

# CONTACTS

## **NEW ORLEANS POLICE DEPARTMENT (NOPD)**

### **In an emergency call 911**

Call NOPD's non-emergency line (504) 821-2222 for information about making a report in person, updates on a case, or to obtain a copy of a police report.

## **UNIVERSITY MEDICAL CENTER (UMC)**

(504) 702-3000

Visit or contact UMC for emergency medical needs or forensic medical exams.

## **ORLEANS PARISH SHERIFF'S OFFICE**

(504) 202-9229

Contact for assistance with Crime Victim Reparation (CVR), firearm transfers, or updates on an offender's holding status.

## **MUNICIPAL COURT**

(504) 658-9700

Call for more information about hearing times for cases with misdemeanor charges.

## **CRIMINAL DISTRICT COURT/DOMESTIC VIOLENCE MONITORING COURT (DVMC)**

(504) 658-9100 DVMC: (504) 658-9460

Contact if you have questions about an offender's felony case status.

## **ORLEANS PARISH DISTRICT ATTORNEY'S OFFICE**

(504) 822-2414

Call and ask to speak with a Victim/Witness advocate for updates about an offender's criminal case.

## **DEPARTMENT OF PUBLIC SAFETY AND CORRECTIONS**

(504) 827-6754

Contact if you have questions about an offender's probation or parole status, or to report a violation.

**Domestic violence can happen to anyone, it is wrong, and it is not your fault.**

## **HELP IS AVAILABLE**

### **Louisiana 24-Hour Domestic Violence Hotline**

1-888-411-1333

### **New Orleans Family Justice Center**

504-592-4005

### **Crescent House Emergency Shelter (24 Hours)**

504-866-9554

## **CALL 911 FOR EMERGENCY HELP**

### **New Orleans Health Department**

Call 311 for more information

This project was supported by Grant No. 2017-WE-AX-0038 awarded by the Office on Violence Against Women, U.S. Department of Justice. The opinions, findings, conclusions, and recommendations expressed in this publication/program/exhibition are those of the author(s) and do not necessarily reflect the views of the Department of Justice, Office on Violence Against Women.

# **BLUEPRINT FOR SAFETY**

A Guide to New Orleans Criminal Justice Response for Survivors of Domestic Violence



The New Orleans  
**blueprint**  
for safety

new orleans  
**health**  
department

## WHAT HAPPENS WHEN I CALL 911?

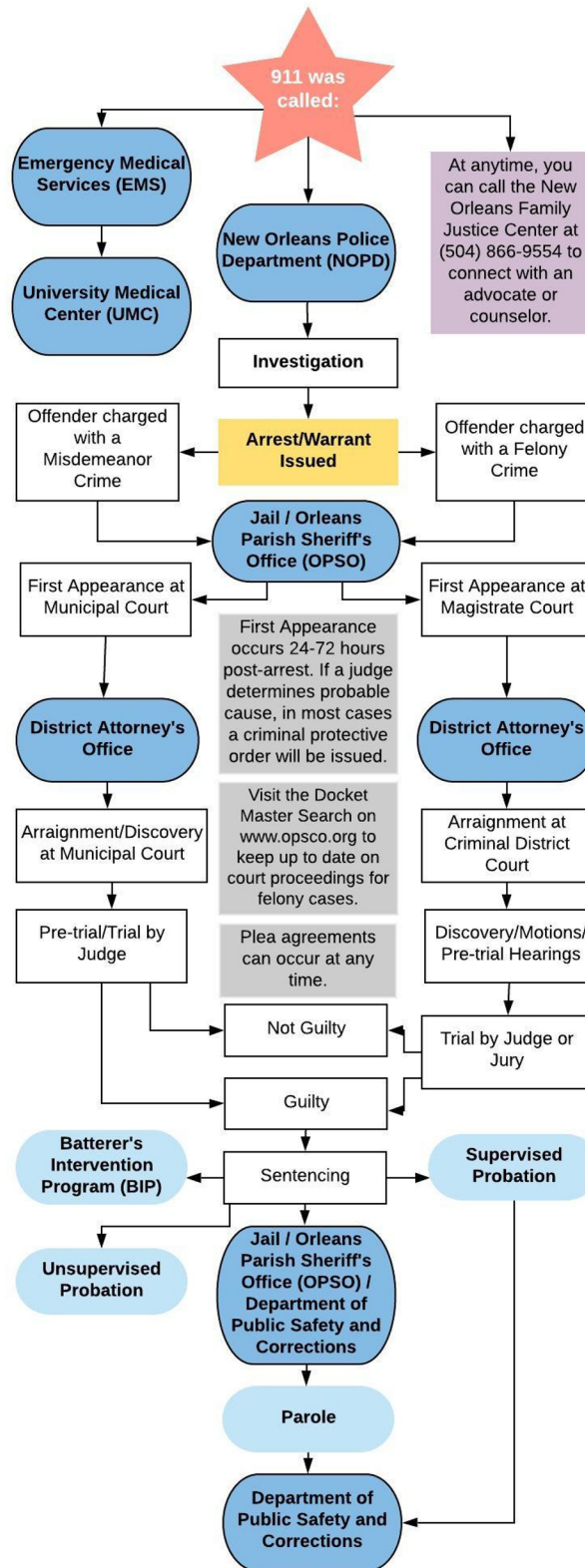
- An operator will dispatch NOPD and EMS.
- The responding patrol officer will conduct an investigation to verify if a crime was committed and if an arrest can be made.
- **If you were strangled or choked it is highly recommended that you seek medical attention immediately.**

## WHAT HAPPENS IF THE OFFENDER WAS ARRESTED?

- The patrol officer will give you a Family Violence form, with the officer's contact information, the incident item number, and local resources.
- The offender will be placed in jail until they are seen by a judge at First Appearances.
- If a judge finds probable cause, in most cases a criminal stay away order will be put in place.
- Sign up with the Louisiana Automated Victim Notification System (LAVNS) on VINELink.com to receive notification of the offender's custody status.

## WHAT HAPPENS IF THE CHARGES ARE ACCEPTED?

- The offender will be seen for arraignment, the court hearing where charges brought against the offender are read to them. If the offender initially pleads not guilty, the case will be prepped for trial.
- Contact a Victim/Witness advocate at the DA's office for more information about hearing dates and case updates.
- If the offender pleads or is found guilty you have the right to make a Victim Impact Statement about how the crime has impacted your life.



## WHAT IF I DON'T WANT TO CALL THE POLICE?

There are many reasons survivors do not want to report abuse to the police.

**There are other local resources available to assist you with filing for a protective order, referrals for divorce or child custody attorneys, emergency housing, individual advocacy, or counseling and healing activities. Contact one of the organizations below for more information.**

## NEW ORLEANS FAMILY JUSTICE CENTER (NOFJC)

(504) 592-4005

Call for assistance with counseling, individual advocacy, housing assistance, primary care, forensic exams, and legal referrals. The NOFJC also has an advocate located at Civil Court to assist with filing for Protection Orders.

## PROJECT SAVE

(504) 310-6872

Call for more information about obtaining free legal representation for services that may include temporary restraining orders and protection orders, temporary child support and custody, and use of property.

## SOUTHEAST LOUISIANA LEGAL SERVICES (SLLS)

(504) 529-1000

Call for more information about obtaining free legal representation for services that may include divorce, temporary child support, and custody.