

## **2024 3<sup>rd</sup> Quarter Community Engagement and Policing Report**

NOPD agrees to prepare a publicly available report on at least a quarterly basis detailing its community policing efforts in each District, including developing community partnerships and participating in public meetings, and its problem-solving activities, including specific problems addressed and steps taken by NOPD and the community toward their resolution. This report also shall identify obstacles faced and recommendations for future improvement. At least annually, NOPD agrees to issue a publicly available report that summarizes these problem-solving and community policing activities. [Consent Decree ¶228]

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## Policy Statement<sup>1</sup>

1. The New Orleans Police Department (NOPD) shall promote and strengthen community partnerships, work constructively with the community, ensure collaborative problem solving, ensure ethical and bias-free policing, and work to increase community confidence in the Department.
2. The New Orleans Police Department will effectively engage the community in collaborative problem solving. NOPD will partner with residents and stakeholders to identify and solve problems that contribute to crime, fear of crime, and quality of life problems in communities. The Department is committed to proactively solving problems as well as reacting to their harmful consequences.
3. The mission of the New Orleans Police Department is to provide professional police services to the public to prevent crime, maintain order and protect life and property. NOPD is committed to the philosophy and practice of community problem-oriented policing to inform organizational decisions, shape policies, identify training needs, and prioritize crime fighting by engaging each neighborhood and community organization in collaborative problem-solving partnerships. Community problem-oriented policing, community policing and engagement are critical methods toward achieving NOPD’s mission.
4. The New Orleans Police Department will collaborate with community stakeholders and partners on policing and engagement efforts. The Department encourages its members to develop problem solving partnerships with community residents.
5. NOPD recognizes that it serves many diverse communities. Communities arise not only from shared geography but also social ties, common perspectives, and shared circumstances (for example, the LGBTQ+ or LEP community). NOPD shall seek to engage all communities in its community policing and engagement efforts.
6. NOPD’s recruitment efforts shall focus on hiring officers who can build relationships and work collaboratively with all communities.
7. This Chapter operates in tandem with many programs and policies focused on properly serving and collaborating with a variety of communities, including but not limited to **Chapter 41.13 – Bias-Free Policing, Chapter 41.13.1 – Interactions with LGBTQ Persons, and Chapter 55.4 – Limited-English Proficiency Services.**

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<sup>1</sup> New Orleans Police Department Policy Chapter 10.0: Community Policing and Engagement

8. The Department sets forth its community policing vision in its Community Policing and Engagement Manual. The Department shall review the Manual annually and update the manual as necessary.

## Definitions<sup>2</sup>

**Community Engagement**—Activities that foster positive interactions between citizens and officers, employ community policing ideals, create opportunities for constructive exchanges, and foster substantive collaboration with the community, while enhancing trust and legitimacy.

**Community Liaison Officer (CLO)**—A member of the NOPD who is responsible for facilitating communication between the community and their assigned police district. A CLO's primary function is to focus on problem-oriented policing and resolution in the communities they serve, specifically to address community quality of life issues and build trusting relationships between the NOPD, District, officers and the residents and stakeholders in each police district.

**Community Policing**—A philosophy and operational strategy that promotes organizational practices that support the systematic use of partnerships and problem-solving techniques to work with the community to address the immediate conditions that give rise to public-safety issues such as crime, social disorder, and fear of crime.

**Community Policing Forms (CPF)**—The document used by the NOPD to record and track Community Policing and Engagement activities, such as events, meetings, quality of life concerns, problem-solving initiatives and actions, and updates to District Community Policing Plans. Forms are completed by the officers engaged or responsible for the resolution of the issues.

**Community Policing Plan**—A district-specific blueprint of collaborative partnerships with the community. The Community Policing Plan will address the unique needs of the communities serviced in each District. Each district's Captain is responsible for plan development.

**Community Policing Signals**—Community policing signals allow the Department to document specific tasks for proactive and community policing. The signals are Area Check, Business Check, Directed Patrol, Residence Check, Quality of Life, and Walking Beats. When dispatched on community policing signals, officers will employ procedural justice techniques.

**Area Check**—Officers will utilize the area check signal when patrolling an area within the District that has been pre-determined as an important area either by the community or the Department.

**Business Check**—Officers will utilize the business check signal to engage occupants at a business within the District.

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<sup>2</sup> New Orleans Police Department Policy Chapter 10.0: Community Policing and Engagement

**Directed Patrol**—Officers will utilize the directed patrol signal to execute a focused collaborative problem-solving, departmental problem-solving, or community policing and engagement in the targeted area.

**Residence Check**—Officers will utilize the residence check signal when the officers physically exit the patrol car and engage occupants at a specific residence absent a call for service.

**Quality of Life**—Officers will utilize the quality-of-life signal when responding to any type of quality-of-life problem.

**Walking Beat**—Officers will utilize the walking beat signal while executing a defined and assigned walking beat.

**New Orleans Neighborhood Police Anti-Crime Council (NONPACC)**—NONPACC is a partnership amongst the community, district captains, and officers to create conversations, identify problems, and devise solutions. Members of the public voice their concerns directly to the District Captain during face-to-face meetings.

**Police Community Advisory Board (PCAB)**—A board consisting of five to seven citizen volunteers from their respective police districts. PCAB members serve a two-year term and meet quarterly to address community issues. The City's Office of Neighborhood Engagement coordinates the application and selection process for PCAB volunteers. The Superintendent has final approval on the selection of members to serve on PCABs.

**Problem**—A situation that concerns, causes, or carries the potential to cause harm to citizens, not just the police. A problem generally involves a situation of substantial community concern, or repeated incidents occurring in a community with related characteristics (time, place, behavior, victim(s), offender(s)) that concern the community.

**Problem-Oriented Policing**—A proactive problem-solving approach that uses the SARA model to focus on proactive solutions, specific crime problems and achieving crime and fear reduction results. The problems should be those that the community recognizes as important.

**Procedural Justice**—Procedural justice refers to the idea of fairness in the processes that resolve disputes and allocate resources and specifically how the characteristics of police community interactions shape the public's trust of the police. Procedural justice speaks to four principles, often referred to as the four pillars:

- (a) Fairness in the processes
- (b) Transparency in actions
- (c) Opportunities for voice
- (d) Impartiality in decision making

**Scanning, Analysis, Response, Assessment (SARA) Model**—An approach wherein the community and the department work together to scan for problems, analyze information, respond through implemented strategies, and assess the effectiveness of implemented strategies.

## Community Engagement and Policing Activities: Overview

The Community Engagement Section has been working to increase influence and outreach participation throughout the city of New Orleans while also implementing strategies to remain engaged with the City's youth. NOPD has re-established the Officer Friendly and Drug Abuse Resistance Education (D.A.R.E.) Programs to continue engagement with the youth through Public Schools. With these two programs the Department is expanding the relationships and mentorship opportunities. The Officer Friendly program is one of the most requested programs by the Community. Most residents recall their first interaction with Law Enforcement during elementary school when Officer Friendly and his pal, McGruff visited their school. The visits left a lasting positive impression on students. Studies have shown that a positive interaction, with value-based resource information, has contributed to positive decision making by youth. D.A.R.E. is a police officer-led series of classroom lessons that teaches children from kindergarten through 12th grade how to resist peer pressure and live productive drug-free and violence-free lives.

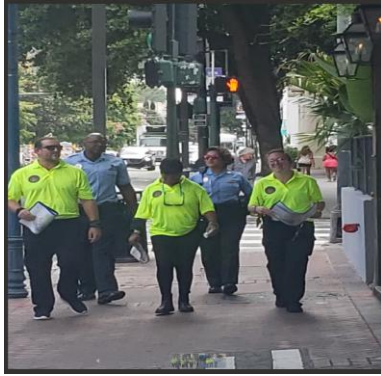
In addition to re-establishing Officer Friendly and D.A.R.E, the Department is working with the Mayor's Office of Neighborhood Engagement to strengthen PCAB, continued to host the Citizen's Academy sessions, and collaborating with many community lead organizations, stakeholders, religious groups, elected officials, volunteer programs, and social groups to remain interactive with various aspects of New Orleans residents and businesses.

A list of Community Engagement events for the 3<sup>rd</sup> quarter are listed below.



On July 2, 2024, the Community Engagement Team, in collaboration with Sigma Gamma Rho Sorority, New Orleans Fire Department, Louisiana State Police and Louisiana Highway Safety Commission, provided safety tips to youths ages 6-18 at Southern University of New Orleans.

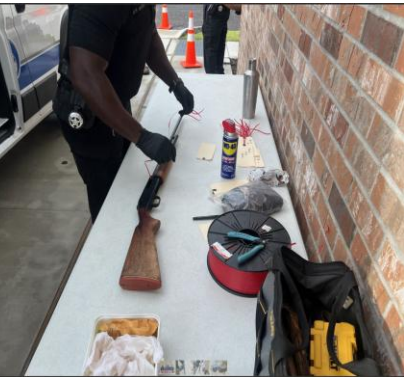




In July 2024, the department launched the volunteer ambassador program. Our volunteers were our assisting residents and visitors during Essence Festival Events.



In July 2024, the New Orleans Police Department held its 2<sup>nd</sup> Cohort Citizens Police Academy.



In July, the New Orleans Police Department, in collaboration with New Hope Baptist Church, Council members Freddie King and Leslie Harris, and NOLAGROWN 504, hosted a successful Gun Exchange.



In August 2024, the New Orleans Police Department, in collaboration with Guste Homes R.M.C., and other community partners, provided backpacks and other resources for the Central City Community. Special Thanks to the NOPD Basketball Team, NOPD Captain Gillard and the 6<sup>th</sup> District Team and all other partners who made this possible.



In August, the New Orleans Police Department, in collaboration with Familias Unidas en Accion, participated in community discussions with members of the Hispanic Community. Special thanks to Captain Sandra Contreras, Wayne DeLarge, Merlin Bush and Dean Herrick for providing updates on district specific engagement and enforcement.



In September, Conversation and Coffee with the Senior Residents at Desire Community Center.

## Police Community Advisory Board (PCAB)

PCABs allow community members an opportunity to meet and discuss problem areas that directly each area of their district. During 3<sup>rd</sup> quarter, only 5 of the 8 districts held meetings during this



timeframe. The collaborative process of PCAB meetings have resulted in recommendations and real time solutions to better improve the quality of life in the community. The New Orleans Police Department remains committed to working and collaborating with PCAB and the Mayor’s Office of Neighborhood Engagement to ensure this program is a success and the community feels they have a voice in the improvement of their communities. Changes to the PCAB Manual are being finalized to ensure functionality for the boards’ meetings and events as well as establishing a documented Standard Operating Procedure that will guide all actors of PCAB in a step-by-step process formality of collaborations.

The Community Engagement Review Procedures require the following to determine compliance with the PCAB Meeting and Recommendation requirements:

### **PCAB Meetings & Recommendations Review: Checklist<sup>3</sup>**

**PCAB Meeting Attendance**—Did the District Captain, or District Lieutenant, attend a scheduled PCAB meeting? [Y/N/NA]

**PCAB Recommendation Timeliness**—Did the District Captain accept or reject the recommendation within 20 business days? [Y/N/NA]

**NOPD Response** – Did the District Captain explain the reason for a rejection? [Y/N/NA]

**Course of Action** –Did the NOPD District Captain document the next course of action for any recommendation that is adopted?

### **2024 Q3**

District	Meeting Attendance	Recommendation on time	NOPD Response	Course of Action
1st	Y	N/A <sup>4</sup>	Y	Y
2nd	N/A	N/A	N/A	N/A
3rd	Y	Y	Y	Y
4th	N/A	N/A	N/A	NA
5th	Y	Y	Y	Y
6th	Y	N/A	N/A	N/A
7th	N/A	N/A	N/A	N/A
8th	Y	N/A	N/A	N/A

<sup>3</sup> A response of “N/A” will be given for applicable answers when a PCAB meeting did not occur or there weren’t enough members in attendance to vote on recommendations for the districts as stated in the [PCAB Manual](#).

<sup>4</sup> The Recommendations that were submitted by the PCAB were the questions that were asked and answered in the meeting. These concerns were addressed in the meeting by the District Captain.



## District Quarterly Initiatives and Reports

The below sub-sections give a detailed overview of each district's Community Policing Signal usage, Community Policing Forms assessment and scorecard, Community Policing Plan updates, Geo-deployment data, NONPACC/APAC Meeting assessment, and the progress and/or initiation of POP Projects. The district data has been separated to illustrate the holistic overview of all Community Engagement tools and mechanisms working together to achieve district specific goals. The data collected will vary in each district as they each have different focuses, goals, tasks, and measurable achievements specific to their area and community on a continuous basis.

- **Community Policing Signals:** NOPD uses community policing signals to document both its response to district Community Policing Plans and its broader community policing activities. The goal of the Community Policing Signals is to track officers' efforts to build relationships and partnerships with citizens, business owners, and stakeholders in their perspective districts. Community Policing signals are used to capture proactive self-initiated problem-solving activities, as well as quality of life activities, in an efficient, geo-coded, time-stamped manner. NOPD can track its community policing activities and analyze the impacts of those efforts. In the third quarter of 2024, NOPD initiated **11,783** community policing signals throughout all eight districts and specialized patrols. The community policing signals and new coding name are included below:

**Area Check (22A)** —Officers will utilize the area check signal when patrolling an area within the District that has been pre-determined as an important area either by the community or the Department. An important area is a location where there is an issue that requires increased patrol. An important area can be determined by an increase in calls for service for a type of police matter, or crime trend, increase citizen complaint regarding crime or disorder in an area, or an area of focus indicated in the District Community Policing Plans. This signal is also used when patrolling a general area without a specific problem-solving strategy attached. Officers are scanning the area when utilizing this signal.

**Business Check (22B)** —Officers will utilize the business check signal to engage occupants at a business within the District.

**Directed Patrol (22D)** —Officers will utilize the directed patrol signal to execute a focused collaborative problem-solving, departmental problem-solving, or community policing and engagement in the targeted area. For example, a 22D would be used to conduct any police activity linked to a problem oriented policing project documented in the District's Community Policing Plans, among other reasons.

**Residence Check (22R)** —Officers will utilize the residence check signal when the officers physically exit the patrol car and engage occupants at a specific residence absent a call-for-service.

**Quality of Life (21Q)** —Officers will utilize the quality-of-life signal when responding to any type of quality-of-life problem. Quality of life concerns include,

but are not limited to, citizen concerns regarding abandoned vehicles, blighted property, illegal tire dumping, and noise complaints. Quality of Life (QOL) matters include all issues where citizens request assistance from NOPD, excluding criminal complaints or threats to public safety.

**Walking Beat (22W)** —Officers will utilize the walking beat signal while executing a defined and assigned walking beat.

- **Community Policing Forms Assessment and Scorecard:** Community Policing Forms (CPFs) were implemented to highlight various community policing efforts in each district. In addition to community policing signals, the department continues to support community groups by capturing outreach and problem-solving partnerships through documentation on Community Policing Forms. Documentation of community engagement activities and district plan updates are housed in an electronic internal database called SharePoint. The data collected from these form entries are also displayed for public view on the MAX dashboard at [nopdnews.com/transparency/dashboards/](https://nopdnews.com/transparency/dashboards/). The NOPD's completion of the CPFs is a major component of tracking and monitoring Community Engagement throughout the Department. Assessing these forms for its completeness and accuracy determines compliance of the documentation process set forth in the Community Engagement Review Procedure and Manual.

During the third quarter of 2024 NOPD employees throughout the Department completed **286** Community Policing Forms covering the following appropriate topics:

- a. Strengthening Relationship
- b. Crime Prevention
- c. Problem Solving (SARA)
- d. Crime Trends
- e. Residence Business Security Evaluation
- f. Event Coordination
- g. Meeting
- h. Community Policing Plan

Of those 286 forms created, **137** forms were selected for audit according to the Community Engagement Review Procedures<sup>5</sup> as explained below:

CPF entries are fed into and housed on a secured internal network drive accessible to all NOPD personnel (NOPD Web Applications). The PSAB Innovation Manager exports the

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<sup>5</sup> The Community Engagement Review Procedure was developed in 2021, and approved by the U.S. Department of Justice, to ensure NOPD's community engagement activities and community policing philosophy are consistent with the U.S. Constitution, other federal, state, and local laws as well as NOPD policy. This is an internal document housed with the Community Engagement Section and PSAB.

form entries from the database into a Microsoft Excel spreadsheet<sup>6</sup> and selects a sample size from the entries based on activity type and forms completed for the targeted time frame of the audit. The CPF entries are sorted by activity type and saved in five separate Microsoft Excel spreadsheets according to the below criteria:

- i. Spreadsheet #1 contains all “Strengthening Relationship”, “Event Coordination”, “Meeting”, and “Other” entries;
- ii. Spreadsheet #2 contains all “Crime Prevention” and “Residence Business Security Evaluation” entries;
- iii. Spreadsheet #3 contains “Problem Solving (SARA)” entries;
- iv. Spreadsheet #4 Crime Trends<sup>7</sup>; and
- v. Spreadsheet#5 Community Policing Plans.

The PSAB Innovation Manager, or designee, selects a sample size from each Spreadsheet according to the eight police districts and other divisions completed by Department personnel. A randomizer is used to select four (4) form entries from each district on each spreadsheet, if a district or division has less than four (4) entries then all entries are selected. This process is only used for Spreadsheet #1- #4. All form entries are audited for Spreadsheet #5.

An analysis of the CPF assessment will be included in the District Overview and the scorecard is provided below. Each District has been notified of their results in each area analyzed and areas in need of improvement. The District Captains and his/her Command Staff are working to improve the results in each area. District CLOs, SROs, and District Administrative Sergeants have attended meetings with the Community Engagement Section Manager and/or Innovation Manager of Community Engagement to address the areas of the concern and have received reiterated instructions of the expectations with Community Policing Form entries (lack of form entries in a category), Community Policing Signal usage, recommendations received from District PCABs, and NONPACC/APAC Meeting recordation requirements.

The Community Engagement Review Procedure calls for an assessment of the Procedural Justice Scorecard and the Corrective Action taken from the Stop, Search, and Arrest Audit. The results of the June 2023 Stop, Search, and Arrest Audit are available at [SSAPJ-Audit-Report-June-2024-Public.pdf](#)

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<sup>6</sup> The data that is collected to conduct this audit and produce the audit results is kept internally and is not released to the public.

<sup>7</sup> The “Crime Trends” category forms are no longer being assessed and collected.

The third quarter scorecards are below:

Community Policing Scorecard - Overall Summary						Review Period: 3Q 2024
Compliance percentages for Consent Decree for community policing form reporting requirements.						
District	Strengthening Relationships, Event Coordination, Meetings	Crime Prevention & Residence, Business Security Evaluation	Problem Solving	Community Policing Plans	Overall	
1st	100%	100%	100%	92%	98%	
2nd	100%	-	100%	100%	100%	
3rd	75%	100%	-	99%	91%	
4th	100%	-	100%	100%	100%	
5th	100%	100%	100%	100%	100%	
6th	100%	88%	100%	100%	97%	
7th	-	-	-	100%	100%	
8th	100%	100%	100%	-	100%	
SOD	-	-	-		-	
Other	-	-	-		-	
Overall	96%	92%	100%	98%	97%	
Scores below 95% are highlighted in red.						

Community Policing Scorecard - Strengthening Relationship, Event Coordination & Meetings						Review Period: 3Q 2024
Compliance percentages for Consent Decree for community policing form reporting requirements.						
District	Narrative Describes Interaction	Narrative Describes Communications/Collaborations	Other - Narrative Describes Problems or Interactions	Activity Entered on Time	Activity Approved on Time	Overall
1st	100%	100%		100%	100%	100%
2nd	100%	100%		100%	100%	100%
3rd	100%	0%		100%	100%	75%
4th	100%	100%		100%	100%	100%
5th	100%	100%		100%	100%	100%
6th	100%	100%		100%	100%	100%
7th						-
8th	100%	100%		100%	100%	100%
SOD						-
Other						-
Overall	100%	84%		100%	100%	96%
Scores below 95% are highlighted in red.						



Community Policing Scorecard - Crime Prevention and Residence Business Security Evaluation					Review Period: 3Q 2024
Compliance percentages for Consent Decree for community policing form reporting requirements.					
District	Narrative Describes the Residence-Business Security Evaluation	Narrative Describes the Residence-Business Security Evaluation	Activity Entered on Time	Activity Approved on Time	Overall
1st		100%	100%	100%	100%
2nd					-
3rd		100%	100%	100%	100%
4th					-
5th	100%	100%	100%	100%	100%
6th	50%	100%	100%	100%	88%
7th					-
8th		100%	100%	100%	100%
SOD					-
Other					-
Overall	67%	100%	100%	100%	92%
Scores below 95% are highlighted in red.					

Community Policing Scorecard - Problem Solving					Review Period: 3Q 2024	
Compliance percentages for Consent Decree for community policing form reporting requirements.						
District	Narrative Describes Problem	Narrative Describes Problem-Solving Actions	Narrative Describes Impact of Actions	Activity Entered Timely	Activity Approved Timely	Overall
1st	100%		100%	100%	100%	100%
2nd	100%		100%	100%	100%	100%
3rd						-
4th	100%	100%	100%	100%	100%	100%
5th	100%	100%	100%	100%	100%	100%
6th	100%		100%	100%	100%	100%
7th						-
8th	100%		100%	100%	100%	100%
SOD						-
Other						-
Overall	100%	100%	100%	100%	100%	100%
Scores below 95% are highlighted in red.						

## Community Policing Scorecard - Community Policing Plans

Review Period: 3Q 2024

Compliance percentages for Consent Decree for community policing form reporting requirements.

District	Community Policing Plan Narrative	Community Policing Plan Updates	Activity Entered on Time	Activity Approved on Time	Overall
1st	75%	75%	100%	100%	92%
2nd	100%	100%	100%	100%	100%
3rd	96%	96%	100%	100%	99%
4th	100%	100%	100%	100%	100%
5th	100%	100%	100%	100%	100%
6th	100%	100%	100%	100%	100%
7th	100%	100%	100%	100%	100%
8th					-
Overall	95%	95%	100%	100%	98%

Scores below 95% are highlighted in red.

### 1<sup>st</sup> District

The First District's priorities include the following: 1. Reduce overall crime in the First District by utilizing a deployment strategy (GeoDeploy) that assigns the same officers in the same areas, which assists officers in recognizing crime trends and building relationships with community members. 2. Reduce nuisance and criminal activity under the North Claiborne Avenue underpass on weekends as this location accounts for 35% of shootings in the First District. 3. Reduce the overall number of car thefts and car jackings in the district. 4. Increase Juvenile Engagement

The 1st District is neighbors to the historical 8th District encompassing the French Quarter and Central Business District; with that being the case this district includes residential homes and occupants, tourist attractions, businesses, and schools.

The detailed count of Community Policing Signals captured by the 1st District in the third quarter is shown below.

<b>First</b>	<b>427</b>
Quality of Life (21Q)	5
Area Check (22A)	226
Business Check (22B)	189
Directed Patrol (22D)	5

Residence Check (22R)	2
Walking Beat (22W)	0

The 1<sup>st</sup> District holds its monthly NONPACC Meetings on the third Tuesday of each month at various locations in the district, including the district station, schools, business venues, and community spaces while continuing to utilize WebEx, a virtual platform, for attendees to view at their convenience. The below chart illustrates the requirements of the NONPACC Meeting Assessment for the third quarter.

<b>Month 2024</b>	<b>Meeting Held</b>	<b>Meeting Minutes</b>	<b>Summary of Plan Updates</b>
July	Y	Y	N
August	Y	Y	N
September	Y	Y	N

The 1<sup>st</sup> District received an overall score of **98%** in the assessment of Community Policing Forms audited for the third quarter. The First District has consistently improved with completing accurate CPFs in all activity types. Of the forms entered by the First District, **20** of those forms were audited in the third quarter.

More detailed information about the 1<sup>st</sup> District can be found on their social media platform via this web-address <https://www.facebook.com/NOPDFirst/>

## 2<sup>nd</sup> District

The Second District's priorities include the following: 1. Reduce Crime, 2. Youth Community Engagement, 3. Community Outreach and Transparency.

The detailed count of Community Policing Signals captured by the 2nd District in the third quarter is shown below.

<b>Second</b>	<b>1011</b>
Quality of Life (21Q)	4
Area Check (22A)	637
Business Check (22B)	359
Directed Patrol (22D)	7
Residence Check (22R)	2
Walking Beat (22W)	2

The 2nd District holds its monthly NONPACC Meetings on the second Tuesday of each month at the district station, while continuing to utilize WebEx, a virtual platform, for attendees to view at their convenience.

<b>Month 2024</b>	<b>Meeting Held</b>	<b>Meeting Minutes</b>	<b>Summary of Plan Updates</b>
July	Y	Y	N
August	Y	Y	N
September	Y	Y	N

The 2nd District received an overall score of **100%** in the assessment of Community Policing Forms audited for the third quarter, which is an increase seen from other quarters by this district. Of the forms submitted by the 2nd District, **5** of those forms were audited in the third quarter. Even though the district did well in the audit for this quarter, the Community Engagement Section Supervisor has met with the district personnel to discuss the lack of forms completed by officers during this quarter to ensure all events and activities are being properly documented and recorded.

More detailed information about the 2<sup>nd</sup> District can be found on its social media platform via this web-address <https://www.facebook.com/NOPDSecond>

### 3<sup>rd</sup> District

The Third District's priorities include the following: 1. To patrols in areas with increasing abandoned vehicles and illegal dumping. 2. Engagement with youth through school activities and events. 3. Community outreach and transparency. 4. Increase Real Time Crime Cameras (RTCC) in areas of concern.

The detailed count of Community Policing Signals captured by the 3rd District in the third quarter is shown below.

<b>Third</b>	<b>1172</b>
Quality of Life (21Q)	102
Area Check (22A)	972
Business Check (22B)	56
Directed Patrol (22D)	41
Residence Check (22R)	0
Walking Beat (22W)	1

### **Demolition of the London Lodge**

The City of New Orleans passed the Padlock Ordinance in February of 2023. The Padlock Ordinance defines a "Chronic nuisance property" as any property of adjoining properties under common ownership that, on three or more separate occasions within a one-year period, were used in certain crimes.

The 3<sup>rd</sup> District received numerous complaints and calls for service regarding armed robbery, shootings, illegal drug activity and ultimately a major violent crime occurred including a juvenile



victim. In July of 2023, Captain Contreras tasked Officer Agustin to utilize the Padlock Ordinance for the London Lodge, located at 9301 Airline Highway due to the high volume of calls for service and violent crime at the location. The information gathered revealed the London Lodge qualified for the Padlock Ordinance. Sixteen separate instances were selected to show a pattern in the twelve-month period to go along with over 200 calls for service in a one-year period of the London Lodge being a chronic nuisance property. This began a thorough investigation of a variety of City Agencies:

Orleans Parish Communications  
Analytics  
Safety and Permits  
Code Enforcement  
State Fire Marshall  
Mayor's Office of Homeless  
Department of Health  
District Attorney's Office  
New Orleans Fire Department  
New Orleans City Council

Throughout the year, City agencies conducted their inspections and documented the violations in their specific areas of concern.

On September 1, 2024, The State Fire Marshall conducted an inspection and shut down the London Lodge immediately based on its findings. The long-term tenants were aided by the Department of Health and also provided alternative housing within the city.

In December 2024, the London Lodge was demolished by the property owner. The figures below show the decrease in calls for service since the demolition of the building.

#### **Before and after numbers / calls for service decrease in this area**

Month of Jan 2025 calls for service - 3  
Month of Jan 2024 calls for service - 27

**=88% decrease in crime - since the London Lodge was shut down**

2024 calls for service - 277  
2023 calls for service - 335  
2022 calls for service - 308  
2021 calls for service - 378

The 3<sup>rd</sup> District holds its monthly NONPACC Meetings on the first Wednesday of each month in person and via WebEx, a virtual platform, for attendees to view at their convenience. The district continues to host hybrid meeting status, holding meetings in-person and virtually. The below chart illustrates the requirements of the NONPACC Meeting Assessment for the third quarter.

<b>Month 2024</b>	<b>Meeting Held</b>	<b>Meeting Minutes</b>	<b>Summary of Plan Updates</b>
July	Y	Y	N
August	Y	Y	N
September	Y	Y	N

The 3<sup>rd</sup> District received an overall score of **91%** in the assessment of Community Policing Forms audited for the third quarter. Of the forms submitted by the 3<sup>rd</sup> District **32** of those forms were audited in the first quarter.

More detailed information about the 3<sup>rd</sup> District can be found on their social media platform via this web-address <https://www.facebook.com/NOPDThird>

#### 4<sup>th</sup> District

The Fourth District's priorities include the following: 1. Enhance traffic enforcement & patrolling strategies to increase visibility within neighborhoods. 2. Enhance youth mentorship & engagement activities. 3. Partner with City agencies and community groups to abolish Abandoned vehicles & Crime Prevention. 4. Community Contact Engagement.

The detailed count of Community Policing Signals captured by the 4th District in the third quarter is shown below.

<b>Fourth</b>	<b>1545</b>
Quality of Life (21Q)	31
Area Check (22A)	1110
Business Check (22B)	378
Directed Patrol (22D)	22
Residence Check (22R)	0
Walking Beat (22W)	4

Algiers Police Advisory Committee (APAC): The 4<sup>th</sup> District holds its monthly APAC Meetings on the third Wednesday of each month at the district station while continuing to utilize Zoom, a virtual platform, for attendees to view at their convenience. The 4<sup>th</sup> District continues to utilize virtual platforms, Zoom and/or Facebook Live, for the convenience of the public meetings going forward. Individuals can attend meetings in person; however, the district gets more participation from their attendees via the web. The below chart illustrates the requirements of the APAC Meeting Assessment for the third quarter.

<b>Month 2024</b>	<b>Meeting Held</b>	<b>Meeting Minutes</b>	<b>Summary of Plan Updates</b>
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July	Y	Y	N
August	Y	Y	N
September	Y	N	Y

The 4th District received an overall score of **100%** in the assessment of Community Policing Forms audited for the third quarter. Of the forms submitted by the 4th District, **19** of those forms were audited.

More detailed information about the 4<sup>th</sup> District can be found on their social media platform via this web-address <https://www.facebook.com/NOPDFourth/>

### 5<sup>th</sup> District

The 5th District Community Policing Plan priorities include the following: 1. Traffic Enforcement in School Zones, 2. Address Public Health and Environmental Concerns, 3. Establish Safe Places for Youth, 4. Continue District Sector Walks.

The detailed count of Community Policing Signals captured by the 5th District in the third quarter is shown below.

<b>Fifth</b>	<b>501</b>
Quality of Life (21Q)	46
Area Check (22A)	311
Business Check (22B)	125
Directed Patrol (22D)	15
Residence Check (22R)	0
Walking Beat (22W)	4

The 5th District holds its monthly NONPACC Meetings on the second Wednesday of each month at the district station while continuing to utilize WebEx, a virtual platform, for attendees to view at their convenience. The below chart illustrates the requirements of the NONPACC Meeting Assessment for the third quarter.

<b>Month 2024</b>	<b>Meeting Held</b>	<b>Meeting Minutes</b>	<b>Summary of Plan Updates</b>
July	Y	Y	N
August	Y	Y	N
September	Y	Y	N

The 5th District received an overall score of **100%** in the assessment of Community Policing Forms audited for the third quarter. Of the forms submitted by the 5th District submitted **19** forms

was audited and reviewed in the quarter. The CLO in this district has maintained the standard of completing forms in each activity category since his placement at the district.

More detailed information about the 5<sup>th</sup> District can be found on their social media platform via this web-address <https://www.facebook.com/NOPDFifth>

### 6<sup>th</sup> District

The Sixth District's priorities include the following: Collaborative partnership with community to prevent person and property crimes, youth engagement through outreach, youth dialogue and school activities, managing issues associated with homelessness with quality of life.

The detailed count of Community Policing Signals captured by the 6th District in the third quarter is shown below.

<b>Sixth</b>	<b>585</b>
Quality of Life (21Q)	2
Area Check (22A)	178
Business Check (22B)	286
Directed Patrol (22D)	119
Residence Check (22R)	0
Walking Beat (22W)	0

The 6th District holds its monthly NONPACC Meetings on the second Wednesday of each month at the district station while continuing to utilize Zoom, a virtual platform, for attendees to view at their convenience. The below chart illustrates the requirements of the NONPACC Meeting Assessment for the third quarter.

<b>Month 2024</b>	<b>Meeting Held</b>	<b>Meeting Minutes</b>	<b>Summary of Plan Updates</b>
July	Y	Y	N
August	Y	Y	N
September	Y	Y	N

The 6th District received a **97%** overall score in the third quarter. Of the forms submitted by the 6th District, **15** forms were reviewed for audit. Since meeting with the CLO and the DSA for the 6<sup>th</sup> District, the submission of forms has increased in quality and quantity.

More detailed information about the 6th District can be found on their social media platform via this web-address <https://www.facebook.com/NOPDSixth/>



## 7<sup>th</sup> District

The 7<sup>th</sup> District's Community Policing Plan priorities include the following: 1. Focus on Youth Engagement, 2. Enhancing the Quality of Life, and 3. Increase Patrol Visibility.

The 7<sup>th</sup> District has been having great success with the ability to handle more calls in the District with the launch expansion of the Power Watch shift. This has allowed officers to answer more calls in a timely manner throughout the district and to balance the workload of the officers.

The detailed count of Community Policing Signals captured by the 7<sup>th</sup> District in the third quarter is shown below.

<b>Seventh</b>	<b>507</b>
Quality of Life (21Q)	15
Area Check (22A)	317
Business Check (22B)	160
Directed Patrol (22D)	14
Residence Check (22R)	1
Walking Beat (22W)	0

The 7<sup>th</sup> District holds its monthly NONPACC Meetings on the third Wednesday of each month at various locations in the district, including the district station, schools, and community spaces while continuing to utilize Facebook Live, a virtual platform, for attendees to view at their convenience. The meetings are posted on the Facebook page for viewer consumption later. The below chart illustrates the requirements of the NONPACC Meeting Assessment for the third quarter.

<b>Month 2024</b>	<b>Meeting Held</b>	<b>Meeting Minutes</b>	<b>Summary of Plan Updates</b>
July	Y	Y	N
August	N	N/A	N/A
September	Y	Y	N

The 7<sup>th</sup> District received an overall score of **100%** in the assessment of Community Policing Forms audited for the third quarter but only submitted forms in one event activity. Sgt. Brewer has met with the CLO and DSA to ensure forms are completed correctly for every activity type each quarter. All of the forms submitted by the 7<sup>th</sup> District, **20** forms, were audited in the third quarter.

More detailed information about the 7<sup>th</sup> District can be found on their social media platform via this web-address <https://www.facebook.com/NOPDSeventh/>

## 8<sup>th</sup> District

The 8th District Community Policing Plan Priorities include: 1. The Eighth District will partner with the community groups within the district to document existing cameras on residences and businesses, 2. The Eighth District will continue to work with the Homeless Assistance Unit and the City's Health Department to mitigate homelessness, 3. The Eighth District will partner with local agencies to mitigate graffiti on public property and historical buildings, and 4. Create new partnerships to establish a well-rounded relationship with organizations to improve the quality of life within the 8<sup>th</sup> District and maintain trusting relationships.

The detailed count of Community Policing Signals captured by the 8th District in the third quarter is shown below.

<b>Eighth</b>	<b>231</b>
Quality of Life (21Q)	3
Area Check (22A)	177
Business Check (22B)	35
Directed Patrol (22D)	14
Residence Check (22R)	0
Walking Beat (22W)	2

The 8th District holds its monthly NONPACC Meetings on the third Tuesday of each month at the district station and continue to utilize Facebook Live, a virtual platform, for attendees to view at their convenience. The below chart illustrates the requirements of the NONPACC Meeting Assessment for the third quarter.

<b>Month 2024</b>	<b>Meeting Held</b>	<b>Meeting Minutes</b>	<b>Summary of Plan Updates</b>
July	Y	Y	N
August	Y	Y	N
September	Y	Y	N

The 8th District received an overall score of **100%** in the assessment of Community Policing Forms audited for the third quarter. Of the forms submitted by the 8th District, **7** forms were audited in the third quarter. This is the third consecutive quarter the 8<sup>th</sup> District has received 100% in this audit of accurate and complete documentation of CPFs.

More detailed information about the 8<sup>th</sup> District can be found on their social media platform via this web-address <https://www.facebook.com/NOPDEighth>

## NOPD Security District Area Patrols

NOPD provides extra patrols in Lakeview and Mid-City areas of the city. These are called the Lakeview and Mid-City Security Districts. These areas are located in the 1<sup>st</sup> and 3<sup>rd</sup> Police Districts and have been separated to account for their individual actions. These two locations and specialized units are tasked with providing extra patrols while using Community Policing Signals. The below chart illustrates the amount of CPFs used during the third quarter of 2024.

<b>Lake View</b>	<b>3935</b>
Quality of Life (21Q)	0
Area Check (22A)	3703
Business Check (22B)	232
Directed Patrol (22D)	0
Residence Check (22R)	0
Walking Beat (22W)	0
<b>Mid-City</b>	<b>1869</b>
Quality of Life (21Q)	0
Area Check (22A)	1383
Business Check (22B)	483
Directed Patrol (22D)	1
Residence Check (22R)	2
Walking Beat (22W)	0

## Geographic Deployment

Geographic Deployment (geo-deployment) is a fundamental component of the Department's community policing strategy and helps facilitate more contact between the police and the community stakeholders within a particular area. Officers are assigned to the same Car Sector (patrol in their vehicle) or a walking beat to get familiar with the citizens and business while building relationships in their assigned area. Districts 1-7 have each been divided into 4 (four) Car Sectors: Sectors 1, 2, 3 and 4. The 8th District, which encompasses a smaller geographical footprint, has been divided into 3 (three) Car Sectors and walking beats (Bourbon Promenade): Sectors 1, 2 and 3.

In the event an officer(s) must leave their assigned sectors and handle an incident outside of that sector, their supervisor is required to complete a "Deviation Form" to account for their absence in the sector. The Deviation Form is stored on the Department's internal database for efficient record keeping and submission to be completed by District Supervisors when there is a need for an officer to be outside of his/her assigned sector.

During the third quarter, **19** deviation forms were submitted. (1<sup>st</sup> Dist. – 5 forms, 2<sup>nd</sup> Dist. – 3 forms, 3<sup>rd</sup> Dist. – 0 forms, 4<sup>th</sup> Dist. - 8 forms, 5th Dist. – 0 forms, 6th Dist. - 0 forms, 7th Dist. – 0

forms, 8th Dist. – 3 forms.) The main reasons indicated for deviations were insufficient staffing and insufficient zone coverage.

The chart below illustrates the number of Deviation Forms submitted by each district during the third quarter and reflects the reason for deviation that is documented on each form that is captured by the electronic management dashboard. Districts that are not listed did not submit any Deviation Forms during the third quarter.

#### Deviation Reasons by District

District	Staffing	Backlog	Major Scene	Insufficient - DCAT, AI, Report Car	Insufficient - Not covering all zones	Insufficient - Sector Shared	Other
1st	5	0	0	0	0	0	1
2nd	3	0	0	0	0	0	0
4th	8	0	0	0	0	0	0
8th	1	0	0	0	0	1	2
<b>Total</b>	<b>17</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>3</b>

The chart below illustrates which sectors were affected by the officer deviations and how many times.

#### Sectors with Insufficient Coverage by District

District	Sector 1	Sector 2	Sector 3	Sector 4
1st	0	1	3	2
2nd	0	2	0	1
4th	3	0	2	4
8th	0	0	3	0
<b>Total</b>	<b>3</b>	<b>3</b>	<b>8</b>	<b>7</b>

The chart below illustrates the amount of time officers work within and outside of their sectors for the third quarter of 2024.

District	Time Out of Sector (Hrs)	Time Working (Hrs)	% of Time In Sector
1	4493	10189	56%
2	3751	8785	57%
3	4180	8917	53%
4	3658	8820	59%



5	6007	11820	49%
6	4472	10039	55%
7	3892	8705	55%
8	3602	10058	64%

## Community Engagement and Policing Activities: Specialized Units

### New Orleans Police Department Athletic/Activity League

Formally known as the Police Athletic League, the New Orleans Police Department developed the New Orleans Police Department Activity and Athletic League. The NOPD's Athletic/Activity League serves youth by coordinating recreational programs the city and assisting with building relationships and mentorship opportunities with youth. The uniqueness of this program is that it is staffed by a police officer and civilian volunteers. Police Officers throughout the Department volunteer their time to participate in these youth focused activities, events, and seminars to engage with the youth of the City and gain perspective of their concerns and reservations regarding building relationships with the police. This dialogue gives the Department an opportunity to change the mindset of the youth and enlighten them of all police roles, responsibilities, divisions, and programs within the NOPD.

On Friday, September 20, 2024, the New Orleans Police Department partnered with the New Orleans Police and Justice Foundation, New Orleans Pelicans, and The Boys and Girls Club to host a basketball clinic, for members of the community. The officers coached the kids through various fundamental stations. This wonderful event was held at Rosenwald Recreation Center, located at 1120 South Broad Street.





### Limited English Proficiency (LEP)/Authorized Interpreter (NOPDAI)

NOPD received **155 LEP** calls which indicated individuals would need some type of language assistance. At the conclusion of every incident/call answered by an officer a “disposition” is given to inform the Department of the outcome of the matter. The disposition of “Necessary Action Taken” indicates the officer resolved the call for service and no report was required. The disposition “Report to Follow” indicates at the conclusion of the call for service a report was required according to policy or requested by the complainant or victim. The disposition “Gone on Arrival” indicates that the complainant or victim was not on scene when the officer arrived to address the call for service.

The chart below illustrates the number of Limited English Proficiency (LEP) calls with positive dispositions relayed to NOPD by OPCD based on the CAD report for the 3<sup>rd</sup> quarter of 2024. A detailed account of the LEP Services provided by the NOPD are indicated below.

Month 2024	Report to follow	Necessary Action Taken	Gone on Arrival	Void/Duplicate	Total
July	34	10	14	4	<b>62</b>
August	31	15	6	2	<b>54</b>
September	20	7	9	3	<b>39</b>
<b>Grand Total</b>	<b>85</b>	<b>32</b>	<b>29</b>	<b>9</b>	<b>155</b>

The Department currently has 34 Authorized Interpreters to assist with on-scene interpretations, interviews, and general assistance for individuals with limited English proficiency in Spanish and Vietnamese.

For more information on the Department’s Limited English Proficiency Services, Programs, and Authorized Interpreters, please reference [NOPD - Consent Decree - City of New Orleans \(nola.gov\)](https://www.nola.gov) for audit reports and annual reports. NOPD has collaborated with DOJ and OCDM to

formulate compliance equations to measure compliance scores for the LEP Audits provided in the link above.

### School Resource Officer (SRO) Reports/Activities

A School Resource Officer is a designated officer within a District who provides specific support to schools. The SRO helps school officials cope with school violence and assists in creating a safe and conducive learning environment in public schools. The SRO is not a school disciplinarian. The SRO is a law enforcement officer, educator, and counselor. The SRO position also aids the Department to build trusting relationships with youth and humanize officers beyond the uniform.

School Resource Officers are responsible for completing SRO Activity Forms which are reviewed by the Community Engagement Section Manager and PSAB Innovation Manager. SROs can also document activities in a Community Policing Form if their activity does not correspond with the SRO documentation categories. According to NOPD Policy Chapter 1.20: School Incidents, School Resource Officers<sup>8</sup>, SROs are required to document the following activities:

- a. Provide counselling to a student.
- b. Conduct youth engagement activity session(s);
- c. Participate in school activities that build trust and relationships with the school staff and students;
- d. Refer students to the school's counsellor.
- e. Participate in parent-teacher conferences.
- f. Conduct student transports (to school if truant, Juvenile Intake Unit or Truancy Center); g. Collaborate with school staff, students, parents, etc. to solve a problem.
- h. Conduct an arrest.
- i. Distribute any departmentally approved materials to the school or students.
- j. Complete a Juvenile Warning Notice consistent with **Chapter 44.3 – Juvenile Warning Notice**.<sup>9</sup>

The below chart illustrates the SRO Activity Reports submitted in the third quarter of 2024.

2024								
Districts	1	2	3	4	5	6	7	8 <sup>10</sup>
July	x	N/A <sup>11</sup>	N/A <sup>12</sup>	x	x	x	x	N/A
August	x	x	x	x	x	x	x	N/A
September	x	x	x	x	x	x	x	N/A

0 = no form submitted

<sup>8</sup> [Chapter 1.20: School Incidents, School Resource Officers](#)

<sup>9</sup> [Chapter 44.3: Juvenile Warning Notice and Summons](#)

<sup>10</sup> The school in the 8<sup>th</sup> District is closed due to school renovations and there has not been a projected completion date for re-open.

<sup>11</sup> The district did not have any SRO or school activity due to the schools being closed for Summer Break.

<sup>12</sup> The district did not have SROs during the month of July.

X = form submitted

N/A responses are indicated in the footnote.

## Victim Witness Assistance

The Victim-Witness Assistance Unit provides immediate and ongoing support to families and victims of homicides, sexual assault incidents, child abuse incidents, and other serious crimes, as well as Mental Health Awareness. The VWA Unit also hosts and attend events throughout the year to provide awareness regarding available services and resources for the attendees. The VWA Unit hosts Community Engagement events, meetings, and seminars to build trust with citizens of New Orleans and the families and victims effected by heinous crimes. The unit completed a Sex-Trafficking Prevention and Awareness Training to stay updated on threats and statistics in the area.

See below for a detailed breakdown of services provided by the Unit and individuals serviced in the services provided during the quarters of 2024.

	1STQTR	2NDQTR	3RDQTR	4THQTR	(YTD) YEAR-TO-DATE
<b><i>Continuing Victims receiving services</i></b>	<b>1,397</b>	<b>1,443</b>	<b>1,299</b>	<b>0000</b>	<b>4,139</b>
<b><i>New Victims receiving services</i></b>	<b>7,203</b>	<b>6,712</b>	<b>5,603</b>	<b>0000</b>	<b>19,518</b>
<b><i>U-VISA Received</i></b>	<b>14</b>	<b>27</b>	<b>28</b>	<b>00</b>	<b>69</b>
<b><i>U-VISA Completed</i></b>	<b>14</b>	<b>7</b>	<b>12</b>	<b>00</b>	<b>33</b>
<b><i>Total # of Victims receiving services</i></b>	<b>8,628</b>	<b>8,189</b>	<b>6,942</b>	<b>0000</b>	<b>23,759</b>

<i>Services provided</i>	*Information and Referrals *Personal Advocacy And Accompaniment *Emotional Support And Safety Services *Shelter and Housing Services	*Information and *Personal Advocacy and Accompaniment *Emotional Support and *Safety Services *Shelter and Housing Services *Criminal and Civil Justice System Assistance
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## Obstacles and Recommendations

### Obstacles

During the third quarter, the PCAB members met with Superintendent Kirkpatrick to address concerns. Superintendent Kirkpatrick expressed the Department's commitment to the PCABs and its partnership with the Office of Neighborhood Engagement. The 2<sup>nd</sup> District PCAB did not conduct any meetings during this time period due to lack of membership numbers and time scheduling conflicts.

The Community Engagement Section Supervisor noticed missing documentation of meeting minutes for NONPACC/APAC. She met with the district CLO's regarding the summary section

for NONPAC/APAC meeting notes and remind them of the necessary requirements. Some of the CLO's did not include the summary in the meeting notes, but instead the District Captains included the information in their updated stats.

### Recommendations

The Office of Neighborhood Engagement and NOPD have recognized the need for more PCAB members and the maintaining membership for each district PCAB. NEO will open the application process later in the year to fill the vacant board seats. Once the applicants have been selected NEO will host a training session for all new members.

The CLOs have been instructed to include the summary of NONPACC/APAC meetings in the meetings notes prior to submitting them. The Community Engagement Section manager will review the meeting notes to ensure the summaries are included. The section manager will also continue to remind the CLOs during the monthly meetings to ensure the task is completed.

### Conclusion

In the third quarter, the Department experienced a noticeable decrease in overall crime. The department will continue to implement its strategies of Community Engagement and foster strategies to build relationships throughout the community. Through the Department's community engagement model, and with the assistance of external partnerships, specific community concerns are discussed, and strategies are implemented to address those that are in the control of NOPD and will collaborate with other city agencies to address concerns in agency specific areas. The Department will continue to strive to meet the needs of the community with the goal of achieving increased quality of life for its residents and businesses alike.