

Framework	
Category	Proposed Goals
Relief during Heatwaves	A: Preparing the city's internal capacity for heat response
	B: Educating and training the community
	C: Providing cooling resources during heat wave
Creating Cooler Communities	D: Creating cooler buildings and indoor spaces
	E: Cooling outdoor/public spaces
	F: Preparing energy infrastructure for heat impacts

Description:	Matrix of existing heat-related efforts compiled from the City of NOLA RACI and other existing NOLA plans, organized by the proposed goals. "Existing Activities" lists every heat-related activity across the DRAFT RACI Diagram for NOLA heat actions as well as relevant City plans.
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Legend for "Existing Activities" Column
NOLA RACI Activity (may overlap with activities from other plans)
Activities not mentioned in NOLA RACI but incorporated into other plans

Legend for "Ownership" Column
R: Responsible A: Accountable R/A: Responsible AND Accountable Role TBD: Highlighted in plans as a possible lead, has not been categorized to the extent of the RACI

Framework		Strategy	Existing Activities	Source (NOLA RACI, existing plans, etc)	Ownership of Existing Activities
Category	Proposed Goal				
Relief during Heatwaves	A: Preparing the city's internal capacity for heat response	A1: Build city workforce readiness and training capacity	Have each department will budget for adequate training on such topics as necessary to ensure that they and their personnel are prepared to carry out their stated responsibilities and tasks.	Comprehensive Emergency Operations Plan	
			Have annual emergency operations training for relevant agencies	Comprehensive Emergency Operations Plan	Role TBD: Office of Homeland Security & Emergency Preparedness (NOHSEP)
		A2: Define emergency plans and operational procedures	Develop and review of heat action thresholds	NOLA RACI; Summer 2023 Extreme Heat After Action Report/Improvement Plan (2023)	R/A: Office of Homeland Security & Emergency Preparedness (NOHSEP) R: New Orleans Health Department (NOHD)
			Identify air-conditioned sites that could act as stationary or mobile cooling centers	NOLA RACI	R/A: Office of Homeland Security & Emergency Preparedness (NOHSEP) Role TBD: Chief Administration Office (CAO)
			Develop staffing plan for cooling centers	NOLA RACI	R/A: Office of Homeland Security & Emergency Preparedness (NOHSEP) R: New Orleans Recreation Development Commission (NORDC) R: New Orleans Public Library (NOPL) A: Chief Administrative Office (CAO)
			Procure and pre-stage items to be available at cooling centers	NOLA RACI	R/A: Office of Homeland Security & Emergency Preparedness (NOHSEP)
			Create a transportation plan to allow for access of cooling centers	NOLA RACI	R: Office of Homeland Security & Emergency Preparedness (NOHSEP) R: New Orleans Regional Transit Authority (NORTA) Role TBD: Office of Resilience & Sustainability
			Solicit and collect donations of items to be distributed at cooling centers	NOLA RACI	R: Office of Homeland Security & Emergency Preparedness (NOHSEP)
			Ensure compliance with "no shut-off" policies during and immediately after heat waves	NOLA RACI	R/A: City Council R/A: Entergy R/A: Council Utilities Regulatory Office (CURO)
			Formalize and maintain applicable emergency plans and standard operating procedures as well as various supportive documents applicable to diverse City agencies and departments.	Comprehensive Emergency Operations Plan	Role TBD: Office of Homeland Security & Emergency Preparedness (NOHSEP)
		Evaluate potential portable/deployable cooling/heating systems and determine if future rental or procurement is appropriate	Summer 2023 Extreme Heat After Action Report/Improvement Plan (2023)	Role TBD: Property Management, CAO - Infrastructure	
		A3: Establish task force and accountability structure	Develop overall governance strategy for heat action	NOLA RACI; PLAN; Community Health Improvement Plan	R: Office of Homeland Security & Emergency Preparedness (NOHSEP) R/A: Office of Resilience & Sustainability (ORS) Role TBD: New Orleans Health Department (NOHD)
			Develop and oversee implementation of citywide injury and illness prevention plan	NOLA RACI, Community Health Improvement Plan, Cool Cities Network Annual Updates New Orleans	R/A: Office of Risk Management (ORM) A: Chief Administrative Office (CAO)
			Establish honest communication and transparent, data-driven decision making (short- and long-term recovery)	Comprehensive Recovery Framework	
			Guidance for public communications before, during, and after future extreme heat events	NOLA Ready's Extreme Heat Communication Plan	Role TBD: Office of Homeland Security & Emergency Preparedness (NOHSEP)
			Develop policies and safety guidance for city employees who work outdoors during extreme heat events	Summer 2023 Extreme Heat After Action Report/Improvement Plan (2023)	Chief Administrative Office*
			Work with transportation providers to establish a standing process for coordination of transportation requests	Summer 2023 Extreme Heat After Action Report/Improvement Plan (2023)	Role TBD: Office of Homeless Services & Strategy (OHSS) Role TBD: Mobile Crisis Intervention Unit (MCIU) Role TBD: Orleans Parish Communication District (OPCD) Role TBD: New Orleans Regional Transit Authority (NORTA) Role TBD: UNITY Role TBD: New Orleans Police Department (NOPD)

Relief during Heatwaves

B: Educating, training, and preparing the community

A4: Develop policy initiatives	Develop an ordinance to increase health and safety protections for City workers during extreme heat events	Community Health Improvement Plan	Role TBD: City Council
	Determine if standing contract for cooling services is appropriate	Summer 2023 Extreme Heat After Action Report/Improvement Plan (2023)	Role TBD: Office of Homeland Security & Emergency Preparedness (NOHSEP) Role TBD: Office of Homeless Services & Strategy (OHSS)
	Incorporate actions and recommendations from the Heat Mitigation Plan into local policy	Hazard Mitigation Plan – Extreme Heat (2025)	R: New Orleans Health Department (NOHD) R: Office of Resiliency and Sustainability (ORS) R: Hazard Mitigation Office (HMO) Role TBD: Chief Administrative Office (CAO)
	Develop a pre-event reporting and response procedure for Orleans Parish rental properties during emergent natural hazards (i.e., heat, rain, heavy wind) that occur during non-declared emergency periods, including assignments for responding agencies and a list of equipment needed for	Hazard Mitigation Plan – Extreme Heat (2025)	R: New Orleans Health Department (NOHD) R: Department of Safety & Permits R: Healthy Homes Administration R: Department of Code Enforcement A: Chief Administrative Office
A5: Monitor and report heat-related data	Institute a limited closure or remote work policy for public offices to conserve energy and encourage remote work for non-essential workers during times of severe electrical grid stress	NOLA RACI	R/A: Chief Administrative Office (CAO) R: Mayor's Communications Team
	Identify "heat islands" and neighborhoods which may need extra help	NOLA RACI	R: Office of Homeland Security & Emergency Preparedness (NOHSEP) R: Office of Resilience & Sustainability (ORS) R: New Orleans Health Department (NOHD)
	Track heat-related morbidity and mortality	NOLA RACI, Cool Cities Network Annual Updates New Orleans	R/A: New Orleans Health Department (NOHD) R: New Orleans Emergency Medical Services (NOEMS) R: Orleans Parish Coroner's Office (OPCO)
	Coordinate with ways to improve data-sharing and reporting processes related to heat-related illness/death	Summer 2023 Extreme Heat After Action Report/Improvement Plan (2023)	R/A: New Orleans Health Department (NOHD) Role TBD: Office of Information Technology and Innovation (ITI)
	Development of standard operating procedure for data collection (weather, healthcare, syndromic surveillance, 311/911, field outreach, coroner, etc) during extreme heat events	Community Health Improvement Plan	R/A: New Orleans Health Department (NOHD) R: Louisiana Department of Health (LDH) R: New Orleans Emergency Medical Services (NOEMS) R: Orleans Parish Coroner's Office (OPCO)
	Make climate action data available for analysis and action	Net Zero by 2050: A Priority List for Climate Action in New Orleans (2022)	Role TBD: Office of Resilience and Sustainability (ORS) Role TBD: Office of Information Technology and Innovation (ITI) Role TBD: Office of Homeland Security & Emergency Preparedness (NOHSEP)
A6: Recovery efforts	Use local air quality monitoring data in practice for improved heat-related outcomes	Summer 2023 Extreme Heat After Action Report/Improvement Plan (2023)	Role TBD: Office of Homeland Security & Emergency Preparedness (NOHSEP) Role TBD: New Orleans Health Department (NOHD)
	Access to recovery resources pre- and post-disaster is equitable and prioritizes communities in need	Comprehensive Recovery Framework	A: Chief Administrative Office
B1: Deliver heat information to the community	Return to normal or "bluesky" operations (short-term recovery).	Comprehensive Recovery Framework	
	Making information and tools relevant to extreme heat more widely available, actionable, and accessible at the local level	NOLA RACI, Comprehensive Emergency Operations Plan, Cool Cities Network Annual Updates New Orleans, Hazard Mitigation Plan - Extreme Heat (2025)	R: Office of Homeland Security & Emergency Preparedness (NOHSEP) R: Office of Resilience & Sustainability (ORS) R: New Orleans Health Department (NOHD) R: Office of Community Assets & Investments (OCAI) A: Office of Performance & Accountability (OPA)
	Update of emergency websites with relevant information for peak heat season	NOLA RACI, Comprehensive Emergency Operations Plan, Cool Cities Network Annual Updates New Orleans, NOLA Ready's Extreme Heat Communication Plan	R/A: Office of Homeland Security & Emergency Preparedness (NOHSEP) R: Mayor's Communications Team Role TBD: Office of Information Technology and Innovation (ITI)
	Communication with outdoor workers and special event organizers about heat-related policies and recommended procedures	NOLA RACI, Comprehensive Emergency Operations Plan	R: Office of Homeland Security & Emergency Preparedness (NOHSEP) R: New Orleans Health Department (NOHD) A: Chief Administrative Office (CAO) Role TBD: Office of Risk Management
B2: Coordinate with health professionals and care providers before and during heat events	Release periodic media and emergency advisories	NOLA RACI, Comprehensive Emergency Operations Plan; NOLA Ready's Extreme Heat Communication Plan	R/A: Mayor's Communications Team R/A: Office of Homeland Security & Emergency Preparedness (NOHSEP) Role TBD(C): New Orleans Health Department Role TBD(C): Office of Homeless Services & Strategy (OHSS)
	Share educational resources on extreme heat, including how to spot signs of heat-related illness and steps to prevent it	NOLA RACI, Comprehensive Emergency Operations Plan, Cool Cities Network Annual Updates New Orleans, Hazard Mitigation Plan - Extreme Heat (2025)	R/A: Office of Homeland Security & Emergency Preparedness (NOHSEP) R: Neighborhood Engagement Office (NEO) R: Mayor's Communications Team Role TBD: New Orleans Health Department (NOHD)
	Provide training for healthcare professionals and patients on extreme heat impacts.	Hazard Mitigation Plan – Extreme Heat (2025)	R/A: New Orleans Health Department (NOHD) Role TBD: Louisiana Department of Health
	Check-in with managers of nursing homes and independent living facilities to check-in with residents during extended heat events	NOLA RACI, Comprehensive Emergency Operations Plan	R/A: New Orleans Health Department (NOHD)
Hosting heat and health-related trainings to increase public health worker, clinical provider, and outdoor worker awareness of health risks from exposure to extreme heat	Community Health Improvement Plan, Comprehensive Emergency Operations Plan	Role TBD: New Orleans Health Department Role TBD: Louisiana Department of Health	

Relief during Heatwaves

C: Responding to heat waves		Education around Medication- Education and outreach on medications that can cause heat intolerance, medications that cause dehydration and medications that cause skin sensitivity.	NOLA Ready Platform (2025)	Role TBD: Office of Homeland Security & Emergency Preparedness (NOHSEP) Role TBD: New Orleans Health Department (NOHD)
	B3: Building local networks	Identification of trusted community partners in heat-affected communities	NOLA RACI, Comprehensive Emergency Operations Plan	R: Office of Homeland Security & Emergency Preparedness (NOHSEP)
		Launch neighborhood resilience program / resilience hubs	Resilient New Orleans (2015)	Role TBD: New Orleans Redevelopment Authority (NORA) Role TBD: Together New Orleans Role TBD: Neighborhood Engagement Office
		Engage culture bearers in conversations to raise awareness of need for climate action	Taking Steps Together on Equity and Climate Change: A Report By and For New Orleanians (2019), Comprehensive Emergency Operations Plan	Role TBD: External partners Role TBD: Greater New Orleans Foundations Role TBD: African American Social Aid and Pleasure Clubs Role TBD: Asian and Hispanic culture and heritage organizations Role TBD: museums Role TBD: cultural centers
		Plan for Children- Education and outreach for those caring for infants and small children during extreme heat events	NOLA Ready Platform (2025)	Role TBD: Office of Homeland Security & Emergency Preparedness (NOHSEP) Role TBD: Office of Youth and Families Role TBD: New Orleans Health Department (NOHD)
		Plan for Pets- Education and outreach on protecting pets from overheating, the risks of heat related illness, and symptoms of heatstroke	NOLA Ready Platform (2025)	Role TBD: Office of Homeland Security & Emergency Preparedness (NOHSEP) Role TBD: Louisiana SPCA
	C1: Early warning system notification during heat waves	Activate neighborhood phone trees	NOLA RACI	R: Neighborhood Engagement Office (NEO) R: Mayor's Communications Team Role TBD: Office of Homeland Security & Emergency Preparedness (NOHSEP) Role TBD: Chief Administrative Office (CAO)
		Send out emergency alerts advising community members to conserve water and/or electricity during peak heat periods	NOLA RACI	R/A: Office of Homeland Security & Emergency Preparedness (NOHSEP) R: Neighborhood Engagement Office (NEO) R: Mayor's Communications Team R: City Council
	C2: Mobilizing emergency services during the heat wave	Activate an EOC or other central coordinating facility	NOLA RACI	R/A: Office of Homeland Security & Emergency Preparedness (NOHSEP)
		Surge capacity to provide emergency and 911 services	NOLA RACI	R: Orleans Parish Communication District (OPCD) R: New Orleans Police Department (NOPD) R: New Orleans Fire Department (NOFD) R: New Orleans Emergency Medical Services (NOEMS) R: Orleans Parish Coroner's Office (OPCO) A: Chief Administrative Office (CAO)
	C3: Effective operations of cooling centers	Surge capacity to provide cooling center staffing	NOLA RACI; Youth Master Plan, Cool Cities Network Annual Updates New Orleans	Role TBD: Office of Homeland Security & Emergency Preparedness (NOHSEP) R: New Orleans Health Department (NOHD) R: Office of Homeless Services & Strategy (OHSS) R: New Orleans Recreation Development Commission (NORDC) R: New Orleans Public Library (NOPL) R/A: Chief Administrative Office (CAO) Role TBD: Office of Resilience and Sustainability (ORS)
		Create safer environments for refuge and shelter during extreme weather events for people experiencing homelessness	Community Health Improvement Plan	Role TBD: Office of Homeless Services & Strategy (OHSS) Role TBD: New Orleans Health Department (NOHD) Role TBD: Office of Homeland Security & Emergency Preparedness (NOHSEP)
		Sourcing community partners and volunteers for cooling center/cooling center operations	NOLA Ready's Extreme Heat Communication Plan	R: Office of Homeland Security & Emergency Preparedness (NOHSEP)
		Cooling tents to keep residents out of extreme life-threatening heat conditions staffed by essential employees, NGO, faith-based, and Voluntary Organizations Active in Disaster (VOAD)	Extreme Heat Weather Cooling Tents	Role TBD: Office of Homeland Security & Emergency Preparedness (NOHSEP)
		Coordinate use of public buses or other mobile cooling strategies to provide free air-conditioned shelter at key locations	NOLA RACI	R/A: Office of Homeland Security & Emergency Preparedness (NOHSEP) Role TBD: Regional Transit Authority (RTA)
	C4: Distribution of hydration and cooling supplies	Surge capacity to distribute water, fans, cooling towels, ice packs, and other resources	NOLA RACI, Cool Cities Network Annual Updates New Orleans	R/A: Office of Homeland Security & Emergency Preparedness (NOHSEP) R: Office of Homeless Services & Strategy (OHSS) R: New Orleans Recreation Development Commission (NORDC)
		Investigate more sustainable methods for distribution of water during heat events	Summer 2023 Extreme Heat After Action Report/Improvement Plan (2023)	Role TBD: Office of Homeland Security & Emergency Preparedness (NOHSEP) Role TBD: ORS (planning and funding) Role TBD: Capital Project Administration / DPM
		Collecting volunteers for hydration stations	NOLA Ready's Extreme Heat Communication Plan	Role TBD: Office of Homeland Security & Emergency Preparedness (NOHSEP)

Creating Cooler Communities

D: Creating cooler buildings and indoor spaces

D1: Retrofit and weatherize homes for heat resilience	Help residents to reduce the cost of electric bills by generating their own	Taking Steps Together on Equity and Climate Change: A Report By and For New Orleanians (2019)	Role TBD: Mayor Role TBD: City council Role TBD: local renewable energy companies Role TBD: Federal departments/agencies that provide community solar grants and other funding Role TBD: financing institutions Role TBD: Council Utilities Regulatory Office (CURO) Role TBD: Office of Resilience and Sustainability (ORS)
	Identify funding source to support construction and retrofits of residential properties to meet fortified roof standards	Hazard Mitigation Plan – Extreme Heat (2025)	R: Office of Resilience and Sustainability (ORS) Role TBD: Hazard Mitigation Office (HMO) Role TBD: Finance New Orleans Role TBD: Office of Community Development (OCD)
	Share educational resources on home weatherization and energy assistance programs	NOLA RACI	R/A: Office of Resilience & Sustainability (ORS) R: Neighborhood Engagement Office (NEO) R: Mayor's Communications Team
D2: Develop guidance and policy for heat-resilient buildings	Update and enforcement of policies, programs, and laws to account for extreme heat, such as home energy efficiency programs, home weatherization programs, energy codes, cooling cost subsidies, no shut-off programs, and maximum safe indoor temperature standards	NOLA RACI, Plan for the 21st Century ("the Master Plan")	R/A: Office of Homeland Security & Emergency Preparedness (NOHSEP) R: New Orleans Health Department (NOHD) R: Department of Code Enforcement (DCE) R: Department of Safety & Permits (DSP) R: City Planning Commission (CPC) R: City Council Role TBD: Office of Resilience and Sustainability
	Providing long-term support for Resilience Hubs, including installation of air conditioning and back-up solar/battery systems, ensuring access to water, and coordinating community programming at safe indoor spaces during heat events	NOLA RACI; Resilient New Orleans (2015)	R: New Orleans Recreation Development Commission (NORDC) R: New Orleans Public Library (NOPL) R: Department of Property Management (DPM) A: Chief Administrative Office (CAO)
	Use less energy in our buildings	Net Zero by 2050: A Priority List for Climate Action in New Orleans (2022)	Role TBD: City Council Role TBD: Office of Resilience and Sustainability (ORS) Role TBD: Entergy Role TBD: Property Management
	Recovery practices consider sustainability and resilience and the long-term impact of development	Comprehensive Recovery Framework	R/A: Chief Administrative Office (CAO) R: Office of Homeland Security & Emergency Preparedness (NOHSEP) R: Office of Resilience and Sustainability (ORS) R: Office of Community Development (OCD)
	Establishing voluntary green building standards and requiring municipal facilities to adopt sustainable building practices. Including a city ordinance that mandates facilities to meet sustainable standards	Plan for the 21st Century ("the Master Plan")	R/A: Capital Projects Role TBD: Office of Resilience and Sustainability (ORS) Role TBD: City Council Role TBD: Green Building Task Force
	Develop a strategy to enhance funding and technical assistance for small business resilience/Continuity of Operations Planning to improve natural hazard resiliency.	Hazard Mitigation Plan – Extreme Heat (2025)	R: Office of Resilience and Sustainability (ORS) Role TBD: Office of Economic Development (OED)
D3: Improve access to housing to reduce heat vulnerability	Expanding programs to reduce homelessness and inadequate housing	NOLA RACI	R: Office of Homeless Services & Strategy (OHSS) R: Department of Code Enforcement (DCE) R: Department of Safety & Permits (DSP) R: Office of Community Development (OCD) A: Chief Administrative Office (CAO) Role TBD: Office of Community Assets and Investments Role TBD: Office of Economic Development
	Reform land use (implementing flexible parking policies, eliminating minimum lot size requirements, and permitting accessory dwelling units (ADUs) citywide)	Housing Ecosystem Plan	Role TBD: City Planning Commission Role TBD: City Council
	Invest in housing affordability	Housing Ecosystem Plan	
	Strengthen housing ecosystem	Housing Ecosystem Plan	
D4: Expand access to cooling infrastructure and A/C	Work to register all rental properties with the new Healthy Homes Ordinance, which enforces cooling standards for all rental properties	Cool Cities Network Annual Updates New Orleans	Identify funding source to support construction and retrofits of residential properties to meet fortified roof standards
	Develop enforcement mechanisms and financial tools to support implementation of the healthy homes ordinance.	Hazard Mitigation Plan – Extreme Heat (2025)	R: New Orleans Health Department (NOHD) Role TBD: Code Enforcement Role TBD: Safety & Permits
	Develop a Heat Pumps Window Unit Pilot Program to support residents with no A/C or insufficient A/C	Hazard Mitigation Plan – Extreme Heat (2025)	R: Office of Resilience and Sustainability (ORS)

Creating Cooler Communities

E: Cooling outdoor/public spaces

	Installing new cooling infrastructure	NOLA RACI	R/A: Office of Resilience & Sustainability (ORS) R: New Orleans Recreation Development Commission (NORDC) R: New Orleans Public Library (NOPL) R: Department of Property Management (DPM) R: Department of Parks & Parkways (PKW) R: Department of Public Works (DPW)
E1: Implement shade, cool surfaces, and green infrastructure for localized cooling	Improve tree canopy and heat-mitigating vegetation	NOLA RACI; New Orleans Reforestation Plan (2022); Hazard Mitigation Plan – Extreme Heat (2025)	R+ A: Department of Parks & Parkways (PKW) Role TBD: New Orleans Redevelopment Authority (NORA) Role TBD: Housing Authority of New Orleans (HANO)
	Better Bus Stops Project: Assess current bus stops and implement mitigation projects to promote shade at bus stops in targeted areas	Hazard Mitigation Plan – Extreme Heat (2025)	R: New Orleans Regional Transit Authority (RTA)
	Increase green infrastructure and trees throughout city over time	Net Zero by 2050: A Priority List for Climate Action in New Orleans (2022)	Role TBD: Parks and Parkways Role TBD: Department of Public Works Role TBD: Sewerage and Water Board of New Orleans Role TBD: Office of Resilience and Sustainability (ORS)
	Implement a process to reduce urban heat island effects by identifying locations for passive cooling architecture (cool roofs/green roofs/green buildings). Cool Pavements: Identify locations where cool pavement can be installed.	Hazard Mitigation Plan – Extreme Heat (2025)	R: Office of Resilience and Sustainability (ORS) Role TBD: Hazard Mitigation Office (HMO) Role TBD: Property Management Role TBD: Department of Public Works (DPW)
	Establish native plantings in public road, rail, drainage and utility corridors that are not suitable for pedestrian and recreation access.	Plan for the 21st Century (“the Master Plan”)	Role TBD: Parks and Parkways Role TBD: LA DOTD Role TBD: Entergy Role TBD: Sewerage and Water Board of New Orleans
	Conduct update of existing reforestation plan and implement recommended projects; raise public awareness of tree canopy as habitat	Hazard Mitigation Plan – Extreme Heat (2025), Plan for the 21st Century (“the Master Plan”)	A: ORS Role TBD: Parks and Parkways
E2: Invest in urban agriculture	Remove zoning and regulatory barriers to community gardens	Plan for the 21st Century (“the Master Plan”)	Role TBD: City Planning Commission (CPC)
	Perform an inventory of possible gardening sites and determine their suitability for gardening (e.g. perform soil contamination tests)	Plan for the 21st Century (“the Master Plan”)	Role TBD: Office of Resilience and Sustainability (ORS) Role TBD: Parks and Parkways Role TBD: New Orleans Redevelopment Authority (NORA)
	Explore community orchards as an interim use for vacant land	Plan for the 21st Century (“the Master Plan”)	Role TBD: Office of Resilience and Sustainability (ORS) Role TBD: Sewerage & Water Board of New Orleans (SWBNO) Role TBD: New Orleans Redevelopment Authority (NORA) Role TBD: City Planning Commission (CPC)
	Provide incentives such as city assistance in debris removal or reduced water fees to encourage reuse of vacant properties for urban agriculture.	Plan for the 21st Century (“the Master Plan”)	Role TBD: Office of Resilience and Sustainability (ORS) Role TBD: Sewerage & Water Board of New Orleans (SWBNO) Role TBD: New Orleans Redevelopment Authority (NORA)
	Establish schoolyard greening programs.	Plan for the 21st Century (“the Master Plan”)	Role TBD: Office of Resilience and Sustainability (ORS) Role TBD: Parks and Parkways Role TBD: New Orleans Schools
E3: Diversify and improve accessibility of non-GHG emitting modes of transportation	Diversify travel choices to include nonauto trips	Net Zero by 2050: A Priority List for Climate Action in New Orleans (2022); Resilient New Orleans (2015)	Role TBD: Department of Public Works Role TBD: City Council Role TBD: Office of Resilience and Sustainability Role TBD: City Planning Commission Role TBD: Regional Transit Authority
	Increase share of zero-emissions vehicles on our roads	Net Zero by 2050: A Priority List for Climate Action in New Orleans (2022)	Role TBD: Regional Transit Authority Role TBD: Orleans Parish School Board Role TBD: Entergy New Orleans Role TBD: City Council Role TBD: Office of Resilience and Sustainability (ORS)
	Ensure the public transit system encompasses the entire New Orleans metro area, and is safe, and lower-cost or free to youth.	Youth Master Plan	Role TBD: New Orleans Regional Transit Authority (RTA)
	Fund public transit improvements in Algiers, Hollygrove, Lower 9th Ward, New Orleans East, and other under-served communities	Taking Steps Together on Equity and Climate Change: A Report By and For New Orleanians (2019)	Role TBD: Regional Transit Authority Role TBD: Regional Planning Commission Role TBD: Mayor Role TBD: City Council Role TBD: Ride New Orleans Role TBD: Worker organizations Role TBD: Parental organizations Role TBD: Office of Neighborhood Engagement Role TBD: Office of Transportation
	Improve and maintain safe and active mobility options in all neighborhoods, as determined by the residents, to ensure connectivity to essential services (food, healthcare) and social infrastructure (parks, playgrounds, libraries).	Youth Master Plan	Role TBD: New Orleans Office of Transportation Role TBD: Office of Resilience and Sustainability (ORS) Role TBD: Department of Public Works (DPW)

Creating Cooler Communities

F: Preparing energy infrastructure for heat impacts

		Increase access to innovative and affordable transportation options by placing car share and bike share locations in underserved neighborhoods	Taking Steps Together on Equity and Climate Change: A Report By and For New Orleanians (2019)	Potential partners: Bike Easy, enterprise car rentals, Zip Car, Role TBD: Mayor Role TBD: City Council Role TBD: Neighborhood groups and community-based organizations
	E4: Expand the city's blue infrastructure	Design and build splashpads with other cooling features and shaded structures in Districts A, B, C, D and E	Hazard Mitigation Plan – Extreme Heat (2025)	R: Office of Community Assets & Investment (OCAI) Role TBD: Parks and Parkways
		Enhance water systems for cooling and potable use (airport-specific)	Hazard Mitigation Plan – Extreme Heat (2025)	R: Louis Armstrong Airport Role TBD: New Orleans Aviation
	F1: Decarbonize energy supply	Clean our grid	Net Zero by 2050: A Priority List for Climate Action in New Orleans (2022)	Role TBD: City Council Role TBD: Federal Government Role TBD: Entergy
		Generate more clean energy locally	Net Zero by 2050: A Priority List for Climate Action in New Orleans (2022)	Role TBD: Office of Resilience and Sustainability (ORS) Role TBD: Capital Projects Role TBD: Property Management Role TBD: Mayor's Office Role TBD: City Council
		Invest in low income neighborhood with community solar programs, which are now enabled by a recent City Council resolution	Taking Steps Together on Equity and Climate Change: A Report By and For New Orleanians (2019)	Role TBD: Mayor, City Council, Neighborhood Associations, Office of Neighborhood Engagement, Office of Resilience and Sustainability, local renewable energy companies, Greater New Orleans Foundation, Federal departments/agencies that provide community solar grants and other funding, financing institutions
		Expanding the use of renewable energy sources by public utilities. Done through Entergy's Geaux Green program, renewable energy standards for all city facilities as part of the Climate Action Plan, and advocacy for renewables in the	Plan for the 21st Century ("the Master Plan")	Role TBD: Office of Resilience and Sustainability (ORS) Role TBD: Chief Administrative Office (CAO) Role TBD: Property Management Department
	F2: Deploy back up power and microgrids	Upgrade and harden utility electrical/grid infrastructure (particularly for storms)	Accelerated Resilience Plan ('25/'26)	R/A: Entergy New Orleans R/A: City Council R/A: Council Utilities Regulatory Office (CURO)
		Develop plans for a microgrid system to improve power resiliency at critical 504 HealthNet buildings by utilizing existing engineering studies	Hazard Mitigation Plan – Extreme Heat (2025)	R: Hazard Mitigation Office Role TBD: 504 HealthNet
		Acquire and install generators with hard wired quick connections at all critical facilities.	Hazard Mitigation Plan – Extreme Heat (2025)	R: Property Management Role TBD: Office of Homeland Security & Emergency Preparedness (NOHSEP) Role TBD: New Orleans Mosquito, Termite, & Rodent Control Board (NOMTRCB) Role TBD: New Orleans Fire Department (NOFD) Role TBD: 504HealthNet
		Increase resiliency of our energy and water infrastructure (through energy resilience studies and microgrid pilots)	Net Zero by 2050: A Priority List for Climate Action in New Orleans (2022)	Role TBD: Office of Resilience and Sustainability (ORS) Role TBD: City Council