

NIGHTLIFE SAFETY RESOURCE GUIDE

CITY OF NEW ORLEANS EMERGENCY CONTACT LIST

Emergency Service Request: 911

Non-Emergency Service Requests: 311

Non-Emergency Police: (504) 821-2222 | nola.gov/nopd

New Orleans Fire Department: (504) 658-4700 | nola.gov/nofd

New Orleans Emergency Medical Services (EMS): (504) 658-2929 | nola.gov/ems

NOLA Ready (Emergency Alerts): ready.nola.gov | Email: nolaready@nola.gov

KEY CITY DEPARTMENTS

New Orleans Office of Nighttime Economy (504) 658-4075 | nola.gov/night | Email: nighttime@nola.gov

Non-enforcement agency that supports and oversees the city's nighttime economy, providing resources for businesses operating during evening hours.

Department of Safety and Permits (504) 658-7100 | nola.gov/safety-and-permits | Email: permits@nola.gov

Issues and oversees permits for business operations, construction, and events, ensuring safety and regulatory compliance.

New Orleans Health Department (504) 658-2500 | nola.gov/health | Email: healthdepartment@nola.gov

Promotes public health initiatives, ensuring venues follow health and safety guidelines, including food safety and sanitation.

Code Enforcement (504) 658-4346 | nola.gov/code-enforcement

Enforces city codes related to property maintenance, safety, and zoning, addressing violations and unsafe conditions.

New Orleans Public Works (504) 658-8000 | nola.gov/dpw | Email: publicworks@nola.gov

Manages infrastructure issues, including road repairs, flood management, and street maintenance.

UTILITIES

Entergy New Orleans 1 (800) 968-8243 | entergy-neworleans.com

Sewerage and Water Board of New Orleans (504) 529-2837 | swbno.org | Email: customerservice@swbno.org

FEDERAL AGENCIES

Federal Emergency Management Agency (FEMA) 1 (800) 621-3362 | fema.gov

Small Business Administration - Disaster Assistance (SBA) 1 (800) 659-2955 | sba.gov/disaster

American Red Cross (Local Chapter) (504) 620-3105 | redcross.org/local/louisiana