



CITY OF NEW ORLEANS

# BlightSTAT

Reporting Period: January, 2013

[www.nola.gov/opa](http://www.nola.gov/opa)



Office of Performance & Accountability

# Agenda

- 8:00-8:10 Introduction and Announcements**
- 8:10-8:20 Intake**
- 8:20-8:40 Inspections**
- 8:40-9:00 Hearings**
- 9:00-9:20 Demolition and Lot Clearing**
- 9:20-9:40 Code Lien Foreclosures and Sheriff's Sales**
- 9:40-10:00 Reinvestment**

Blight**STAT** feedback form on back page of presentation



# INTRODUCTION



# Purpose and Scope

**Purpose:** The Landrieu Administration developed a strategic framework to map out the City's overall direction. The framework links services, programs, strategies, objectives, and goals to the City's mission, values, and vision, and incorporates performance measures to assess performance.

In BlightSTAT, City leaders and managers review key performance results related to the Mayor's strategy to reduce blighted properties by 10,000 by the end of 2014 . In order to improve results, City leaders and managers review and assess progress achieved, overall trend data, and the likelihood of meeting performance targets. For programs at risk of not meeting targets, leaders and managers identify prospects and tactics for performance improvement, and make adjustments to operational plans as needed. To account to citizens and Councilmembers for the spending of resources provided, BlightSTAT meetings are open to the public.

**Scope:** BlightSTAT focuses on the Citywide, cross-departmental issue of blight. BlightSTAT does not focus on performance managed in other STAT programs or initiatives, nor does it discuss complaints about specific locations in depth.

***Questions and Comments:** Index cards are available to the public at the sign-in table, which can be used to submit questions and comments or to report specific issues. Throughout the meeting, completed cards will be reviewed. General questions and comments may be discussed by the group and specific issues will be assigned to departments.*



# City Strategic Framework

## Mission

The City of New Orleans delivers excellent service to its citizens with courage, competence and compassion.

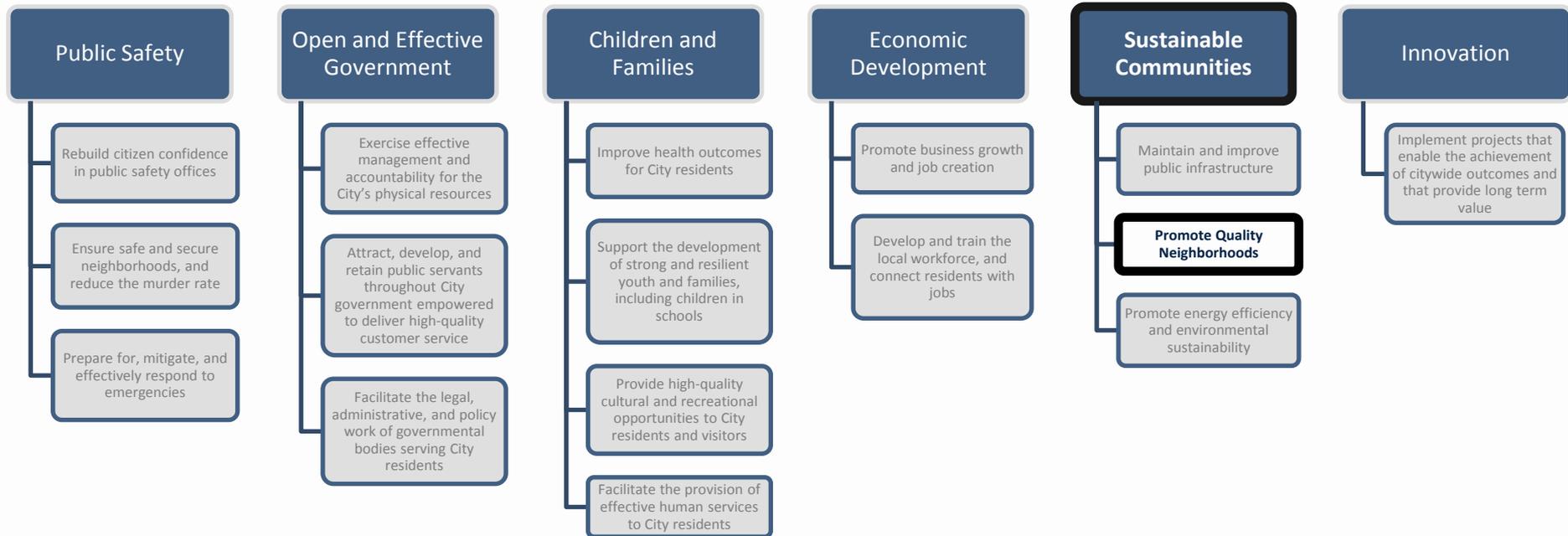
## Values

Integrity, Excellence, Transparency, Teamwork, Responsiveness, Innovation, Diversity and Inclusion

## Vision

New Orleans is a model city. We are a unified city. We are a creative city.

## Result Area Goals and Objectives



# Strategic Framework

## Citywide Result Area: Sustainable Communities

**Goal: Support sustainable communities that integrate quality housing, transportation, schools, commercial development, energy efficiency, parks and green space, flood protection and cultural assets.**

### Objectives and Strategies

Maintain and improve public infrastructure

1. Maintain and improve road surface infrastructure
2. Consistently implement Complete Streets philosophy in streets investments
3. Effectively administer the City's capital improvements program
4. Optimize the City's subsurface drainage infrastructure to ensure resilient neighborhoods

### Outcome Measures

- Citizen perceptions of condition of streets (UNO Quality of Life Survey)
- Mean travel time to work (American Community Survey)
- Percentage of workers commuting to work by means other than driving alone (including carpooling, public transportation, biking, and walking)

### Promote Quality Neighborhoods

1. **Reduce blighted properties by 10,000 by the end of 2014**
2. Provide effective sanitation services to residents and businesses
3. Protect and preserve parks and other green spaces
4. Regulate land use to support safe, vibrant neighborhoods and preserve historic properties

- **Blighted addresses or empty lots (GNOCDC analysis of USPS data)**
- Citizen perceptions of parks and recreation (UNO Quality of Life Survey)
- Citizen perceptions of trash pickup (UNO Quality of Life Survey)
- Citizen perceptions of general quality of life (UNO Quality of Life Survey)
- ParkScore (based on acreage, service and investment, and access) (Trust for Public Land)

Promote energy efficiency and environmental sustainability

1. Restore the City's marshes and coastline
2. Promote green energy and other sustainability measures
3. Remediate brownfields, lead, and other environmental hazards

- Percentage of days with healthy air quality (EPA)
- Health based drinking water violations (EPA)
- Certified green buildings (US Green Building Council)
- Land acres in Orleans Parish (US Geological Survey)

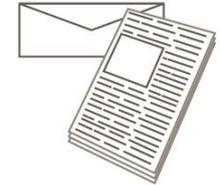


# Overview of the Blight Reduction Process

**311**



(OR)



1. INTAKE  
AND INPUT



2. INSPECT



3. RESEARCH



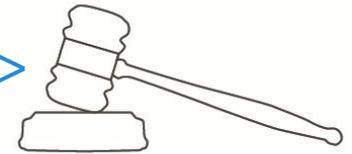
4. NOTICE



SHERIFF'S SALE



COMPLIANCE



5. HEAR



DEMOLITION



JUDGMENT



LOT CLEARING



**311**



(OR)



**INTAKE**



# Code Enforcement NOLA 311 Service Requests

Responsible Organizations: 311 and Code Enforcement



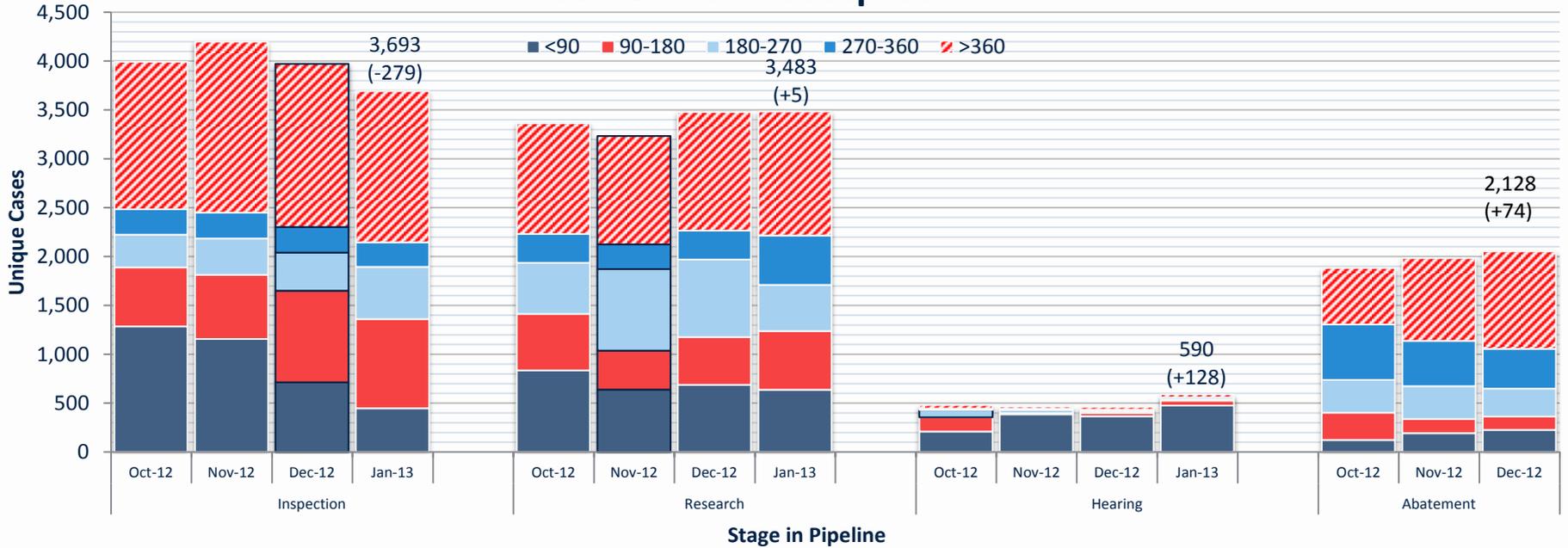
**Notes:** Service Requests represent only department work orders submitted via 311. January results revised after 2/14/13 review meeting.

**Source:** NOLA 311 02/13/13

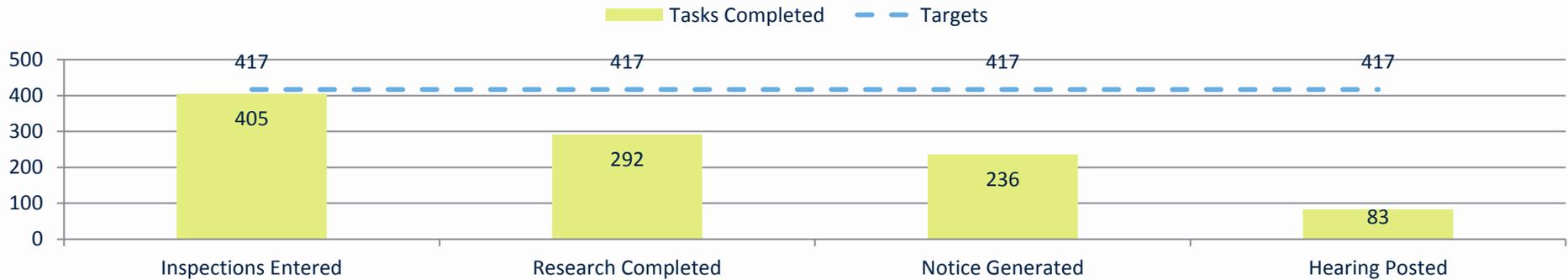


# Code Enforcement Overview

## Active Cases in Pipeline



## Tasks Completed in January



Source: Code Enforcement 2/8/13 (Accela Systems, 1/1-5/31/12, LAMA: 6/1-1/31/13)



NOTE: Total cases may not equal between periods, due to case closure and new case creation

**BlightSTAT January, 2013**



# INSPECT



# Inspections

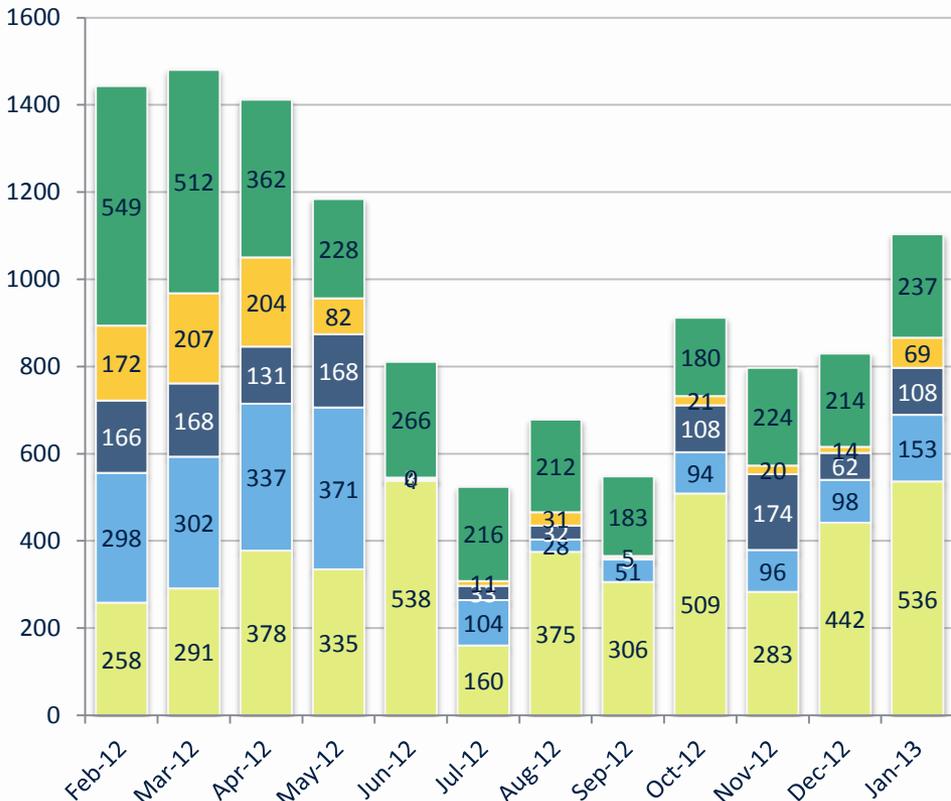
1,103 inspections completed in January

1.31 days to complete new, initial inspections in January

Responsible Organization: Code Enforcement

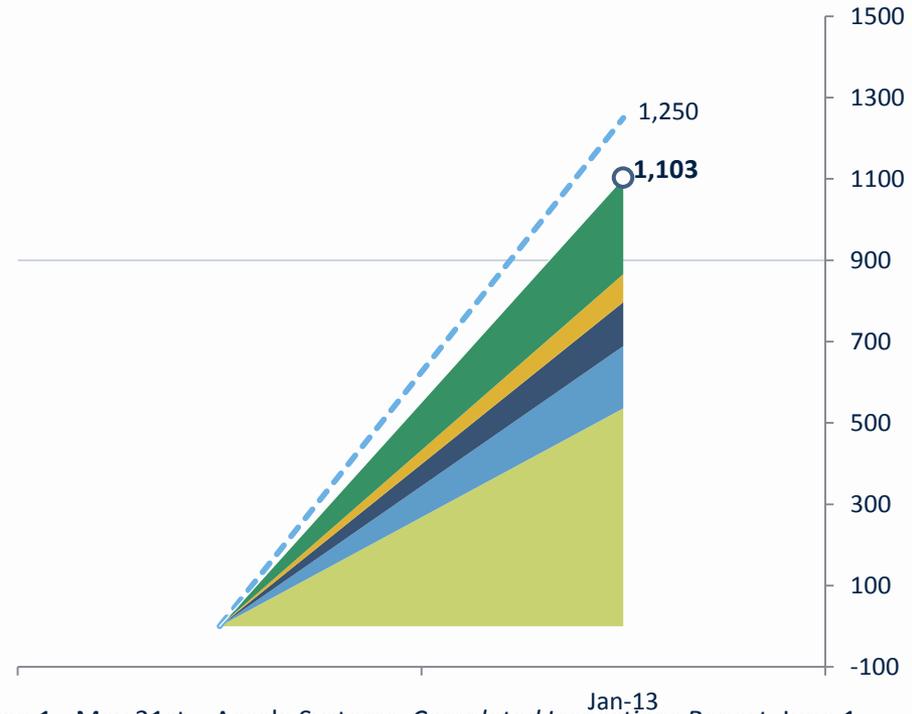
## Inspections by Type

- Initial Inspection
- Posting of Judgments
- Reinspections - subtotal
- Posting of Hearings
- Demolition



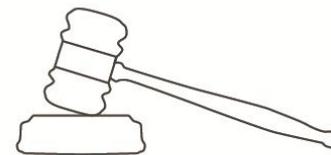
## Cumulative Inspections in 2013

- Initial Inspection
- Posting of Judgments
- Reinspections - subtotal
- Posting of Hearings
- Demolition
- Inspections Cumulative Target
- Cumulative Inspections 2012



Source: Code Enforcement 12/3/12 (Inspections Completed by Inspector Report Jan 1 - May 31st – Accela Systems, Completed Inspections Report, June 1 – December 31st – LAMA\_DEV, Demolition Inspections, separately reported)





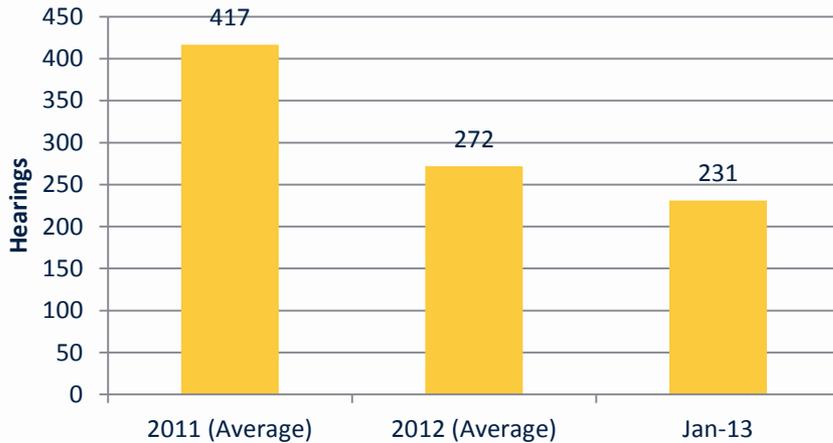
**HEAR**



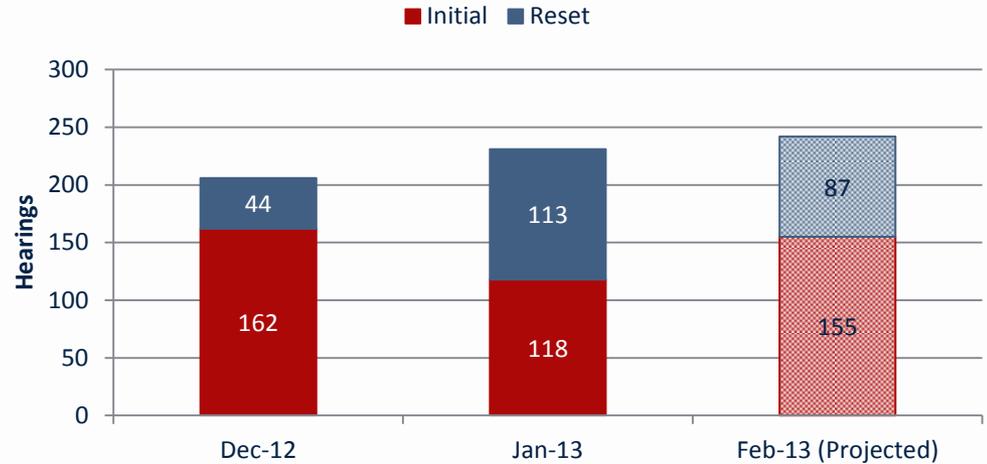
# Properties Brought to Hearing

Responsible Organization: Code Enforcement

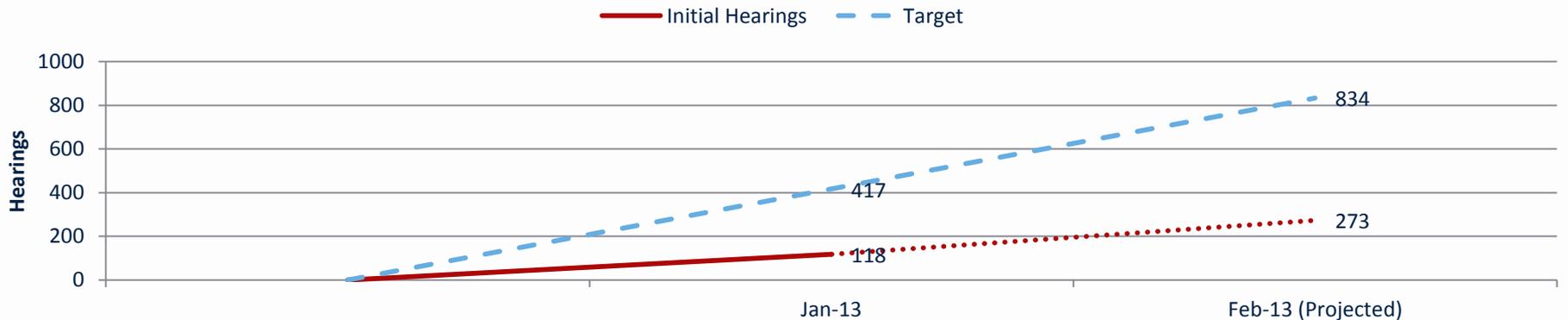
## Total Hearings



## Hearings by Type



## Cumulative Initial Hearings in 2013



Note: The figures presented are preliminary, as the reports to extract this information from the Davenport LAMA software are still in development.

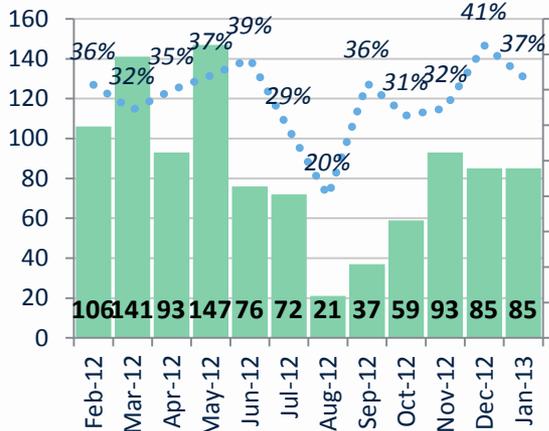
Source: Accela Hearing Docket, 1/1-5/31/12, LAMA: 6/1-1/31/13



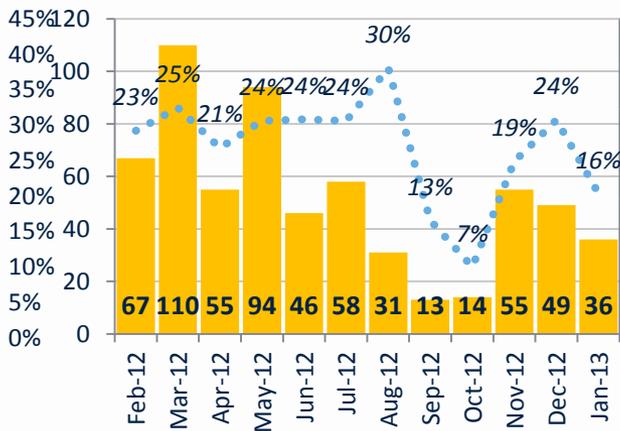
# Hearing Results

Responsible Organization: Code Enforcement

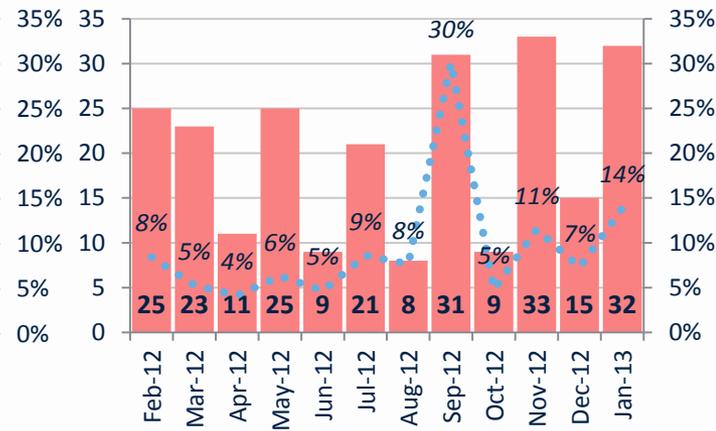
### Guilty



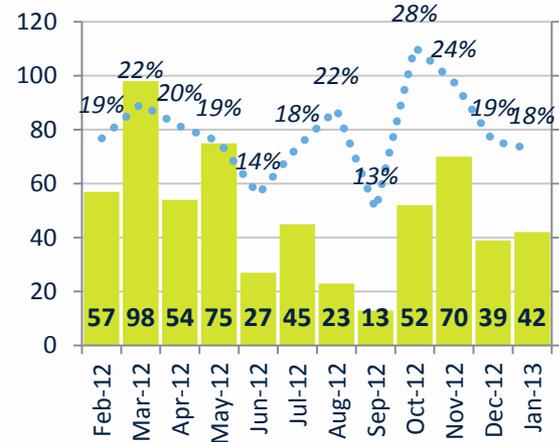
### Reset: Work in Progress



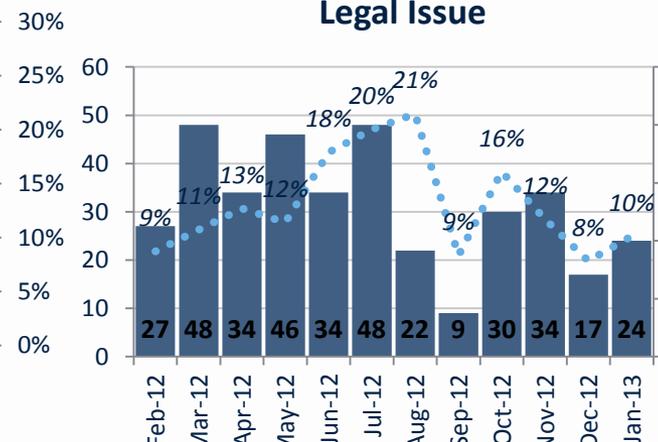
### Reset: No Reinspection



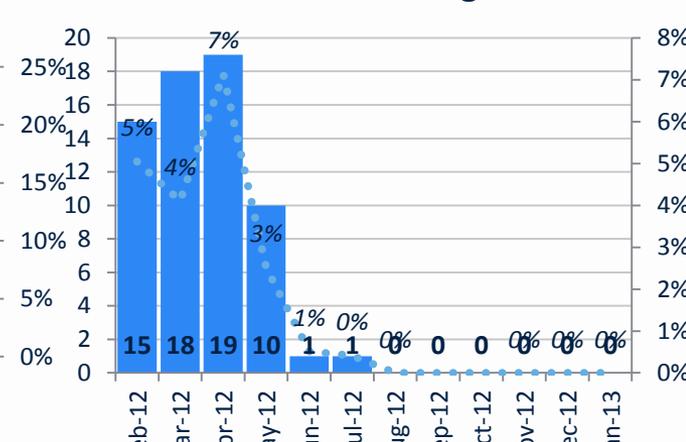
### In Compliance



### Dismissed; Generic Reset; Reset Legal Issue



### Reset: State Program



**Note:** The figures presented are preliminary, as the reports to extract this information are still in development. There were 12 cases heard in January for which a hearing result has not yet been entered.

**Source:** Accela Hearing Docket, 1/1-5/31/12, LAMA: 6/1-1/31/13



# Hearing Results

Responsible Organization: Code Enforcement

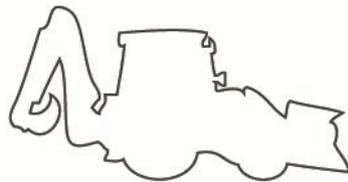
Measure	January Actual	2013 Target	Status
Percent of hearings reset due to failure to re-inspect the property	13.9%	5%	
Percent of hearings reset due to failure to properly notify the owner	0.9%	3%	

 On Target
  Within 10% of Target
  Off Target

**Note:** The figures presented are preliminary, as the reports to extract this information are still in development. There were 12 cases heard in January for which a hearing result has not yet been entered.

**Source:** Accela Hearing Docket, 1/1–5/31/12, LAMA: 6/1-1/31/13





# DEMOLITION

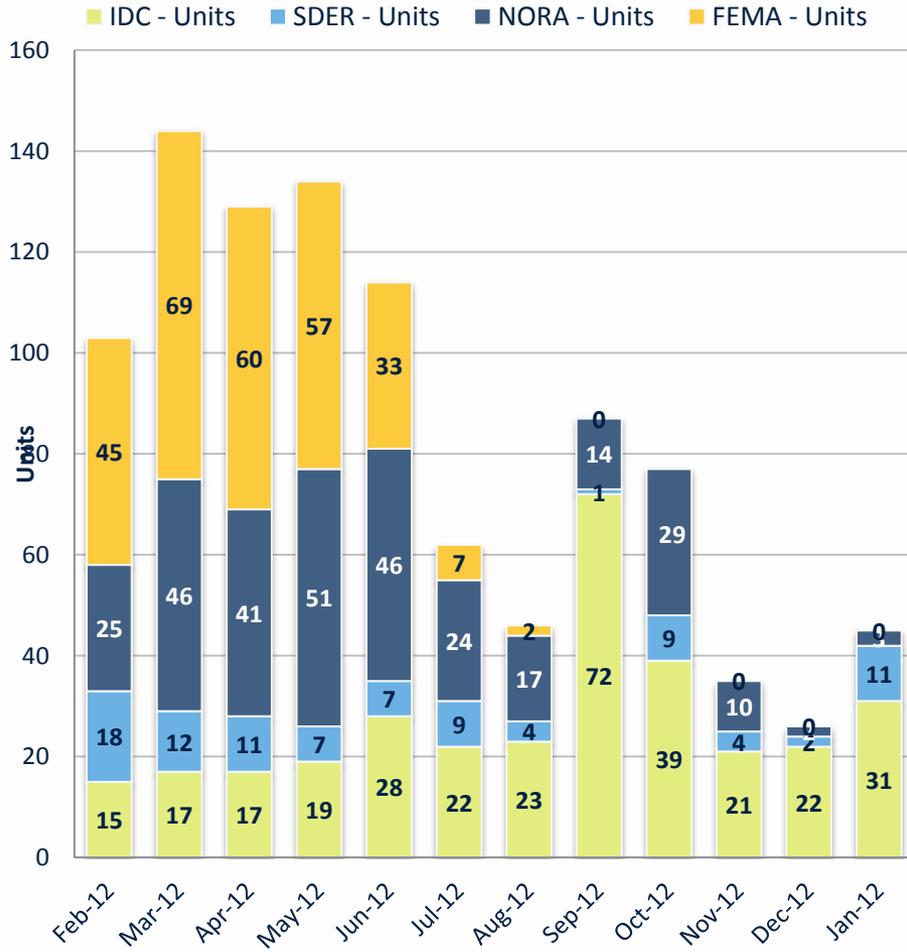


# Demolitions

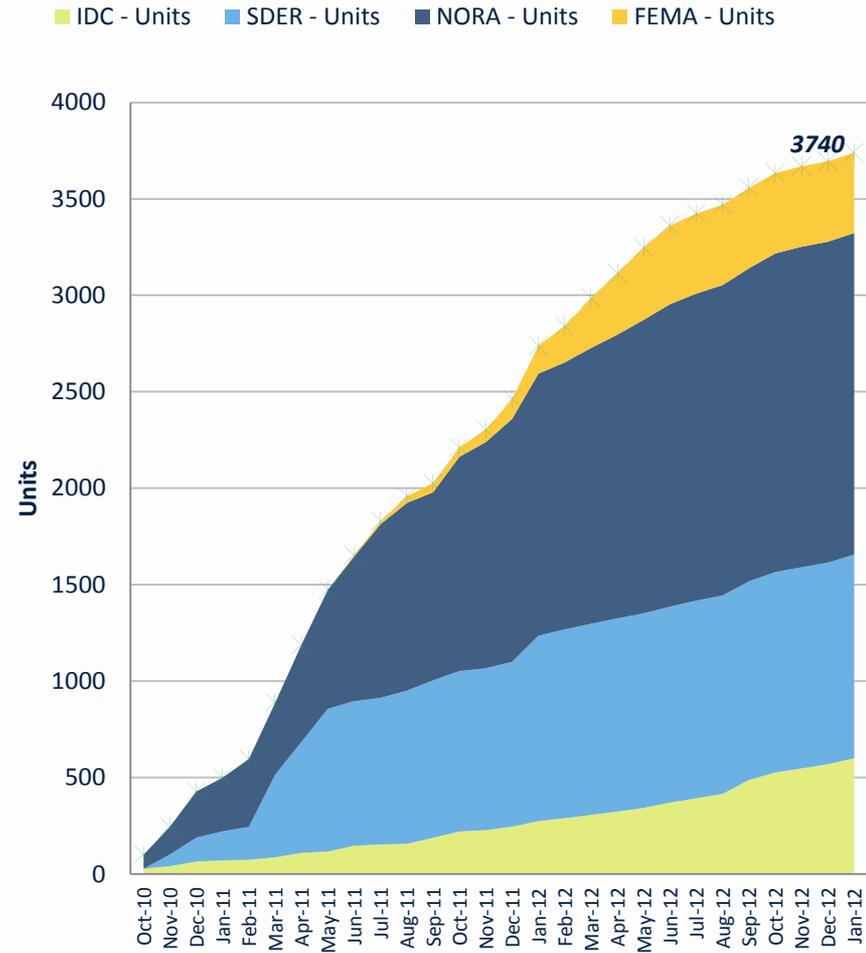
## 45 Demolitions in January

Responsible Organizations: Code Enforcement and NORA

### Demolitions by Program



### Cumulative Demolitions since Oct. 2010



Note: Demolitions are counted in the month of the demolition start date.

Source: Contractors – SAIC (FEMA), DRC (SDER), BBEC/CDM (NORA), Durr (IDC)



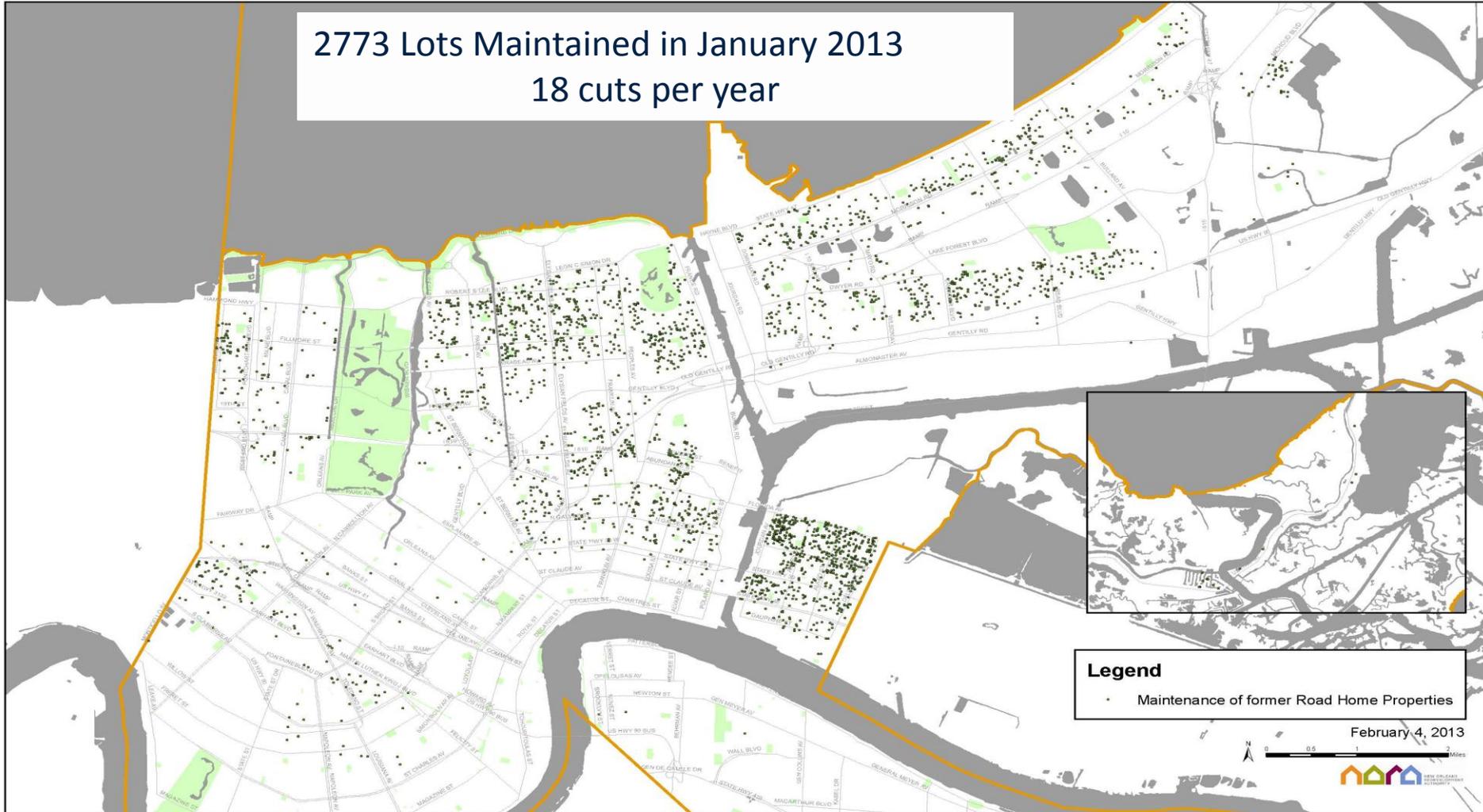


# LOT CLEARING / ABATEMENT



# New Orleans Redevelopment Authority (NORA) Maintenance of Former Road Home Lots

2773 Lots Maintained in January 2013  
18 cuts per year



**Legend**  
• Maintenance of former Road Home Properties

February 4, 2013





# CODE LIEN FORECLOSURES AND SHERIFF'S SALES



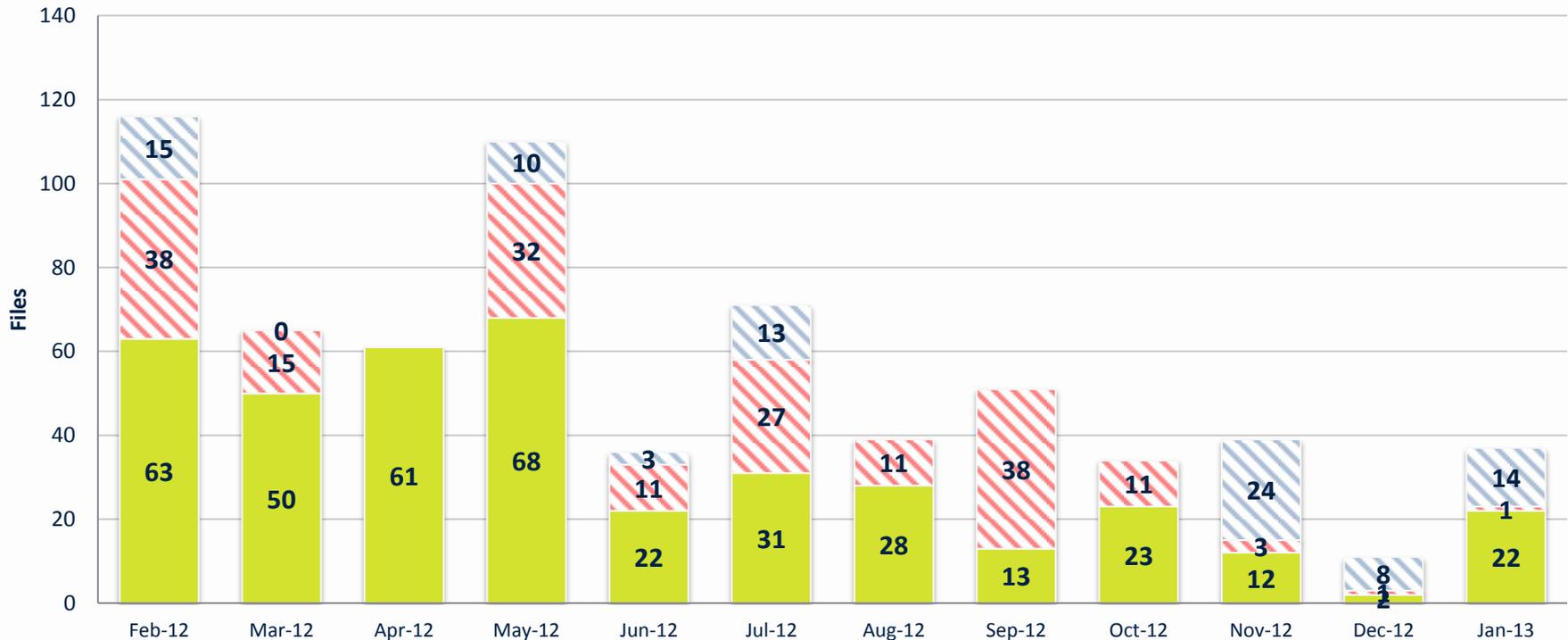
# Code Lien Writs Filed

## 22 files accepted for foreclosure proceedings, 4 properties sold; 6 no bid no sales in January

Responsible Organization: Code Enforcement

### Code Lien Writs

Files Accepted    Rejected: Noticing Issue    Rejected: Various reasons



\*Note: No information on rejected files was provided in April 2012.

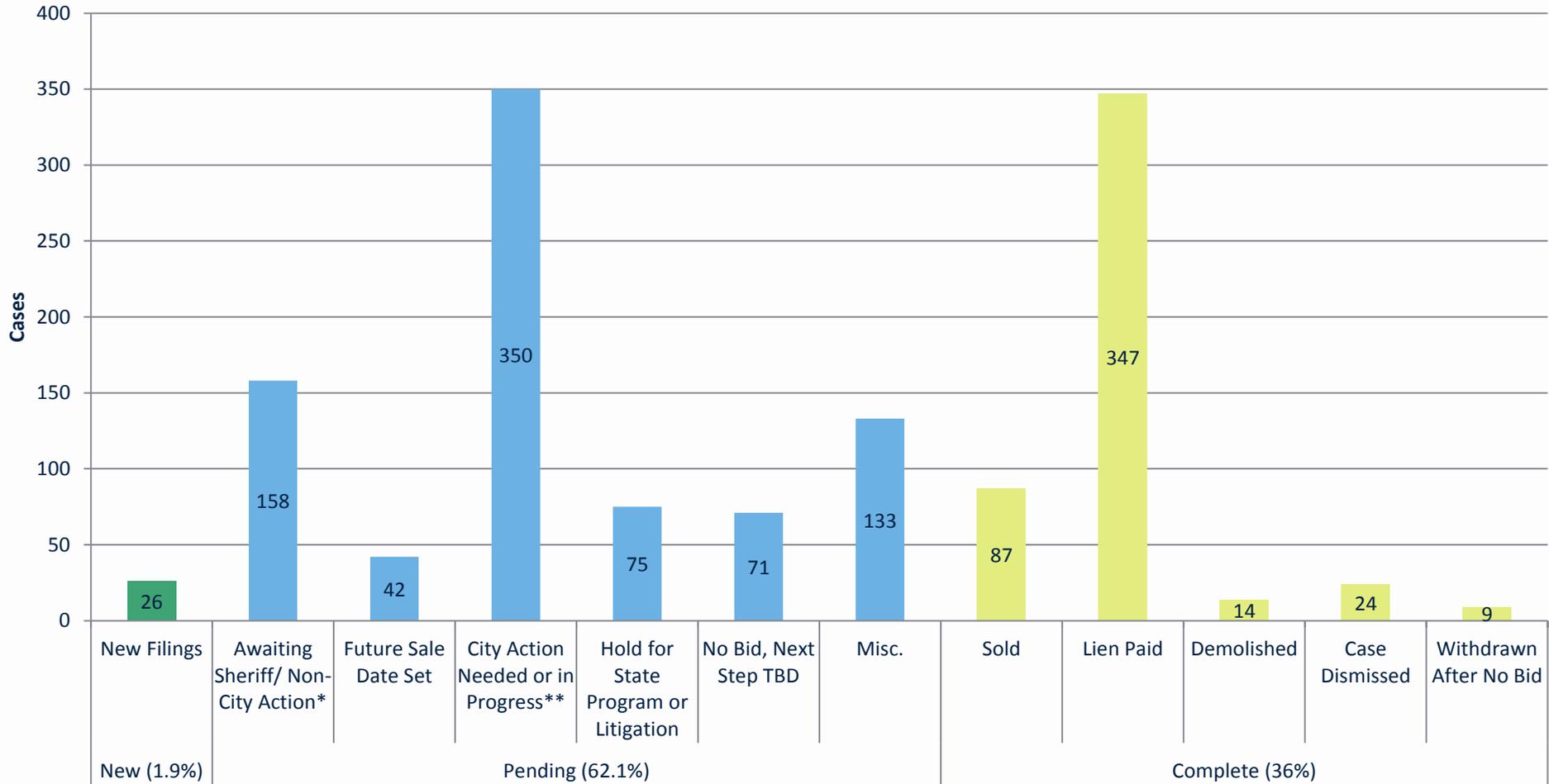
Source: Law Department, Housing Unit, 2/8/13



# Status of Code Lien Foreclosure Cases

## Snapshot of 1,336 writs accepted from 2010 to 2/8/13

Responsible Organization: Code Enforcement



\*One case stopped because of curator.

\*\*94 cases need curator.

Source: Law Department, Housing Unit, 2/8/13

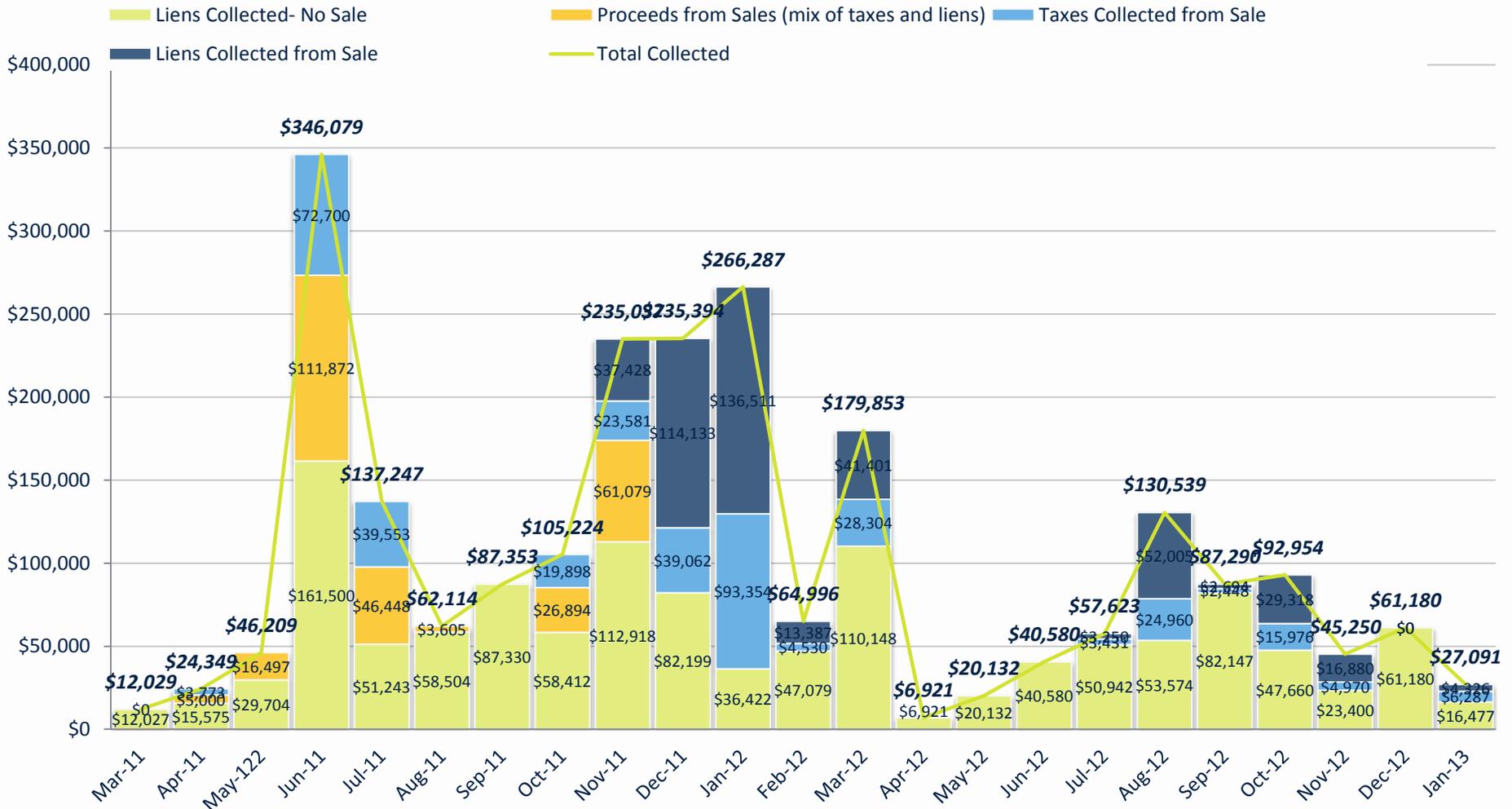


# Proceeds from Sheriff's Sales

Liens and Taxes Collected from Sale, and Liens Collected Prior to Sale

**\$27,091 collected in January**

Responsible Organization: Code Enforcement



Source: Law Department, Housing Unit 2/8/13

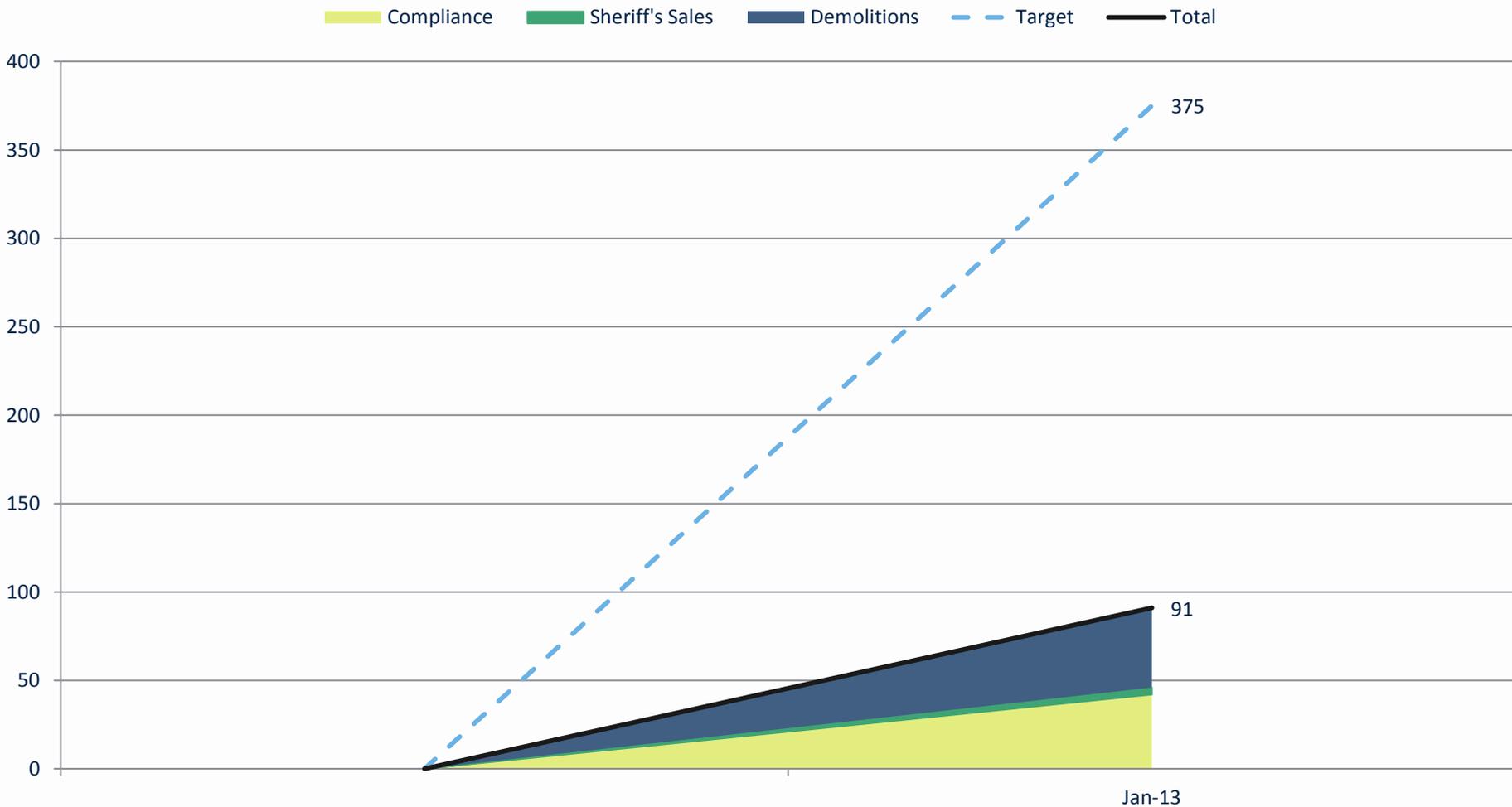


# Number of Positive Outcomes Achieved

## Compliance, Sheriff's Sales, and Demolitions

Responsible Organizations: Code Enforcement and NORA

### Positive Outcomes in 2013



Source: Code Enforcement, Law Department, and NORA



# Commercial Properties Update

## New Orleans East

*Responsible Organizations: Code Enforcement and Law*

Property	Status
9661 Lake Forest	Property demolished by owner.
5725 Bundy – Greater St Stephens	Prior judgment paid. Property reinspected. Property abated, secure, and the parking lot is clean.
5650 Read – Metro Hospice	Owners filed appeal of blight judgment to the Civil District Court, scheduled for 2/21/13. If no response received, City will send abatement hearing notice. City will consider lien foreclosure.
8501-8551 Lake Forest (undeveloped parcel)	Request for writ filed. Awaiting sale date.
6700 Plaza	RTA attorney appeared at hearing on 1/23/2013, and has requested demolition permission from Federal Transit Authority, as required. Also listed for sale.
6800 Plaza – Ochsner Clinic	Request for writ filed. Awaiting sale date.
8580 Lake Forest (vacant lot)	The parking lot, carved out of 8600 Lake Forest, is being used for its intended purpose and has not been cited for any violations. Also see 8600 Lake Forest on next slide.
9660 Lake Forest	Original case closed in compliance by hearing officer. Property reinspected and new case initiated. City is updating the title and will set it for hearing.
5775 Read – Whitney Bank	City inspected on 1/31/13. Whitney submitted a permit application on 1/22/13 for a build out to put the main building, which is unoccupied but secure, back into commerce. Until the main building is completed, Whitney intends to use the other structure, a trailer, as its bank branch. The trailer is occupied and being used for its intended purpose, and it conforms to zoning requirements.



# Commercial Properties Update

## New Orleans East

*Responsible Organizations: Code Enforcement and Law*

Property	Status
5902 Read – future CVS	CVS recently closed on the corner lot, and construction for the new store is anticipated to begin 2013 in Q1 or Q2.
6601 Plaza – formerly Lake Forest Plaza Mall	The property, part of a large parcel of land that formerly comprised the Lake Forest Plaza Mall, is owned by Lake Forest Plaza, LLC. City obtained a blight judgment on 6601. Related addresses include 5902 Read, 5770 Read, 40789 Read, 5700 Lake Forest, and 40384 Lake Forest. City considering all legal options, including blight remedies.
10301 I-10 Service Road (vacant lot)	Owners received permit, marked as completed on 12/20/12, to break up the remaining slab on the parcel.
5801 Read – Budget Lodge Hotel	In use.
23804/5851 Read (vacant lot)	Property, owned by Zeigler Ltd Partnership, has been inspected and is set for an administrative hearing on 3/26/2012
8600 Lake Forest – Upper Room Bible Church	City could not proceed with 2009 judgment due to a procedural deficiency. Reinspected on 2/8/2013, with no violations found at the time.
6600 Plaza/9701 Lake Forest – Liberty Bank	Occupied by Liberty Bank and being used for intended purpose.
8500 Lake Forest	Inspected and hearing date set for 3/26/2013.
3010 Sandra	Inspected and hearing date set for 3/20/2013.



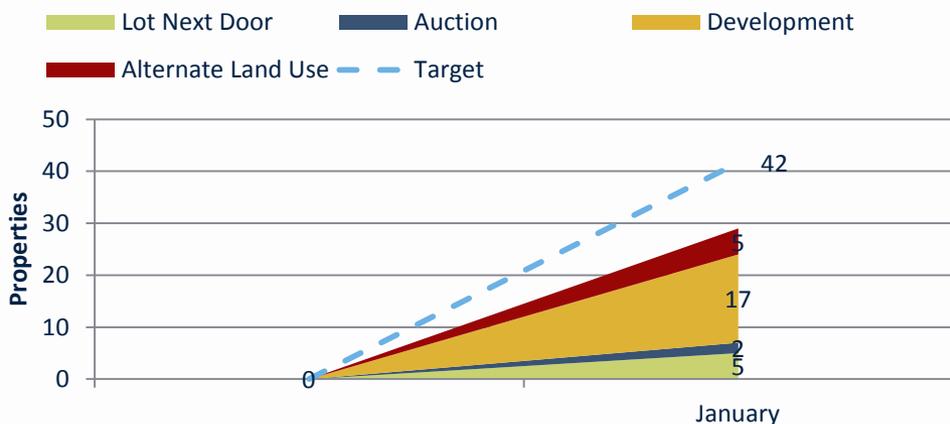
# REINVESTMENT



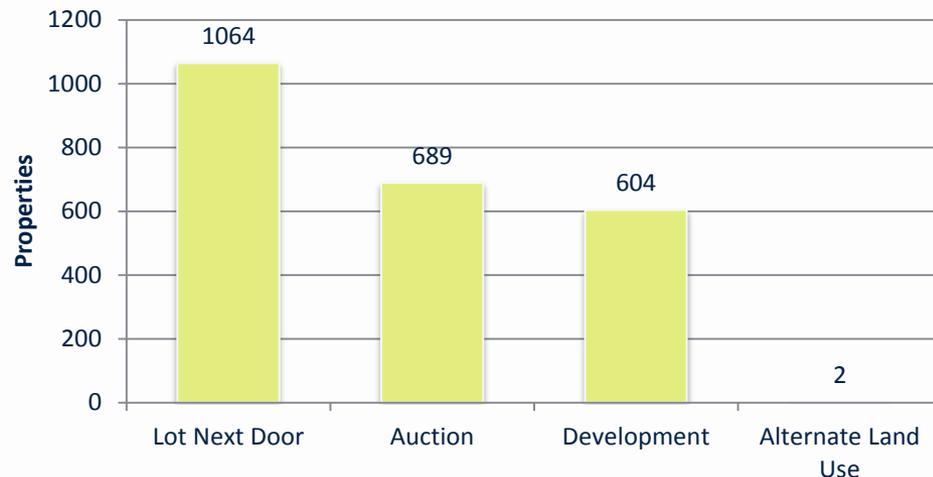
# NORA Inventory Movement

## 29 Properties Returned to Commerce in January

### Properties Returned to Commerce in 2013 by Program (29)



### Properties Returned to Commerce Prior to 2013 by Program (2359)



	July (revised)	August (Revised)	September (Revised)	October (Revised)	November (Revised)	December (Revised)	January	Change
<b>Grand Total</b>	<b>5119</b>	<b>5119</b>	<b>5119</b>	<b>5121</b>	<b>5121</b>	<b>5121</b>	<b>5144</b>	
<b>Not Sold</b>	<b>3029</b>	<b>3014</b>	<b>2971</b>	<b>2948</b>	<b>2801</b>	<b>2764</b>	<b>2763</b>	<b>-1</b>
Inventory	2331	2335	2524	2546	2472	2456	2544	
Returned to Inventory		37	149					
Under Contract	698	642	298	402	329	308	219	
<b>Sold in Period</b>	<b>22</b>	<b>15</b>	<b>43</b>	<b>25</b>	<b>147</b>	<b>37</b>	<b>24</b>	
Lot Next Door	12	11	6	14	25	13	5	
Auction	5	2	5	0	100	2	2	
Development	5	2	32	11	22	22	17	
Alternate Land Use			0	0	0	2	5	
<b>Previously Sold</b>	<b>2068</b>	<b>2090</b>	<b>2105</b>	<b>2148</b>	<b>2173</b>	<b>2320</b>	<b>2357</b>	<b>-37</b>
Lot Next Door	983	995	1006	1012	1026	1051	1064	-13
Auction	575	580	582	587	587	687	689	-2
Development	510	515	517	549	560	582	604	-22

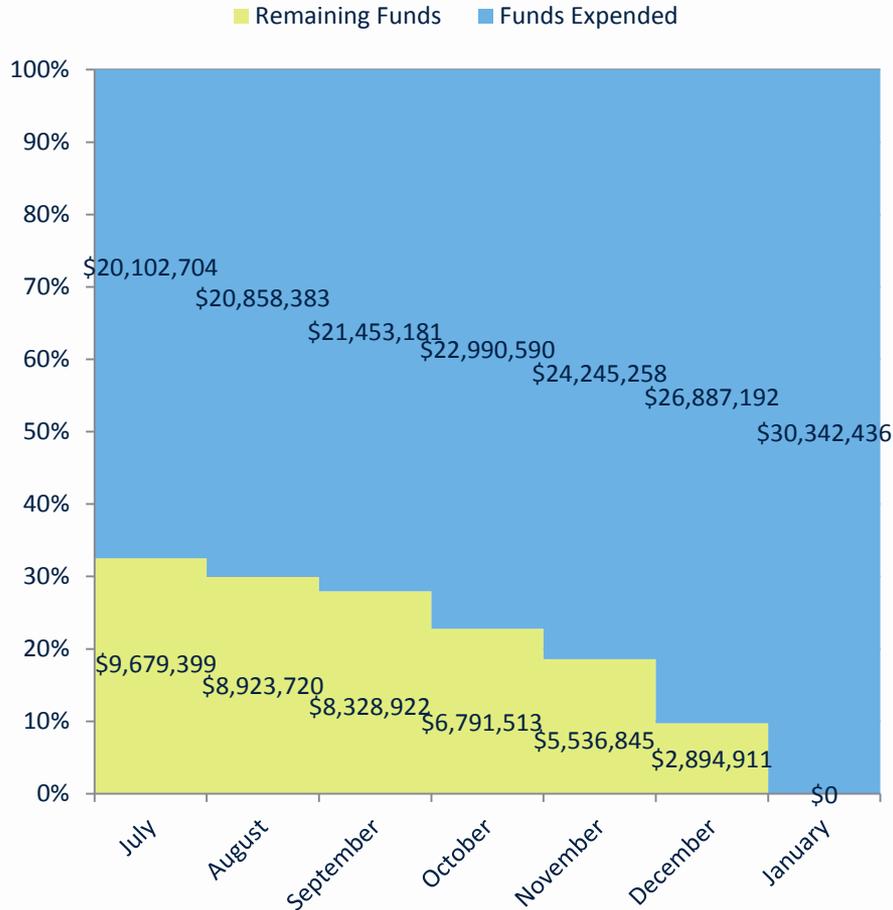
Source: New Orleans Redevelopment Authority 2/6/13



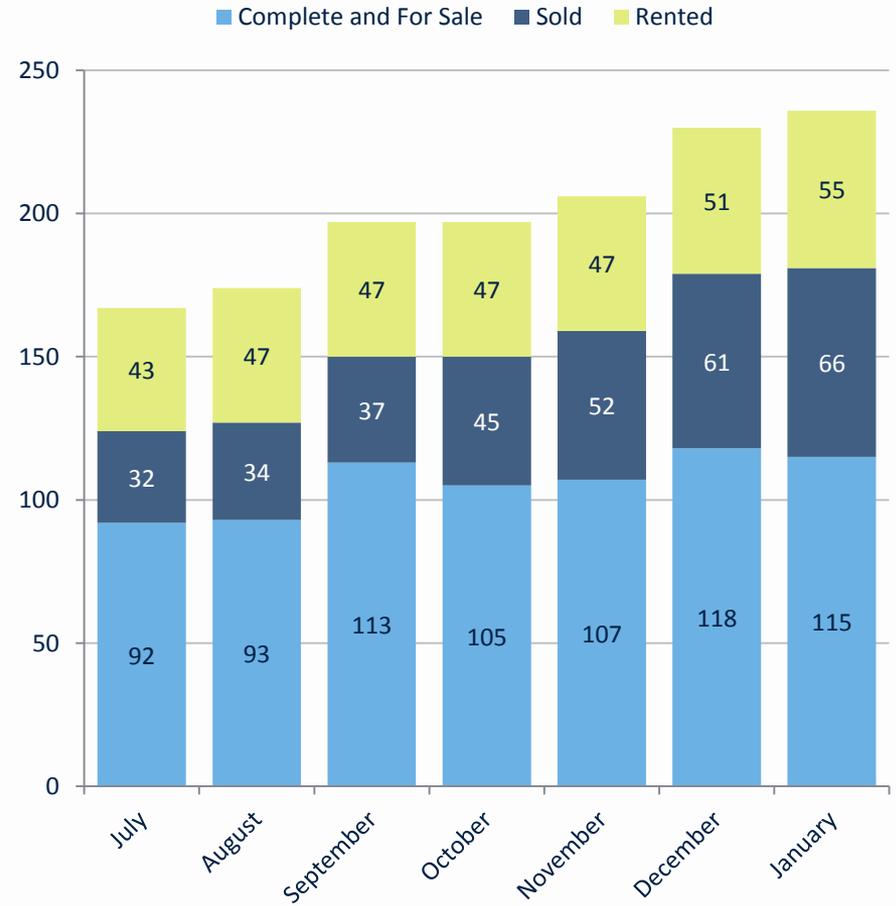
# NORA Redevelopment

## HUD Neighborhood Stabilization Program, Phase 2 (NSP2) Award Expenditure Deadline Met

### NSP2 Fund Draw-down



### NSP2 Housing Units Completed



# NORA Property Information Available Online

https://data.nola.gov

MAYOR MITCHELL J. LANDRIEU



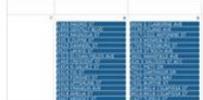
**data nola.gov**

This site is a catalog of public data sets produced by the City of New Orleans. If you don't find the data you need, please follow the "Suggest a dataset" link at the bottom of this page.



**NOLA Short Term Rentals - 12/06/2012**

Trade Names and Addresses of facilities, within the City of New Orleans, offering short term rental. Facilities include Hotels, Motels, Bed & Breakfasts and Rooming & Boarding Houses. Based on 12/06/2012 extraction of Bureau of Revenue data.



**Code Enforcement Hearings Calendar**

Scheduled adjudication hearings for the Code Enforcement Hearings Bureau. The owners of the properties listed will be heard to determine whether or not the properties are blighted and in violation of the City's housing code.

COMPLAINT OTHER	3885264	53042
COMPLAINT OTHER	3885264	52390
PREWORKS	3874842	52589
PREWORKS	3874724	52857
PREWORKS	3737988	52214
DISURBANCE OTHER	3885138	53493
CURFEW VIOLATION	3888758	53845
DISURBANCE OTHER	3882713	52840
CURFEW VIOLATION	3888929	53842
DISURBANCE OTHER	3882002	53828

**NOPD Calls for Service 2012**

Incidents reported to the New Orleans Police Department in 2012. Data is provided by Orleans Parish Communication District (OPCD), the administrative office of 9-1-1 for the City of New Orleans.

FUGITIVE ATTACHMENT	3875089	533
TRAFFIC INCIDENT	3888838	532
SUSPICIOUS PERSON	3882054	532
TRAFFIC INCIDENT	3888827	537
PROBATIONAL PROBATION	3718638	514

**NOPD Calls for Service 2011**

Incidents reported to the New Orleans Police Department in 2011. Data is provided by Orleans Parish Communication District (OPCD), the administrative office of 9-1-1 for the City of New Orleans.

Search

**View Types**

- Datasets
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- Files and Documents
- Filtered Views
- Charts
- Maps
- Calendars
- Forms

**Categories**

Administrative Data

**Search & Browse Datasets and Views**

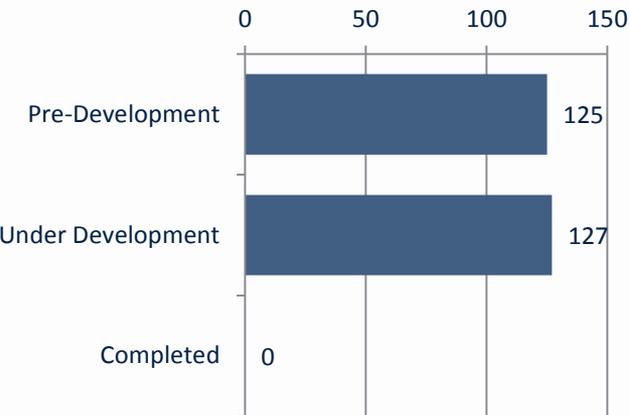
Name	Popularity	Type	RSS
 <p><b>NORA Sold Properties</b></p> <p>This data set is a listing of all former Road Home properties sold by NORA through the following disposition channels: -Auction: Properties put up for auction and sold to the highest bidder. -Development: Properties offered via request for proposals to create affordable housing. -Lot Next Door: Properties sold to adjacent owners. -Alternate Land Use: Properties sold for purposes of creating green space and used for activities such as community gardens.</p>	11 views		
 <p><b>NORA Uncommitted Property Inventory</b></p> <p>This is a listing of the property in NORA's inventory that is not under contract. All properties were transferred to NORA from the Louisiana Land Trust.</p>	11 views		

Recently Updated

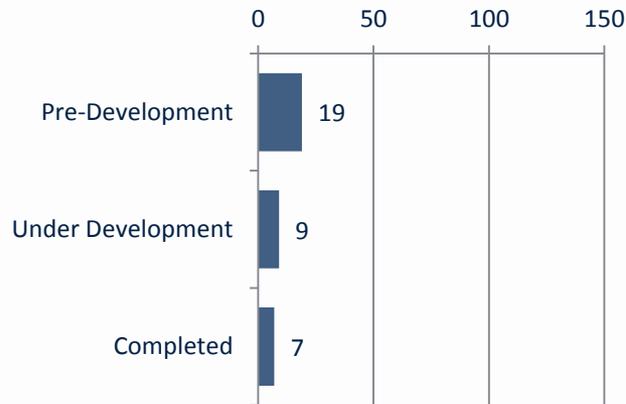


# Office of Community Development

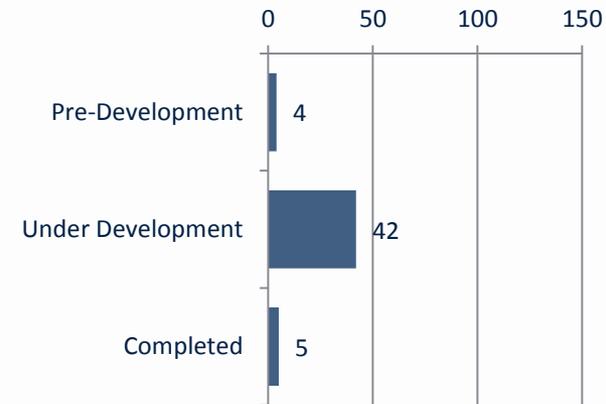
## Rental Housing Program



## Homeownership Development Program



## Owner-Occupied Rehabilitation Program



Key Performance Indicators	2012 Actual	2013 January Actual	2013 Annual Target
Number of first time homebuyers receiving soft second mortgage commitments	221	25	300
Number of housing units developed through Homeownership Development Program	22	7	30
Number of housing units assisted through the Owner Occupied Rehab Programs	119	5	75
Number of affordable rental units developed	195	0	140

Source: New Orleans Office of Community Development 2/7/13



BlightSTAT January, 2013



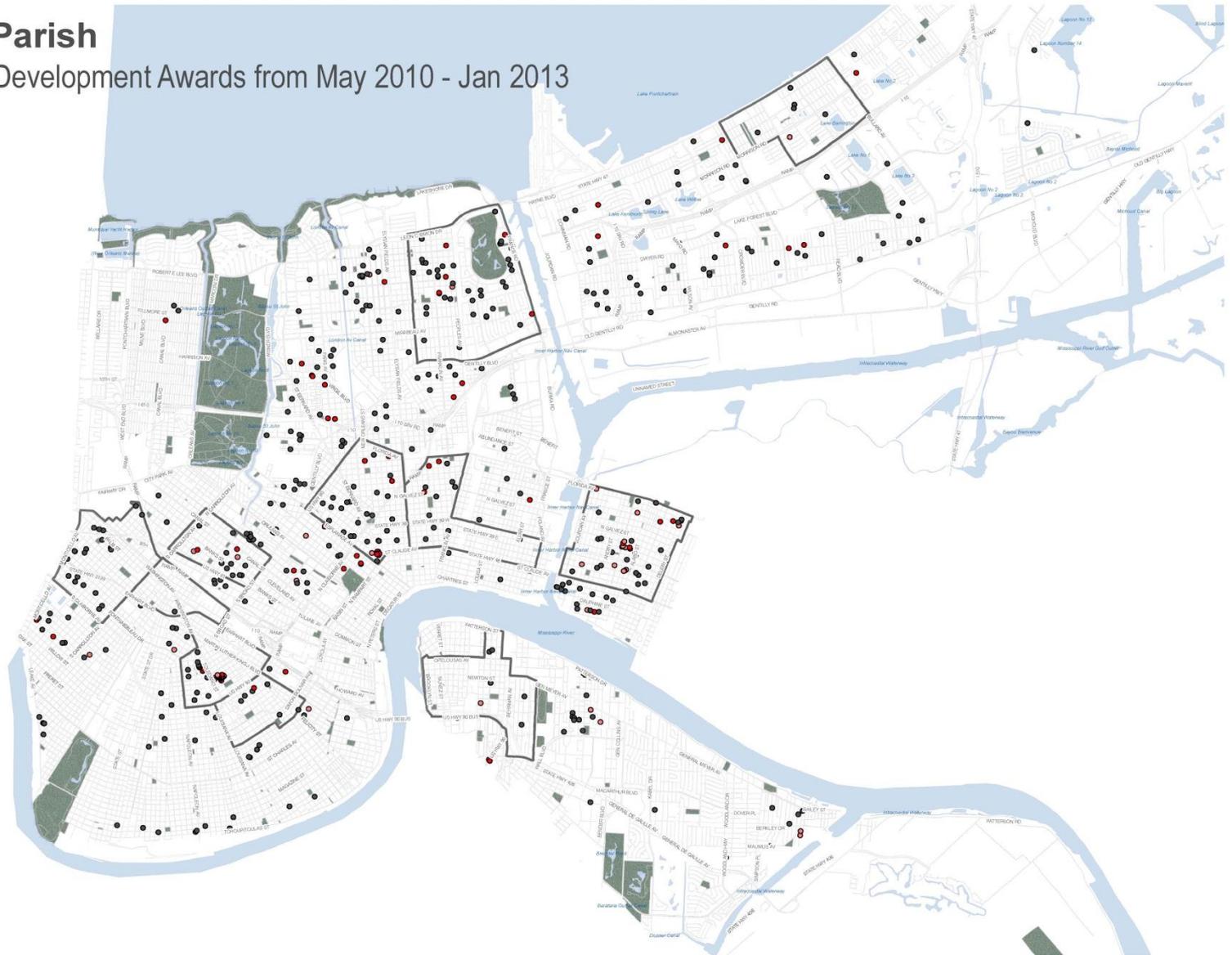
# Orleans Parish

## Community Development Awards from May 2010 - Jan 2013

 AllPlaceBasedZones

### Award Status

-  Under Development
-  Pre-Development
-  Completed

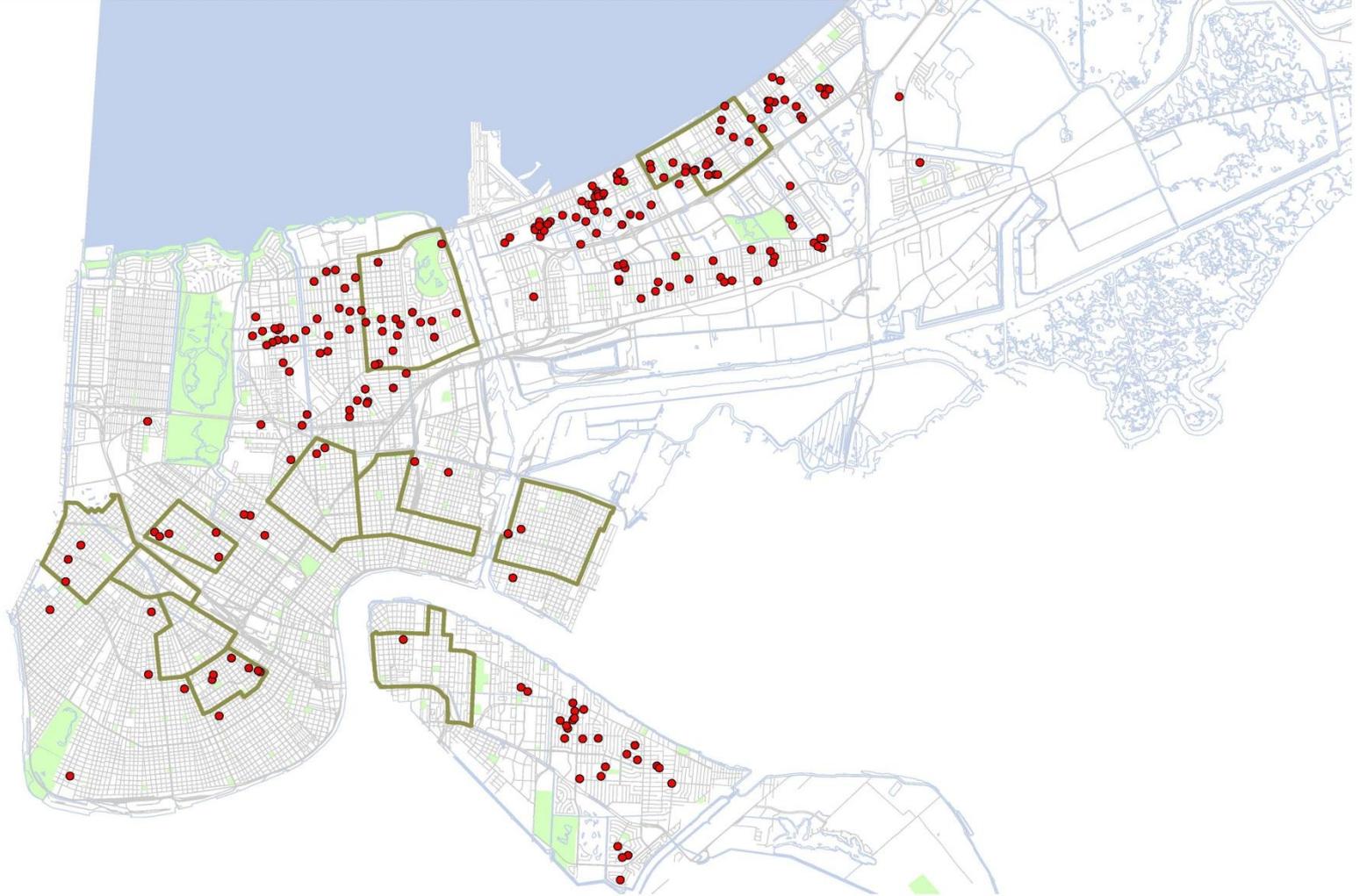


# Orleans Parish

## Soft Second Mortgages through January 2013

### Legend

- Soft Second Commitments
- ▭ Place-Based Areas
- Water Bodies
- Parks



# Glossary of Acronyms

**CDBG:** Community Development Block Grant

**FEMA:** Federal Emergency Management Authority

**HUD:** Housing and Urban Development

**IDC:** Imminent Danger of Collapse

**NORA:** New Orleans Redevelopment Authority

**NSP2:** Neighborhood Stabilization Program, Phase 2

**SDER:** Strategic Demolition for Economic Recovery



# Evaluation Form

- Are you a city employee or a member of the public?
- On a scale of 1-5, how useful was this meeting to you? (1= least useful and 5= most useful)
- What's working?
- What's not working?

