



NEW ORLEANS POLICE DEPARTMENT OPERATIONS MANUAL

CHAPTER: 41.37

TITLE: NOTIFICATIONS

EFFECTIVE: 01/14/2018

REVISED: Replaces Policy 476

PURPOSE

The purpose of this policy is to establish a process for first responder notifications in emergency situations.

GENERAL

1. The first responsibility of officers upon arrival at any scene is to protect the life and safety of citizens.
2. If, upon arrival, officers find an individual that is in need of immediate medical attention or requests medical attention, he/she should notify his/her talk group dispatcher immediately. The talk group dispatcher has the responsibility of notifying EMS and/or NOFD, as appropriate.
3. If, upon arrival, officers find a hazard which needs attention of the fire department, the officer shall notify his/her talk group dispatcher immediately. The talk group dispatcher shall notify the NOFD dispatcher of the need for NOFD services.
4. If, upon arrival, officers discover a hazard or problem relating to streets or highways, the officer shall notify the talk group dispatcher. The talk group dispatcher shall be responsible for ensuring that the appropriate agency be notified.
5. If officers discover a hazard or problem relating to public utilities, i.e., downed power lines, the officer shall notify the talk group dispatcher. The talk group dispatcher shall have the responsibility to ensure that the appropriate agency be notified.
6. In cases where the news media responds to scenes, officers shall follow the guidelines of **Chapter 54.1 – Media Relations and Public Affairs Office**.