

Guide to COMMUNITY HEALTH CARE in Greater New Orleans

About 504HealthNet

504HealthNet is a network of healthcare providers across Orleans, Jefferson, Plaquemines and St. Bernard parishes. Our providers independently operate more than 50 service locations, ranging from primary care and behavioral health sites to medical mobile units. Together, we provide care for approximately 95,000 patients. Our health clinics provide care for the whole family, regardless of age or income. All of the medical centers listed in this guide and on our website accept public and private health insurance, or payments can be made on an income and family size-based sliding fee scale. It is quality health care everyone can afford.

504HealthNet Health Care Providers

Access Health Louisiana
Common Ground Health Clinic
City of New Orleans Health Department
Covenant House New Orleans
Daughters of Charity Health Centers
EXCELth, Inc.

Franciscan Missionaries of Our Lady Health
System

Jefferson Community Health Care Centers,

Jefferson Parish Human Services Authority LSU Health Care Network

Mary Queen of Vietnam Development Corporation Inc.

Mercy Family Center
Metropolitan Human Services District
NO/AIDS Task Force

New Orleans Musicians Assistance Foundation

PACE Greater New Orleans

St. Anna's Medical Mission

St. Thomas Community Health Center Tulane Community Health Centers

95,000 PATIENTS

including

GNOCHC MEDICAID MEDICARE PRIVATE INSURANCE SELF-PAY / UNINSURED ELDERLY HIV POSITIVE HOMELESS MUSICIANS

52 CLINIC SITES





VISION 10

19 11 OBSTETRICS





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GNOCHC & MEDICAID ENROLLMENT

Guide to Community Health Care in Greater New Orleans

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Contact Information

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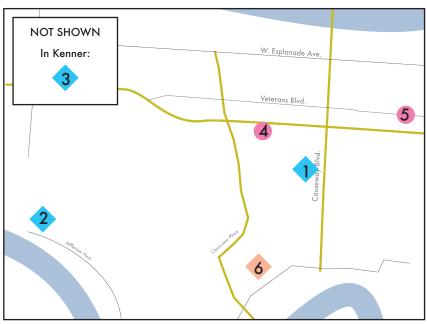
Maps of Community Health Centers



Orleans Parish

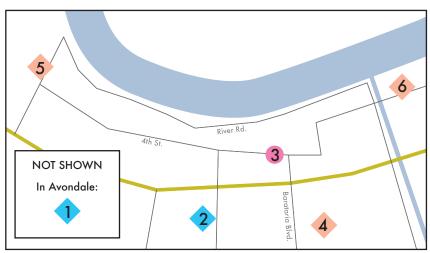
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Jefferson Parish - East Bank



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Jefferson Parish - West Bank



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Plaquemines Parish

Primary Care 1. Belle Chasse Community Health Center, Access Health Louisiana

Behavioral Health

2. Plaquemines Behavioral Health Center, Metropolitan Human Services District

St. Bernard Parish

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2. St. Bernard Behavioral Health Center,
Metropolitan Human Services District

How to Read a Clinic Profile



Glossary of Terms

Youths under 25 except when noted

GNOCHC – The Greater New Orleans Community Health Connection: Public health insurance similar to Medicaid that covers primary and mental health care for adults aged 19-64 with income under 200% of the federal poverty level. Read more on page 38.

Dental Care

GNOCHC

enrollment

Gynecology

Obstetrics and/or

Psychiatry

Vision

Testing & Labs

Medicare - Public health insurance for senior citizens aged 65 and older. Read more on page 37.

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Medicaid – Public health insurance for low-income families based on income and family size. In Louisiana, Medicaid is called Bayou Health. Read more on page 37.

Pharmacy Assistance - Discounted programs for eligible patients to save money on medication.

Private Insurance -Health insurance purchased by an individual or an individual's employer. Examples of private insurance are Blue Cross Blue Shield of Louisiana, Humana and United Healthcare.

Self-Pay/Uninsured - A person who pays out of pocket for a doctor's visit because he/she does not have health insurance.

Sliding Fee Scale – A cost determined by a person's income and family size.

Primary Care

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Common Ground Health Clinic





Algiers, New Orleans

1400 Teche St. New Orleans, LA 70130

Phone: (504) 361-9800

Website:

www.commongroundclinic.org

Hours:

M - F: 8am - 4pm

Languages: English, Portuguese,

Spanish

Transportation: RTA Bus - 108 Algiers

Medical Services:

Adult Primary Care, Cardiology Referrals, Chronic Care Management, Dermatology, Endocrinology



Additional Health Services:

Acupuncture, Health Education, Herbalism, Latino Health Outreach Project (see page 29)

Social Services:

Cooking and Gardening Classes, GNOCHC and Medicaid Enrollment, Women's Wellness Program, Youth Art Workshops



Pharmacy:

Pharmacy Assistance



Methods of Payment:

GNOCHC, Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured No one turned away for inability to pay

Self-Pay/Uninsured Payment Amount: \$20 - \$43 sliding fee for medical care; \$20 fee for acupuncture and herbalism

Daughters of Charity Health Center - Bywater/St. Cecilia







Bywater, New Orleans

1030 Lesseps St. New Orleans, LA 70117

Phone: (504) 941-6041 Website: www.dcsno.org

Hours:

M - Th: 8am - 5pm F: 8am - 2pm

Languages: English, Spanish

Transportation: RTA Bus - 88 St.

Claude

Medical Services:

Adult & Pediatric Primary Care, Chronic Care Management, Dental Care, EKG, Gynecology, Labs, Obstetrics, Podiatry



3

Behavioral Services:

Counseling (Individual & Family), Psychiatry



Additional Health Services:

Nutrition Education



Social Services:

GNOCHC and Medicaid Enrollment, Healthy Start, WIC



Pharmacy:

On Site Pharmacy, Pharmacy Assistance



Methods of Payment:

GNOCHC, Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured Self-Pay/Uninsured Payment Amount: Sliding fee scale based on patient's

income and family size; \$25 minimum

Daughters of Charity Health Center - Carrollton























Carrollton, New Orleans

3201 S. Carrollton Ave. New Orleans, LA 70118

Phone: (504) 207-3060 Website: www.dcsno.org

Hours:

M - F: 8am - 5pm Sat.: 8am - 2pm

Languages: English, Spanish

Transportation: RTA Bus - 39 Tulane

Medical Services:

Adult & Pediatric Primary Care, Chronic Care Management, Dental Care, EKG, Gynecology, Labs, Obstetrics, Podiatry, Vision

Behavioral Services:

Counseling (Individual & Family), Psychiatry

Additional Health Services:

Nutrition Education

Social Services:

GNOCHC and Medicaid Enrollment, Healthy Start, WIC

Pharmacy:

On Site Pharmacy, Pharmacy Assistance

Methods of Payment:

GNOCHC, Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured

Self-Pay/Uninsured Payment Amount: Sliding fee scale based on patient's income and family size; \$25 minimum

Daughters of Charity Health Center - New Orleans East



























New Orleans East, New Orleans

5640 Read Blvd., Suite 550 New Orleans, LA 70127

Phone: (504) 248-5357 Website: www.dcsno.org

Hours:

M - F: 8am - 5pm

Sat. & Sun.: Hours coming soon

Languages: English, Spanish

Transportation: RTA Bus - 64 Lake

Forest Express

Medical Services:

Adult & Pediatric Primary Care, Chronic Care Management, EKG, Gynecology, Labs, Obstetrics, Podiatry

Behavioral Services:

Counseling (Individual and Family), Psychiatry

Additional Health Services:

Nutrition Education

Social Services:

GNOCHC and Medicaid Enrollment

Pharmacy:

Pharmacy Assistance

Methods of Payment:

GNOCHC, Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured Self-Pay/Uninsured Payment Amount: Sliding fee scale based on patient's

income and family size; \$25 minimum

EXCELth Family Dental Center - Algiers









Algiers, New Orleans

1111 Newton St., Room 207 New Orleans, LA 70114

Phone: (504) 302-9236 Website: www.excelth.com

Hours:

M - F: 8am - 5pm

Languages: English, Spanish

Transportation: RTA Bus - 102 General Meyer; Contact Algiers Family Health Center Social Services

at (504) 526-1179

Medical Services:

Dental Care

Pharmacy:

Pharmacy Assistance



Methods of Payment:

Medicaid, Private Insurance, Self-Pay/Uninsured

Self-Pay/Uninsured Payment Amount: Sliding fee scale based on patient's

income and family size; First visit is \$50 for exam and x-rays

EXCELth Family Health Center - Algiers







Algiers, New Orleans

4422 Gen. Meyer Ave., Suite 103 New Orleans, LA 70131

Phone: (504) 526-1179 Website: www.excelth.com

Hours:

M - W: 7am - 5pm Th - F: 8am - 5pm

Languages: English, Spanish, Arabic,

Haitian Creole

Transportation: Bus Tokens, Taxi Vouchers, RTA Bus - 102 Gen. Meyer

Medical Services:

Adult & Pediatric Primary Care, Family Planning, Gynecology, Labs, Obstetrics, Podiatry, Vision

Behavioral Services:

Counseling, Medication Management, Psychiatry

Additional Health Services:

Care Coordination, Diabetic Counseling, Health Education, Nutritional Counseling

Social Services:

Case Management, GNOCHC and Medicaid Enrollment, Voter Registration

Pharmacy:

Pharmacy Assistance

Methods of Payment:

GNOCHC, Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured Self-Pay/Uninsured Payment Amount: Sliding fee scale based on patient's

income and family size; \$25 minimum

















EXCELth Family Health Center - Gentilly







Gentilly, New Orleans

2050 Caton St. New Orleans, LA 70122

Phone: (504) 620-9868 Website: www.excelth.com

Hours:

M - Th: 7am - 6pm F: 8am - 5pm

Languages: English, Spanish, Arabic

Transportation: Bus Tokens, Taxi Vouchers, RTA Bus - 94 Broad or 55

Elysian Fields

Medical Services:

Adult & Pediatric Primary Care, Chronic Care Management, Family Planning, Gynecology

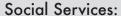
Behavioral Services:

Counseling, Medication Management, Psychiatry



Additional Health Services:

Diabetic Counseling, Health Education



Case Management, Free Internet Access, GNOCHC and Medicaid Enrollment, Voter Registration



Pharmacy:

Pharmacy Assistance



Methods of Payment:

GNOCHC, Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured Self-Pay/Uninsured Payment Amount: Sliding fee scale based on patient's income and family size; \$25 minimum

Health Care for the Homeless, N.O. Health Department







Central City, New Orleans

2222 Simon Bolivar Ave., Floor 2 New Orleans, LA 70113

Phone: (504) 658-2785
Website: www.nola.gov/
RESIDENTS/Health-Department/
Homeless-Healthcare/

Hours:

M - Th: 8am - 5pm F: 8am - Noon

Languages: English, language line where needed

Transportation: Bus Tokens, RTA Bus
- 15 Freret

Medical Services:

Adult Primary Care, Chronic Care Management, Dental Care, Gynecology, HIV/STD Testing, Labs

Homeless adolescent and pediatric primary care provided at Tulane Drop In Clinic @ Covenant House, 611 N. Rampart St.



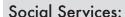
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Behavioral Services:

By Referral



Health Education



GNOCHC and Medicaid Enrollment



Pharmacy:

On Site Pharmacy, Pharmacy Assistance



Methods of Payment:

New Orleans East Community Health Center





New Orleans East, New Orleans

4626 Alcee Fortier Blvd., Suite D New Orleans, LA 70129

Phone: (504) 255-8665

Website:

www.sites.google.com/site/ noelacommunityhltctr

Hours:

M - F: 8am - 5pm Sat.: 8am - Noon

Languages: English, Spanish,

Vietnamese

Transportation: RTA Bus - 94 Broad

Medical Services:

Adult Primary Care, Chronic Care Management, Cervical Cancer Detection, Gastroenterology, Gynecology, Obstetrics, Vision





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Behavioral Services:

Counseling, Psychiatry



Diabetes Education in Vietnamese Americans, Diabetic Group Visits, Hepatitis B Education, Interconception Care Program, Medical Nutrition Therapy, Medical Weight Loss Therapy



Social Services:

GNOCHC and Medicaid Enrollment



Pharmacy:

Pharmacy Assistance



Methods of Payment:

GNOCHC, Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured Self-Pay/Uninsured Payment Amount: Sliding fee scale based on patient's income and family size; \$35 minimum

New Orleans Musicians' Clinic





Uptown, New Orleans

3700 St. Charles Ave., 2nd Floor New Orleans, LA 70115

Phone: (504) 412-1366

Website:

www.neworleansmusiciansclinic.org

Hours:

M - F: 9am - 5pm

Languages: English, French, Spanish

Transportation: Door-to-door service, RTA - St. Charles streetcar

Medical Services:

Adult Primary Care, Chronic Care Management



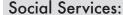
Behavioral Services:

Counseling



Additional Health Services:

Drumming Circle, Massage Therapy, Nutrition, Physical Therapy, Practice Safe Sounds, Prevent Death by Lifestyle Education Group, Running/Walking Team



GNOCHC and Medicaid Enrollment, Case Management



Pharmacy:

Pharmacy Assistance



Methods of Payment:

GNOCHC, Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured

Self-Pay/Uninsured Payment Amount: Sliding fee scale based on patient's income and family size; \$10 minimum

NO/AIDS Task Force





Tulane-Gravier, New Orleans

2601 Tulane Ave., Suite 500 New Orleans, LA 70119

Phone: (504) 821-2601

Website: www.noaidstaskforce.org

Hours:

M,T,F: 8.30am - 5pm W: 8.30am - 7pm Th: 8.30am - 6.30pm Testing Hours: See at right

Languages: English, Spanish

Transportation: Bus Tokens, RTA Bus -

39 Tulane or 94 Broad

Medical Services:

Adult Primary Care, Family Planning, Gynecology, HIV Testing, Neurology Testing Hours: Wed. 5pm - 7pm, Fri. 1pm - 3pm

Behavioral Services:

Counseling, HIV Counseling, Therapy (Individual, Group, & Family), Psychiatry, Substance Abuse

Additional Health Services:

CHAT (Curbing HIV/AIDS Transmission among at-risk youth), Condom Distribution, HIV Prevention Program, Nutritionist

Social Services:

Case Management, Food Bank & Pantry, GNOCHC and Medicaid Enrollment, Housing Coordination, Peer Support (Groups, Internet Access, Exercise Room)

Pharmacy:

On Site Pharmacy, Pharmacy Assistance

Methods of Payment:

GNOCHC, Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured

Self-Pay/Uninsured Payment Amount: Sliding fee scale based on patient's income and family size; \$25 minimum

















NO/AIDS Task Force Community Awareness Network (CAN)



HIV Testing, STD Testing for Gay, Bisexual, and other men who have sex with men (beginning Sept. 2012)

Additional Health Services:

HIV/STD Education, New Orleans Syringe Access Program (through Tulane Drop-In Center)



Marigny, New Orleans

507 Frenchman St. New Orleans, LA 70116

Phone: (504) 945-4000

Website:

www.noaidstaskforce.org/can

Hours:

M: 1pm - 3pm

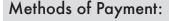
T, Th: 4.30pm - 7.30pm

Sat.: 1pm - 3pm

Languages: English

Transportation: RTA Bus - 5 Marigny-

Bywater or 55 Elysian Fields



None Required

Self-Pay/Uninsured Payment Amount: Free

PACE Greater New Orleans, Catholic Charities





Bywater, New Orleans

4201 North Rampart St. New Orleans, LA 70117

Phone: (504) 945-1531 Website: www.pacegno.org

M - F: 8am - 5pm

Languages: English, Spanish

Transportation: Door-to-door service

Medical Services:

Adult Primary Care, Cardiology, Chronic Care Management, Dental Care, Gynecology, Nephrology, Neurology, Podiatry, Rheumatology, Vision

Behavioral Services:

Counseling, Substance Abuse

Additional Health Services:

Adult Day Health Center, Caregiver Support Groups, Continence Management, Diabetic Counseling & Peer Group, In-Home Care, Life Skills Coaching, Medication Management, Nursing Care, Nutritional Counseling, Personal Care, Recreation Therapy, Rehabilitation

Social Services:

Case Management, Home Modification and Visits, Medicaid Enrollment

Pharmacy:

Prescriptions delivered to patient's home

Methods of Payment:

Medicaid, Dual Medicaid/Medicare, Private Insurance, Self-Pay/Uninsured

Self-Pay/Uninsured Payment Amount: Payment Amount: Payment each month will depend on eligibility for Medicare and Medicaid

Note: A PACE participant must receive all needed health care, including primary care and specialist physician services (other than emergency services), from the PACE organization or from an entity authorized by the PACE organization. PACE participants may be fully and personally liable for the costs of unauthorized or out-of network services.

Ruth U. Fertel Tulane Community Health Center







Mid-City, New Orleans

711 North Broad Street New Orleans, LA 70119

Phone: (504) 988-3000 Website: www.tuchc.org

Hours:

M, Th: 8am - 7pm T, W, F: 8am - 5pm

Sat.(2nd & 4th): 8am - Noon

Languages: English, Spanish

Transportation: RTA Bus - 94 Broad

Medical Services:

Adult & Pediatric Primary Care, Chronic Care Management, Family Planning, Gynecology, HIV Care, Labs, Vision

Behavioral Services:

Cognitive Therapy, Counseling, Family & Relationship Therapy, Psychiatry, Stress Management

Additional Health Services:

Community Health Advocacy, Diabetes Group Education, Healthy Cooking Class, Health Education (one-on-one and group seminars), Walking Groups

Social Services:

Community Multipurpose Room, Community Resource Navigation, Computer Literacy Class, Food Stamp Applications, Free Internet access, GNOCHC and Medicaid Enrollment, Medical Legal Aid, Patient Library, Workforce Development

Pharmacy:

Pharmacy Assistance

Methods of Payment:

GNOCHC, Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured

Self-Pay/Uninsured Payment Amount: Sliding fee scale based on patient's income and family size; \$30 minimum



































St. Thomas Community Health Center at Mahalia Jackson







Central City, New Orleans

2405 Jackson Ave. Building B Suite 222 New Orleans, LA 70130

Phone: (504) 529-5558

Website: www.stthomaschc.org

Hours:

M - F: 8am - 5pm

Languages: English, Spanish

Transportation: RTA Bus - 15 Freret, 28 M.L. King, and 16 Claiborne

Medical Services:

Adult & Pediatric Primary Care

Social Services:

GNOCHC and Medicaid Enrollment



Pharmacy:

Pharmacy Assistance



Methods of Payment:

GNOCHC, Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured Self-Pay/Uninsured Payment Amount: Sliding fee scale based on patient's income and family size and family size; \$20 minimum

St. Thomas Community Health Center at St. Andrew



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Irish Channel, New Orleans

1020 Saint Andrew St. New Orleans, LA 70130

Phone: (504) 529-5558 Website: www.stthomaschc.org

Hours:

M - F: 8am - 5pm

Mammography: M - F: 8am - 4.30pm

Languages: English, Spanish

Transportation: Bus tokens; RTA Bus - 11 Magazine

Medical Services:

Mammography, Vision

Behavioral Services:

Cognitive Therapy, Counseling, Mental Health

Social Services:

GNOCHC and Medicaid Enrollment

Pharmacy:

Pharmacy Assistance





Methods of Payment:

Donald T. Erwin Center, St. Thomas Community Health Center 🛉





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Irish Channel, New Orleans

1936 Magazine St. New Orleans, LA 70130

Phone: (504) 529-5558 Website: www.stthomaschc.org

M - F: 8am - 5pm

Languages: English, Spanish

Transportation: Bus tokens; RTA Bus - 11 Magazine

Medical Services:

Adult & Pediatric Primary Care, Allergy, Breast & Cervical Cancer Early Detection Program, Family Planning, Gynecology, Obstetrics, Rheumatology



Counseling, Cognitive Therapy, Mental Health

Additional Health Services:

Diabetes Education Group, Nutritionist

Social Services:

GNOCHC and Medicaid Enrollment

Pharmacy:

Pharmacy Assistance

Methods of Payment:

GNOCHC, Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured

Self-Pay/Uninsured Payment Amount: Sliding fee scale based on patient's income and family size; \$20 minimum

Tulane Drop In Clinic @ Covenant House





Treme, New Orleans

Inside Covenant House 611 North Rampart St. New Orleans, LA 70116

Phone: (504) 584-1112

Website:

www.tulane.edu/som/dropin

Hours:

M, W: 9am - 9pm

T, Th, F: 9am - 5pm Sat: 9am - 1pm

Languages: English, Spanish

Transportation: Bus tokens; RTA Bus - 91 Jackson-Esplanade

Medical Services:

Pediatric & Young Adult Primary Care, Asthma/Allergy Care, Family Planning, Gynecology, HIV/STD Testing, Labs

Behavioral Services:

Counseling (Individual, Family, and Group) Psychiatry

Additional Health Services:

Health Education, Peer Health Groups

Social Services:

GNOCHC and Medicaid Enrollment

Pharmacy:

Physician-dispensed medications if available

Methods of Payment:

GNOCHC, Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured

Self-Pay/Uninsured Payment Amount: Sliding fee scale based on patient's

income and family size













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Kenner, Access Health Louisiana	.,	St. Bernard Community Health Center, Access Health Louisiana	18

Daughters of Charity Health Center - Metairie







Metairie, Jefferson

111 N. Causeway Boulevard Metairie, LA 70001

Phone: (504) 482-0084 Website: www.dcsno.org

Hours:

M - Th: 8am - 5pm F: 8am - 2pm

Languages: English, Spanish

Medical Services:

Adult & Pediatric Primary Care, Chronic Care Management, Dental Care, EKG, Gynecology, Labs, Obstetrics, Podiatry

Behavioral Services:

Counseling (Individual & Family), Psychiatry

Additional Health Services:

Nutrition Education

Social Services:

GNOCHC and Medicaid Enrollment

Pharmacy:

On Site Pharmacy, Pharmacy Assistance

Methods of Payment:

GNOCHC, Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured

Self-Pay/Uninsured Payment Amount: Sliding fee scale based on patient's income and family size and family size; \$25 minimum

















Jefferson Community Health - Avondale





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Avondale, Jefferson

4028 US Highway 90, Avondale, LA Starting 2013: 3932 US Highway 90 West Avondale, LA 70094

Phone: (504) 436-2223 Website: www.jchcc.org

Hours:

M,T,Th: 8am - 5pm W: 8am - 7pm F:

8am - 2pm

Languages: English, Spanish,

Vietnamese

Transportation: JeT - W1 Avondale

Medical Services:

Adult & Pediatric Primary Care, Dental Care (early 2013), Family Planning, Gynecology, Obstetrics, Podiatry, Vision (early 2013)

Behavioral Services:

Counseling, Depression and Substance Abuse Screenings and Referrals

Additional Health Services:

Diabetic Counseling, Nutrition, Tobacco Cessation Counseling, Women's Health & Wellness

Social Services:

Community resource information and referral, GNOCHC and Medicaid Enrollment

Pharmacy:

On Site Pharmacy (early 2013), Pharmacy Assistance

Methods of Payment:

GNOCHC, Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured

Self-Pay/Uninsured Payment Amount: Sliding fee scale based on patient's

income and family size; \$20 minimum

Jefferson Community Health - Marrero







Marrero, Jefferson

1855 Ames Blvd. Marrero, LA 70072

Phone: (504) 371-8958 Website: www.jchcc.org

Hours:

M - W: 8am - 5pm

Th: 8am - 7pm F: 8am - 2pm

Languages: English, Spanish,

Vietnamese

Transportation: JeT - W2 Westbank Expressway and W3 Lapalco

Medical Services:

Adult & Pediatric Primary Care, Dental Care, Family Planning, Gynecology, Obstetrics, Podiatry, Vision (early 2013)



Behavioral Services:

Counseling, Depression and Substance Abuse Screenings and Referrals



N

Additional Health Services:

Diabetic Counseling, Nutrition, Tobacco Cessation CounselingWomen's Health & Wellness



Social Services:

Community resource information and referral, GNOCHC and Medicaid Enrollment



Pharmacy:

On site Pharmacy (early 2013), Pharmacy Assistance



Methods of Payment:

GNOCHC, Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured

Self-Pay/Uninsured Payment Amount: Sliding fee scale based on patient's

income and family size; \$20 minimum

Jefferson Community Health - River Ridge

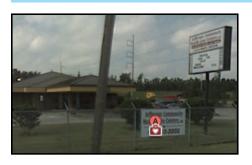




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River Ridge, Jefferson

11312 Jefferson Highway River Ridge, LA 70123

Phone: (504) 463-3002 Website: www.jchcc.org

Hours:

M, W, Th: 8am - 5pm T: 8am - 7pm F: 8am - 2pm

Languages: English, Spanish,

Vietnamese

Transportation: Door-to-door service provided by Jefferson Parish, JeT –

E3 Kenner Local

Medical Services:

Adult & Pediatric Primary Care, Dental Care, Family Planning, Gynecology, Obstetrics, Podiatry, Vision (early 2013)

Behavioral Services:

Counseling, Depression and Substance Abuse Screenings and Referrals

Additional Health Services:

Diabetic Counseling, Nutrition, Women's Health & Wellness

Social Services:

Community resource information and referral, GNOCHC and Medicaid Enrollment

Pharmacy:

On Site Pharmacy (early 2013), Pharmacy Assistance

Methods of Payment:

GNOCHC, Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured Self-Pay/Uninsured Payment Amount: Sliding fee scale based on patient's income and family size; \$20 minimum

St. Charles Community Health Center - Kenner, Access Health Louisiana







Kenner, Jefferson

200 W. Esplanade Ave. Kenner, LA 70065

Phone: (504) 712-7800 Website: www.stcchc.org

Hours:

M - Th: 8am - 4.30pm F: 8am - Noon

Languages: English, Spanish

Medical Services:

Adult & Pediatric Primary Care, Family Planning, Gynecology, Obstetrics



Behavioral Services:

Counseling



Additional Health Services:

Health Education, Nutrition Counseling

Social Services:

GNOCHC and Medicaid Enrollment, WIC



Pharmacy:

Pharmacy Assistance



Methods of Payment:

GNOCHC, Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured

Self-Pay/Uninsured Payment Amount: Sliding fee scale based on patient's income and family size; \$15 minimum

Access Health Louisiana

Medical Services:

Belle Chasse Community Health Center, Access Health Louisiana

Adult & Pediatric Primary Care, Family Planning, Gynecology





Additional Health Services:

Health Education

Social Services:

GNOCHC and Medicaid Enrollment

G

Pharmacy:

Pharmacy Assistance



Hours:

M - Th: 8am - 4.30pm

Belle Chasse, Plaquemines

Belle Chasse, LA 70037

Phone: (504) 398-1100 Website: www.stcchc.org

8200 Highway 23

F: 8am - Noon

Languages: English, Spanish, Arabic

Methods of Payment:

GNOCHC, Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured Self-Pay/Uninsured Payment Amount: Sliding fee scale based on patient's income and family size; \$15 minimum

St. Bernard Community Health Center, Access Health Louisiana







Medical Services:

Adult & Pediatric Primary Care, Family Planning, Gynecology, Podiatry



Additional Health Services:

Health Education, Nutritional Counseling



Social Services:

GNOCHC and Medicaid Enrollment



Pharmacy:

Pharmacy Assistance



Hours:

M - Th: 7am - 9pm

Arabi, St. Bernard

Arabi, LA 70032

7718 W. Judge Perez Drive

Phone: (504) 281-2800 Website: www.stcchc.org

F: 7am - 7pm Sat.: 8am - 6pm

Languages: English, Spanish,

Vietnamese

Methods of Payment:

Behavioral Health

Orleans Parish	Pg.	Jefferson Parish	Pg
1. Algiers-Fischer Behavioral Health Center,	20	1. East Jefferson Behavioral Health Center,	25
Metropolitan Human Services District 2. Central City Behavioral Health Center,	20	Jefferson Parish Human Services Authority	
Metropolitan Human Services District		2. Mercy Family Center - Metairie	26
3. Chartres Pontchartrain Behavioral Health Center, Metropolitan Human Services District	21	 West Jefferson Behavioral Health Center, Jefferson Parish Human Services Authority 	26
4. Mercy Family Center - Algiers	21	•	
5. Midtown Behavioral Health Center,	22	-1	
Metropolitan Human Services District		Plaquemines Parish	Pg
6. New Orleans East Behavioral Health Center,	22	•	. 3
Metropolitan Human Services District		 Plaquemines Behavioral Health Center, 	27
7. St. Anna's Health and Resilience Program, St. Anna's Episcopal Church	23	Metropolitan Human Services Distric	ł
8. Tulane Drop-In Center for Homeless Youth	23		
9. Uptown Behavioral Sciences Center, LSU Health Care Network	24	St. Bernard Parish	Pg
		St. Bernard Behavioral Health Center, Metropolitan Human Services District	27

Algiers-Fischer Behavioral Health Center, Metropolitan Human Services District





Behavioral Services:

Medication Management, Individual, Family, and Group Therapy, Psychiatry



Social Services:

GNOCHC and Medicaid Enrollment, Supportive Housing, Vocational & Life Skills



Algiers, New Orleans

4422 General Meyer Ave. New Orleans, LA 70131

Phone: (504) 568-3130 Website: www.mhsdla.org

Hours:

M - F: 8am - 4.30pm

Languages: English, Spanish

Transportation: Bus Tokens, RTA Bus -

102 General Meyer

Pharmacy:

Pharmacy Assistance



Methods of Payment:

GNOCHC, Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured Self-Pay/Uninsured Payment Amount: Sliding fee scale based on patient's

income and family size

Central City Behavioral Health Center, Metropolitan Human Services District





Behavioral Services: Medication Management

Peer Support Recovery Groups

Additional Health Services:

Social Services:

GNOCHC and Medicaid Enrollment

G

New Orleans, LA 70113 Pharmacy:

Pharmacy Assistance

П

Hours:

M - F: 8am - 4.30pm

Phone: (504) 568-3130 Website: www.mhsdla.org

2221 Philip St.

Languages: English, Spanish

Central City, New Orleans

Transportation: Door-to-door service for advance appointments, bus tokens, RTA Bus - 15 Freret

Methods of Payment:

Chartres Pontchartrain Behavioral Health Center, Metropolitan Human Services District



G



Marigny, New Orleans

719 Elysian Fields Ave. New Orleans, LA 70117

Phone: (504) 568-3130 Website: www.mhsdla.org

Hours:

M - F: 8am - 4.30pm

Languages: English, Spanish

Transportation: Door-to-door service for advance appointments, bus tokens, RTA Bus - 5 Marigny-Bywater

or 55 Elysian Fields

Behavioral Services:

24 Hour Call line, Psychosocial Assessments, Psychiatric Evaluations

Additional Health Services:

Peer Support Recovery Groups

Social Services:

GNOCHC and Medicaid Enrollment, Supportive Housing, Vocational & Life Skills

Pharmacy:

Pharmacy Assistance

Methods of Payment:

GNOCHC, Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured Self-Pay/Uninsured Payment Amount: Sliding fee scale based on patient's income and family size

Mercy Family Center - Algiers





G



Algiers, New Orleans

3221 Behrman Pl., Suite 105 New Orleans, LA 70114

Phone: (504) 838-8283

Website:

www.mercyfamilycenter.com

Hours:

M - F: 8am - 5pm

Languages: English, Spanish

Behavioral Services:

Counseling (Individual & Group), Developmental Disabilities, Medication Therapy, Psychiatry

Additional Health Services:

Mercy Learning Center - academic therapy for children diagnosed with learning style differences

Social Services:

GNOCHC and Medicaid Enrollment

Pharmacy:

Some Samples Available

Methods of Payment:



Midtown Behavioral Health Center, Metropolitan Human Services District





Behavioral Services:

Medication Management, Individual, Family, and Group Therapy, Psychiatry



Medicaid Enrollment, Supportive Housing, Vocational & Life Skills

Social Services:

Pharmacy:

Pharmacy Assistance



Hours:

M - F: 8am - 4.30pm

Mid-City, New Orleans

3801 Canal St., Suite 200

New Orleans, LA 70119

Phone: (504) 568-3130 Website: www.mhsdla.org

Languages: English, Spanish

Transportation: Door-to-door service for advance appointments, bus tokens, RTA Bus - 32 Leonidas, Canal

Streetcar

Methods of Payment:

Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured

Self-Pay/Uninsured Payment Amount: Sliding fee scale based on patient's

income and family size

New Orleans East Behavioral Health Center, Metropolitan Human Services District







Behavioral Services:

Medication Management



Social Services:

Pharmacy Assistance

Pharmacy:

GNOCHC and Medicaid Enrollment, Supportive Housing, Vocational & Life Skills



New Orleans East, New Orleans

5640 Read Blvd, Suite 810 New Orleans, LA 70127

Phone: (504) 568-3130 Website: www.mhsdla.org

Hours:

M - F: 8am - 4.30pm

Languages: English, Spanish

Transportation: Door-to-door service for advance appointments, bus tokens, RTA Bus - 64 Lake Forest **Express**

Methods of Payment:



St. Anna's Health and Resilience Program, St. Anna's Episcopal Church 🛉 🛦





Behavioral Services:

Individual Counseling

Note: Counselors are not on-site; Tele-Counseling, a video-conferencing method, is used.



Treme, New Orleans

1313 Esplanade Ave. New Orleans, LA 70116

Phone: (504) 947-2121

Website: www.stannanola.org

Hours:

M - F: By appointment

Languages: English, limited Spanish

counseling possible

Transportation: RTA Bus - 91 Jackson-

Esplanade

Methods of Payment:

None Required

Self-Pay/Uninsured Payment Amount: Free

Tulane Drop-In Center for Homeless Youth





Behavioral Services:

Counseling (Individual, Family, & Group), Psychiatry, Substance Abuse These services are currently offered at Tulane Drop-In Clinic @ Covenant House, 611 North Rampart St. See Page 14



Hope Without Dope - peer therapy group, Hygiene, and First Aid Supplies

Treme, New Orleans

Location pending. Building damaged in Hurricane Isaac

Phone:

(504) 988-6578 or (504) 327-6667

Website:

www.tulane.edu/som/dropin

Hours:

M,F: 9.30am - 1pm T: 1pm - 5pm

Languages: English, Spanish

Social Services:

Clothing Closet, Free Internet Access, GNOCHC and Medicaid Enrollment, SNAP, FITAP, and Child Care Assistance Program (CCAP) **Enrollment**



Methods of Payment:

None Required

Self-Pay/Uninsured Payment Amount: Free

Transportation: Bus tokens, RTA Bus - 88 St. Claude

Uptown Behavioral Sciences Center, LSU Health Care Network







Uptown, New Orleans

3450 Chestnut St. New Orleans, LA 70115

Phone: (504) 412-1580 Website: www.lsuhn.com

Hours:

M - F: 8am - 5pm

Languages: English, Spanish,

Vietnamese

Transportation: Door-to-door service

Behavioral Services:

Counseling (Adult & Adolescent), Cognitive Therapy, Therapy (Individual & Family), Medication Management, Psychiatry



Methods of Payment:

GNOCHC, Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured Self-Pay/Uninsured Payment Amount: Call for self-pay fee. Copay is due at time of visit.

Jefferson Parish 1. East Jefferson Behavioral Health Center, Jefferson Parish Human Services Authority 2. Mercy Family Center - Metairie 3. West Jefferson Behavioral Health Center, Jefferson Parish Human Services Authority

Plaquemines Parish

Plaquemines Behavioral Health Center,
 Metropolitan Human Services District

St. Bernard Parish

 St. Bernard Behavioral Health Center, Metropolitan Human Services District

East Jefferson Behavioral Health Center, Jefferson Parish Human Services Authority



Pg.

Pg.





Metairie, Jefferson

3616 S. I-10 Service Rd. Metairie, LA 70001

Phone: (504) 838-5257 Website: www.jphsa.org

Hours:

M - F: 8am - 4.30pm

Languages: English, Spanish

Behavioral Services:

Counseling, Crisis Resolution, Gambling Assessment and Treatment, Therapy (Individual & Group), Mental Health, Psychiatry, Substance Abuse



Additional Health Services:

24-hour Crisis Line

Social Services:

Employment Assistance, Family Preservation Program, GNOCHC and Medicaid Enrollment, Social Leisure and Recreation Program for Adults, Supportive Housing



Pharmacy:

Pharmacy Assistance, Pharmacy pick-up from West Bank JPHSA pharmacy for eligible individuals



Methods of Payment:

Mercy Family Center - Metairie









Metairie, Jefferson

110 Veterans Memorial Blvd. Suite 425 Metairie, LA 70005

Phone: (504) 838-8283

Website:

www.mercyfamilycenter.com

Hours:

M - F: 8am - 5pm

Languages: English, Spanish

Behavioral Services:

Counseling (Individual & Group), Developmental Disabilities, Psychiatry



Additional Health Services:

Mercy Learning Center - academic therapy for children diagnosed with learning style differences

Social Services:

GNOCHC and Medicaid Enrollment



Pharmacy:

Some Samples Available

Methods of Payment:

GNOCHC, Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured Self-Pay/Uninsured Payment Amount: Sliding fee scale based on patient's income and family size

West Jefferson Behavioral Health Center, Jefferson Parish Human Services Authority







Marrero, Jefferson

5001 West Bank Expressway Marrero, LA 70072

Phone: (504) 349-8833 Website: www.jphsa.org

Hours:

M - F: 8am - 4.30pm

Languages: English, Spanish,

Vietnamese

Behavioral Services:

Counseling, Therapy (Individual & Group), Crisis Resolution, Gambling assessment and treatment, Mental Health, Psychiatry, Substance Abuse



Additional Health Services:

24-hour Crisis Line

Social Services:

Employment Assistance, Family Preservation Program, GNOCHC and Medicaid Enrollment, Social Leisure and Recreation Program for Adults, Supportive Housing



Pharmacy:

On Site Pharmacy, Pharmacy Assistance



Methods of Payment:

Plaquemines Behavioral Health Center, Metropolitan Human Services District



G



Belle Chasse, Plaquemines

103 Avenue A, Suite A Belle Chasse, LA 70037

Phone: (504) 568-3130 Website: www.mhsdla.org

Hours:

M - F: 8am - 4.30pm

Languages: English, Spanish

Behavioral Services:

Medication Management, Psychosocial Assessments

Additional Health Services:

Substance Abuse Educational Groups

Social Services:

GNOCHC and Medicaid Enrollment

Pharmacy:

Pharmacy Assistance

Methods of Payment:

GNOCHC, Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured Self-Pay/Uninsured Payment Amount: Sliding fee scale based on patient's income and family size

St. Bernard Behavioral Health Center, Metropolitan Human Services District 📫



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Arabi, St. Bernard

7407 St. Bernard Highway, Suite A Arabi, LA 70032

Phone: (504) 568-3130 Website: www.mhsdla.org

Hours:

M - F: 8am - 4.30pm

Languages: English, Spanish

Behavioral Services:

Medication Management

Social Services:

GNOCHC and Medicaid Enrollment

Pharmacy:

Pharmacy Assistance

Methods of Payment:





Medical Mobile Units

All Parishes	Pg.		Pg.
 Common Ground Health Clinic - Latino Health Outreach Project 	29	 New Orleans Children's Health Project NO/AIDS Task Force Care Van 	31 31
Daughters of Charity Health Center - Neighborhood Health Partnership Medical Mobile Unit	29	7. St. Anna's Medical Mission	32
3. EXCELth Mobile Medical Unit	30		
4. Metropolitan Human Service District Mobile Unit	30		

Common Ground Health Clinic - Latino Health Outreach Project 🛉



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Central City, New Orleans

Neutral ground at Martin Luther King Ave. & S. Derbigny St. at New Orleans College Prep Charter School near S. Claiborne Avenue

Phone: (504) 377-7281

Website:

www.commongroundclinic.org

Hours:

F: 7.30am - 9.30am

Languages: English, Spanish

Transportation: RTA Bus - 16

Claiborne

Medical Services:

Primary Care, Blood Pressure, Glucose Screening, Referrals to other service organizations

Additional Health Services:

Health Education, Condom Distribution when available

Methods of Payment:

None Required

Self-Pay/Uninsured Payment Amount: Free

Daughters of Charity Health Center - Neighborhood Health Partnership Medical Mobile Unit





M



Location varies: New Orleans & Metairie

Phone: (504) 231 - 8193 Website: www.dcsno.org

Hours:

Call for hours and locations

Languages: English, Spanish

Medical Services:

Adult & Pediatric Primary Care, Dental Screenings, Vision Screenings

Behavioral Services:

Counseling

Additional Health Services:

Health Education

Social Services:

GNOCHC and Medicaid Enrollment



Methods of Payment:

Free for Screenings

Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured

Self-Pay/Uninsured Payment Amount: Sliding fee scale based on patient's income and family size; \$25 minimum

EXCELth Mobile Medical Unit





Medical Services:

Adult & Pediatric Primary Care, Health Screenings

M

Location varies:

New Orleans East, New Orleans Health Fairs

Phone: (504) 444-7071 Website: www.excelth.com

Hours:

Call for hours and location

Languages: English

Methods of Payment:

GNOCHC, Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured Self-Pay/Uninsured Payment Amount: Sliding fee scale based on patient's income and family size; \$25 minimum

Metropolitan Human Services District Mobile Unit





Plaquemines & St. Bernard Parishes

Location varies: Bootheville, Port

Behavioral Services:

Medication Management, Psychosocial Assessments



Additional Health Services: Substance Abuse Educational Groups

Social Services:

GNOCHC and Medicaid Enrollment



Pharmacy:

Pharmacy Assistance



Hours:

M - F: 8am - 4.30pm

Phone: (504) 568-3130

Website: www.mhsdla.org

Sulphur, Violet

Languages: English, Spanish

Transportation: Door-to-door service for advance appointments, Bus

tokens

Methods of Payment:

GNOCHC, Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured
Self-Pay/Uninsured Payment Amount: Sliding fee scale based on patient's

income and family size

New Orleans Children's Health Project













Location varies: Downtown, Gretna, Kenner, Mid-City, New Orleans East

Phone: (504) 988-0545 Website: www.nochp.org

Hours:

Clinic hours vary M - F: 9am - 4.30pm

Languages: English, Spanish

Medical Services:

Pediatric Primary Care, Asthma, Allergy, Chronic Care Management, EKG, Family Planning, Labs, STD Testing

Behavioral Services:

Cognitive Therapy, Counseling (Individual, Group, & Family), Medication Management, Psychiatry

Additional Health Services:

Health Education, Play and Art Therapy

Social Services:

Consultations with school officials, Parenting Skills Workshops, Case Management

Methods of Payment:

Medicaid, Medicare, Private Insurance, Self-Pay/Uninsured

Self-Pay/Uninsured Payment Amount: Patients are seen regardless of ability to pay. No cash accepted at time of appointment.

NO/AIDS Task Force Care Van





Medical Services:

HIV Testing

Additional Health Services:

HIV/STD Education

Location varies: New Orleans

Phone: (504) 821-2601 ext. 257 Website: www.noaidstaskforce.org

Hours:

Call for hours and locations

Languages: English, Spanish

Methods of Payment:

None Required

Self-Pay/Uninsured Payment Amount: Free

St. Anna's Medical Mission





Location varies: New Orleans

Address: See box at right

Phone: (504) 232-4403 (mobile unit)

(504) 947-2121 (office) Website: www.stannanola.org

Hours: See box at right

Languages: English, Spanish, Vietnamese (Fri. only)

Medical Services:

Adult Primary Care

Behavioral Services:

Counseling

Additional Health Services:

Health Education

Social Services:

Referral Assistance

Locations:

Locations and times subect to change – please call Mobile Unit or check the website calender to confirm:

www.stannanola.org/missions/medical-mission-harp/samm-calendar

Methods of Payment:

None required

Self-Pay/Uninsured Payment Amount: Free







School Based Health Centers

Orleans Parish	Pg.	Jefferson Parish	Pg
Walter L. Cohen High School, Tulane Community Health Centers	35	 John Ehret High School, Jefferson Community Health 	34
2. Warren Easton Senior High School, Tulane Community Health Centers	35	 Joshua Butler Elementary, Jefferson Community Health 	34
•		 Riverdale High School, Jefferson Community Health 	34
		4. West Jefferson High School, Jefferson	35

John Ehret High School, Jefferson Community Health





4300 Patriot St. Marrero, LA 70072 Phone: (504) 340-7651 Website: www.jchcc.org Hours: M - F: 7am - 3pm Languages: English, Spanish

Medical Services:

Pediatric Primary Care

Behavioral Services:

Counseling, Depression and Substance Abuse Screenings



Methods of Payment:

None Required

Joshua Butler Elementary, Jefferson Community Health





Medical Services:

Pediatric Primary Care



Counseling, Depression and Substance Abuse Screenings



300 4th St.

Westwego, LA 70094 Phone: (504) 371-1095 Website: www.jchcc.org Hours: M - F: 7am - 3pm Languages: English, Spanish,

Vietnamese

Methods of Payment:

None Required

Riverdale High School, Jefferson Community Health





240 Riverdale Dr. Jefferson, LA 70121 Phone: (504) 833-7288 Website: www.jchcc.org Hours: M - F: 7am - 3pm

Languages: English, Spanish

Medical Services:

Pediatric Primary Care

Counseling, Depression and Substance Abuse Screenings



Behavioral Services:



Methods of Payment:

None Required

W. Jefferson High School, Jefferson Community Health





Medical Services: Pediatric Primary Care



Behavioral Services:

Counseling, Depression and Substance Abuse Screenings



2200 8th St. Harvey, LA 70058 Phone: (504) 367-4407 Website: www.jchcc.org Hours: M - F: 7am - 3pm Languages: English, Spanish

Methods of Payment:

None Required

Walter L. Cohen High School, Tulane Community Health Centers





Medical Services:

Pediatric Primary Care



Behavioral Services:

Counseling, Therapy (Individual, Group, & Family)



3520 Dryades St. New Orleans, LA 70115 Phone: (504) 988-4180 Hours: M - F: 8am - 4.30pm

Languages: English

Methods of Payment:

None Required

Warren Easton Senior High School, Tulane Community Health Centers





Medical Services:

Pediatric Primary Care



Behavioral Services:

Counseling, Therapy (Individual, Group, & Family)



3019 Canal St.

New Orleans, LA 70119 Phone: (504) 988-1510 Hours: M - F: 8am - Noon Languages: English

Methods of Payment:

None Required



This section provides information about programs, clinics and organizations that afford uninsured and low income residents with quality health care at low or no out-of-pocket cost. Enrollment in the noted programs is available through the New Orleans area community clinics featured in this brochure. These programs include:

GNOCHC
 Medicaid
 Medicare

What documents do I need to enroll in these programs?

Have these documents with you to enroll:

- Proof of income (Copy of most recent W2, Field tax forms, Most recent pay stubs, Unemployment award letter, Social Security/Disability letter, or Food stamp award letter)
- Government issued photo ID if current address is not on ID, a utility bill must be provided
- Birth certificate or U.S. permanent residency card

Replacing Lost Documents

Birth certificates: If you were born in Louisiana, call (504)219-4500 or visit www.dhh.louisiana.gov
If you were born in another state, contact the state's Office of Vital Records. For a fee, you can order copies of birth certificates online at www.vitalcheck.com

Driver's license or state ID: If you need to replace your state identification or driver's license call the Office of Motor Vehicles at (877) 368-5463 or visit http://omv.dps.state.la.us/

Medicare

Health care assistance for senior citizens, aged 65+.

Learn more at www.cms.gov/home/medicare.asp or call 1-800-Medicare, (800) 633-4227

Medicaid (Bayou Health)

Health care assistance for individuals and families with low income. Louisiana's Medicaid program is called Bayou Health. Learn more at www.bayouhealth.com or call 888.342.6207 toll-free to learn more about Medicaid and find out if you may qualify.

What Does Medicaid Cover?

- Primary Care
- Preventative care
- Immunizations and vaccinations
- Pharmacy services
- Vision and Hearing
- Chemotherapy

- Lab work and X-rays
- Dental
- Behavioral health (mental health and substance abuse services)

Which Doctors Participate?

All doctors in this brochure see Medicaid patients.

Am I Eligible?

You may qualify for Medicaid if you:

- Are a low-income parent of children under age 19
- Are a child under age 19
- Are pregnant
- Are disabled according to the Social Security Administration's definition
- Get financial help from the Office of Family Support (OFS) through the Family Independence Temporary Assistance Program (FITAP)
- Have corrected vision no better than 20/200
- Have no insurance and need treatment for breast and/or cervical cancer
- Receive Supplemental Security Income (SSI) from the Social Security Administration (SSA)

Apply Now

You can apply for Medicaid four (4) ways:

- 1. In person at a clinic in this brochure.
- 2. Online through the Louisiana Medicaid Online Application Center here: https://bhsfweb.dhh.louisiana.gov/OnlineServices/
- 3. By phone, call (885)229-6848. You can enroll in any language by phone.
- 4. By Mail, go to www.bhsfweb.dhh.louisiana.gov/lineServices and click on the "Apply By Mail" link to download a paper form, then print and mail or fax to:

Mail: P.O. Box 91278 Baton Rouge, LA 70821

Fax: (877)523-2987

Greater New Orleans Community Health Connection (GNOCHC)

What is Greater New Orleans Community Health Connection?

The Greater New Orleans Community Health Connection (GNOCHC) is a program run by Louisiana Department of Health and Hospitals to bring back primary care and behavioral (mental) health care access after Hurricane Katrina for Orleans, St. Bernard, Plaquemines, and Jefferson Parishes. It covers different services than Medicaid. GNOCHC covers only primary care and behavioral health.

What Does GNOCHC Cover?

GNOCHC will pay for these services from a GNOCHC participating doctor:

- Primary Care
- Preventative care
- Lab work and X-rays

- Immunizations and vaccinations
- Care coordination

 Behavioral health care (mental health and substance abuse services)

Which Doctors Participate?

Not all providers participate in GNOCHC. Participating in Medicaid is not the same as participating in GNOCHC. Currently, a total of 18 provider organizations participate in GNOCHC with 36 service sites located throughout the Greater New Orleans area. The next pages have a list of participating doctors. To search online for a doctor near you, go to www.GNOCommunity.org

Am I Eligible?

You may qualify for GNOCHC if you:

- Are a U.S. citizen or legal resident
- Are between the ages of 19 and 64
- Live in Jefferson, Orleans, Plaquemines or St. Bernard parishes
- Are not pregnant
- Have not had medical insurance for at least 6 months
- Have income less than the Maximum Income Eligible for your family size as shown below:

Family Size*	1	2	3	4	5	6	7	8
Maximum Income Eligible	\$22,340	\$30,260	\$38,180	\$46,100	\$54,020	\$61,940	\$69,860	\$77,780

^{*}Countable family size is: yourself, a legal spouse, and any of your children under the age of 19 living with you

Apply Now:

You can apply for GNOCHC in three (3) ways:

- 1. In person at any a participating GNOCHC provider location. See list of doctors on next page.
- 2. Online through the Louisiana Medicaid Online Application Center here:

https://bhsfweb.dhh.louisiana.gov/OnlineServices/

3. By mail, go to http://new.dhh.louisiana.gov/index.cfm/page/679 and click on the link under "Apply Now" to download a paper form, then print and mail or fax to:

Mail: Orleans Regional Medicaid Office P.O. Box 60840, New Orleans, LA 70160

Fax: (866)861-6018

Can I Talk to Someone about GNOCHC?

Call (888)342-6207 toll-free to learn more about GNOCHC and find out if you qualify.

Find GNOCHC Providers Near You in the Four Parish Area:

Jefferson Parish

Primary Care:

Daughters of Charity Health Center - Metairie 111 N Causeway Blvd., Metairie, LA 70001 (504) 482-0084

Jefferson Community Health – Avondale 4028 US Hwy 90, Avondale, LA 70094 (504) 436-2223

Jefferson Community Health – Marrero 1855 Ames Blvd., Marrero, LA 70072 (504) 371-8958

Jefferson Community Health – River Ridge 11312 Jefferson Hwy, River Ridge, LA 70123 (504) 463-3002

St. Charles Community Health Center – Kenner 200 W Esplanade Ave., Kenner, LA 70065 (504) 712-7800

Behavioral Health:

Mercy Family Center - Metairie 110 Veterans Memorial Blvd., Ste 425, Metairie, LA 70005 (888) 838-8283

East Jefferson Behavioral Health Center 3616 South I-10 Service Rd., Metairie, LA 70001 (504) 838-5257

West Jefferson Behavioral Health Center 5001 Westbank Expwy, Marrero, LA 70072 (504) 349-8833

Orleans Parish

Primary Care:

Common Ground Health Clinic 1400 Teche St., New Orleans, LA 70114 (504) 361-9800

Daughters of Charity Health Center – Bywater/St. Cecilia 1030 Lesseps St., New Orleans, LA 70117 (504) 941-6041

Daughters of Charity Health Center – Carrollton 3201 S Carrollton Ave., New Orleans, LA 70118 (504) 207-3060

Daughters of Charity Health Center - New Orleans East 5640 Read Blvd., Suite 550, New Orleans, LA 70127 (504) 248-5357

EXCELth Family Health Center – Algiers 4422 General Meyer Ave., Ste 103, New Orleans, LA 70114 (504) 526-1179

EXCELth Family Health Center - Gentilly 2050 Caton St., New Orleans, LA 70122 (504) 620-9868

Health Care for the Homeless 2222 Simon Bolivar Ave., New Orleans, LA 70113 (504) 658-2785 LB Landry Community Clinic (Medical Center of Louisiana) 1200 L B Landry, New Orleans, LA 70114 (504) 308-3550

Medical Center of Louisiana – Columbia Parc 3940 St. Bernard Ave., New Orleans, LA 70112 (504) 940-8236

Medical Center of Louisiana – HIV Outpatient Program 2235 Poydras St., New Orleans, LA 70119 (504) 826-2179

Medical Center of Louisiana – Medicine Clinic 1400 Poydras St., New Orleans, LA 70112 (504) 903-2373

Medical Center of Louisiana – Medical Office Building 2025 Gravier St., New Orleans, LA 70112 (504) 903-5700 Lab Services

New Orleans East Community Health Center (NOELA) 4626 Alcee Fortier Blvd. Ste. D, New Orleans, LA 70129 (504) 255-8665

New Orleans Musicians' Clinic 3700 St. Charles Ave., Second Floor, New Orleans, LA 70115 (504) 412-1366

NO/AIDS Task Force 2601 Tulane Ave. Suite 500, New Orleans, LA 70119 (504) 821-2601

Primary Care, Cont'd:

Odyssey House 1125 N Tonti St, New Orleans, LA 70119 (504) 821-9211

Ruth U. Fertel Tulane Community Health Center 711 N Broad St., New Orleans, LA 70119 (504) 988-3000

St. Thomas Community Health Center at Magazine 1938 Magazine St., New Orleans, LA 70130 (504) 529-5558

St. Thomas Community Health Center – Mahalia Jackson 2405 Jackson Ave., Building B, Ste 222, New Orleans, LA 70113 (504) 529-5558

St. Thomas Community Health Center at St. Andrew 1020 St. Andrew St., New Orleans, LA 70130 (504) 529-5558

Tulane Drop-In Clinic @ Covenant House 611 N Rampart St., New Orleans, LA 70116 (504) 584-1112

Behavioral Health:

Algiers-Fischer Behavioral Health Center 4422 Gen Meyer Ave., New Orleans, LA 70131 (504) 568-3130

Central City Behavioral Health Center 2221 Philip St., New Orleans, LA 70113 (504) 568-3130

Chartres Pontchartrain Behavioral Health Center 719 Elysian Fields Ave., New Orleans, LA 70117 (504) 568-3130

Mercy Family Center - Algiers 3221 Behrman Place, Ste 105, New Orleans, LA 70114 (504) 838-8283

New Orleans East Behavioral Health Center 5640 Read Boulevard, Suite 810, New Orleans, LA 70127 (504) 568-3130

Uptown Behavioral Health, LSU Healthcare Network 3450 Chestnut St., New Orleans, LA 70115 (504) 412-1580

Plaquemines Parish

Primary Care:

Plaquemines Primary Care 26851 Hwy 23/Ste A, Port Sulphur, LA, 70083 (504) 564-0848

Belle Chasse Community Health Center 8200 Highway 23 Belle Chasse, LA 70037

Behavioral Health:

Plaquemines Behavioral Health Center 103 Avenue A, Suite A, Belle Chasse, LA 70037 (504) 568-3130

St. Bernard Parish

Primary Care:

St. Bernard Community Health Center 7718 West Judge Perez Drive, Arabi, LA 70032 (504) 281-2800

Behavioral Health:

St. Bernard Behavioral Health Center 7407 St. Bernard Highway, Suite A, Arabi, LA 70032 (504) 568-3130

504HealthNet Community Resources

East After Hours Urgent Care

(504) 658 - 2750 5640 Read Blvd. Suite 550 www.hsdeast.org



East After Hours Urgent Care is designed to treat walk-in patients whose care is immediate.

Commercial insurance, Medicare, and Medicaid are accepted, and a financial assistance program is available for uninsured individuals.

Open 24 hours a day, 7 days a week Get Medical Care Now For:

Colds, Sore Throats, Ear Aches & Swimmer's Ear, Bug Bites, Rashes, Hives, Allergic Reactions, Poison Ivy, Nausea and Vomiting, Heat Exhaustion, Cuts, Minor Injuries, Sprains & Strains, Minor to Moderate Infections, Minor Pediatric Illnesses

Covenant House

(504) 584 - 1111 611 N. Rampart St. www.covenanthouseno.org



If you need help: call our NINELINE Crisis Hotline 1-800-999-9999

Open 24 hours a day, 7 days a week The Ciaccio Crisis Center offers:

Emergency Shelter and Crisis Center, Hot Meals, Clothes, Beds, Caring Staff & More

Other Services:

- Rights of Passage Transitional Living Program
- Permanent Supportive Housing
- Job Training

In this guide you will find:

- Affordable community health clinics in your neighborhood
- Primary care, behavioral health, dental, and vision services
- A map of community health clinics
- Ways to get health insurance
- Contact information for over 50 clinics, medical mobile units, and school based health centers



Download a copy at www.504healthnet.org

For more information contact:

504HealthNet, Inc. 2601 Tulane Ave., Suite 500 New Orleans, LA 70119 (504) 658-2053 www.504healthnet.org