



DEPARTMENT OF POLICE

P.O. BOX 51480
New Orleans, Louisiana 70151

"to protect and to serve"



LATOYA CANTRELL
MAYOR

SHAUN D. FERGUSON
SUPERINTENDENT

2021 Towing Allocation List Participation Rules:

Warning Letters, condition of issuance:

Warning letters will be issued for violations of Louisiana state laws and New Orleans municipal ordinances regarding towing vehicles and services. The issuance of a warning letter does not preclude the issuance of citations and/or summonses for violations.

A warning letter will be issued to any towing company which has 5 or more tow declinations per month.

A warning letter will be issued to any towing company which fails to abide by the outcome of an appeal hearing.

A warning letter will be issued for any sustained complaint of unprofessional conduct by tow company personnel on a towing scene.

A warning letter will be issued, accompanied by an immediate 10-day suspension from the towing allocation list, for any towing declination after a company's towing vehicle or representative has arrived on a tow scene where there is no adequate reason the tow cannot be completed. (The 10 day suspension in this case will be in addition to any suspension based on number of warning letters.)

Warning letters, penalties for:

1st warning letter in a calendar year: Warning

2nd warning letter in a calendar year: 15 days suspension from the towing allocation list.

3rd warning letter in a calendar year: 30 days suspension from the towing allocation list.

4th warning letter in a calendar year: 45 days suspension from the towing allocation list.

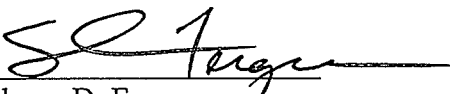
5th warning letter in a calendar year: Suspension from the towing allocation list for the year.

Additional penalties:

Any towing company which accrues 50 or more declinations during 2021 will not be included on the 2022 towing allocation list.

Any towing company which has an officer or principal who is convicted of a felony, or who at the end of 2021 is under indictment or bill of information for a felony, will not be included on the 2022 towing allocation list.

Any towing company which has an officer, principal, or employee who is arrested in 2021 for an offense related to auto theft or unauthorized use of a motor vehicle (LA R.S. 14:67.26, 14:68.4,) will not be included on the 2022 towing allocation list.



Shaun D. Ferguson
Superintendent of Police