# 2017 Community Policing and Engagement Annual Report

Within 240 days of the Effective Date, NOPD agrees to develop measurements to assess the effectiveness of its community partnerships and problem-solving strategies, including the effectiveness of the Community Coordinating Sergeant program. NOPD agrees to prepare a publicly available report on at least a quarterly basis detailing its community policing efforts in each District, including developing community partnerships and participating in public meetings, and its problem-solving activities, including specific problems addressed and steps taken by NOPD and the community toward their resolution. This report also shall identify obstacles faced and recommendations for future improvement. At least annually, NOPD agrees to issue a publicly available report that summarizes these problem-solving and community policing activities. [Consent Decree ¶228]

The purpose of this report is to assess the effectiveness of NOPD's community partnership and problem-solving strategies in accordance with Consent Decree paragraph 228.

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# Key Definitions

**New Orleans Neighborhood Police Anti-Crime Council (NONPACC)** — The New Orleans Neighborhood Police Anti-Crime Council meetings occur monthly and are attended by the District Commander and other district personnel. The meetings facilitate conversations regarding neighborhood crime concerns and crime prevention strategies.

**Police Community Advisory Board (PCAB)** — Each District is assisted by a Police Community Advisory Board (PCAB). The PCAB consists of seven citizen volunteers from their respective police Districts. PCAB members serve a two-year term and meet quarterly to address crime and quality of life issues.

**Community Partnerships** — Collaborative problem-solving activities and engagement activities between the Department and the individuals and organizations the Department serves to develop solutions to problems and increase trust in police.

## **Findings**

Per Consent Decree ¶448(c), the Department shall provide collection and analysis of community engagement including the number and variety of community partnerships, including particular partnerships with youth.

In 2017, the NOPD partnered with 77 organizations. NOPD has initiated partnerships with community groups, youth partnerships, school partnerships, advocate groups, and other groups.

The purpose of the partnerships is to engage with the community and youth and to problem-solve with the community to address crime and quality of life issues. Many partnership activities listed below can be reviewed on Nopdnews.com, NOPD's YouTube page, or NOPD's District Facebook pages.

# A. Community Groups

Community groups continue to partner with the New Orleans Police Department to solve community problems and build lasting relationships. See the community group partnerships below.

- 1. New Orleans Neighborhood Police Anti-Crime Council (NONPACC) Meetings: Each District is assisted by a New Orleans Neighborhood Police Anti-Crime Council (NONPACC). The NONPACC meets monthly, facilitating conversation and providing a forum for residents to voice their concerns directly to the District Commander and other key NOPD personnel. In particular, the District Commander presents key activities and information related to crime prevention and community policing in order to receive feedback and additional information from the community.
- Police Community Advisory Board (PCAB) Meetings: Each District is assisted by a Police Community Advisory Board (PCAB). The PCAB consists of seven members who are citizen volunteers from their respective police districts. PCAB members serve a two-year term and meet quarterly to address crime and quality of life issues. In 2017, the PCABs continued to host quarterly meetings to problem-solve with NOPD leaders. PCABs provide written recommendations to NOPD Commanders.

- 3. Community-Employee Engagement: In January 2017, the owners of a popular local restaurant invited members of the community to speak at employee meetings each month. The YouTube sensation known as the "Wobble Cop" presented on why he decided to become a police officer. The Wobble Cop has helped build relationships with the community over the past year.
- 4. Haydel's Bakery Award: Haydel's Bakery solicited nominations of New Orleanians who embody the spirit of Carnival and community.

NOPD Officer Nahlisha Smith nominated Officer Shantell Howard for her exceptional community service, described as going above and beyond the call of her NOPD duty. In Smith's nomination of Howard she wrote:

For the past two years, she's been using her own money to buy and cook food for the homeless and people in transitional housing. This year she cooked a huge Thanksgiving dinner for about 60 people, and shortly after Christmas she took her cooking talent to Baton Rouge where she fed about 30 women and children at a shelter, plus 40 senior citizens. She's always going out of her way to do good deeds for others outside of serving the citizens of New Orleans.

Haydel's honored Officer Howard for her efforts to make New Orleans a better place to live.

- 5. Neighborhood Watch: On January 24, 2017, the Commander of the Fifth District attended a newly formed neighborhood watch meeting at the Sanchez Center for the lower 9th neighborhood. Also, on January 24, 2017, the Commander met with Marigny residents in Councilmember Ramsey's Office. This meeting was attended to solicit community feedback to address priorities in the Fifth District's Community Policing Plan.
- 6. St. Roch Improvement Neighborhood Association Meeting: On March 9, 2017, Fifth District officers attended the community meeting to discuss community concerns. This meeting was attended to solicit community feedback to address priorities in the Fifth District's Community Policing Plan.
- 7. South Seventh Ward Neighborhood Association: On April 3, 2017, the Fifth District Commander attended the South 7th Ward Neighborhood Association to obtain feedback from community members in this district. This meeting was attended to solicit community feedback to address priorities in the Fifth District's Community Policing Plan.
- 8. Lower Ninth Ward Neighborhood Watch: On April 25, 2017, Fifth District Commander Young attended the Lower 9th Ward Neighborhood Watch meeting and gave information about "senior safety" issues. He answered questions and helped the group move forward in their plans and actions.
- 9. Faubourg Marigny Improvement Association (FMIA): On May 15, 2017, Commander Young attended a meeting at the Faubourg Marigny Improvement Association (FMIA). This meeting was attended to solicit community feedback to address priorities in the Fifth District's Community Policing Plan.

- 10. Community Meeting Outreach: Third District Commander Jeff Walls attended multiple neighborhood association meetings to present information to members who do not normally attend the monthly NONPACC meeting. On July 12, 2017 Commander Walls attended the Gentilly Terrace & Garden Improvement Association community meeting. On July 17, 2017 Commander Walls attended the Lake Vista community meeting.
- 11. Community Meeting Outreach: Superintendent Harrison and Seventh District Commander Lawrence Dupree attended East New Orleans Neighborhood Advisory Commission (ENONAC) general meeting at St. Maria Goretti Church on August 8, 2017.

# **B.** Youth Partnerships

The Department has continued to bolster its youth engagement efforts. NOPD continues to conduct youth dialogues at various schools throughout the city where students and police meet to discuss methods to build relationships. In addition to the implementation of many district-specific youth-police dialogues, the Department has also formed a Youth Advisory Council. The Youth Advisory Council is a group of high school students who represent the city's young people in relating information and ideas to police. Another recent youth initiative is the Department's new Cadet Program. The Cadet Program is comprised of young individuals who are interested in pursuing a career in Law Enforcement and are between the ages of 17-20 years of age.

- Youth Advisory Council: Superintendent Harrison announced the formation of the Youth Advisory Council (YAC) on April 17, 2017. The Superintendent's YAC is designed to foster dialogue and create a stronger relationship between the City's youth and the NOPD. Members of the YAC facilitate meetings with peers to identify issues and craft solutions together. They meet with the Superintendent periodically, discussing issues related to the city's youth, interactions between youth and police and projects and solutions to address identified issues.
- 2. CADET Program: The New Orleans Police Department created the CADET program in June 2017. The CADET program focuses on youth who are interested in pursuing a career in Law Enforcement and are between 17-20 years of age. The participants receive educational training on law enforcement for 10 weeks. Once the CADETs graduate, they are paired with police districts in order to assist in administrative capabilities until they are eligible to join the police force. The goal is to build relationships with youth who are too young to join the police department and offer a recruitment track for once they become of age.
- 3. Red Nose Day Celebration with NOPD and Walgreens: Officers from the Sixth District and NOPD's Child Abuse division spent time with the kids at the Boys & Girls Clubs of Southeast Louisiana's NFL-YET club on South Broad. In addition to bringing toys and coloring books to donate to the club, NOPD's men and women in blue wore red noses in honor of National Red Nose Day on May 25, 2017. The Boys & Girls Club is one of many children's charities that benefit from Red Nose Day, a national fundraising event that raises money and awareness to help end child poverty. It is powered by Walgreens stores and the U.S. non-profit Comic Relief, which drives positive change through the power of entertainment.
- 4. CrimeStoppers 2nd Annual Teen Peace Congress: NOPD partnered with CrimeStoppers to host the event. Over 300 guests were in attendance. Commander Nicholas Gernon, Eighth District

Commander, was a guest speaker. Other special guests included former US Attorney Kenneth Polite, NOPD Superintendent Michael Harrison, Sheriff Marlin Gusman, DEA Agent Craig Wiles, ATF Agent Joseph Belisle, Criminal Court Judge Robin Pittman and Criminal Court Judge Keva Landrum, Orleans Public Defender Kenneth Hardin, N. O. Family Justice Center Community Educator Jennifer Taylor, FBI Supervisory Special Agent Deron Ogletree, FBI Assistant Special Agent in Charge Andrew Anderson and Q93 Radio Personality Wild Wayne. High school students:

- Talked face to face with community leaders on violent crime and safety;
- Networked with teens and other schools; and
- Discussed ways to diffuse conflict and promote unity.
- 5. Community Mediation Services Youth Dialogue partnership: Community Mediation Services partnered with NOPD to host a series of youth-police dialogue sessions in the First District with the goal of strengthening youth-police relations. Two schools in the First District agreed to be a part of the project: Joseph S. Clark Preparatory High School and Joseph A Craig Charter School. A total of 10 sessions were held. In each school, students, police, and community members met in community building circles. Community members remarked upon increased trust between community members, students, and the police who participated.
- 6. Strive NOLA: The Superintendent invited Strive NOLA Cohort 15 to NOPD on July 25, 2017. Strive NOLA is an economic opportunity program that connects disadvantaged job seekers to businesses and new opportunities. Many NOPD leaders presented to the group.

Deputy Superintendent Paul Noel, who manages the Field Operations Bureau (FOB), and his staff provided an overview of police operations and how technology is playing an important role in the 21st century NOPD. From there, the group was joined by Deputy Superintendent John Thomas, who oversees the Management Services Bureau, who spoke about the logistics of running a Department and employment opportunities at NOPD.

Lt. Jonette Williams discussed community policing and engagement and led a dialogue discussion on police-community interactions. Commander Doug Eckert discussed the homicide investigation process.

Participants then were invited to lunch with the Superintendent at Café Reconcile. The Superintendent chose the location because of the importance of the workforce development nonprofit's work in the city. Participants and the Superintendent spoke for two hours, discussing leadership, goal setting, police-community interactions, and job opportunities.

Participants then spent the rest of the day with Lieutenants, Sergeants, and officers at the Sixth District Station. They discussed roles at the district level and how what was discussed at FOB translates to a District. They also discussed community policing and engagement, police-community interactions, and how to improve communication between the community and police.

7. Wild Wayne (Q93) Youth Summer Camp: NOPD participated in the "The Police and Youth" presentation in July 2017. The Wild Wayne Youth Summer Camp is an annual free summer camp for inner city New Orleans' youth. The Wild Wayne Summer Experience promotes citizenship, education, culture, sports and technology.

- 8. First Step Summer Camp: Second District Commander Shaun Ferguson and Officer Robert Ponson presented at First Step Summer Camp on Law Enforcement Day.
- 9. Fischer Community Day Camp: Fourth District Officer Alvin Walton partnered with Fischer Community Day Camp on July 27, 2017 to issue bicycles to "outstanding campers."
- 10. Back to School Giveaway: The Fourth District partnered with Senator Troy Carter to distribute school supplies on August 4, 2017.
- 11. Back to School Supply Giveaway: The Fourth District partnered with the Heroes of New Orleans organization to distribute school supplies on August 12, 2017.
- 12. Back to School Benefit: The Seventh District hosted a "Back to School" benefit on July 15, 2017 to assist students that were impacted by February's EF-3 tornado. The event included free school supplies, free food, entertainment and other giveaways. The event was sponsored by three local businesses.
- 13. Track to Trail Walk: Seventh District Officers Montano and Scruggs participated in a "Track to Trail" family fun run/walk at Joe Brown Park. The event was sponsored by Youth Run NOLA and The Allstate Sugar Bowl Crescent City Classic.
- 14. Youth-Police Dialogue: Seventh District Officer Eddie Dema visited St. Mary's Academy elementary school on September 20, 2017. Officer Dema held a youth-police dialogue session with students, answering any inquiries the students asked about policing.
- 15. Blue Day: Seventh District officers participated in the Blue Lion Karate Academy's Geaux Blue Day. GeauxBlue Day is a family friendly engagement promoting peace, positivity and empowerment.
- New Orleans Recreation Development Commission (NORDC) Back to School Event: Seventh District Sergeant Glover and Officer Montano participated in NORDC's Back to School Community event.
- 17. Alpha Kappa Alpha Sorority, Inc. Omicron Lambda Omega Chapter's Back to School Expo: Lieutenant Lewis-Williams provided an insightful presentation to youth on understanding their rights. A youth-police dialogue followed; Lieutenant Ray Byrd was also present to answer questions.
- 18. Einstein Elementary School: Fourth District officers attended a luncheon at the school to solicit feedback from school administrators and discuss strategies to address any concerns.
- 19. New St. Joseph MBC Youth Summer Camp: Fourth District resource Officer Alvin Walton along with the assistance of Officer Gina Cousin conducted a presentation discussing a few of the many roles of a police officer.
- 20. Fourth District School Resource Officer Alvin Walton along with other Officers transported 30 at risk male students from Landry/Walker High School to Angola State Penitentiary. The purpose of this field trip was to educate the students on some of the consequences when engaging in criminal acts.

- 21. Blood Drive: Officers of the Sixth District partnered with the American Hero Blood Donation to donate blood to a local young child who is fighting cancer.
- 22. Trunk or Treat: On October 31, 2017, Sixth District officers were invited to collaborate with Harmony Oaks Housing to distribute candy to kids in the neighborhood. The officers passed out candy from the rear of the police units as part of the Trunk or Treat efforts.
- 23. Bus Stop Engagement: Members of the NOPD Seventh District Night Watch Platoon periodically visited with students waiting for school buses in New Orleans East and provided them with breakfast.
- 24. On January 3, 2017, Seventh District officer Brian Pollard along with Fourth District officers decided to surprise a teen with a brand new hover board after the 14 year old teen was robbed at gunpoint while playing on his hover board outside of his home.

# C. School Partnerships

- 1. Community Policing Through Music: Every day after school, Officer James Caire and Sgt. Gregory Johnson volunteer their time teaching band students at McDonough 35 High School. The officers have been volunteering at the school for two years. The NOPD officers were recognized by NBC Nightly News with Lester Holt.
- 2. Crescent City Leadership Academy Youth-Police Dialogue: Fourth District officers held a youth forum at Crescent City Leadership Academy on February 8, 2017.
- 3. On January 6<sup>th</sup>, the 5th District Commander and officers visited Ursuline Academy to interact with students. The Commander and officers explained to the group why they had decided to become police officers and how long they've been officers. In an effort to recruit, the officers also encouraged the students to find something that they love to do and they'll never work a day in their lives.
- 4. Career Day: Lieutenant Denise Thomas attended the annual Career Day at the St. Katherine Drexel Preparatory School on March 17, 2017. Lt. Thomas spoke with students about exploring a career in law enforcement and facilitated a dialogue session regarding the "ups and downs" of policing, focusing specifically on women in policing.
- 5. Fourth District officer Shantell Howard has been working a detail at L.B. Landry High as a school campus officer and has developed a relationship with students who suffer from physical and mental disabilities. A senior asked Howard if she would go to prom with him, and she accepted the offer.
- 6. Einstein Sherwood Forest School Youth-Police Dialogue: Seventh District School Resource Officer Ambrose visited Einstein Sherwood Forest School to speak with fifth grade students about cyber-bullying and its consequences. The students participated in a question and answer session afterwards.

- 7. Youth Outstanding Citizenship Award: Officer Ambrose partnered with Einstein Sherwood Forest School and Mildred Osborne Charter School to recognize two students for outstanding citizenship and service.
- 8. Health Fair: Fourth District officers participated in the "bicycle ride for life" event at Walker/Landry High School on August 4, 2017.
- 9. The Fourth District School Resource Officer met with the principal of Crescent Leadership Academy and Harriet Tubman Elementary School to discuss strategies to effectively serve the students and community.
- 10. School Supply Giveaway: Officer Keyana Rodney donated school supplies and backpacks to the 1<sup>st</sup> grade class at Williams J. Fischer Elementary School on August 31, 2017. School Resource Officer Brittney Jackson also attended to assist with distributing the supplies to 50 students.
- 11. Community Brunch: Fourth District School Resource Officer attended breakfast with Alice Hart School staff and students on September 7, 2017.
- 12. Student/Parent Conference: The Fourth District School Resource Officer attended the Crescent City Leadership student-teacher conference on September 25, 2017.
- 13. Back to School Giveaway: Members of the Fifth District partnered with Daughters of Charity in distributing back-to-school supplies at Desire Street Ministries.
- 14. Moton Charter School Getting to Know Your School Event: The Seventh District School Resource Officer attended the event on July 27, 2017. The officer introduced herself and presented on the role of the School Resource Officer and how truancy works.
- 15. KIPP Ernest N. "Dutch" Morial School's Ribbon Cutting and Dedication Ceremony: Seventh District School Resource Officer Arnisha Ambrose participated in the Dedication Ceremony on August 24, 2017.
- 16. Homer A. Plessy Welcome Day: The Eighth District welcomed first graders from Homer A. Plessy Community School on September 20, 2017. The students toured the station with Commander Nick Gernon and Sgt. Ernest Luster.
- 17. Sci-Tech Academy Youth Dialogue: On January 22, 2017, Sixth District Officers held a dialogue with students at Sci-Tech Academy to discuss civic engagement opportunities and how students can become active community members.
- 18. Mahalia Jackson School Blue Day: On September 13, 2017, members of the Sixth District participated in Geaux Blue Day at Mahalia Jackson School. The teachers and students performed for the officers. Students also gave each officer an appreciation plaque for their service within the community.
- 19. Xavier University Officer Appreciation event: Sixth District officers and Second District officers were invited to Xavier University for an officer appreciation luncheon. Afterwards, the officers were given an officer appreciation plaque for each district.

- 20. Renew Cultural Academy: On October 18, 2018, officers of the Sixth District held a "Day with Cops" at Renew Cultural Academy. The objective was to talk and to students and explain what it was like to be a police officer. The officers explained the importance of education and work experiences with NOPD. The students were then able to view the inside of the patrol car and engage with the officers.
- 21. Hype Academy: Seventh District School Resource Officer Arnisha Ambrose visited Hype Academy and provided a presentation on teen substance abuse awareness and prevention.
- 22. Einstein Sherwood Forest School: Officer Arnisha Ambrose visited Einstein Sherwood Forest School and spoke with fifth grade students about cyberbullying and its consequences. The students participated in a question and answer session afterwards.
- 23. On April 12, 2017, Second District Officers coordinated an event to reach out to the youth at Samuel Green Charter School. Everyone from the Second District contributed money to purchase candy, eggs and baskets for the event. The Officers placed eggs on the front yard for the Easter Egg Hunt. Prior to the Easter Egg Hunt, one Officer spoke to the Kindergarten class and provided information regarding the day to day duties of being a Police Officer. The Officer participated in a Q&A following the verbal presentation. After the presentation the Kindergarten class was able to compete for plastic eggs filled with candy. The Commander, Sergeant and Officers participated in the Easter Egg Hunt with the students.
- 24. On April 18, 2017, a Second District Officer and the School Resource Officer coordinated a Bullying Seminar at International School of Louisiana (ISL). The Officers provided a presentation about bullying and internet crimes. The students also participated in questions and answers regarding the information provided. The seminar was conducted with seventh and eighth grade students.
- 25. On October 12, 2017, Officer Edgar Staehle, Commander Shaun Ferguson, Sgt. Shawn Summers, Officer Anthony Stovall, and Officer Robert Ponson hosted an event with the staff and residents of the Odyssey House at the Domino's Pizza located at 3206 S. Carrollton Ave. The Second District Officers ate lunch with youth from the Odyssey House and discussed topics such as self-improvement, character building, and positive relationships with the police.

# D. Advocate Group

The Department continues to partner with community advocate groups and organizations to increase community trust and solve community problems. Advocate groups are groups that have a social mission to improve the community. Advocate group partnerships are listed below.

- Music and Culture Coalition of New Orleans (MaCCNO) partnership: MaCCNO is a nonprofit
  organization that advocates for musicians' rights in New Orleans. Eighth District Commander
  Nicholas Gernon and Detective Aldeane Valentino partnered with MaCCNO to educate French
  Quarter street musicians on ordinances concerning street musicians and to help address the issues
  of the music and cultural community in the area.
- 2. Family Justice Center: The NOPD has partnered with the New Orleans Family Justice Center to provide a "one-stop-resource" to victims of sexual and domestic crimes. The NOPD Sex Crimes

and Domestic Violence Units are housed at the location, along with attorneys, social workers, and victim advocates. All of the partners can work proactively in close quarters to assist victims of sexual and domestic crimes.

- 3. "What's Going On?": The New Orleans branch of the National Organization of Black Law Enforcement Executives (NOBLE) and the Black Organization of Police partnered to host a community-police dialogue concerning the relationship between the police, the community and the black male.
- 4. Family Fun Night: The Seventh District attended an event hosted by the Family Justice Center. The goal of the initiative was to bring local programs and services directly to the Seventh District community.
- 5. Women on the Move (WoM): WoM is a civic organization dedicated to addressing many quality of life issues facing families in New Orleans. Fourth District officers attended a meeting and offered information regarding the crime cameras and crime stats within the Fourth District.
- 6. Apex Community Advancement Food Drive: On October 24, 2017, at A.L Davis Park officers of the Sixth District partnered with the Apex Community Youth Center to host a food drive. The mission was to supply citizens in the neighborhood with food and toiletries.
- 7. Youth Empowerment Project Training: On November 1, 2017, employees of the Youth Empowerment Project (YEP) came to the Sixth district, second platoon roll call and advised the officers on the services they provide to the community. The officers were able to talk to the employees about how "YEP" engages young people through community-based education, mentoring and employment readiness programs to help develop skills and strengthen ties to the community.
- 8. Innocence Project of New Orleans Training Partnership: The NOPD Training Academy partnered with the Innocence Project of New Orleans to provide best-practices investigative training to NOPD detectives.

# E. NOPD Partnerships

The New Orleans Police Department initiates many partnerships with the community. Below are some of the NOPD-initiated partnerships.

 Public Safety Partnership: NOPD participates in the DOJ's Public Safety Partnership designed to leverage and align Federal Law Enforcement involvement in addressing violent crime. As part of NOPD's effort, NOPD has identified target areas impacted by gun violence and is focusing their efforts in two primary areas: Central City (Sixth District) and along the St. Bernard corridor in the First and Fifth Districts. Community policing plays an essential role in the strategy. First, patrol officers are directed to spend any unallocated time in the target area to enhance police presence and conduct area checks. Second, the community liaison officers will conduct residence checks after residential burglaries in the block around the area of the incident. Third, the Reserve Unit will be deployed monthly to conduct walking beats in the area. Finally, officers will be assigned "Park and Walk" calls for service in which they are on dedicated calls designed to get out of the car and walk the beat.

- 2. Coffee with Cops: A partnership between McDonalds and NOPD. The popular community policing event is a public-private partnership designed to bring together police officers and the communities they serve.
- 3. Victim Witness Unit: The Consent Decree requires immediate and ongoing support to families of victims of homicides and other serious crimes [Consent Decree ¶227]. The Victim/Witness Assistance Unit provides the following assistance:
  - Safety Planning
  - Victim Advocacy
  - Crisis Intervention
  - Crime Victims Reparations
  - Grief and Trauma Counseling
  - Community Resource
  - Referrals
  - Case Update Information
  - Information on the Criminal Justice Process
- 4. Community Policing Plans: The Department's every-day community policing and engagement are guided by each district's community policing plans. The Plans are a district-specific collaborative partnership with the community. Monthly updates are posted online and presented monthly at each District's NONPACC meeting. To view the Community Policing Plans and extensive monthly updates by district, visit nopdnews.com.
- 5. Interfaith Committee Meeting: Chief Michael Harrison meets quarterly with a group of local pastors to discuss policing issues and community relations.
- 6. Annual Community Barbeque: The Sixth District partnered with local businesses to hold its annual community barbeque event at the station. The event allowed the members of the Sixth District community to engage with officers while eating a hot meal.
- 7. Laptop Giveaway: Sixth District Officers and Magazine Pawn teamed up to donate laptop computers and tablets to 10 deserving students. Sixth District officers visited the Youth Empowerment Project were the laptops and tablets were awarded to students.
- 8. Annual Martin Luther King March: Members of the NOPD participated in the 31st Annual Memorial March in honor of Dr. Martin Luther King Jr., which followed a program on the steps of City Hall for the City's annual MLK celebration.
- 9. Police Community Advisory Board (PCAB) Training: The NOPD partnered with the Office of Neighborhood Engagement to provide a four hour new orientation training to new PCAB members.

# **Community Policing Plan Data**

NOPD continued to update community policing and engagement efforts in 2017. NOPD tracks implementation of each district's initiatives to address community concerns. The Department will

continue to reach out to a broad cross-section of community stakeholders to reassess community priorities and continually update each district's Community Policing Program to reflect current community sentiments.

In October 2017, NOPD solicited community feedback to determine the top community concerns and sentiments in each District. NOPD received over 600 responses and created district-specific Community Policing Plans based on the responses. These Community Policing Plans address the priorities listed below. To view the existing data for the 2017-2018 Community Policing Plans, please visit nopdnews.com.

## **First District**

The First District's priorities include 1. Armed Robbery, 2. Proactive Problem-Solving, and 3. Prostitution.

#### Armed Robbery

First District officers proactively patrolled hotspots identified in collaboration with the community. NOPD captured data demonstrating the frequency of patrols in the identified hotspots.

#### Proactive-Problem Solving

First District detectives met weekly to share information regarding crime trends and armed robberies in the district and focused on strategic initiatives to combat armed robberies. While the information shared in the meeting is sensitive information, there was a log presented at each NONPACC with the date, time and list of detectives present at the meetings

#### Prostitution

First District officers initiated directed enforcement along the North Claiborne Corridor and documented the results of the directed enforcement.

## Second District

The Second District's priorities include 1. Traffic Enforcement, 2. Drug Enforcement, 3. Quality of Life Issues, and 4. Youth Engagement.

#### Traffic Enforcement

The Second District deployed traffic patrol officers to conduct directed traffic patrols in speeding hot spots. A directed patrol signal was utilized, which allowed the locations and time spent on patrols to be communicated to the community.

#### Drug Enforcement

The Second District accessed hotline complaints to investigate narcotics issues within the District.

The Second District documented how many directed patrols and investigations were conducted based on hotline complaints of narcotic activity in the District.

## Quality of Life Issues

The Second District invited various city agencies to each New Orleans Neighborhood Police Anti-Crime Council (NONPACC) meeting to discuss Quality of Life Issues.

The Second District drafted a formal invitation to send electronically to city agencies each month.

The Second District documented the agencies that attended each New Orleans Neighborhood-Police Anti-Crime Council (NONPACC) meeting on a sign-in sheet and tracked progress regarding how the agencies mitigated citizen concerns.

#### Youth Engagement

The Second District SRO developed a district level police-youth dialogue program with district schools.

## **Third District**

The Third District's priorities included 1. Directed patrols, and 2. Increased Visibility and Engagement 3. Increased Social Media Presence

#### Directed Patrols in Crime Hot Spots

The Third District initiated area patrols to reduce violent crime in high crime areas. Increased patrol presence in violent crime "hot spots" were documented and any arrests made as a result of those patrols were reported in MAX.

## Increased Visibility and Engagement

The Third District initiated business checks to ensure safety, build relationships, and increase visibility.

Third District officers conducted business checks to ensure that locations were secure and to also engage with business patrons and employees to build relationships.

Third District officers initiated directed patrols in order to document when a business check was conducted.

#### Increase Social Media Presence

The Third District increased its visibility through its Facebook page to demonstrate all of the ongoing community engagement, including youth engagement, being conducted in the District.

## Fourth District

The Fourth District priorities included 1. Obstruction of Traffic and 2. Speeding.

#### Obstruction of Traffic

The Fourth District utilized patrol strategies to address persons willfully impeding traffic. The Fourth District focused its efforts based on "hot spots" identified by community members.

The Fourth District dispatched directed patrols to the hot spots listed below:

• General DeGaulle and Holiday Drive

- General DeGaulle and Behrman Highway
- General DeGaulle and Kabel
- General DeGaulle and Lennox

## Speeding Enforcement

The Fourth District focused on patrol strategies to address speeding based on "hot spots" identified in collaboration with community members.

Fourth District officers were dispatched to conduct directed speeding enforcement at the hot spots listed below:

- General DeGaulle in front of the Bocage area
- Tullis and Timber Ridge
- MacArthur and Holiday-Kabel

The directed speeding enforcement data, including time spent on scene, was available and presented to the community at monthly NONPACC meetings.

# **Fifth District**

The Fifth District's priorities included 1. Community Engagement and 2. Increased Visibility.

## Community Engagement & Visibility

The Fifth District planned to increase community engagement and visibility through:

- Participating in the New Orleans Recreation Development Committee (NORDC) events such as Movies in the Park.
- Participating in district-level school events such as the Homer Plessy School Bicycle Giveaway.
- Participating in an Annual Halloween Candy Giveaway.
- Dispatching two officers to local school resource assignments to ensure the safety of students and educational staff in locations where violent crimes rates are significantly higher.
- Having the Commander participate in community events and meetings.

# Sixth District

The Sixth District's priorities were 1. Obstruction of Traffic and 2. Quality of Life.

## Obstruction of Traffic

The Sixth District proactively patrolled for persons willfully impeding traffic.

The Sixth District dispatched patrols to the hotspots listed below:

- Calliope St. and Camp St.
- Calliope St. and Simon Bolivar Ave.
- Calliope St. and St. Charles Ave.
- Calliope St. and Oretha Castle Haley Blvd.

Sixth District officers patrolled areas to observe whether obstruction of public passages is occurring. The directed patrol data, including time spent on patrol and number of patrols, were available and presented to the community.

## Quality of Life

The Sixth District invited various city agencies to each New Orleans Neighborhood Police Anti-Crime Council (NONPACC) meeting to discuss Quality of Life Issues.

The Sixth District drafted a formal invitation to send electronically to city agencies each month.

The Sixth District documented the agencies that attended each New Orleans Neighborhood-Police Anti-Crime Council (NONPACC) meeting on a sign-in sheet and track progress regarding how the agencies are mitigating citizen concerns.

## Seventh District

The Seventh District's priorities were 1. Walking Beats, 2. Traffic Enforcement, and 3. Youth Engagement and Quality of Life.

## Walking Beats

The Seventh District increased walking beats to increase visibility within neighborhoods. Walking beat data was provided to the community, including how many were conducted over a month and the duration.

## Traffic Enforcement

The Seventh District enhanced directed traffic patrols in the following neighborhoods:

- Spring Lake
- North Kenilworth
- Sherwood Forest
- Lake Willow
- Lake Bullard.

## Youth Engagement

The Seventh District enhanced youth engagement activities. Officers developed a district level policeyouth dialogue program with district schools.

## Quality of Life

The Seventh District invited various city agencies to each New Orleans Neighborhood Police Anti-Crime Council (NONPACC) meeting to discuss Quality of Life Issues.

The Seventh District drafted a formal invitation to send electronically to city agencies each month.

The Seventh District documented the agencies that attended each New Orleans Neighborhood-Police Anti-Crime Council (NONPACC) meeting on a sign-in sheet and tracked progress regarding how the agencies mitigated citizen concerns.

# **Eighth District**

The Eighth Districts priorities included 1. Aggressive Panhandling and Solicitation, 2. Homeless Assistance through the Homeless Assistance Unit, and 3. Ordinance Enforcement.

## Aggressive Panhandling and Solicitation

The Eighth District remedied vagrancy, aggressive panhandling, and aggressive solicitation through partnerships with many agencies and organizations. The Eighth District only enforces the relevant ordinances on aggressive panhandling and solicitation and recognizes that other panhandling is not a crime in the District.

The Eighth District continued to partner with the various private security patrols within the Eighth District to develop a more robust plan to address aggressive panhandling and aggressive solicitation. The Eighth District documented collaborative problem-solving meetings with private security patrols and other stakeholders.

The Eighth District will continue to enforce aggressive panhandling and aggressive solicitation ordinances among other nuisance crimes through summons, and if necessary, arrest as a last resort.

#### Homeless Assistance Unit

The Eighth District dispatched Crisis Intervention Team (CIT) to respond to calls concerning vagrancy and homelessness. CIT officers are trained to recognize and manage behavior that may be attributable to a mental health disorder. CIT officers are also trained to de-escalate mental health crises, which are often underlying issues in the homeless community.

The Eighth District engaged in collaborative problem-solving meetings with the Health Department, the Mayor's office, Sanitation, and other policy advisors on both short-term and long-term solutions to homelessness. The meeting minutes will be shared with the community, including next steps for implementation and sustained execution.

The Eighth District worked with partners in the Health Department to identify the chronically homeless to assist them through social services, such as helping them transition to permanent housing.

The Eighth District documented the encounters and successes of transitioning homeless citizens to permanent housing. The District also partnered with the Law Enforcement Assisted Diversion (LEAD) program. The LEAD program provides diversion instead of jail time for low level offenses. Program participants are partnered with social services.

#### Ordinance Enforcement

The Eighth District enforced ordinances in the District by conducting sound checks and business checks.

The Eighth District Community Liaison Officer reviewed noise complaints to determine when a certain area becomes a hot spot location. Thereafter, the Community Liaison Officer partnered with

the Health Department to conduct sound checks in those hot spot locations, as well as train musicians and businesses on how to comply with relevant ordinances.

Eighth District patrol officers conducted business checks to ensure compliance with numerous ordinances within the District.

## **Community Policing Signals**

NOPD uses Community Policing signals to capture proactive problem-solving activities, as well as quality of life activities, in an efficient, geo-coded, time-stamped manner. NOPD can track its community policing activities and analyze the impacts of those efforts. The community policing signals include:

Quality of Life (21Q)—Officers use the quality of life signal when they respond to quality of life issues identified by the community or the Department.

Area Check (22A)—Officers utilize the area check signal when patrolling an area within the District that has been pre-determined as an important patrol area either by the community or the Department.

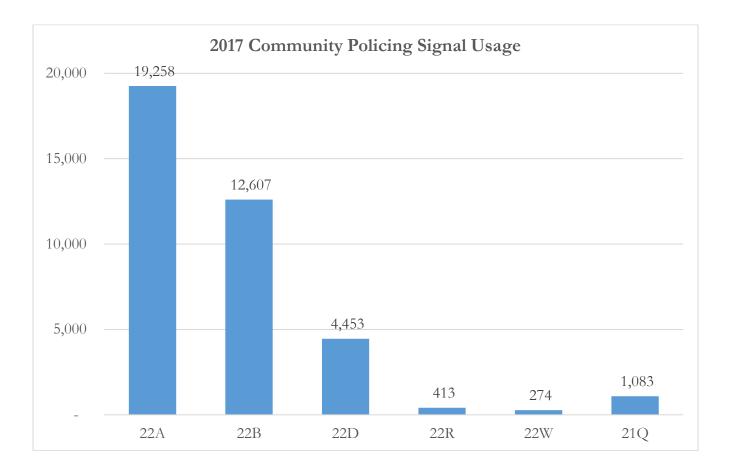
Business Check (22B)—Officers utilize the business check signal when they engage occupants at business within the District.

Directed Patrol (22D)—Officers utilize the directed patrol signal when they execute a specific mission in targeted area.

Residence Check (22R)—Officers utilize the residence check signal when the officers physically exit the patrol car and engage occupants at the residence absent a call-for-service.

Walking Beat (22W)—Officers utilize the walking beat signal while executing a defined and assigned walking beat.

NOPD uses community policing signals to document both its response to district Community Policing Plans and its broader community policing activities. NOPD used community policing signals 38,358 times in 2017; the chart below breaks down NOPD's use of these signals:



## **Obstacles and Recommendations**

NOPD is working to develop additional tracking mechanisms for documenting community policing activities more consistently and thoroughly. Improving the collection of community engagement and policing data, reporting on this data in internal and external meetings, and utilizing this data to improve our community engagement and policing are critical goals for NOPD in 2017 as we strive to improve our partnerships with the community and our community engagement efforts.