to detail how these federal funds will be used to address housing and community development needs for the City of New Orleans. We are seeking your views on housing and community development needs. The general public and representatives from the business, housing, educational, social service, non-profit, and faith-based communities are encouraged to attend and provide input:

**When: Wednesday, July 20, 2022 - 5:00pm-6:00pm**

**Where: New Orleans Redevelopment Authority (NORA)**

**1409 Oretha Castle Haley Blvd. - NOLA 70113**

If you need additional information or require special assistance due to Limited English Proficiency, please contact OCD's Planning & Resource Development Unit at (504)658-4347 or [dmpearson@nola.gov](mailto:dmpearson@nola.gov)

**LaToya Cantrell**  
Mayor

Tyra Johnson Brown  
Interim Director of Housing Policy & Community Development

**Summary of Citizen Comments at the 2<sup>nd</sup> Public Hearing**

OCD - 2022-2026 Citizen Participation Plan (CPP)  
2022

*Revised*

The feedback from Citizen Participation from the 2<sup>nd</sup> public Hearing held at the New Orleans Redevelopment Authority (NORA) 1409 Oretha Castle Haley Blvd., June 22, 2022, from 5:00-6:00pm was engaging. There were seven (7) Citizens in attendance. Donna Jones-Pearson, OCD's Planning & Resource Development Unit welcomed everyone in attendance, providing an overview through a Power Point Presentation of how the Consolidated Plan details how HUD federal funds are used by the City of New Orleans (CNO) to address priority needs identified by public input and engagement. Ms. Pearson stated OCD's mission: "The Office of Community Development (OCD) facilitates the development and preservation of quality affordable housing, and suitable living environments for persons of low and moderate income through strategic investments and partnerships with public, private, philanthropic, non-profit, for-profit, community leaders & stakeholders. As an icebreaker at both public hearings, Ms. Pearson suggested that since there were less than 10 people in attendance, everyone could introduce themselves. Ms. Pearson continued the power-point presentation describing the components and four (4) formula grants of the Consolidated Plan and addressed the importance of public participation. Discussion from Citizens/Stakeholders included the need for a Rental Rehabilitation Program and the need for more affordable housing. Discussion also revolved around the importance of Citizen Participation, as it serves as the main form of community engagement in the development of the Consolidated Plan. Citizens in attendance were asked to provide feedback prioritizing the need for affordable housing and community development needs for individuals and families in the CNO, as the power point presentation provided information on the goals of the Draft 2022-2026 Consolidated Plan.

#### **Draft 2022-2026 Consolidated Plan (CP) - 2022 Annual Action Plan**

OCD - 2022-2026 Citizen Participation Plan (CPP)  
2022

*Revised*

**City of New Orleans  
Office of Community Development**

As required by the U.S. Department of Housing & Urban Development (HUD) the City of New Orleans is preparing a five-year (5) Consolidated Plan (CP) and an Annual Action Plan (AAP) for the use of federal funds. Prior to submission, the City must allow Citizens a thirty (30) day review and comment period beginning July 13<sup>th</sup> thru August 11<sup>th</sup> 2022 of the Draft 2022-2026 Consolidated Plan - 2022 Annual Action Plan, posted on the CNO-OCD website: <https://nola.gov/community-development/> and available at the following locations:

Main New Orleans Public Library 219 Loyola Avenue, (504)596-2560	Norman Meyer library 3001 Gentilly Blvd. (504)596-3100
Algiers Regional Library 3014 Holiday Drive, (504) 596-2641	Nix Public Library Branch 1401 S. Carrollton Avenue, (504)596-2630
Alvar Public Library Branch 913 Alvar Street, (504)596-2667	Robert E. Smith Library 6301 Canal Street, (504)596-2638
Mid-City Library 4140 Canal Street, (504)596-2654	Cita Dennis Hubbel Library Branch 725 Pelican Avenue, (504)366-0657
East New Orleans Regional Library 5641 Read Blvd., (504)596-0200	Nora Navra Library 1902 St. Bernard Avenue, (504)596-3118
Dr. Martin Luther King Library 1615 Caffin Avenue, (504)596-2695	Milton Memorial Library 5120 St. Charles Avenue, (504)596-2625
Rosa Keller Library & Community Center 4300 S. Broad Avenue, (504)596-2660	Housing Authority of New Orleans 4100 Touro Street, (504)370-3300
Office of Community Development 1340 Poydras St., Suite 1000 (504)658-4200	City Hall Lobby 1300 Perdido St., (504)658-4000

The deadline for written comments is Friday, August 12, 2022, by 3:00 pm, e-mailed to [dmpearson@nola.gov](mailto:dmpearson@nola.gov) or mailed to the Office of Community Development – 1340 Poydras Street, Suite 1000 – NOLA 70112. The final 2022-2026 Consolidated Plan 2022 Annual Action will be submitted to HUD no later than August 16, 2022.

## City of New Orleans

Office of Community Development  
2022-2026 Consolidated Plan  
2022 Annual Action Plan



Public Hearing Citizen Participation  
Citizen Ranked Priority Housing &  
Community  
Development Needs Feedback &  
Questionnaire Form

OCD - 2022-2026 Citizen Participation Plan (CPP)  
2022

*Revised*

## Citizen Ranked Priority Needs, Feedback & Questionnaire Form

The City of New Orleans is currently planning the 2022-2026 Consolidated Plan (CP) - 2022 Annual Action Plan (AAP), the first (1<sup>st</sup> Year). The CP is the five year Housing and Community Development Plan, which is the planning and application process for four formula grants: the Community Development Block Grant (CDBG), Home Investment Partnerships Program (HOME), Emergency Solutions Grant (ESG), and Housing Opportunities for Persons with HIV/AIDS (HOPWA). The City is required to submit to HUD, the 2022-2026 CP - 2022 detailing how these federal funds will be used to address the housing and community development needs for the City of New Orleans. As a Stakeholder for the 2022-2026 Consolidated Plan (CP) - 2022 Annual Action Plan (AAP), your feedback and comments are vital as we move forward providing affordable housing and community development services for the Citizens New Orleans. **Please e-mail your response no later than July 27, 2022 by 3:00pm to [dmpearson@nola.gov](mailto:dmpearson@nola.gov)**

Office of Community Development  
Planning & Resource Development Unit  
1340 Poydras Street - Suite 1000  
New Orleans, Louisiana 70112.

## Citizen Participation Feedback Priority Needs Ranking & Comments

**Housing Needs - Special Population:** The City's 2022-2026 Consolidated Plan (CP) identifies the housing needs for the following populations. In the table below list up to

five (5) pressing problems and recommendations to improve housing services for the Special Needs population

<b>Special Needs Population</b>
Mentally Challenged Individuals
Physically Challenged Individuals
Alcohol Abuse Population
Drug Abuse Population
Elderly Individuals

<b>Housing Needs Pressing Problems for Special Needs Population</b>	<b>Housing Needs Recommendations for Improvements for Special Needs Population</b>
1.	1.
2.	2.
3.	3.
4.	4.
5.	5.

**Additional Comments on Housing Needs for the Special Needs Population:**

**Continuum of Care Needs:** The City's 2022-2026 Consolidated Plan (CP) identifies the following services as priority homeless needs. List in the tables below any 'gaps in services' you feel are present in CoC needs and identify your top five (5) suggestions for enhancing the current services for homeless individuals and families.

<b>Continuum of Care Activities/Services</b>
Emergency Shelters (24 Hours)
Permanent Supportive Housing (PSH)
Supportive Services (Case Management, Education, Employment Training, & Respite Care)

<b>Continuum of Care Needs Gaps in Services: List up to five (5)</b>
1.
2.

3.
4.
5.
<b>Continuum of Care Enhancing Services for Homeless population: List up to five (5)</b>
1.
2.
3.
4.
5.

**Additional Comments on Continuum of Care Needs:**

**CDBG- Community Development Needs:** The City's 2022-2026 Consolidated Plan (CP) identifies the following Activities/Services as priority community needs. Review eligible CDBG Activities/Services and rank your top five (5), listing selections in below table and provide comments and recommendations to improve community development services.

**Basic Eligible Community Development Block Grant (CDBG) Activities/Services**

Senior Services	Youth Services
Homebuyer Programs	Infrastructure Improvements
Demolition	Code Enforcement
Public Facility Improvements	Owner-Occupied Rehabilitation

List CDBG Activities/Services Priority Ranking from above categories	Comments & Recommendations for Improvements
1.	1.
2.	2.
3.	3.
4.	4.
5.	5.

**Additional Comments for Community Development Needs in your neighborhood:**



**Housing Needs:** The City's 2022-2026 Consolidated Plan (CP) identifies Homeownership, Affordable Housing, and Owner-Occupied Rehabilitation as housing priority needs in the community. In the table below, rank (1=highest) the top five (5) housing priority needs in your community and provide recommendations to improve housing in New Orleans.

<b>Housing Needs</b>
Affordable Housing
Homeownership
Owner-Occupied Rehabilitation (OOR)

<b>Rank Top Housing Priority Needs</b>	<b>Recommendations to Improve Housing</b>
1.	1.
2.	2.
3.	3.
4.	4.
5.	5.

**Additional Comments/Feedback on how Housing & Community Development needs in your neighborhood:**

**Additional Input:**

Due to the outbreak of the coronavirus disease (COVID-19) individuals & families across the country, are experiencing a health and economic crisis. Through the New Orleans Emergency Rental Assistance Program (NOERAP), the City of New

Orleans is providing emergency rental assistance to eligible households experiencing a reduction in household income, incurred significant costs, or experienced a financial hardship due to COVID-19. Research has provided detailed data addressing racial disparities overwhelmingly in the low-income African American and People of Color populations has resulted in higher death rates due to the COVID-19 Pandemic.



1. Are you or do you know anyone unable to pay rent and or utilities as a result of unemployment, reduction in household income, incurred significant costs, or experienced a financial hardship due to COVID-19?
1. Are you or do you know of any households that are at risk of experiencing homelessness or housing instability due to COVID-19?
2. Are you or do you know significant numbers of people unemployed in your community since the outbreak of COVID-19 and the CARES Act was signed?
3. What type of housing and community development services would you like to see more of since the outbreak of the COVID-19 Pandemic?

**Thank you for your input!**

**Date Completed:**

**City of New Orleans  
Office of Community Development**

**Draft 2022-2026 Consolidated Plan-  
2022 Annual Action Plan**

Citizen Comment Forms  
Public Hearings & Draft





# LOUISIANA FAIR HOUSING ACTION CENTER

## BOARD OF DIRECTORS

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## EXECUTIVE DIRECTOR

CASPARIAH BELL

August 10, 2022

Tyra Johnson Brown  
Interim Director Housing Policy &  
Office of Community Development  
1340 Poydras Street, Suite 1000  
New Orleans, LA 70112

By Electronic Mail

### Re: 2022-2026 Consolidated Plan and 2022 Annual Action Plan

Dear Ms. Brown,

Please accept the following comments from the Louisiana Fair Housing Action Center on the draft 2022-2026 Consolidated Plan and 2022 Annual Action Plan.

1) As we previously mentioned via email on June 23, 2022 and at both public comment sessions, it would be immensely helpful for stakeholders to understand what other housing funds are available to the City when making recommendations about priorities for HUD entitlement dollars. We specifically asked:

- Is a submitted or approved plan for the roughly \$9M in HOME ARP funds for homelessness available?
- How much ERA 1 and ERA 2 funding does the City still have? How much of it is allocated already and what additional ERA 1 or ERA 2 funding may be available through state or federal redistribution?
- The Mayor recently suggested she would like to dedicate a significant amount of the \$155M in discretionary American Rescue Plan funds the City received to affordable housing. What are OCD's priorities for whatever portion of this funding it receives?
- A few years ago, voters approved \$25M for affordable housing via bond funding—what remains of that total?



- What remains in the NHIF and how much is obligated vs unobligated? Also, for funds that are the obligated, what are they obligated for?

2) The "Summary of public comments" in the draft plan (pg 7) does not accurately reflect the two meetings LaFHAC staff attended. Those two meetings also seem to fall woefully short of the consultation process described in our Citizen Participation Plan. In the two meetings LaFHAC staff attended, there were a total of three other members of the public who attended. For a process that determines the spending priorities of roughly \$20M/year, the City must engage in more rigorous outreach and bring more partners to the table. For the few of us who were in attendance, we discussed nearly all of the issues reflected in these written comments, but they don't appear anywhere in the plan's summary.

A significant part of engaging more people must necessarily include making the Con Plan and Annual Action Plan processes understandable to the public. LaFHAC staff have read through the entire 158 page draft Con Plan and cannot find a single page where OCD lists the programs it intends to fund in the coming year and the dollar amounts it intends to allocate to each program. It's hard to understand exactly what the point of this plan is if this basic information is not available.

3) We are excited to see that the Place-based Areas have been updated (pg 93), but remain confused about their new definitions and how they are being used. Updating these areas was one of the commitments the City made in its 2016 Assessment of Fair Housing because it acknowledged that the previous Place-based Areas often lumped high opportunity or gentrifying areas in with disinvested areas and suggested the same treatment for both. LaFHAC would have hoped that these new updates might come with more stakeholder engagement about their boundaries and how they may be used.

We're also confused about the point of Place-based Areas when the "Housing Needs" and "Opportunities for Improvement" listed under each are all the same. In some cases, they even appear cut and pasted. As an example, an Opportunity for Improvement in Mid-City is "Continued Development of Affordable Housing and Businesses along Riverfront", though Mid-City has no riverfront. The point of Place-based areas should be to distinguish high-opportunity and gentrifying areas from disinvested areas and then apply different treatments to each. As the AFH makes clear, additional affordable housing is absolutely necessary in most high-opportunity and gentrifying neighborhoods, while it is often already overrepresented in disinvested areas.

The idea of Place-based Areas also only seems to make sense for a few of the HUD Entitlement funded programs that OCD offers, namely affordable rental housing development, demolitions, and public facilities improvements. The rest of the housing programs are designed to specifically follow households to whatever neighborhood they choose, such as any tenant-based rental assistance or soft-

second mortgage program. With regard to affordable rental housing development, we are grateful that OCD has included priority scoring for siting affordable housing in areas of opportunity in the NOFA last year and urge you to continue that practice. It's one of the key ways we are living up to our commitments in the Assessment of Fair Housing plan and the NOFA targeting is far more nuanced and precise than the Place-based Areas outlined here. With regard to demolitions and public facilities upgrades, we would urge OCD to meet its obligation to affirmatively further fair housing by prioritizing those in disinvested neighborhoods.

4) We appreciate all your work to help make the Right to Counsel program happen this year and want to make sure it continues into the future. LaFHAC currently has a client who lives in The Willows and was one of the renters who allowed Code Enforcement in to inspect her unit. As a result, the landlord filed for eviction. The eviction has so far been delayed, but without an attorney she likely would have been put out.

5) We also want to congratulate you for piloting the soft second program with Community Land Trust homeownership in Broadmoor. This is another commitment the City made in the AFH and 2017 Con Plan so we're excited to see it getting off the ground and would love to see it expanded. Our recommendation for the occasions when subsidy recapture might be necessary are to use NORA's OHIP program as a reference so that the subsidy doesn't need to be paid back if the recipient sells the home to another income-qualified buyer.

6) We are excited that OCD is considering a renter-occupied rehab program to complement your successful owner-occupied rehab program. This is something we've been discussing since before the AFH and it has appeared in past Annual Plans, but never gotten off the ground. The draft Con Plan also notes the need for rental rehab is "heightened" (pg 67) and lists it as an annual goal (pg 135). We hope that you will include this in writing as a specific part of OCD's programmatic plan in the Con Plan and Annual Plan. LaFHAC would specifically recommend focusing the program on smaller landlords who have less access to capital for repairs. In exchange for the assistance, the repaired units should also be held at 80% AMI or lower for 10 years. This serves three purposes: it invests in the assets of small business owners, increases safe housing, and preserves affordable housing.

7) We also thank you for adding into your contracts an addendum that requires rental developers to use an inclusive criminal background screening process. We would just recommend that this addendum be updated to be in compliance with the LHC's new policy so that we streamline compliance for developers.

I can be reached at [mojardullo@lafairhousing.org](mailto:mojardullo@lafairhousing.org) for any follow up questions or feedback.

Sincerely,

Maxwell Ciardullo  
Director of Policy and Communications  
Louisiana Fair Housing Action Center



August 2, 2022

Tyra Johnson Brown, Interim Director  
Office of Community Development  
City of New Orleans  
1340 Foydras Street, Suite 1000  
New Orleans, LA 70112

RE: 2022-2026 Consolidated Plan (CP) and 2022 Annual Action Plan (AAP)

Dear Ms. Johnson Brown,

Providence Community Housing (PCH) appreciates the opportunity to comment on the 2022-2026 Consolidated Plan (CP) and 2022 Annual Action Plan (AAP). As you know, New Orleans could face a major crisis if our current limited affordable housing units become market rate. Units developed and rehabilitated post Katrina are quickly approaching the end of the initial 15 years of tax credit compliance with numerous properties in need of significant capital upgrades, and many others poised to exit affordability restrictions through Qualified Contract. PCH as a New Orleans focused Non-Profit Community Housing Development Organization is positioned to assist in the large-scale retention and rehabilitation of affordable assets. Internally, we have adopted a preemptive 15 Year Recapitalization Plan to preserve approximately 700 units using the LIHTC Program; and we have the capacity to acquire and reposition hundreds if not thousands of units to ensure long term affordability. To accomplish this, the Consolidated and Annual Action Plans should include multi-family and senior affordable housing rehabilitation and preservation as a priority.

As you know, I have previously communicated to both OCD and the Louisiana Housing Corporation how the existing programs, discussed in the CP and AAP, can prioritize HOME and CDBG funds to support CHDO with additional funding. The competition for limited affordable housing resources has been extreme in the face of rising costs from a mix of local and global factors. We offer the comments below and ask for your consideration:

Housing Priorities

- Support nonprofit housing developers in our efforts to develop new and rehabilitate existing affordable housing through GAP funding. City CDBG and HOME funds could be leveraged with tax credits and other resources.
- Provide funding support for development of senior housing projects that enhance the quality of life for our elderly community. Funding for safety, accessibility, and quality onsite service provisions (ADA accommodations, common area dining and kitchens, community rooms, outdoor seating) that ensure safe, quality housing.
- Support projects that allow housing for families experiencing domestic violence by providing funds to build shelters and temporary/transitional housing.
- Public Improvements to the city right-of-way (sidewalks, streets) and city storm/sewer management to support sustainability and ADA compliant access to our housing properties by both residents and services providers.

Continuum of Care Priorities

PCH continues to expand our 'Program Services' to ensure our seniors and families living in our communities have access

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[www.providencecommunityhousing.org](http://www.providencecommunityhousing.org)





to coordinated services. In a time when low- to moderate-income families are showing an increased need for access to resources, it is important that we have a network of supportive services to make referrals to. Therefore, we suggest that:

- Supportive services remain a priority within the Continuum of Care part of the Consolidated Plan. The City should also function as a "connector and convener" with agencies such as ours so that our families can access the critical services they need.
- Target populations should include Elderly households that hold responsibility for supporting their children and grandchildren. We often collaborate with our senior residents who are in charge of caring for their grandchildren, even when those grandchildren may live in a separate home. There is clearly a gap in service and support for Elderly who support additional family members not claimed as dependents in their household.
- Access to affordable transportation is a serious concern for our Elderly residents, especially since our residents are preyed upon and scammed financially due to a lack of adequate transportation. Elderly residents consistently state that transportation is the main barrier to attending community programs, locating employment, and receiving non-medical related healthcare such as dental or optometry services.
- Access to reliable emergency transportation for non-mandatory evacuations is another major concern for our Elderly residents. Approximately 70% or more of seniors do not have access to adequate transportation in order to evacuate on their own if the City does not provide transportation.
- While these are independent living facilities, many of our aging residents struggle with maintaining and managing their living spaces. Provisions for housekeeping or resources for managing daily tasks are something that the city could consider in order to preserve the longevity of these properties as well as the stability of our aging population.
- Regarding welfare to work households, there are both direct and indirect barriers to achieving self-sustainability in our community. For households with individuals able to work full-time hours, lack of education, training, and technical jobs are presenting credible challenges. Other barriers such as transportation and childcare present obstacles for individuals trying to move toward self-sufficiency. Providing housing for low- to moderate-income families in areas that are close to jobs, education, and transportation is especially important, as well as making the connection to supportive services as referenced in our preceding comments.

Thanks so much for your consideration of our feedback and recommendations. Should you have any additional questions, please do not hesitate to reach out to me at [lnorth@providencech.org](mailto:lnorth@providencech.org) or Ryan Herringshaw at [rherringshaw@providencech.org](mailto:rherringshaw@providencech.org).

Sincerely,

Terri North  
President & CEO

cc: Ryan Herringshaw, COO & Director of Real Estate Development  
Donna Jones-Pearson, MLRP, APA - Planning & Resource Development Unit

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## Citizen Ranked Priority Needs, Feedback & Questionnaire Form

The City of New Orleans is currently planning the 2022-2026 Consolidated Plan (CP) - 2022 Annual Action Plan (AAP), the first (1<sup>st</sup> Year). The CP is the five year Housing and Community Development Plan, which is the planning and application process for four formula grants: the Community Development Block Grant (CDBG), Home Investment Partnerships Program (HOME), Emergency Solutions Grant (ESG), and Housing Opportunities for Persons with HIV/AIDS (HOPWA). The City is required to submit to HUD, the 2022-2026 CP - 2022 detailing how these federal funds will be used to address the housing and community development needs for the City of New Orleans. As a Stakeholder for the 2022-2026 Consolidated Plan (CP) - 2022 Annual Action Plan (AAP), your feedback and comments are vital as we move forward providing affordable housing and community development services for the Citizens New Orleans. **Please e-mail your response no later than June 29, 2022 to [dmpearson@nola.gov](mailto:dmpearson@nola.gov)**

Office of Community Development  
 Planning & Resource Development Unit  
 1340 Poydras Street - Suite 1000  
 New Orleans, Louisiana 70112.

## Citizen Participation Feedback Priority Needs Ranking & Comments

**Housing Needs - Special Population:** The City's 2022-2026 Consolidated Plan (CP) identifies the housing needs for the following populations. In the table below list up to five (5) pressing problems and recommendations to improve housing services for the Special Needs population

<b>Special Needs Population</b>
Mentally Challenged Individuals
Physically Challenged Individuals
Alcohol Abuse Population
Drug Abuse Population
Elderly Individuals

<b>Housing Needs Pressing Problems for Special Needs Population</b>	<b>Housing Needs Recommendations for Improvements for Special Needs Population</b>
1. Emergency Shelters	1. On-site case managers
2. Permanent supportive housing	2. On site Behavioral Workers
3.	3. Supportive services

4.	4. Wrap-around services
5.	5.

**Additional Comments on Housing Needs for the Special Needs Population:**

**Continuum of Care Needs:** The City's 2022-2026 Consolidated Plan (CP) identifies the following services as priority homeless needs. List in the tables below any 'gaps in services' you feel are present in CoC needs and identify your top five (5) suggestions for enhancing the current services for homeless individuals and families.

<b>Continuum of Care Activities/Services</b>
Emergency Shelters (24 Hours)
Permanent Supportive Housing (PSH)
Supportive Services (Case Management, Education, Employment Training, & Respite Care)

<b>Continuum of Care Needs Gaps in Services: List up to five (5)</b>
1. On site case management services
2. Referral sites
3. Turnover for shelters
4. Affordable long term housing
5. Funding for supportive services
<b>Continuum of Care Enhancing Services for Homeless population: List up to five (5)</b>
1. Supportive Service Providers
2. Referral lists for homeless shelters and temporary housing
3. Create Affordable Housing opportunities
4.
5.

**Additional Comments on Continuum of Care Needs:**

**CDBG- Community Development Needs:** The City's 2022-2026 Consolidated Plan (CP) identifies the following Activities/Services as priority community needs. Review eligible CDBG Activities/Services and rank your top five (5), listing selections in below table and provide comments and recommendations to improve community development services.

**Basic Eligible Community Development Block Grant (CDBG) Activities/Services**

Senior Services	Youth Services
-----------------	----------------

Homebuyer Programs	Infrastructure Improvements
Demolition	Code Enforcement
Public Facility Improvements	Owner-Occupied Rehabilitation

List CDBG Activities/Services Priority Ranking from above categories	Comments & Recommendations for Improvements
1. Owner-Occupied Rehabilitation	1. Expand Training for BIPOC Small Developers and Construction Workers. Develop curriculum to provide a broad range of topics relevant to affordable housing and sustainable development that can be recorded and published online.
2. Homebuyer Programs	2. Expand financial literacy to include info to obtain AND maintain home. Aftercare/Post Closing Training: Job Loss Intervention, Home Maintenance w/ Climate Resiliency Component, Foreclosure Prevention
3. Energy Efficient Homes	3. Build homes that are net zero to create healthy homes. Ensure that building codes are up to date and test for LEAD in water.
4.	4.
5.	5.

**Additional Comments for Community Development Needs in your neighborhood:**

**Housing Needs:** The City's 2022-2026 Consolidated Plan (CP) identifies Homeownership, Affordable Housing, and Owner-Occupied Rehabilitation as housing priority needs in the community. In the table below, rank (1=highest) the top five (5) housing priority needs in your community and provide recommendations to improve housing in New Orleans.

Housing Needs
Affordable Housing
Homeownership
Owner-Occupied Rehabilitation (OOR)

Rank Top Housing Priority Needs	Recommendations to Improve Housing
1. Eliminate Cost Burden	1. Decrease the housing affordability gap by adopting inclusionary zoning.
2. Close the Racial Wealth Gap	2. Preserve generational property ownership and

	increase homeownership among Black households and other low-to-moderate-income households of color.
3. Ensure a More Resilient Housing Stock and System.	3. Support housing opportunities that can withstand major hurricanes with as little damage as possible with the goal to minimize the numbers of homes that are destroyed or have major and moderate damage.
4. Combat Displacement	4. Put over 3,000 vacant properties back on the tax rolls; preserve over 13,000 expiring affordable housing units.
5.	5. Direct investments in development and construction.

**Additional Comments/Feedback on how Housing & Community Development needs in your neighborhood:**

**Additional Input:**

Due to the outbreak of the coronavirus disease (COVID-19) individuals & families across the country, are experiencing a health and economic crisis. Through the New Orleans Emergency Rental Assistance Program (NOERAP), the City of New Orleans is providing emergency rental assistance to eligible households experiencing a reduction in household income, incurred significant costs, or experienced a financial hardship due to COVID-19. Research has provided detailed data addressing racial disparities overwhelmingly in the low-income African American and People of Color populations has resulted in higher death rates due to the COVID-19 Pandemic.



1. Are you or do you know anyone unable to pay rent and or utilities as a result of unemployment, reduction in household income, incurred significant costs, or experienced a financial hardship due to COVID-19? Yes
  
1. Are you or do you know of any households that are at risk of experiencing homelessness or housing instability due to COVID-19? Yes
  
2. Are you or do you know significant numbers of people unemployed in your community since the outbreak of COVID-19 and the CARES Act was signed? Yes
  
3. What type of housing and community development services would you like to see more of since the outbreak of the COVID-19 Pandemic?
  - a. Investment supporting mental health facilities and services.
  - b. Support students with distance learning. Create program that aid with internet, laptop computers, and stipends for textbooks.
  - c. Support the arts. Create an Artist Relief Fund to help 100 gig-economy artists and creatives in New Orleans with \$500 stipends.
  - d. For young people transitioning out of foster care or who might be Foster Youth Initiative voucher holders, there should be additional initiatives for emergency and transitional housing.

Thank you for your input!

Date Completed: 6/27/2022

**City of New Orleans  
Office of Community Development  
Draft 2022-2026 Consolidated Plan-  
2022 Annual Action Plan**

**Citizen Comment Form**





### Draft 2022-2026 Consolidated Plan (CP) - 2022 Annual Action Plan (AP)

The City of New Orleans' Office of Community Development has released the Draft 2022-2026 Consolidated Plan (CP) - 2022 Annual Action Plan (AAP), the first (1<sup>st</sup> Year) for a thirty (30) day public review and comment period (July 13<sup>th</sup> thru August 11<sup>th</sup> 2022). The CP is the five year Housing and Community Development Plan, which is the planning and application process for four formula grants: the Community Development Block Grant (CDBG), Home Investment Partnerships Program (HOME), Emergency Solutions Grant (ESG), and Housing Opportunities for Persons with HIV/AIDS (HOPWA). The City is required to submit to HUD, the 2022-2026 Consolidated Plan-2022 Annual Action Plan, detailing how these federal funds will be used to address the housing and community development needs for the City of New Orleans. As a Citizen, you are encouraged to review and provide comments below for the Draft 2022-2026 Consolidated Plan (CP) - 2022 Annual Action Plan (AAP); your feedback and comments are vital as we move forward providing affordable housing and community development services for the Citizens New Orleans. **Please e-mail your response no later than Friday August 12, 2022, 3:00pm to [dmpearson@nola.gov](mailto:dmpearson@nola.gov) or Mail to:**

**Office of Community Development**

**Attention: Planning & Resource Development Unit**

**1340 Poydras Street - Suite 1000 - NOLA 70112**

**Please Provide Your Comments Below:**

1. Prior to your review today were you familiar with the Consolidated Plan - Annual Action Plan process (yes or no); and after your review do you feel you have more knowledge than before. Provide your comments below:

Yes, but I am now even more knowledgeable on the process.
---

2. After your review of the Draft 2022-2026 Consolidated Plan - 2022 Annual Action Plan please provide us with your assessment and comments on the document:

- a. 1<sup>st</sup> Public Hearing on 6/22 was cited as “insightful and engaging” despite a low turnout of six people. There should be direct on-the-ground engagement with the target outreach demographics outlined on page 23, namely public housing residents. Community should be seen as stakeholders, but the Public Hearing I attended regarding HOME-ARP feedback served as a third stakeholder meeting based on the turnout. In 2023, we encourage OCD to partner with grassroots organizations to increase engagement. HousingI.OUISIANA is working with our organization to establish a New Orleans resident-led chapter, which would be a good connection when seeking feedback and engagement.
- b. New Orleans is classified as having “diverse and inclusive neighborhoods” on page 42 while acknowledging prominent segregation and concentrations of poverty in other portions of the document. There is an acknowledgement of a population loss of ~94k African American residents from 2020 to 2022 two sentences later. Page 87 also points to “geographic” advantages without consideration for how historic disinvestment and gentrification has displaced and cut off certain populations from said neighborhood amenities. The document links poverty and lack of opportunity to race several times, yet the outline geographic areas affected by housing disparities says “citywide.” There needs to be targeted investments into the areas of concentrated poverty.
- c. There is no acknowledgement of HANO’s voucher waitlist purge on page 48.
- d. Page 61 should highlight how the Neighborhood Housing Improvement Fund (NHIIF) served as gap funding for ERA while the city waited for federal assistance.
- e. GNOHA would like to see more strategies outlined to combat low voucher utilization due to income-based housing discrimination.
- f. GNOHA requests a formal analysis of the Permanent Supportive Housing program to address the gaps in service and work towards comprehensive reform of the program beyond just expansion.

#### Additional Input:

**Due to the outbreak of the coronavirus disease (COVID-19) individuals & families across the country, are experiencing a health and economic crisis. Through the New Orleans Emergency Rental Assistance Program (NOERAP), the City of New Orleans is providing emergency rental assistance to eligible households experiencing a reduction in household income, incurred significant costs, or experienced a financial hardship due to COVID-19. Research has provided detailed data addressing racial disparities overwhelmingly in the low-income African American and People of Color populations has resulted in higher death rates due to the COVID-19 Pandemic.**



1. Are you or do you know anyone unable to pay rent and or utilities as a result of unemployment, reduction in household income, incurred significant costs, or experienced a financial hardship (unemployed) due to COVID-19?

Our organization, the Greater New Orleans Housing Alliance, receives several consistent requests for housing assistance, to which we direct to the proper public entities.

2. Are you or do you know of any households that are at risk of experiencing homelessness or housing instability due to COVID-19?

Our organization, the Greater New Orleans Housing Alliance, receives several consistent requests for housing assistance, to which we direct to the proper public entities.

3. What type of housing and community development services would you like to see more of since the outbreak of the COVID-19 Pandemic?

Emphasis on expansion and creation of non-congregated, low-barrier shelters.

Thank you for your engagement and feedback as a Citizen reviewing and commenting on the Draft 2022-2026 Consolidated Plan (CP) – 2022 Annual Action Plan (AAP), as we continue to move forward together as One Voice, providing Affordable Housing and Community Development Services to Citizens of New Orleans!



## Appendix - Alternate/Local Data Sources

<b>1</b>	<p><b>Data Source Name</b></p> <p>New Orleans Data Center.org</p>
	<p><b>List the name of the organization or individual who originated the data set.</b></p> <p>The Data Center</p>
	<p><b>Provide a brief summary of the data set.</b></p> <p>Current market analysis for Orleans parish 2022.</p>
	<p><b>What was the purpose for developing this data set?</b></p> <p>To get 2022 data analysis information.</p>
	<p><b>Provide the year (and optionally month, or month and day) for when the data was collected.</b></p> <p>March 2022</p>
	<p><b>Briefly describe the methodology for the data collection.</b></p> <p>Search for sources and used the Data Center because the data provided included concentrated areas of poverty for our service area.</p>
	<p><b>Describe the total population from which the sample was taken.</b></p>
	<p><b>Describe the demographics of the respondents or characteristics of the unit of measure, and the number of respondents or units surveyed.</b></p>