



NEW ORLEANS POLICE DEPARTMENT
2nd DISTRICT
COMMUNITY POLICING PLAN JUNE 2021





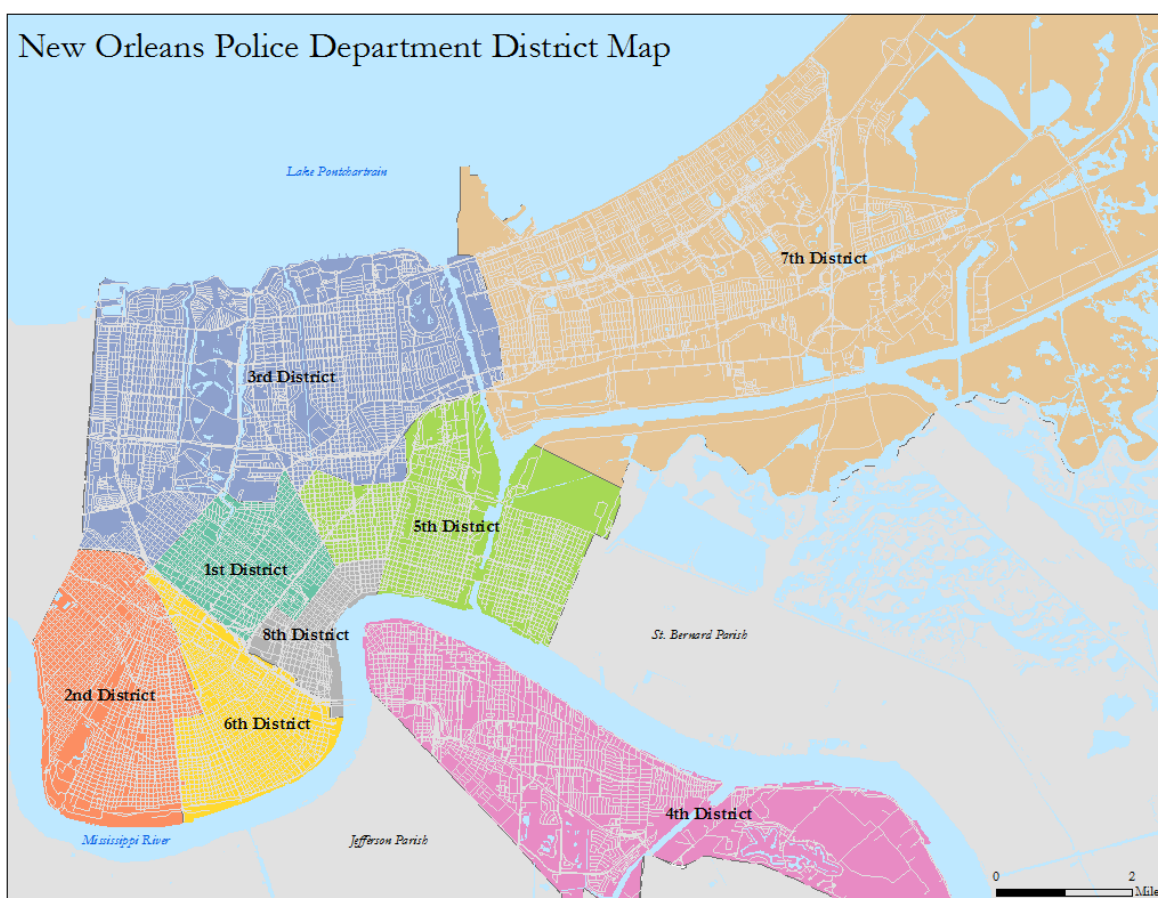
NEW ORLEANS POLICE DEPARTMENT
2nd DISTRICT

TABLE OF CONTENTS

OVERVIEW	3
LEADERSHIP.....	4
COMMUNITY LIAISON OFFICERS	7
SCHOOL RESOURCE OFFICERS	8
COMMUNITY ENGAGEMENT PROGRAM OVERVIEW	9
DISTRICT COMMUNITY POLICING PLAN PRIORITIES.....	10
ACTIONABLE ITEMS.....	10
APPENDIX	14

OVERVIEW

The 2nd District encompasses approximately 8.5 square miles, making it the 6th largest police district in the City of New Orleans, but the 5th in populace. Its boundaries are the Jefferson Parish Line to Napoleon/Louisiana, and I-10 to Tchoupitoulas. The District currently serves a diverse population of residents and two prestigious universities, Tulane and Loyola. The police station is located at 3401 Broadway Street. The District has 78 officers as of June 2021. The District phone number is (504)658-6023. The Second District can be contacted by email at nopd2nndistrict@nola.gov. For more information about the work of these officers, please follow us on Facebook at <https://www.facebook.com/New-Orleans-Police-Second-District-163304750349037/>.



2nd DISTRICT LEADERSHIP

DISTRICT CAPTAIN



Captain of the Second Police District is Eric Gillard, a 25 year veteran of the New Orleans Police Department, appointed in June 2018. Captain Gillard graduated from Saint Augustine High School in May of 1989 and graduated from Southern University in New Orleans in 1994 with a Bachelor of Science Degree in Criminal Justice. Captain Gillard started his career in the 3rd District in 1995 as a patrol officer and moved up to Task Force Officer in 1996. He was accepted into the Special Operations Division, an elite unit in the NOPD, in 1998. Captain Gillard spent 11 years in the Special Operations Division until he was promoted to Sergeant in August of 2009. He was then transferred to the 6th District where he was a platoon supervisor for 11 months prior to overseeing the district's task force unit in June of 2010. Captain Gillard was transferred to the 5th District in 2014 and served as a task force supervisor until May 2017, at which time he was promoted to the rank of Lieutenant. He was then assigned to the 1st District night watch. Captain Gillard's major accomplishment has been serving in the Special Operations Division for 11 years where he received various training opportunities to include attending schools and weekly training within the Special Operations Division. Captain Gillard also received Tactical Operator of the year on 2 separate occasions. Captain Gillard has received numerous awards for outstanding work in his 25 years with the NOPD, including Officer of the Month, 9 commendation letters, 2 unit citations, and 6 awarded medals with one being a lifesaving medal.

DETECTIVE LIEUTENANT



Second in command of the Second District is Detective Lieutenant Richard Welch. Lieutenant Welch is a 24-year veteran of the New Orleans Police Department. Throughout his career he has been assigned to various specialized units, including NOPD's Dive Team, Mounted Division, Special Operations Division and District Narcotics. Lieutenant Welch holds a B.A. in Criminal Justice with a minor in Emergency Preparedness from Upper Iowa University. Upon being promoted to the rank of Lieutenant, Welch was assigned to the NOPD's Fourth District as a platoon supervisor. Lieutenant Welch returned to the NOPD's Second District in July of 2021 to assume the role as second in command of the District, heading up the Second District's Investigative Unit.

2nd DISTRICT SUPPORT STAFF

Division System Administrator



Sergeant Derek Burke is the 2nd District Division System Administrator (DSA) – Supervisor assigned to the district or division who is assigned responsibility for inventory control and operational maintenance of the Body Worn Camera and In-Car Camera systems equipment at the District/Division level. Sergeant Burke is a 30-year veteran who has risen through the hierarchy of department: Recruit in 1991, Patrol Officer in 1992, FTO (Field Training Officer) in 1993, Task Force Officer in 1997, Narcotics Detective in 1998, NOPD/DEA Task Force Officer in 2004, Major Case Narcotics Detective in 2008, Task Force Sergeant in 2017, and 2nd District DSA from 2018-Present.

Community Liaison Officers



Officer Edgar Staehle is a 28-year veteran of the New Orleans Police Department Police Department. He has been the quality of life and community liaison officer in the 2nd District for the past 19 years. Officer Staehle has spent his entire career with NOPD in the 2nd District, serving under 14 different Captains.



Officer Kelly Morel started her career with the New Orleans Police Department in the 2nd District 16 years ago. She has spent the majority of her career in investigate units within the department. She returned to the 2nd District 2 years ago and took up the role of Community Liaison Officer.

School Resource Officers



Officer Tiwana Conway is a 17-year veteran of the New Orleans Police Department. Officer Conway is School Resource Officer (SRO) certified by the State of Louisiana. She has been serving the parents, students and staff of the 2nd District's public and private schools for the past 12 years.



Officer Eddie Thompson is a 16-year veteran of the New Orleans Police Department. He spent many years serving in a pro-active unit in the 2nd District. Officer Thompson has served as a School Resource Officer in the 2nd District for the past 3 years.

COMMUNITY ENGAGEMENT POLICY

The New Orleans Police Department shall promote and strengthen community partnerships, engage constructively with the community, ensure collaborative problem solving, ensure ethical and bias-free policing, and increase community confidence in the department.

COMMUNITY ENGAGEMENT PLAN

The Community Engagement Plan is designed to be a long-term, aspirational document that will enhance the NOPD's community engagement, community policing and problem oriented policing procedures. The objectives of this manual are meant to guide officers on how to foster positive community interactions between citizens and NOPD, Community Engagement Policy, Community Engagement Plan, Community Outreach and Public Information Plans. The plan will utilize community policing ideals, create opportunities for substantive engagement with the community, substantive collaboration with the community as well as civic engagement.

COMMUNITY ENGAGEMENT PROGRAM OVERVIEW

On 5/27/2021, the NOPD hosted a forum with the 2nd District Police Community Advisory Board (PCAB) via the Zoom platform. The purpose of this event was to identify and prioritize public safety concerns voiced by community members. PCAB members reviewed 311 data collected year-to-date in the 2nd District and reviewed New Orleans Neighborhood-Police Anti-Crime Coalition (NONPACC) citizen concerns, in order to form a list of issues that the 2nd District should address. The Community Liaison Officers collected feedback from the PCABs, and then analyzed the feedback to identify trending problems that could be developed into robust problem-oriented policing plans.

The 2nd District will continue to survey the community every 3 months to update and prioritize these issues. Subsequently, the 2nd District will continually update its Community Policing Plan to include citizen satisfaction with plan priorities. The 2nd District will include citizen feedback on progress or setbacks in plan implementation in Appendix B of this document.

DISTRICT COMMUNITY POLICING PLAN PRIORITIES

Given the issues raised by the community, the primary area of focus in the 2nd District Community Outreach and Public Information Plan drafted for June 2021, will be to:

1. Reduce Auto Burglaries & Auto Thefts

2. Reduce Narcotics Activity

3. Reduce Residential & Business Burglaries

ACTIONABLE ITEMS

Actionable items are specific steps the 2nd District will take to implement the District Community Policing Plan. Actionable items will be quantified or qualified through data analytics. The purpose of actionable items is to ensure transparency. To that end, the actionable items will be updated monthly to demonstrate to the community the exact steps that the 2nd District executed.

Plan Priority 1: Reduce Auto Burglaries & Auto Thefts

Based on statistics gathered, the majority of the auto burglaries and thefts in the 2nd district are committed by juvenile, repeat offenders. Moreover, many of the subjects we interact with have been arrested and upon release find their way back to the same poor habits. Rather than continue in a revolving door style pattern, we have found statistical evidence that shows that intervention can play a part in curbing these types of crimes. To that end, we have developed the following strategy to try to reduce the number of these juvenile crimes, which should have a direct impact on the number of overall vehicle crimes committed in the 2nd District.

- The Captain and Lieutenant Detective have begun an initiative to identify repeat juvenile offenders who have committed crimes within the 2nd district. The Captain, the Lieutenant Detective, or the designated appointee will contact the families or guardians of these juveniles directly, making them aware of the criminal activity.
- Once the families or guardians are made aware of the situation the Police Department's representatives will provide information and access to juvenile support and outreach programs.

Based on previous experience, we have seen positive results from this type of direct intervention with the families.

- We will also engage the City's District Attorney's office and make them aware of the aforementioned initiative and discuss problem solving solutions to addressing repeat juvenile offenders.
- The Captain intends to initiate a Youth Community Advisory Board by the beginning of the 4th quarter of 2021, while documenting the steps taken to establish the board. This board will form a collaborative group made of up members of the Police Department, local school principals and local student council members, with the goal of fostering an open dialogue between school-age juveniles, their peers, and the police, as well as match youth to available support services. The overall intention of the Board is to provide another means of support for the District's youth before they turn to criminal behavior. The goal is to open a dialogue between the district's youth and the police as well as help match them to available support resources that are available, such as the Police Activities League program. The PAL program offers intramural sporting events and other social meet ups targeting the City's at-risk youth.
- Community Liaison Officers and School Resource Officers will be actively involved in the various youth outreach programs conducted in the 2nd District. Upcoming activities and events targeted at the district's youth population will be advertised throughout the district with the help of our community partners as they are scheduled.
- Community Liaison Officers will distribute surveys through School Resource Officers to the district's youth to get their feedback on the various outreach programs offered. The officers will work together to make sure that survey results and crime prevention awareness presentations are consistently applied to adults and youth throughout the district.
- The district is actively working to blanket the 2nd District with cameras connected to the SafeCam Nola program. The program allows for a public-private partnership in which residents install security cameras on their home or business that are directly linked to the City of New Orleans Real-Time Crime Center. This provides access to real time, critical information for officers and detectives in order to assist with the investigation of criminal activity.
- The 2nd District community liaison officers will be visiting local businesses and residents to spread the word and promote the benefits of the SafeCam program. The goal is to encourage more businesses and residents to allow their properties to be used to host more cameras, spreading the reach of the program. We believe this will also give our District's residents a sense of helping to curb crimes in their neighborhoods.
- Community liaison officers continually attend neighborhood meetings to discuss with and educate our residents on steps they can take to avoid becoming victims of auto thefts and auto burglaries. Suggestions may include installing aftermarket alarms, glass break sensors, de-activating proximity keys, and utilizing off-street parking when and where available. The community response to this effort has been positive as our community members frequently feel as if they can be pro-active in becoming part of the solution.
- The 2nd District will provide updates monthly to the community at NONPACC and PCAB meetings, as well as online.

Plan Priority 2: Reduce Narcotics Activities

A common complaint in several of our neighborhoods within the 2nd district relates to illegal narcotics activity. Narcotics activity generally leads to other crimes, as well as threatens the community's security. Narcotics also pose a risk to an already vulnerable youth population. Narcotics users often commit other crimes either against property or persons in an effort to gain access to money to support their habits. **The following are our actionable items:**

- Police officers in the 2nd district are increasing their neighborhood walking beats, bicycle patrols and mounted patrols, in an effort to communicate directly with the residents and attempt to open a dialogue to lead to information regarding those involved in illegal narcotics activity. These patrols allow for officers to get out of the cars and in front of residents, as well as promote community engagement.
- The community liaison officers in the 2nd District are actively monitoring the City's 311 complaints to identify blighted, vacant, and abandoned properties that may be a haven for illegal narcotics activity. When a property that fits this description is identified, community liaison officers contact the appropriate city departments to begin taking the necessary steps to secure the property and address the maintenance issues to deter it from being used for illegal narcotics activity.
- As stated in a previous part of our district plan, we are working to blanket the District with SafeCam connected cameras. The 2nd District continues to see good results from the existing pole mounted cameras in reducing illegal narcotics activity as well as gun activity. As more and more cameras come online, we expect to be able to increasingly curb this kind of illegal activity.
- The 2nd District is currently and will continue to use geo-deployment within the District. Neighborhoods experiencing an uptick in crime will be targeted with a large deployment of police until the activity is curbed. Once the crime trends subside, officers will attempt to engage the community members in that area through the use of walking beats to try to gain more meaningful insight into the communities' needs, it's strengths and it's weaknesses. This information will be gathered and shared back to the community liaison officers, who will continually update the Captain on specific neighborhoods issues and needs as they arise.
- Crime trends within the district are identified and analyzed on a weekly basis to determine the best course of action and deployment strategies for manpower and resources within the district. These trends are documented at the districts weekly MAX meetings.

Plan Priority 3: Reduce Residential and Business Burglaries

While residential and business burglaries have been on a downtrend in the 2nd District, this is still one of the most discussed crimes at local community meetings. Our community members frequently state that property crimes are disconcerting and leave them feeling insecure and uneasy. While we have done a remarkable job in reducing these crimes, we would still like to continue that downtrend. **The following are our actionable items:**

- Our community liaison officers perform a weekly data search to determine where burglaries have occurred within the district. They specifically look for any trends in the data. The officers then perform a follow up with the victims of the burglaries in order to educate them on crime prevention through environmental design, whereby, community liaison officers advise the victims on how to target-harden their properties. These actions help residents and business owners to devise a plan to take protective measures to discourage future burglaries of their properties.
- As part of the effort to target-harden local properties, community liaison officers are continually recommending and educating property owners on the ongoing effort to blanket the district with SafeCam cameras. In meeting with victims of burglaries we have had a positive response to the offer asking the victims to partner through the SafeCam program, which benefit both the individuals and the greater District as a whole.
- Community liaison officers continually attend neighborhood meetings and provide actionable items for individuals to perform to their property to prevent becoming victims of crime. Some recommendations that have been made are: installing burglar alarms, installing glass break sensors, installing security cameras, upgrading lighting around the property and communicating with their neighbors to foster a “see something, say something” mentality.

APPENDIX A:

Annual Survey Results

1. In your opinion what are the greatest problems in the 2nd District? How can the police department help? Please provide specific examples.
2. How can the community collaborate with the police department to address these issues?
3. What does the police department do well in terms of community engagement? Please provide specific examples.
4. What could the police department do better in terms of community engagement? Please provide specific examples.
5. What activities should the police department undertake to improve relationships with the youth?

Officers Staehle and Morel asked the PCAB members to answer the questions via the chat feature in order to discuss. The officers also advised that if members wanted to add to or amend their answers, they could do so via email.

In response to questions number one, members listed the following: porch pirates, car break-ins, car jackings, pulling on door handles, Sewerage & Water Board noise. Captain Walls then explained that the majority of these crimes are committed by juveniles. Officers repeatedly arrest the same individuals, however, he stated “this isn’t something we can arrest our way out of”. Furthermore, Captain Walls discussed an initiative where upon identifying juvenile offenders, he & Lt. Gillard have begun meeting with the offenders’ parents to help enroll them in community resources to get the juveniles back on the right path. The Captain gave examples of instances where this intervention has made a positive difference.

The Captain elaborated that most crime in the district is committed by juveniles. He then suggested starting an initiative to bring a PCAB type program into the schools in the district in order to establish a dialogue between the police and the districts’ youth. This idea was met with a very favorable response from the meeting attendees.

The Captain discussed the steps the district officers have taken to curb the porch piracy. He has met with and instructed his rank and officers to begin identifying porch packages and knocking on the doors of the residences to alert the occupants of the package. Since the officers have started taking this measure the district has seen a reduced number of stolen packages. This effort

appears to be well received by the community thus far and provides an additional avenue for officers to engage with the community.

Captain Walls discussed that the District's current clearance rate for armed robberies and car jackings is 83%.

Captain Walls suggested a mediation type of meeting between Sewerage and Water Board and residents affected by the noise.

In response to question two, members stated they would like more monitoring and additional deployment of community cameras. They also expressed an interest in seeing more targeted programs at the local schools geared towards keeping the youth off of the streets.

Captain Walls discussed implementing a camera program which would promote blanketing the Second District with residential and business cameras. The Captain explained participating in a similar program which was effective in the 8th District.

In response to question number three, members listed the following: holding neighborhood meetings, police follow up on specific complaints, police follow up with noise complaints (recently, specifically at the women's clinic) and meeting attendees expressed that they feel safe calling the police.

In response to question number four, members requested that the police reach out to community members to attend more neighborhood association meetings. They also requested that the police reach out to the African American community to send representatives to future PCAB meetings. Captain Walls responded saying that the District has a total of 55 neighborhood associations. Currently, many are not active due to the pandemic. Once they become active the community liaison officers in the Second District will be able to be more involved with each group. The Captain continues to encourage many members of the community to attend future PCAB meetings. Going forward the Captain also stated he has plans to engage the community through a series of Mission Walks in every neighborhood throughout the district in order to reach a greater cross section of the community and to address their community concerns.

In response to question five, members stated they would like to see a youth engagement activity in conjunction with Audubon Zoo. They also stated they would like to see a specific youth PCAB established. Captain Walls agreed and stated he is planning on implementing a PCAB style committee or "Youth Advisory Board" in which the police department, student council members, and school principals collaborate together, in order to engage with the student community.

At the conclusion of the meeting the Captain thanked everyone again for attending and sharing their ideas.

Officers Staehle and Morel discussed the purpose of the meeting and how the data gathered from present and future meetings will help to assist with fulfilling the 2nd Districts' community plan.

Additionally, the officers explained that the information gathered from the PCAB survey, NONPACC meetings, and 311 data would assist in maintaining the 2nd District Community Plan.

The officers provided a link to their email should anyone have any questions or choose to add to their survey.

The officers emailed the PCAB members who were not in attendance the survey from tonight's meeting. We await their responses.