



# DV Patrol Response Audit Report

## April 2025 - Final

Sample Period April 1, 2024 – March 31, 2025

Report # DVP042025

Submitted by PSAB: May 6, 2025

Responses from Districts: May 7, 2025

Final Report: May 23, 2025

### **Audit Team**

This audit was managed and conducted by the Audit and Review Section of the Professional Standards and Accountability Bureau

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## ***Executive Summary***

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The Auditing and Review Section (ARS) of the Professional Standards and Accountability Bureau (PSAB) conducted an audit of Domestic Violence (DV) Patrol Responses in April 2025. The audit was derived from a data sample encompassing April 2024 to March 2025. The DV Patrol response audit is completed to ensure the New Orleans Police Department (NOPD) responds to and investigates reports of domestic violence professionally, effectively, and in a manner free of gender-bias, in accordance with the rights secured or protected by the Constitution and Laws of the United States. The audit shall assess the overall quality of the initial response and investigation, including dispatch response, initial officer response (including entry procedures), and on-scene and follow-up procedures. This response is regulated by Chapter 42.4 “Domestic Violence” of the New Orleans Police Department’s Operations Manual and Consent Decree (CD) paragraphs 212-222.

Supervisors should address any noted deficiencies with specific training through Roll Call Training, In-Service Training classes or Daily Training Bulletins (DTBs). This training should then be reinforced by close and effective supervision in addition to Supervisor Feedback Log entries as warranted.

This audit was conducted using the Domestic Violence Patrol Response (DV Patrol) Protocol. The audit addresses the **twenty-nine (29)** DV Patrol Audit Checklist questions.

Number of Non-Compliant Checklist Questions **(5)**:

Q5: If only one officer responded, did they request a supervisor **(75%)**

Q18: Did officer(s) refer victims to the NOFJC – **(92%)**

Q24: Were observations of the crime scene noted – **(93%)**

Q27: Did officer follow policy Were signs and symptoms of strangulation noted - **(94%)**

Q29: Was investigation pro-active, victim-oriented and professional – **(94%)**

Number of Incidents Used to Create Sample: **(11,933)**

Number of BWC’s reviewed in the audit sample: **(148)**

Final Audit Sample Target Number: **(96)**

The sample target represented is due to a one tail test conducted with a 95% confidence level.

Scores of **95%** or higher are considered substantial compliance. Supervisors should address any noted deficiencies with specific training through In-service Training classes or Daily Training Bulletins (DTBs). This training should be reinforced by close and effective supervision in addition to Supervisor Feedback Logs entries.

The overall compliance score of the DV Patrol Audit is as follows: **(98%)**

More detailed results are embedded in the Scorecards and Conclusion sections.

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## ***Table of Contents***

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<i>Audit Team</i> .....	1
<b>Executive Summary</b> .....	<b>2</b>
<b>Introduction</b> .....	<b>4</b>
<i>Purpose</i> .....	4
<i>Scope</i> .....	4
<i>Methodology</i> .....	4
<i>Data</i> .....	4
<b><i>Initiating and Conducting the DV Patrol Response Audit</i></b> .....	<b>5</b>
<b>(DV) Patrol Response Audit Bar Chart</b> .....	<b>6</b>
<b>(DV) Patrol Response Scorecards by Overall Summary and District</b> .....	<b>7</b>
<b>Individual DV Patrol Response Results by Checklist Question</b> .....	<b>9</b>
<b>Conclusion</b> .....	<b>14</b>
<i>Overall Combined Compliance Score</i> .....	14
<i>Final Results</i> .....	<i>Error! Bookmark not defined.</i>
<i>Recommendations</i> .....	14
<b>District Responses &amp; PSAB Notes</b> .....	<b>15</b>
<b>Appendix A – Report Distribution</b> .....	<b>17</b>
<b>Appendix B – Attachments</b> .....	<b>18</b>

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## **Introduction**

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The Auditing and Review Section (ARS) of the Professional Standards and Accountability Bureau (PSAB) conducted an audit of Domestic Violence (DV) Patrol Responses for the period of April 1, 2024, to March 31, 2025. The time span it took for the auditors to conduct the audit was from April 1, 2025, through April 21, 2025.

### **Purpose**

The Domestic Violence Patrol Response audit was conducted to verify Departmental compliance with the Consent Decree and NOPD Operations Manual, Chapter 42.4 “Domestic Violence” and Chapter 42.4.1 “Domestic Disturbance” investigations.

### **Scope**

The audit will determine and document whether there was a proper initial response to Domestic Violence scenes by members of the New Orleans Police Department, in compliance with Chapter 42.4 and Chapter 42.4.1. This audit focuses primarily on the initial patrol response. The auditor is responsible for verifying that each overall response was proactive, victim-centered, and professional. Once the review is completed, the audit manager will submit a preliminary report to the District Captains and the Captain of the Professional Standards and Accountability Bureau, pointing out any deficiencies or confirming a thorough investigation. These audit reports will help to maintain thorough and complete Domestic Violence Patrol Responses in the future. A report will also be sent to the appropriate OCDM monitor.

### **Methodology**

Population size – Department CAD data only.

Sample size – Ninety-six (**96**) Patrol incidents were selected via randomizer system; from the **11,933** cases taken in by the New Orleans Police Department from April 1, 2024, through March 31, 2025.

- Documentation to be reviewed – All CAD Reports for each call cleared with a “D” designation, in addition to EPR Reports and BWC videos for the randomly selected item numbers contained within each investigation.
- Testing Instrument(s) – New Orleans Police Department Operations Manual Chapter 42.4, “Domestic Violence” (Revised: 1/31/2021), New Orleans Police Department Operations Manual Chapter 42.4.1 “Domestic Disturbance”, and a twenty-nine (**29**) point DV Patrol Responses Audit Checklist.

Each response will be audited via “double-blind” auditing process by the assigned auditor of the Auditing and Review Section (ARS), to give a reliable and thorough review of each patrol response.

### **Data**

An SQL data dump of all item numbers between April 1, 2024, and March 31, 2025, that are classified with a “D” designation were generated internally by ARS to be reviewed. The Auditing and Review Section then takes those item numbers and enters them into the EXCEL’s randomizer generator for incident responses to be selected for review.

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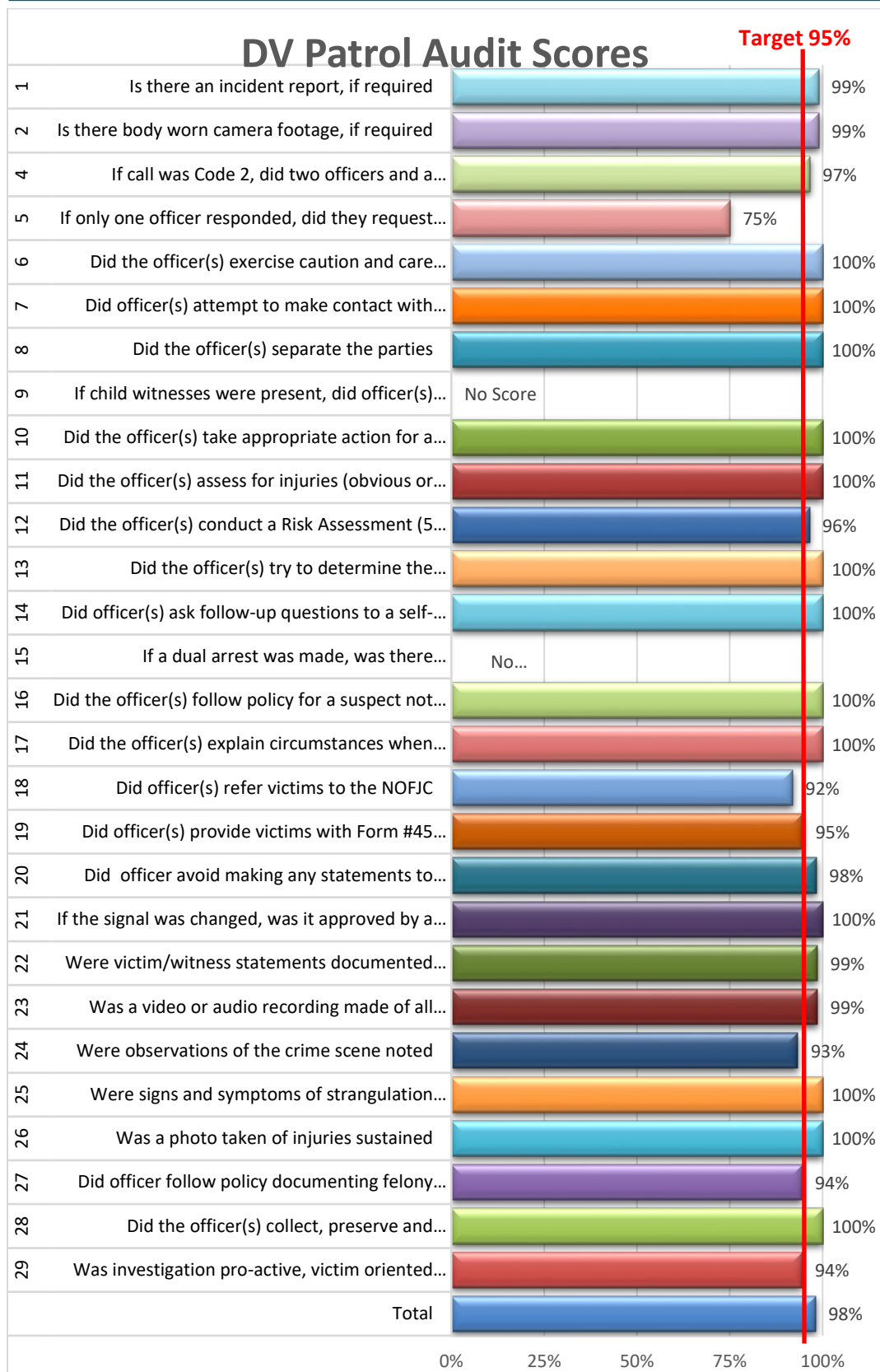
## ***Initiating and Conducting the DV Patrol Response Audit***

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The PSAB Innovation Manager ran the SQL query of all CAD data for incidents of Domestic Violence which were indicated with a “D” in the Department’s CAD system. Upon retrieving the CAD data information, a one tail test with a 95% confidence level +/- 4% was conducted to select a total of ninety-six (96) investigations for review.

Each investigation was then reviewed via “double-blind” audit process by the ARS auditors, based on each response’s compliance with the New Orleans Police Department Operations Manual Chapter 42.4, as it relates to “Domestic Violence”. To facilitate this process, the auditors used a twenty-nine (**29**) point Domestic Violence Patrol Response audit checklist as a gauge to review and analyze the content of every investigation. The 29-point Domestic Violence Patrol Response audit checklist has been converted into a digital form via Power Apps. A copy of the form is displayed in Appendix “B” at end of report.

## (DV) Patrol Response Audit Bar Chart



# (DV) Patrol Response Scorecards by Overall Summary and District

## Domestic Violence Patrol Check-List Scorecard - (Single Review)

ARS percentages for Consent Decree requirements for Domestic Violence Patrol.

Review Period: April 2025

Sample Period: April 2024 - March 2025

Checklist Questions	Score	Y	N	NA	U	NA/Unknown Explanations
1 Is there an incident report, if required	99%	91	1	4	0	Of the 23 total GOA incidents, 4 did not have an incident report. (Incident report is not required.)
2 Is there body worn camera footage, if required	99%	92	1	3	0	Of the 25 total GOA incidents, 3 incidents were did not have BWC due to the call being cancelled prior to officer arrival.
3 How many BWCs were reviewed by PSAB (informational only)	149					
4 If call was Code 2, did two officers and a supervisor respond	97%	28	1	67	0	Of the 23 GOA incidents, 9 one officer responded. 37 - The call was not dispatched as a code 2C. Therefore, two officers are not required to respond. 15 - Supervisor was unavailable, however two officers responded. 6 - Incident occurred on a different day.
5 If only one officer responded, did they request a supervisor	75%	3	1	92	0	Of 23 GOA incidents, 9 had one officer respond 57 - Two or more officers responded to the call. 26 - The call was not dispatched as a Code 2 originally.
6 Did the officer(s) exercise caution and care ensuring safety	100%	65	0	31	0	23 confirmed GOA; 6 - The victim was no longer present at the time of officer arrival. 2 - Reported RTF but victim GOA
7 Did officer(s) attempt to make contact with anyone on scene	100%	67	0	29	0	23 confirmed GOA/Back Unanswered. 5 - Contact was made prior to an officer attempt. 1 - Reported RTF but victim and subject was GOA
8 Did the officer(s) separate the parties	100%	22	0	74	0	23 Confirmed GOA 49 - Only one party was present at the time of officer(s) arrival 2 - The parties were GOA at the time of officer arrival
9 If child witnesses were present, did officer(s) separate them	-	0	0	96	0	23 Confirmed GOA 73 - No child witness present.
10 Did the officer(s) take appropriate action for a violation of PO	100%	4	0	92	0	23 - Confirmed GOA 68 - No active Protection Order in place 1 - The subject was GOA
11 Did the officer(s) assess for injuries (obvious or not obvious)	100%	32	0	64	0	23 - Confirmed GOA 39 - No visible injuries; suspect did not complain of any injuries 2 - Reported RTF but The victim was GOA
12 Did the officer(s) conduct a Risk Assessment (5 Questions)	96%	27	1	68	0	23 - Confirmed GOA 43 - No physical altercation/Domestic Disturbance. 2 - Reported RTF but victim GOA
13 Did the officer(s) try to determine the predominant aggressor	100%	39	0	57	0	57 - No determination of predominant aggressor necessary (GOA or Domestic Disturbance)
14 Did officer(s) ask follow-up questions to a self-defense stmts	100%	9	0	87	0	23 - Confirmed GOA 62 - Self Defense was not claimed by the suspect/victim 2 - Reported RTF but victim GOA
15 If a dual arrest was made, was there supervisory approval	-	0	0	96	0	23 - Confirmed GOA 71 - No dual arrest conducted. 2 - Reported RTF but parties GOA
16 Did the officer(s) follow policy for a suspect not on the scene	100%	28	0	68	0	23 - Confirmed GOA 43 - Subject(s) refused to speak with the officers; victim was no longer available on scene. 2 - Reported RTF but parties GOA
17 Did the officer(s) explain circumstances when arrest not made	100%	29	0	67	0	23 - Confirmed GOA 42 - Only one party was present at the time of officer(s) arrival 2 - Reported RTF but parties GOA
18 Did officer(s) refer victims to the NOFJC	92%	34	3	59	0	23 - Confirmed GOA 34 - No victim present to refer to NOFJC/Domestic Disturbance 2 - Reported RTF but parties GOA
19 Did officer(s) provide victims with Form #45 and Rights brochure	95%	35	2	59	0	23 - Confirmed GOA 34 - No victim. 2 - Reported RTF but parties GOA
20 Did officer avoid making any statements to discourage individual from utilizing victim assistance	98%	58	1	37	0	23 - Confirmed GOA 12 - No statement was made to the victim. 2 - Reported RTF but parties GOA
21 If the signal was changed, was it approved by a supervisor	100%	23	0	73	0	23 - Confirmed GOA 50 - The signal was not changed; supervisor permission not required. 1 Reported RTF but victims GOA
22 Were victim/witness statements documented in the report	99%	71	1	24	0	23 - Confirmed GOA 1 - Reported RTF but parties GOA
23 Was a video or audio recording made of all statements	99%	71	1	24	0	23 - Confirmed GOA 1 - Reported RTF but parties GOA
24 Were observations of the crime scene noted	93%	14	1	81	0	23 - Confirmed GOA 56 - No crime occurred. 2 - Reported RTF but parties GOA
25 Were signs and symptoms of strangulation noted	100%	2	0	94	0	23 - Confirmed GOA 69 - Strangulation was not involved in the incident. 2 - Reported RTF but parties GOA
26 Was a photo taken of injuries sustained	100%	16	0	80	0	23 - Confirmed GOA 55 - No injuries involved in the incident. 2 - Reported RTF but parties GOA
27 Did officer follow policy documenting felony risk information	94%	17	1	78	0	23 - Confirmed GOA 53 - No suspect involved in felony. 2 - Reported RTF but parties GOA
28 Did the officer(s) collect, preserve and document evidence	100%	22	0	74	0	23 - Confirmed GOA : 50 - No evidence involved in the incident. 1 - Reported RTF but parties GOA
29 Was investigation pro-active, victim oriented and professional	94%	68	4	23	1	23 - Confirmed GOA U - BWC malfunction
Total	98%	967	19	1701	1	

### General Comments

ARS audited sampled Domestic Violence Patrol case file items for a defined period, for completeness and accuracy as required by the Consent Decree.

For an explanation of the procedures and scoring system for this review, see the associated "Protocol" document.

For a list of relevant policies, contact PSAB as needed.

For the audit results for each case file, see the accompanying RawData spreadsheets.

### Key Table

- (dash) is "Not Applicable (NA)"

Scores below 95% are highlighted in red.

GOA is "Gone on Arrival" (Disposition)

NOFJC is "New Orleans Family Justice Center" (Victim Resource)

# Domestic Violence Patrol Check-List Scorecard - (Single Review)

Review Period: April 2025

ARU percentages for Consent Decree requirements for Domestic Violence Patrol.

Sample Period: April 2024 - March 2025

Check-List Questions		Districts									Overall Score
		1	2	3	4	5	6	7	8	SOD	
1	Is there an incident report, if required	100%	100%	100%	100%	100%	100%	95%	100%	100%	99%
2	Is there body worn camera footage	100%	100%	100%	100%	100%	100%	96%	100%	100%	99%
3	How many BWCs were reviewed by PSAB (INFO ONLY)	19	9	21	15	23	11	41	9	1	149
4	If call was Code 2, did two officers and a supervisor respond	100%	100%	100%	100%	50%	100%	100%	100%	-	97%
5	If only one officer responded, did they request a supervisor	-	-	-	100%	0%	100%	100%	-	-	75%
6	Did the officer(s) exercise caution and care ensuring safety	100%	100%	100%	100%	100%	100%	100%	100%	-	100%
7	Did officer(s) attempt to make contact with anyone on scene	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
8	Did the officer(s) separate the parties	100%	100%	100%	100%	100%	100%	100%	100%	-	100%
9	If child witnesses were present, did officer(s) separate them	-	-	-	-	-	-	-	-	-	-
10	Did the officer(s) take appropriate action for a violation of PO	100%	-	100%	100%	-	-	100%	-	-	100%
11	Did the officer(s) assess for injuries (obvious or not obvious)	100%	100%	100%	-	100%	100%	100%	100%	100%	100%
12	Did the officer(s) conduct a Risk Assessment (5 Questions)	100%	100%	100%	100%	100%	100%	80%	100%	-	96%
13	Did the officer(s) try to determine the predominant aggressor	100%	100%	100%	-	100%	100%	100%	100%	-	100%
14	Did officer(s) ask follow-up questions to a self-defense stmts	100%	100%	100%	-	-	100%	100%	100%	-	100%
15	If a dual arrest was made, was there supervisory approval	-	-	-	-	-	-	-	-	-	-
16	Did the officer(s) follow policy for a suspect not on the scene	100%	100%	100%	100%	100%	100%	100%	-	-	100%
17	Did the officer(s) explain circumstances when arrest not made	100%	100%	100%	-	100%	100%	100%	100%	-	100%
18	Did officer(s) refer victims to the NOFIC	100%	75%	100%	100%	100%	75%	89%	100%	-	92%
19	Did officer(s) provide victims with Form #45 and Rights brochure	100%	75%	100%	100%	100%	100%	90%	100%	-	95%
20	Did officer avoid making any statements discourage individual from utilizing victim assistance	100%	100%	100%	100%	83%	100%	100%	100%	-	98%
21	If the signal was changed, was it approved by a supervisor	-	-	100%	-	100%	100%	100%	100%	-	100%
22	Were victim/witness statements documented in the report	100%	100%	100%	100%	100%	100%	94%	100%	100%	99%
23	Was a video or audio recording made of all statements	100%	100%	100%	100%	100%	100%	100%	100%	0%	99%
24	Were observations of the crime scene noted	100%	100%	100%	-	100%	100%	100%	50%	-	93%
25	Were signs and symptoms of strangulation noted	-	-	-	-	100%	100%	-	-	-	100%
26	Was a photo taken of injuries sustained	100%	100%	100%	-	100%	100%	100%	100%	-	100%
27	Did officer follow policy re documenting felony risk information	100%	-	100%	100%	100%	100%	80%	100%	-	94%
28	Did the officer(s) collect, preserve and document evidence	100%	100%	100%	-	100%	100%	100%	100%	-	100%
29	Was investigation pro-active, victim oriented and professional	100%	100%	100%	90%	85%	100%	94%	100%	-	94%
	Total	100%	97%	100%	99%	97%	99%	97%	99%	83%	98%

## General Comments

ARU audited sampled Domestic Violence Patrol case file items for a defined period, for completeness and accuracy as required by the Consent Decree.

For an explanation of the procedures and scoring system for this review, see the associated "Protocol " document.

For a list of relevant policies, contact PSAB as needed.

For the audit results for each case file, see the accompanying RawData spreadsheets.

## KEY Table

- (dash) is Not Applicable

Scores below 95% are highlighted in red.



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## ***Individual DV Patrol Response Results by Checklist Question***

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The listed information below reveals the outcome of the Audit Team's checklist reviews.

**Note:** A checklist question would receive an "N/A" designation, if that question was not applicable to the specific item being audited. A checklist question would receive a "U" designation if an auditor was unable to make a determination from the data available. (See Summary Scorecard and Raw Data comments for NA/Unknown explanations.)

1. **Is there an incident report, if required?** The overall score for this category was **99%**. This is an increase from the previous audit score of **94%**. Of the 96 cases, 91 were audited as positive, 1 was negative (**7<sup>th</sup> District**), and 4 were N/A (not applicable). The N/A scores were due to the incident being confirmed as Gone on arrival (GOA).
2. **Is there body worn camera footage? (Policy)** - The overall score for this category was **99%**. This is a decrease from the previous audit score of **100%**. Of the 96 cases, 92 were positive, 1 was negative, and 3 were N/A. The N/A scores were due to the subject being GOA prior to officer arrival on scene.
3. **How many BWCs were reviewed by PSAB?** - The overall count for this category was **149**. This question was only to document how many BWC videos the monitors viewed and has no impact on the audit scores. Informational only. The number of videos includes in-car camera, and BWC's as needed. Also, when multiple officers are on scene, all videos are reviewed.
4. **If the call was Code 2, did two officers and a supervisor respond?** The overall score for this category was **97%**. This is an increase from the previous audit score of **86%**. Of the 96 cases, 28 were audited as positive, 1 was negative (**5<sup>th</sup> District**), 67 were N/A, (not applicable). N/A scores were due to calls confirmed GOA, calls originally not coded as code 2, a supervisor was unavailable to make the scene, or the event occurred on a different day.
5. **If there was a single officer response, did the officer request a supervisor's response?** The overall score for this category was **75%**. This is an increase from the previous audit score of **67%**. Of the 96 cases, 3 were audited as positive, 1 was negative (**5<sup>th</sup> District**), and 92 were N/A (not applicable). N/A scores were due to two or more officers responding to the call, the call was not called out as a code 2, or a confirmed GOA.
6. **Generally, did the officer(s) exercise due caution and reasonable care in providing for the safety of any officer(s) and parties involved?** The overall score for this category was **100%**. The score was unchanged from the previous audit. Of the 96 cases, 65 were audited as positive, and 31 were N/A (not applicable). N/A scores were due to confirmed GOA, the victim was no longer present at the time of officer arrival, or the disposition was Report to follow (RTF) but the involved parties were GOA.
7. **Did officer(s) attempt to make contact with parties, witnesses and/or residents of the house/business?** The overall score for this category was **100%**. This is an increase from the previous audit score of **97%**. Of the 96 cases, 67 were audited as positive, 29 were N/A. The N/A scores were due to confirmed GOA or contact was made prior to an officer attempting to

make contact or the disposition was Report to follow (RTF) but the involved parties were GOA.

8. **Did the officer(s) separate the parties?** The overall score for this category was **100%**. This is an increase from the previous audit score of **97%**. Of the 96 cases, 22 were audited as positive and 74 were N/A (not applicable). N/A scores were due to confirmed GOA calls or only one party being present at the time of officer contact or the disposition was Report to follow (RTF) but the involved parties were GOA.
9. **If child witnesses were present, did the officer(s) separate the child from the parties?** The score for this category was **No score**. All the 96 cases were not applicable because no case involved a child witness.
10. **Did the officer(s) take appropriate action for a violation of a protection order?** The overall score for this category was **100%**. This score remained unchanged from the previous audit. Of the 96 cases, 4 were audited as positive and 92 were N/A (not applicable). N/A scores were due to the incident disposition confirmed as GOA or no incident not involving a protection order or the disposition was Report to follow (RTF) but the involved parties were GOA.
11. **Did the officer(s) assess for injuries (obvious or not readily apparent)?** The overall score for this category was **100%**. This score remained unchanged from the previous audit. Of the 96 cases, 32 were audited as positive and 64 were N/A (not applicable). N/A scores were due to confirmed GOA dispositions or the victim having no visible injuries due to the nature of the call (Domestic Disturbance) or the disposition was Report to follow (RTF) but the involved parties were GOA.
12. **Did the officer(s) conduct a Risk Assessment (5 Questions)?** The overall score for this category was **96%**. This is an increase from the previous audit score of **75%**. Of the 96 cases, 27 were audited as positive, 1 was negative (**7<sup>th</sup> District**), and 68 were N/A (not applicable). N/A scores were due to the call not requiring the officer to conduct the questions (Domestic Disturbance/GOA), the disposition was Report to follow (RTF) but the involved parties were GOA, or the disposition was Report to follow (RTF) but the involved parties were GOA.
13. **Did the officer(s) attempt to determine the predominant aggressor?** The overall score for this category was **100%**. This score remained unchanged from the previous audit. Of the 96 cases, 39 were audited as positive and 57 were N/A (not applicable). N/A scores were either GOA or 103D – Domestic Disturbances where no physical contact occurred.
14. **Did the officer(s) ask follow-up questions to a self-defense statement?** The overall score for this category was **100%**. This score remained unchanged from the previous audit. Of the 96 cases, 9 were audited as positive and 87 were N/A (not applicable). N/A scores were either GOA/Domestic Disturbance, self-defense was not claimed by the victim/suspect, or the disposition was Report to follow (RTF) but the involved parties were GOA.

15. **If a dual arrest was made, was there supervisory approval?** The score for this category was **No score**. All 96 cases were not applicable because the incident was GOA, no dual arrest occurred in any incident reviewed or the disposition was Report to follow (RTF) but the involved parties were GOA.
16. **Did the officer(s) follow policy for a suspect not on the scene?** The overall score for this category was **100%**. This score remained unchanged from the previous audit. Of the 96 cases, 28 were audited as positive, and 68 were N/A (not applicable). N/A scores were due to incidents confirmed GOA/Domestic Disturbance, the suspect was on scene for the incident, or the disposition was Report to follow (RTF) but the involved parties were GOA.
17. **Did the officer(s) explain the circumstances when an arrest was not made?** The overall score for this category was **100%**. This score remained unchanged from the previous audit. Of the 96 cases, 29 were audited as positive, and 67 were N/A (not applicable). N/A scores were due to incidents confirmed GOA/Domestic Disturbance, an arrest was made, or the disposition was Report to follow (RTF) but the involved parties were GOA.
18. **Did officer(s) refer victims to the NOFJC?** The overall score for this category was **92%**. This is a decrease from the previous audit score of **93%**. Of the 96 cases, 33 were audited as positive, 3 were negative (**2<sup>nd</sup> District; 6<sup>th</sup> District; 7<sup>th</sup> District**), 59 were N/A (not applicable). N/A scores were either GOA, 103D – Domestic Disturbance or the disposition was Report to follow (RTF) but the involved parties were GOA.
19. **Did the officer(s) provide victims with Form #45 and Rights of Crime Victims brochures?** The overall score for this category was **95%**. This is an increase from the previous audit score of **94%**. Of the 96 cases, 35 were audited as positive, 2 were negative (**2<sup>nd</sup> District, 7<sup>th</sup> District**), 59 were N/A (not applicable). N/A scores were either GOA, 103D – Domestic Disturbance or the disposition was Report to follow (RTF) but the involved parties were GOA.
20. **Did the officer(s) avoid making any statements that would discourage the individual from utilizing victim assistance services?** The overall score for this category was **98%**. This is a decrease from the previous audit score of **100%**. Of the 96 cases, 58 were audited as positive, 1 was negative, and 37 were N/A (not applicable). N/A scores were due to either a confirmed GOA, the officer not giving a statement to the victim or the disposition was Report to follow (RTF) but the involved parties were GOA.
21. **If the signal was changed, was it approved by a supervisor?** The overall score for this category was **100%**. This score remained unchanged from the previous audit. Of the 96 cases,

23 were audited as positive and 73 were N/A (not applicable). N/A scores were due to either disposition GOA, the signal not changing or the disposition was Report to follow (RTF) but the involved parties were GOA.

- 22. Were victim/witness statements documented in the report?** The overall score for this category was **99%**. This is a decrease from the previous audit score of **100%**. Of the 96 cases, 71 were audited as positive, 1 was negative (**7<sup>th</sup> District**) and 24 were N/A (not applicable). N/A scores were due to the incident being GOA or the disposition was Report to follow (RTF) but the involved parties were GOA.
- 23. Was a video or audio recording made of all statements?** The overall score for this category was **99%**. This is a decrease from the previous audit score of **100%**. Of the 96 cases, 71 were audited as positive, 1 was negative (**SOD**) and 24 were N/A (not applicable). N/A scores were due to the incident being GOA or the disposition was Report to follow (RTF) but the involved parties were GOA.
- 24. Were observations of the crime scene noted?** The overall score for this category was **93%**. This is an increase from the previous audit score of **80%**. Of the 96 cases, 14 were audited as positive, 1 was audited negative (**8<sup>th</sup> District**) and 81 were N/A (not applicable). N/A scores were due to either confirmed GOA, the incident not having a crime scene or the disposition was Report to follow (RTF) but the parties involved were GOA.
- 25. Were signs and symptoms of strangulation noted?** The overall score for this category was **100%**. This is an increase from the previous audit score of **75%**. Of the 96 cases, 2 were audited as positive and 94 were N/A (not applicable). N/A scores were due to comfort GOA, express strangulation occurred, or signal was 103D or the disposition was Report to follow (RTF) but the involved parties were GOA.
- 26. Was a photo taken of injuries sustained?** The overall score for this category was **100%**. This score remained unchanged from the previous audit. Of the 96 cases, 16 were audited as positive and 80 were N/A (not applicable). N/A scores were due to either the incident being confirmed GOA, a felony arrest did not occur, or the disposition was Report to follow (RTF) but the involved parties were involved in GOA.
- 27. Did the officer(s) follow policy for documenting risk information specific to felony cases?** The overall score for this category was **94%**. This is a decrease from the previous audit score of **100%**. Of the 96 cases, 17 were audited positive, 1 was negative (**7<sup>th</sup> District**) and 78 were N/A (not applicable). N/A scores were due to either confirmed GOA, no suspect involved in a felony, or the disposition was Report to follow (RTF) but the involved parties were GOA.

28. **Did the officer(s) collect, preserve, and document evidence?** The overall score for this category was **100%**. Of the 96 cases, 22 were audited as positive and 74 were N/A (not applicable) or the disposition was Report to follow (RTF) but the parties involved were GOA.
29. **Was the officer's investigation an overall proactive, victim-oriented, and professional response?** The overall score for this category was **94%**. This is a decrease from the previous audit score of **97%**. Of the 96 cases, 68 were audited as positive, 4 were negative (**4<sup>th</sup> District; 5<sup>th</sup> District; 7<sup>th</sup> District**), 23 were N/A (not applicable), and 1 Unknown. N/A scores were due to the incident being confirmed GOA. The Unknown score was due to a BWC malfunction so the auditors could not review the incident.

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## Conclusion

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### Overall Combined Compliance Score

Based on the combined total of the checklist items rated, from the sample size of ninety-six **(96)** patrol responses audited; the **“overall score”** of this DV Patrol Response audit conducted by the Performance Standards Section was **98%**.

### Results

**The overall results of the April 2025 Domestic Violence Patrol Response audit revealed compliance threshold scores of below 95% in the following checklist questions:**

- Q5: If only one officer responded, did they request a supervisor **(75%)**
- Q18: Did officer(s) refer victims to the NOFJC – **(92%)**
- Q24: Were observations of the crime scene noted – **(93%)**
- Q27: Did officer follow policy Were signs and symptoms of strangulation noted - **(94%)**
- Q29: Was investigation pro-active, victim-oriented and professional – **(94%)**

### Recommendations

1. It is recommended by the Auditing and Review Section, that all District Platoon Lieutenants/ DIU Lieutenants and/or immediate supervisors continue to emphasize and prioritize NOPD Operations Manual Chapter 42.4 “Domestic Violence” with all platoon/DIU personnel at Roll Calls and/or mandatory unit meetings. Taking these actions would enhance the probability of correcting all deficiencies and help to ensure that all future DV Patrol Responses are investigated thoroughly per policy.
2. Patrol officers should conduct Risk Assessments not only when physical abuse is reported but also when the domestic partner threatens the victim as well. This is in accordance with Chapter 42.4 Paragraph 16.
3. In addition to conducting Risk Assessment, officers need to ensure that referral to the NOFJC and Form 45 is communicated and advised of when a domestic violence incident has occurred. This is in accordance with Chapter 42.4 Paragraph 46 (c) and (f).
4. Implement DTB training highlighting the applicable policy paragraphs that are below compliance in this audit. See above list under “Final Results” for reference of scores below 95% compliance.

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## ***Re-evaluation: District Responses & PSAB Notes***

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The ARS allows the audited Districts/Divisions time to respond to the findings of the audit. If the District/Division believes that an item was incorrectly evaluated, a reevaluation request is submitted for ARS to review. The reevaluation results are below:

### **2<sup>nd</sup> District**

**DV Patrol Audit Question(s): 18. Did officer(s) refer victims to the NOFJC? 19. Did officer(s) provide victims with Form #45 and Rights of Crime Victims Brochure?**

#### **District Response:**

Upon review of the DV Audit, the second district scored 50% on questions 19 and 20. A review of the affected item shows the officer did not do what questions 19 and 20 ask of the officer. That will be handled via counseling.

**PSAB Response:** No further Action Taken.

#### **District Response:**

A review of the affected item shows that at the BWC mark 42:04, the officer hands the victim form 45 which has all resources available including NOFJC phone number. Can you look at this and advise me of your findings?

**PSAB Response:** After reviewing the BWC related to item number, the auditor confirmed that the officer did give the victim a form 45. Questions 18 and 19 have been updated to the score of Yes for those questions.

### **6<sup>th</sup> District**

**DV Patrol Audit Question(s): 19. Did the officer(s) provide victims with Form #45 and Rights brochure?**

#### **District Response:**

On Wednesday, May 13, 2025, Sixth District DSA, Sgt. reviewed the DV Patrol audit scorecards for the Sixth District.

Under the "Q19: "Did officer(s) provide victims with Form #45 and Rights brochure? The Sixth District received 75%. Under the Raw Data tab, the Sgt. discovered that the 6th District received this score for a call for service for the affected item. The Sgt. reviewed the body worn camera footage for this item. The Sgt. discovered, with the assistance of the Lt. that the officer did give the victim a form 45 at the end of the call (42:05mm). The Lt. was able to zoom in and take a screen shot of the document given to the victim. While comparing a form 45 and the given document, it was discovered to be identical. The Sgt. has attached the screen shot to the sent email to NOPD Audits.

Due to this new information, the Sixth District respectfully request our score be reevaluated.

#### **PSAB Response:**

After reviewing the evidence provided and confirming the officer delivered the form to the victim. ARS has concluded to revise the score for question 19 for the item from "No" to "Yes"

**8<sup>th</sup> District**

**DV Patrol Question 24: Were observations of the crime scene noted?**

**Auditors' Comments:**

**Upon review of the BWC and documentation associated with item number, the auditor determined this case did not follow NOPD policies and procedures.**

**Non-compliance:**

**The officer did not make any observations of the crime scene. This is a violation of Chapter 42.4 Paragraph 13 (b). In this case in particular the tv was knocked over upon entry of the air bnb. That was not stated in the report.**

**District Response:** During a review of the original police report and BWC videos it was determined that a television set had been knocked over and was on the floor inside of the Bed and Breakfast that the couple was staying at. Both subjects stated to the officer that the television was knocked over by the other person before the police arrived and was done to get them arrested. In Reviewing Chapter 42.4 paragraph 13 which states Officers shall observe and note spontaneous statements by those at the scene including: Paragraph B Observations of the scene (furniture tipped over, broken phones, doors, other damaged property; torn clothing; blood; no sign of physical altercation, etc.) The incident was sent to the platoon rank so roll call training could be held to prevent future occurrences.

**PSAB Response:** No further Action Required.

**DV Patrol Question 28 Did the officer(s) collect, preserve, and document evidence?**

**District Response:** In reviewing the BWC video it was determined that the only property removed from the scene was the arrested subject's purse. In reviewing the BWC video of the arrested subject arriving at lock-up the officer gives the victims purse to the deputies. No C.E. & P. Receipt was needed since no evidence or property was removed.

**PSAB Response:** The Audit and Review team reviewed the response and confirmed that no evidence was collected or needed to be collected based upon statements given by both the subject and victim. As a result, ARS has revised the score from "No" to "N/A".

*Timothy A. Lindsey*

**Timothy A. Lindsey  
Innovation Manager, Auditing  
Professional Standards and Accountability  
Bureau**

*Cardell J. Silas*

**Cardell J. Silas  
Performance Auditor, Audit and Review  
Section  
Professional Standards and Accountability  
Bureau**



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## ***Appendix A – Report Distribution***

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Superintendent, NOPD

Assistant Superintendent, NOPD

Deputy Supt. FOB Bureau

Major FOB Bureau

Deputy Supt. PSAB Bureau

Captain PSAB Bureau

District Captains

## Appendix B – Attachments

### Checklist Audit Form

DV Patrol Input				
ItemNumber <input type="text"/>	Auditor <input type="text" value="Find items"/>	Audit Year <input type="text" value="Find items"/>	Audit Period <input type="text" value="Find items"/>	District <input type="text" value="Find items"/>
Disposition Type <input type="text" value="Find items"/>				
Signal Type <input type="text" value="Find items"/>				
1. Is there an incident report? <input type="text" value="Find items"/>				
2. Is there body worn camera footage? <input type="text" value="Find items"/>				
3. How many BWCs were reviewed by PSAB? <input type="text" value="Find items"/>				
4. If call was Code 2, did two officers and a supervisor respond? <input type="text" value="Find items"/>				
5. If only one officer responded, did they request a supervisor's response? <input type="text" value="Find items"/>				
6. Did the officer(s) exercise caution and care ensuring safety of the officers and parties involved? <input type="text" value="Find items"/>				
7. Did officer(s) attempt to make contact with parties, witnesses, and/or residents of the house/business? <input type="text" value="Find items"/>				
8. Did the officer(s) separate the parties? <input type="text" value="Find items"/>				
9. If child witnesses were present, did officer(s) separate them from the parties? <input type="text" value="Find items"/>				
10. Did the officer(s) take appropriate action for a violation of a protective order? <input type="text" value="Find items"/>				
11. Did the officer(s) assess for injuries (obvious or not readily apparent)? <input type="text" value="Find items"/>				
12. Did the officer(s) conduct a Risk Assessment (5 Questions) <input type="text" value="Find items"/>				
13. Did the officer(s) try to determine the predominant aggressor? <input type="text" value="Find items"/>				


19. Did officer(s) provide victims with Form #45 and Rights Of Crime Victims Brochure?

Find items 

20. Did officer avoid making any statements that would discourage the individual from utilizing victim assistance?

Find items 


21. If the signal was changed, was it approved by a supervisor?

Find items 

22. Were victim/witness statements documented in the report?

Find items 


23. Was a video or audio recording made of all statements?

Find items 


24. Were observations of the crime scene noted?

Find items 

25. Were signs and symptoms of strangulation noted?

Find items 

26. Was a photo taken of injuries sustained?

Find items 


27. Did officer follow policy for documenting risk information specific to felony cases?

Find items 

28. Did the officer(s) collect, preserve and document evidence?

Find items 

29. Was investigation pro-active, victim oriented and professional?

Find items 

Comments

Back

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