



**NEW ORLEANS POLICE DEPARTMENT
2nd DISTRICT
COMMUNITY ACTION PLAN: CRIME REDUCTION & COMMUNITY
ENGAGEMENT STRATEGY JUNE 2023**





**NEW ORLEANS POLICE DEPARTMENT
2ndDISTRICT**

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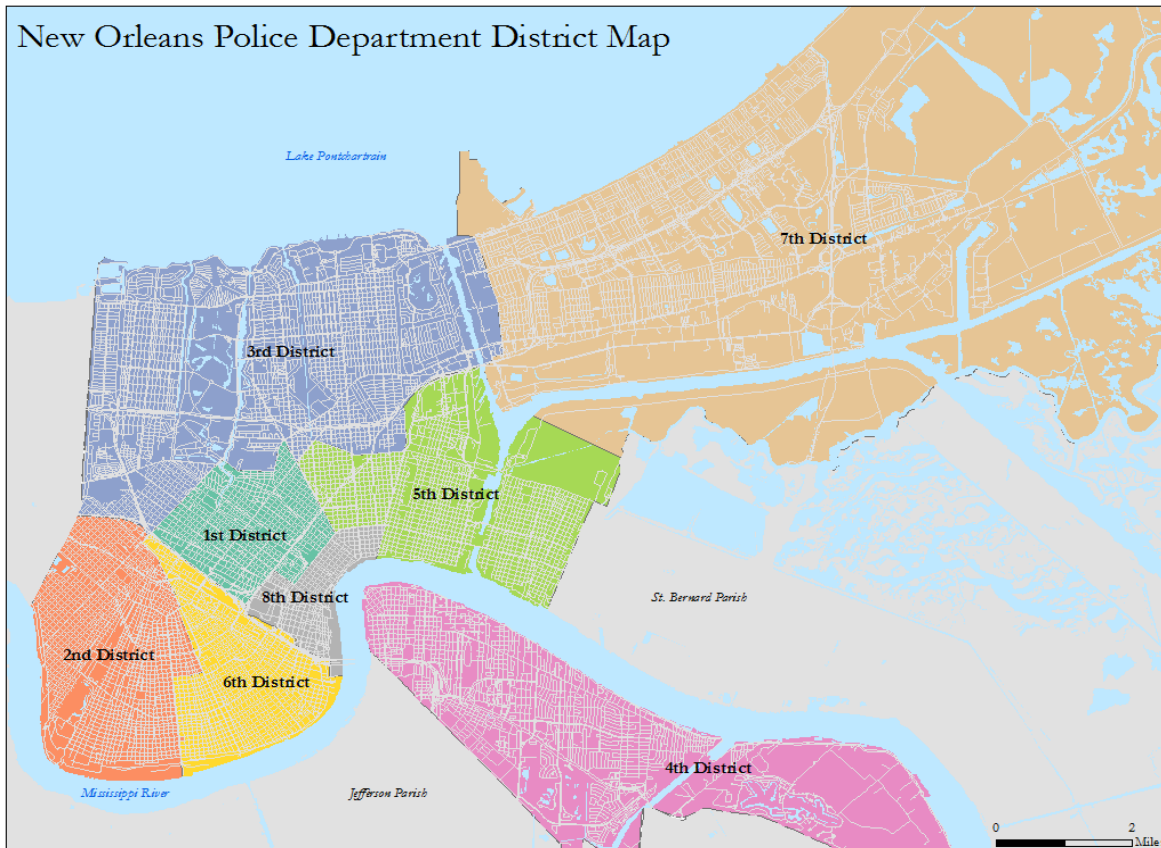
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OVERVIEW

The 2nd District encompasses approximately 8.5 square miles, making it the 6th largest police district in the City of New Orleans, but the 5th in populace. Its boundaries are the Jefferson Parish Line to Napoleon/Louisiana, and I-10 to Tchoupitoulas. The District currently serves a diverse population of residents and two prestigious universities, Tulane and Loyola. The police station is located at 3401 Broadway Street. The District has 62 officers as of June 2023. The District phone number is (504)658-6023. The Second District can be contacted by email at nopd2nndistrict@nola.gov. For more information about the work of these officers, please follow us on Facebook at <https://www.facebook.com/New-Orleans-Police-Second-District-163304750349037/>.

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LEADERSHIP

DISTRICT CAPTAIN



Captain Gwen Nolan serves as commander of the NOPD's Second District which oversees police services for the Uptown and Audubon areas of Orleans Parish. This area incorporates Audubon Park, the Audubon Zoo, as well as Tulane and Loyola Universities.

A 29-year law enforcement veteran, Nolan was appointed the captain of the Fifth District in November 2021. She earned a Bachelor's Degree in Criminal Justice from the University of Louisiana-Lafayette. In 2005, she graduated from Loyola University New Orleans and was honored, being named Criminal Justice Student of the Year and also received the Outstanding Graduate Student Award.

Nolan formerly worked in the patrol division, district investigation unit, and held supervisory assignments in several units including Intelligence, Records and Identification, Recruitment and Background Investigations. She also served as commander of the Public Integrity Bureau, overseeing the misconduct and force investigation teams. She then went on to serve as Captain of the Fifth Police District before taking the helm as Captain of the Second Police District.

Nolan is a mentor, graduate, former curriculum consultant, and panel member for the International Association of Chiefs of Police Women's Leadership Institute, (W.L.I.). She is also a graduate of the Senior Management Institute for Police (S.M.I.P), and the International Association of Chiefs of Police Leadership in Police Organizations (L.P.O) training programs. She has also co-authored papers on the recruitment and retention of police officers and crime patterns. Captain Nolan recently received the 2023 first quarter award for Outstanding City Employee.

DETECTIVE LIEUTENANT



Second in command of the Second District is Lieutenant Octavio Baldassaro, Jr. Lieutenant Baldassaro is a 24-year veteran of the New Orleans Police Department. Throughout his career, Lieutenant Baldassaro has held many assignments within the department. Lieutenant Baldassaro holds a B.S. in Criminal Justice from Upper Iowa University and attended a 10-week training course at Northwestern University in Evanston, Illinois for School of Police Staff and Command.

2nd DISTRICT SUPPORT STAFF

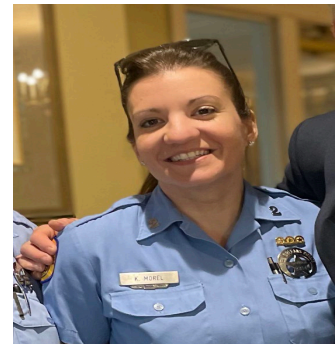
Division System Administrator



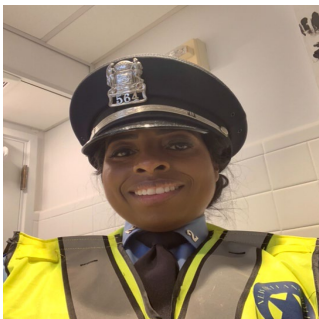
Sergeant Derek Burke is the 2nd District Division System Administrator (DSA) – Supervisor assigned to the district or division who is assigned responsibility for inventory control and operational maintenance of the Body Worn Camera and In-Car Camera systems equipment at the District/Division level. Sergeant Burke is a 32-year veteran who has risen through the hierarchy of department: Recruit in 1991, Patrol Officer in 1992, FTO (Field Training Officer) in 1993, Task Force Officer in 1997, Narcotics Detective in 1998, NOPD/DEA Task Force Officer in 2004, Major Case Narcotics Detective in 2008, Task Force Sergeant in 2017, and 2nd District DSA from 2018-Present.

Community Liaison Officer

Officer Kelly Morel started her career with the New Orleans Police Department in the 2nd District 18 years ago. She has spent the majority of her career in investigate units within the department. She returned to the 2nd District 4 years ago and took up the role of Community Liaison Officer. Officer Morel works directly with the community to strengthen relationships and partners with City Agencies to improve the quality of life for residents of the Second District.



School Resource Officers



Officer Tiwana Conway is a 19-year veteran of the New Orleans Police Department. Officer Conway is School Resource Officer (SRO) certified by the State of Louisiana. She has been serving the parents, students and staff of the 2nd District's public and private schools for the past 14 years. Officer Conway is D.A.R.E. certified.

COMMUNITY ENGAGEMENT POLICY

The New Orleans Police Department shall promote and strengthen community partnerships, engage constructively with the community, ensure collaborative problem solving, ensure ethical and bias-free policing, and increase community confidence in the department.

COMMUNITY ENGAGEMENT PLAN

The Community Engagement Plan is designed to be a long-term, aspirational document that will enhance the NOPD's community engagement, community policing and problem oriented policing procedures. The objectives of this manual are meant to guide officers on how to foster positive community interactions between citizens and NOPD, Community Engagement Policy, Community Engagement Plan, Community Outreach and Public Information Plans. The plan will utilize community policing ideals, create opportunities for substantive engagement with the community, substantive collaboration with the community as well as civic engagement.

COMMUNITY ENGAGEMENT PROGRAM OVERVIEW

On 3/22/2023, the NOPD hosted a forum with the 2nd District Police Community Advisory Board (PCAB) via the Microsoft Teams platform. The purpose of this event was to identify and prioritize public safety concerns voiced by community members. PCAB members reviewed 311 data collected year-to-date in the 2nd District and reviewed New Orleans Neighborhood-Police Anti-Crime Coalition (NONPACC) citizen concerns, in order to form a list of issues that the 2nd District should address. The Community Liaison Officers collected feedback from the PCABs, and then analyzed the feedback to identify trending problems that could be developed into robust problem-oriented policing plans.

The topics discussed at the PCAB meeting included, but were not limited to: 311 complaints, the Second District videos initiative, and the community survey. The PCAB members had no recommendations for the Second District at this time.

DISTRICT COMMUNITY ACTION PLAN PRIORITIES

Given the issues raised by the community, the primary area of focus in the 2nd District Community Action Plan drafted for June 2023, will be to:

1. Reduce Crime

2. Youth Community Engagement

3. Community Outreach and Transparency

ACTIONABLE ITEMS

Actionable items are specific steps the 2nd District will take to implement the District Community Policing Plan. Actionable items will be quantified or qualified through data analytics. The purpose of actionable items is to ensure transparency. To that end, the actionable items will be updated monthly to demonstrate to the community the exact steps that the 2nd District has executed. These items will be shared with the community through the Community Policing Dashboard, at the monthly NONPACC meetings, at the quarterly PCAB meeting, and through social media sites like Facebook.

Plan Priority 1: Reduce Crime

A common complaint throughout the district is the number of crimes affecting our residents. While the Second District does well compared to other districts in the city, there is still work to be done. In an effort to continue fighting crime, Captain Nolan is taking an aggressive stance on blight as one way to help reduce crime in the district. Statistics show that areas with a high number of blighted and/or abandoned buildings will experience higher levels of criminal activity.

- Police officers aim to reduce and prevent crime through crime prevention methods. Studies have proven that blighted property, excess debris, and other code enforcement violations adversely affect the community. As a result, we will be taking an aggressive approach to fighting blight throughout the district. Officers partner with City Agencies to eradicate quality of life issues. Some of these issues involve the removal of toxic materials and human waste from illegal dump sites, abandoned homes and vehicles. These health issues can be harmful to the community, as well as the officers. Many neighborhoods are plagued

with disposed syringes and other drug paraphernalia. These items are easily accessible to neighborhood children, as well as pets.

- Monitor locations known for illegal dumping or provided to the district by community members as locations for illegal dumping and take enforcement action. Enforcement will include the issuance of a summons for Municipal Codes such as 17271 M.C.S. 66-282 Littering and 17271 M.C.S. 66-283.5 Illegal Dumping.
- Collaborate with the Sanitation Department to participate in large-scale, organized cleanups.
- Community Liaison Officer Morel will work with City Code Enforcement in responding to blighted properties in the area.
- Community Liaison Officer Morel will participate in bi-weekly sanitation cleanups with the Health and Sanitation Department, where debris, human waste, and drug paraphernalia will be removed. After removal, the area will be sanitized with cleaning agents and water.
- Community Liaison Officer Morel will attend neighborhood and community meetings to gather information on neighborhood specific priorities for quality of life concerns amongst the community. Once feedback is gathered, the list of specific neighborhood concerns and priorities will be submitted to the NOPD's analytics division for further evaluation and to develop an overview of hot spots for criminal activity.
- Crime trends and criminal hot spots will be mapped and used for deployment strategies.
- The District is actively working to blanket the Second District with cameras connected to the SafeCam NOLA program. The program allows for a public-private partnership in which residents install security cameras on their home or business that are directly linked to the City of New Orleans Real-Time Crime Center. This provides access to real time, critical information for officers and detectives in order to assist with the investigation of criminal activity.
- Community Liaison Officer Morel will be visiting local businesses and residents to spread the word and promote the benefits of the SafeCam program as well as the new Second District Videos initiative. Captain Nolan has implemented a new initiative called Second District Videos, which allows for residents to upload and share videos of criminal activity from their personal security systems directly with the Second District Detectives. The email address for submission is seconddistrictvideos@nola.gov. This initiative will be

promoted to the public through various officer engagements and social media blasts to ensure mass community awareness and adoption of this crime fighting tactic.

Plan Priority 2: Youth Community Engagement

Based on statistics gathered, the majority of auto burglaries and thefts in the Second District are committed by juvenile, repeat offenders. Moreover, many of the subjects we interact with have been arrested and upon release find their way back to the same poor habits. Rather than continue in a revolving door style pattern, we have found statistical evidence that shows that intervention can play a part in curbing these types of crimes.

- Captain Nolan and School Resource Officer Conway will work directly with the district's middle and high schools to put on crime and safety presentations aimed at educating students about ways to avoid becoming victims of crime.
- The Second District will host and attend events geared towards the younger members of our community to help foster and strengthen the relationships between our Officer's and the District's youth.
- Community Liaison Officer Morel and School Resource Officer Conway will hold show and tells and holiday events at lower schools throughout the Second District to engage with the younger children in the community. Examples of some of these events include but are not limited to: our annual Easter egg hunt, our Christmas toy give away, and our Halloween Candy give away.
- Captain Nolan and Second District support personnel will be instituting and hosting the first "Cops and Canvases" event this year in partnership with Children's Hospital and the Audubon Zoo. This event, geared towards children and families will bring together young community members and members of the NOPD's Second District in a casual setting to engage in the activity of painting and hopefully foster discussions between both parties.

Plan Priority 3: Community Outreach and Transparency

A 2022 study showed that only 45% of the nation believed in and trusted law enforcement. Police calls for service have risen, and community interaction is at an all time high. At the same time, public sentiment towards the police is at an all-time low. We aim to bridge this gap through providing more access to our officers, as well as more transparency about the work we are doing and the outcomes of this work as it relates to public safety.

- Captain Nolan and Community Liaison Officer Morel will collaborate with the Second District PCAB members to participate in community engagements such as job fairs and group painting sessions. These events will help them better understand what issues are facing the community through citizen feedback.
- Community Liaison Officer Morel will continually attend neighborhood and community meetings to discuss with and educate our residents on steps they can take to avoid becoming victims of crime. Suggestions may include: installing after-market alarms, steering wheel locks, deactivating proximity keys, and utilizing off-street parking when available. The community response to this effort has been positive as our community members frequently feel as if they can be proactive in becoming part of the solution.
- Captain Nolan and her support staff continue to host community engagement events including the newly launched Cops and Canvas event. These events are aimed at bringing residents and neighborhood organizations together in a collaborative setting to share information and support one another in working towards bettering their collective communities and quality of life overall.
- The Second District will continue to hold its' weekly MAX and monthly NONPACC meetings open to the public.
- Community Liaison Officer Morel completes a weekly statistical report on crimes in the Second District and disseminates this to all of the neighborhood groups as well as residents who have signed up to receive the weekly report.
- Captain Nolan is working in collaboration with representatives from the following organizations and businesses to hold community events, forums and partnership initiatives throughout the district: The Audubon Zoo, Lambeth House, Tulane Police Department, Children's Hospital, and the Broadmoor Arts and Wellness Center.