



Crisis Intervention Team (CIT) Audit Report (Final) November 2025

Report No. CIT112025

Sample Period: May 1, 2025 - October 31, 2025

Submitted by PSAB: November 21, 2025

Response from FOB: December 11, 2025

Final Report: December 11, 2025

Audit Team

This audit was managed and conducted by the Professional Standards and Accountability Bureau

Executive Summary

The Audit and Review Section (ARS) of the Professional Standards and Accountability Bureau (PSAB) completed a Crisis Intervention Team (CIT) Audit on November 20, 2025. The audit covered the period from May 1st, 2025 - October 31, 2025. This audit is conducted to ensure that New Orleans Police Department (NOPD), as agreed by the Consent Decree (CD), minimizes the necessity for the use of force against individuals in crisis due to mental illness or a diagnosed behavioral disorder. NOPD agrees to ensure that audits are conducted professionally and effectively, to elicit accurate and reliable information.

This process is regulated by Chapter 41.25 of the New Orleans Operations Manual. (CD 111-13, 115-116).

Note: CD Paragraphs 114-119 concern CIT training requirements and are addressed separately via the Academy.

This audit was conducted using the CIT Protocol. The audit addresses the eighteen (18) CIT Incident Audit Checklist questions.

Number of Non-Compliant Checklist Questions (4):

Q5: The BWC policy was properly followed by the officer(s) to document the entire event – (93%); prior audit score was (91%)

Q10: The officers secured the scene and used proper safety precautions, including physical searches prior to transport – (83%); prior audit score was (100%)

Q16: The officer received on-air approval from a supervisor for any CIT-related signal change - (80%); prior audit score was (100%)

Q17: After a review of this Item number in evidence.com, the CIT form and any other related documentation, the auditor believes that the quality of the interaction was compliant - (84%); prior audit score was (95%)

Q18: BWC's labeled correctly- (91%); prior audit score was (95%)

Number of CAD CIT Incidents Used to Create Sample: (2,145)

Number of CIT Trained Officers that Responded to Scene in the audit sample: (64)

Final Audit Sample Target Number: (107)

The sample target represented ~5% of available universe

Scores of 95% or higher are considered substantial compliance. Supervisors should address any noted deficiencies with specific training through In-service Training classes or Daily Training Bulletins (DTBs). This training should be reinforced by close and effective supervision in addition to Supervisor Feedback Logs entries.

The overall compliance score of the CIT Incident Audit is as follows: (95%); prior audit score was (98%)

More detailed results are embedded in the Scorecards and Conclusion sections.

Table of Contents

<i>Audit Team</i>	1
Executive Summary	2
Introduction	4
<i>Purpose</i>	4
<i>Background</i>	4
<i>Scope</i>	4
<i>Methodology</i>	4
<i>Data</i>	5
<i>Deselected Data</i>	5
Initiating and Conducting the CIT Audit	6
CIT Bar Chart Scorecard	7
CIT Data Scorecard - Overall	8
CIT Data Scorecard – By District	9
CIT Incident Audit Reviews	10
CIT Planning Committee Audit Review	12
Compliance - Summary	13
Conclusions	14
<i>Results</i>	14
<i>Recommendations</i>	14
District Responses & PSAB Notes:	15
CIT Incident Audit Checklist	18
Appendix C – Report Distribution	20

Introduction

The Professional Standards and Accountability Bureau conducted an audit of CIT related incidents in May 2025. This audit is relative to a six-month period (May 2025 - October 2025). This audit was initiated and conducted between November 3rd, 2025 - November 20th, 2025. The previous audit was conducted in May 2025.

Purpose

The CIT Checklist audit was conducted to verify Departmental compliance with the Consent Decree (paragraphs 111-113, 115,116), and NOPD Operations Manual, Chapter 41.25 of the New Orleans Operations Manual.

Background

The Crisis Intervention Team (CIT) program was adopted from a nationally recognized CIT model designed to minimize the necessity for use of force against individuals in crisis due to mental illness or a diagnosed behavioral disorder. The NOPD has a Crisis Intervention Planning Committee that meets regularly to recommend changes to policies, procedures, and training methods regarding police contact with persons who may be mentally ill, with the goal of de-escalating the potential for violent encounters. The CIT Planning Committee also serves as a problem-solving forum for interagency issues and ongoing monitoring of outcome indicators collected by each agency. The CIT Program has specific training requirements for CIT-trained officers, all new recruits, and all current officers.

Scope

This audit will determine and document whether there was an appropriate, compassionate, and professional response by officers and supervisors of the New Orleans Police Department in responding to CIT related incidents. This audit will verify through documents and records that NOPD's Crisis Intervention Program is operating within the guidelines set forth in the Crisis Intervention Team policy. Once the review is completed, the audit manager will submit a report to the Captain of the Professional Standards and Accountability Bureau (PSAB), pointing out any deficiencies or confirming a thorough investigation. This audit report will also inform the Crisis Intervention Planning Committee who meet regularly to analyze, and recommend appropriate changes to policies, procedures, and training methods. A "final report" will also be sent to the appropriate monitor from the OCDM.

Methodology

Population size – All calls for services (CFS) documented through the Orleans Parish Communication District (OPCD) handled by NOPD, regarding crisis disturbances, all suicide categories, including suicide threats and attempts, for the audit period range.

Sample size – 5% of Computer Aided Dispatch (CAD) records from OPCD identified as CIT and had contact dispositions (NAT, RTF), were selected via EXCEL's "RAND" function from the 2,145 incidents identified as CIT for the period between May 1st, 2025 – October 31st, 2025. The audit sample was determined to be incidents.

Documentation to be reviewed – All documents and investigative material relative to each incident, including but not limited to EPRs, FICs, Use of Force Reports, CIT Forms, CIT Trained Officer lists, etc...

Testing Instrument(s) –Revised eighteen (18) point CIT Incident Audit Checklist.

Note: The Seven (7) point CIT Planning Committee Audit Checklist is completed by the CIT Innovation Manager.

Each individual incident will be audited in its entirety via “double-blind” auditing process by two (2) members of the Professional Standards and Accountability Bureau (PSAB). Following this, the Innovation Manager will review the results and spot-check non-compliant answers.

Data

The audit range is usually set for every six months (Bi-Annual). The CIT incident data is extracted from CAD during that audit range. PSAB will then take that data and enter it into EXCEL’s randomizer generator for the incidents to be selected for review. PSAB will then review at least 5% of those cases within the audit range.

Deselected Data

All documents and related incidents that are in the sample and are not audited must be deselected. All deselections are recorded in the Deselection Log. A review of the Deselection Log shows there were 3 incidents deselected for this audit. Of the 3 items deselected, 3 were outside agency.

District	Deselection Reason
1	Outside Agency.
3	This CIT incident was handled by an outside agency.
7	This CIT incident was handled by an outside agency.

Initiating and Conducting the CIT Audit

The Professional Standards and Accountability Bureau obtained a CAD CIT data dump from the Department's information system's database on November 1st, 2025. The random sample was then generated using this data and subsequently reviewed and adjusted prior to release for auditing on November 3rd, 2025, to the Auditing and Review Section (ARS).

Applying the audit checklist as a guide, the auditors qualitatively assessed the CIT data to determine whether officers/supervisors substantively met the requirements of policy.

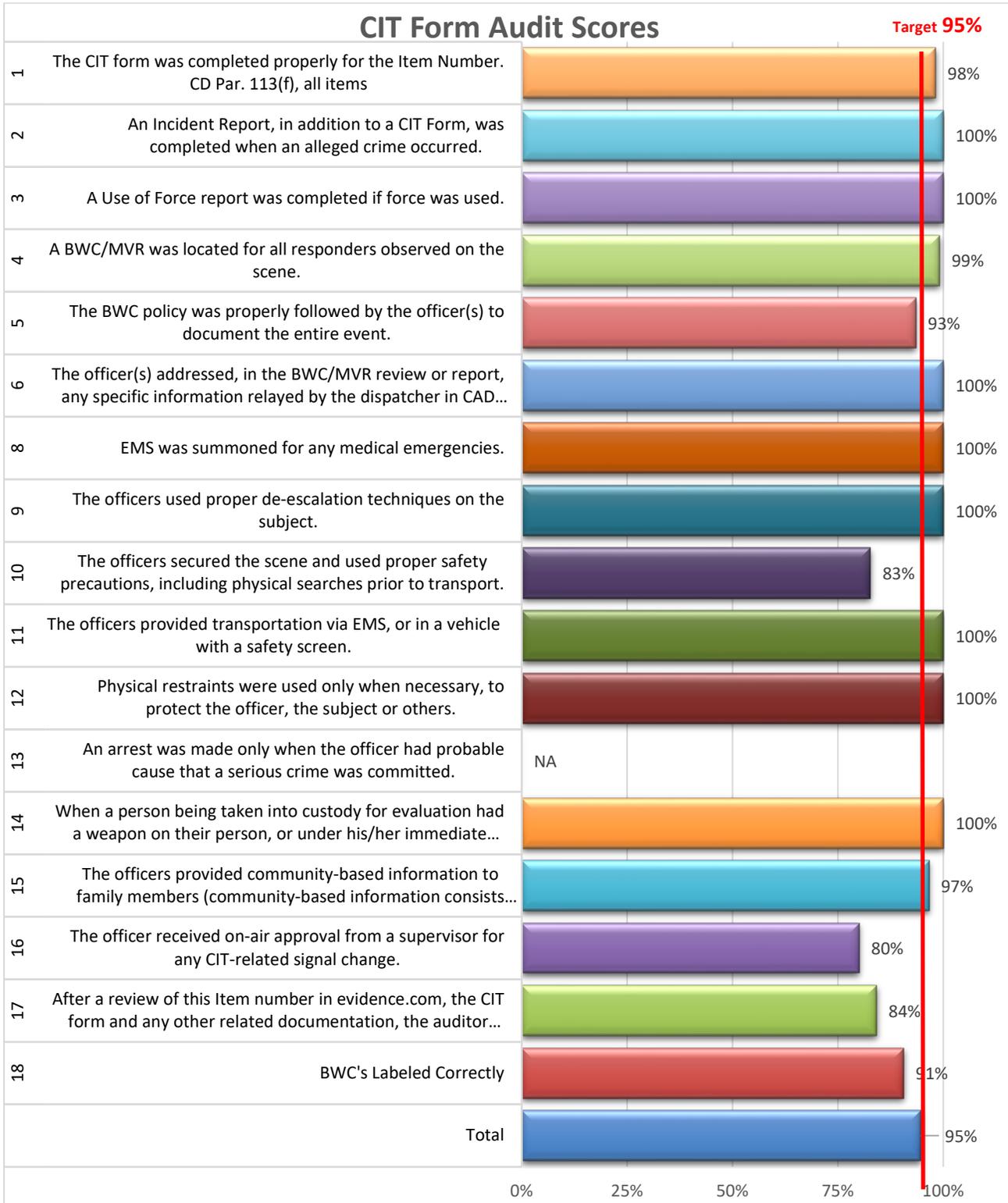
1. Each auditor was assigned a numeric count of incidents to be audited utilizing the double-blind review auditing process.
2. The auditors utilized an online audit form for inputting the results of the audit.
3. The auditors inspected all necessary related documents and video provided as evidence of compliance or reviewed online data as required.
4. Once the auditors entered their audit results, compliance scores were determined for the requirements listed above.
5. The PSAB Innovation Manager – CIT, reviewed and completed the CIT Planning Committee Audit Checklist, answering the 7 checklist questions. This committee meets bi-annually to discuss the CIT processes and make any recommendations as needed to improve the CIT response in the community. Members include both NOPD, City and Parish officials, as well as external community advocates.

This report documents whether each requirement met the threshold for compliance (95%).

Each auditor's assigned sample set used to conduct the "double-blind" incident audit is below:

Total Sample: 107 Incidents

CIT Bar Chart Scorecard



CIT Data Scorecard - Overall

Crisis Intervention Team (CIT) Scorecard - (Summary)

ARS percentages for Consent Decree requirements for CIT Form Audit.

Audit Period: November 2025

Sample Range: May 2025 - Oct 2025

Checklist Questions	Score	Y	N	NA	U	NA Explanations	NOPD Policy / CD ¶
1 The CIT form was completed properly for the Item Number. CD Par. 113(f), all items	98%	105	2	0	0		Ch 41.25 CD 113 (f); 69
2 An Incident Report, in addition to a CIT Form, was completed when an alleged crime occurred.	100%	10	0	97	0	No Crime Occurred	Ch 41.25 p71
3 A Use of Force report was completed if force was used.	100%	1	0	105	1	No Force Used/1 unknown - no bwc	Ch 41.25, p70, Ch 1.3
4 A BWC/MVR was located for all responders observed on the scene.	99%	106	1	0	0		Ch 41.3 p10; Appendix B
5 The BWC policy was properly followed by the officer(s) to document the entire event.	93%	100	7	0	0		Ch 41.3 p30
6 The officer(s) addressed, in the BWC/MVR review or report, any specific information relayed by the dispatcher in CAD notes (e.g. weapons, aggression).	100%	78	0	29	0	No specific info given for these entries	Ch 41.25 p22
7 A CIT-trained officer responded to the scene. (Informational Only)	64/107	64	43	0	0		Ch 41.25 p23
8 EMS was summoned for any medical emergencies.	100%	14	0	93	0	No medical emergencies reported	Ch 41.25 p14
9 The officers used proper de-escalation techniques on the subject.	100%	76	0	30	1	No de-escalation required.	Ch 41.25 p25, p30, p76
10 The officers secured the scene and used proper safety precautions, including physical searches prior to transport.	83%	62	13	31	1	Not transported and not searched	Ch 41.25 p22
11 The officers provided transportation via EMS, or in a vehicle with a safety screen.	100%	86	0	21	0	No transportation involved	Ch 41.25 p38
12 Physical restraints were used only when necessary, to protect the officer, the subject or others.	100%	58	0	48	1	No physical restraints were used	Ch 41.25 p55
13 An arrest was made only when the officer had probable cause that a serious crime was committed.	-	0	0	107	0	No serious crimes were committed	Ch 41.25 p33
14 When a person being taken into custody for evaluation had a weapon on their person, or under his/her immediate control, officers confiscate.	100%	4	0	103	0	No weapons were confiscated	Ch 41.25 p66
15 The officers provided community-based information to family members (community-based information consists of referrals to mental health clinics).	97%	28	1	77	1	No family members were involved	Ch 41.25 p5
16 The officer received on-air approval from a supervisor for any CIT-related signal change.	80%	4	1	102	0	No signal change requested	Ch 41.25 p73, Ch 82.4, p7, p9
17 After a review of this Item number in evidence.com, the CIT form and any other related documentation, the auditor believes that the quality of the interaction was compliant.	84%	90	17	0	0	No person onsite; Officer had no interactions with any party	NA
18 BWC's Labeled Correctly	91%	96	10	1	0		Ch 41.3.10 ¶15, ¶35, ¶39
Total	95%	918	52	844	5		

General Comments

ARS audited sampled CIT Form items for a defined period, for completeness and accuracy as required by the Consent Decree.

For an explanation of the procedures and scoring system for this review, see the associated "Protocol" document.

For a list of relevant policies, contact PSAB as needed.

For the audit results for each case file, see the accompanying RawData spreadsheets.

Scores below 95% are highlighted in red.

CIT Data Scorecard – By District

Crisis Intervention Team (CIT) Form Scorecard - (Double-Blind)

ARU percentages for Consent Decree requirements for CIT Form Audit.

Audit Period: November 2025

Sample Range: May 2025 - Oct 2025

Check-List Questions	1	2	3	4	5	6	7	8	Overall Score
1 The CIT form was completed properly for the Item Number. CD Par. 113(f), all items	100%	100%	100%	100%	100%	100%	100%	80%	98%
2 An Incident Report, in addition to a CIT Form, was completed when an alleged crime occurred.	100%	100%	100%	100%	100%	100%	100%	-	100%
3 A Use of Force report was completed if force was used.	-	100%	-	-	-	-	-	-	100%
4 A BWC/MVR was located for all responders observed on the scene.	92%	100%	100%	100%	100%	100%	100%	100%	99%
5 The BWC policy was properly followed by the officer(s) to document the entire event.	92%	100%	100%	82%	100%	100%	88%	90%	93%
6 The officer(s) addressed, in the BWC/MVR review or report, any specific information relayed by the dispatcher in CAD notes (e.g. weapons, aggression).	100%	-	100%	100%	100%	100%	100%	100%	100%
7 A CIT-trained officer responded to the scene. (Informational Only)	6/12	9/9	8/14	4/11	6/12	5/15	18/24	8/10	64/107
8 EMS was summoned for any medical emergencies.	100%	100%	-	100%	100%	100%	100%	100%	100%
9 The officers used proper de-escalation techniques on the subject.	100%	100%	100%	100%	100%	100%	100%	100%	100%
10 The officers secured the scene and used proper safety precautions, including physical searches prior to transport.	100%	100%	70%	86%	100%	50%	77%	90%	83%
11 The officers provided transportation via EMS, or in a vehicle with a safety screen.	100%	100%	100%	100%	100%	100%	100%	100%	100%
12 Physical restraints were used only when necessary, to protect the officer, the subject or others.	100%	100%	100%	100%	100%	100%	100%	100%	100%
13 An arrest was made only when the officer had probable cause that a serious crime was committed.	-	-	-	-	-	-	-	-	-
14 When a person being taken into custody for evaluation had a weapon on their person, or under his/her immediate control, officers confiscate.	100%	100%	100%	-	-	-	-	100%	100%
15 The officers provided community-based information to family members (community-based information consists of referrals to mental health clinics).	80%	100%	100%	100%	100%	100%	100%	100%	97%
16 The officer received on-air approval from a supervisor for any CIT-related signal change.	50%	-	100%	-	-	100%	100%	-	80%
17 After a review of this Item number in evidence.com, the CIT form and any other related documentation, the auditor believes that the quality of the interaction was compliant.	83%	100%	100%	100%	100%	67%	75%	60%	84%
18 BWC's Labeled Correctly	100%	100%	86%	91%	100%	93%	83%	80%	91%
Total	95%	100%	96%	96%	100%	92%	92%	90%	95%

General Comments

ARS audited sampled CIT Form items for a defined period, for completeness and accuracy as required by the Consent Decree.

For an explanation of the procedures and scoring system for this review, see the associated "Protocol" document.

For a list of relevant policies, contact PSAB as needed.

For the audit results for each case file, see the accompanying RawData spreadsheets.

Scores below 95% are highlighted in red.

CIT Incident Audit Reviews

The listed information below reveals the outcome of the Audit Team's checklist reviews.

1. **Was the CIT form completed properly for the Item Number?** The overall score for this category was **98%**. Of the 107 CIT Incidents reviewed, 105 were audited as positive, 2 were negative and zero were N/A (not applicable).
2. **An Incident Report, in addition to a CIT Form, was completed when an alleged crime occurred?** The overall score for this category was **100%**. Of the 107 CIT Incidents reviewed, 10 were audited as positive, zero (0) were negative, and 97 were N/A because no crime occurred.
3. **A Use of Force report was completed if force was used?** The overall score for this category was **100%**. Of the 107 CIT Incidents reviewed, one (1) was audited as positive, none (0) were negative, 105 were N/A because there was no force used on the consumer, one (1) unknown because no BWC captured encounter.
4. **A BWC/MVR was located for all responders observed on the scene?** The overall score for this category was **99%**. Of the 107 CIT Incidents reviewed, 106 were audited as positive, 1 was negative, and zero (0) were N/A.
5. **The BWC policy was properly followed by the officer(s) to document the entire event?** The overall score for this category was **93%**. Of the 107 CIT Incidents reviewed, 100 were audited as positive, 7 were negative and zero (0) were N/A.
6. **The officer(s) addressed, in the BWC/MVR review or report, any specific information relayed by the dispatcher in CAD notes (e.g., weapons)?** The overall score for this category was **100%**. Of the 107 CIT Incidents reviewed, 78 were audited as positive, zero were negative, and 29 were N/A.
7. **A CIT-trained officer responded to the scene?** No score given for this category as informational only. Of the 107 CIT Incidents reviewed, 64 times a CIT trained officer responded to scene.
8. **Was EMS summoned for any medical emergencies, if required?** The overall score for this category was **100%**. Of the 107 CIT Incidents reviewed, 14 were audited as positive, zero were negative, 93 were N/A because no medical emergencies were reported.
9. **The officers used proper de-escalation techniques on the subject.** The overall score for this category was **100%**. Of the 107 CIT Incidents reviewed, 76 were audited as positive, none were negative, 30 were N/A no de-escalation required and 1 was unknown as no BWC captured encounter.
10. **The officers secured the scene and used proper safety precautions, including physical**

searches prior to transport. The overall score for this category was **83%**. Of the 107 CIT Incidents reviewed, 62 were audited as positive, 13 were negative, 31 were N/A because they were not transported and not searched, and 1 was unknown as no BWC captured encounter.

11. **The officers provided transport via EMS or in a vehicle with safety-screen, if transport needed to be provided?** The overall score for this category was **100%**. Of the 107 CIT Incidents reviewed, 86 were audited as positive, zero were negative & 21 were N/A because there was no transportation involved.
12. **Physical restraints were used only when necessary to protect the officer, the subject, or others?** The overall score for this category was **100%**. Of the 107 CIT Incidents reviewed, 61 were audited as positive, zero (0) were negative & 39 were N/A. because no physical restraints were used.
13. **An arrest was made only when the officer had probable cause that a serious crime was committed.** The overall score for this category was **No Score**. Of the 107 CIT Incidents reviewed, zero were audited as positive, zero were negative & 107 were N/A because no serious crimes were committed.
14. **When a person being taken into custody for evaluation had a weapon on their person, or under his/her immediate control, officers confiscate?** The overall score for this category was **100%**. Of the 107 CIT Incidents reviewed, 4 were audited as positive, zero were negative and 103 were N/A because no weapons were confiscated.
15. **The officers provided community-based information to family members (community-based information consists of referrals to mental health clinics)?** The overall score for this category was **97%**. Of the 107 CIT Incidents reviewed, 28 were audited as positive, 1 was negative, 77 were N/A because no family members were involved, 1 was unknown as no BWC captured the encounter.
16. **The officer received on-air approval from a supervisor for any CIT-related signal change?** The overall score for this category was **80%**. Of the 107 CIT Incidents reviewed, 4 were audited as positive, 1 was negative & 102 were N/A no signal change requested.
17. **After a review of this Item number in evidence.com, the CIT form and any other related documentation, the auditor believes that the quality of the interaction was compliant.?** The overall score for this category was **84%**. Of the 107 CIT Incidents reviewed, 90 were audited as positive, 17 were negative & none were N/A.
18. **BWC's Labelled Correctly?** The overall score for this category was **91%**. Of the 107 CIT Incidents reviewed, 96 were audited as positive, 10 were negative & 1 was N/A.

CIT Planning Committee Audit Review (November 2025)

The below listed information reveals the outcome of the PSAB Innovation Manager checklist review. During the current timeframe, there was one (1) CIT Planning Committee Meeting conducted. The meeting was held on October 20, 2025. The following questions will be audited based on each meeting held.

1. **Does the CIT Planning Committee include NOPD command leadership and contracted mental health professionals?** Yes. Sign-in Sheet attached from Planning Committee Meeting held on 10/20/2025
2. **Has the CIT Planning Committee sought representation from the civilian leadership of the MCTU, local municipal government, the New Orleans Metropolitan Human Services District, community mental health professionals, professionals from Emergency health care receiving facilities, members of the local judiciary, the Orleans Parish Criminal Sheriff's Office, homeless service agencies, and mental health professionals and advocates?** Yes. All agencies were invited to attend the above dated meeting.
3. **Does the CIT Planning Committee select CIT volunteers pursuant to policy?** N/A (not applicable), there has not been a CIT training certification course during this timeframe. The committee does not review applications for this course.
4. **Do CIT Planning Committee minutes reflect the request of NOPD CIT behavioral event disposition data, Orleans Parish Prison booking data, the number of individuals with a mental health diagnosis at the jail, and the transfer of custody and voluntary referral rates between NOPD, emergency receiving facilities, and community agencies?** Yes. PowerPoint addressed all concerns and reported to attendees at the meeting.
5. **Do CIT Planning Committee minutes reflect announcing of officers who received commendation for their individual CIT officer performance?** Yes, included in PowerPoint.
6. **Do CIT Planning Committee minutes reflect identification of strategy and training needs?** Yes, included in PowerPoint.
7. **Do CIT Planning Committee minutes reflect a record of response to recommendations and implementation of approved recommendations for curriculum changes and appropriate responses to behavioral crises?** N/A no new changes are needed currently.

CIT Planning Committee meeting links:



Mail - Faith
Thornton - Outlook



10-20-2025 CIT
final.pptx

Compliance - Summary

Based on the combined total of one thousand nine hundred & twenty-six (**1,926**) checklist items rated, from the sample size of one hundred (**107**) CIT incidents audited; the ***“overall score”*** of this six-month (May 2025 – October 2025) CIT Incident Checklist audit conducted by the Auditing and Review Unit, was **95%**.

In addition, the CIT Planning Committee Audit, based on the 7 questions in the checklist, the ***“overall score”*** of this six-month (May 2025 – October 2025) period as determined by the PSAB Innovation Manager – CIT, was **100%**, as meeting on October 20, 2025, took place.

Conclusions (Final)

Results

The overall results of the six-month audit initially revealed compliance threshold scores of below 95% in the following checklist questions:

- **Q5:** The BWC policy was properly followed by the officer(s) to document the entire event- **(93%)**
 - 1st (deficiencies - 1), 4th (deficiencies - 2), 7th (deficiencies - 3) & 8th (deficiencies – 1). Please See Raw Data Comments.

- **Q10:** The officers secured the scene and used proper safety precautions, including physical searches prior to transport – **(83%)**
 - 3rd (deficiencies - 3), 4th (deficiencies - 1), 6th (deficiencies - 5), 7th (deficiencies – 3), 8th (deficiencies – 1). Please See Raw Data Comments.

- **Q16:** The officer received on-air approval from a supervisor for any CIT-related signal change - **(80%)**
 - 1st (deficiencies - 1). Please See Raw Data Comments.

- **Q17:** After a review of this Item number in evidence.com, the CIT form and any other related documentation, the auditor believes that the quality of the interaction was compliant - **(84%)**
 - 1st (deficiencies - 2), 5th (deficiencies - 1), 6th (deficiencies - 5), 7th (deficiencies – 6), 8th (deficiencies – 4). Please See Raw Data Comments.

- **Q18:** BWC's Labeled Correctly- **(94%)**
 - 3rd (deficiencies - 2), 4th (deficiencies - 1), 5th (deficiencies - 2), 6th (deficiencies - 1), 7th (deficiencies - 4), 8th (deficiencies - 2). Please See Raw Data Comments.

Recommendations

It is recommended by the Professional Standards and Accountability Bureau that the patrol supervisors continue to conduct regular checks of CIT related incidents to ensure all documentation and processes are being adhered to as it pertains to **NOPD Policy Chapter 41.25**.

Regarding **Q5**, the policy 41.3.10 states the following:

BODY-WORN CAMERA (BWC) ¶74. Officers shall utilize body worn cameras in accordance with Chapter 41.3.10 – Body Worn Cameras to document the entirety of the event, from arrival up to and including the transfer of the individual to Central Lock-Up or a receiving facility

Regarding **Q18**, the policy 41.3.10 states the following:

BODY-WORN CAMERA (BWC) ¶15. BWCs receiving this signal will be activated to “recording mode.” The officer must manually stop the BWC according to Chapter guidelines. All automatically triggered recordings will still have to be reviewed and labeled as appropriate to the incident recorded and within the guidelines of this Chapter.

District Responses & PSAB Notes:

1st District Response : Q3 - As it relates to the audit of an item in the Crisis Intervention Audit Draft and Scorecard states that the Officer's action of creating distance with a push to the individual constituted an unreported use of force. The Captain disagrees with this assessment. NOPD Chapter 1.3 does not deem that the action of creating distance with a subtle open hand push to the individual for purpose of creating space constitutes as use of force. The officer in the video (min 3:40) states to the individual to back up while space was being created.

PSAB Response: After a review, PSAB revised score to be compliant.

5th District Response : Q3 - The DSA Sergeant reviewed the Use of Force Report Draft Audit report, which listed the item number. The sergeant also reviewed the Scorecard spreadsheet. The auditor's comment states "A Use of Force report was completed, if force was used? N/A – no use of force was used." This was authored by Audited by: MCF and Audited on: 11/3/2025. Per the CIT Incident Audit Reviews report on page 10, there are only two item numbers listed, and it belongs to the 8th District. With the answers to the item number for question 3 as Yes in the comments, the spread sheet question answered as No, and the report list the item number as negative. The auditor's comments and the report conflict with each other. The sergeant disputes the score from this question and score.

PSAB Response: After a review, PSAB revised score to be compliant.

5th District Response : Q9 – The DSA Sergeant reviewed the Use of Force Report Draft Audit report, which listed the item number. The sergeant also reviewed the Scorecard spreadsheet. The officers used proper de-escalation techniques on the subject. Yes. This was authored by Audited by: MCF and Audited on: 11/3/2025. Per the CIT Incident Audit Reviews report on page 10, The officers used proper de-escalation techniques on the subject. The overall score for this category was 97%. Of the 107 CIT Incidents reviewed, 74 were audited as positive, 2 were negative, 30 were N/A no de-escalation required and 1 was unknown as no BWC captured encounter. With the answers to the item number for question 9 as Yes in the comments, the spread sheet question answered as No, and the report list the item number as negative. The auditor's comments and the report conflict with each other. The sergeant disputes the score from this question and score.

PSAB Response: After a review, PSAB revised score to be compliant.

5th District Response : Q17 – The DSA Sergeant reviewed the Use of Force Report Draft Audit report, which listed the item number. The sergeant also reviewed the Scorecard spreadsheet. After a video review of this Item number, the CIT form and any other related documentation, it is believed that the quality and effectiveness of overall police response to this crisis intervention CFS was effective and handled within policy? Yes. This was authored by Audited by: MCF and Audited on: 11/3/2025. Per the CIT Incident Audit Reviews report on page 12, After a review of this Item number in evidence.com, the CIT form and any other related documentation, the auditor believes

that the quality of the interaction was compliant.? The overall score for this category was 83%. Of the 107 CIT Incidents reviewed, 89 were audited as positive, 18 were negative & none were N/A. With the answers to the item number for question 17 as Yes in the comments, the spread sheet question answered as No, and the report list the item number as negative. The auditor's comments and the report conflict with each other. The sergeant disputes the score from this question and score.

PSAB Response: After a review, PSAB revised score to be compliant.

5th District Response : Q18 – The DSA Sergeant reviewed the Use of Force Report Draft Audit report, which the listed item numbers. The sergeant also reviewed the Scorecard spreadsheet. This was authored by Audited by: MCF and Audited on: 11/4/2025. Per the CIT Incident Audit Reviews report on page 12, BWC's Labelled Correctly? The overall score for this category was 89%. Of the 107 CIT Incidents reviewed, 94 were audited as positive, 12 were negative & 1 was N/A. With the answers to each item for question 18 as Yes in the comments, the spread sheet question answered as No, and the report lists both item numbers as negative. The auditor's comments and the report conflict with each other. Sergeant Boone disputes the score from this question and score.

PSAB Response: After a review, PSAB revised score to be compliant.

4th District Response : Q5 - The BWC policy was properly followed by the officer(s) to document the entire event. -The *Officer's BWC was not activated prior to arriving on scene. He activated his camera at 4:14 AM. An SFL cannot be completed at this time due to the officer being on extended military leave. This matter will be addressed upon his return.*
Redirection documented under **SFL202502400**.

The BWC policy was not properly followed; the BWC was activated too late.

4th District Response : Q10: The officers secured the scene and used proper safety precautions, including physical searches prior to transport. Redirection documented under **SFL202502387**.

A search/pat-down of the consumer was not conducted prior to entering the police unit.

4th District Response : Q18: BWCs labeled correctly. **Roll call training was conducted with Officer Reynolds and the entire platoon. The deficiency and the audit process were reviewed. He was reminded to add a leading zero to item numbers fewer than five digits.**

BWC was labeled incorrectly; the video is not labeled under the correct item number and was located under H-7050-25.

PSAB Response: No Action Taken

Attachments:

Excel Scorecard/Raw Data Spreadsheets

Timothy A. Lindsey

**Timothy A. Lindsey, Innovation Manager - Auditing
Professional Standards and Accountability Bureau**

CIT Incident Audit Checklist

The following checklist was the instrument used by the auditing team to review each incident.

Item Number: _____
 Auditors: _____
 Audit Number: _____

NA = Not Applicable
 Y = Compliant
 N = Not compliant/No
 U = Unknown

1. The CIT form was completed properly for the Item Number. CD Par. 113(f), all items	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
2. An Incident Report, in addition to a CIT Form, was completed when an alleged crime occurred.	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
3. A Use of Force report was completed if force was used.	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
4. A BWC/MVR was located for all responders observed on the scene.	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
5. The BWC policy was properly followed by the officer(s) to document the entire event.	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
6. The officer(s) addressed, in the BWC/MVR review or report, any specific information relayed by the dispatcher in CAD notes (e.g., weapons, aggression).	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
7. A CIT-trained officer responded to the scene. (Informational Only)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
8. EMS was summoned for any medical emergencies.	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
9. The officers used proper de-escalation techniques on the scene.	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
10. The officers secured the scene and used proper safety precautions, including physical searches prior to transport.	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
11. The officers provided transportation via EMS, or in a vehicle with a safety screen.	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
12. Physical restraints were used only when necessary to protect the officer, the subject, or others.	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
13. An arrest was made only when the officer had probable cause that a crime was committed.	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
14. When a person being taken into custody for an evaluation, had a weapon on their person or under his/her immediate control, officers confiscated the weapon and documented the seizure in an electronic police report.	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
15. The officers provided community-based information to family members (community-based information consists of referrals to mental health clinics/providers, substance abuse clinics, and homeless shelters).	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U

16. The officer received on-air approval from a supervisor for any CIT-related signal change.	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
17. After a review of this Item number in evidence.com, the CIT form and any other related documentation, the auditor believes that the quality and effectiveness of the overall police response to this crisis intervention call for service was effective and handled appropriately and within policy.	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U

Explain in the narrative below whether there were any exceptional strategies used by the investigator or any deficiencies noted in the case investigation by /Auditor.

Appendix C – Report Distribution

Superintendent, NOPD

Asst. Superintendent, NOPD

Deputy Supt. PSAB Bureau

Captain PSAB Bureau

Deputy Supt. FOB Bureau

Major, FOB Bureau

Captain FOB Bureau

Auditing and Review Section