



# **Emergency Preparedness Annual Meeting for Residential Facility Owners**

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**City of New Orleans**  
Tuesday, January 31, 2023

# Agenda

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- I. Introduction
- II. Year 1 in Review
- III. Year 2 and Beyond
- IV. Spring 2023 Engagement Opportunities
- V. Tour of the Emergency Operations Center

# Introduction

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**Collin Arnold, CEM, LEM-P**

Director

New Orleans Office of  
Homeland Security &  
Emergency Preparedness

**Jeanie Donovan, MPH, MPA**

Deputy Director

New Orleans Health  
Department

# Points of Contact

*Please make sure to update your primary points of contact in your emergency plan submissions.*

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## Education & Training

- **Ben Quimby, MPA**  
Public Health Emergencies  
Compliance Officer  
[benjamin.quimby@nola.gov](mailto:benjamin.quimby@nola.gov)
- **Meredith McInturff, MPH**  
Public Health Emergencies  
Coordinator  
[meredith.mcinturff@nola.gov](mailto:meredith.mcinturff@nola.gov)

## Emergency Reporting

- During a declared emergency, please use [pheeh@nola.gov](mailto:pheeh@nola.gov) as the primary point of contact.
- We will send out the designated phone line (and updates) in the notification email.

# Ordinance Requirements

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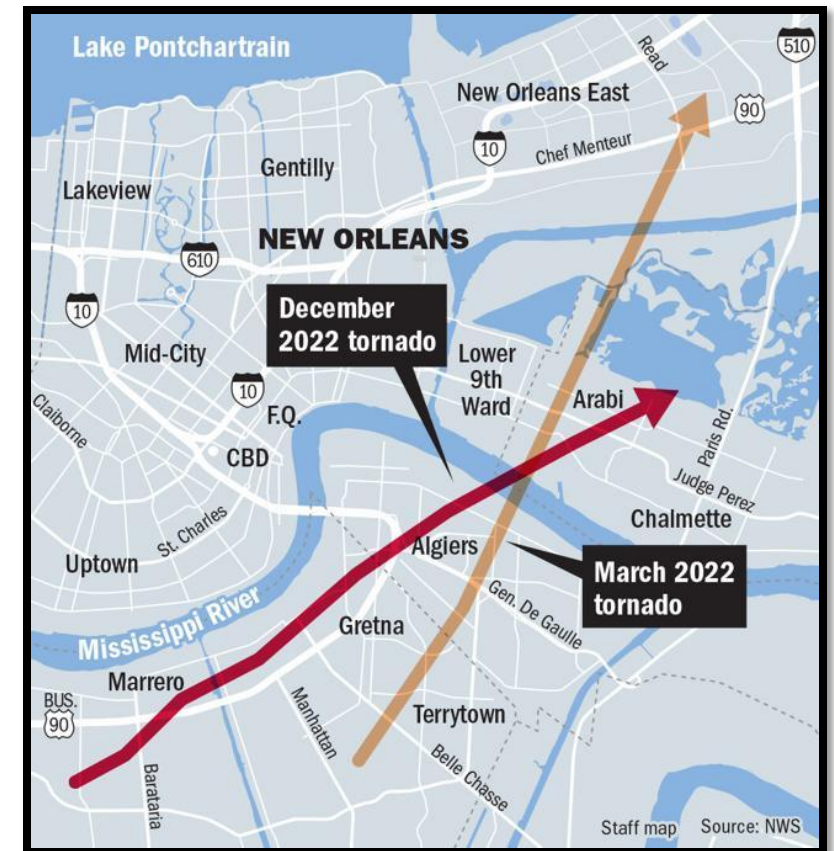
- Obtain an Operating License
  - Submit application with facility information via One Stop
  - Submit Emergency Operations Plan and Resident Census by April 1
  - Pay \$250 fee
- Comply with Life Safety Code as determined by NOFD and confirmed by annual facility inspections
- Provide evidence of compliance with HUD Multifamily Property Guidance, Chapter 38 (if applicable)
- Post the emergency operations plan in a conspicuous location and provide a copy to each resident of the facility
- Meet requirements during declared emergencies

# I. Year 1 in Review

# Year 1 in Review

*2022 presented many challenges that we did not anticipate*

- Mar 2022: Arabi tornado (EF-3)
- Jul-Oct 2022: Mpox response
- Dec 2022: West Bank tornado (EF-2)
- Dec 2022: Prolonged Winter Weather / Hard Freeze



# Year 1 in Review

## *City of New Orleans SWOT Analysis*

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<b>Strengths</b> <ul style="list-style-type: none"><li>• 29 licenses issued in 2022</li><li>• Received 46 total submissions</li><li>• No major hurricanes in the 2022 season</li></ul>	<b>Weaknesses</b> <ul style="list-style-type: none"><li>• Consistent staffing to support year 1 educational activities</li><li>• Reporting during emergencies</li><li>• Funding</li></ul>
<b>Opportunities</b> <ul style="list-style-type: none"><li>• Working with facilities on activities/grants to improve City/management/resident engagement</li><li>• Working with City Council staff to bridge gaps</li></ul>	<b>Threats</b> <ul style="list-style-type: none"><li>• Public health emergencies/outbreaks can drastically impact our ability to implement planned activities</li></ul>



# Year 1 in Review

*Break into groups of 4 and discuss your experiences with implementing the ordinance this past year.*

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Strengths

Weaknesses

Opportunities

Threats

# I. Year 2 and Beyond

# Education & Training

## *Year 2 and Beyond*

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### ■ Goals for Submissions

- Include on-site point of contact
- Send resident censuses
- Incorporate all-hazards approach into emergency plans
- Address the needs of people with disabilities in planning efforts

### ■ Potential Support

- [Red Cross Ready Rating](#)
- Technical assistance with One Stop
- Plan review and feedback
- Trainings that address needs of facilities and staff
- Assistance with finding and obtaining funding

# Building Ambassador Program

*Bridging the gap between the ordinance and the individuals most impacted*

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- Train community members to conduct both regular engagement with residents and wellness checks in event of an emergency
- Obtained grant funding to begin program in 2023
- Goal of 20 Building Ambassadors in Inaugural group



# During Emergencies

## *Reporting to the Emergency Operations Center*

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- During an activated emergency, your point of contact should receive an email (at minimum) notifying you of the activation of the City's Emergency Operations Center and set the reporting schedule
  - Neworleans@public.govdelivery.com
- Please submit all questions during an emergency to [pheeh@nola.gov](mailto:pheeh@nola.gov). This will ensure that staff in the EOC will have access to these messages
- During declared emergencies or disasters:
  - Always have the designated point of contact (or their designee) onsite and available to residents and City officials
  - Provide situational updates, including a full census of all residents and staff on site, every 24 hours
  - Point of contact and their mobile phone number must be posted on site at facility in a location visible to the public
  - Provide notification by email or phone to NOHSEP if facility evacuates, temporarily relocates or ceases operation

# Upcoming Deadlines

# 2023 Submission Deadlines

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- **March 31:** Submit documentation to City through OneStop
- **April 28:** City will approve submission or provide feedback to designated points of contact
- **June 1:** All licenses and payments should be completed in OneStop; fines will be assessed for non-compliant buildings starting now

# Spring Opportunities



# Resident Engagement Sessions

*NOHD, NOLA Ready, and RTA would like to coordinate with each of your facilities to schedule resident feedback focused sessions from April to July 2023.*

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## Be Year-Round Ready!

- Severe weather preparedness
- Smart911 support
- Evacuation planning



# **National Hurricane Preparedness Week**

Monday, May 1 – Friday, May 5, 2023

# Planned Activities

*National Hurricane Preparedness Week 2023*

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- Monday, May 1st: Facility Manager Call Down Drill
- Tuesday, May 2nd & Wednesday, May 3rd: Community Activity
  - Locations TBA

**Questions?**